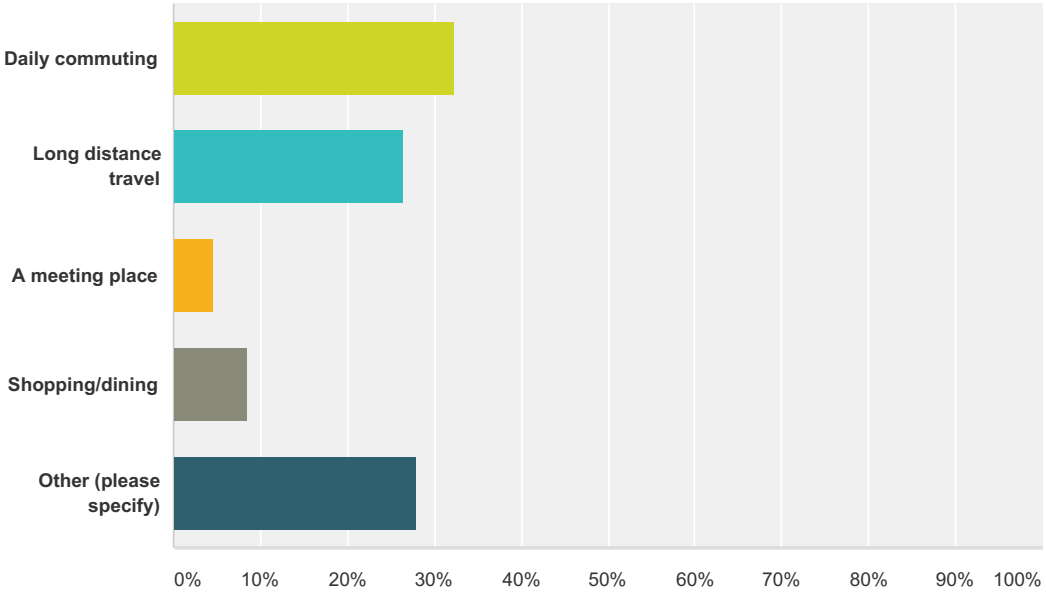
Design Survey

Results (March 11, 2016 – September 19, 2016)

SURVEY TITLE	RESPONSES
PABT Design Questionnaire - Commuter	742
PABT Design Questionnaire - Neighbor	846
Cuestionario del Diseño de la Terminal PABT - Viajero	4
Cuestionario del Diseño de la Terminal PABT - Vecino	0
PABT 设计调查问卷 - 鏸唉菪	2
PABT 设计调查问卷 - 邻需	2
TOTAL:	**1,596**

Q1 What is your primary use for the PABT?

Answered: 838 Skipped: 8



Answer Choices	Responses	
Daily commuting	**32.34%**	271
Long distance travel	**26.61%**	223
A meeting place	**4.53%**	38
Shopping/dining	**8.59%**	72
Other (please specify)	**27.92%**	234
Total		**838**

#	Other (please specify)	Date
1	I've been regularly parking in it for 40 years.	9/12/2016 4:19 PM
2	Short distance buses to my properties in NJ	9/7/2016 10:37 AM
3	I WORK IN THE PABT	8/27/2016 9:18 PM
4	Non	8/24/2016 4:50 AM
5	Passing through to get to subway	8/15/2016 1:41 PM
6	Walk thru to other side especially durning harsh weather	8/10/2016 3:04 PM
7	Bus operator	7/30/2016 12:21 AM
8	Transporting passengers	7/27/2016 11:51 PM
9	Use Martz Trailways every 2 weeks to go to PA	7/24/2016 1:58 PM
10	Know about pabt	7/19/2016 3:12 PM
11	walk by it every day	7/14/2016 9:29 AM
12	None, I simply walk past all the crime and grime it attracts	7/11/2016 8:05 PM
13	I try to go through the PABT as infrequently as possible	7/6/2016 12:23 PM

14	Live in the neighborgood	7/4/2016 5:18 PM
15	I live nearby	7/3/2016 5:14 PM
16	Neighbor	6/24/2016 10:59 PM
17	Live down the street	6/24/2016 3:19 PM
18	I am a bus driver	6/16/2016 7:09 AM
19	Occasional travel	6/10/2016 9:41 AM
20	Trash can	6/9/2016 9:07 PM
21	Work location	6/4/2016 3:45 PM
22	We live a block away and use it for shopping and our guests use it for transportation from the airports	6/3/2016 10:00 PM
23	Commuting to home on irregular basis	6/3/2016 10:55 AM
24	hey 22	5/18/2016 1:17 PM
25	WALKING BY EVERYDAY	5/15/2016 12:32 PM
26	I live across from it.	5/13/2016 5:33 PM
27	Live nearby	5/13/2016 10:40 AM
28	Artist in residence at Metro Baptist Church	5/5/2016 5:14 PM
29	Subway entrance	4/29/2016 11:32 PM
30	Entrance to subway	4/29/2016 5:28 PM
31	Pass through from subway exit	4/29/2016 10:58 AM
32	travel to and from New Jersey now and then	4/29/2016 10:53 AM
33	neighbour	4/29/2016 3:15 AM
34	I live in the neighborhood	4/27/2016 7:03 PM
35	I live in the neighborhood	4/26/2016 3:27 PM
36	I live right by it (the Orion Condominium)	4/26/2016 12:05 PM
37	I live in the area	4/26/2016 10:25 AM
38	occasional subway use	4/26/2016 9:43 AM
39	Neighbor	4/26/2016 9:14 AM
40	I walk by it every day -I live at the 9th Ave end of the block	4/26/2016 9:05 AM
41	Live in the area	4/25/2016 11:43 PM
42	Live by port authority	4/25/2016 11:41 PM
43	Live close by	4/25/2016 10:25 PM
44	subway access	4/25/2016 10:03 PM
45	subway access	4/25/2016 10:00 PM
46	Live at the Orion building	4/25/2016 9:20 PM
47	Live here	4/25/2016 8:01 PM
48	A neighbor on my block	4/25/2016 6:54 PM
49	Live in neighborhood	4/25/2016 6:35 PM
50	occasional traevel	4/25/2016 6:18 PM
51	live next door	4/25/2016 5:14 PM
52	Subway access	4/25/2016 5:12 PM
53	Live in the area	4/25/2016 5:04 PM
54	Don't use it. I live near by	4/25/2016 4:59 PM

55	I Live next door at the Orion	4/25/2016 4:48 PM
56	live next to it	4/25/2016 4:29 PM
57	Walk through to the subway entrance	4/25/2016 4:29 PM
58	reside near place	4/25/2016 4:28 PM
59	Live nearby	4/25/2016 4:25 PM
60	Visiting friends and family in new jersey	4/25/2016 4:22 PM
61	Living around	4/25/2016 4:15 PM
62	live near by	4/25/2016 4:14 PM
63	Access to the subway	4/25/2016 4:12 PM
64	Subway entrance and Airport Bus Stops	4/25/2016 4:11 PM
65	Live near	4/25/2016 4:11 PM
66	Live next door.	4/25/2016 4:10 PM
67	live nearby	4/25/2016 4:10 PM
68	live nextdoor	4/25/2016 4:10 PM
69	Live near PABT	4/25/2016 4:10 PM
70	None	4/21/2016 12:26 PM
71	Mixture of the above	4/20/2016 9:47 PM
72	neighbor	4/20/2016 8:51 PM
73	I walk past it daily	4/20/2016 3:33 PM
74	Subway	4/20/2016 10:00 AM
75	as an entrance to the 42nd St. subway complex	4/20/2016 8:13 AM
76	I pass it daily.	4/20/2016 7:59 AM
77	Occasional airport shuttle use	4/20/2016 6:14 AM
78	I live on 9th & W38th	4/19/2016 10:40 PM
79	Live in the neighborhood - use subway	4/19/2016 7:32 PM
80	I'm forced to walk by it on a regular basis, I avoid it at all costs.	4/19/2016 6:47 PM
81	I occasionally use it for long distance travel; you need to make surveys which permit multiple answers per questions. Frequency of use is important for you to know.	4/19/2016 5:38 PM
82	Airport transportation	4/19/2016 5:30 PM
83	I live across the street	4/19/2016 4:27 PM
84	I live across the street	4/19/2016 4:15 PM
85	Live in neighboorhood	4/19/2016 3:01 PM
86	I live in the neighborhood.	4/19/2016 1:38 PM
87	passing through to the neighborhood	4/19/2016 12:07 PM
88	walk thru on way to work after getting off the E	4/19/2016 12:04 PM
89	shops	4/19/2016 9:27 AM
90	PABT is a huge presence in my neighborhood	4/19/2016 9:12 AM
91	Occasional commuting	4/19/2016 9:05 AM
92	None. The current terminal only provides vagrants and drug users to the neighborhood.	4/19/2016 8:15 AM
93	I live nearby	4/19/2016 7:42 AM
94	Work near.	4/19/2016 12:08 AM

95	None.	4/18/2016 10:21 PM
96	Neighbor to the building	4/18/2016 10:03 PM
97	Subway Station	4/18/2016 10:01 PM
98	I walk through once a day	4/18/2016 9:53 PM
99	Live in the area, walk thru or get subway	4/18/2016 9:38 PM
100	Passing through to avoid the clutter on the sidewalks	4/18/2016 9:35 PM
101	I do not use buses to New Jersey.	4/18/2016 9:28 PM
102	walk through it frequently - almost every day	4/18/2016 9:15 PM
103	Subway access	4/18/2016 9:06 PM
104	I live across the street.	4/18/2016 8:58 PM
105	The place to avoid	4/18/2016 5:15 PM
106	Live on 8th Ave in Chelsea	4/18/2016 4:16 PM
107	Live in the area	4/18/2016 3:49 PM
108	None	4/18/2016 3:32 PM
109	I walk past everyday to get to work or to get lunch	4/18/2016 2:50 PM
110	various travel	4/18/2016 2:02 PM
111	I have to walk through the area every day to get to and from work	4/18/2016 1:48 PM
112	Scottish country dancing location	4/18/2016 1:41 PM
113	I live a couple blocks away on West 38 St and 9th Avenue	4/18/2016 1:35 PM
114	No use.	4/18/2016 1:35 PM
115	Live in neighborhood	4/18/2016 1:24 PM
116	Occassional Commuting	4/18/2016 12:47 PM
117	Live in the area	4/18/2016 12:39 PM
118	Live across the street and daily commuting	4/18/2016 11:47 AM
119	passage to 8th	4/18/2016 11:22 AM
120	I live in the vicinity	4/18/2016 9:55 AM
121	Tenant	4/18/2016 8:52 AM
122	Occasional travel	4/17/2016 11:26 PM
123	Live on Ninth Ave. so walk through it almost every day	4/17/2016 11:12 PM
124	I pass through often on my walk to work at Times Square	4/17/2016 11:08 PM
125	Subway	4/17/2016 4:16 PM
126	Occasional use of MTA subway for work once or twice a week	4/17/2016 1:03 PM
127	Live close by. Use occasionally.	4/17/2016 8:33 AM
128	I go to church nearby.	4/17/2016 7:22 AM
129	Busses to airports	4/17/2016 3:15 AM
130	use it for travel and use a building threatened with destruction nearby for community purposes	4/16/2016 11:35 PM
131	access to subway	4/16/2016 9:28 PM
132	A treasured church	4/16/2016 9:20 PM
133	Live nearby	4/16/2016 4:01 PM
134	Trips back home to NJ	4/16/2016 11:09 AM
135	occasional commuting	4/16/2016 8:21 AM

136	It is in my neighborhood and I pass by it or go through it several times daily	4/15/2016 11:22 PM
137	Rarely travel, but nearby resident	4/15/2016 7:58 PM
138	Frequent, though not daily use; it is my closed subway station; occasionally use it for distance travel. You should provide for multiple answers on this one.	4/15/2016 1:07 PM
139	I live here	4/15/2016 1:00 PM
140	Occasional visits to family in NJ.	4/15/2016 12:36 PM
141	we don't really use it	4/15/2016 12:02 PM
142	I live in the neighborhood	4/15/2016 11:55 AM
143	Only go there to catch a bus on rare occasions	4/15/2016 10:31 AM
144	None -- I avoid it like the plague	4/15/2016 9:03 AM
145	walking past	4/15/2016 8:45 AM
146	walk through it on cold days to go to 8th avenue	4/15/2016 6:38 AM
147	To goto jersey, Newark airport, or just passing through the A/C/E subway	4/14/2016 11:58 PM
148	dont use	4/14/2016 11:48 PM
149	subway entrance, shopping	4/14/2016 11:13 PM
150	none	4/14/2016 10:20 PM
151	I live one block away	4/14/2016 10:18 PM
152	Occasional travel	4/14/2016 9:48 PM
153	Suburban travel	4/14/2016 9:37 PM
154	Neighbor	4/14/2016 7:56 PM
155	Portal to the A train, but not daily	4/14/2016 7:00 PM
156	I live nearby.	4/14/2016 6:13 PM
157	Live near	4/14/2016 6:08 PM
158	its a local store to me	4/14/2016 5:03 PM
159	live near	4/14/2016 4:49 PM
160	I work nearby	4/14/2016 4:45 PM
161	rarely use	4/14/2016 4:26 PM
162	I walk by and through it	4/14/2016 3:41 PM
163	live nearby	4/14/2016 3:07 PM
164	I work nearby	4/14/2016 3:00 PM
165	walking through	4/14/2016 2:48 PM
166	waking past	4/14/2016 2:48 PM
167	Occasional commute	4/14/2016 2:47 PM
168	train access	4/14/2016 2:19 PM
169	travel to Newark air and out of city/state visits	4/14/2016 2:16 PM
170	Occasional travel to airports.	4/14/2016 1:26 PM
171	Leave near by	4/14/2016 1:05 PM
172	Live in Penn South	4/14/2016 12:54 PM
173	I live within the area	4/14/2016 12:06 PM
174	Going to New Jersey	4/14/2016 10:52 AM
175	no use. A complete eye soar and junkie paradise.	4/14/2016 10:34 AM

176	i live 3 blocks away	4/14/2016 10:27 AM
177	Occasional commute to Nj to visit family	4/14/2016 10:23 AM
178	It is in my neighborhood	4/14/2016 10:11 AM
179	Because I live on Eighth Avenue and my nearest grocery shopping is on Ninth, I go through the PABT to avoid sidewalk congestion and take advantage of the air conditioning. I also shop at the DuaneReade on the same shopping trip.	4/14/2016 8:23 AM
180	I walk by it and sometimes take a bus to NJ or elsewhere	4/14/2016 7:33 AM
181	Passage from 8th to 9th to home	4/14/2016 6:39 AM
182	subway access	4/14/2016 6:25 AM
183	I walk by it on most days on my way to work or elsewhere. I sometimes use it to visit friends in New Jersey..	4/14/2016 6:08 AM
184	Weekend travel	4/14/2016 3:53 AM
185	I live in the hood!!!	4/14/2016 1:07 AM
186	I sometimes have a business meeting in New Jersey.	4/13/2016 11:45 PM
187	Commuting, Airport Shuttle	4/13/2016 10:51 PM
188	Homelessness congregation area	4/13/2016 10:17 PM
189	I have to walk by this cesspool on my walk to/from work	4/13/2016 10:09 PM
190	Newark Airport Bus	4/13/2016 8:43 PM
191	Live nearby	4/13/2016 7:58 PM
192	neighborhood	4/13/2016 7:13 PM
193	neither	4/13/2016 6:34 PM
194	i live near it and sometimes use the subway or airline bus there	4/13/2016 5:57 PM
195	I walk thru it often as I live near it.	4/13/2016 4:24 PM
196	PABT occupies large swaths of land in our neighborhood.	4/13/2016 3:38 PM
197	None. I live and work in the area outside of the PABT.	4/13/2016 3:33 PM
198	2nd home in northern new Jersey	4/12/2016 9:25 PM
199	Proximity to parks, gardens	4/11/2016 4:37 PM
200	none	4/11/2016 4:23 PM
201	post office and subway entry/exit	4/11/2016 11:37 AM
202	occasional use	4/11/2016 7:36 AM
203	non at all, don't need it move to jersey	4/10/2016 6:21 PM
204	Pabt is ruining my city	4/10/2016 5:59 PM
205	Live in the vicinity.	4/10/2016 5:40 PM
206	Nearby resident	4/9/2016 8:53 PM
207	landmark, and walk through to subway	4/9/2016 6:01 PM
208	west east & east west pedestrian pass though	4/9/2016 5:56 PM
209	Occasional travel to suburbs	4/9/2016 5:28 PM
210	Get bus to go to airport	4/9/2016 4:35 PM
211	live in the neighborhood	4/9/2016 3:45 PM
212	Trying to navigate past it in traffic.	4/9/2016 2:35 PM
213	Neighborhood passageway	4/9/2016 2:21 PM
214	I walk by and through it daily since I live near it. As such, the design and construction will impact my every day	4/9/2016 2:11 PM

215	I don't have any use for it.	4/9/2016 1:37 PM
216	Live close by. Use occasionally.	4/9/2016 1:18 PM
217	I live across the street	4/9/2016 8:36 AM
218	Pass through PABT to use the MTA Subway to commute to work	4/7/2016 5:02 PM
219	part of my neighborhood	4/7/2016 10:08 AM
220	Access public transit system	4/6/2016 7:36 PM
221	Short distance travel (infrequent bus trips to NJ)	4/3/2016 11:06 AM
222	Frequent trips to the City for entertainment	4/1/2016 10:11 AM
223	coming into/out of NYC 1 - 2 times per month	3/31/2016 9:40 PM
224	A subway connection	3/31/2016 2:08 PM
225	Getting in and out of visiting city	3/31/2016 9:30 AM
226	pretty much all these things, but it is a bus terminal primarily	3/29/2016 5:04 PM
227	Live near by. walk past/through daily	3/25/2016 12:31 PM
228	Sight Seeing	3/23/2016 5:10 PM
229	Live by the PA for years. Use it to travel near and far and walk through to get to 8th or 9th aves	3/19/2016 10:08 AM
230	Greyhound driver	3/19/2016 12:32 AM
231	Live nearby	3/18/2016 6:11 PM
232	Recreational travel	3/15/2016 4:55 AM
233	Warm shortcut from 9th ave to 8th ave	3/12/2016 5:35 PM
234	I think you have a typo "Tell us whaty you think"	3/12/2016 10:07 AM

Q2 What would you most like to see improved at the PABT?

