

January 10, 2013

To Our Loyal PATH Customers:

On behalf of all PATH officials and staff members, I offer my sincerest apologies for the inconvenience PATH riders have experienced in recent weeks since Superstorm Sandy. I realize disruptions caused by Sandy greatly affected the travel of our loyal customers, and I thank you for your patience as we worked to restore PATH service as quickly as possible.

As many of our riders know, Sandy caused tens of billions of dollars in damages throughout the New York and New Jersey region. It destroyed homes, businesses, and infrastructure, and wreaked havoc on the PATH system. The storm surge flooded PATH tunnels and stations with hundreds of millions of gallons of water, much of it highly corrosive salt water that destroyed electrical switches and power supplies required to operate the system.

Since the storm, we have been working around-the-clock, devoting all available resources to restoring full service as quickly as possible. Despite the magnitude of the destruction, we were able to return limited service within one week of Superstorm Sandy and we continued to make ongoing improvements in the weeks that followed.

Recognizing the need for alternative transit options for our commuters while portions of PATH service were suspended, we collaborated with NJ Transit to provide discounted ferry service from Hoboken Terminal to Midtown Manhattan and offered free shuttle buses on weekends.

Today, I am pleased to say that as Governors Chris Christie and Andrew Cuomo announced this week, PATH is now resuming 24/7 operations, returning vital late night and early morning service for regional riders between New Jersey and New York.

Effective January 9, we resumed service between the hours of 10 p.m. and 5 a.m. seven days a week from Newark to 33rd Street, via Hoboken. Additional stops include Harrison, Journal Square, Grove Street, and Newport in New Jersey and Christopher Street, 9th Street, 14th Street, and 23rd Street in Manhattan. This line also is in operation on weekends, beginning at 10 p.m. Friday night until 5 a.m. Monday morning. Weekday service between 5 a.m. and 10 p.m. will be available on three lines, Hoboken to 33rd Street, Journal Square to 33rd Street and Newark to the World Trade Center.

PATH crews meanwhile continue to work daily to return service on the Hoboken to World Trade Center line, which currently remains suspended. The Port Authority is awaiting delivery of key switch and signal parts from a third-party manufacturer since much of the equipment destroyed by the storm was decades old and not easily replaceable. We expect delivery in late February, at which time our crews will install the parts and conduct extensive safety tests prior to our resuming service between Hoboken and World Trade Center.

In the weeks ahead, we will continue to provide frequent updates regarding the PATH schedule via our website at www.panynj.gov/path and on Twitter @[PATHTweet](https://twitter.com/PATHTweet). Riders can also view our system map, which provides a detailed look at our routes and train schedules.

I assure you that restoring PATH continues to be a top priority for the Port Authority, which oversees the Trans-Hudson rail service. Again, please accept our sincerest apologies for any inconvenience you have experienced and know that we are firmly committed to getting the PATH service fully operational as quickly as possible.

Sincerely,

A handwritten signature in black ink, appearing to read "Stephen Kingsberry". The signature is stylized with overlapping loops and a long horizontal stroke extending to the right.

Stephen Kingsberry
Acting Director and General Manager, PATH