

THE PORT AUTHORITY OF NY & NJ

REQUEST FOR BIDS

SEALED BIDS FOR THE FOLLOWING CONTRACT(S) WILL BE ACCEPTED AT THE ADDRESS INDICATED BELOW UNTIL **11:00 AM** ON THE DUE DATE INDICATED AND WILL THEN BE PUBLICLY OPENED AND READ IN THE BID ROOM.

SEND BIDS TO: THE PORT AUTHORITY OF NY & NJ
ATTN: BID/RFP CUSTODIAN
PROCUREMENT DEPARTMENT
4 WORLD TRADE CENTER
150 GREENWICH STREET, 21ST FLOOR
NEW YORK, NY 10007

SOLICITATION #: 46529

TITLE: PATH's SmartLink Customer Services

DESCRIPTION: The Contractor Primary Responsibilities but Not Limited to, Hiring all Customer Service Center Staff, Managing the Customer Service Center Functions such as Internet/Telephone-Based Cardholder Support Tasks, Preparation of all Smart Cards for Distribution to Cardholder, Card Initialization, Product Encoding, and Photo Personalization.

BID DUE DATE: 08/02/2016

[The solicitation document](http://www.panynj.gov/business-opportunities/bid-proposal-advertisements.html?tabnum=5) is available on-line at <http://www.panynj.gov/business-opportunities/bid-proposal-advertisements.html?tabnum=5>. Addenda to the Bid, if any, will be posted at this website. Monitor the advertisement on the website to ensure your awareness of any changes.

If you have any technical problems accessing the documents online, email us at askforbids@panynj.gov or call us at (212) 435-4600 for assistance.

A VALID PHOTO ID IS REQUIRED TO GAIN ACCESS INTO THE BUILDING, IF YOU ARE HAND DELIVERING AND/OR ATTENDING THE BID OPENING.