

# **PANYNJ Noise Complaints Report**

**October 2018**

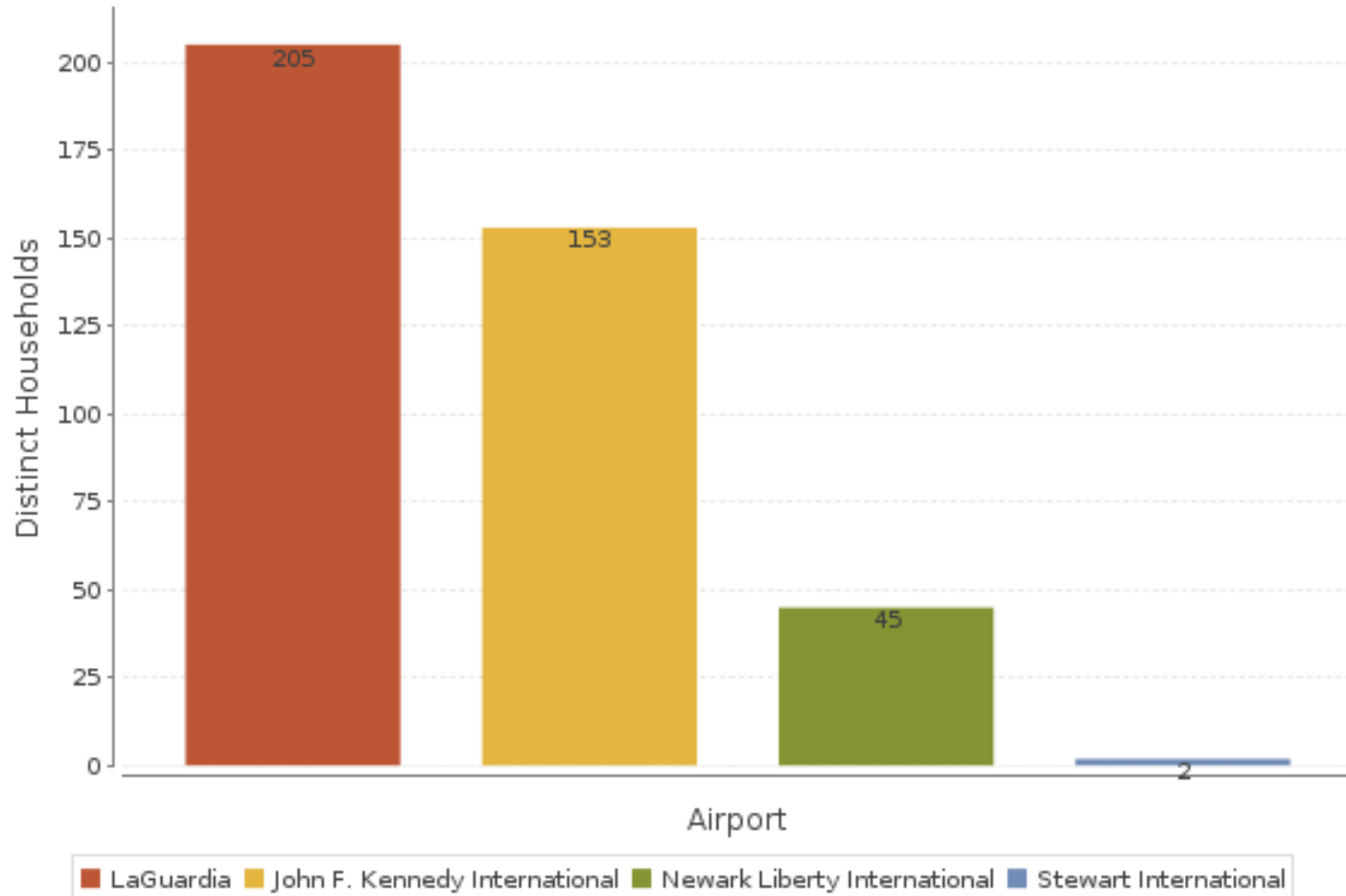
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# *Noise Complaints Received Via PlaneNoise System*

# Households Statistics, by Airport - October 2018

## MONTHLY - Total Households/Airport

Noise Event Date>='Oct 01 2018 00:00' and Noise Event Date<='Oct 31 2018 23:59'  
Distinct Households: 405

