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# PortAlerts

**W**e want to make sure you receive timely updates that will assist you routing your cargo through the Port of New York and New Jersey. Sign up at [www.PortNYNJAlerts.com](http://www.PortNYNJAlerts.com) to receive timely alerts and advisories regarding changes to operations, service disruptions, closures, and traffic conditions. This system allows you to customize the type of messages you want to receive by facility and marine terminal. You will have the ability to receive them on your desktop or your mobile device. Four easy steps:

- > Visit:  
<http://www.paalerts.com/usersubscribe.aspx?typ=port>
- > Enter one to two email addresses and/or a cellular telephone number
- > Next, select **Continue** at the bottom of the page
- > To complete registration, you need to select PortNYNJAlerts on the left navigation and select your customer type, message type, then click on the button **Subscribe to PortNYNJAlerts**

Once registered, you can select **Account Settings** on the left navigation to enter additional email addresses or cellular phone numbers or to receive other types of advisories such as for our bridges and tunnels. Make sure you select **Save Settings** upon completion.

If you think you've registered but are not receiving the alerts please verify by visiting,

[http://www.paalerts.com/default\\_Port.aspx](http://www.paalerts.com/default_Port.aspx) and follow the steps below:

- > Using the left navigation, select Manage Account
- > Enter email address or cell phone number under **Change your subscription information** – then Login
- > Your registered email address(es) and/or cell number will be displayed or a message “No record found for the Email Address or SMS number entered”
- > If there is no record found for your email address or cell number, you are not subscribed
- > To subscribe using the left navigation select **Subscribe** and you will be brought to the registration page for Port Authority alerts
- > If your email address(es) and/or cell number is displayed, you are registered but if there is a message “No Agency alerts Selected” under **Subscribed Agency Alerts** then you didn't complete the subscription process
- > To complete the process using the left navigation, select **PortNYNJAlerts**
- > You must select your customer type, message type, and facilities and terminals you want to receive alerts on, then click on **Subscribe to PortNYNJAlerts**