Answered: 621 Skipped: 225

#	Responses	Date
1	I'd like to see the internal public concourse areas of the PABT turned into a modern state-of-the-art transportation hub/mall with ambiance not unlike an airport terminal or the recently opened WTC PATH station & complex. Like the WTC PATH station, it needs to remain well connected to the NYC Subway system. Breaking that connection by moving the PABT blocks west or even to NJ would result in a nightmarish absurdity: delivering commuters to exactly where they do not want to go. The essence of the PABT is its connection to other forms of mass transit.	9/12/2016 4:26 PM
2	less pollution - the air quality is terrible	9/7/2016 4:20 PM
3	AIR QUALITY, HOMELESS, NJT LIGHT RAIL 1. Air Quality - My apt is next door and there is black soot on the doors and vents from diesel exhaust. More busses is fine (I also use the PABT) so long as they switch to electric mode while in and around the terminal (or other tech). 2. Address the problem of the homeless and mentally ill, they need a place to go. It's not getting better and it creates challenges for keeping the terminal clean and safe. 3. Bring NJ Transit Light Rail to the PABT. The PATH and NJ Transit busses are at their limits. The track can share the bus lane in the Lincoln Tunnel until there is budget to build an exclusive tunnel for light rail.	9/7/2016 11:32 AM
4	Less homeless ye streets are filthy the air is horrible	8/24/2016 4:50 AM
5	Expanded the terminal	8/22/2016 1:52 PM
6	morning incoming service	8/22/2016 12:21 PM
7	Cell service, better signage, brighter	8/19/2016 9:34 PM
8	Get rid of the lowlifes you allow to harg around. I'm not talking about the homeless I'm talking about the criminals. Your security is non existent.	8/16/2016 9:32 PM
9	- Less congestion for buses in the Lincoln Tunnel	8/16/2016 8:30 PM
10	Reduced neighborhood congestion	8/15/2016 1:41 PM
11	Knock it down and re-build it further west towards the Hudson river. It should be close to the Lincoln tunnel.	8/10/2016 3:05 PM
12	the ceilings ,the lighting through out entire building,all benches to be removed.	8/8/2016 2:56 PM
13	organization and direction, consistent gates for routes	8/6/2016 1:35 PM
14	Not be dingy and dirty	7/24/2016 1:58 PM
15	EVERYTHING!!!	7/23/2016 3:39 PM
16	The comfort and amenities.	7/22/2016 11:13 AM
17	Platforms, total service, photographs	7/19/2016 3:14 PM
18	better patrolling of homeless. Clean up the garbage left around the building. Better lighting at night. Better design. Better access via bus, since there is always traffic at a halt	7/14/2016 9:30 AM
19	1. Safety. 2. Ease of understanding which terminal to go to. I find that place confusing with the different bus companies and departures. 3. Aesthetics: it's big, dingy and ugly.	7/13/2016 8:00 AM
20	Clean, safe, accessible, monitored restrooms.	7/12/2016 2:53 PM
21	I would like to see a clean up of the crime and grime and homelessness that it attracts, including the garbage that seems to endless circulate around it	7/11/2016 8:06 PM
22	-Wifi -Cleaner bathrooms -Dining with outdoor space -better signage and some kind of logic to determine where your gate is depending on where you are going	7/11/2016 3:06 PM
23	Punctuality	7/8/2016 3:24 PM
24	Public spaces	7/7/2016 10:12 PM
25	It is a real blight on the neighborhood. It is not a welcoming structure - there is very little interaction at street level and it is not a pleasant place to visit. It is overheated, dirty and populated by too many vagrants.	7/6/2016 12:25 PM

26	Cleanliness	7/6/2016 11:35 AM
27	More space when waiting on line (we are always on top of each other) and a clean and safe environment.	7/5/2016 5:23 PM
28	Street level calming	7/4/2016 5:19 PM
29	buses in the street and idling buses	7/3/2016 5:14 PM
30	the General appearance and physical condition of the terminal itself	7/3/2016 3:57 PM
31	Keeping the neighborhood character by not destroying existing buildings near the PABT.	6/29/2016 12:18 PM
32	Modern, safety, cleanier	6/28/2016 12:06 PM
33	More bathrooms	6/25/2016 6:29 PM
34	Security	6/25/2016 10:59 AM
35	cleanliness and safety	6/25/2016 10:47 AM
36	Remove all buses from the street. Stop bus parking and idling	6/24/2016 11:00 PM
37	Food options, bathroom cleanliness, more on time schedules	6/24/2016 3:35 PM
38	Get Rid of the homeless and the general bad element	6/24/2016 3:20 PM
39	Closer bus gates for Rockland coaches	6/23/2016 9:38 PM
40	I'd like to see it knocked down and replaced with something less disgusting and antiquated.	6/23/2016 10:37 AM
41	Better organization when waiting to board buses. There is even a greater need for this during delays.	6/23/2016 9:06 AM
42	New complex	6/23/2016 8:28 AM
43	yes	6/23/2016 5:02 AM
44	Nothing I understand n like the terminal and its connection	6/22/2016 8:36 PM
45	The current incoming bus and out going bus paths are a single pipeline. This is wasting lot of time to off board from bus as well as slowing down tunnel traffic. Out going bus also take a long time to enter the tunnel. Mandate to have automated machines to sell tickets with all providers. Introduce six sigma level in bus maintenance to ensure no broken bus is the culprit of the delays Reduce the walking from entrance of PABT to bus gates. Display expected time of bus arrival and departure in realtime.	6/22/2016 7:57 AM
46	Quality food and vendors	6/21/2016 8:18 PM
47	Gates cleaner. The bottom gates are a diaster and nasty.	6/21/2016 2:30 PM
48	Cleanliness and safety	6/21/2016 1:48 PM
49	Everything! The gates are horribly organized and over crowded. The conditions of the building are despicable! Leaking ceilings, open ceilings, the a/c isn't sufficient to cool the building. Homeless live in the bathrooms....disgusting all the way around!	6/18/2016 10:36 AM
50	The bus ramp is very ugly.	6/17/2016 4:56 PM
51	Waiting seats/Bench along with mobile charging ports.	6/17/2016 11:30 AM
52	The bathroom situation	6/16/2016 7:09 AM
53	more gates, less congestion	6/16/2016 3:39 AM
54	Clean up the existing port authority; don't bulldoze my home to the ground just so you can line your pockets building a $10 BILLION monstrosity where I currently live.	6/15/2016 7:05 PM
55	More welcoming. Less vagrants inside and out	6/15/2016 7:58 AM
56	Needs a massive face lift and increased capacity. Security is terrible and the homeless live there.	6/15/2016 7:35 AM
57	EVERYTHING! The lower level is dirty and disgusting and I hate having to go there to catch a bus.	6/14/2016 4:56 PM
58	Congestion management, better passenger communication.	6/14/2016 6:20 AM
59	Gate conditions, ticket counters, and facility.	6/13/2016 5:07 PM
60	cell service	6/13/2016 11:08 AM
61	Everything	6/10/2016 6:46 PM

62	Everything	6/10/2016 4:57 PM
63	Safety factors when crowded. Food options/shops that are a bit more healthy. Visual stimulation: ART!	6/10/2016 7:58 AM
64	More gates, more bus capacity	6/9/2016 9:47 PM
65	Everything. Primarily speed of access in and out by buses.	6/9/2016 6:04 PM
66	The look	6/9/2016 5:01 PM
67	Nice shops - nice restaurants. Modern. Clean, bright, modern - not homeless guys everywhere.	6/9/2016 1:02 PM
68	Increase the size of the bottle neck, and stop posting patrol cars that block the entrance/exit of the bottle. Bad enough there are delays, posting useless patrols cars at the entrance/exits makes getting in & harder for buses.	6/9/2016 10:22 AM
69	I would like it to be cleaner and also feel safer	6/9/2016 9:02 AM
70	Station is disgusting. More night service. More regular service after rush hours. 123 goes to 1 per hour	6/9/2016 8:48 AM
71	Safety, cleanliness, crowded platforms, announcements, ability of buses to get through, no more drip buckets.	6/9/2016 7:56 AM
72	Fewer homeless people; better dining options (fast options to grab for dinner like chipotle) more bathrooms; clearer signage on stairways (people go up stairs and cut the line when it is wrapping)	6/9/2016 7:46 AM
73	Better food outlets	6/8/2016 6:03 PM
74	passenger flow and amenities and removing the homless	6/8/2016 8:18 AM
75	Bus and person capacity increase. Less leaking.	6/7/2016 6:22 PM
76	The construction projects on the lower levels to be finished.	6/4/2016 3:45 PM
77	Safety and cleanliness. More live entertainment opportunities. A resource center for opportunity for the homeless and outcast to be assisted and not left on the streets but allowed to find resources which help them move their lives ahead.	6/3/2016 10:03 PM
78	convenience and efficiency	6/3/2016 9:11 PM
79	More efficient signage in the terminal and a speedy connection to New Jersey that would not compete with cars.	6/3/2016 10:56 AM
80	Installation of hearing loops	5/24/2016 8:26 AM
81	OVERALL IMPROVMENT WITHOUT BLOCKING THE VIEWS OF THE SURROUNDING BUIDLINGS	5/15/2016 12:32 PM
82	Upkeep your current building.	5/13/2016 5:33 PM
83	more beautiful like grand central	5/10/2016 12:32 PM
84	bus wait times/delays	5/9/2016 7:30 PM
85	More elegant, less depressing. More sunlight, less pollution, better shops.	5/8/2016 6:01 PM
86	Less congestion, confusion, more efficiency	5/7/2016 8:32 PM
87	the dirty spooky tunnels the bus goes thru arriving and departing the terminal	4/30/2016 12:37 PM
88	Signage	4/30/2016 7:29 AM
89	I live it the way it is	4/30/2016 7:20 AM
90	modern architecture	4/29/2016 11:32 PM
91	Better appearance, feel safer	4/29/2016 5:28 PM
92	Upgraded facilities, better signs, and cleaner and safer enviornment (many homeless people sleep right outside the PABT). I strongly support Concept 1 which is the one that plans to build only one commercial building at the corner of 42nd street and 8 ave. The benefit of this Concept is that it's the simplest design with minimal impact to construction and allows commuter to access the 8 Ave subway easier (They don't have to walk 11mins to go from 11 Ave to the A/C/E subway on 8 Ave).	4/29/2016 1:24 PM
93	Busses not blocking traffic, making pedestrian crossing difficult	4/29/2016 10:59 AM
94	Better commuter services...more employees working at more ticket windows...more rest rooms that are better monitored and cleaned more often.	4/29/2016 10:56 AM
95	modern	4/29/2016 3:15 AM
96	Removal of homeless. Clean inside. Leave outside alone.	4/28/2016 2:04 PM
97	security in the area; its a dump; its ugly and dirty	4/28/2016 10:56 AM

98	modernizing, move away homeless people, And no more high-rises in the area	4/27/2016 7:04 PM
99	escalators, bus waiting areas, noise abatement	4/27/2016 2:19 PM
100	interior layout, gates, waiting areas	4/27/2016 9:02 AM
101	Subway access	4/26/2016 8:35 PM
102	Prevent loitering	4/26/2016 8:26 PM
103	Eradicate homelessness More useful shops More welcoming and modernized interior & exterior	4/26/2016 5:42 PM
104	Organization and efficiency	4/26/2016 5:02 PM
105	Cleanliness both inside and outside the terminal	4/26/2016 3:58 PM
106	Quality of neighborhood	4/26/2016 3:27 PM
107	Keep it of the same height, otherwise the views from the Orion Condominium will be blocked	4/26/2016 12:06 PM
108	Height restricted so that it does not block the view of adjacent buildings.	4/26/2016 11:19 AM
109	Keeping the area cleaner	4/26/2016 10:35 AM
110	clean up the area, increase safety/security and eliminate homeless and vagabonds who use the PABT as their 'base'	4/26/2016 10:28 AM
111	cleanliness	4/26/2016 9:43 AM
112	Noise abatement	4/26/2016 9:15 AM
113	open up retail to the street and do something about all the homeless and other loiterers. Make the 42nd St. side fit in to the street better -sticks out like a sore, mangled thumb	4/26/2016 9:07 AM
114	Less traffic congestion on the outside. Re-develope th interior to contain more & better retail and F&B tenants Automatic doors instead of the current manual push doors which are inconvenient when there are luggages.	4/26/2016 4:12 AM
115	Interior layout to be less dingy; increased police presence to get rid of vagrants and criminal activity in and around PABT	4/26/2016 3:59 AM
116	Less homeless people, less urination on sidewalks and cleaner with less trash and more high end shops and restaurants.	4/25/2016 11:48 PM
117	I hope the port authority does not expand their existing building and build higher floors / sell airrights to other vendors.	4/25/2016 11:46 PM
118	The homeless and violent vagrants	4/25/2016 11:43 PM
119	Solve the problem of roaming homeless people, alcoholics and drug addicts. Eradicate the chronic urine odor between 9th ave and PABT on 42nd.	4/25/2016 11:33 PM
120	Cleanliness improved green space less alcohol smell and homelessness. Negatively impacts surrounding area	4/25/2016 10:26 PM
121	Cleanness and general security	4/25/2016 10:12 PM
122	convenience	4/25/2016 10:03 PM
123	homless loitering, steps on 42nd street side always filthy	4/25/2016 10:01 PM
124	Clean, order specially buses at 42 st going to NJ	4/25/2016 9:56 PM
125	Renovations to the south wing so that it looks more modern like the north wing	4/25/2016 9:55 PM
126	Cleaner Overall,	4/25/2016 9:39 PM
127	No homeless or idling people linger outside the entrances	4/25/2016 9:27 PM
128	Nothing obstructing the view of the Orion	4/25/2016 9:20 PM
129	Safe neighborhood and clean transportation	4/25/2016 9:14 PM
130	Fewer homeless people in the vicinity and more retail stores	4/25/2016 8:59 PM
131	Cleaner interior and exterior. Less noise and congestion. More regulation on loitering outside the terminal. No significanf increases in height of buildings to be constructed.	4/25/2016 8:17 PM

132	1) Better access ways to disperse crowds further out 2) Cleanliness of the blocks around PABT due to the commuter crowds have limited entry/exit ways especially late at night 3) Rehab of the many homeless people who are stationed around the exterior walls of PABT 4) Access to public rest areas to avoid public urination on the exterior walls of PABT at night 5) Limiting the total volume of passengers served by separating the long distance terminal and the commuter NJ Transit terminals by building a new terminal elsewhere instead of expanding	4/25/2016 8:16 PM
133	Aesthetics and safety	4/25/2016 8:13 PM
134	Cleaner, sleeker, less homeless on 41st	4/25/2016 7:28 PM
135	Cleanliness	4/25/2016 7:09 PM
136	Modern design, improved access, removal of bums and trash associated with vagrants, homeless etc. More police monitoring to improve safety	4/25/2016 6:55 PM
137	Cleaner interiors	4/25/2016 6:54 PM
138	Neighborhood enhancement; some green space, less intrusive.	4/25/2016 6:37 PM
139	surrounding areas. lots of trash/homeless people	4/25/2016 6:18 PM
140	The homeless situation, and the ambiance	4/25/2016 6:05 PM
141	Facade Security- too many homeless people and drug users	4/25/2016 5:50 PM
142	Improvement and updating of existing facilities. Better enforcement of crime in the area	4/25/2016 5:45 PM
143	Cleaner, more modern update	4/25/2016 5:34 PM
144	Better escalators	4/25/2016 5:19 PM
145	The exterior appearance. Clear up the riff raff that hangs around the port.	4/25/2016 5:15 PM
146	Safety. It's old and dirty and feels unsafe at night	4/25/2016 5:06 PM
147	more shops	4/25/2016 5:06 PM
148	Often dont feel safe due to groups of people waiting outside at night and/or homeless/mentally ill people sleeping around there	4/25/2016 5:05 PM
149	More clean appearance	4/25/2016 4:59 PM
150	Currently there are a lot of homeless people in the port authority area, especially at entrance on south west corner of 42nd and 8th. It makes the place feel extremely unsafe. The most important improvement would be gentrification of the area. PABT should be the next Grand Central.	4/25/2016 4:54 PM
151	Terminal area is too dark and outdated	4/25/2016 4:49 PM
152	Place needs to be updated.	4/25/2016 4:48 PM
153	Facade and interior maintance. More modern and clean looking	4/25/2016 4:42 PM
154	The overall environment. It feels dangerous with so many homeless people hanging out as well as it needs to be modernized.	4/25/2016 4:42 PM
155	Removal of vagrants.	4/25/2016 4:41 PM
156	Cleaner environment and more efficient management	4/25/2016 4:41 PM
157	Environment inside is not pleasant.	4/25/2016 4:39 PM
158	Cleaner, more organized, fewer homeless people, more shops	4/25/2016 4:38 PM
159	Ambiance and cleaning. Exterior clutter on 41st street.	4/25/2016 4:38 PM
160	clean	4/25/2016 4:36 PM
161	improve street scene around the authority	4/25/2016 4:29 PM
162	cleanliness of terminal and adjoining sidewalks	4/25/2016 4:29 PM
163	cleaner and more organized	4/25/2016 4:25 PM
164	Safety, cleanliness, aesthetics	4/25/2016 4:23 PM
165	The people loitering outside. There are people who are in need of social services but it makes entering the facility unpleasant.	4/25/2016 4:23 PM