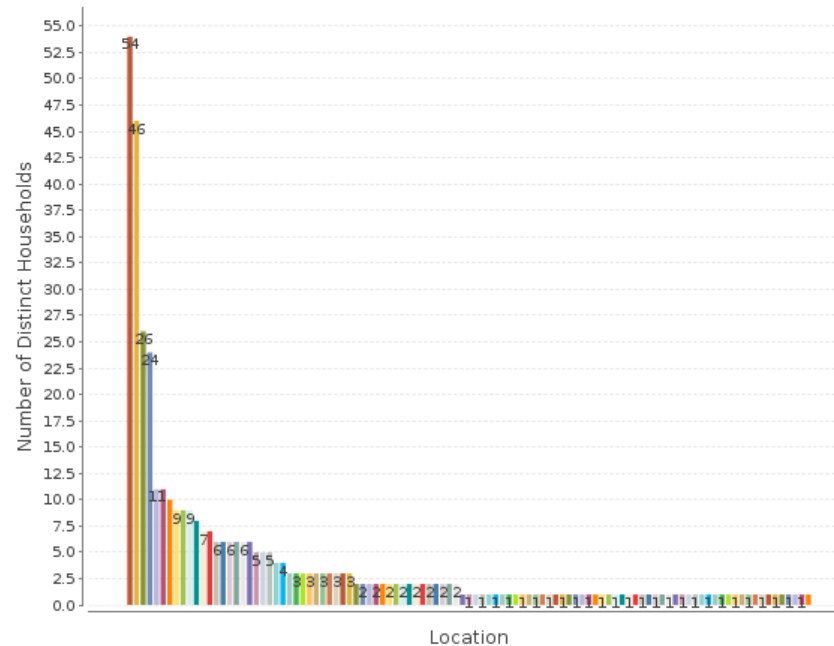


# Households Statistics, by City - October 2018

## MONTHLY - Distinct Households/City

Noise Event Date>='Oct 01 2018 00:00' and Noise Event Date<='Oct 31 2018 23:59'

Number of Distinct Households: 405



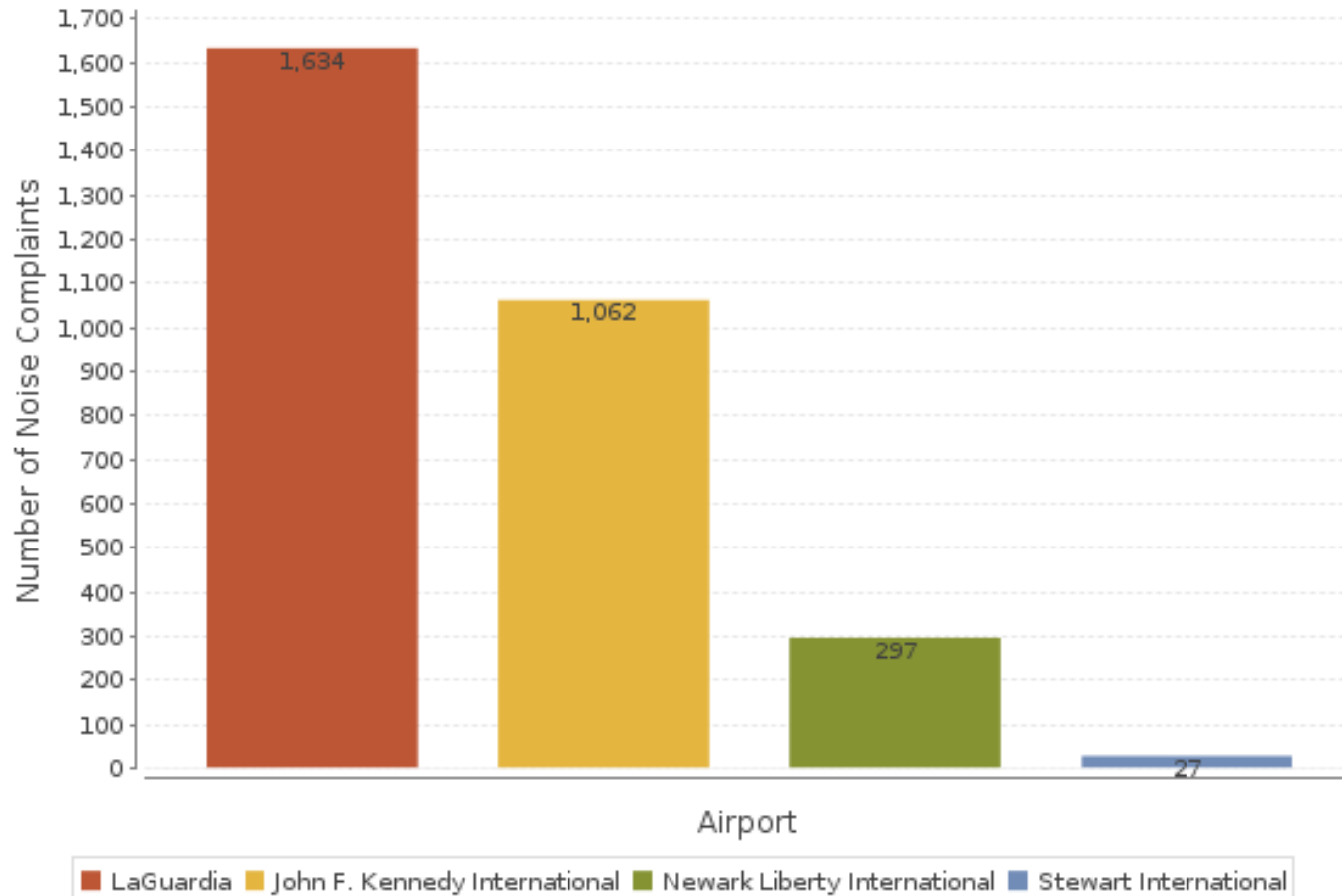
- Jackson Heights ■ Flushing ■ New Hyde Park ■ Bayside ■ Valley Stream ■ Floral Park ■ New York
- Staten Island ■ Roslyn Heights ■ Brooklyn ■ Albertson ■ Malverne ■ Bronx ■ Roslyn ■ Jersey City
- Fresh Meadows ■ Forest Hills ■ Elmont ■ East Hills ■ Woodside ■ Lynbrook ■ East Elmhurst ■ Cedarhurst
- Basking Ridge ■ Whitestone ■ Syosset ■ Springfield Gardens ■ Oakland Gardens ■ Kew Gardens
- Howard Beach ■ Garden City ■ East Norwich ■ Cedar Grove ■ Arverne ■ Yonkers ■ Williston Park
- Westfield ■ Rosedale ■ Rockville Centre ■ Rockaway Park ■ Ridgewood ■ Richmond Hill ■ Queens
- Port Washington ■ Old Westbury ■ New Rochelle ■ Linden ■ East Williston ■ Cranford ■ Bayville
- Woodmere ■ Woodcliff Lake ■ Wood Ridge ■ Watchung ■ Washingtonville ■ Warren ■ Upper Montclair
- Stockholm ■ Rutherford ■ Rumson ■ Rockaway Beach ■ Oyster Bay Cove ■ Oaklyn ■ Nutley ■ Northport
- Newark ■ Mount Vernon ■ Montclair ■ Miltown ■ Merrick ■ Massapequa ■ Livingston ■ Little Neck
- Levittown ■ Laurelton ■ Larchmont ■ Jericho ■ Jamaica ■ Islip ■ Island Park ■ Hillside ■ Hempstead
- Harrison ■ Glen Ridge ■ Glen Cove ■ Franklin Lakes ■ Far Rockaway ■ Elmhurst ■ Elizabeth ■ Eatontown
- East Rockaway ■ Douglaston ■ Denville ■ Colts Neck ■ Cold Spring Harbor ■ Clifton ■ Chappaqua
- Carmel ■ Carle Place ■ Bethpage ■ Bernardsville ■ Baldwin ■ Babylon

