

## Frequently Asked Questions

### Where can an AirTrain Newark ticket be purchased?

A: Customers may purchase a ticket from NJ TRANSIT or Amtrak train stations, ticket offices or ticketing machines and the AirTrain Newark fee will be included — one ticket does it all. Tickets can also be purchased separately at machines located at the Newark Liberty International Airport Station and at the AirTrain entrances in each airline terminal.

### How is the ticket used?

A: The ticket is used twice. It will need to be shown to the conductor on the NJ TRANSIT or Amtrak train, and will be needed to pass through the fare gate at the Airport Station. The customer should be sure to take the ticket with them.

### Are any discounts or reduced fees available for AirTrain?

A: Children under 11 ride free on NJ TRANSIT. It's best to contact PATH, NJ TRANSIT or Amtrak for more information on discounted monthly tickets, 10-trip tickets and other special fares. Clients who buy the ticket before boarding the train will save.

### How frequently does AirTrain arrive?

A: AirTrain Newark operates every day. Around the airport, AirTrain arrives every three minutes from 5 a.m. to midnight. Between midnight and 5 a.m. AirTrain arrives about every 15 minutes, and passengers traveling from the terminals to the Airport Station or rental cars/parking lots P2 and P3 will be required to transfer trains. On Sundays, trains arrive and depart about every 15 minutes from midnight to 7 a.m.

Clients should be sure to visit the NJ TRANSIT and Amtrak Web sites in order to check train schedules and availability of overnight service, and to estimate travel time.

### What can passengers bring on AirTrain?

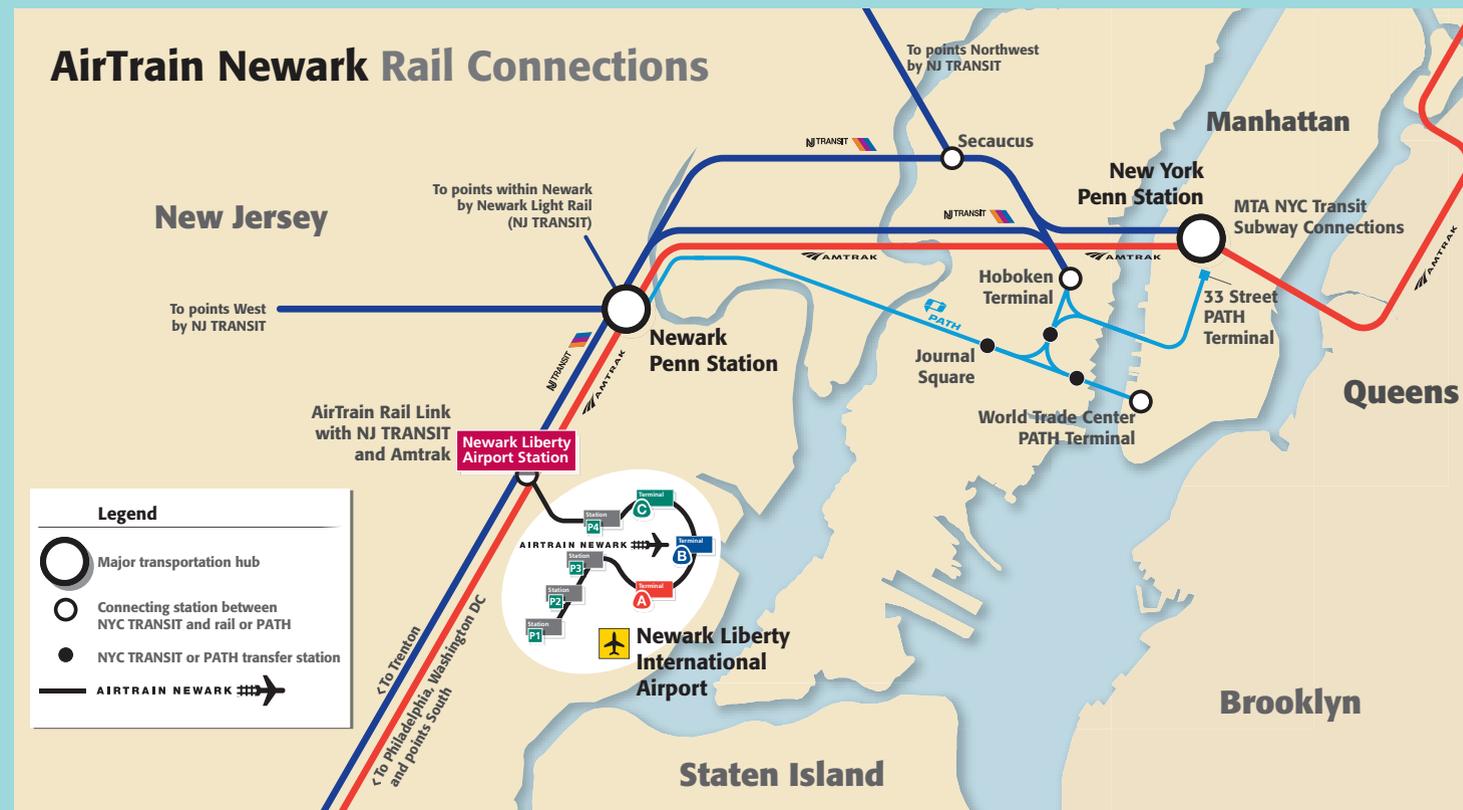
A: Baggage, luggage carts including the airport's Smarte Cartes, baby strollers, service animals as well as pets in secure carriers are permitted. Smarte Cartes are not permitted on escalators.

