

PANYNJ Noise Complaints Report

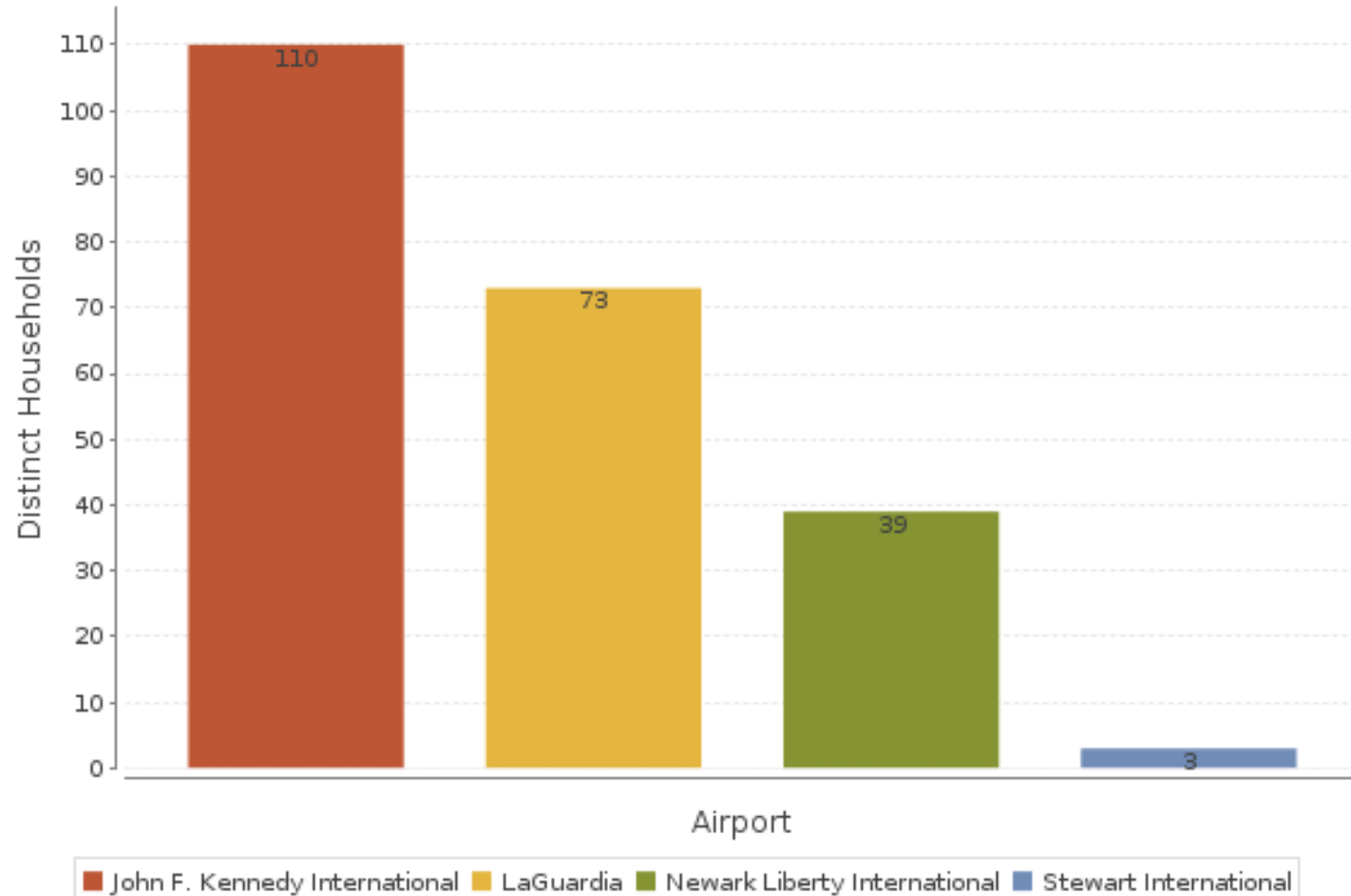
April 2018

***Noise Complaints Received Via
PlaneNoise System***

Complainants Statistics, by Airport - April 2018

Total Complainants/Airport

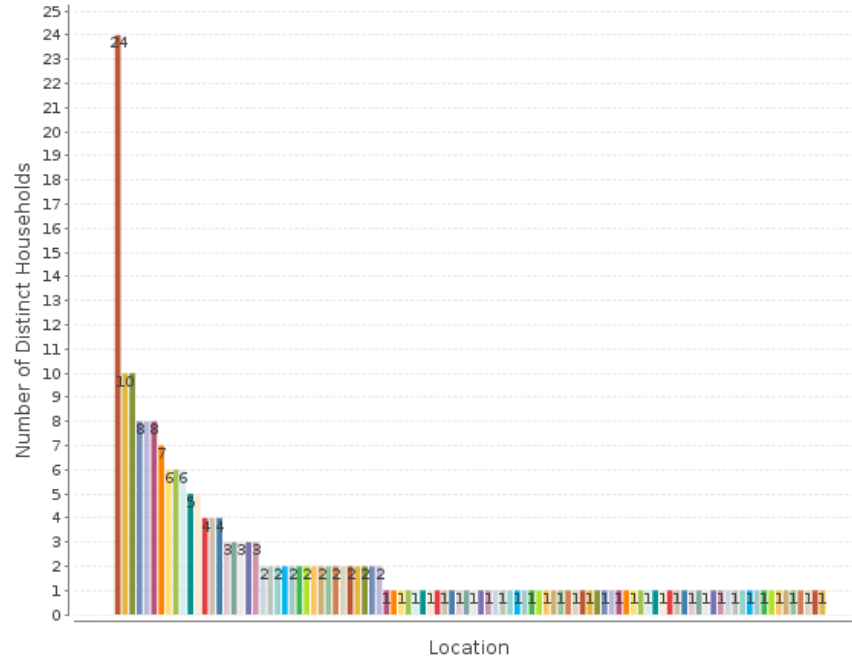
Noise Event Date>='Apr 01 2018 00:00' and Noise Event Date<='Apr 30 2018 23:59'
Distinct Households: 225