# Complaints Statistics, by Airport – October 2018

## MONTHLY - Complaints by Airport

Noise Event Date >='Oct 01 2018 00:00' and Noise Event Date <='Oct 31 2018 23:59'

Number of Noise Complaints: 3,020

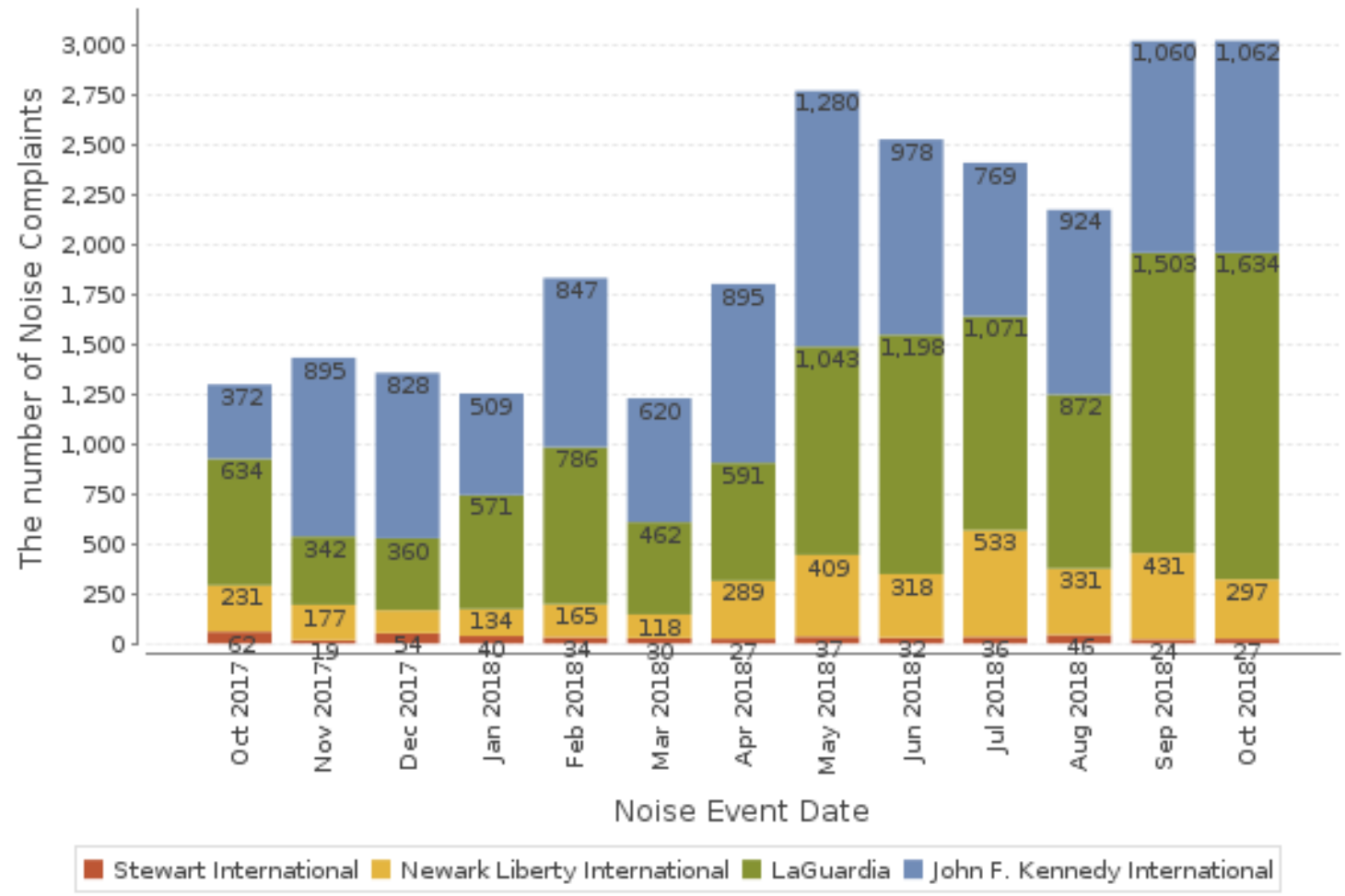


*Note: Of the 3,020 complaints, approx. 1490 (49%) were made by 10 Households*

# Comparing Complaints Statistics – 13 Months, 4 Airports

## MONTHLY - Complaints - By Airport

Noise Event Date >= 'Oct 01 2017 00:00' and Noise Event Date <= 'Oct 31 2018 23:59'  
 The number of Noise Complaints: 26,122



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# Noise Complaints Received Via Third-Party App(s)