166	Safety and cleanliness	4/25/2016 4:23 PM
167	The homeless	4/25/2016 4:21 PM
168	Decrease in number of homeless people	4/25/2016 4:18 PM
169	No more bums on the steps and sidewalks around the building.	4/25/2016 4:17 PM
170	Cleanliness and safety.	4/25/2016 4:17 PM
171	Upgraded building, cleanliness and less loitering on 42nd street side entrance.	4/25/2016 4:16 PM
172	Overall design. It's dated. Could use an upgrade to make it more attractive and well lit.	4/25/2016 4:16 PM
173	Cleanliness	4/25/2016 4:16 PM
174	the structure, polishness and the getting rid of the homeless people surrounding it	4/25/2016 4:15 PM
175	I want the homeless people removed from the entire area.	4/25/2016 4:15 PM
176	More security and less homeless and loiterers	4/25/2016 4:14 PM
177	Visual appearance of the building and active removal and relocation of the homeless/vagrant population.	4/25/2016 4:13 PM
178	cleanliness	4/25/2016 4:13 PM
179	Entrance and Exits. Gate info and access. Less noise and slow traffic	4/25/2016 4:12 PM
180	The old infrastructure and lack of light in the building from the outside. It's also very difficult to navigate.	4/25/2016 4:11 PM
181	homeless situation inside and outside. It should feel clean and safe, not dirty and disturbing	4/25/2016 4:11 PM
182	Traffic control and not blocking my building's views	4/25/2016 4:11 PM
183	Cleanliness.	4/25/2016 4:10 PM
184	More bus slots in general. Bolt, Mega, Hampton Jitney, Vamoose, & other InterCity bus lines using the terminal.	4/24/2016 4:51 PM
185	Nothing. It is a fine bus terminal.	4/23/2016 9:30 PM
186	I would like a sound system in PABT. Specifically, I would like to see induction loops (aka hearing loops) installed and connected to a PA system. In addition, the new PABT should have countertop loops at ticket windows and information booths. In addition, captions should be included wherever there is audio. As a representative of the Hearing Loss Association of America - New York City Chapter, I can provide a list of local and national vendors.	4/23/2016 3:50 PM
187	Cleanliness	4/22/2016 12:30 PM
188	infrastructure retro fitted for new commuter needs	4/22/2016 12:20 PM
189	bathrooms, lighting, cleanliness	4/22/2016 11:16 AM
190	Cleanliness, Signage	4/21/2016 4:19 PM
191	Moved to NEW JERSEY	4/21/2016 12:27 PM
192	Have bus hub moved to NJ replaced by subway to NJ. Until then have PA keep their property clean and have their police direct traffic to keep pedestrians safe from tunnel traffic and keep tunnel traffic from blocking intersections.	4/20/2016 10:26 PM
193	I'd like to see a new expanded bus station placed in a neighborhood that isn't restricted by the Lincoln tunnel, isn't congested with people, traffic and very tall sky scrapers. Hell's Kitchen is not that neighborhood! This needs to be put in NJ.	4/20/2016 10:04 PM
194	Access roads into PA for buses only	4/20/2016 9:49 PM
195	I would like to see it reduce its carbon footprint.	4/20/2016 9:48 PM
196	Cleanliness and better use of existing space (including retailers).	4/20/2016 8:52 PM
197	I do not want a new building built. Use the old one and up date. Don't take more community space.	4/20/2016 3:49 PM
198	homeless camping outside, air pollution caused by buses idling	4/20/2016 3:34 PM
199	Traffic and on time service	4/20/2016 3:11 PM
200	customer service: public reminders that fares cannot be paid on board;	4/20/2016 11:51 AM
201	Cleaner	4/20/2016 11:07 AM
202	Cleanliness and accessibility.	4/20/2016 10:47 AM

203	Ideally have it reduced in size. It is too overwhelming for midtown west.	4/20/2016 10:01 AM
204	Current structure rebuilt and cleaned up - made more welcoming.	4/20/2016 8:00 AM
205	I don't have any urgent needs for improving pabt	4/20/2016 6:15 AM
206	Cleanliness of surrounding streets. Ease of building entry & exit. Smooth the pedestrian traffic flow. Stop vehicular traffic clogging up surrounding streets. Actively stop motorists clogging the intersections on 9th Ave.	4/19/2016 10:44 PM
207	Everything. It's so badly maintained and outdated.	4/19/2016 10:36 PM
208	Better shopping options...it should be a nice mall.	4/19/2016 8:47 PM
209	Clean it up	4/19/2016 8:35 PM
210	Better doors that stay open.	4/19/2016 8:32 PM
211	Updated interior	4/19/2016 7:32 PM
212	Cleanliness, seating by the gates, clearer signage	4/19/2016 7:16 PM
213	The lighting, structures, and fewer dwelling places for the homeless. Better us of the space it already takes up.	4/19/2016 6:48 PM
214	The cleanliness	4/19/2016 6:10 PM
215	Cleanliness	4/19/2016 5:45 PM
216	I assume you mean the current PABT: Cleanliness, at present. It's filthy, as noted at the hearing on 4/18/16. Clean the windows. Make sure the Ninth Ave. auto doors are kept functioning and replace the signs on the "wings" which state it is an autodoor so idiots don't push hard and break the doors. Keep the sidewalks clean. Tell the "bowling alley" to stop blocking the sidewalk with stantions--there is not "line".	4/19/2016 5:38 PM
217	reduction of bus traffic	4/19/2016 4:27 PM
218	It is unsightly, creates pollution, and should be located in New Jersey, which is less densely populated.	4/19/2016 4:20 PM
219	Less traffic	4/19/2016 4:15 PM
220	Cleanliness and safety	4/19/2016 3:01 PM
221	Better signage for bus departure/arrival gates as you first enter Port Authority.	4/19/2016 2:42 PM
222	it is hideous, dirty, and soul-sucking, so i would it like it to not be that.	4/19/2016 1:49 PM
223	If there are expansions that they run South.	4/19/2016 1:38 PM
224	Crime is awful and it's dirty and the homelessness problem is getting worse and it feels unsafe. I live right next door with my husband and baby and we avoid even walking by the PABT	4/19/2016 12:30 PM
225	Ease of finding where your bus will be leaving from, like a Penn Station big board.	4/19/2016 12:25 PM
226	Make better use of the space currently available. It is not properly being used in the most efficient way.	4/19/2016 12:09 PM
227	homeless lying around, cleaner signs and places to sit	4/19/2016 12:05 PM
228	Make it not an eyesore! This is the first glimpse many get of NYC.	4/19/2016 10:56 AM
229	Cosmetic improvements, cleanliness, make it an impressive entry into our city for visitors, eliminate the gross pollution of idling buses in our neighborhood	4/19/2016 10:35 AM
230	Better waiting areas for busses	4/19/2016 10:35 AM
231	Decent restrooms available; 24-hour accessibility of buildings; decent seating throughout buildings.	4/19/2016 10:24 AM
232	Cleanliness and homeless outreach	4/19/2016 10:10 AM
233	Cleanliness. Easier Access.	4/19/2016 10:07 AM
234	Safer neighborhood, decrease presence of intoxicated homeless.	4/19/2016 9:57 AM
235	Bus destination signs at gates, and the assistance of the workers.	4/19/2016 9:44 AM
236	Build a new terminal in NJ linked to a much smaller footprint rail terminal on existing bus terminal site	4/19/2016 9:29 AM
237	Better signs and directions.	4/19/2016 9:19 AM
238	fewer buses, less environmental/polluting impact, more engaged with neighborhood, cleaner, more responsive to issues raised by neighborhood	4/19/2016 9:15 AM

239	aesthetic, updating, flow	4/19/2016 9:05 AM
240	Modernization of the world class hub it is. It's dumpy	4/19/2016 9:03 AM
241	The facility needs upgrading. But living in the neighborhood, I worry about rebuilding farther west and destroying our neighborhood.	4/19/2016 8:29 AM
242	Better maintained facilities.	4/19/2016 8:23 AM
243	The terminal needs to be more integrated into the fabric of the city. The current facility divides the surrounding community with streetscapes devoid of activity. Policing of the terminal needs to be more aggressive.	4/19/2016 8:17 AM
244	Safety	4/19/2016 7:42 AM
245	Facilities, cleanliness, better management of the homeless, drug dealers, etc.	4/19/2016 6:31 AM
246	Gate layout/Lines	4/19/2016 2:20 AM
247	Air pollution mitigation of bus exhaust.	4/19/2016 1:06 AM
248	Cleanliness, less loitering.	4/19/2016 12:45 AM
249	Signage!	4/19/2016 12:39 AM
250	Commercial tenants, appearance, general upkeep	4/19/2016 12:27 AM
251	The surrounding areas of the neighborhood to be cleaned up.	4/19/2016 12:09 AM
252	Prettier architecture, less deprrssing	4/19/2016 12:03 AM
253	The block of 39 between 9 and 10 left alone and not demolished.	4/18/2016 11:54 PM
254	Update the building and the surrounding area. Clear out the homeless. Make it Contemporary.	4/18/2016 10:56 PM
255	Design, access to subway, stores to the street front, clean up of facility	4/18/2016 10:44 PM
256	Amenities	4/18/2016 10:40 PM
257	Congestion, traffic, loiterers everywhere.	4/18/2016 10:22 PM
258	No improvement.	4/18/2016 10:19 PM
259	Buses come on time	4/18/2016 10:17 PM
260	The lighting inside and the skeletal exterior	4/18/2016 10:13 PM
261	Clear directions to bus routes.	4/18/2016 10:12 PM
262	Getting in and out	4/18/2016 10:08 PM
263	More welcoming to foot traffic. Better flow inside. More inspiring decor	4/18/2016 10:02 PM
264	Cleanliness	4/18/2016 9:58 PM
265	Design/Appearance and Infrastructure	4/18/2016 9:56 PM
266	more updated hub with a better use of the space that it holds...	4/18/2016 9:53 PM
267	Cleanliness. Less homeless. More safe.	4/18/2016 9:51 PM
268	General flow of the space	4/18/2016 9:47 PM
269	Homeless and drug use	4/18/2016 9:47 PM
270	Area under the overpass on 9th between 40th and 41st	4/18/2016 9:44 PM
271	Remove entirely, move the facility to New Jersey and have a light railway system to NYC.	4/18/2016 9:38 PM
272	Less loitering and vagrancy, and less harassment by cab drivers standing outside their cars trying to solicit rides to NJ	4/18/2016 9:37 PM
273	Wider escalators, more storefronts on the sidewalks	4/18/2016 9:36 PM
274	To be more opened to the neighborhood. To have reduced bus traffic through neighborhood and tunnel. To create a kind of air-train link to larger station in New Jersey.	4/18/2016 9:33 PM
275	Clean outside and in. Neighborhood service shops along the street level.	4/18/2016 9:29 PM
276	A physical clean up of the area	4/18/2016 9:25 PM
277	A better map of the terminals	4/18/2016 9:23 PM

278	Better signage and easier navigation to out of city buses.	4/18/2016 9:21 PM
279	Cleaner	4/18/2016 9:21 PM
280	get the bums out; escalators always under repair at most inconvenient time for me	4/18/2016 9:17 PM
281	Layout, signage, improving the area *immediately* around the PABT -- not necessarily the surrounding blocks. Literally the perimeter of the PABT.	4/18/2016 9:17 PM
282	Cleaner	4/18/2016 9:15 PM
283	Cleanliness.	4/18/2016 9:10 PM
284	Less congestion	4/18/2016 9:06 PM
285	The inside looks dingy, even some paint and maybe new floors would make a big difference but obviously the most important improvement would be to continue to get the busses in and out quickly and efficiently.	4/18/2016 8:59 PM
286	The Current facility.	4/18/2016 5:40 PM
287	less crowding at gates	4/18/2016 5:17 PM
288	Get rid of the homeless that surround the building	4/18/2016 5:15 PM
289	Everything. Make it cleaner, improve the amount of loitering that goes on in and around the PABT	4/18/2016 4:49 PM
290	Try to create commuter terminals more inviting, people friendly. Try using Grand Central as an example of what commuter venues should be like. Not like the current shabby Penn Station -	4/18/2016 4:26 PM
291	I would like the entire facility and surrounding areas to be clean.	4/18/2016 4:09 PM
292	Infrastructure	4/18/2016 3:53 PM
293	Renovate the entire Port of Authority	4/18/2016 3:49 PM
294	Design	4/18/2016 3:33 PM
295	renovate the inside so it looks cheerier	4/18/2016 2:15 PM
296	MOVE IT SOMEWHERE ELSE!	4/18/2016 2:02 PM
297	better use of existing space, less dingy and dark, better access to the street, better signage, less loitering	4/18/2016 1:57 PM
298	Cleanliness, homeless vagrants, safety.	4/18/2016 1:50 PM
299	More cleanliness in and around terminal, less homelessness, less drug dealing and fewer drugged out people, less bus traffic, more bus drivers obeying pedestrian right-of-way	4/18/2016 1:37 PM
300	The outside areas need to be better maintained, free of trash and cleaned. Loitering needs to be reduced.	4/18/2016 1:36 PM
301	The look	4/18/2016 1:24 PM
302	The seedy element that hangs out around it. And the gates better organized.	4/18/2016 12:53 PM
303	Let there be LIGHT! The entire infrastructure needs a facelift. Aesthetically, I feel nearly suicidal everytime I walk through the dimly light halls of PABT. The escalators need deep cleaning, and the waiting areas are just obscenely aged. More charging stations, and ports. Clean, and more abundant restrooms. Gender neutral restrooms, and lactating rooms for parents with babies.	4/18/2016 12:49 PM
304	Minimal impact on the community for the new redesigned station.	4/18/2016 12:40 PM
305	Quality of surrounding area, better line set-ups, especially for NJ Transit buses. It is always so disorganized. Also, better signage!!!	4/18/2016 12:28 PM
306	Not to move it	4/18/2016 12:27 PM
307	An upgrade and security to rid the gathering of vagrants.	4/18/2016 12:11 PM
308	Better information found in multiple places.	4/18/2016 12:08 PM
309	Improvement of current facility and NOT relocate, which would take away my home and my church (40th between 9th & Dyer)	4/18/2016 11:47 AM
310	A cleaner PABT.	4/18/2016 11:44 AM
311	you need more space to accommodate all of the bus traffic & to include space for the tourist buses...preferably in NJ with rail transportation to midtown or downtown	4/18/2016 10:21 AM

312	I would like to see more streamlined bus traffic, and a better designed bus terminal	4/18/2016 10:05 AM
313	dining	4/18/2016 9:58 AM
314	I think it's fine.	4/18/2016 8:20 AM
315	Lower level	4/18/2016 3:51 AM
316	Confusion re 2 buildings north south and access from one to another. MORE RESTROOMS. ,!!	4/18/2016 12:05 AM
317	General flow of passengers, lighting, openness.	4/17/2016 11:26 PM
318	Less crowding	4/17/2016 11:12 PM
319	Cosmetics! It is so dreary in there. It looks like something out of a third world country.	4/17/2016 11:09 PM
320	The bus lanes in the station.	4/17/2016 10:00 PM
321	n/a	4/17/2016 8:57 PM
322	Less noise from buses.	4/17/2016 5:53 PM
323	lighting	4/17/2016 5:37 PM
324	Infrastructure	4/17/2016 4:17 PM
325	Moving walkway (as in airports) More electronic signs of delays, etc. A software/electronic/internet Q&A for directions; up to date info A plan to help continual beggars who continually approach people on the trains and hang out around the POBT	4/17/2016 1:09 PM
326	Moved to 11th/12th ave	4/17/2016 12:31 PM
327	better layout, cleaner and safer, better fit within the community	4/17/2016 12:17 PM
328	Modernization, visible presence of non-existant security, more retail instead of shuttered spots for months on end, cleanliness, I could go on you know but you already know everything WE are gonna say!	4/17/2016 11:19 AM
329	Move it to NJ. Extend 7 train to NJ as well. Will reduce traffic in the city	4/17/2016 8:35 AM
330	signs -- I get lost sometimes	4/17/2016 7:26 AM
331	Do not destroy the vital Hell's Kitchen South neighborhood for a new bus terminal! Metro Baptist Church is essential to the neighborhood.	4/17/2016 7:22 AM
332	easier movement around the terminal	4/17/2016 7:05 AM
333	People hanging around that are not waiting for buses.	4/17/2016 3:16 AM
334	work more closely with appropriate social service agencies to help homeless people not just cast them out.	4/16/2016 11:36 PM
335	Too small, Where the buses are parked	4/16/2016 9:51 PM
336	It seems to be slouching toward decay. I'd like to see it revitalized.	4/16/2016 9:37 PM
337	decor, eliminate vagrants	4/16/2016 9:29 PM
338	Faster commuting with respect for the neighborhood.	4/16/2016 9:20 PM
339	Signage & more people to give instructions	4/16/2016 8:08 PM
340	Confusing to find buses and not pleasant to walk inside.	4/16/2016 4:01 PM
341	A gate and route infrastructure that actually makes sense. Gates that are actually designed to contain how many people use them and aren't so narrow.	4/16/2016 11:10 AM
342	Cleanliness, uptodate design.	4/16/2016 10:51 AM
343	I want to maintain the quality of life in the Hell's Kitchen neighborhood without the destruction of local shops on 9th Avenue	4/16/2016 8:22 AM
344	Better traffic management of cars/taxi drop offs and rush hour pedestrian traffic. This should all happen on side streets or on 42nd. The congestion and complete disregard of lanes on both the 8th and 9th Avenue corridors is dangerous and untenable. Better handling of rush hour pedestrians, particularly on 8th Avenue and coming west on the side streets is essential. Pedestrian bridges or pedestrian lanes on the avenues that do not interfere with bike lanes should be considered. Underpasses through the subway should be opened as well.	4/15/2016 11:27 PM
345	It's hideous	4/15/2016 8:02 PM