Complainants Statistics, by City - April 2018

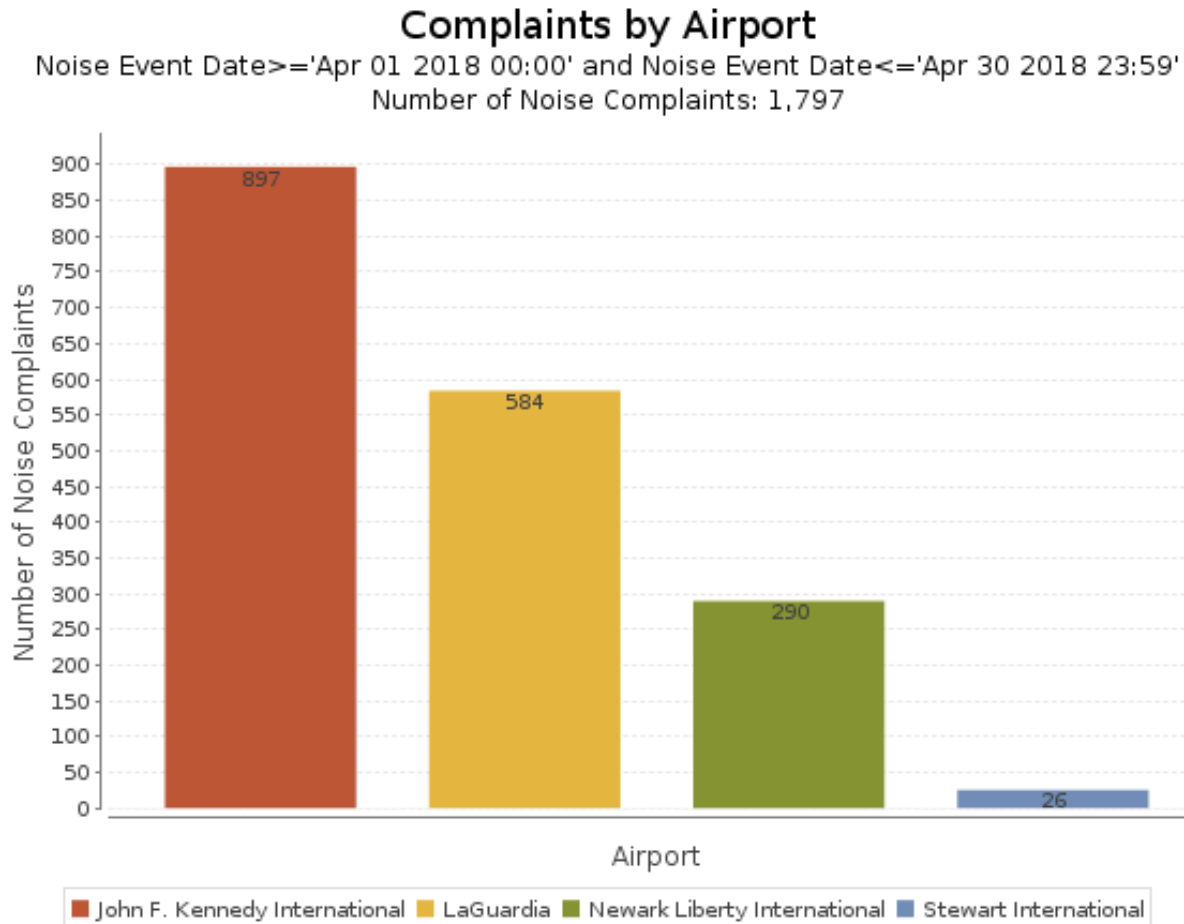
Distinct Households/City

Noise Event Date>='Apr 01 2018 00:00' and Noise Event Date<='Apr 30 2018 23:59'
 Number of Distinct Households: 225



- Flushing Syosset New Hyde Park Valley Stream Malverne Bayside Brooklyn Woodside
- New York Garden City Floral Park Bronx Westfield Rutherford Roslyn Heights Roslyn
- Howard Beach Fresh Meadows Elmont Albertson Yonkers Washingtonville Springfield Gardens
- Rockville Centre Ridgewood Richmond Hill Newark Merrick Manhasset Hills Long Beach
- Laurelton Jamaica Jackson Heights Harrison Cranford Astoria Arverne Wood Ridge
- Whitestone Weehawken Washington Crossing Stockholm Stewart Manor Staten Island Short Hills
- Scotch Plains Rosedale Rahway Port Washington Oyster Bay Cove Oyster Bay Old Westbury
- Oakland Gardens Northport North Plainfield North New Hyde Park New Providence Montclair
- Millburn Massapequa Maspeth Maplewood Manalapan Mamaroneck Mahwah Levittown
- Kew Gardens Jersey City Islip Hopewell Junction Hillside Hillsdale Hasbrouck Heights
- Glenwood Landing Franklin Sq Franklin Lakes Florham Park Far Rockaway Englewood Cliffs
- East Rockaway East Norwich East Hills East Elmhurst Colts Neck Cold Spring Harbor
- Chittenango Cedarhurst Cedar Grove Carle Place Breezy Point Bethpage Bernardsville
- Bayonne Basking Ridge Baldwin Babylon Atlantic Beach Allendale

