

Torres Rojas, Genara

FOI #13029

From: jamesholobaugh@yahoo.com
Sent: Thursday, February 23, 2012 1:33 PM
To: Duffy, Daniel
Cc: Torres Rojas, Genara; Van Duyne, Sheree
Subject: Freedom of Information Online Request Form

Information:

First Name: James
Last Name: Holobaugh
Company: Alliant Insurance Services
Mailing Address 1: 333 S. Hope
Mailing Address 2: Suite 3750
City: Los Angeles
State: CA
Zip Code: 90071
Email Address: jamesholobaugh@yahoo.com
Phone: 2134432459
Required copies of the records: Yes

List of specific record(s):

Any stewardship reports for the PANYNYs current Master Contractors Insurance Program CIP which is being administered by Aon Risk Services, Inc.

THE PORT AUTHORITY OF NY & NJ

Daniel D. Duffy
FOI Administrator

August 6, 2012

Mr. James Holobaugh
Alliant Insurance Services
333 S. Hope, Suite 3750
Los Angeles, CA 90071

Re: Freedom of Information Reference No. 13029

Dear Mr. Holobaugh:

This is a response to your February 23, 2012 request, which has been processed under the Port Authority's Freedom of Information Code (the "Code") for copies of stewardship reports for the PA current Master Contractors Insurance Program CIP which is being administered by Aon Risk Services, Inc.

Material responsive to your request and available under the Code can be found on the Port Authority's website at <http://www.panynj.gov/corporate-information/foi/13029-O.pdf>. Paper copies of the available records are available upon request.

Please refer to the above FOI reference number in any future correspondence relating to your request.

Very truly yours,



Daniel D. Duffy
FOI Administrator

Contents

About Aon	1
The Port Authority of NY & NJ Service Team	2
Accomplishments.....	3
Renewal Activities	6
Enrolment Process	8
Certificate of Insurance	11
Current Insurance Program – Master CIP	12
Current Insurance Program – World Trade Center.....	14
Cost of Risk Summary.....	21
CIP Loss Control Schematics	22
WTC Loss Control Schematics.....	24
Services Provided by Aon.....	25
Claim Data General Liability Claim Data	27
Aon’s Counter Terrorism Expertise.....	34
Client Promise	35
Path Forward.....	42

About Aon



Aon History and Facts

Aon's fast-paced growth began in 1982 when Ryan Insurance Group merged with Combined International Corporation. In 1987, that company was introduced to Wall Street as Aon, a Gaelic word meaning "Oneness."

Throughout the 1980s and 1990s, strategic acquisitions and organic growth fueled Aon's expansion in the global insurance marketplace. Over the past twenty years, we have acquired some of the most well-known players in the insurance and consulting industries, including Hudig-Langeveldt, a provider of insurance protection for cargo ships that was founded in 1680. Although not all our acquisitions have this depth of history, many have been notable players in their respective fields for years:

- Rollins Burdick Hunter
- Reinsurancy Agency
- Miller, Mason & Dickenson
- Alexander & Alexander
- Benfield Group
- Hewitt Associates

Although Aon is a major leader in virtually every market it serves, size is not our primary goal. We aim to be the world's most responsive, client-focused insurance and consulting services company.

Company Highlights

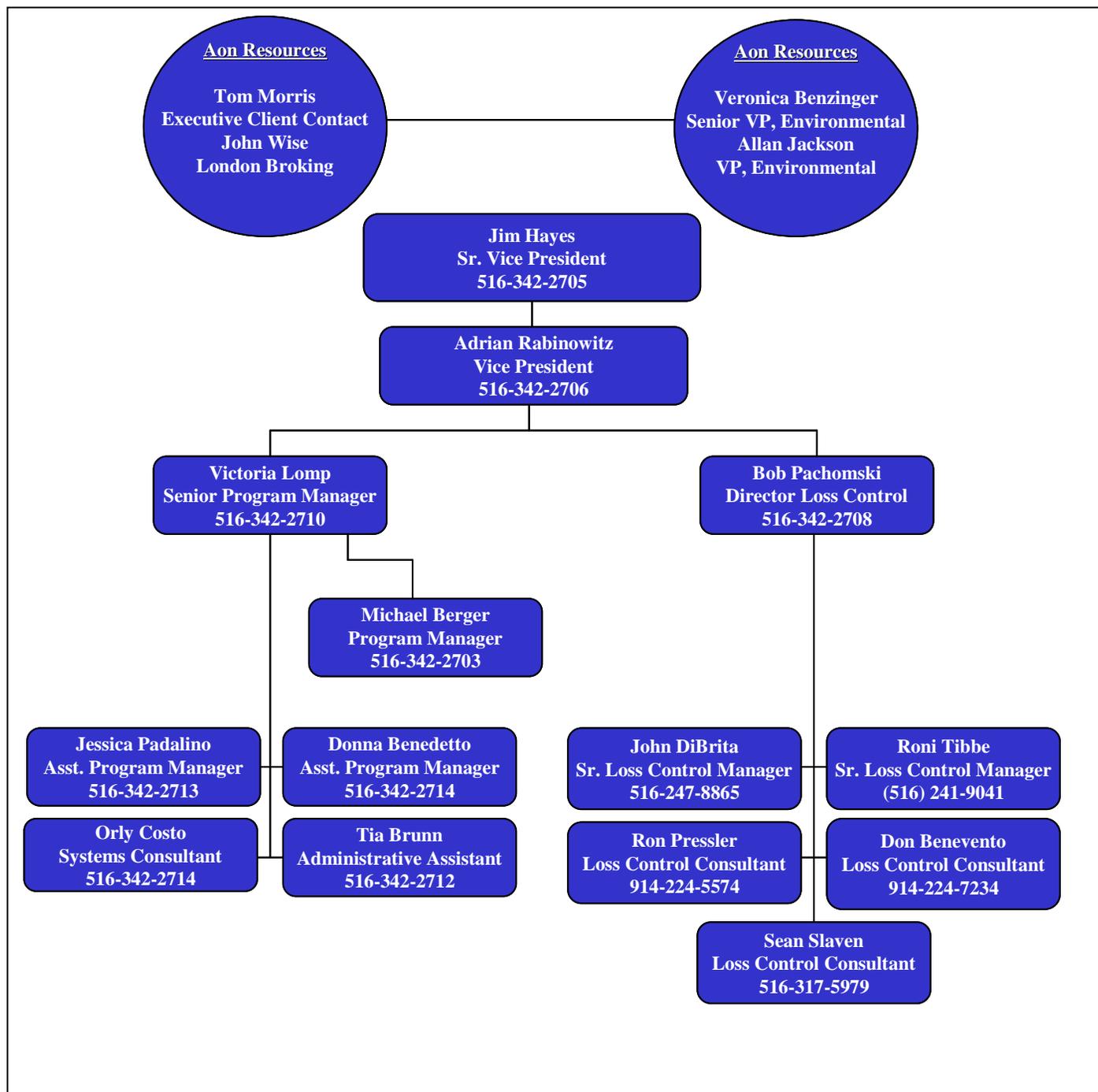
Aon Corporation provides more insurance brokerage, reinsurance brokerage and risk management services than any other company in the world, and is a leader in human capital management consulting. Aon has 59,000 employees in 500 offices in more than 120 countries.

Backed by broad resources, industry knowledge and technical expertise, Aon professionals help a wide range of clients develop effective risk management and workforce productivity solutions. Aon Corporation's total revenue for 2010 was \$8.5 billion.

Aon is the world's largest global insurance broker:

- No. 1 global reinsurance broker
- No. 1 global manager of captive insurance companies
- No. 1 global employee benefits consultant

The Port Authority of NY & NJ Service Team



Accomplishments

World Trade Center Claim Review Committee

The WTC Claim Review Committee has been established to review all open General Liability files on a quarterly basis. The committee consists of Port Law, Port Claim Department, Port Risk Financing, Aon, John Riddle Associates and World Trade Center Construction.

World Trade Center Quarterly Safety Meetings

Aon has re-instituted quarterly safety meetings at Aon's offices. Attendees are Chartis Insurance, Port Risk Financing and World Trade Center Construction.

New York State Labor Law

Aon and the other members of the CRC are conducting research to stem the tide of increasing litigation in connection with NYS Labor Law claims at the World Trade Center projects.

Emergency Medical Technicians

Aon successfully secured funding from Chartis Insurance to add two Emergency Medical Technicians to enhance the services rendered by Concentra's medical team at the WTC site.

CIP Claim Review Sub Committee

During 2010 Aon established the Claim Review Sub-Committee which has now evolved into the Claim Review Committee that now meets on a monthly basis.

Pre-Construction Meetings

Aon's loss control manager and program manager attend all pre-construction meetings at the Port Authority Facilities when contract value exceeds \$5M or upon request from Port Risk Financing due to scope of work.

Litigation Counsel Changes

Conway, Farrell, Curtin & Kelly PC

Furman Kornfeld & Brennan LLP

Fabiani Cohen & Hall LLP

Goldberg Segalla LLP

Florio & Kenny, LLP

Segal McCambridge Singer & Mahoney, Ltd.

Actuarial Analyses of WTC Claim Data

Renewals

Aon successfully renewed the Master CIP General Liability Policy as well as the WTC-Transportation Hub's Builders' Risk, Environmental, Terrorism, General Liability and Workers' Compensation policies. See "Summary of Renewal Activities" section for further information.

AonWrap

In 2009 The Port Authority signed a "Software License and Support Agreement" with Aon regarding AonWrap.

This enabled The Port Authority to divest itself of their Fox Pro system. This accomplishment now enables The Port Authority and Aon to work in real time together managing the Master CIP OCIP.

Over the past year Aon has been "re-writing" the AonWrap system. This "re-write" was a huge undertaking that will enable AonWrap users to use AonWrap in a more productive manner. The "re-write" is almost complete and is slated to come into effect in June 2011.

AonLine

Aon implemented and customized the use of the AonLine web site for use by The Port Authority's Risk Financing staff. AonLine enables Aon Risk Services and The Port Authority to manage environmental risk more productively, as well as provide access to the most up-to-date information on all existing environmental insurance-related contracts.

In August 2010 the Master CIP Builder's Risk and Workers' Compensation Policies were uploaded to AonLine and in September 2010 the General Liability Policies were uploaded as well.

We have also added Policy Rooms for the WTC OCIPs for future uploading of all the WTC Policies.

Enrollment procedures/policy handling for CIP to accommodate NYS and NJS Insurance Department's new regulations

The Aon PA Service Team has recently completed a comprehensive administrative systems analysis and revision of the CIP Enrollment Process. This task was undertaken in an effort to accommodate the new Penalty Fees being levied by the New York and New Jersey State Workers' Compensation Bureaus in relation to the processing of late enrollments and policies. The project focused on two common problems with enrollment in the CIP which have historically resulted in late enrollment and policy issuance; 1) Non-compliant contractors who never return completed enrollment forms and 2) Completed Enrollment Forms which are received prior to the contractor being approved by The Port Authority. After a thorough investigation and analysis into the contributing scenarios and complexities behind these two problems, Aon implemented procedures to resolve the current issues falling into these categories and prevent future related issues. On going analysis of these implemented procedures demonstrates their continued efficacy in resolving the targeted issues.