### Where are the car rentals?

A: Take AirTrain Newark free to airport car rentals located in the P2 and P3 parking lots.

### What about people with special needs?

A: AirTrain is ADA compliant. There are two wheelchair locations on each vehicle. All AirTrain stations have elevators. Destination announcements are made on board the trains.



### Can passengers catch AirTrain from every airline passenger terminal?

A: Yes. Passengers may follow directional signs with the AirTrain logo.

### Can passengers be dropped off at Newark Liberty International Airport Station?

A: This station can only be accessed by train. Take NJ TRANSIT or Amtrak to get to the Airport Rail Station.

### Can I use AirTrain to go from Newark Liberty to JFK?

A: Passengers can take AirTrain to the Airport Rail Station and purchase a ticket for a NJ TRANSIT or Amtrak train that serves Penn Station New York. At Penn Station, they can purchase a ticket for the Long Island Rail Road and disembark at Jamaica Station for AirTrain JFK service to the airport. Customers should allow 90 minutes for the trip. AirTrain JFK costs \$5 to enter or exit the system.

### How long does it take to travel from the airport?

#### From the Airline Terminal Area - Approximate Travel Times:

##### Via NJ TRANSIT

- Penn Station, Newark, NJ: 10 min.
- Penn Station, NYC: 30 min.
- Trenton, NJ: 75 min.

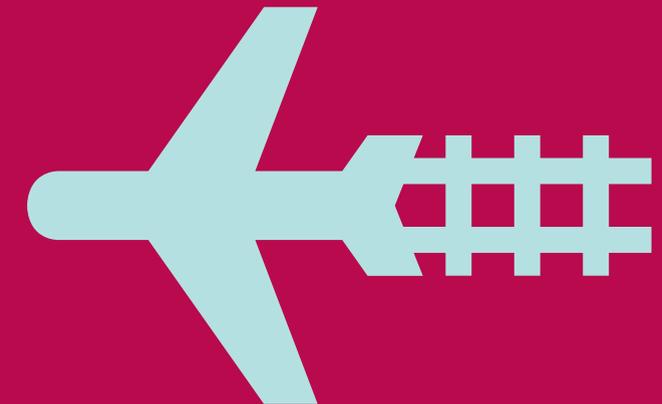
##### Via NJ TRANSIT & PATH

- Journal Square, NJ: 30 min.
- World Trade Center, NYC: 40 min.
- Hoboken, NJ: 55 min.
- 33 Street, NYC: 60 min.

##### Via Amtrak

- Philadelphia, PA: 70 min.
- Washington, DC: About 3 hrs.
- Boston, MA: About 5 hrs.

# Guide for Hotel and Travel Professionals



# AirTrain Newark

*For business clients who fly in and out of Newark Liberty International, AirTrain Newark is an easy connection to regional rail services.*

AirTrain connects passengers from their airline terminal to the rail transit lines that run on the Northeast Corridor and North Jersey Coast Line. It's easy and eco-friendly—not to mention the smartest way to travel to and from the airport.

*Here's why AirTrain is a great service to encourage your clients to use:*

- The AirTrain Newark and NJ TRANSIT combination is a smooth, low-cost way to get to New York City.
- The AirTrain Newark and Amtrak connection takes travelers to Stamford, Providence, Boston and other points north or to Philadelphia, Baltimore, Washington, DC, and other points south.
- AirTrain Newark service is the faster alternative to driving.
- AirTrain is available at John F. Kennedy International Airport, too!