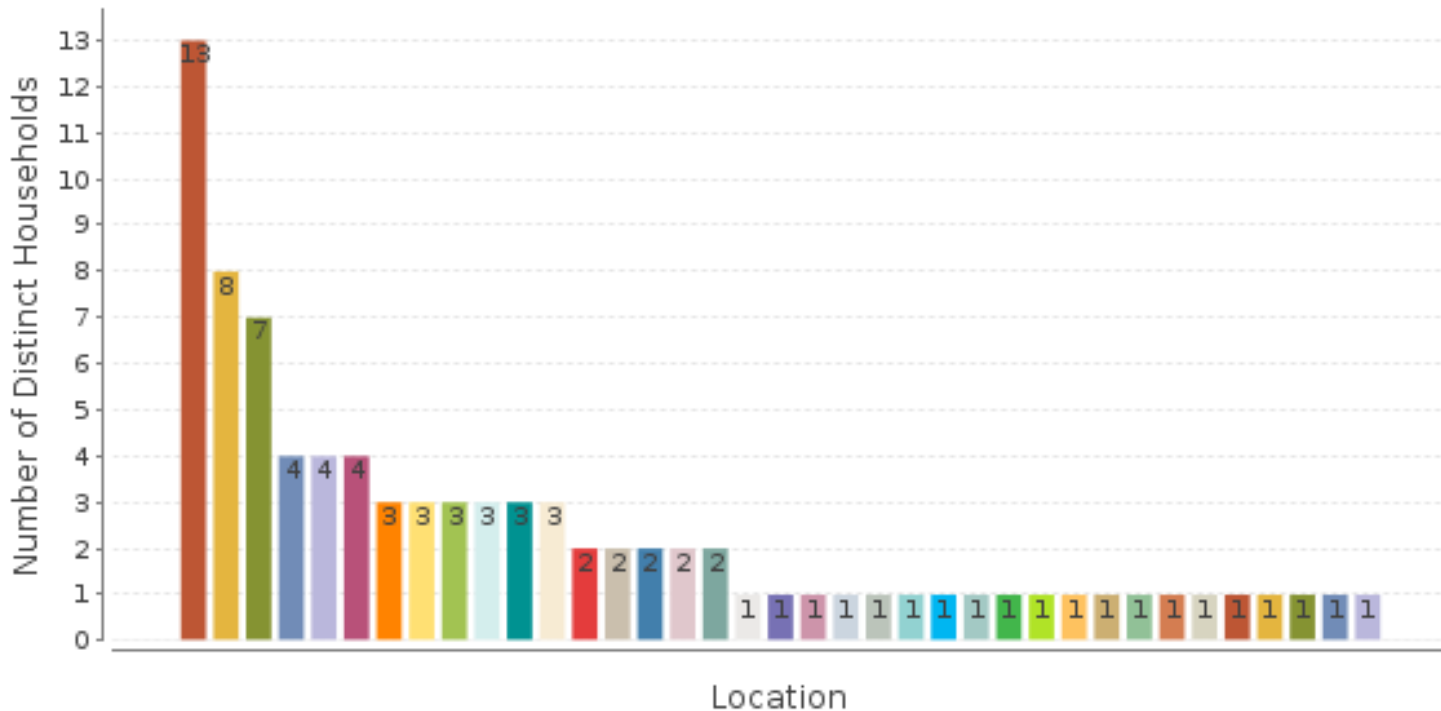
*Notes:*

- 1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the webform.*
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.*
- 3. While in the same database, data is compiled and reported a) for each individual noise complaint source, and, b) as a combination of all complaint sources.*

# Third-Party App Households Locations, by City –October 2018

## MONTHLY - Distinct