Complaints Statistics, by Airport – April 2018

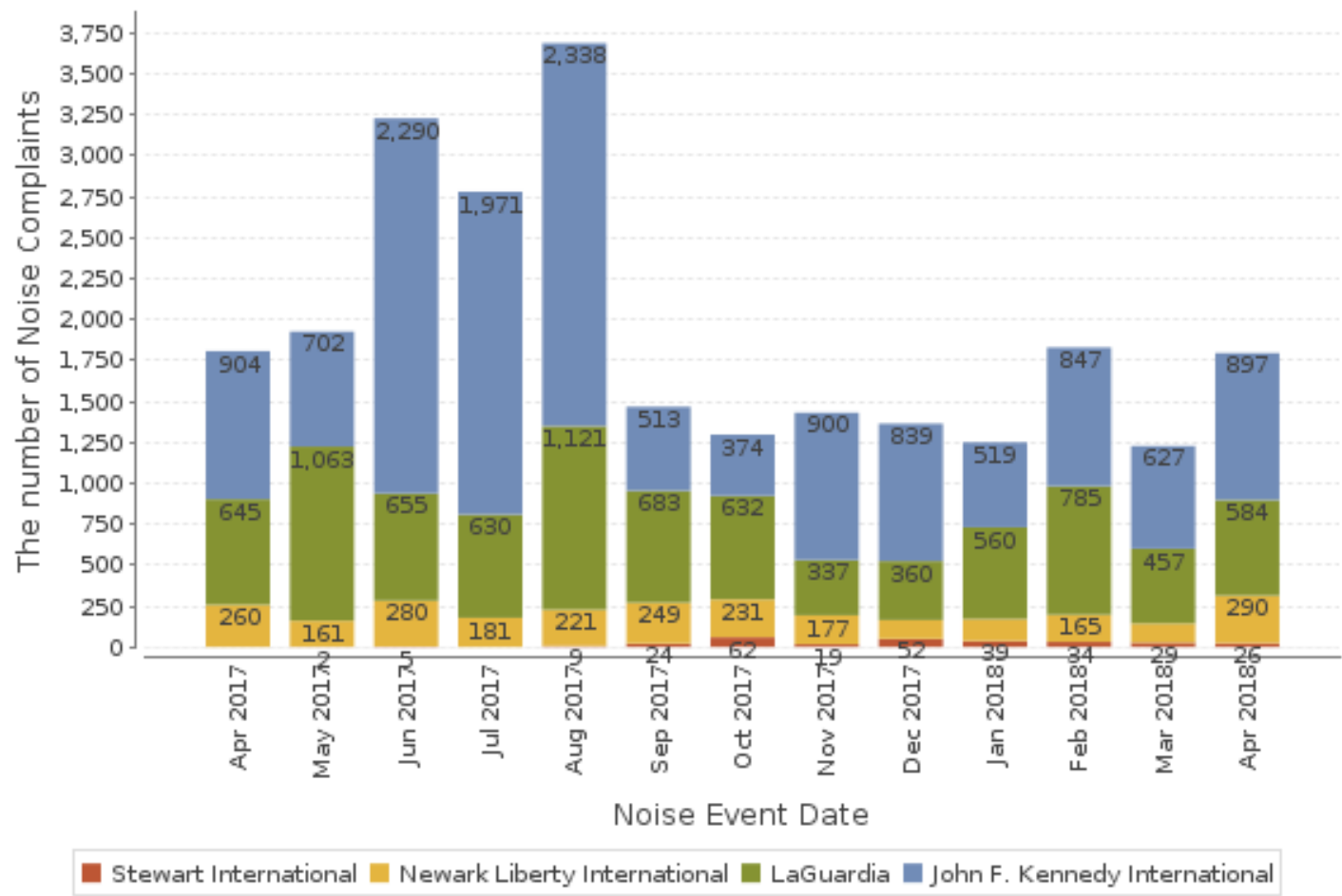


Note: Of the 1797 complaints, approx. 978 (54 %) were made by 10 complainants (i.e. top 10 complainants)

Comparing Complaints Statistics – 13 Months, 4 Airports

Complaints - By Airport

Noise Event Date>='Apr 01 2017 00:00' and Noise Event Date<='Apr 30 2018 23:59'
 The number of Noise Complaints: 25,115