Additional Training

OSHA 30 Hour

The 30-Hour Training Program is a series of twenty four lectures in PowerPoint presentation format and videos. The required material and focus was on OSHA organization, fall protection, occupational health, demolition, hazard communications, electrical exposures, and segments reflecting typical exposures

encountered during construction e.g., trenching & excavations, scaffolds, etc. Included in the training material are real photographs from accidents in construction as an awareness as to what can happen when safety regulations are not followed.

This training will be given by Aon's Loss Control personnel, who are authorized instructors of the OSHA 10 & 30-Hour Construction Safety courses. The 30-hour course will be given over six weeks, one day a week for five hour sessions, as to not interfere with normal operations of the Engineering staff. The first 30-Hour was completed in April 2010. Since then 2 additional classes have been completed.

Four Hour Scaffolding Training (NYC DOB Local Law 52)

In the last quarter 2009, The Port Authority of NY & NJ Engineering Department requested Aon to provide its staff the 4-Hour Scaffold training in accordance with the New York City Department of Buildings (NYC DOB). Local Law 52 requires anyone who works from a supported scaffold to obtain this training prior to accessing or working from a supported scaffold. Additional requirements are a refresher training every five years.

The bases of the 4-Hr scaffold training focuses on the required safety measures specific for supported scaffolding such as fall protection, adequate planking, rigid supports, access to and from. Other items include Personal Protective Equipment (PPE), public protection, etc. The training consists of a PowerPoint presentation format and video.

Aon partnered with our consultant Pro Safety Services to provide the scaffold training. The first class was completed in March 2010. Since then 5 additional classes have been completed.

Current Insurance Programs

- Master Construction Insurance Program
- WTC One World Trade
- WTC Transportation Hub
- WTC National September 11th Memorial and Museum
- WTC Vehicular Security Center and Tour Bus Facility

Renewal Activities

The activities for the renewal period produced the following results

Master CIP:

Builders Risk

Builders Risk policy for the Master OCIP Program was renewed effective 12/31/2009 for a 3 year period to 12/31/2012. Based upon our aggressive marketing of the program, we were able to get a reduction on the prior rate of 0.1367 p/hundred of contract value down to 0.1203 p/hundred of contract value. This reflects a savings of 12% on the rate. In addition to all coverages being same terms and conditions, we were able to secure additional coverage extensions as well. Some of these extensions include but are not limited to:

INTERIOR WATER DAMAGE EXTENSION OF COVERAGE

MOLD REMEDIATION EXPENSE EXTENSION OF COVERAGE

ALTERNATE DISPUTE RESOLUTION

DAMAGE TO EXISTING PROPERTY ENDORSEMENT – ALL RISK

CONTRACTOR'S CONTINGENT EXTRA EXPENSE

CLAIMS PREPARATION COSTS EXTENSION OF COVERAGE

ARCHITECT'S AND ENGINEER'S PROFESSIONAL FEES

General and Excess Liability

This program is currently being marketed as renewal is June 1, 2011. Currently the rate is broken down in various layers, with The Port Authority Captive covering the first \$500,000 of claims. The current marketing exercise is taking into account The Port Authority Captive taking on more risk with quotes being sought with this in mind. We are currently marketing this program in the London Market through our Aon Broker John Wise. We are also marketing the program domestically, with our Aon Broker, Anthony DeFelice.

WTC Projects:

Builders Risk

The World Trade Center Transportation HUB Builders Risk was just extended until Dec. 31, 2015 to run to end of project. The Tower 1, Memorial Garden and VSC all have future expiration dates. However, they are currently being marketed.

General and Excess Liability

The World Trade Center Transportation HUB Liability program was just extended through 10/31/2015 to run through to the end of project. The Tower 1 and Memorial Garden were also extended to run through their project completions.

Workers' Compensation Insurance

The World Trade Center Transportation HUB Liability program was just extended through 10/31/2015 to run through to the end of project. One World Trade and the National September 11th Memorial and Museum were also extended to run through their project completions.

Terrorism Coverage

The World Trade Center Transportation HUB Liability program was just extended through 12/31/2015 to run through to the end of project. The Tower 1, Memorial Garden, and VSC were also extended to run through their project completions

Environmental Coverage

The World Trade Center Transportation HUB Liability program was just extended through 12/31/2015 to run through to the end of project. The Tower 1, Memorial Garden, and VSC were not extended due to their expiration dates being sufficient.

WTC - Extension Rates	
COVER	RATE
BR	.5896/100
GL	
HUB	7.05362/100
T1	7.1888/100
MEMORIAL	7.13928/100
VSC	3.77144/100
WC	0.01055/100
TERRORISM	
PRIMARY \$75M	.0004967/100
\$75m XS \$75m	.0002045/100
ENVIRONMENTAL	.22049/100

Enrolment Process

Enrolment Administration – Certificate and Policy Issuance

AON Risk Service's policy administration database, AonWrap is used to manage information derived from The Port Authority of NY & NJ. All policy administration is controlled by AON. Listed below are the procedures for handling the individual policy issuance under The Port Authority OCIP.

Step 1 Contract Data

Step 2 Daily Data Transmission

Step 3 AON Contractor Contact

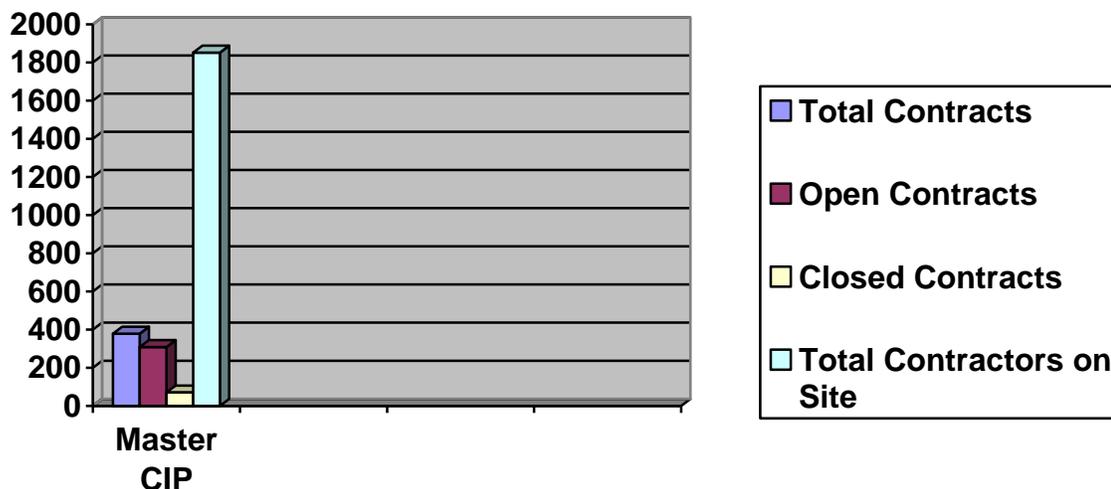
Step 4 Policy Issuance

Step 5 Policy Verification

Along with enrolment administration, program management consists of the following:

- Contractor Contacts: deal with over 1,000 contractors annually, answering phone calls, issuing certificates, help with enrolment and OCIP procedures.
- Weekly Contract Process Overview reports are sent to The Port Authority as well as all Prime Contractors at the WTC Site. These reports reflect all newly enrolled contractors as well as their status in the OCIP.
- Provide The Port Authority various reports they request at any given time.
- Chartis: Aid Chartis and contractors of all tiers with audit completion; Help complete State Bureau Criticism's with ERM 14's (request for ownership information); Follow up on endorsement/cancellation requests.
- Monthly Payroll Reports are sent to Chartis and The Port Authority.
- Port Authority Personnel: Interact on a daily basis regarding contracts, special certificates, contractor compliance issues, coverage issues.
- AonWrap Database: Constant clean up to maintain accuracy
- Billing
- ELANY
- Monthly Ebix reports are sent to The Port Authority evidencing all new contractors who have been enrolled in the WTC OCIPs. These reports are then sent by The Port Authority to Ebix for Ebix to perform Auto Certificate tracking.

Master CIP Contract Status



Master CIP Contract Status vao 01/10 – 12/10	
Total Contracts	379
Open Contracts	308
Closed Contracts	71
Total Contractors on Site	1852

Enrollment Process for the World Trade Center

The enrollment process for the World Trade Center OCIP follows all state rules and regulations as stated above. The procedure however varies.

The enrollment process proceeds along one of two trajectories depending on whether there is a completed Subcontractor Approval Request (SAR) on record at Aon at the time that Aon receives the contractors Enrollment Form (Aon Form 3).

Trajectory A: SAR Before Enrollment Form

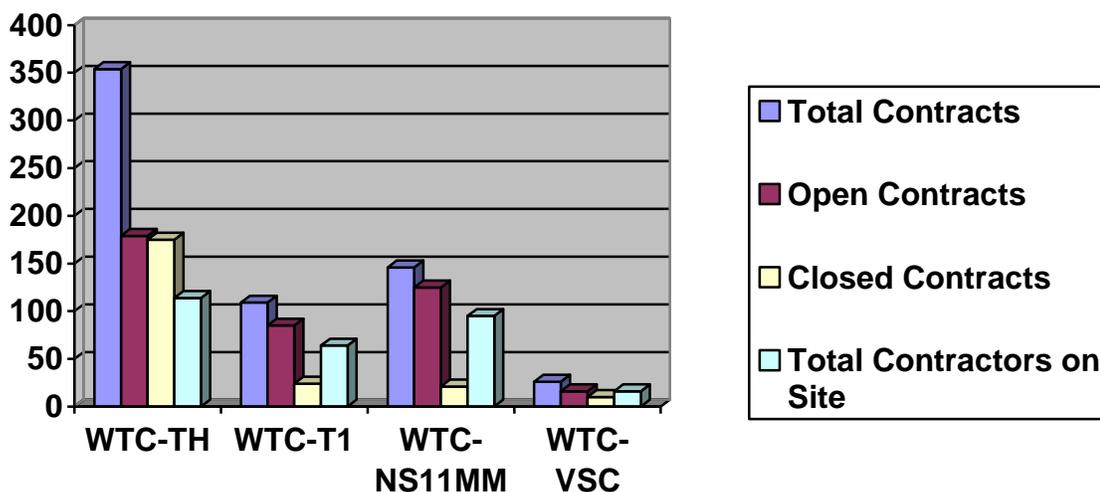
1. The PA RE submits signed SAR to Aon Risk Solutions.
2. Aon alerts the contractor that the SAR is complete and they have been approved to work at the specific WTC site via email and sends blank enrollment forms along with executed SAR.
3. Upon receipt of completed enrollment forms, Aon enrolls the contractor and determines the necessary insurance coverage. (Some scopes of work are excluded from the OCIP all together while others are enrolled but not eligible for Workers' Compensation Coverage). If the contractor has an estimated start date that is not in the near future Aon puts the enrollment form and SAR in the site specific file for enrollment at a future date. Monthly phone calls are made to the contractor to determine when they will be starting on site.