Households/City (via 3rd Party App)

Noise Event Date>='Oct 01 2018 00:00' and Noise Event Date<='Oct 31 2018 23:59'  
Number of Distinct Households: 88

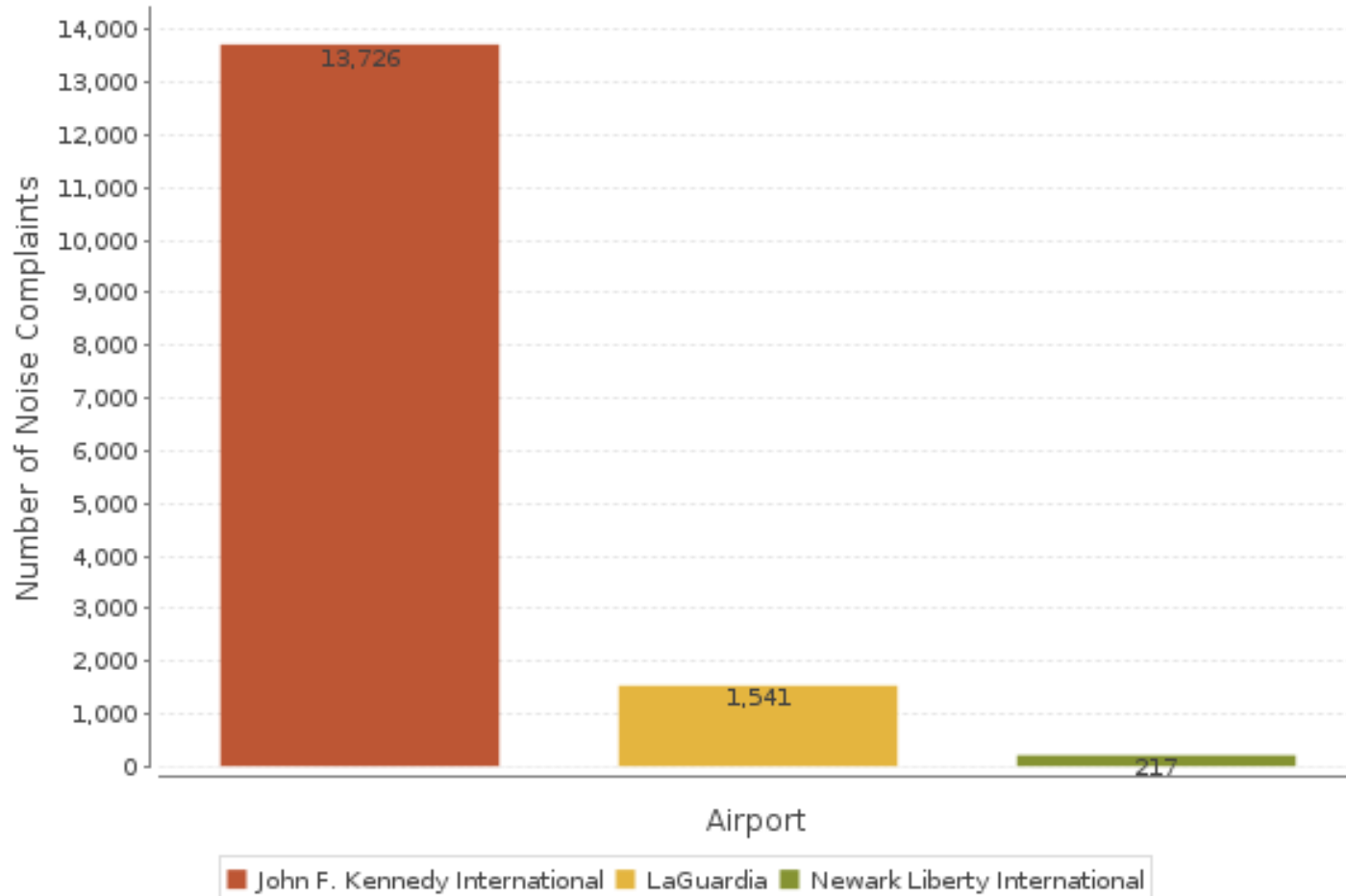




# Third-Party App Complaints, by Airport – October 2018

## MONTHLY - Complaints by Airport (via 3rd Party App)

Noise Event Date>='Oct 01 2018 00:00' and Noise Event Date<='Oct 31 2018 23:59'  
Number of Noise Complaints: 15,484