Noise Complaints Received Via Third-Party App(s)

Notes:

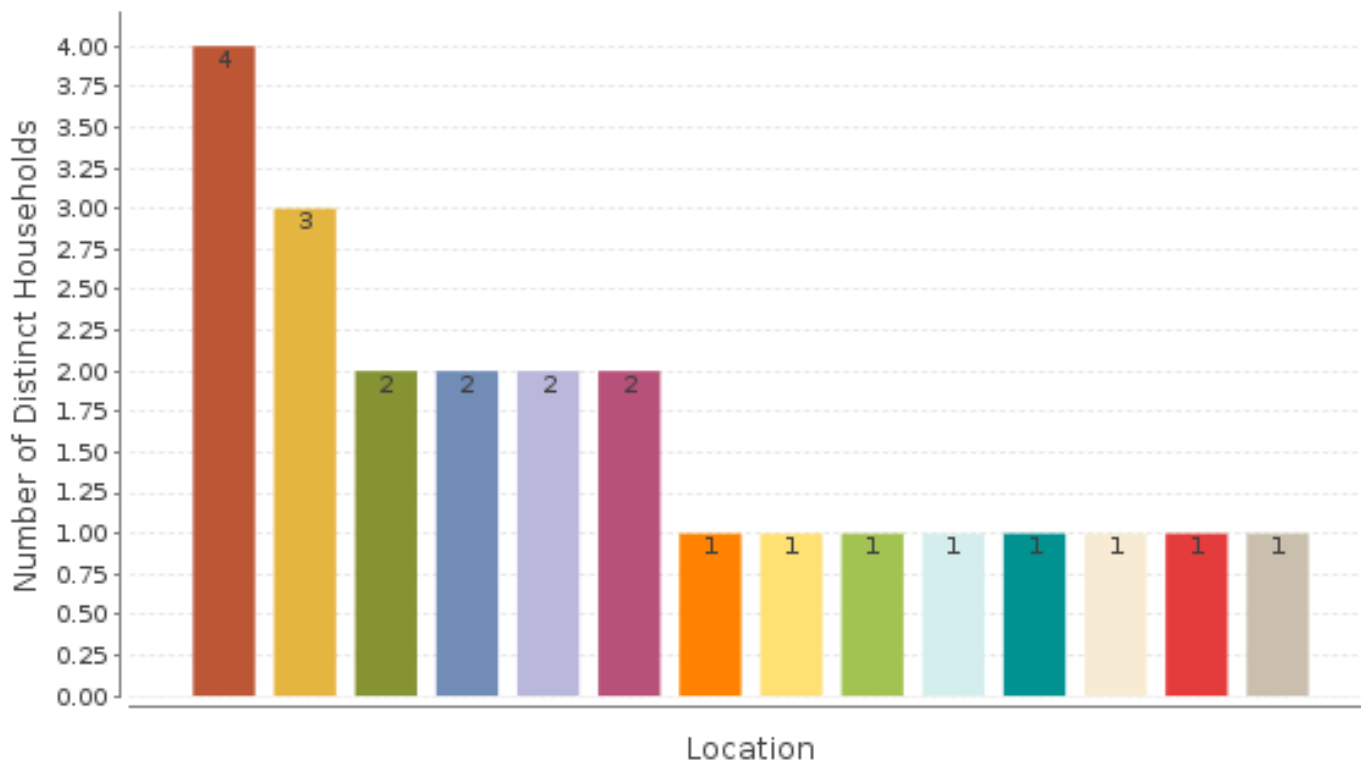
- 1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the webform.*
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.*
- 3. While in the same database, data is compiled and reported a) for each individual noise complaint source, and, b) as a combination of all complaint sources.*