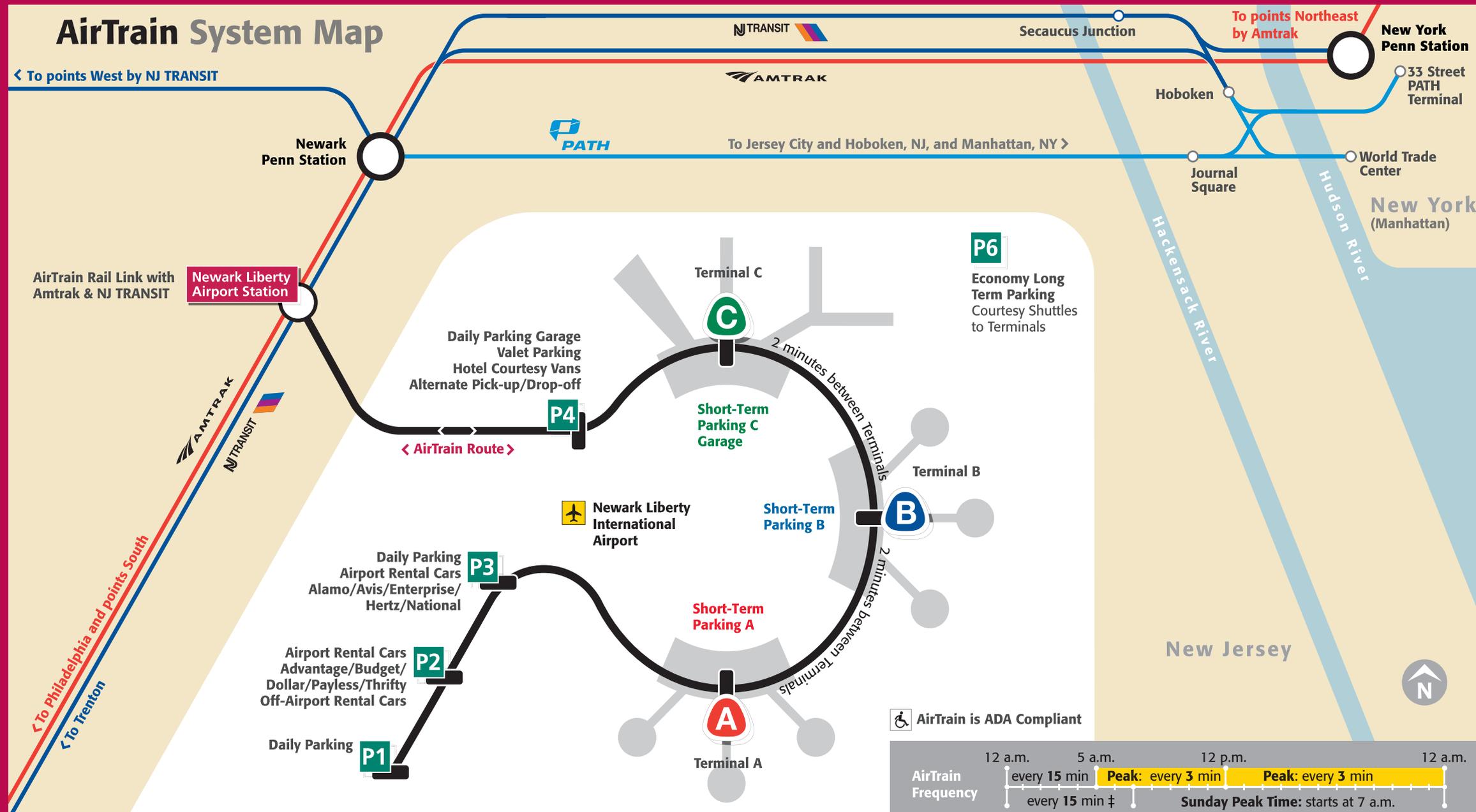
Better yet, AirTrain Newark is free within the airport—between the airline terminals, parking lots, rental car facilities, and hotel shuttle areas.

Connecting to or from Newark Liberty with AirTrain costs \$5.50 each way. NJ TRANSIT and Amtrak charge separate fares for their services. To connect with PATH, clients will pay \$2.50 and pay the remaining portion of the fare upon purchase of the NJ TRANSIT ticket.

**Important Numbers**

PATH, a service of the Port Authority, is a rail link between New York City and neighboring New Jersey communities. It's available 24 hours a day, 365 days a year. Trains run frequently during most hours every day, but run at a reduced frequency overnight.

800-234-PATH (7284)  
www.pathrail.com



Six NJ TRANSIT trains arrive every hour weekdays between 6 a.m. and 9 p.m. at the Airport Station. Between 9 p.m. and midnight, four trains arrive every hour. Service is not available nightly between approximately 2 a.m. and 5 a.m.

973-275-5555 • TDD/TTY 800-772-2287  
www.njtransit.com

Amtrak rail services on the Northeast Corridor run approximately every hour between the Airport Station, New York City and Philadelphia. Amtrak also runs hourly service to New York City.

800-USA-RAIL (872-7245) • TDD/TTY 800-523-6590  
www.amtrak.com

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www.panynj.gov/airportnews