- Once the actual start date is confirmed, Aon secures the necessary insurance and mails the contractor a Welcome Letter, which contains a Certificate of Insurance, sample Aon Form 4 (On Site Payroll) and a Posting Notice explaining how to report a claim.

Trajectory B: Enrollment Forms before SAR

- The Prime contractor gives blank enrollment forms to the sub-contractor and submits the SAR to the RE.
- The sub-contractor returns the completed enrollment forms to AON, prior to the approval of the SAR.
- Aon notifies the PA Risk Financing and the site specific RE via email that an enrollment form has been received from a sub-contractor. Aon outlines the contract number, scope of work, amount of the contract and the estimated start date and requests a copy of the SAR.
- The enrollment form then goes into the site specific file.
- When the SAR has been executed the RE forwards the SAR to Aon.
- Once the actual start date is confirmed, Aon enrolls the contractor and determines coverage eligibility as described above, and mails a Certificate of Insurance as described above. If the contractor has an estimated start date that is not in the near future Aon puts the enrollment form and SAR in the site specific file for enrollment at a future date. Monthly phone calls are made to the contractor to determine when they will be starting on site.

WTC Contract Status



WTC Contract Status - vao 03/04/11				
	WTC-TH	WTC-T1	WTC-NS11MM	WTC-VSC
Total Contracts	354	109	146	26
Open Contracts	179	85	125	16
Closed Contracts	175	24	21	10
Total Contractors on Site	114	64	95	16

Certificate of Insurance

The function of a Certificate of Insurance is to provide insurance policy information to third parties. Certificates evidence very limited insurance policy detail and are informational only. Certificates are simply representations of basic policy coverage and limits and are not designed to provide complete policy information.

Use of the most current ACORD certificate forms is mandated by state regulations and by ACORD through its agreements with Aon and other brokers as well as insurers. Under the ACORD Corporation's licensing agreement, prior editions of superseded forms may no longer be used.

We are often asked to issue proprietary certificates provided by the certificate requestor. In some cases, such as forms required by governmental entities, we are able to secure underwriter approval and complete the form, but these are the exception to the rule.

In 2010 Aon issued over 3,000 Certificates on Insurance for the Master CIP program and over 700 Certificates of Insurance for the World Trade Center programs.

Current Insurance Program – Master CIP

Master CIP Schedule of Insurance vao 12/31/10						
Coverage	Limit of Liability	Deductible	Carrier	Policy No.	Policy Type	Eff. Dates
Workers' Compensation	Statutory	\$ 1,000,000	Chartis	WC 14770997	WC	12/31/10 - 12/31/11
General Liability (To include individual contracts let prior to or after August 1, 1999.)	\$2,500,000 XS \$500,000 - Total \$2,500,000 Any one accident, any one occurrence, any one Assured, etc., and in the aggregate as per underlying policy(ies).	\$ 500,000	Lexington	WE 1000199	PRIMARY LIABILITY	06/01/10- 06/01/11
Excess Liability	\$22,000,000 XS \$3,000,000 Occ.	\$ 3,000,000	Lloyd's & London Cos.	WE 1000200	EXCESS LIABILITY	06/01/10- 06/01/11
			Aspen 60%	WE 1000200		
			Atrium 12.5%	WE 1000200		
			XL syn. 17.5%	WE 1000200		
			ARK 10%	WE 1000200		
Excess Liability	25,000,000 XS 25,000,000	\$ 25,000,000	Lexington 65%	WE 1000216	EXCESS LIABILITY	06/01/10- 06/01/11
			Aspen 25.00%	WE 1000201		
			ARK 10%	WE 1000201		

Master CIP Schedule of Insurance vao 12/31/10 - Continued						
Coverage	Limit of Liability	Deductible	Carrier	Policy No.	Policy Type	Eff. Dates
Builders' Risk	\$50,000,000 Occ.	\$ 10,000	Lexington	25031381	Builders' Risk	12/31/09 - 12/31/12
Environmental						
COPS	\$25,000,000 per project/\$150,000,000 aggregate	\$ 100,000	AIG Specialty	COPS 1955900	Environmental	11/08/06- 11/08/12
Pollution Legal Liability	\$20,000,000 each incident/\$40,000,000 aggregate	\$ 100,000	AIG Specialty	PLS 2080368	Environmental	11/08/06 - 11/08/12
Stewart Airport	\$ 20,000,000.00	\$ 250,000	Ace Environmental	PPLG 23895377002	Environmental	11/01/2010 - 11/01/2013

Current Insurance Program – World Trade Center

Transportation Hub Schedule of Insurance vao 1/31/11						
Coverage	Limit of Liability	Deductible	Carrier	Policy No.	Policy Type	Eff. Dates
Workers' Compensation	Statutory	None	Chartis/New Hampshire Ins Co	WC14771018	WC	01/31/11 - 01/31/12
General Liability						
100%	PRIMARY 250K	None	Aspen	WE0501825	PRIMARY LIABILITY	01/31/06 - 10/31/15
General Liability						
100%	\$1,750,000 X \$250,000	\$250,000	Lexington	WE0502492	PRIMARY LIABILITY	01/31/06 - 10/31/15
Excess Liability						
100%	\$23,000,000 X \$2,000,000	\$2,000,000	London Syn	WE0502485	XS LIABILITY	01/31/06 - 10/31/15
100%	\$50,000,000 X \$25,000,000	\$25,000,000	Lexington	WE0502493	XS LIABILITY	01/31/06 - 10/31/15
23.889%	\$75,000,000 X \$75,000,000	\$75,000,000	London Syn	WE0502486	XS LIABILITY	01/31/06 - 10/31/15
33%	\$75,000,000 X \$75,000,000	\$75,000,000	Liberty Mutual	WE0502487	XS LIABILITY	01/31/06 - 10/31/15
16.667%	\$75,000,000 X \$75,000,000	\$75,000,000	XL	WE0502494	XS LIABILITY	01/31/06 - 10/31/15
10%	\$75,000,000 X \$75,000,000	\$75,000,000	Endurance	WE0502495	XS LIABILITY	01/31/06 - 10/31/15
11.11%	\$75,000,000 X \$75,000,000	\$75,000,000	Argo	WE0505314	XS LIABILITY	01/31/11 - 10/31/15
5%	\$75,000,000 X \$75,000,000	\$75,000,000	XL	WE0600294	XS LIABILITY	01/31/06 - 10/31/15
23.09%	\$150,000,000 X \$150,000,000	\$150,000,000	London Syn	WE0502501	XS LIABILITY	01/31/06 - 10/31/15
22.40%	\$150,000,000 X \$150,000,000	\$150,000,000	XL	WE0502497	XS LIABILITY	01/31/06 - 10/31/15
33%	\$150,000,000 X \$150,000,000	\$150,000,000	AWAC	WE0502498	XS LIABILITY	01/31/06 - 10/31/15
11.67%	\$150,000,000 X \$150,000,000	\$150,000,000	Endurance	WE0502499	XS LIABILITY	01/31/06 – 10/31/15

Transportation Hub Schedule of Insurance vao 1/31/11 - Continued

Coverage	Limit of Liability	Deductible	Carrier	Policy No.	Policy Type	Eff. Dates
4.506%	\$150,000,000 X \$150,000,000	\$150,000,000	Argo	WE0505315	XS LIABILITY	01/31/11 - 10/31/15
5%	\$150,000,000 X \$150,000,000	\$150,000,000	XL	WE0600295	XS LIABILITY	01/31/06 - 10/31/15
100%	\$100,000,000 X \$300,000,000	\$300,000,000	Ace Bermuda	WE0502490	XS LIABILITY	01/31/06 - 10/31/15
100%	\$100,000,000 X \$400,000,000	\$400,000,000	Starr Excess	WE0502500	XS LIABILITY	01/31/06 - 10/31/15
Builders Risk	Primary \$250M		Steadfast & various	IM4857019	Builders Risk	12/31/10-12/31/15
	\$250,000,000 X \$250,000,000	\$250,000,000	Chartis & various	40009139	Builders Risk	12/31/10-12/31/15
	\$500,000,000 X \$500,000,000	\$500,000,000	Swiss RE & various	NZ82227A	Builders Risk	12/31/10-12/31/15
	\$1,000,000,000		Munich RE & various	1243000010	Builders Risk	12/31/10-12/31/15
Terrorism	Primary \$75,000,000		Lexington	E01RQ2690500	Terrorism	12/31/10-12/31/15
	\$75,000,000 X \$75,000,000	\$75,000,000	Axis	E01RQ26905A00	Terrorism	12/31/10-12/31/15
Environmental	\$100,000,000	\$50,000	Chartis	CPO 1955856	Environmental	12/31/05-12/31/15

One World Trade and National September 11 Memorial and Museum Schedule of Insurance vao 3/31/11

Coverage	Limit of Liability	Deductible	Carrier	Policy No.	Policy Type	Eff. Dates
Workers' Compensation T1	Statutory	None	Chartis	WC 67712076	WC	3/31/10-3/31/11
Workers' Compensation Memorial		None	Chartis	WC 67712078	WC	3/31/10-3/31/11
Workers' Compensation NJ		None	Chartis	WC 67712077	WC	3/31/10-3/31/11
General Liability	PRIMARY 250K	None	Aspen	WE0501825	PRIMARY LIABILITY	03/31/07 - 08/31/13 T1
100%	PRIMARY 250K	None	Aspen	WE0501825		03/31/07 - 12/31/12 MC
General Liability	\$1,750,000 X \$250,000	\$250,000	Lexington	WE0502492	PRIMARY LIABILITY	03/31/07 - 08/31/13 T1
100%	\$1,750,000 X \$250,000	\$250,000	Lexington	WE0502492	PRIMARY LIABILITY	03/31/07 - 12/31/12 MC
Excess Liability						
100%	\$23,000,000 X \$2,000,000	\$2,000,000	London Syn	WE0502485	XS LIABILITY	03/31/07 - 08/31/13 T1
100%	\$23,000,000 X \$2,000,000	\$2,000,000	London Syn	WE0502485	XS LIABILITY	03/31/07 - 12/31/12 MC
100%	\$50,000,000 X \$25,000,000	\$25,000,000	Lexington	WE0502493	XS LIABILITY	03/31/07 - 08/31/13 T1
100%	\$50,000,000 X \$25,000,000	\$25,000,000	Lexington	WE0502493	XS LIABILITY	03/31/07 - 12/31/12 MC
23.889%	\$75,000,000 X \$75,000,000	\$75,000,000	London Syn	WE0502486	XS LIABILITY	03/31/07 - 08/31/13 T1
23.889%	\$75,000,000 X \$75,000,000	\$75,000,000	London Syn	WE0502486	XS LIABILITY	03/31/07 - 12/31/12 MC
5%	\$75,000,000 X \$75,000,000	\$75,000,000	XL	WE 600294	XS LIABILITY	03/31/07 - 08/31/13 T1
5%	\$75,000,000 X \$75,000,000	\$75,000,000	XL	WE 600294	XS LIABILITY	03/31/07 - 12/31/12 MC
33.33%	\$75,000,000 X \$75,000,000	\$75,000,000	Liberty Mutual	WE 502487	XS LIABILITY	03/31/07 - 08/31/13 T1

One World Trade and National September 11 Memorial and Museum Schedule of Insurance - Cont.