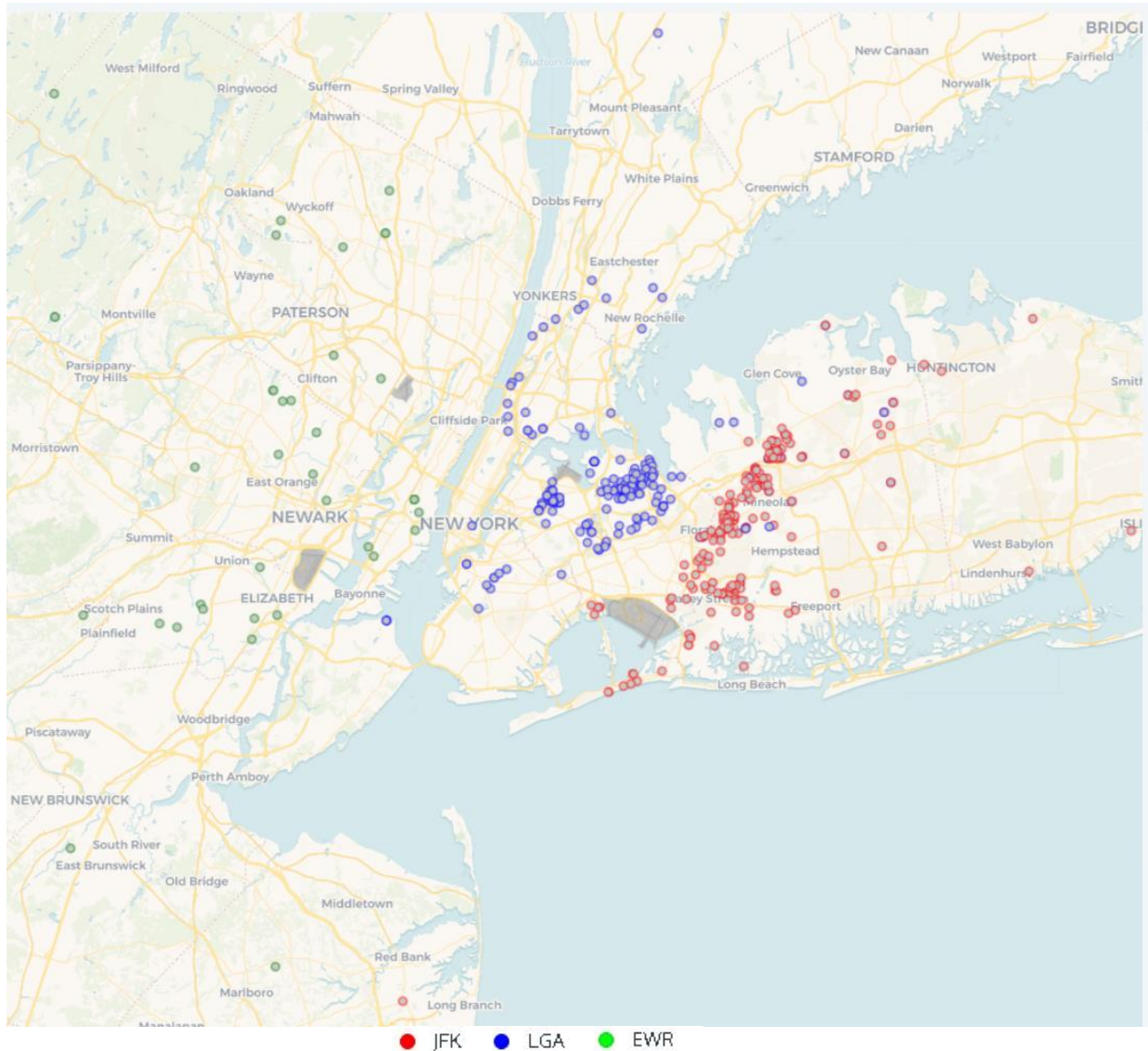
# Total No. of Complaints and Households – All Airports

Month	PA PlaneNoise (Complaints/Households)	3rd Party App (Complaints/Households)
November 2017	1,433/183	492/3
December 2017	1,366/150	6,260/17
January 2018	1,251/184	6,758/20
February 2018	1,832/244	10,078/23
March 2018	1,234/166	6,403/22
April 2018	1,802/225	9,492/21
May 2018	2,769/375	11,864/25
June 2018	2,526/537	9,641/30
July 2018	2,409/455	9,654/73
August 2018	2,170/374	13,869/84
September 2018	3,018/403	16,254/90
October 2018	3,020/405	15,484/88