Third-Party App Complainants, by City – April 2018

Distinct Households/City (via 3rd Party App)

Noise Event Date >= 'Apr 01 2018 00:00' and Noise Event Date <= 'Apr 30 2018 23:59'

Number of Distinct Households: 23

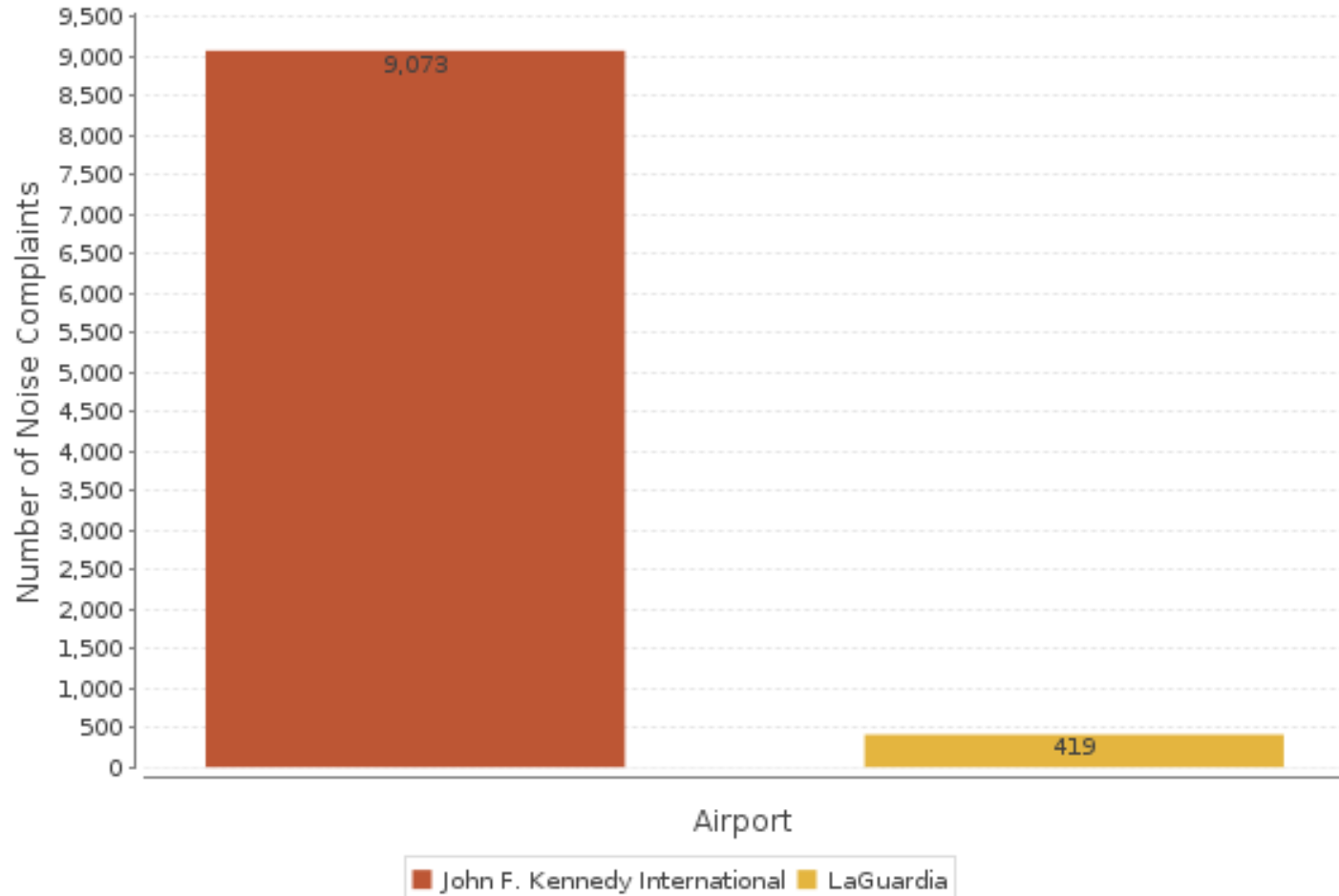


- Roslyn Heights
- Old Westbury
- Valley Stream
- Roslyn
- East Hills
- Albertson
- Williston Park
- Springfield Gardens
- New Hyde Park
- Malverne
- Garden City Park
- Garden City
- Carle Place
- Bethpage