Coverage	Limit of Liability	Deductible	Carrier	Policy No.	Policy Type	Eff. Dates
Excess Liability						
33.33%	\$75,000,000 X \$75,000,000	\$75,000,000	Liberty Mutual	WE 502487	XS LIABILITY	03/31/07 - 12/31/12 MC
16.67%	\$75,000,000 X \$75,000,000	\$75,000,000	XL Europe	WE 502494	XS LIABILITY	03/31/07 - 08/31/13 T1
16.67%	\$75,000,000 X \$75,000,000	\$75,000,000	XL Europe	WE 502494	XS LIABILITY	03/31/07 - 12/31/12 MC
10%	\$75,000,000 X \$75,000,000	\$75,000,000	Endurance	WE 502495	XS LIABILITY	03/31/07 - 08/31/13 T1
10%	\$75,000,000 X \$75,000,000	\$75,000,000	Endurance	WE 502495	XS LIABILITY	03/31/07 - 12/31/12 MC
11.11%	\$75,000,000 X \$75,000,000	\$75,000,000	Argo	WE0505314	XS LIABILITY	12/31/12 - 08/31/13 T1
11.11%	\$75,000,000 X \$75,000,000	\$75,000,000	Argo	WE0505314	XS LIABILITY	12/31/11 - 12/31/12 MC
33.33%	\$150,000,000 X \$150,000,000	\$150,000,000	AWAC	WE 502498	XS LIABILITY	03/31/07 - 08/31/13 T1
33.33%	\$150,000,000 X \$150,000,000	\$150,000,000	AWAC	WE 502498	XS LIABILITY	03/31/07 - 12/31/12 MC
11.67%	\$150,000,000 X \$150,000,000	\$150,000,000	Endurance	WE 502499	XS LIABILITY	03/31/07 - 08/31/13 T1
11.67%	\$150,000,000 X \$150,000,000	\$150,000,000	Endurance	WE 502499	XS LIABILITY	03/31/07 - 12/31/12 MC
23.09%	\$150,000,000 X \$150,000,000	\$150,000,000	London Syn	WE 502501	XS LIABILITY	03/31/07 - 08/31/13 T1
23.09%	\$150,000,000 X \$150,000,000	\$150,000,000	London Syn	WE 502501	XS LIABILITY	03/31/07 - 12/31/12 MC
22.40%	\$150,000,000 X \$150,000,000	\$150,000,000	XL Europe	WE 502497	XS LIABILITY	03/31/07 - 08/31/13 T1
22.40%	\$150,000,000 X \$150,000,000	\$150,000,000	XL Europe	WE 502497	XS LIABILITY	03/31/07 - 12/31/12 MC
5%	\$150,000,000 X \$150,000,000	\$150,000,000	XL Europe	WE 600295	XS LIABILITY	03/31/07 - 08/31/13 T1
5%	\$150,000,000 X \$150,000,000	\$150,000,000	XL Europe	WE 600295	XS LIABILITY	03/31/07 - 12/31/12 MC
4.506%	\$150,000,000 X \$150,000,000	\$150,000,000	Argo	WE0505315	XS LIABILITY	12/31/12 - 08/31/13 T1

One World Trade and National September 11 Memorial and Museum Schedule of Insurance - Cont.

Coverage	Limit of Liability	Deductible	Carrier	Policy No.	Policy Type	Eff. Dates
4.506%	\$150,000,000 X \$150,000,000	\$150,000,000	Argo	WE0505315	XS LIABILITY	12/31/11 - 12/31/12 MC
100%	\$100,000,000 X \$300,000,000	\$300,000,000	Ace Bermuda	WE 502490	XS LIABILITY	03/31/07 - 08/31/13 T1
100%	\$100,000,000 X \$300,000,000	\$300,000,000	Ace Bermuda	WE 502490	XS LIABILITY	03/31/07 - 12/31/12 MC
100%	\$100,000,000 X \$400,000,000	\$400,000,000	Starr Excess	WE 502500	XS LIABILITY	03/31/07 - 08/31/13 T1
100%	\$100,000,000 X \$400,000,000	\$400,000,000	Starr Excess	WE 502500	XS LIABILITY	03/31/07 - 12/31/12 MC
Builders Risk	\$500,000,000	\$250,000	Lex & various	7478465	Builders Risk	04/30/07 - 12/31/11 T1
	\$500,000,000 X \$500,000,000	\$500,000,000	Lex & various	7478466	Builders Risk	04/30/07 - 08/01/11 MC
Terrorism	Primary \$250,000,000	\$250,000	Lexington	9406272	Terrorism	3/31/2007 - 12/31/11 T1
	\$250,000,000 X \$250,000,000	\$250,000,000	various	E07RQ26905A	Terrorism	3/31/2007 - 12/31/11 T1
	Primary \$250,000,000	\$250,000	Lexington	9406272	Terrorism	3/31/2007 - 08/01/11 MC
	\$250,000,000 X \$250,000,000	\$250,000,000	various	E07RQ26905A	Terrorism	3/31/2007 - 08/01/11 MC
Environmental	\$25,000,000	\$250,000	ACE	CPYG23797501	Environmental	03/31/07 - 03/31/14
	25,000,000 X 25,000,000	\$25,000,000	CHUBB	37312122	Environmental	03/31/07 - 03/31/14
	50,000,000 X 50,000,000	\$50,000,000	STEADFAST	CPL9039149	Environmental	03/31/07 - 03/31/14

Vehicular Security Center Schedule of Insurance vao 1/31/11						
Coverage	Limit of Liability	Deductible	Carrier	Policy No.	Policy Type	Eff. Dates
Workers' Compensation	Statutory	None	Chartis	WC 14770927	WC	08/31/10 - 08/31/11
General Liability	PRIMARY 250K	None	Aspen/Caitlin	WE0501825	PRIMARY LIABILITY	08/31/08 - 08/31/12
General Liability	\$1,750,000 X \$250,000	\$250,000	Lexington	WE0502492	PRIMARY LIABILITY	08/31/08 - 08/31/12
Excess Liability						
	\$23,000,000 X \$2,000,000	\$2,000,000	London Syn	WE0502485	XS LIABILITY	08/31/08 - 08/31/12
	\$50,000,000 X \$25,000,000	\$25,000,000	Lexington	WE0502493	XS LIABILITY	08/31/08 - 08/31/12
	\$75,000,000 X \$75,000,000	\$75,000,000	London Syn	WE0502486	XS LIABILITY	08/31/08 - 08/31/12
	\$75,000,000 X \$75,000,000	\$75,000,000	Liberty Mutual	WE0502487	XS LIABILITY	08/31/08 - 08/31/12
	\$75,000,000 X \$75,000,000	\$75,000,000	Endurance	WE0502495	XS LIABILITY	08/31/08 - 08/31/12
	\$75,000,000 X \$75,000,000	\$75,000,000	XL Europe	WE0502494	XS LIABILITY	08/31/08 - 08/31/12
	\$75,000,000 X \$75,000,000	\$75,000,000	XL Europe	WE0600295	XS LIABILITY	08/31/08 - 08/31/12
	\$150,000,000 X \$150,000,000	\$150,000,000	London Syn	WE0502501	XS LIABILITY	08/31/08 - 08/31/12
	\$150,000,000 X \$150,000,000	\$150,000,000	AWAC	WE0502498	XS LIABILITY	08/31/08 - 08/31/12
	\$150,000,000 X \$150,000,000	\$150,000,000	XL Europe	WE0502497	XS LIABILITY	08/31/08 - 08/31/12

Vehicular Security Center Schedule of Insurance vao 1/31/11 - Continued						
Coverage	Limit of Liability	Deductible	Carrier	Policy No.	Policy Type	Eff. Dates
	\$150,000,000 X \$150,000,000	\$150,000,000	XL Europe	WE0600295	XS LIABILITY	08/31/08 - 08/31/12
	\$150,000,000 X \$150,000,000	\$150,000,000	Endurance	WE0502499	XS LIABILITY	08/31/08 - 08/31/12
	\$100,000,000 X \$300,000,000	\$300,000,000	Ace Bermuda	WE0502490	XS LIABILITY	08/31/08 - 08/31/12
	\$100,000,000 X \$400,000,000	\$400,000,000	Starr Excess	WE0502500	XS LIABILITY	08/31/08 - 08/31/12
Builders Risk	\$500,000,000	\$250,000	Lex & various	7478465	Builders Risk	08/31/08 - 08/31/12
	\$500,000,000 X \$500,000,000	\$500,000,000	Lex & various	7478466	Builders Risk	08/31/08 - 08/31/12
Terrorism	Primary \$250,000,000	\$250,000	Lexington	9406272	Terrorism	08/31/08- 08/31/12
	\$250,000,000 X \$250,000,000	\$250,000,000	various	E07RQ26905A	Terrorism	08/31/08- 08/31/12
Environmental	\$25,000,000	\$250,000	ACE	CPYG23797501	Environmental	03/31/08- 03/31/14
	25,000,000 X 25,000,000	\$25,000,000	CHUBB	37312122	Environmental	03/31/08- 03/31/14
	50,000,000 X 50,000,000	\$50,000,000	STEADFAST	CPL9039149	Environmental	03/31/08- 03/31/14

Cost of Risk Summary

CIP Rates Current and 2 Policy Periods Back				
Year	GL	WC	BR	Total Rate
2005	2.746	1.97396	0.113	4.83296
2006	2.746	2.03002	0.113	4.88902
2007	1.9609	2.17797	0.1367	4.27557
2008	1.9609	1.82833	0.1367	3.92593
2009	1.9609	1.82833	0.1367	3.92593
2010	1.9609	1.12635	0.1203	3.20755
2011	1.9609	1.12635	0.1203	3.20755

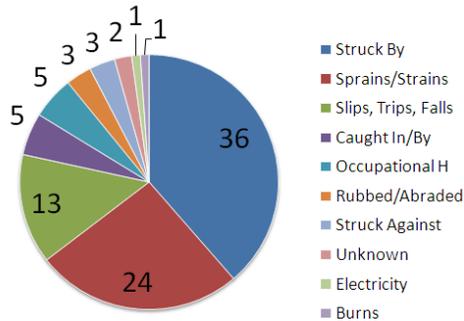
GL Notes:
 2005 GL rate is based upon Feb 1, 2005 to June 1, 2007
 2007 GL rate is based upon June 1, 2007 to June 1, 2010 rate
 2005, 2006 and 2007 is dollar 1 coverage. Total Limit is \$25M
 2008, 2009 and 2010 Limit of Liability is \$500K self insured. Total limit is \$50M.
 2010 GL rate is based upon term of June 1 2007 to June 1, 2010
 2010 – 2011 – June 1, 2010 to June 1, 2011