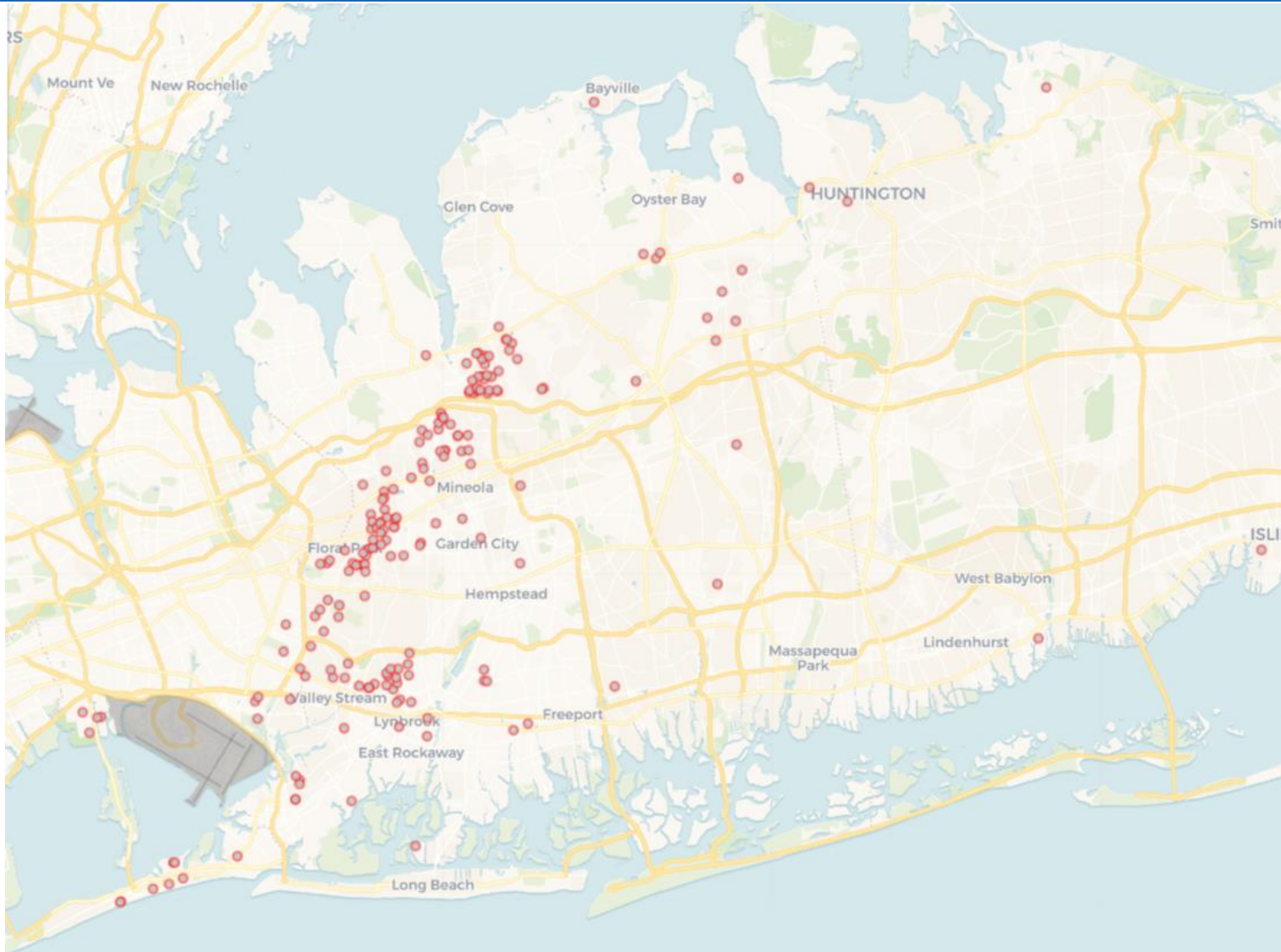
# Total No. of Complaints – JFK, LGA, and EWR

Month	JFK Complaints			LGA Complaints			EWR Complaints		
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
Nov, 2017	895	389	<b>1,284</b>	342	103	<b>445</b>	N/A		
Dec, 2017	828	6,064	<b>6,892</b>	360	196	<b>556</b>			
Jan, 2018	509	6,172	<b>6,681</b>	571	586	<b>1,157</b>			
Feb, 2018	847	9,507	<b>10,354</b>	786	571	<b>1,357</b>			
Mar, 2018	620	5,958	<b>6,578</b>	462	445	<b>907</b>			
April 2018	895	9,088	<b>9,983</b>	591	404	<b>995</b>			
May 2018	1,281	11,835	<b>13,166</b>	1,042	29	<b>1,071</b>			
June 2018	978	9,550	<b>10,528</b>	1,198	91	<b>1,289</b>			
July 2018	769	9,473	<b>10,242</b>	1,071	162	<b>1,233</b>	533	19	<b>552</b>
Aug 2018	927	12,656	<b>13,583</b>	866	529	<b>1,395</b>	331	684	<b>1,015</b>
Sep 2018	1,060	14,853	<b>15,913</b>	1,503	2,535	<b>2,092</b>	431	369	<b>800</b>
Oct 2018	1,062	13,726	<b>14,788</b>	1,634	1,541	<b>3,175</b>	297	217	<b>514</b>