346	Updates and efficiency, but not to encroach on existing residents and businesses.	4/15/2016 7:58 PM
347	Move it west	4/15/2016 5:31 PM
348	Please design the new terminal so that people don't get lost in the building. We have been to the Term. many times, and still get lost on 2nd FL. Install some art work as landmarks. Present 2nd floor to generic. Heir consultants from Europe, ie German, france or UK. Take a look at the train terminal near the zoo in Berlin.	4/15/2016 5:30 PM
349	renovate it and clean it up. Also, remove homeless	4/15/2016 5:22 PM
350	Sanitize the bathrooms, add lighting and new businesses (don't exclude magazine shops, like they did at LIRR, Herald Square), do surprise mini-concerts for outdoor spaces (like they use to). And I can't stress it enough keep the bathrooms smelling good and absolutely spotless!!	4/15/2016 2:30 PM
351	Customer Service at "Information" booths, as well as at the booths/counters of all the buses. My experiences, over the years, is that they all must take courses in nastiness and how NOT to be helpful - with never as much as a smile! Very angry PABT employees, who are very well-paid in salary and benefits and should do their jobs in a more pleasant manner. The higher-ups should go to those booths as regular customers and they will see what I mean. Thank you for trying to fix this.	4/15/2016 2:06 PM
352	Aesthetic, cleanliness, security, signage	4/15/2016 1:54 PM
353	Clarity of what bus is leaving from what gate when. It's often confusing	4/15/2016 1:49 PM
354	cleanliness, feeling of safety	4/15/2016 1:38 PM
355	Clear directions within the station. Ensure that entrances are not "randomly" locked w/o notification at the "other end", forcing users to retrace steps to get out. Providing better disability access. Ensure that the "auto" doors, including revolving doors on the Ninth Ave. side are kept in repair. And put signs back on the auto revolving doors that the are automatic, so idiots don't shove and break them Put in WIDE auto-revolving doors, such as are used in hospitals, so that people in wheelchairs, and disabled w/luggage have room in the door sections for themselves, equipment, etc.	4/15/2016 1:10 PM
356	Ideally, renovations to the existing building rather than a massive public works project that will dislocate me and other people and businesses that have been in the neighborhood for centuries.	4/15/2016 1:01 PM
357	Design. The current facility is not pleasing to The eye. No stairs on the street. It's difficult for handicap people to access	4/15/2016 12:46 PM
358	Better maintenance of kinetic sculptures.	4/15/2016 12:39 PM
359	shopping/dining. Better incorporation into the neighborhood by NOT taking over mom & pop stores nearby.	4/15/2016 12:03 PM
360	new building	4/15/2016 12:03 PM
361	Better security, better trash clean up, less loitering of unsavory characters.	4/15/2016 11:59 AM
362	Aesthetics need updating	4/15/2016 11:47 AM
363	I would like the surrounding area of the terminal be more pedestrian friendly and safe as I also live in the neighborhood.	4/15/2016 11:41 AM
364	The empty 9th Avenue space under the bridge is horrendous. There is a major issue with the homeless population that lives there. It is dark and feels very unsafe, especially at night. There is trash everywhere, old telephone booths that have no use, etc. On the 8th Avenue side of the PABT, there is always a line of gates set up where the taxi cab line is. In the year I have lived and commuted by, I have never seen a line actually forming for cabs. I would like to see a way for that space to be reclaimed for pedestrian traffic. There is frequently pedestrian congestion.	4/15/2016 11:22 AM
365	A more open and less fortress like appearance. It looks like a prison from outside.	4/15/2016 10:32 AM
366	Exterior appearance -- traffic management -- interior appearance	4/15/2016 9:03 AM
367	fewer homeless and transients outside. Clear local bus lanes.	4/15/2016 8:45 AM
368	Reduced traffic congestion and air pollution concerns addressed and recognized as a contributing factor to health of the residents.	4/15/2016 8:36 AM
369	Redesign of the space to make the structure stable (it shakes) and include green areas Homeless people: not to exclude them but to find a solution that helps them and the neighborhood Air quality control (enforcing laws for bus companies: some rely on old buses) Positive impact on the community with business, social activities, etc. rather than functioning as a transit place that people use and abuse	4/15/2016 8:30 AM
370	Newer buses	4/15/2016 8:05 AM
371	I have no problems at all with the way it is now	4/15/2016 7:25 AM

372	DO NOT ALLOW SUV'S IN THE CITY AND IF THEY ENTER THE CITY, TAX THE OWNERS OF THE SUV'S -- THEY DO THAT IN LONDON AND TRAFFIC HAS IMPROVED.	4/15/2016 7:10 AM
373	tear it down. we have too much smog and traffic. use more rails from NJ	4/15/2016 6:39 AM
374	General cleanliness. Light. Decor.	4/15/2016 12:27 AM
375	Waiting places for leaving buses - Both access and comfort in waiting. Want a place to sit, I am elderly.	4/15/2016 12:25 AM
376	Access at those entrances that still have stairs; like on 42nd street. Clearer signs where you get the buses that go to the airports. More art and music to create a friendlier environment.	4/15/2016 12:15 AM
377	Security	4/15/2016 12:07 AM
378	Open the pass through again and put pop up stores there and CLEAN the whole terminal. Repair what you have!!	4/15/2016 12:05 AM
379	Design and use of space to be more accommodating for travelers who may have to spend time waiting at the terminal	4/14/2016 11:59 PM
380	hard to get any help, not clear where buses are, and why so much space for what?	4/14/2016 11:49 PM
381	Modernization	4/14/2016 11:30 PM
382	Figure out a different way to expand without destroying the neighborhood.	4/14/2016 11:26 PM
383	good lighting...no beggars allowed...no public restrooms...no long dark hallways...no homeless resting there, encl'd rope lines to avoid fights...	4/14/2016 11:23 PM
384	8th ave sidewalk less congested	4/14/2016 11:14 PM
385	Exterior space-perhaps some trees and warmth to promote happy feelings rather than trepidation	4/14/2016 11:05 PM
386	More police, less traffic, less over-development of properties	4/14/2016 10:19 PM
387	Build something that isn't a glass and steel box! And upgrade the waiting areas so they don't feel like holding pens!	4/14/2016 10:05 PM
388	Conditions are dirty, full of homeless, etc	4/14/2016 9:57 PM
389	Less homeless more police	4/14/2016 9:45 PM
390	All necessary accomodations should be made to house all the low-cost distance lines that currently camp out on some street corner, and for all those small commuter lines that congest 42nd Street. Also, more enforcement of proper decorum around the facility.	4/14/2016 9:37 PM
391	Architecture, bus traffic,	4/14/2016 9:28 PM
392	more clarifications of directions to busses.	4/14/2016 9:07 PM
393	Ease of access to bus gates - currently it is like a maze to figure out which gate you need to go to if you don't already know. The information displayed is very poor at best, and because each gate is operated by a different company, there is no uniformity.	4/14/2016 8:23 PM
394	design-location-not displacing current apartments	4/14/2016 8:10 PM
395	Shopping facilities and ease of use. The building is an eyesore inside and out.	4/14/2016 7:57 PM
396	Central ticketing, better signage, better seating, brighter, porous, more modern facade (with retail), cleaner sidewalk + bathrooms.	4/14/2016 7:39 PM
397	Signage, directions, ticket purchases	4/14/2016 7:34 PM
398	Security	4/14/2016 7:24 PM
399	Stripped of all things 80's or 90's. Restore vintage and blend with clarity. Think GCT class. Signage both vintage and modern.	4/14/2016 7:03 PM
400	Create sufficient new capacity to centralize and relocate all curbside inter-city bus stops currently being permitted by NYC DOT into PABT building.	4/14/2016 6:52 PM
401	Cleaner, brighter, fewer vagrants.	4/14/2016 6:14 PM
402	it is fine the way it is	4/14/2016 6:14 PM
403	I don't want an expansion	4/14/2016 5:47 PM
404	security, signage, particularly in the north building.	4/14/2016 5:44 PM
405	Throughput, dedicated tunnel lane all day, direct access to tunnel,	4/14/2016 5:42 PM

406	Less confusion on where gates are & their proximity to where you get tickets for each line. More Federal Style building grand look (?).	4/14/2016 5:05 PM
407	It's ugly, always seems dirty and is altogether an unpleasant place to be.	4/14/2016 5:02 PM
408	Safety and cleanliness	4/14/2016 4:56 PM
409	Raise a drop off lane on 8th Avenue so traffic flow in front of terminal at 42nd Street is not a constant nightmare.	4/14/2016 4:49 PM
410	Cleanliness!!!	4/14/2016 4:48 PM
411	Better shops, more pleasing visual facility design	4/14/2016 4:45 PM
412	Everything.	4/14/2016 4:45 PM
413	Make it more modern. It is so outdated.	4/14/2016 4:28 PM
414	Eliminate vagrancy, clean up restrooms	4/14/2016 4:27 PM
415	Restrooms. Waiting areas.	4/14/2016 4:25 PM
416	nothing really	4/14/2016 4:18 PM
417	Easier flow of traffic (cars and pedestrians).	4/14/2016 4:13 PM
418	security	4/14/2016 4:05 PM
419	Frankly the neighborhood is crummy and if the improvement of PABT includes the tearing down of some buildings so much the better. Build more comfortable middle income high rise bldgs.	4/14/2016 4:00 PM
420	The design, safety and integration into the neighborhood. It's an imbarrassment to NYC and has not been kept up or maintained since it was built half a century ago.....you feel like you could be in India!	4/14/2016 3:55 PM
421	Cleaner and less crowded	4/14/2016 3:41 PM
422	Better signage as to where to find buses for certain destinations.	4/14/2016 3:32 PM
423	Cleaner departure "cages"	4/14/2016 2:59 PM
424	Cleanliness, layout, accessibility during off hours.	4/14/2016 2:49 PM
425	Prevent loitering outside	4/14/2016 2:49 PM
426	Better facilities while NOT destroying any neighborhood buildings	4/14/2016 2:36 PM
427	Pedestrian flows between the terminal and the subway station entrances.	4/14/2016 2:26 PM
428	less footprint	4/14/2016 2:16 PM
429	I've always liked it the way it is, since it was built, in fact. I love the classical music and the little PO and shops. I won't be alive by the time all these changes occur, actually.	4/14/2016 2:10 PM
430	Design	4/14/2016 1:59 PM
431	Better use of interior space and more attractive interior space.	4/14/2016 1:26 PM
432	Higher ceilings, neutral colors, clean environment, new doors, floors etc	4/14/2016 1:25 PM
433	Make it cleaner. More large info tablets. Machines for ALL of the bus companies.	4/14/2016 1:07 PM
434	Traffic, outdoor interface	4/14/2016 1:06 PM
435	New location	4/14/2016 12:55 PM
436	Security & cleanliness & room to wait for bus	4/14/2016 12:48 PM
437	Outside, the human environment: clear out the awful people that hang out around there. Inside, fix the visual environment: you know, light, air, signage clarity, cleanliness.	4/14/2016 12:46 PM
438	The outside area.	4/14/2016 12:07 PM
439	I would like to see buses off the streets.	4/14/2016 11:45 AM
440	Clean it up. From the way it looks to the homeless problem in/around the terminal.	4/14/2016 11:44 AM
441	everything. the building is a eyesore and the area around it is awful. I live on 43rd street and the only part of the neighborhood I dislike is the area around the bus station	4/14/2016 11:23 AM
442	Bigger,cleaner,more efficient.	4/14/2016 10:53 AM

443	The flow of traffic coming into and out of the main entrances to the PABT is disorganized and chaotic. Some order would make it quicker and safer to get in and out.	4/14/2016 10:49 AM
444	cleanliness.	4/14/2016 10:37 AM
445	Less traffic congestion caused by buses on nearby streets.	4/14/2016 10:35 AM
446	It removed and relocated.	4/14/2016 10:34 AM
447	Ticket booths too long a walk from front entrance. Too few info booths and should be more centrally located with the booths like grand central standard. Better aesthetics. Some artistic touches instead of all retail. Possibly, more exit options.	4/14/2016 10:28 AM
448	EVERYTHING! It's very slummy feeling. It feels dirty. There are homeless people outside and inside and other insidious characters. I am usually standing in a long line on the 3rd floor to go to NJ and it's a pretty dismal experience. From the outside it is also an eyesore. It makes Penn Station look reeeeeaaallly good!	4/14/2016 10:16 AM
449	Clean up	4/14/2016 10:11 AM
450	Security and improvement on the flow of traffic	4/14/2016 10:09 AM
451	Needs to look more inviting	4/14/2016 8:45 AM
452	look and feel of the place current place is dreary.	4/14/2016 8:40 AM
453	Cleanliness. Maybe it's partly the building materials used inside, but it never seems clean, in contrast to parts of Grand Central I'm used to seeing.	4/14/2016 8:36 AM
454	Cleanliness.	4/14/2016 8:35 AM
455	As a senior citizen with mobility problems, I would like a place where members of the public could sit and rest for a few minutes. I would also like to see better management of pedestrian traffic within the terminal. It would also be nice if the PABT could be integrated into the community, perhaps providing amenities such as community meeting spaces.	4/14/2016 8:26 AM
456	Less ugly exterior. Street level retail so it is not a dead zone on 9th avenue.	4/14/2016 8:08 AM
457	the clientele	4/14/2016 7:43 AM
458	Right now, it is scary to walk past it, ugly and if i do have to take a bus, it's very confusing.	4/14/2016 7:36 AM
459	Exterior	4/14/2016 6:54 AM
460	Safety and the handicapped elevator and ramps at 9th	4/14/2016 6:40 AM
461	more store fronts on the street -not just banks! It would be nice if it provided some actual value to the neighborhood beyond just buses. And still too many loiterers by the 42nd St exit.	4/14/2016 6:29 AM
462	Make it beautiful (it's ugly now) and construct the station to improve the flow of people and buses.	4/14/2016 6:13 AM
463	Bathrooms	4/14/2016 3:53 AM
464	Fewer homeless people peeing in places.	4/14/2016 2:03 AM
465	Expansion without disruption.	4/14/2016 1:08 AM
466	Actually, as long as they keep playing classical music, it is not as chaotic as it could be.	4/13/2016 11:45 PM
467	less buses on the street especially 10th ave and cross streets	4/13/2016 11:17 PM
468	More local shops (supermarket, department store, home depot, barber shop, etc.)	4/13/2016 10:57 PM
469	Ticketing, restrooms	4/13/2016 10:52 PM
470	Less homeless people	4/13/2016 10:51 PM
471	Decrease footprint/ impact on a vibrant neighborhood	4/13/2016 10:17 PM
472	The rampant and open alcohol and drug use/transactions. People sleeping/passed out, etc. It does not feel safe. Trash and littering "private" buses lining the entire area, idling, blocking lanes, etc.	4/13/2016 10:11 PM
473	entrance from the street: open all blocked doors, clean up sidewalks on side streets especially 41st st	4/13/2016 10:09 PM
474	The look and usability of the place. It's falling apart with crappy stores.	4/13/2016 10:09 PM
475	Improve the ease of finding the info needed to buy bus tickets (zone) and to find the platform. Improve the nighttime exit situation (stairs, lighting).	4/13/2016 10:06 PM
476	NO HOMELESS PEOPLE!	4/13/2016 10:02 PM