WTC Rates					
Policy Period		GL	WC	BR	Total Rate
1/06 - 1/11	WTC TH	4.7265	1.2124	0.5516	6.4905
3/07 - 3/11	Tower 1	3.9274	1.7223	0.6487	6.2984
3/07 - 3/11	Memorial	3.9274	1.7078	0.6487	6.2839
8/08 - 8/12	VSC	3.771	1.255	0.601	5.627

Notes:
 WTC TH CV \$ 1,600,000,000.00
 Tower 1 CV \$ 1,800,000,000.00
 Memorial CV \$ 512,000,000.00
 VSC CV \$ 525,000,000.00

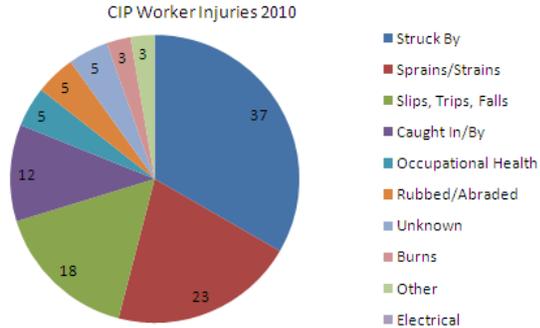
CIP Loss Control Schematics

CIP WC Injury Cause 2009



93 Total WC Injuries

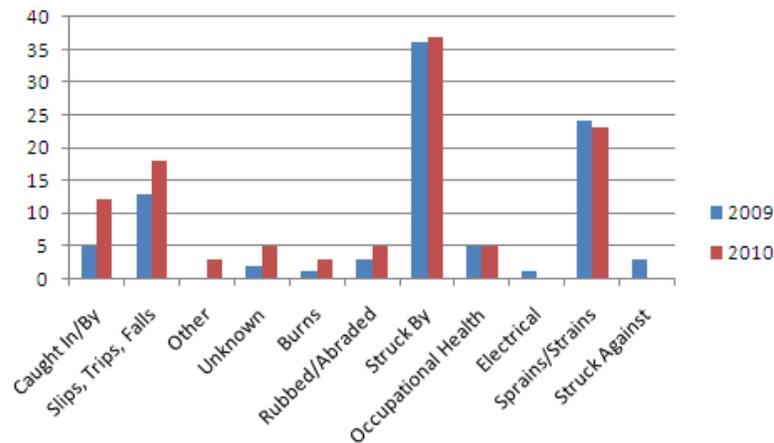
CIP Injury Cause 2010



111 Total WC Injuries

The pie charts above indicate the cause of injuries to workers for 2009 and 2010. The leading top three causes for both years are identical and form the majority of the pie. Unfortunately there was an increase of 18 more injuries in 2010.

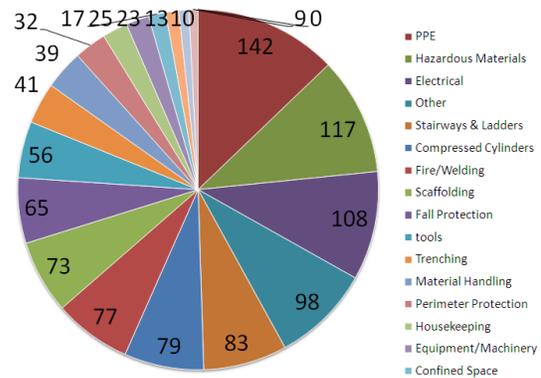
Comparison 2009 - 2010



The chart above shows a comparison of the actual cause of injuries side by side for 2009 and 2010. Again, the similarities are displayed.

CIP Noted Concerns 2009

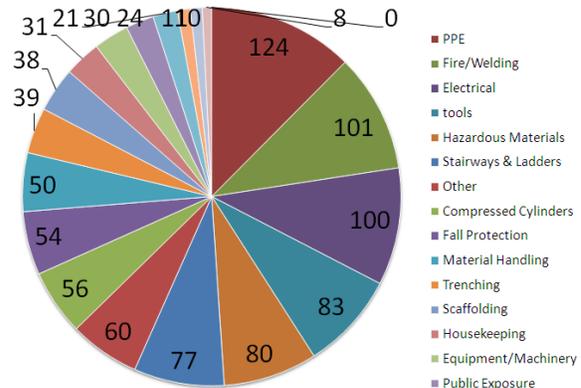
Month	PPE	Hazardous Materials	Electrical	Other	Stairways/ Ladders	Compressed Cylinders	Fire/Welding	Scaffolding	Fall Protection	Tools	Trenching/ Excavations	Material Handling	Perimeter Protection	Housekeeping	Equipment/Machinery	Confined Space	Lighting	Public Exposure	Floor Openings	Water/ice Accumulation	TOTALS	No. Projects Surveyed
January	6	5	3	4	10	4	4	5	8	3	2	1	2	0	0	4	1	1	1	0	64	166
February	8	4	6	0	4	2	2	6	3	2	3	0	0	1	2	1	0	1	0	0	45	154
March	9	22	9	6	5	9	5	3	4	1	6	3	3	1	0	1	0	2	1	0	90	206
April	5	6	9	7	1	6	6	4	2	2	4	2	2	2	1	1	0	1	1	0	62	230
May	12	5	9	7	4	9	7	5	4	4	6	6	1	2	2	0	0	0	0	0	83	184
June	10	8	10	15	1	5	14	15	11	7	2	8	5	0	2	2	2	1	1	0	119	260
July	18	16	3	10	4	1	4	9	3	2	0	4	1	3	3	1	0	0	2	0	84	276
August	17	13	4	13	12	6	1	6	12	7	2	4	3	3	2	2	3	2	0	0	112	255
September	15	7	10	11	13	7	10	5	9	4	3	4	2	6	6	0	1	2	0	0	115	125
October	19	13	16	10	13	19	9	5	3	12	6	1	6	3	2	2	3	0	1	0	143	193
November	15	10	16	8	9	8	7	4	2	7	4	5	5	1	1	1	1	0	0	0	104	199
December	8	8	13	7	3	8	6	4	5	3	1	2	3	2	2	2	0	2	0	0	86	213
TOTALS	142	117	108	98	83	79	77	73	65	56	41	39	32	25	23	17	13	10	9	0	1107	2461



The graph chart above left indicates Aon’s Loss Control observations by frequency, by month for 2009 and the number of construction projects surveyed. There were 2,461 projects surveyed and 1,107 safety observations. The pie chart shows the categories the make the pie.

CIP Noted Concerns 2010

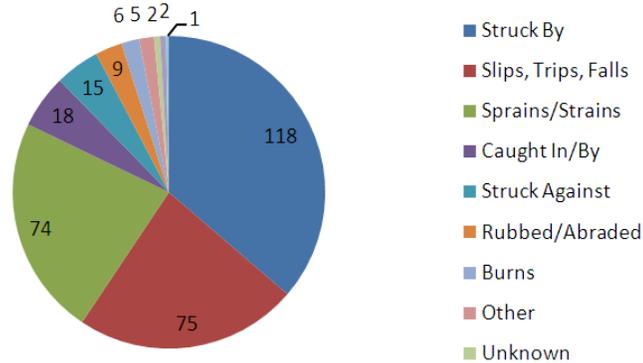
Month	PPE	Fire/Welding	Electrical	Tools	Hazardous Materials	Stairways/ Ladders	Other	Compressed Cylinders	Fall Protection	Material Handling	Trenching/ Excavations	Housekeeping	Equipment/Machinery	Public Exposure	Perimeter Protection	Confined Space	Lighting	Floor Openings	Water/ice Accumulation	TOTALS	No. Projects Surveyed	
January	7	2	14	6	12	5	8	5	8	3	2	12	1	0	1	2	0	5	0	0	93	206
February	10	8	11	6	6	9	2	6	5	0	1	0	3	1	3	1	0	2	1	1	76	212
March	8	13	13	12	7	5	9	6	9	8	3	4	8	6	2	4	4	0	2	0	123	268
April	11	4	10	13	3	7	5	3	6	8	2	1	4	0	2	2	2	2	1	0	86	232
May	17	11	6	5	9	5	4	5	4	6	3	1	3	3	1	0	0	0	0	0	83	199
June	14	13	8	8	7	11	3	8	3	8	10	2	5	5	3	3	0	0	0	0	111	252
July	1	5	5	5	6	3	1	4	3	3	9	6	2	3	2	0	2	0	0	1	61	188
August	17	3	5	4	5	2	7	2	2	5	0	4	1	5	4	1	0	0	2	0	69	257
September	8	12	5	5	5	5	3	2	3	3	5	0	0	1	2	5	0	0	1	0	65	190
October	10	14	9	3	11	9	9	4	6	1	2	6	1	4	2	1	0	0	1	0	93	217
November	10	11	6	8	6	10	5	2	2	4	2	1	3	2	2	2	0	0	0	0	76	230
December	11	5	8	8	3	6	4	9	3	1	0	1	0	0	0	0	3	1	0	0	63	180
TOTALS	124	101	100	83	80	77	60	56	54	50	39	38	31	30	24	21	11	10	8	2	999	2631



The graph chart above left indicates Aon’s Loss Control observations by frequency, by month for 2010 and the number of construction projects surveyed. There were 2,631 projects surveyed and only 999 safety observations for 2010. The pie chart shows the categories the make the pie. There were 170 additional surveys conducted in 2010 and a reduction of 108 safety observations compared to 2009.

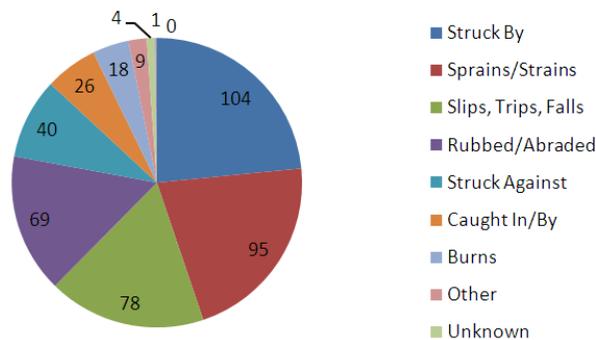
WTC Loss Control Schematics

Worker Injuries WTC 2009 TOTALS



The above pie chart indicates the cause of worker injuries combined for all WTC projects. There were a total of 325 worker injuries in 2009. The three leading causes were: struck by; slips, trips & falls; and sprains/strains.

Worker Injuries WTC 2010 TOTALS



The above pie chart indicates the cause of worker injuries combined for all WTC projects. There were a total of 444 worker injuries in 2010. The three leading causes were: struck by; sprains/strains slips, and trips & falls.

Although an increase in 2010 from 2009, there was an increase in man hours as well. There are similarities in the leading cause of injuries, the three leading causes for 2009 and 2010 were: struck by; sprain/strains; and slips, trips, falls.