Third-Party App Complaints, by Airport – April 2018

Complaints by Airport (via 3rd Party App)

Noise Event Date>='Apr 01 2018 00:00' and Noise Event Date<='Apr 30 2018 23:59'
Number of Noise Complaints: 9,492



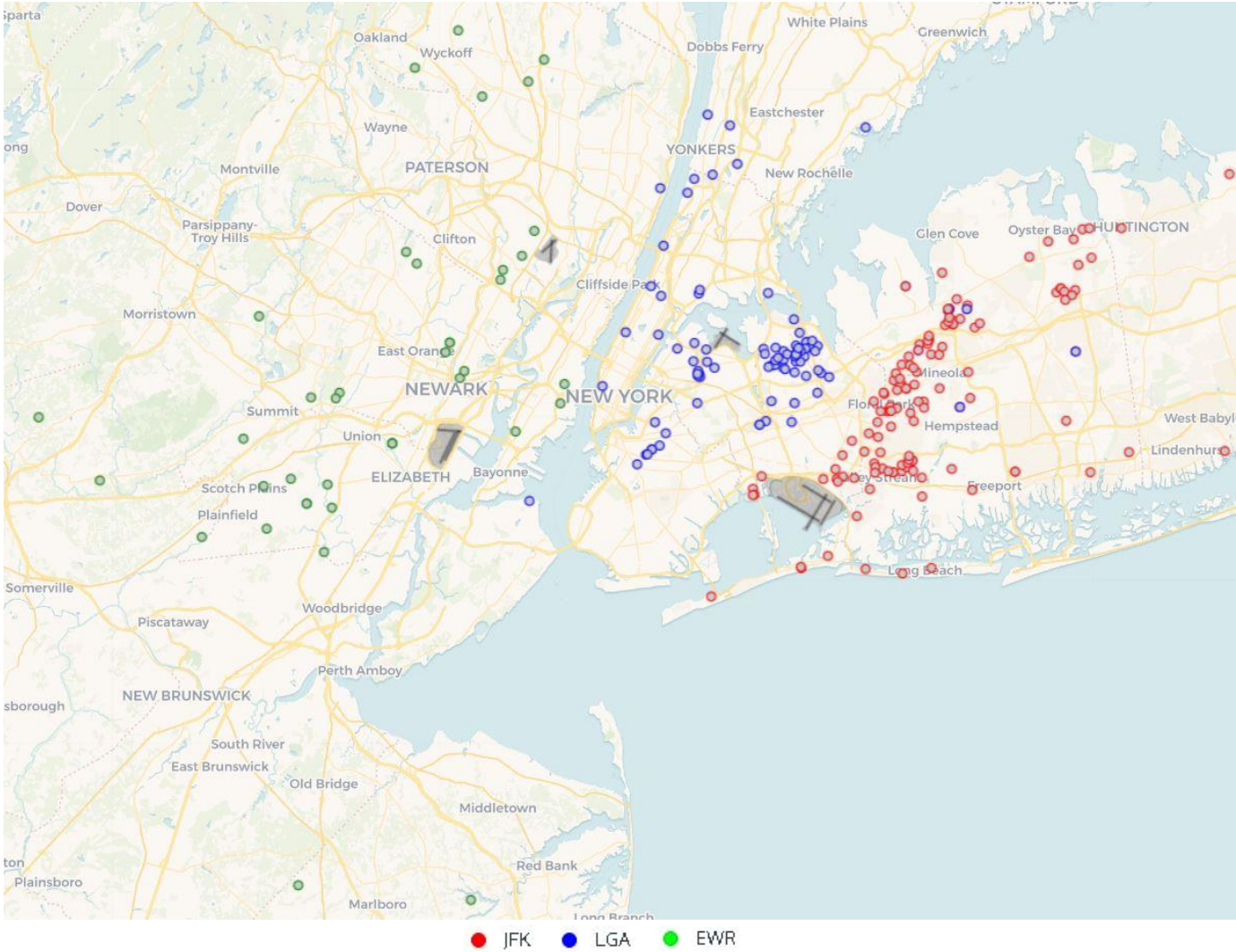
Total No. of Complaints and Complainants – All Airports