# October 2018 Households Locations Map – ALL Airports (PA PlaneNoise & Third-Party App)

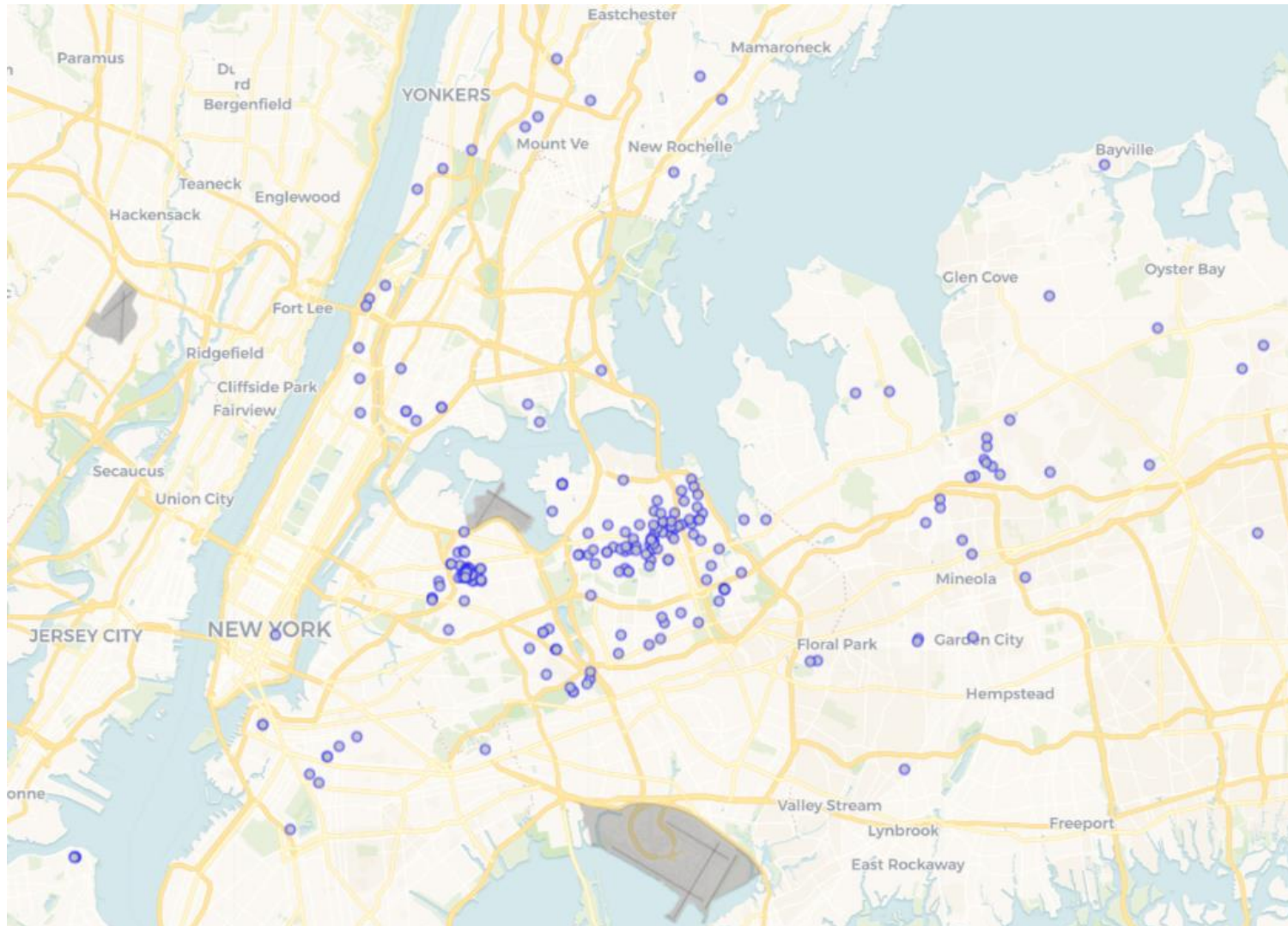


# October 2018 JFK Households Locations Map (PA PlaneNoise & Third-Party App)





# October 2018 LGA Households Locations Map (PA PlaneNoise & Third-Party App)



# October 2018 EWR Households Locations Map (PA PlaneNoise & Third-Party App)