477	More space, less stores, and modernity.	4/13/2016 9:59 PM
478	Less Street congestion	4/13/2016 9:56 PM
479	Make it feel more welcoming and less seedy	4/13/2016 9:55 PM
480	Thee 9th Ave side is terrible looking and th source of traffic jams. Create a smarter way to deal with drop offs . And the building avross the street! it's a mess and scary as well. I think improving is limited to the building itself but the buildings around it. Some are vacant like on 9th Ave. Utilize them! And better lighting all around. and improve the air quality. Etc Etc	4/13/2016 9:21 PM
481	Bus accessibility	4/13/2016 8:15 PM
482	Area around PABT cleaned-up and safety enhanced	4/13/2016 7:58 PM
483	The environment. It's dark and smelly.with long lines snaking all over.	4/13/2016 7:19 PM
484	More lighting on the outside on 9th ave	4/13/2016 7:14 PM
485	The traffic of the buses on my street & 9th Ave. Move the bus station to NJ	4/13/2016 7:00 PM
486	Better design to lessen street traffic and traffic in and out of the Lincoln Tunnel.	4/13/2016 6:55 PM
487	Cleanliness, information boards	4/13/2016 6:53 PM
488	Plantings, gardens, trees, around and within the station.	4/13/2016 6:42 PM
489	Place the unlicensed small buses that park on 42 street that go to NJ	4/13/2016 6:35 PM
490	Cleaner	4/13/2016 6:35 PM
491	The whole building is disgusting. The waiting areas need to be cleaned up and made more user friendly	4/13/2016 6:22 PM
492	Some lights on the outside of the facility would be nice. It doesn't feel safe to walk under the overpass on 9th avenue.	4/13/2016 6:13 PM
493	access to local transportation (7 subway at 10th and 41st, or failing that, moving walkways to the east should be implemented)	4/13/2016 6:06 PM
494	Cleaner facility. Better design for creating cues to busses.	4/13/2016 6:03 PM
495	safety and cleanliness - also the crowded and blocked underpasses are unsightly	4/13/2016 5:58 PM
496	Moved to New Jersey	4/13/2016 5:54 PM
497	Cancel the proposed plans for moving it to the 9 and 10 ave 40 to 42 street location entirely. Its unfair to raize residences and businesses there.	4/13/2016 4:25 PM
498	Remove all buses from the streets improve the building interface to the streets	4/13/2016 3:39 PM
499	Better traffic regulation. Better control of some "unsavory population" that are attracted to the PABT for shelter, etc. Better housekeeping of surrounding sidewalk areas.	4/13/2016 3:34 PM
500	Signage and navigation	4/13/2016 2:31 PM
501	safety	4/13/2016 2:17 PM
502	Bathrooms, waiting areas, natural light	4/13/2016 10:16 AM
503	Less of a traffic jam going down into the subway	4/13/2016 10:12 AM
504	congestion at tunnel and running buses queing in hk.... causing no use pollution and traffic	4/12/2016 9:27 PM
505	Wayfinding, subway linkages, and waiting area comfort	4/12/2016 3:33 PM
506	Clean up the non-resident 'transients' congregating near the terminal.	4/12/2016 9:15 AM
507	Better facilities, new building. Less congestion at the entrance.	4/12/2016 9:02 AM
508	Cut out to keep traffic flowing and better shopping	4/12/2016 7:29 AM
509	Less air pollution, better security, more light.	4/11/2016 6:29 PM
510	1. I find the heavy presence of armed police officers and military people threatening and unsafe. 2. The inside of the terminal is very dark and gloomy. There should be more lights and places for people to sit. The bus system is disorganized. I travel by bus out of state twice a month and the bus gate is never clearly communicated.	4/11/2016 5:20 PM
511	Not infringe upon or interfere with community housing, parks, places of worship, etc.	4/11/2016 4:38 PM
512	move it to NJ	4/11/2016 4:23 PM

513	More open and easy to get around with better directional signs. More police in evidence	4/11/2016 4:14 PM
514	Updated facilities. Wider stairways down from the first floor to the subway lines.	4/11/2016 2:56 PM
515	Ease of access in and out. Good signage for buses	4/11/2016 2:27 PM
516	Food service, shopping, etc.	4/11/2016 11:39 AM
517	Appearance. It is dark and dreary and doesn't feel safe.	4/11/2016 10:19 AM
518	The traffic flow around PABT--both vehicular and pedestrian.	4/11/2016 9:43 AM
519	atmosphere	4/11/2016 7:36 AM
520	Greater organization of cueing lines for those waiting to board buses.	4/10/2016 8:47 PM
521	Directional navigation for NJT buses.	4/10/2016 7:35 PM
522	Positive influence on the neighborhood	4/10/2016 6:47 PM
523	for years the PABT ruining the neighborhood, the neighborhood it's little better now and they wan to star all over again	4/10/2016 6:29 PM
524	Let's built in New Jersey	4/10/2016 6:00 PM
525	Less transients, more clear mapping of terminals	4/10/2016 5:51 PM
526	Passenger/pedestrian traffic flow.	4/10/2016 5:41 PM
527	Ventilation, gate layout & cleanliness.	4/10/2016 5:36 PM
528	Appearance	4/10/2016 3:45 PM
529	long distance (Greyhound, Peter Pan, etc) gate/waiting areas larger more comfortable... the lower levels are cramped and appear dirty,	4/10/2016 11:35 AM
530	SEATING!!!!!!!!!	4/10/2016 11:20 AM
531	pedestrian traffic flow	4/10/2016 10:41 AM
532	On time buses	4/10/2016 12:22 AM
533	Respect for the community: preserve small business, street traffic mitigation, noise from construction and design flaws.	4/9/2016 9:10 PM
534	As a neighbor, it would be nice if it were more of a destination. I wish it were less confusing when I am trying to find a bus.	4/9/2016 8:24 PM
535	Sleeker finishes, warmer & softer ambient lighting, better signage and information, better shopping and dining.	4/9/2016 6:40 PM
536	buses inside, not on the street	4/9/2016 6:02 PM
537	sidewalk access, signage, bus info (destinations and schedules)	4/9/2016 5:58 PM
538	I would like to see it moved somewhere else, preferably New Jersey	4/9/2016 5:48 PM
539	waiting area and public area - design concept similar Grand Central	4/9/2016 5:37 PM
540	It's dirty and unpleasant	4/9/2016 5:28 PM
541	Have the traffic not impact so heavily on the Hell's Kitchen neighborhood.	4/9/2016 4:36 PM
542	Security. Sun Light. New York City beauty. Less ghetto and prostitutes and thieves. Its dirty. The employees are rude and nasty. The design is terrible. This is shameful place. 3rd World	4/9/2016 3:49 PM
543	Elimination of crowds, noise, filth, pigeons, rats, street vendors, employees who do little or nothing to deserve their salaries.	4/9/2016 3:46 PM
544	Pretty good as is maybe bit less homeless on Ninth Ave side entrance with better security.	4/9/2016 3:25 PM
545	I don't want it any closer to my neighborhood in Hell's Kitchen.	4/9/2016 2:48 PM
546	First - the whole facility should be relocated to New Jersey, with a subway extension servicing the PABT. It is crazy to build a new terminal in Manhattan. If the PABT absolutely cannot be relocated to NJ, it should be built to echo the old Penn Station or the current Grand Central Station. There should be a sense of grandeur when you walk in, easy to follow signage, and it should not feel like an endless maze. The current station is impossible to navigate and is the most disappointing way possible to enter NYC.	4/9/2016 2:36 PM
547	A more open design.	4/9/2016 2:35 PM

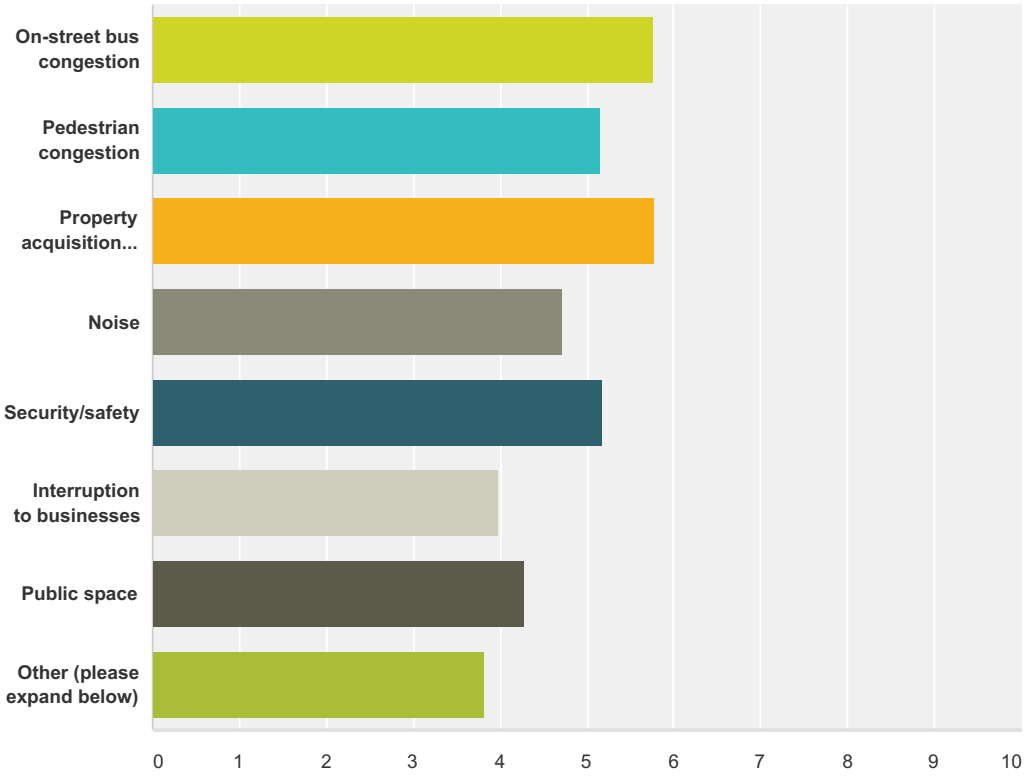
548	Waiting areas	4/9/2016 2:32 PM
549	Nothing	4/9/2016 2:21 PM
550	The area around it is always dirty and the shops inside are okay. It would be nice if there was more of a communal area inside and outside.	4/9/2016 2:12 PM
551	Have more places to meet and gather.	4/9/2016 1:48 PM
552	Ease of getting around it, I.e., I'm always lost and especially between the two main buildings. Getting outside sometimes takes 20 minutes if you're not in the right building on the right floor and signage is terrible.	4/9/2016 1:43 PM
553	I would like to see it go away. If not then solve the problem of buses clogging the streets as they enter the building every afternoon from their various parking places.	4/9/2016 1:39 PM
554	Improved layout for waiting areas w/free wifi.	4/9/2016 1:36 PM
555	8th Ave become the Main entrance w/new building above for mixed use. But that the actual entrance being on 10th and 11th Ave w/underground pedestrian areas leading to 8th Ave.	4/9/2016 1:34 PM
556	Move it to NJ	4/9/2016 1:27 PM
557	Byzantine gate layout and lack of departure listings.	4/9/2016 1:22 PM
558	Better air quality, better traffic flow, fewer busses parked on the street, more natural light and green space, better shopping and dining, more efficient use of land/footprint, world class architecture designed for a century of use, linkage to 7 train via a 10th and 41st/42nd St stop.	4/9/2016 1:21 PM
559	better food vendors, total upgrade of the facility is needed- this has to be one of the worst bus terminals- the moderniation of this place is way overdue	4/9/2016 1:19 PM
560	New design for bus traffic but preserving the neighborhood.	4/9/2016 1:19 PM
561	Move it to NJ.	4/9/2016 1:18 PM
562	Less dirt. Better crowd flow. Less ugly. Less chaos.	4/9/2016 1:16 PM
563	Buses' engines engines should not be idling while parked on streets; drivers should turn engines off	4/9/2016 8:39 AM
564	lighting, traffic patterns	4/9/2016 8:18 AM
565	renovations, community relations	4/8/2016 12:20 PM
566	Renovated interior finishes, updated facades, improved circulation, intuitive gate assignments, and simpler navigation	4/8/2016 10:24 AM
567	Better signage & retail	4/7/2016 5:29 PM
568	#1 Better utilization of existing PA land. #2 Reduction in traffic\congestion due to buses. #3 Use of ground floor and office space for community needed services.	4/7/2016 5:07 PM
569	I only use the PABT a few times a year to travel to Newark airport, Woodbury Commons and on occasion take a bus ride to a neighboring city. The terminal hallways, passages to/from and lighting is always so bleak and feels congested. Stairwells could be wider or perhaps, like some subway stations offer, there could be accessible ramps near stairs to help move people through quickly. The area to catch a train is also confusing. Clear directional signage of where to buy tickets and next steps would be welcome	4/7/2016 1:25 PM
570	Information about departure gates	4/7/2016 12:13 PM
571	I would use the PABT more frequently if it were cleaner and laid out better.	4/7/2016 11:34 AM
572	that the bus terminal remain a good neighbor	4/7/2016 10:09 AM
573	It's a depressing building. Poorly maintained. Poorly lit. Foreboding.	4/6/2016 9:21 PM
574	Freshen the retail. Improve the pedestrian experience. Improve access/connection to public transit.	4/6/2016 7:38 PM
575	Organization of the bus gates, improved stores and vendors in the center, and flow of pedestrians through the terminal (maintenance of elevators, escalators, stairs, etc.)	4/6/2016 7:36 PM
576	Better handling of customers at the terminal gates. Perhaps there are not so many dedicated gates for every destination, but rotated, much like an airport.	4/5/2016 1:57 PM
577	Signs/directions how to find my bus and gate.	4/3/2016 11:07 AM
578	Waiting areas that are less ambiguous about where to queue up for the right bus.	4/1/2016 10:12 AM
579	Less riff raff, more sense of direction, open floor concept, more logical paths to subways.	4/1/2016 7:29 AM

580	Hhh	3/31/2016 10:57 PM
581	-HVAC at the gates (usually too hot and very stuffy -step up/step down from buses difficult (raise the curbs) -steps to and from loading/unloading areas are too steep -lack of seating throughout facility -better traffic flow due to north and south pavilions -better PA and notification system, such as programmable message boards -additional escalators from street to 2nd level -increased # and more convenient elevators -larger ladies rest rooms on 2nd and 3rd level -better lighting	3/31/2016 9:47 PM
582	Easier navigation/signs	3/31/2016 8:01 PM
583	More capacity to reduce crowdiness	3/31/2016 4:54 PM
584	décor, shops, level of amenity and service	3/31/2016 2:58 PM
585	countdowns for the trains/buses before you get to the platforms	3/31/2016 2:08 PM
586	Clear signage, easy to understand access to buses, clean, well-lit environment and good bathrooms. No destruction of the existing neighborhood.	3/31/2016 1:52 PM
587	Building amenities	3/31/2016 12:59 PM
588	Signage Updated area for buses in Gates 200's Room for buses	3/31/2016 12:41 PM
589	Cleanliness, police presence, updated facility that is environmentally sensitive (green). Buses (including private carriers) that don't emit noxious gas. Use of solar energy to provide clean power for the facility, use of water saving devices, containers for recycling. Better displays for where to locate the transportation that will take you to your destination. Electronic board that displays current and upcoming scheduled departures and delays. More customer service representatives to direct customers to their desired carrier.	3/31/2016 9:44 AM
590	Communal areas brightened,lightened and better waiting areas	3/31/2016 9:30 AM
591	waiting times for buses	3/31/2016 9:23 AM
592	sign boards, gate information screens, cell signal improvement, lots of confusing for first timers to reach to gate.	3/30/2016 9:35 AM
593	cleanliness - it's filthy all the time. pollution levels - there has to be a way to capture the fumes from the buses and filter out the carbon using advanced polymer or crystal sponge technology that can be cleaned and reused. this can be harvested for energy, so it can be sold and the system should pay for itself. PABT should do the same with the tunnels too because 1) it's worth doing. 2) it's the right thing to do. 3) energy. harvesting. 4) it's the 21st century now, I mean come ON guys. the idea is not only to make it RESIDENTIAL FRIENDLY but ENVIRONMENTALLY FRIENDLY as well. being that buses are so heavy, why not put that gravity to work? why not use the ramps that see the most buses as piezoelectric generators it could be built into the speed bumps or the ground could have special, easily serviceable and replaceable panels - theoretically this could generate enough energy to run the entire system. if PABT can manage to generate a surplus of energy by taking advantage of the most energy efficient systems in existence today, everything including but not limited to, electricity, lighting, water-flow, airflow, smart building green technology, solar panels, wind turbines - lots of wind comes off that river, you may be able to appease the community by selling or donating it. think about it, instead of people complaining about a dirty, noisy bus terminal, they get a backup generator for the local grid.	3/29/2016 5:20 PM
594	Capacity and transportation improvements.	3/29/2016 3:47 PM
595	The odor. The buses should be moved on electric trolleys from the moment they enter the building. There is no excuse for the fumes that poison us when we enter that building	3/29/2016 3:27 PM
596	wayfinding! no maps, no signs, unclear gate labeling	3/29/2016 10:24 AM
597	More space at the loading areas	3/29/2016 12:40 AM
598	Clean	3/25/2016 12:59 PM
599	traffic/circulation, air-quality/ design aesthetic/ safety/quality of life	3/25/2016 12:33 PM
600	as	3/25/2016 8:38 AM
601	Ghg	3/24/2016 1:39 PM
602	improved flow of foot traffic and better signage	3/24/2016 12:09 AM
603	remove congestion; improve mobility through station	3/23/2016 3:54 PM
604	evening departures - places to wait when it gets crowded.	3/23/2016 11:49 AM
605	Waiting areas	3/21/2016 1:10 PM
606	Cleanliness, space, easier to figure out where to go if it's not your regular commute	3/21/2016 10:14 AM

607	Quicker access and navigation to the bus gates	3/21/2016 10:09 AM
608	Wayfinding	3/20/2016 9:10 PM
609	Better lighting and security. Too much rift raft hanging around	3/19/2016 10:08 AM
610	Relocation to NJ	3/19/2016 12:40 AM
611	The physical building look and efficiency	3/18/2016 6:11 PM
612	The overall experience is very unpleasant and inconvenient.	3/18/2016 4:34 PM
613	have the numbering of the gates be easier to follow--consecutive, south to north or north to south; integrate lower level. Have all the ticket windows in one location. Have better food service!!	3/17/2016 1:20 PM
614	A new & improved attitude with all employees & it's cleaning department.	3/16/2016 7:11 PM
615	Bathrooms	3/16/2016 6:36 PM
616	Pedestrian flow. Gate designations. Layout. Way-finding.	3/16/2016 11:09 AM
617	Easy to get lost even for a home town person like my self so a better building directory like the have on the Royal Caribbean cruise ship. (Allure of the sea) for example	3/15/2016 4:58 AM
618	public space	3/14/2016 3:12 PM
619	Wayfinding	3/14/2016 11:28 AM
620	Amount of time spent waiting for the bus to arrive at PABT	3/14/2016 8:23 AM
621	Engagement with local community, markets, businesses. Better design...light, air, quality of spaces.	3/12/2016 5:39 PM

Q3 Please prioritize the following potential concerns with the PABT Redevelopment (with "1" being the most important).

