

Frequently Asked Questions

Where can an AirTrain Newark ticket be purchased?

A: Customers may purchase a ticket from NJ Transit or Amtrak train stations, ticket offices or ticketing machines and the AirTrain Newark fee will be included –one ticket does it all. Tickets can also be purchased separately at machines located at the Newark Liberty International Airport Station and at the AirTrain entrances in each airline terminal.

How is the ticket used?

A: The ticket is used twice. It will need to be shown to the conductor on the NJ Transit or Amtrak train, and will be needed to pass through the fare gate at the Airport Station. The customer should be sure to take the ticket with them.

Are any discounts or reduced fees available for AirTrain?

A: Children under 11 ride free. It's best to contact PATH, NJ Transit or Amtrak for more information on discounted monthly tickets, 10-trip tickets and other special fares. Clients who buy the ticket before boarding the train will save.

How frequently does AirTrain arrive?

A: AirTrain Newark operates every day. Around the airport, AirTrain arrives and departs every three minutes from 5 a.m. to midnight and about every 15 minutes from midnight until 5 a.m. Between midnight and 5 a.m. AirTrain shuttle service is in effect which will require a transfer of trains. On Sundays, trains arrive and depart about every 15 minutes from midnight to 7 a.m.

Clients should be sure to visit the NJ Transit and Amtrak Web sites in order to check train schedules and availability of overnight service, and to estimate travel time.

What can passengers bring on AirTrain?

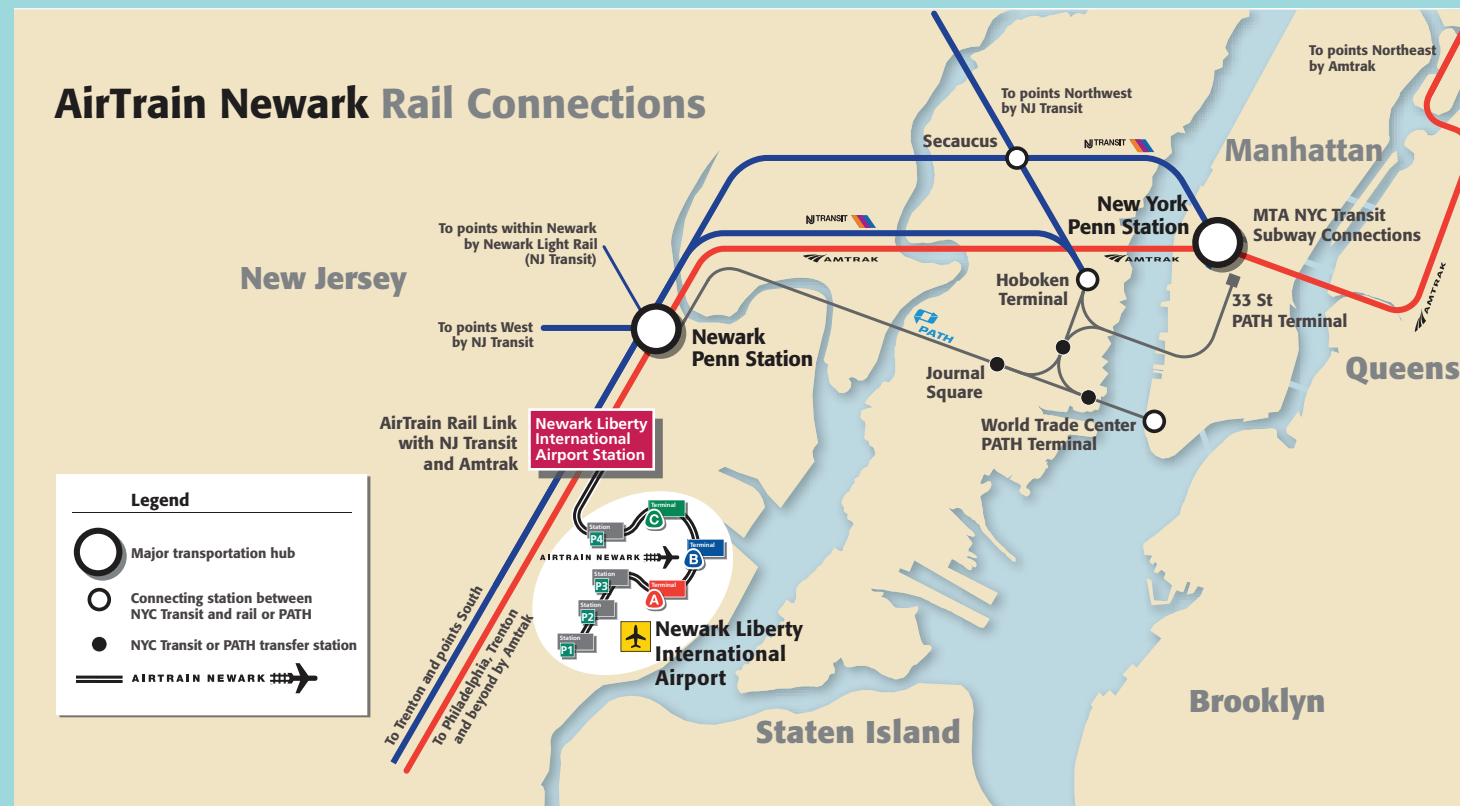
A: Passengers can bring baggage, luggage carts including the airport's Smarte Cartes, baby strollers, guide dogs and other service animals, as well as pets in secure carriers. Smarte Cartes are not permitted on escalators.