Services Provided by Aon

Loss Control Services

- Dedicated Staff of Safety Professionals
- Pro Active Approach to Safety
- Facility Assignments
- Loss Control Surveys
- Weekly Safety Meetings
- Pre-Construction Meetings
- Insure Regulatory Compliance
- Facility Tours – Underwriters
- E&T Minority Contractors
- 10 Hour OSHA Training
- 30 Hour OSHA Training
- 4 Hour Scaffolding Training (NYC DOB Local Law 52)

Claims Management Services

The following overview reflects the various claims management programs currently in place for the Contractor's Insurance Program

Settlement Day Program

The benefits of the above program are reflected in the current expense savings as well as reflected in the closed indemnity amounts. The concept of the program is a simple one - "Early disposition of claims that are identified as candidates for settlement."

The Settlement Day Program has now evolved to not only included Defense Counsel, Aon Claim Manager, but also representatives of Port Authority Risk Financing and Law Departments.

The results to date have been remarkable and have played a significant role in the reduction of overall spending.

CIP Claim Review Committee

The members of this committee include, Port Authority Law Department, Port Authority Risk Financing, Port Authority Claims and Aon Risk Solutions.

WTC Claim Review Committee

The members of this committee include, Port Authority Law Department, Port Authority Risk Financing, Port Authority Claims, Aon Risk Solutions and World Trade Center Construction.

Fast Track Claim Management Program

Our Fast Track Claim Procedure is geared to resolve certain General Liability claims in a prompt manner with minimal or no expenses being incurred. The specific cases that would qualify to be handled under our Fast Track program are those with a value under \$25,000, and where liability exists. This includes Property Damage as well as Bodily Injury claims.

Upon receipt of a first notice of loss, each claim will be properly reviewed to determine if it qualifies for Fast Track Handling. Once a loss is identified as a Fast Track Claim, Aon will properly notify John R. Riddle Associates.

Negotiator

A critical aspect of claim management under a General Liability Construction Program is the ability to develop investigation and medical facts with a sense of urgency. This is important as it gives us the ability to recognize the potential exposure of a case at an early stage of file development. This, in turn, enables us to explore early resolution of those claims that warrant same.

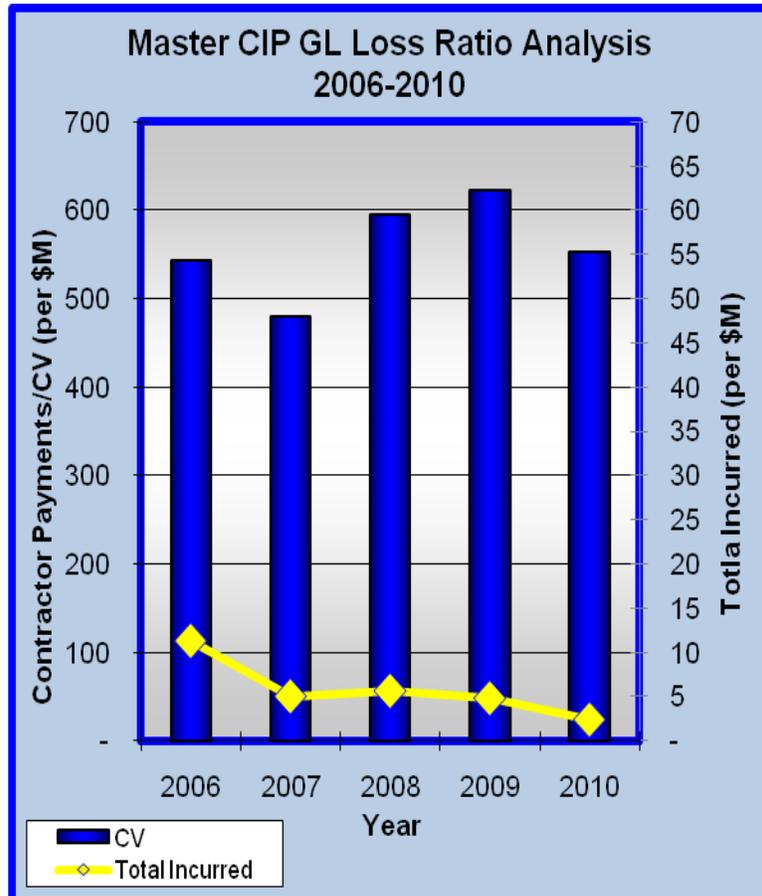
Once data is gathered and analyzed, the next step in the process is to enter into direct negotiations with the claimant, if unrepresented, or with claimant's counsel. Having the ability to enter negotiations at an early stage will result not only in legal expenses savings but will ultimately reduce our indemnity pay-outs on each claim.

It then becomes the responsibility of the Negotiator to move the assigned case to an early resolution within the approved Settlement Range. John Riddle has been assigned the duties of the Negotiator.

Claim Administration

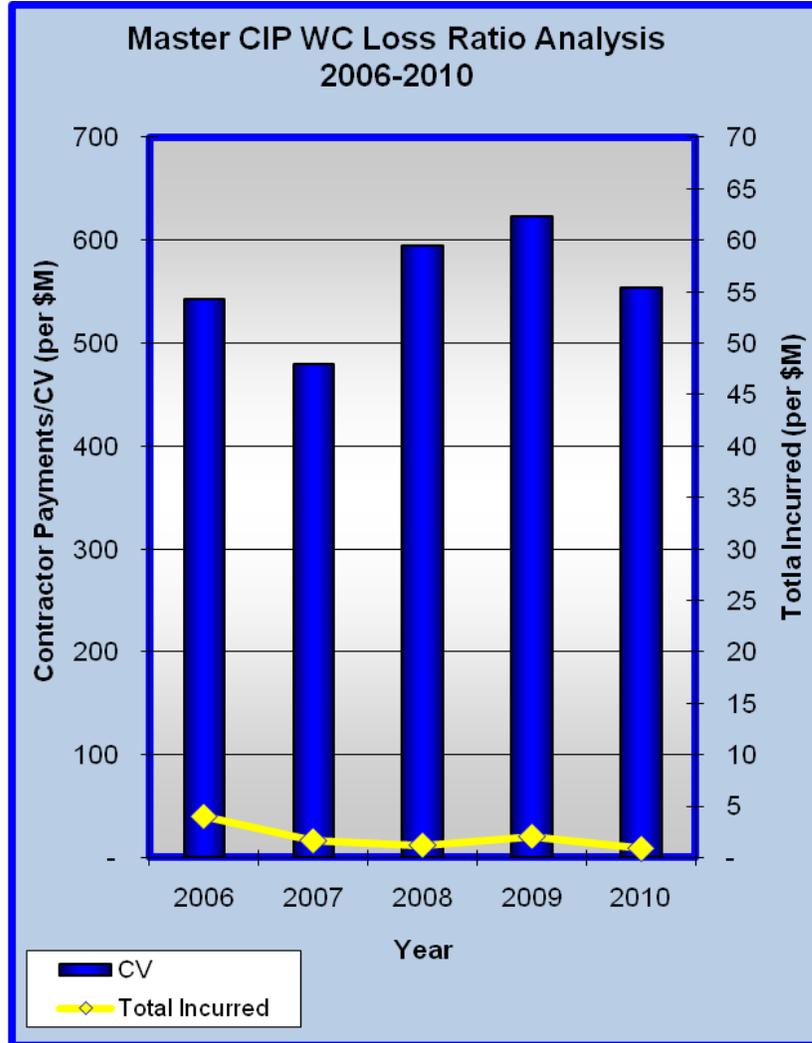
- Aon provides The Port Authority with a weekly updated spreadsheet containing information on all General Liability Claims.
- Aon has been maintaining a Workers' Compensation spreadsheet which enables us to keep track of the following: Claimant's name, Date of Loss, Claim #, Employer's name, Description of Injury, Lost Time, and if we believe there is General Liability exposure.
- Workers' Compensation Loss Runs are accommodated on an as needed or requested basis to Contractors within the OCIP.
- Upon notification Aon handles all claims on a timely basis including: verifying worker's compensation coverage; handling Summons and Complaints, Notices of Claims; and determining worker's compensation claims liability exposure in order to have these claims investigated.
- Weekly Litigation Report to Port Authority Risk Financing.

Claim Data General Liability Claim Data



Master CIP GL Loss Ratio 12/31/2006- 12/31/2010 (vao 12/31/09)			
Year	Total Incurred	Contractor Payments (CV)	% of Total Incurred to CV
2006	11,282,849	542,764,000	2.08%
2007	5,036,455	479,059,000	1.05%
2008	5,637,266	595,182,938	0.95%
2009	4,819,056	622,828,749	0.77%
2010	2,410,987	553,371,695	0.44%

Workers' Compensation Claim Data



Master CIP WC Loss Ratio 12/31/2006 - 12/31/2010 (vao 12/31/10)			
Year	Total Incurred	Contractor Payments (CV)	% of Total Incurred to CV
2006	3,992,715	542,764,000	0.74%
2007	1,633,016	479,059,000	0.34%
2008	1,197,486	595,182,938	0.20%
2009	2,049,544	622,828,749	0.33%
2010	893,605	553,371,695	0.16%

**The Port Authority of NY & NJ
WTC GL Claims
12/31/2007 - 12/31/2010
(Valued Dec. 31, 2010)**

Year	Claims Received	Claims Closed	Claims Pending	Total Incurred	Contractor Payments (CV)	% of Total Incurred to CV
2007	60	49	11	24,832,202	479,059,000	5.18%
2008	71	54	17	10,191,285	595,182,938	1.71%
2009	84	50	34	29,525,272	622,828,749	4.74%
2010	94	0	94	14,592,172	553,371,695	2.64%
Totals	309	153	156	\$ 9,140,931	\$2,250,442,382	3.52%
	100%	50%	50%			