Answered: 608 Skipped: 238



	1	2	3	4	5	6	7	8	Total	Score
On-street bus congestion	**20.93%** 108	**22.48%** 116	**17.44%** 90	**14.15%** 73	**10.47%** 54	**6.78%** 35	**6.59%** 34	**1.16%** 6	516	5.77
Pedestrian congestion	**7.18%** 37	**19.61%** 101	**20.97%** 108	**18.25%** 94	**13.79%** 71	**11.46%** 59	**6.21%** 32	**2.52%** 13	515	5.16
Property acquisition (i.e. eminent domain or equivalent of residential, commercial, civic or religious buildings)	**45.77%** 238	**10.38%** 54	**5.77%** 30	**4.81%** 25	**6.54%** 34	**8.46%** 44	**10.38%** 54	**7.88%** 41	520	5.78
Noise	**3.21%** 16	**12.05%** 60	**21.49%** 107	**19.28%** 96	**18.88%** 94	**12.85%** 64	**9.44%** 47	**2.81%** 14	498	4.71
Security/safety	**17.12%** 89	**15.19%** 79	**13.65%** 71	**14.81%** 77	**15.19%** 79	**11.92%** 62	**9.42%** 49	**2.69%** 14	520	5.17
Interruption to businesses	**2.44%** 12	**13.24%** 65	**11.00%** 54	**11.20%** 55	**13.03%** 64	**21.18%** 104	**20.98%** 103	**6.92%** 34	491	3.99
Public space	**6.99%** 36	**10.10%** 52	**12.82%** 66	**13.59%** 70	**15.92%** 82	**14.95%** 77	**21.75%** 112	**3.88%** 20	515	4.27
Other (please expand below)	**23.40%** 55	**9.79%** 23	**5.53%** 13	**4.26%** 10	**1.70%** 4	**2.98%** 7	**4.26%** 10	**48.09%** 113	235	3.83

Q4 Please expand on “Other.”

Answered: 196 Skipped: 650

#	Responses	Date
1	Access to Mass Transit (NYC Subway) as noted in my answer to question 2.	9/12/2016 4:29 PM
2	In terms of the construction itself, the high cost (due to labor rates well above market) and 10 year construction period seem excessive. Consider building over the Lincoln Tunnel ramps to give the project more room for development and for temporary facilities.	9/7/2016 11:35 AM
3	What about the people the Apts that live in the area? Where will they go what about the ppl who live on neighboring blocks the air quality?	8/24/2016 4:53 AM
4	Providing adequate capacity in the terminal for buses; a lack of it exacerbates congestion in both the tunnel and surrounding surface routes	8/16/2016 8:34 PM
5	construction dust	8/10/2016 3:06 PM
6	Accessibility	7/24/2016 1:59 PM
7	Resettle vagrants, homeless, and other people in need of special mental or social services who do not "use" the terminal for commuting but hanging out.	7/23/2016 3:41 PM
8	I am concerned with the destruction of the Hells Kitchen neighborhood by shifting the degenerate people that hang in and around PABT from a primarily commercially zoned part of the city to one of a primarily residential and family zoned part. Further, I am concerned about incremental noise and pollution that would come closer to the neighborhood. Finally, I am concerned about the loss of property values in the neighborhood. How will the PA compensate property holders and business owners from loss of wealth. Will those that gain wealth by developing the current PABT site into private domain compensate those that lose value as a result of the move???	7/11/2016 8:10 PM
9	PAssenger amenities like bathrooms, wifi	7/11/2016 3:07 PM
10	The new PABT will either be a gateway or a barrier between Hells Kitchen and the Hudson Yards. Let's make sure it is a gateway!	7/6/2016 12:28 PM
11	Concern that we will be pushed to far west because no one wants the new terminal anywhere near them.	7/5/2016 5:24 PM
12	intolerable idling and poor Quality of the Air	7/3/2016 5:15 PM
13	cleanliness	6/25/2016 10:48 AM
14	Homeless and bad actors	6/24/2016 3:21 PM
15	Er, what about how is service going to be affected?	6/23/2016 10:38 AM
16	Cascading delays in connecting bus or other transport services	6/22/2016 7:59 AM
17	Time to completion	6/13/2016 5:08 PM
18	That this is going to be a huge imposition in using the 126 bus to/from Hoboken. Service interruptions, bad service, slow service etc..	6/9/2016 1:04 PM
19	Please stop placing your useless patrol cars at the exits/entrance. The bottle neck is already small and those idiots make it worse. Also your employees are lazy and entitled. Some urgency during delays would be helpful.	6/9/2016 10:53 AM
20	beauty of building - desire a landmark, like grand central or old penn station	5/10/2016 12:35 PM
21	How will the neighborhood of Hell's Kitchen be affected by this plan? [the most important concern]	5/7/2016 8:34 PM
22	the terminal should not be in that busy congested 42 street area. move it further west or east uptown or downtown and provide better subway or shuttle bus service to midtown	4/30/2016 12:42 PM
23	Not to obstruct view from adjacent buildings and businesses. No proposal should result in the PABT being higher than it already is.	4/28/2016 2:05 PM
24	More high-rises in the area as a result of the upgrade	4/27/2016 7:08 PM
25	Obstructing the views of nearby residential buildings	4/26/2016 8:29 PM
26	A tall building would be an issue.	4/26/2016 3:29 PM

27	Do not make the terminal any higher than it is currently, or the views of the Orion Condominium will be blocked	4/26/2016 12:08 PM
28	Height not exceeding the current building height. I do not want my views blocked.	4/26/2016 11:21 AM
29	The addition of new high rises which add to the congestion of any already very busy area.	4/26/2016 10:41 AM
30	Livability and aesthetics of the area	4/26/2016 10:29 AM
31	Make it a transit hub that benefits the surrounding community as well with stores, restaurants, etc.	4/26/2016 9:09 AM
32	Don't exceed the current height of the nyc port authority as it will block the view from our apt building.	4/25/2016 11:48 PM
33	Cleanliness.	4/25/2016 11:34 PM
34	preserving views of existing residences nearby	4/25/2016 10:05 PM
35	Interrupting neighborhoods for those who live around the terminal	4/25/2016 9:21 PM
36	Blocking views from my residential building	4/25/2016 9:03 PM
37	More regulation of homeless people and loitering of people outside the bus terminal on 42nd street and 8th avenue.	4/25/2016 8:21 PM
38	Homeless people and urination around the walls of the PABT	4/25/2016 8:18 PM
39	Cleanliness - removal of homeless, bums, vagrants	4/25/2016 6:57 PM
40	Overall living environment. I'd like to avoid building beyond the current height of the building that will block the light to the surrounding neighborhood and disrupt the overall quality of life	4/25/2016 6:28 PM
41	Selling of the Air Space, this will destroy the view for many many people in the area.	4/25/2016 5:08 PM
42	Potential blockage of Orion Condominium views	4/25/2016 4:51 PM
43	West side of PABT is becoming more residential, so please do not add much office space	4/25/2016 4:48 PM
44	Obstruction of views of building at 350 W 42nd Street for some design proposals.	4/25/2016 4:42 PM
45	blocking our city view	4/25/2016 4:35 PM
46	Urine smell outside PABT is horrible. Why isn't anyone cleaning and maintaining that area?	4/25/2016 4:30 PM
47	Cleanliness	4/25/2016 4:26 PM
48	the polishness and cleaniness of the area and surrounding areas. The amount of homeless and sketchy people around it	4/25/2016 4:18 PM
49	Selling the air rights which may block my views.	4/25/2016 4:18 PM
50	Appearance of construction zone	4/25/2016 4:15 PM
51	Blocking of views from my residential building.	4/25/2016 4:12 PM
52	Obstructed views from apartment buildings	4/25/2016 4:11 PM
53	More intergrated street scape on all four sides - no blank walls like 40thSt is now.	4/24/2016 4:55 PM
54	We would prerer to see any construction take place in NJ...and if the NJ Legislature says no we must get the NY Legislature to follow suit.	4/23/2016 9:33 PM
55	Include hearing loop and countertop loops at ticket windows, information booth and connected to a PA system to accommodate those with hearing loss. Hearing loss is growning exponentially in the next two decades. . . .	4/23/2016 3:53 PM
56	Expansion of the capacity of the PABT is environmentally disastrous in terms of greenhouse emissions; air pollution; and destruction of a historic residential neighborhood. The PABT should be vastly reduced and moved out of Manhattan, or to somewhere like Hudson Yards.	4/20/2016 9:52 PM
57	Community businesses that have been here for years should not be displaced. Update the space you have!	4/20/2016 3:52 PM
58	n/a	4/20/2016 3:35 PM
59	locating desired gate, and access to subway	4/20/2016 11:51 AM
60	The street traffic is already unbearable. This proposal along with Hudson Yards (already well underway) will guarantee this neighborhood has the worst traffic in NY.	4/20/2016 10:05 AM
61	I live at 37/10. The bus line up is unacceptable...this is NYC in 2016. The buses should go down 12th Ave	4/19/2016 8:50 PM
62	The negative effects (noise, pollution, disruption, rats, safety issues, etc) of yet another long term major construction project in our Hell's Kitchen neighborhood	4/19/2016 7:19 PM

63	Displacing far more important parts of the neighborhood.	4/19/2016 6:48 PM
64	Again, this requires multiple answers, and only permitting one per item (rather than two "ones" for example) is a form of survey and statistical manipulation. For example, Use of eminent domain is an outrage in a neighborhood under assault for decades, and which was used to take land for the current building. Noise and all congestion are EQUALLY IMPORTANT, not important in "descending order". An option NOT listed is the incessant idling by buses and NJ jitneys, which the PABT has refused for YEARS to stop, contributing mightly to the air pollution (and noise) and respiratory health problems in Hell's Kitchen.	4/19/2016 5:49 PM
65	General disruption of city life	4/19/2016 4:28 PM
66	Pollution	4/19/2016 4:24 PM
67	bringing in corporate chains as opposed to our local businesses, some of which have been around for close to a century	4/19/2016 2:39 PM
68	I see drug deals here on a daily basis. It's downright frightening.	4/19/2016 12:32 PM
69	Aesthetic appearance	4/19/2016 12:26 PM
70	Potentially destroying a historical neighborhood.	4/19/2016 12:12 PM
71	Another big scandal around a public construction project with budget overages and construction mistakes	4/19/2016 10:35 AM
72	accessible and decent restrooms	4/19/2016 10:26 AM
73	Existing terminal cannot be expanded in an manner appropriate for the neighborhood. Move it to NJ.	4/19/2016 9:31 AM
74	Proposed plan lacks vision and consideration of future developments in transportation. More buses is NOT the solution. Does PA really think 30 years from now we'll still be running big belching buses? A rail line to a NJ terminal would be much more efficient and pleasant for commuters and neighbors alike.	4/19/2016 9:22 AM
75	The metro Baptist Church, provides much needed resources to the neighborhood. It would be very upsetting to have it destroyed.	4/19/2016 8:31 AM
76	This is our community, these blocks are the core of Hell's Kitchen.	4/19/2016 8:26 AM
77	The terminal should be an asset to the community, not a detriment.	4/19/2016 8:20 AM
78	Pollution from construction	4/19/2016 7:43 AM
79	Additional corporate brand shops	4/19/2016 12:46 AM
80	These are all important. We shouldn't have to prioritize quality of life.	4/18/2016 10:23 PM
81	The garbage that's around.	4/18/2016 10:20 PM
82	We want the PABT to improve in appearance and infrastructure, while still keeping our historic neighborhood intact.	4/18/2016 9:57 PM
83	Loss of the fabric of the neighborhood, turned into a hotel zone.	4/18/2016 9:41 PM
84	Less loitering and vagrancy	4/18/2016 9:39 PM
85	The neighborhood needs our service stores, not another large scale teminal	4/18/2016 9:31 PM
86	additional future expansion	4/18/2016 9:22 PM
87	What is going to happen to the homeless in and around PABT? While they can at times be an inconvenience to pedestrians, the true inconvenience is how little the city and the PABT seem to care about their well-being. Are we just pushing them out onto the street during construction? That won't help anyone.	4/18/2016 9:12 PM
88	All are important - it affects the quality of life of residents in the community	4/18/2016 4:27 PM
89	it would be best to use the present footprint of the PABT to preserve the traditional character of Hell's Kitchen	4/18/2016 2:18 PM
90	ALL of the above	4/18/2016 2:03 PM
91	Buses on 40th/9th running red lights and blocking the intersection/crosswalks, traffic cops on 42nd/9th misdirecting traffic at the danger of pedestrian traffic	4/18/2016 1:51 PM
92	Bus drivers are not respectful of pedestrians. Between buses and Lincoln Tunnel the area is very dangerous for people of all ages	4/18/2016 1:41 PM
93	Human and drug trafficking and drug sales.	4/18/2016 1:38 PM
94	Charging stations/outlets for technologies.	4/18/2016 12:51 PM

95	Dividing the neighborhood by creating too big of a new terminal. Adding additional tall commercial buildings to an area that is already changing with Hudson Yards project.	4/18/2016 12:43 PM
96	Air quality of the surrounding areas	4/18/2016 12:29 PM
97	Do not want the existing neighborhood, including church, roof top farming and small businesses to be destroyed. Many people will lose their homes. This is a vibrant community now and should not be sacrifice.	4/17/2016 10:06 PM
98	loss of local businesses	4/17/2016 5:40 PM
99	The people sleeping on the steps of the port authority (there are often at least 10 ppl - just on the 42nd st entrance when the weather is nice) are - for years- undisturbed. Other characters asking for money, starting fights, urinating & defacating in front of children walking by are inappropriate. If this has not ever been regulated by authorities (it's not- people are in the same spot for hours/days/wks) I would rather move the port authority than have another fake attempt to make it work.	4/17/2016 12:40 PM
100	I am NOT a fan of eminent domain; nuisness neighbors NEED to stay put because we (low incomers) can afford to shop w/them (i.e. Big Apple Meat Market needed that space which you drove Project Hope out of (to a tiny church basement) to expand their grocery goods (instead of a cramp, bodega-sized spot)...but you keep it empty for over three years now for NO REASON! Some good neighbor YOU ARE!!! :(	4/17/2016 11:24 AM
101	Don't destroy the neighborhood. Especially the Metropolitan Baptist Church.	4/17/2016 7:28 AM
102	The PABT building in Manhattan is pretty darn drab and uninviting as a place to be or to pass through. There must be ways that will little expense it would be possible to make it brighter and artistically more inviting.	4/16/2016 11:38 PM
103	Overall total disruption to the area, be it persons, business, traffic congestion which leads to pollutants. With all the other construction in the area it is just too much.	4/16/2016 9:53 PM
104	Preserving the last remaining low rise, low to moderate income residential housing in midtown must be the first priority. The fabric of the neighborhood that hardworking tenants have finally reclaimed from decades of drug use, prostitution, landlord dereliction must not be torn apart by PABT redevelopment, either through eminent domain or redesign that does not respect the quiet, residential character of the surrounding streets.	4/15/2016 11:33 PM
105	Destroying our neighborhood	4/15/2016 10:33 PM
106	This will destroy the human fabric of the neighborhood and is a greedy property grab. It will demolish the character of one of our most historic districts, and one of the few remaining affordable neighborhoods. FOR SHAME.	4/15/2016 8:04 PM
107	Lengthy construction disruption.	4/15/2016 8:00 PM
108	Over the years, there has been no attention paid to the nasty personalities and non-helpfulness of the PABT employees. I hope the old regimen is replaced with people who will treasure their jobs/benefits.	4/15/2016 2:09 PM
109	Start enforcing the requirement to properly TURN OFF ENGINES for waiting buses, jitneys (small buses), and any other vehicles "waiting". PABT has for years ignored pleas by residents to address this problem. And expect the NYPD to participate. NOTE: All of the above issues are essential. Requiring "numerical" order is a manipulation of surveying.	4/15/2016 1:13 PM
110	Harm to Hell's Kitchen neighborhood by changing it's look/feel, pushing out small food retailers & businesses, and creating more pollution and noise in this already conjested neighborhood.	4/15/2016 12:05 PM
111	Drug dealing, drunken people, general riff raff that hang out at the terminal. They need to go.	4/15/2016 12:00 PM
112	Any time I have the need to drive/cab up 8th Avenue passed PABT -- I'll walk or take Subway -- that is terrible.	4/15/2016 9:07 AM
113	BUILDING MORE IN A CITY THAT NO LONGER CAN HANDLE THE DENSE TRAFFIC IS STUPID AND WILL NOT SOLVE THE BAD URBAN PLANNING. DO NOT ALLOW ANY SUV'S IN THE CITY THAT ARE NOT PART OF THE TRANSPORT SYSTEM	4/15/2016 7:12 AM
114	it is a waste of money, After 65 years we should have planned for more rail and less bus. this is going backwards	4/15/2016 6:40 AM
115	Other that residents home and small businesses there are concerns but temporary. Only the movement of residents and small businesses are permanantly upsetting. Affordable housing should be part of the building plan and it should be a lifetime estate at rents they are now paying for the existing residents who have to give up their homes. I don't live in the area I am suggesting this for but it would be great to se peoples concerns coming first.	4/15/2016 12:33 AM
116	Children commuting to school amongst non-resudents.	4/15/2016 12:28 AM
117	Rats and vermin.	4/15/2016 12:10 AM
118	You will harm the people of the neighborhood by destroying the low cost food access that only exists in HK South.	4/15/2016 12:07 AM
119	Destruction of the Hells Kitchen neighborhood	4/14/2016 11:03 PM

