



Port Industry Day
October 1, 2015

“The Arrival of Mega Cargo Ships and the Effect on Port Operations”

A discussion by members of the Port of NY&NJ’s “Council on Port Performance Implementation Team” on the priorities, accomplishments and next focus areas of the group

Panel



Moderator:

- John Nardi, President, New York Shipping Association, CPP Co-chair

Panel Members:

- Rich Ceci, Vice President, Information Technology, Global Container Terminals USA, on behalf of the CPP Gate Operations Team
- Brian Kobza, Senior International Account Manager, CSX Transportation on behalf of the Rail Implementation Team
- Keith Lovetro, President TRAC Intermodal on behalf of the CPP Equipment Implementation Team
- Lori Smith, Ocean Sourcing Lead for Johnson & Johnson Consumer Inc. on behalf of the Customer Care Implementation Team

Port Performance Task Force



- ✓ Formed in late 2013 and comprised of industry executives to:
 - Provide a framework for constituents in the Port of NY and NJ to discuss areas of common interest
 - Identify challenges to port efficiency and service reliability
 - Recommend potential solutions and Key Performance Indicators in order to maintain the Port's position as a preeminent port of the United States

- ✓ 23 recommendations to improve performance in the Port
 - Divided in three tiers based on impact, scale and ease of implementation.



23 Recommendations



Tier 1

- Chassis Management System
- Truck Management System
- Port Community System
- Align gate hours
- Measure truck movements

Tier 2

- Customer service availability
- Guidelines for free time
- ExpressRail support track
- Street turn system
- Daily bulletin board of conditions
- Key Performance Indicators

Tier 3

- Continuity of the PPTF mission
- “Guide Book”
- Daily “Planning Guide”
- Establish inland ports
- Container Transfer Fee
- Labor metrics
- Develop a unified customer service/411 center
- Performance standards for empty and chassis depots
- Block stowage
- Touch pads at gate pedestals
- Weekend rail cargo
- Crisis communications plan

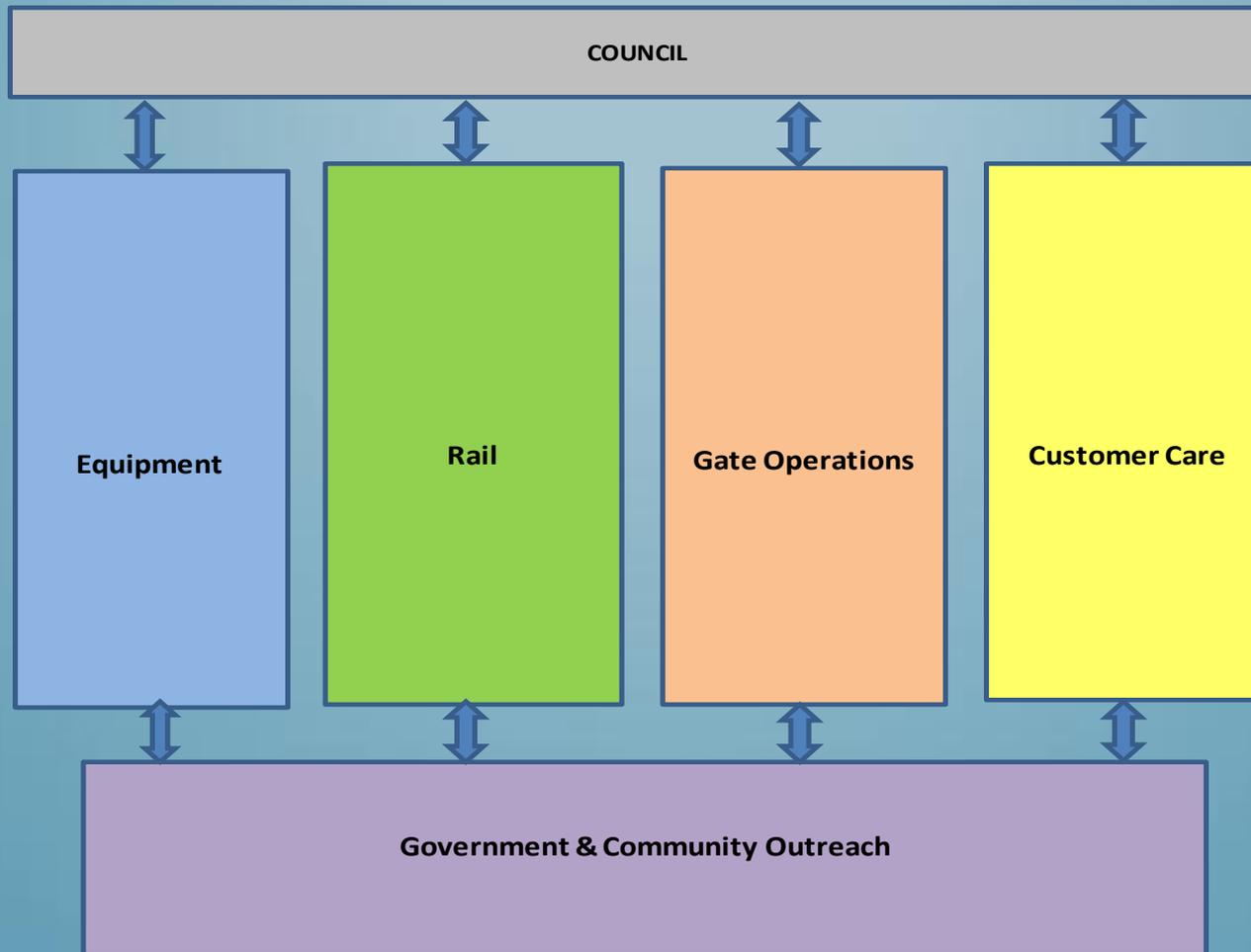
Council on Port Performance (CPP)