00939

PORT PATH HUB

VAO 12/31/2010

Policy Effective Date	Status	Severity	Claim Count	Total Incurred	Total Paid	Total O/S Res	Total Recovery
1/31/2006			14	\$3,243.10	\$3,243.10	\$0.00	\$0.00
	FINAL		14	\$3,243.10	\$3,243.10	\$0.00	\$0.00
		0 Non-Report	1	\$0.00	\$0.00	\$0.00	\$0.00
		1 Med Only	11	\$2,380.08	\$2,380.08	\$0.00	\$0.00
		5 Indemnity	2	\$863.02	\$863.02	\$0.00	\$0.00
1/31/2007			188	\$2,144,121.43	\$1,703,518.24	\$440,603.19	\$21,616.85
	FINAL		181	\$1,222,669.43	\$1,222,669.43	\$0.00	\$21,616.85
		0 Non-Report	7	\$22,233.80	\$22,233.80	\$0.00	\$0.00
		1 Med Only	156	\$79,229.36	\$79,229.36	\$0.00	\$0.00
		5 Indemnity	18	\$1,121,206.27	\$1,121,206.27	\$0.00	\$21,616.85
	OPEN		3	\$742,547.08	\$348,945.96	\$393,601.12	\$0.00
		5 Indemnity	3	\$742,547.08	\$348,945.96	\$393,601.12	\$0.00
	REOPEN		4	\$178,904.92	\$131,902.85	\$47,002.07	\$0.00
		1 Med Only	1	\$6,601.45	\$2,648.75	\$3,952.70	\$0.00
		5 Indemnity	3	\$172,303.47	\$129,254.10	\$43,049.37	\$0.00
1/31/2008			130	\$683,470.59	\$564,203.56	\$119,267.03	\$5,652.09
	FINAL		116	\$91,675.40	\$91,675.40	\$0.00	\$2,557.60
		0 Non-Report	4	\$0.00	\$0.00	\$0.00	\$0.00
		1 Med Only	97	\$39,422.09	\$39,422.09	\$0.00	\$0.00
		5 Indemnity	15	\$52,253.31	\$52,253.31	\$0.00	\$2,557.60
	OPEN		5	\$292,596.00	\$237,634.12	\$54,961.88	\$0.00
		? N/A	1	\$1.00	\$0.00	\$1.00	\$0.00
		5 Indemnity	4	\$292,595.00	\$237,634.12	\$54,960.88	\$0.00
	REOPEN		9	\$299,199.19	\$234,894.04	\$64,305.15	\$3,094.49
		1 Med Only	4	\$25,678.91	\$23,154.96	\$2,523.95	\$0.00
		5 Indemnity	5	\$273,520.28	\$211,739.08	\$61,781.20	\$3,094.49
1/31/2009			110	\$449,651.84	\$302,030.35	\$147,621.49	\$0.00
	FINAL		93	\$114,719.89	\$114,719.89	\$0.00	\$0.00
		0 Non-Report	26	\$0.00	\$0.00	\$0.00	\$0.00
		1 Med Only	65	\$22,512.25	\$22,512.25	\$0.00	\$0.00
		5 Indemnity	2	\$92,207.64	\$92,207.64	\$0.00	\$0.00
	OPEN		5	\$137,254.24	\$41,372.25	\$95,881.99	\$0.00
		1 Med Only	1	\$37,433.46	\$8,511.22	\$28,922.24	\$0.00
		5 Indemnity	4	\$99,820.78	\$32,861.03	\$66,959.75	\$0.00
	REOPEN		12	\$197,677.71	\$145,938.21	\$51,739.50	\$0.00
		1 Med Only	10	\$54,943.35	\$41,375.49	\$13,567.86	\$0.00
		5 Indemnity	2	\$142,734.36	\$104,562.72	\$38,171.64	\$0.00
1/31/2010			183	\$667,333.12	\$259,132.14	\$408,200.98	\$0.00
	FINAL		75	\$6,210.41	\$6,210.41	\$0.00	\$0.00
		0 Non-Report	24	\$0.00	\$0.00	\$0.00	\$0.00
		1 Med Only	50	\$6,210.41	\$6,210.41	\$0.00	\$0.00
		5 Indemnity	1	\$0.00	\$0.00	\$0.00	\$0.00
	OPEN		107	\$658,972.71	\$251,194.79	\$407,777.92	\$0.00
		0 Non-Report	12	\$9,019.50	\$81.50	\$8,938.00	\$0.00
		1 Med Only	75	\$186,965.57	\$52,317.00	\$134,648.57	\$0.00
		5 Indemnity	20	\$462,987.64	\$198,796.29	\$264,191.35	\$0.00
	REOPEN		1	\$2,150.00	\$1,726.94	\$423.06	\$0.00
		1 Med Only	1	\$2,150.00	\$1,726.94	\$423.06	\$0.00
Grand Total:			625	\$3,947,820.08	\$2,832,127.39	\$1,115,692.69	\$27,268.94



00949

FREEDOM TOWER

VAO 12/31/2010

Policy Effective Date	Status	Severity	Claim Count	Total Incurred	Total Paid	Total O/S Res	Total Recovery
3/31/2007			71	\$560,376.26	\$449,646.72	\$110,729.54	\$0.00
	FINAL		66	\$275,554.61	\$275,554.61	\$0.00	\$0.00
	1	Med Only	55	\$23,132.01	\$23,132.01	\$0.00	\$0.00
	5	Indemnity	11	\$252,422.60	\$252,422.60	\$0.00	\$0.00
	OPEN		3	\$210,302.00	\$129,603.90	\$80,698.10	\$0.00
	5	Indemnity	3	\$210,302.00	\$129,603.90	\$80,698.10	\$0.00
	REOPEN		2	\$74,519.65	\$44,488.21	\$30,031.44	\$0.00
	1	Med Only	1	\$10,774.26	\$660.26	\$10,114.00	\$0.00
	5	Indemnity	1	\$63,745.39	\$43,827.95	\$19,917.44	\$0.00
3/31/2008			101	\$769,087.62	\$541,997.92	\$227,089.70	\$0.00
	FINAL		92	\$100,164.51	\$100,164.51	\$0.00	\$0.00
	0	Non-Report	9	\$227.24	\$227.24	\$0.00	\$0.00
	1	Med Only	75	\$56,381.99	\$56,381.99	\$0.00	\$0.00
	5	Indemnity	8	\$43,555.28	\$43,555.28	\$0.00	\$0.00
	OPEN		3	\$459,459.67	\$287,811.86	\$171,647.81	\$0.00
	5	Indemnity	3	\$459,459.67	\$287,811.86	\$171,647.81	\$0.00
	REOPEN		6	\$209,463.44	\$154,021.55	\$55,441.89	\$0.00
	5	Indemnity	6	\$209,463.44	\$154,021.55	\$55,441.89	\$0.00
3/31/2009			114	\$1,702,191.74	\$838,515.75	\$863,675.99	\$0.00
	FINAL		89	\$160,610.20	\$160,610.20	\$0.00	\$0.00
	0	Non-Report	13	\$394.78	\$394.78	\$0.00	\$0.00
	1	Med Only	70	\$30,152.08	\$30,152.08	\$0.00	\$0.00
	5	Indemnity	6	\$130,063.34	\$130,063.34	\$0.00	\$0.00
	OPEN		17	\$1,436,421.61	\$621,797.70	\$814,623.91	\$0.00
	1	Med Only	6	\$77,090.54	\$49,660.49	\$27,430.05	\$0.00
	5	Indemnity	11	\$1,359,331.07	\$572,137.21	\$787,193.86	\$0.00
	REOPEN		8	\$105,159.93	\$56,107.85	\$49,052.08	\$0.00
	1	Med Only	5	\$8,754.95	\$2,949.87	\$5,805.08	\$0.00
	5	Indemnity	3	\$96,404.98	\$53,157.98	\$43,247.00	\$0.00
3/31/2010			158	\$1,357,740.52	\$359,909.91	\$997,830.61	\$0.00
	FINAL		28	\$8,593.49	\$8,593.49	\$0.00	\$0.00
	0	Non-Report	12	\$0.00	\$0.00	\$0.00	\$0.00
	1	Med Only	12	\$2,782.74	\$2,782.74	\$0.00	\$0.00
	5	Indemnity	4	\$5,810.75	\$5,810.75	\$0.00	\$0.00
	OPEN		130	\$1,349,147.03	\$351,316.42	\$997,830.61	\$0.00
	0	Non-Report	13	\$2,168.50	\$37.00	\$2,131.50	\$0.00
	1	Med Only	87	\$166,943.93	\$30,382.51	\$136,561.42	\$0.00
	5	Indemnity	30	\$1,180,034.60	\$320,896.91	\$859,137.69	\$0.00
Grand Total:			444	\$4,389,396.14	\$2,190,070.30	\$2,199,325.84	\$0.00



00950

MEMORIAL MUSEUM

VAO 12/31/2010

Policy Effective Date	Status	Severity	Claim Count	Total Incurred	Total Paid	Total O/S Res	Total Recovery
3/31/2007			5	\$160,062.98	\$127,182.31	\$32,880.67	\$0.00
	FINAL		4	\$17,459.98	\$17,459.98	\$0.00	\$0.00
		1 Med Only	3	\$2,275.55	\$2,275.55	\$0.00	\$0.00
		5 Indemnity	1	\$15,184.43	\$15,184.43	\$0.00	\$0.00
	OPEN		1	\$142,603.00	\$109,722.33	\$32,880.67	\$0.00
		5 Indemnity	1	\$142,603.00	\$109,722.33	\$32,880.67	\$0.00
3/31/2008			19	\$360,987.72	\$302,995.00	\$57,992.72	\$0.00
	FINAL		16	\$21,400.17	\$21,400.17	\$0.00	\$0.00
		1 Med Only	14	\$8,588.55	\$8,588.55	\$0.00	\$0.00
		5 Indemnity	2	\$12,811.62	\$12,811.62	\$0.00	\$0.00
	OPEN		2	\$290,600.00	\$237,171.21	\$53,428.79	\$0.00
		5 Indemnity	2	\$290,600.00	\$237,171.21	\$53,428.79	\$0.00
	REOPEN		1	\$48,987.55	\$44,423.62	\$4,563.93	\$0.00
		5 Indemnity	1	\$48,987.55	\$44,423.62	\$4,563.93	\$0.00
3/31/2009			100	\$1,503,270.82	\$865,968.09	\$637,302.73	\$0.00
	FINAL		73	\$52,314.61	\$51,947.43	\$367.18	\$0.00
		0 Non-Report	12	\$0.00	\$0.00	\$0.00	\$0.00
		1 Med Only	55	\$25,000.82	\$24,633.64	\$367.18	\$0.00
		5 Indemnity	6	\$27,313.79	\$27,313.79	\$0.00	\$0.00
	OPEN		20	\$1,348,703.63	\$780,556.17	\$568,147.46	\$0.00
		1 Med Only	3	\$9,703.55	\$5,941.08	\$3,762.47	\$0.00
		5 Indemnity	17	\$1,339,000.08	\$774,615.09	\$564,384.99	\$0.00
	REOPEN		7	\$102,252.58	\$33,464.49	\$68,788.09	\$0.00
		0 Non-Report	1	\$23,050.00	\$150.00	\$22,900.00	\$0.00
		1 Med Only	5	\$57,746.39	\$32,204.30	\$25,542.09	\$0.00
		5 Indemnity	1	\$21,456.19	\$1,110.19	\$20,346.00	\$0.00
3/31/2010			39	\$239,127.78	\$135,900.72	\$103,227.06	\$0.00
	FINAL		17	\$2,475.82	\$2,012.39	\$463.43	\$0.00
		0 Non-Report	3	\$18.50	\$18.50	\$0.00	\$0.00
		1 Med Only	14	\$2,457.32	\$1,993.89	\$463.43	\$0.00
	OPEN		22	\$236,651.96	\$133,888.33	\$102,763.63	\$0.00
		0 Non-Report	2	\$18.50	\$18.50	\$0.00	\$0.00
		1 Med Only	13	\$13,981.25	\$2,367.13	\$11,614.12	\$0.00
		5 Indemnity	7	\$222,652.21	\$131,502.70	\$91,149.51	\$0.00
Grand Total:			163	\$2,263,449.30	\$1,432,046.12	\$831,403.18	\$0.00