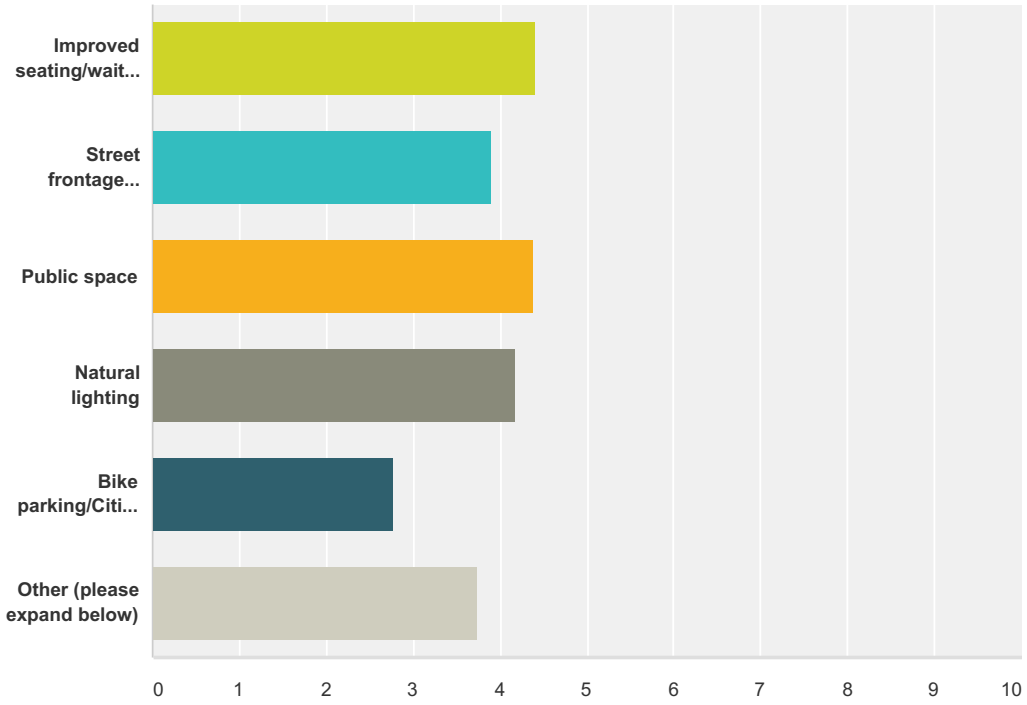
120	New York City has some of the ugliest public use buildings and infrastructure in this country! The new Boston train and bus terminal is heads above our bus terminal. Pittsburgh has a beautiful conference center compared to the Javits Center--a boring glass and steel box. We can and must d better.	4/14/2016 10:09 PM
121	I live in one of the buildings PABT would like to destroy. My life would be over if I were displaced. I'm in no position to relocate.	4/14/2016 9:09 PM
122	<Local Congestion of pedestrian and vehicular traffic	4/14/2016 7:28 PM
123	Get the inter-city buses out of neighborhoods e.g., "Chinatown Buses"	4/14/2016 7:10 PM
124	Blatant, open drug sales in vicinity.	4/14/2016 7:06 PM
125	Don't loose the bowling type spaces!	4/14/2016 5:07 PM
126	no	4/14/2016 4:26 PM
127	more loud, traffic, ambulance, etc. congestion	4/14/2016 4:06 PM
128	Integration into the surrounding Manhattan neighborhoods	4/14/2016 3:57 PM
129	Avoidance of creating more high-rise space in the neighborhood	4/14/2016 3:02 PM
130	Allow local mta buses to keep moving. Too many commuter and tourism buses block the bus lanes, make them ineffective. Residents need the m42, but it is unreliable, slow, and inconsistent.	4/14/2016 2:56 PM
131	Most important is that no neighborhood property be acquired and destroyed	4/14/2016 2:38 PM
132	CO2 poisoning from idling buses	4/14/2016 2:17 PM
133	These are already in place, so how much worse could it get? It's a bus terminal. All those things happen with a bus terminal. Property acquisition is part of the horrors and corruption of city politics. It's not going to change.	4/14/2016 2:11 PM
134	Nothing	4/14/2016 2:01 PM
135	If PA remains in same location - a more civilized architectural design - unlike what happened to -Penn Station.	4/14/2016 1:02 PM
136	I would like to see the low income housing remain as well as our local stores.	4/14/2016 12:09 PM
137	I think it is a fantastic idea all around!!	4/14/2016 10:56 AM
138	transients/the homeless	4/14/2016 10:51 AM
139	The same junkie hangout in and around the bus terminals.	4/14/2016 10:38 AM
140	Don't wreck our home!!!!!	4/14/2016 10:12 AM
141	I fear that I will be unable to get to my grocery stores on Ninth Avenue during construction of the new facility and demolition of the old one.	4/14/2016 8:29 AM
142	Should fit in the neighborhood with retail on the perimeter like Grand Central has.	4/14/2016 8:20 AM
143	Acquisition by public Domaine should be market value	4/14/2016 6:42 AM
144	How it connects to people on the sidewalk -it would be nice if it actually provided some value to people just walking by or who live nearby	4/14/2016 6:32 AM
145	Pollution air quality	4/13/2016 11:19 PM
146	Cost to NYC residents	4/13/2016 9:57 PM
147	air quality and black dust from the buses.	4/13/2016 9:23 PM
148	This area is a neighbourhood & should be treated as an important part of our lives. We want our businesses, housing & places of worship to be #1 in importance	4/13/2016 7:06 PM
149	Public spaces with trees and living plants.	4/13/2016 6:44 PM
150	PABT is inefficient and mismanaged by politicians	4/13/2016 6:37 PM
151	7 subway at 10th and 41st should be constructed	4/13/2016 6:08 PM
152	Pollution and health	4/13/2016 5:55 PM
153	We do not need this expansion at the price of levelling existing buildings and residences. I oppose it in its entirety as a resident of the n'hood. We already have more expansion and congestion than we need.	4/13/2016 4:26 PM
154	interface to the streets is very poor .	4/13/2016 3:39 PM

155	Loss of affordable housing in the neighborhood	4/13/2016 2:19 PM
156	Significant increase in taxi traffic on 10th avenue due to loading and unloading of passengers if the new terminal is relocated one block south and spanning 9-11th avenuea. This is PABT design concept 3.	4/12/2016 9:34 PM
157	Don't waste publicly owned land on luxury development.	4/12/2016 3:34 PM
158	Violate space of community housing, small business, parks, places of worship.	4/11/2016 4:41 PM
159	Accessibility to buses and good signage during disruption	4/11/2016 4:16 PM
160	Expand capacity	4/10/2016 8:49 PM
161	built in jersey lot more land there plus is called the garden state will be beautiful there	4/10/2016 6:33 PM
162	Just leave	4/10/2016 6:04 PM
163	Cost	4/10/2016 3:47 PM
164	The granting of variances to have construction start early or go on late	4/9/2016 9:22 PM
165	There are too many buses on the streets and they cause too much pollution and noise. They do not give way to pedestrians. The area should be made into community housing and a park.	4/9/2016 5:53 PM
166	Modern Interior Open space design with inclusive natural lighting -- think Winter Garden concept.	4/9/2016 5:42 PM
167	PABT works ok right now. Expansion plan seems tied to Hudson Yards and any Hudson River tunnel traffic. Doesn't seem to fit in further west unless current site changes into housing.	4/9/2016 3:29 PM
168	The PABT should be COMPLETELY underground. COMPLETELY. There should be no commuter buses on our streets, cluttering, polluting, and endangering pedestrians. Put it underground along with most entrances and build on top of it. If you can do it with the railroad tracks, you can do it with the buses.	4/9/2016 2:52 PM
169	Disregard for the hells kitchen residents daily life	4/9/2016 2:33 PM
170	Carlo'sing was a nice addition buto it needs more of those and more communal areas. Also it needs to be cleaner.	4/9/2016 2:14 PM
171	PABT seems to forget that this is also a residential area and their development will interrupt the lives of residents.	4/9/2016 1:41 PM
172	Maintaining high standards of commuters during construction. Construction time, cost and design/layout transparency.	4/9/2016 1:38 PM
173	Those who live in HK and South HK do not want our neighborhood destroyed or sectioned off. 8th/9th and 10th Ave must remain FULL Avenues to deal w/traffic.	4/9/2016 1:37 PM
174	Air Polution	4/9/2016 1:28 PM
175	Integration with RFP for Covenant House project adjacent to PABT land.	4/9/2016 1:27 PM
176	this facility needs a total upgrade- other cities are way ahead of nyc- we deserve a safe, modern environment- having better food in the facility would be a good suggestion= a place like shake shack etc. no good places to eat right now in the port authority- bathrooms also need upgrade	4/9/2016 1:22 PM
177	Soul crushing vibe	4/9/2016 1:18 PM
178	what public space?	4/9/2016 8:41 AM
179	The breaking up of Hell's Kitchen into a fragmented, inccoherent community	4/9/2016 8:20 AM
180	Will the Port Authority be accountable to the community and elected officials?	4/8/2016 12:21 PM
181	The new PA building needs to be built with the existing neighborhood in mind.	4/7/2016 5:08 PM
182	charter bus parking	4/7/2016 12:14 PM
183	remain a good neighbor in this area	4/7/2016 10:10 AM
184	Access to local transportation and construction disruption for people like me living around the terminal.	4/6/2016 7:38 PM
185	Access to public transportation. If the PABT is moved further west, it will be harder to access from the Times Square subway lines.	4/5/2016 2:00 PM
186	Interruption to commuters during construction	4/3/2016 11:13 AM
187	cleanliness	3/31/2016 2:11 PM
188	Air quality in neighborhood.	3/31/2016 1:54 PM
189	Pollution	3/31/2016 9:47 AM

190	traveling through the world's busiest transit hub should be a memorable, intuitive, sensible, stress-free experience. We know enough about human nature, design principles and smart technology to make this happen, let's make a building that actually looks like something people want to see, something beautiful with waterfalls, greenery and modern technology - bathrooms that can be steamed, hosed down and reopened in 15 minutes, signage that makes sense and adapts to the various crowds throughout the day.	3/29/2016 5:29 PM
191	Avoidance of rush hour buildup of buses waiting for an hour to drop off their passengers.	3/29/2016 3:29 PM
192	Air quality/ traffic / green space	3/25/2016 12:34 PM
193	Service level for buses	3/20/2016 9:12 PM
194	Air pollution	3/19/2016 12:42 AM
195	Saftey positive professional attitude in & out of the work place & definitely a new mentality on keeping the PABT a 100% clean area for people to rest there feet while waiting for there bus.	3/16/2016 7:15 PM
196	Taxi stand organization could be a lot better may be a separate late where once the are waiting they have to stay where they are not butt in to traffic and jam up ball other traffic.	3/15/2016 5:02 AM

Q5 Which amenities would you like to see in the new bus terminal (with "1" being the most desired)?

Answered: 563 Skipped: 283



	1	2	3	4	5	6	Total	Score
Improved seating/waiting areas	**35.56%** 165	**17.67%** 82	**15.52%** 72	**17.89%** 83	**10.13%** 47	**3.23%** 15	464	4.41
Street frontage retail/more retail options	**20.00%** 90	**20.22%** 91	**19.78%** 89	**16.89%** 76	**16.22%** 73	**6.89%** 31	450	3.90
Public space	**19.87%** 89	**31.92%** 143	**24.78%** 111	**14.96%** 67	**6.47%** 29	**2.01%** 9	448	4.38
Natural lighting	**18.67%** 84	**23.33%** 105	**26.67%** 120	**21.33%** 96	**8.22%** 37	**1.78%** 8	450	4.18
Bike parking/Citi Bike depot	**4.57%** 20	**10.73%** 47	**12.79%** 56	**16.89%** 74	**39.73%** 174	**15.30%** 67	438	2.78
Other (please expand below)	**41.23%** 94	**6.58%** 15	**7.46%** 17	**4.39%** 10	**9.65%** 22	**30.70%** 70	228	3.73

Q6 Please expand on “Other.”

Answered: 190 Skipped: 656

#	Responses	Date
1	Access to Mass Transit. It's a theme - but it would be a horror to build the new PABT in what is otherwise a transportation desert.	9/12/2016 4:32 PM
2	Address the homeless and mentally ill issues, less retail vacancies (price retail to market so tenants move in), overhaul and clean up the subway station underneath, it's a major hub yet filthy. Use the WTC as an example (but not for the high cost).	9/7/2016 11:38 AM
3	Police presence	8/16/2016 9:34 PM
4	Increase the number of platforms for commuter bus riders	8/10/2016 3:07 PM
5	better dining options, more restrooms, general overall cleanliness. The whole area has redeveloped and modernized but the PABT is still stuck in the 20th century.	7/23/2016 3:43 PM
6	Increased police and security presence even if not moved.	7/11/2016 8:10 PM
7	Cleanliness: sidewalks, interior and exterior	7/6/2016 11:38 AM
8	Cleanliness and safety are more important than anything else listed here. Quick access by buses in and out as well.	7/5/2016 5:25 PM
9	widened sidewalks on the approaches barnes dance to safely cross the street	7/3/2016 5:17 PM
10	Features that would deter the homeless and mentally ill from sleeping and panhandling in the terminal. Panhandling and homelessness have been a longstanding problem in the PABT for years, and have exasperated its cleanliness issues.	7/3/2016 4:00 PM
11	I'd like to see the PA police actually keep homeless people and otherwise questionable/dangerous characters out of the building and the sidewalk for a change.	6/23/2016 10:39 AM
12	The retail in coming and going traffic consistently interrupt the incoming and outgoing flow. Provide a design to reduce the incoming and outgoing pipelines and enable the shortest path to walk out or walk in. Reduce the vehicle idling time and reduce the on boarding area air pollution. And design to have charging stations for the buses.	6/22/2016 8:06 AM
13	Improved access for buses to gates and exits	6/18/2016 10:39 AM
14	More restrooms / More drinking water spots	6/17/2016 11:32 AM
15	I want to see it built in nj so you don't destroy my home.	6/15/2016 7:07 PM
16	Build a state of the art terminal with cutting edge technology	6/15/2016 7:38 AM
17	Natural light, less skeevy areas (basement is so sketchy!), less homeless people living and begging so much (PABT = homeless people!), make it feel safe and calm. Light, restaurants, clean!!	6/9/2016 1:06 PM
18	faster wifi would be nice, but not if it's going to increase my monthly pass.	6/9/2016 10:54 AM
19	Better security / keep out transient population	6/9/2016 7:48 AM
20	Additional bus parking	6/4/2016 3:47 PM
21	security	6/3/2016 10:07 PM
22	Better Signage and wayfinding to and in the terminal	6/3/2016 10:58 AM
23	No new build in manhattan.	5/13/2016 5:34 PM
24	a grand and beautiful lobby and interior, classical in style	5/10/2016 12:37 PM
25	No construction on 42nd street	4/30/2016 7:23 AM
26	Anything that does NOT increase the height of the PABT. Obstructing views of adjacent building and businesses would be the worst possible outcome of any improvements.	4/28/2016 2:06 PM
27	Cleanliness	4/26/2016 8:33 PM
28	Please fine people sitting on the stairs of any entrance	4/26/2016 12:09 PM