Where are the car rentals?

A: Take AirTrain Newark free to airport car rentals (located at the P3 parking lot.)

What about people with special needs?

A: AirTrain is ADA compliant. There are two wheelchair locations on each vehicle. All AirTrain stations have elevators. Guide dogs are welcome and destination announcements are made on board the trains.



Can passengers catch AirTrain from every airline passenger terminal?

A: Yes. Passengers may follow directional signs with the AirTrain logo.

Can passengers be dropped off at Newark Liberty International Airport Station?

A: This station can only be accessed by train. Take NJ Transit or Amtrak to get to the Airport Rail Station.

Can I use AirTrain to go from Newark Liberty to JFK?

A: Passengers can take AirTrain to the Airport Rail Station and purchase a ticket for a NJ Transit or Amtrak train that serves Penn Station New York. At Penn Station, they can purchase a ticket for the Long Island Rail Road and disembark at Jamaica Station for AirTrain JFK service to the airport. Customers should allow 90 minutes for the trip. AirTrain JFK costs \$5 to enter or exit the system.

How long does it take to travel from the airport?

From the Airline Terminal Area - Approximate Travel Times:

Via NJ Transit

- Penn Station, Newark, NJ: 15 min.
- Penn Station, NYC: 30 min.
- Trenton, NJ: 66 min.

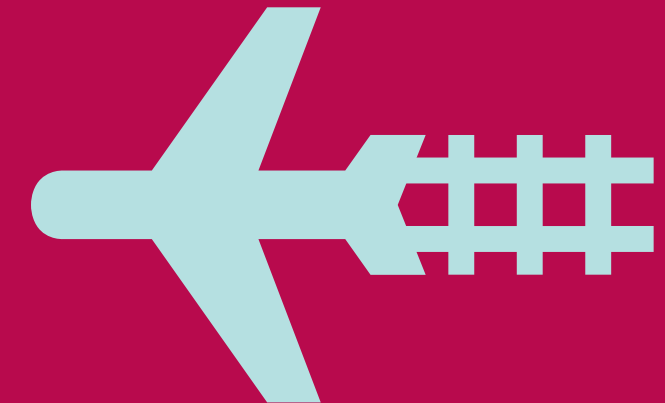
Via NJ Transit & PATH

- Penn Station, Newark, NJ: 15 min.
- Journal Square, NJ: 30 min.
- World Trade Center, NYC: 40 min.
- Hoboken, NJ: 55 min.
- 33 Street, NYC: 60 min.

Via Amtrak

- Philadelphia, PA: 70 min.
- Washington, DC: About 3 hrs.

Guide for Hotel and Travel Professionals



AirTrain Newark

For business clients who fly in and out of Newark Liberty International, AirTrain Newark is an easy connection to regional rail services.

AirTrain connects passengers from their airline terminal to the rail transit lines that run on the Northeast Corridor and North Jersey Coast Line. It's easy and eco-friendly—not to mention the smartest way to travel to and from the airport.

Here's why AirTrain is a great service to encourage your clients to use:

- The AirTrain Newark and NJ Transit combination is a smooth, low-cost way to get to New York City.
- The AirTrain Newark and Amtrak connection takes travelers to Philadelphia, Baltimore, Washington, DC, and other points south.
- AirTrain Newark service is the faster alternative to driving.
- AirTrain is available at John F. Kennedy International Airport, too!

Better yet, AirTrain Newark is free within the airport—between the airline terminals, parking lots, rental car facilities, and hotel shuttle areas.