00956 *Port Vehicle Security Center* VAO 12/31/2010

Policy Effective Date	Status	Severity	Claim Count	Total Incurred	Total Paid	Total O/S Res	Total Recovery
3/31/2008			1	\$0.00	\$0.00	\$0.00	\$0.00
	FINAL		1	\$0.00	\$0.00	\$0.00	\$0.00
		1 Med Only	1	\$0.00	\$0.00	\$0.00	\$0.00
3/31/2009			5	\$105,436.16	\$50,489.69	\$54,946.47	\$0.00
	FINAL		2	\$635.47	\$635.47	\$0.00	\$0.00
		1 Med Only	2	\$635.47	\$635.47	\$0.00	\$0.00
	OPEN		3	\$104,800.69	\$49,854.22	\$54,946.47	\$0.00
		1 Med Only	1	\$3,180.69	\$3,163.11	\$17.58	\$0.00
		5 Indemnity	2	\$101,620.00	\$46,691.11	\$54,928.89	\$0.00
3/31/2010			9	\$45,969.42	\$8,401.56	\$37,567.86	\$0.00
	FINAL		3	\$249.42	\$249.42	\$0.00	\$0.00
		0 Non-Report	1	\$0.00	\$0.00	\$0.00	\$0.00
		1 Med Only	2	\$249.42	\$249.42	\$0.00	\$0.00
	OPEN		6	\$45,720.00	\$8,152.14	\$37,567.86	\$0.00
		0 Non-Report	1	\$0.00	\$0.00	\$0.00	\$0.00
		1 Med Only	4	\$4,425.00	\$126.10	\$4,298.90	\$0.00
		5 Indemnity	1	\$41,295.00	\$8,026.04	\$33,268.96	\$0.00
Grand Total:			15	\$151,405.58	\$58,891.25	\$92,514.33	\$0.00

Aon's Counter Terrorism Expertise

Our specialist Counter Terrorism division provides integrated risk management and risk transfer solutions to help mitigate and manage terrorism risk. We enable our clients to:

- Understand the risk to people and operations in each location
- Ensure risk mitigation and crisis response procedures are appropriate and adequate
- Understand where there are weaknesses, and what needs to be done to meet duty of care obligations
- Improve the resilience of operations to low probability but high impact events
- Enhance the decision making process in the event of a terrorist incident
- Pick the most appropriate level of cover by country / site, ensuring insurance premium spend is fully justifiable.

Counter Terrorism consulting services and insurance placement are both available on a stand-alone basis.

Risk Transfer

Our Aon tailored standalone insurance policies offer full value for first loss cover for:

- Property damage and business interruption
- Construction risks including delay in start-up
- Terrorism and Sabotage
- Political Violence (including Terrorism; Sabotage; Riots, Strikes, Civil Commotion; Malicious Damage; Insurrection, Revolution and Rebellion; Munity and /or Coup d'état; War and/or Civil War)
- Difference in conditions (DIC) / Difference in limits (DIL) wrapping around government pools and existing arrangements
- Full US captive 'wrap' policies offering extended coverage and premium efficiencies
- Terrorism public and / or employers' liability insurance – either stand-alone or as a sublimit in a terrorism property/business interruption policy.

Value Added Benefits

- Terrorism Tracker – an interactive, online database of global terrorist plots and incidents, to monitor threat activities and trends
- A monthly terrorism newsletter – with a round up of incidents by industry sector
- An annual Terrorism Threat Map

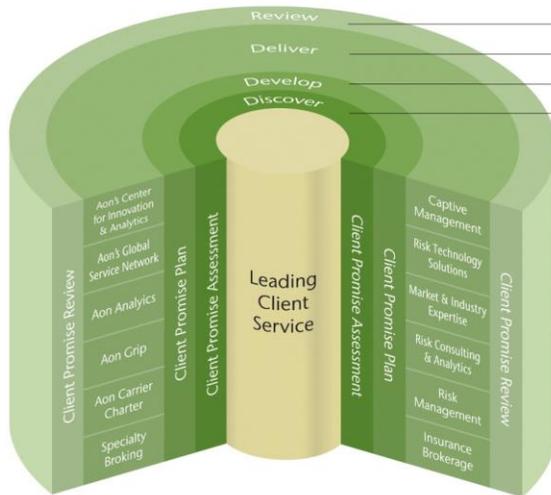
Client Promise

Everything we do at Aon is focused on creating distinctive value for you based on insightful analysis, powerful execution and a deep understanding of your business and risk issues.

Aon's Client Promise methodology is made up of a four-step process built around helping your business meet your goals and objectives. Our first phase of this methodology is obtaining your feedback to develop your Client Promise Plan. Our service platform is built around delivering the ten elements of our Client Promise to you.

How

Aon Client Promise is a four-step methodology for delivering the industry's best content and capabilities to clients around the world.



Discover

The Aon Client Promise Assessment helps us gain a deeper understanding of your top risk management and overall business priorities.

Develop

The Aon Client Promise Plan is a working document that formalizes strategies to address your top priorities. This document includes checks and balances that ensure we are working on what is most important to your risk management and business priorities.

Deliver

Aon has the best content and capabilities in the industry. The Client Promise Plan clearly outlines the specific Aon solutions that can help your business the most. There are examples of a few industry-leading solutions on the back page.

Review

The Client Promise Review drives accountability, clearly comparing what we said we would do for you in the Client Promise Plan with the outcomes of those actions. The summary functions as a scorecard, while the rest of the document provides supporting content, data and detail that further prove the value we deliver.

The Client Promise Elements

A focus on optimizing your total cost of risk

A comprehensive understanding of the full cost of your risks, rather than just the size of your insurance premium.

A program designed entirely around your needs

A risk/insurance program that brings the right combination of flexible solutions to address your unique priorities

A dedicated team and a world of resources

A local team who know your business, and can seamlessly bring you any specialists you need

Local access to the best markets in the world

The most appropriate insurer for your business, and confidence in their ability to perform.

Constant investment in new ideas and solutions

Innovative solutions for existing and new business challenges

The strength of the world's leading broker on your side

A partner who is powerful enough to defend your interests

Powerful benchmarking

Accurate benchmarking of your risk program and insurance costs compared to peers

Industry-leading service wherever you need it

Great service from a team who deliver what you need when and where you need it

Your feedback driving our performance

Confidence that your broker is really listening to you and changing what they do as a result

Open and honest dialogue about the value we add to your business

A risk/insurance program that adds value to your business, at a good price

Aon Risk Solutions: Client Promise Assessment

The Aon Client Promise, our globally proven methodology, is our way of ensuring that you get a personalized service plan, based on your unique needs. Your input is crucial to developing the plan, so we ask that you spend a few minutes completing this Aon Client Promise assessment prior to our meeting to discuss your needs in more detail. We will do this each year to ensure our service adapts to the changing needs of your business. Thank you in advance.

1. What are your most significant business goals? (Select up to 5)

- Increase Market Share
- Reduce Debt
- Increase Profitability/Control Costs
- Downsize/Outsource Capacity or Workforce
- Form Strategic Partnerships
- Make Acquisitions or Divestitures
- Develop or Launch New Products/Services
- Expand Geographically
- Drive Organic Growth
- Other

2. Please expand on your selection(s) above with any information that would be helpful in the development of your personalized Client Promise plan:

3. What are your most significant risk management & insurance goals? (Select up to 5)

- Enhance Business Continuity/Stability
- Address Supplier/Vendor Risks
- Claims Management
- Control/Reduce Total Cost of Risk
- Explore Alternative Risk Financing Options
- Identify/Address Uninsured Risks
- Elevate Employee or Manager Training
- Global Coordination
- Change Insurance Companies/Other Providers
- Other

4. Please expand on your selection(s) above with any information that would be helpful in the development of your personalized Client Promise plan:

5. How important are the following elements of the Client Promise to you and your company?

	1= Not Important					10= Extremely Important				
	1	2	3	4	5	6	7	8	9	10
A comprehensive understanding of the full cost of your risks, rather than just the size of your insurance premium	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>					
A risk/insurance program that brings the right combination of flexible solutions to address your unique priorities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>					
A local team who know your business, and can seamlessly bring you any specialists you need	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>					
The most appropriate insurer for your business, whether next door or across the globe, and confidence in their ability to perform	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>					
Innovative solutions for existing and new risks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>					

A broking/risk partner who is powerful enough to promote and defend your interests	<input type="radio"/>									
Accurate benchmarking of your risk program and insurance costs compared to peers	<input type="radio"/>									
Great service from a team who deliver what you need when and where you need it	<input type="radio"/>									
Confidence that your broker is really listening to you and changing what they do as a result	<input type="radio"/>									
A risk/insurance program that adds value to your business, at a fair price	<input type="radio"/>									

6. How well are we performing against our Client Promise elements?

	1= Not at all well							10= Extremely well		
	1	2	3	4	5	6	7	8	9	10
A comprehensive understanding of the full cost of your risks, rather than just the size of your insurance premium	<input type="radio"/>									
A risk/insurance program that brings the right combination of flexible solutions to address your unique priorities	<input type="radio"/>									
A local team who know your business, and can seamlessly bring you any specialists you need	<input type="radio"/>									
The most appropriate insurer for your business, whether next door or across the globe, and confidence in their ability to perform	<input type="radio"/>									
Innovative solutions for existing and new risks	<input type="radio"/>									
A broking/risk partner who is powerful enough to promote and defend your interests	<input type="radio"/>									
Accurate benchmarking of your risk program and insurance costs compared to peers	<input type="radio"/>									
Great service from a team who deliver what you need when and where you need it	<input type="radio"/>									
Confidence that your broker is really listening to	<input type="radio"/>									

you and changing what they do as a result

A risk/insurance program that adds value to your business, at a fair price

7. How pleased are you with Aon’s client service in the following areas?

	1= Not at all						10= Extremely pleas			
	1	2	3	4	5	6	7	8	9	10
Meeting Frequency	<input type="radio"/>									
Prompt Follow-up & Closure on Requests	<input type="radio"/>									
Coordination of Aon’s Resources	<input type="radio"/>									
Timely Policy & Coverage Information	<input type="radio"/>									
Accurate Policy & Coverage Information	<input type="radio"/>									
Claims Support	<input type="radio"/>									

8. How likely would you be to recommend Aon to a peer or colleague?

1= Low	2	3	4	5	6	7	8	9	10= High
<input type="radio"/>									

9. What is the primary reason for the score you just gave us?

10. What is the most important improvement we can make to provide you with better service?

Thank you for completing the Client Promise assessment. Your feedback will be used to tailor our service to better meet your needs.

Path Forward

Renewal

The Master CIP General Liability submission is being prepared for the 6/1/11 renewal.

AonWrap

Once the “re-write” is completed (slated for June 2011) Aon needs to arrange a training schedule for The Port Authority employees that use the system.

AonLine

Once all WTC OCIP policies are updated, they will be uploaded to AonLine.

Revision of the Master CIP Insurance Guide for Contractors

Once the administrative systems analysis and revision of the CIP enrolment process is complete, the Master CIP Insurance Guide for Contractors will be updated to reflect these changes.

Client Promise Plan

The Client Promise Survey has to be completed by Jon Huxel. Aon will forward the materials for Mr. Huxel to review.

THE PORT AUTHORITY OF NEW YORK & NEW JERSEY Goals and Objectives

To be discussed in arranged future meeting.

THE PORT AUTHORITY OF NEW YORK & NEW JERSEY'S Risk Financing Objectives

To be discussed in arranged future meeting