Month	PA PlaneNoise (Complaints/Complainants)	3rd Party App (Complaints/Complainants)
November 2017	1,433/183	492/2
December 2017	1,382/150	6,237/15
January 2018	1,269/184	6,743/19
February 2018	1,873/244	10,038/22
March 2018	1241/166	6388/20
April 2018	1797/225	9492/23

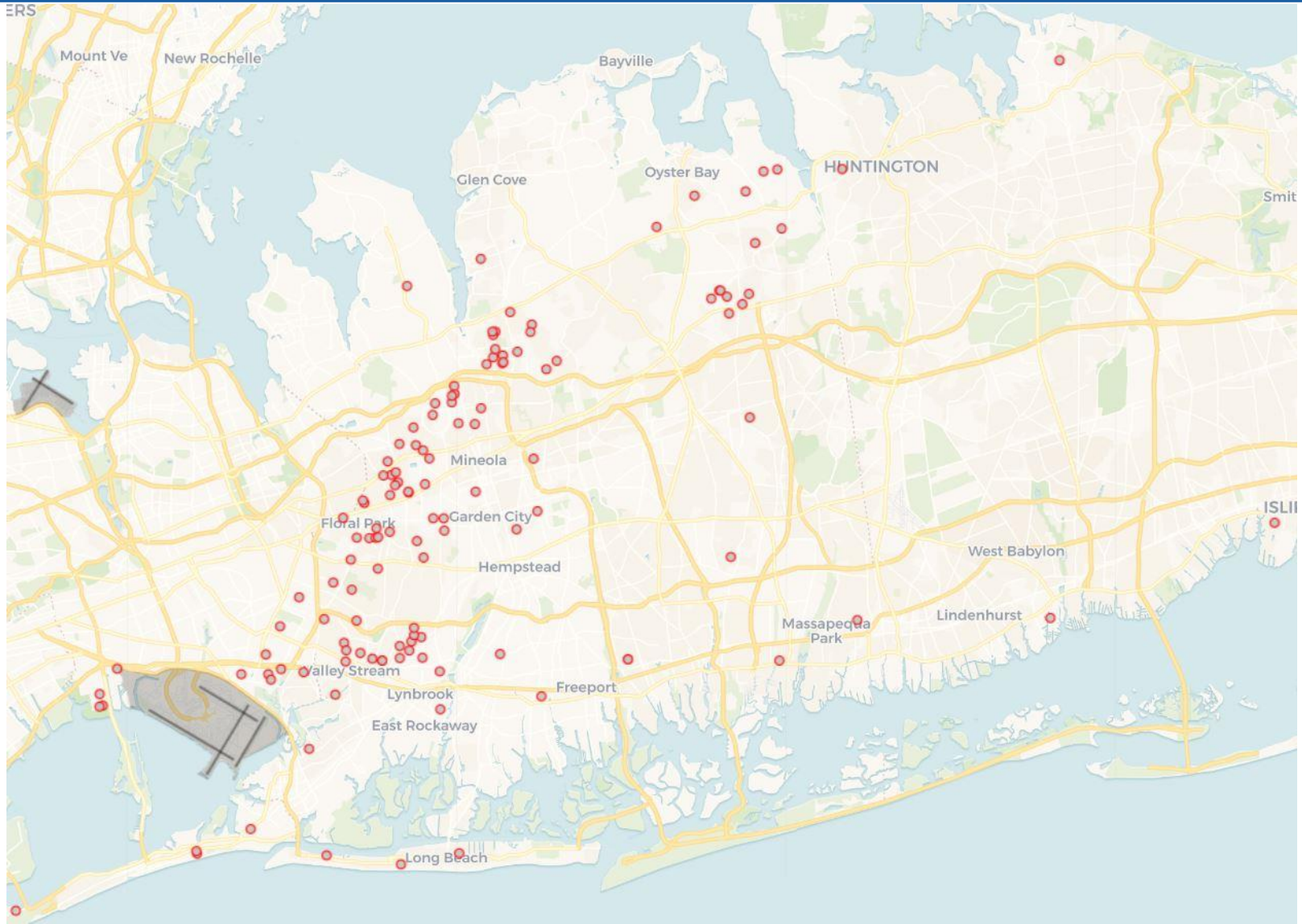
Total No. of Complaints and Complainants – JFK and LGA