The Council shall:

1. Work to implement the recommendations contained in the Port Performance Task Force (PPTF) Final Report dated June 2014.
2. Work to protect and advance the common interests of the diverse stakeholders in the Port.
3. Advocate for changes in policies, programs and procedures that will improve the Port's preeminent market position.
4. Promote information sharing and relationship building for the benefit of all port stakeholders and work to ensure an understanding of the Port's importance to the regional and national economy.
5. Identify and address any emerging issues that impact the competitiveness and efficiency of the Port.
6. Provide oversight on matters that impact day-to-day operations.

CPP Structure



Accomplishments – PPTF Report Card



Tier	Initiative	Status	Stakeholder Benefit
3	Continuity of PPTF mission		Clear, consistent information sharing and continued collaboration amongst numerous stakeholder communities.
1	Integrated Port Community System (PCS) Utilization		The Terminal Information Portal System (TIPS) provides streamlined access to information on container availability, booking status, vessel schedules and empty returns. Go to www.porttruckpass.com
3	Guidebook		Published in July 2015, the Truckers' Resource Guidebook on how to navigate through the Port of NY & NJ's six marine terminals to ensure a successful visit, including important phone numbers, a list of Do's and Don'ts, FAQ's, and terminal maps.
N/A	Winter Weather Plan		Provides predictable actions for adverse weather including conditions for free time, demurrage and per diem extensions or waivers.
N/A	Increased communication		Ensure customers have accurate information to support day to day decision-making and port selection.
N/A	Streamlined eAlerts System		Improved the customer experience by eliminate several steps for registering and developing pre-scripted messages.
N/A	Customer Service Contacts Database		Consolidates key points of contacts for port stakeholders in one simple to use PDF document.
N/A	Alignment of Truck Service Center (TSC) Hours		Access to information and resources during holidays that terminals are open.
N/A	Traffic Management Plan		Provides predictability during high volume days providing standardized action and messaging.
N/A	CPP Website (www.councilonportperformance.com)		All current and archived information on CPP activities available as well as an online suggestion form.

Accomplishments – PPTF Report Card



Tier	Initiative	Status	Stakeholder Benefit
Tier 1 Recommendations			
Chassis Management Improvement System		Truck Management System Implementation	
	Market pool model selected in Nov 2014. Operations Manual drafted & under review. Discussions on-going regarding jurisdiction, governance, pool locations and liability.		Concept of Operations and functionality discussions underway. Trucker outreach to be scheduled. Each terminal will implement independently.
Coordination of Terminals and Alignment of Gate Hours		Use Radio Identification (RFID)	
	Hours coordinated during adverse weather only. Further alignment requires coordination with CBP.		Limitations of RFID technology make this difficult to achieve in a timely, cost effective and efficient manner. Alternative technologies have been investigated and discussed with the trucker associations.

NYSA & Mega Ship Preparation



Hiring Update:

- Determination 35 (March 25, 2014)
 - Authorized 532 longshoremen, 150 clerks
 - Current Status: Hired 532 longshoremen, 102 clerks
- Determination 40 (May 2015)
 - Authorized 150 additional longshoremen
- Mechanics
 - 147 mechanics have been hired in the past 18 months.

NYSA & Mega Ship Preparation



- Implement the productivity improving aspects of the 2013 CBA between the ILA and the NYSA
 - Relief Gang System
- Ensure terminal labor availability meets demand
- Hire new workers quickly without interference
- Continued training with focus on specialized operations
 - A mandated casual workforce has become obsolete
- Oversee the objectives set by the PPTF and CPP
- Promote the port as the economic engine that it is – not a stand alone profit center