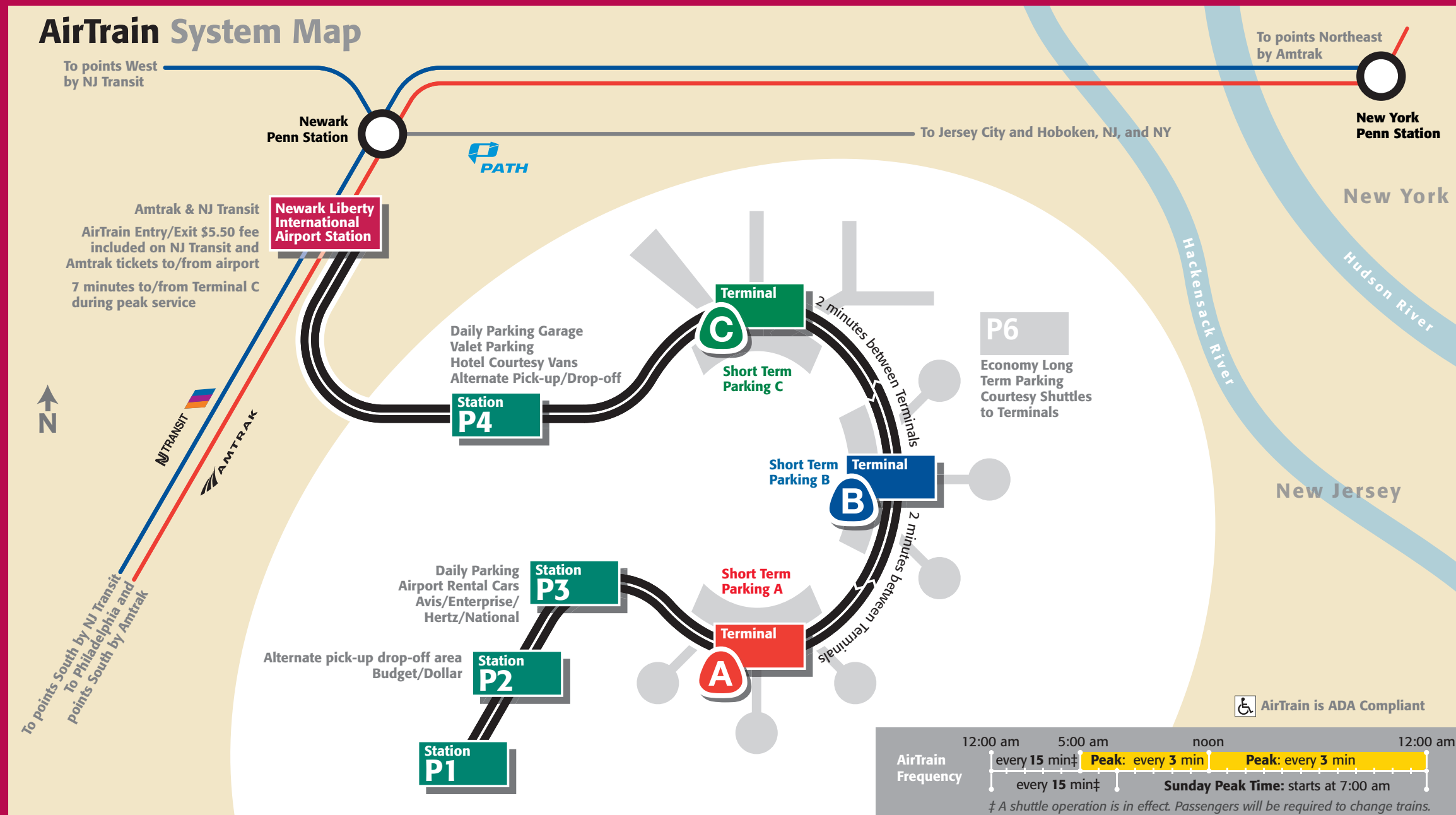
Connecting to or from Newark Liberty with AirTrain costs \$5.50 each way. See the first FAQ for more information. NJ Transit and Amtrak charge separate fares for their services. To make a connection with PATH, clients will pay \$2.00 and pay the remaining portion of the fare upon purchase of the NJ Transit ticket.

Important Numbers

PATH, a service of the Port Authority, is a rail link between the West Side of New York City and neighboring New Jersey urban communities. It's available 24 hours a day, 365 days a year. Trains run frequently during most hours every day, but run at a reduced frequency overnight.

800-234-PATH (7284)
www.pathrail.com

AirTrain System Map



Six NJ Transit trains arrive every hour weekdays between 6 a.m. and 9 p.m. at the Airport Station. Between 9 p.m. and midnight, four trains arrive every hour. Service is not available between approximately 2 a.m. and 5 a.m.

973-275-5555 • TDD/TTY 800-772-2287
www.njtransit.com

Amtrak rail services on the Northeast Corridor run approximately every hour between the Airport Station, New York City and Philadelphia. Amtrak also runs hourly service to New York City.

800-USA-RAIL (872-7245) • TDD/TTY 800-523-6590
www.amtrak.com

An Airport System on the Go

Visit our Web site to sign up for a free newsletter about Newark Liberty, Kennedy, LaGuardia and Stewart airports.

NY_NJairports
www.panynj.gov/airtrain/ewr