Month	JFK Complaints			LGA Complaints		
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
Nov, 2017	900	389	1,289	337	103	440
Dec, 2017	859	6,041	6,900	357	196	553
Jan, 2018	536	6,157	6,693	560	586	1,146
Feb, 2018	893	9,467	10,360	781	571	1,352
Mar, 2018	638	5943	6581	457	445	902
April 2018	897	9,073	9,970	584	419	1,003

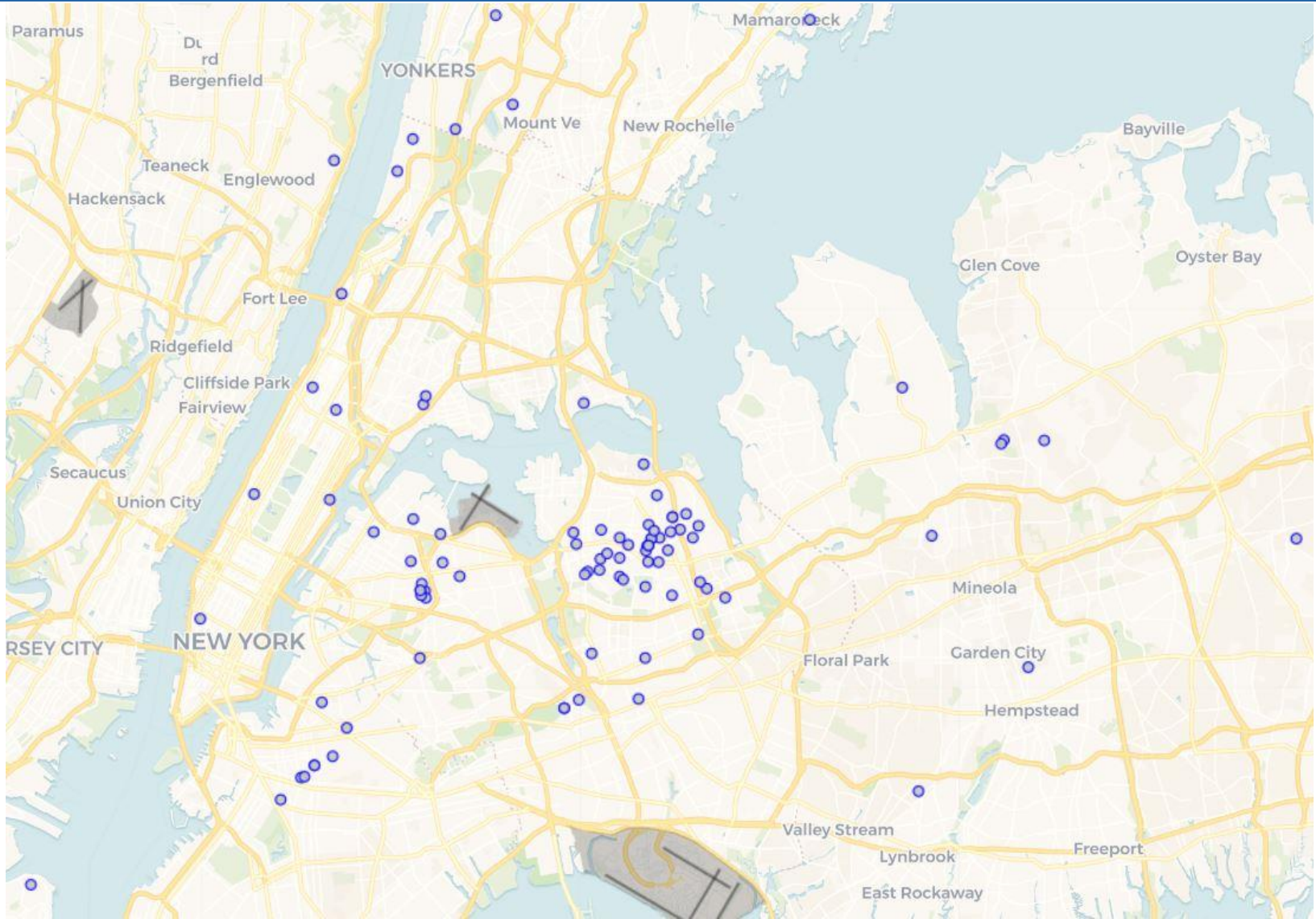
April 2018 Noise Complainants Map – ALL Airports (PA PlaneNoise & Third-Party App)



April 2018 JFK Noise Complainants Map (PA PlaneNoise & Third-Party App)



April 2018 LGA Noise Complainants Map (PA PlaneNoise & Third-Party App)



April 2018 EWR Noise Complainants Map (PA PlaneNoise & Third-Party App)