29	Removal of vagrants, homeless, and criminals	4/26/2016 4:01 AM
30	Cleanliness and do not build higher than existing building	4/25/2016 11:48 PM
31	Safety and cleanliness (no homeless people, drugs, urine)	4/25/2016 11:36 PM
32	preserving existing neighborhood, so best if commercial towers are only on 8th Ave.	4/25/2016 10:07 PM
33	Safety	4/25/2016 9:23 PM
34	Relocation away from the current PABT to the far west side near the new 34 St/11th Ave subway station	4/25/2016 8:20 PM
35	Removal of areas where homeless sleep, more lighted areas, more tourist friendly	4/25/2016 6:58 PM
36	Keep low profile	4/25/2016 6:41 PM
37	Help with the amount of homelessness and loitering in the area.	4/25/2016 5:47 PM
38	Safety!	4/25/2016 5:09 PM
39	Easy access to subways	4/25/2016 4:51 PM
40	No obstruction of 350 W 42nd St building.	4/25/2016 4:43 PM
41	Clean the area outside PABT entrance on 42nd st between 8th and 9th ave. It smells of urine and is not acceptable.	4/25/2016 4:31 PM
42	Security to keep non-commuters out.	4/25/2016 4:24 PM
43	Outdoor public space	4/25/2016 4:16 PM
44	Better access to Subway- especially uptown subway platform of A/C/E.	4/24/2016 4:57 PM
45	A special quiet area for young mothers with children and nursing mothers. With an attendant on duty to keep everything clean.	4/23/2016 9:38 PM
46	Hearing loops at ticket windows, info booths and connected to a PA system, to accommodate those with hearing loss. Hearing loss is growing exponentially among young people who listen to MP3 and iPod players too loud, and among those in their 50s, not to mention returning veterans. The Hearing Loss Association's New York City Chapter can be of help-- www.hearinglossnyc.org.	4/23/2016 3:57 PM
47	Just renovate the old bldgs and move the rest to NEW JERSEY. It has always been a blight to the neighborhood.	4/21/2016 12:28 PM
48	Less bus congestion. Very little of what you have mentioned above is of importance to me.	4/20/2016 10:08 PM
49	I wish to see a much smaller and more environmentally friendly terminal.	4/20/2016 9:53 PM
50	More vertical space used.	4/20/2016 8:53 PM
51	More greenery - trees, gardens, plants	4/20/2016 3:36 PM
52	Safe, clean restrooms on each level. Easy navigation to and from gates.	4/20/2016 11:51 AM
53	Cleanliness of the surrounding streets. No loitering.	4/19/2016 10:48 PM
54	Don't want the new bus terminal	4/19/2016 7:19 PM
55	Don't expand the monstrosity. It's already too big and a blight on the neighborhood.	4/19/2016 6:49 PM
56	I think many improvements can be made without increasing the footprint	4/19/2016 6:12 PM
57	I'd like to see the terminal moved to NJ, where it belongs, since it benefits commuters, NOT either NYers or the residents of Hell's Kitchen. But all the "suggestions" need to be in a terminal in NJ, not here.	4/19/2016 5:52 PM
58	No expansion	4/19/2016 4:30 PM
59	It should be located in New Jersey, not in a densely populated area of Manhattan.	4/19/2016 4:24 PM
60	Leave my fish market alone. Leave my international grocery alone. Go underground if you need more space than you already own.	4/19/2016 12:29 PM
61	Cleanliness would be a nice addition.	4/19/2016 12:13 PM
62	Clean modern well-maintained facility that is welcoming and pleasant to be in	4/19/2016 10:37 AM
63	clean, well-maintained restrooms.	4/19/2016 10:27 AM
64	Needs permanent social work/homeless outreach service	4/19/2016 10:09 AM
65	Better restrooms	4/19/2016 10:00 AM

66	Site should be returned to the neighborhood with shops and open space, not a new terminal with high-rise towers.	4/19/2016 9:33 AM
67	a much smaller footprint which could be achieved by moving towards a rail connection to NJ	4/19/2016 9:24 AM
68	Security	4/19/2016 9:07 AM
69	I would like to see the new building been renovated around our community NOT destroying what is left of it.	4/19/2016 8:30 AM
70	Improved safety	4/19/2016 8:20 AM
71	The last thing PAB needs is more retail space. It needs to be a functional transportation hub that is easy to navigate.	4/19/2016 12:41 AM
72	Clean up inside and outside the area. Make contemporary.	4/18/2016 10:58 PM
73	less buses actually	4/18/2016 10:21 PM
74	outdoor market with trees	4/18/2016 9:45 PM
75	Removed to another location!	4/18/2016 9:45 PM
76	n/a	4/18/2016 9:40 PM
77	This terminal services New Jersey commuters and belongs in New Jersey! Commuters should come by ferry or there shoukd be an extension of the 7 line subway. The buses add to vehicular traffic in the Lincoln tunnel.	4/18/2016 9:35 PM
78	construct mini forest park open to the public on top of any new facilities and connect to additional new park space constructed over ramps to from Lincoln Tunnel	4/18/2016 9:29 PM
79	More safety i.e. lights, foot patrol, etc...	4/18/2016 9:26 PM
80	Overall esthetics. It just looks old and dirty.	4/18/2016 9:02 PM
81	Nicer businesses, cleaner bathrooms, fewer people loitering	4/18/2016 4:50 PM
82	Again, all are important - affecting quality of life of residents in community and commuters - after a day of working	4/18/2016 4:29 PM
83	a cheerier atmosphere in the existing space	4/18/2016 2:19 PM
84	make it go away	4/18/2016 2:03 PM
85	The business you are pushing out should be given space in the new terminal.	4/18/2016 1:38 PM
86	Gender neutral restrooms, lactating rooms, mediation rooms.	4/18/2016 12:55 PM
87	Better line organization and better signage of what buses are going where.	4/18/2016 12:31 PM
88	To NOT MOVE from the current location	4/18/2016 12:29 PM
89	More restrooms	4/18/2016 12:09 AM
90	Bus lanes in Port Authority redesigned so that there is more ventilation.	4/17/2016 10:10 PM
91	Eliminating the people sleeping on the street, urinating & defacating in public, throwing food on the ground, fighting amongst one another and the atmosphere created by the people mentioned.	4/17/2016 12:44 PM
92	Move it to NJ.	4/17/2016 8:36 AM
93	Space, everything seems so crammed in. Overwhelming with the volume of people that are in the Port Authority on a daily basis.	4/16/2016 9:55 PM
94	Respect for the neighborhood, the people who live there and the nonprofits who are based there	4/16/2016 9:27 PM
95	Being able to hail a taxi outside the facility	4/16/2016 8:10 PM
96	I want the shops on 9th Avenue to stay in existence or be relocated in the neighborhood with fairness - "retail options" such as chain stores do not mean anything to me	4/16/2016 8:26 AM
97	The greatest amenity you could provide would be to preserve and respect the unique and vital neighborhood that surrounds PABT	4/15/2016 11:35 PM
98	Don't destroy the neighborhood	4/15/2016 10:35 PM
99	Overall aesthetic.	4/15/2016 8:01 PM
100	Either much better signage (like airlines) everywhere, and/or much nicer and more helpful personnel.	4/15/2016 2:11 PM
101	Clean environment, waiting areas and restrooms	4/15/2016 1:58 PM
102	No pollution, noise and No encroachment on the Hell's Kitchen/Clinton neighborhood	4/15/2016 12:06 PM

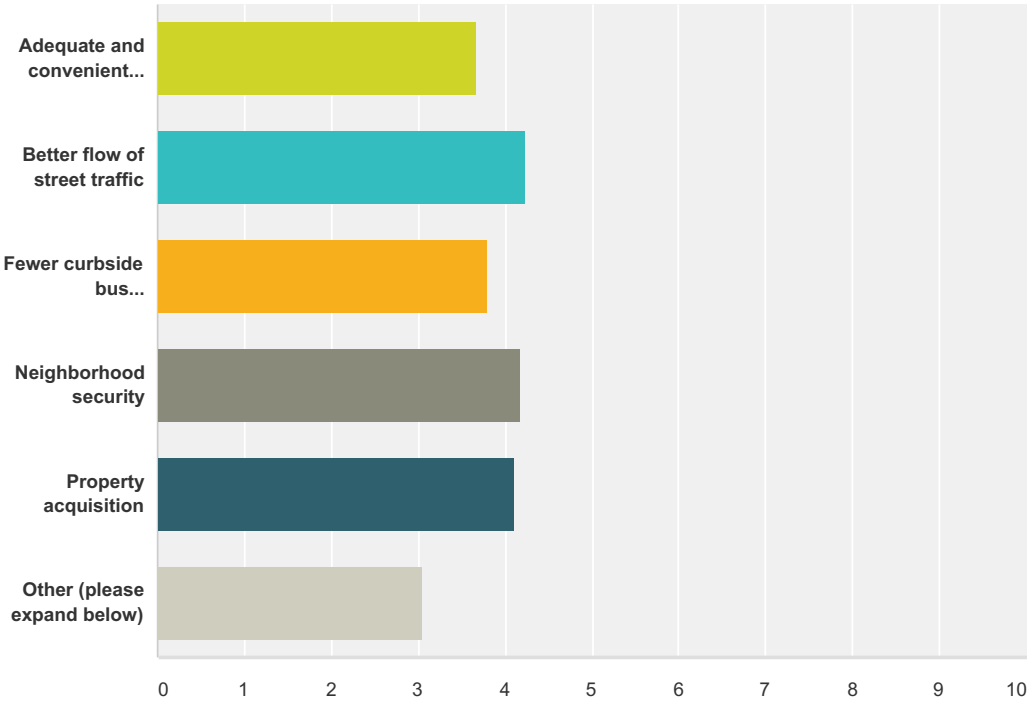
103	Clean up the sidewalks and street of litter and undesirables.	4/15/2016 12:01 PM
104	a lot more feeling of being open. More glass and less dark walled in corridors.	4/15/2016 10:35 AM
105	move the commuter and tour buses, so the bus lanes are clear for local MTA buses to cross town	4/15/2016 8:47 AM
106	THERE IS NO NEED TO BUILD ANOTHER BUS TERMINAL	4/15/2016 7:12 AM
107	No new bus terminal is needed. This is a political ploy by a political governor who is short sighted and running for president	4/15/2016 6:43 AM
108	2. Priority should be given to people whose busineses are being desruptid by the construction.	4/15/2016 12:36 AM
109	Security and safety	4/14/2016 11:30 PM
110	Cheap fruit and vegetable market like the Stiles market on 9th that was torn down for luxury bldg.	4/14/2016 11:17 PM
111	The bus terminal should be moved to New Jersey and the subway extended to service it. Taking up more space in an already congested neighborhood would be destructive to the businesses and families who live nearby.	4/14/2016 11:06 PM
112	More greenery!	4/14/2016 10:09 PM
113	Just make it functional. It's a BUS DEPOT!!! for crying out loud.	4/14/2016 9:10 PM
114	security	4/14/2016 8:14 PM
115	Signage, directions along all paths that tell everyone where to go, which way to turn, etc.	4/14/2016 7:36 PM
116	SECURITY	4/14/2016 7:29 PM
117	Add programming, such as concert performances. These transform public space at PABT into an appealing and successful "place". Reference work of William "Holly" Wythe and Project For Public Spaces (pps.org)	4/14/2016 7:17 PM
118	Restore pedestrian passage between 42/41. Get rid of all the generators in front of the Whaling wall. Restore the Whaling wall to it's glory.	4/14/2016 7:13 PM
119	I want to see the new bus terminal stay exactly where the present BT is now.	4/14/2016 6:16 PM
120	I don't want the current businesses and residences removed	4/14/2016 5:49 PM
121	Quality dining options and "Radio Shack" standards.	4/14/2016 5:09 PM
122	Police or other kind of security presence 24/7. And several information stations open 24/7.	4/14/2016 4:59 PM
123	Create a raised drop off lane on 8th Avenue to eliminate constant traffic congestion at 42nd Street and 8th Avenue.	4/14/2016 4:51 PM
124	RESTROOMS. Clean, safe, not too crowded and with Dyson hand dryers not those loud Excelerators.	4/14/2016 4:27 PM
125	How about making it part of the community, like having a farmers market, great essentail stores like a Wegmans or Trader Joes.....	4/14/2016 3:59 PM
126	More control of street vendors and hustlers	4/14/2016 3:04 PM
127	I like it just the way it is. I'd rather see money spent on improving and increasing train lines. And the M11 bus which serves far more people than ever and is still a disaster.	4/14/2016 2:12 PM
128	Charging Stations	4/14/2016 2:02 PM
129	Would prefer not to see an expansion of the existing terminal into new street space but rather better use made of the existing terminal.	4/14/2016 1:26 PM
130	Use Grand Central Terminal as an example for future transportation/commuter depots, including re-designing exterior of current Penn Station	4/14/2016 1:07 PM
131	KEEP BIKES AWAY FROM IN, AROUND, OR ANYWHERE NEAR THIS PROPERTY.	4/14/2016 12:51 PM
132	Cleaner facilities and friendlier workers	4/14/2016 12:10 PM
133	Don't demolish Hell's Kitchen low-rise fabric in order to build it, and give priority to no-emission bus fleets.	4/14/2016 11:48 AM
134	A roving helpful staff. Tourists and others need to stop being taken advantage of by crooks.	4/14/2016 10:58 AM
135	No disruption to our neighborhoods	4/14/2016 10:13 AM
136	Aesthetical considerations, e.g., more attractive architecture and design, inside and out.	4/14/2016 8:31 AM
137	No banks, no big pharmacies. Let's see small businesses get a chance with reasonable rents.	4/14/2016 7:40 AM
138	Visual improvements that are world class but not third world. Relocation of homeless from 9th Ave.	4/14/2016 6:44 AM

139	Make is a beautiful, humane place that improves the flow of people and allows them not to dread having to be there. Make it easy for them to get to their appropriate gate and make waiting at that gate reasonably pleasant. Don't put the retail places where they are in the way. Keep in mind the main purpose of the place, which is to get people to where they need to go without dreading having to be there.	4/14/2016 6:25 AM
140	get rid of bikes -they belong in the park and the country	4/13/2016 11:20 PM
141	Updated restrooms - see Bryant Park	4/13/2016 10:55 PM
142	Community service	4/13/2016 10:11 PM
143	Better, cleaner bathrooms for customers and not homeless taking showers in the sinks	4/13/2016 9:58 PM
144	None	4/13/2016 7:08 PM
145	Public spaces with plantings of trees and gardens.	4/13/2016 6:45 PM
146	connections to 7 train at 41st 10th and/or moving walkways	4/13/2016 6:09 PM
147	Relocated to New Jersey	4/13/2016 5:55 PM
148	I Dont want to see it built period!!!!!!!!!!!!!!!!!!!!!	4/13/2016 4:27 PM
149	A better/faster connection to the subway East side and to Hudson Yards .	4/13/2016 3:41 PM
150	There are tons of existing amenities that are currently being utilized. What incentive does the existing PABT administration have to "keep up" with additional improvements in an expanded facility?	4/13/2016 3:39 PM
151	improved navigation and internal signage	4/13/2016 2:34 PM
152	a new tunnel to new Jersey so let for the use of NJ transit buses	4/12/2016 9:36 PM
153	Zero or minimum infringement of existing community space.	4/11/2016 4:44 PM
154	Easy connections and integration with the community	4/11/2016 4:16 PM
155	non, just go away from the city, PABT it's a virus for my neighborhood, attracts criminal,thieves offenders,bums and others creatures	4/10/2016 6:48 PM
156	Non the above , just leave	4/10/2016 6:05 PM
157	Chase out the bums!	4/10/2016 5:53 PM
158	Improved restrooms	4/10/2016 3:48 PM
159	Incorporate existing small businesses in the design and preserve the old landmark buildings	4/9/2016 9:34 PM
160	A park, green space, affordable housing, an improved subway station. the subway should be expanded to NJ and the buses should be taken off our streets. Services for the homeless who live there.	4/9/2016 5:58 PM
161	Modern Expanded Rest Rooms !! More than one Station.	4/9/2016 5:47 PM
162	I don't consider any item on your list to be an "amenity." They are all necessities.	4/9/2016 4:38 PM
163	CLEANER AND BETTER RESTROOMS	4/9/2016 3:47 PM
164	Good expanded security especially if more retail like Starbucks or better restaurants.	4/9/2016 3:31 PM
165	All of these are deal breakers, not nice-to-have things. Any project that does not incorporate all of the above should not be allowed to proceed.	4/9/2016 2:39 PM
166	Having it expand in nj	4/9/2016 2:33 PM
167	A real farmer's market.	4/9/2016 1:42 PM
168	A section for stall individual marketeers like a Flea Market	4/9/2016 1:39 PM
169	Free wifi. Easily identifiable/high visibility signage for tourists to identify where they need to go and how to get there easily/quickly.	4/9/2016 1:39 PM
170	Green space	4/9/2016 1:29 PM
171	No air polution	4/9/2016 1:28 PM
172	Acceptable architecture	4/9/2016 1:19 PM
173	Low profile that does not overshadow the neighborhood	4/9/2016 8:22 AM
174	Stiles Market or some economical produce store.	4/8/2016 12:22 PM

175	Better signage informatiton about departures/arrivals	4/7/2016 12:15 PM
176	I'd like to see businesses that cater more to locals than commuters.	4/7/2016 11:36 AM
177	do not condemn and destroy Hells Kitchen neighborhood	4/7/2016 10:12 AM
178	Greening of the internal and external spaces, including the rooftop	4/6/2016 7:40 PM
179	Better layout of the gates. This could fall under seating/waiting options, but I think it's really a separate issue.	4/5/2016 2:01 PM
180	Improved rest rooms with adequate number of commodes	4/1/2016 10:15 AM
181	Activate the alley-way off of 42nd Street that is currently filled with large trucks, garbage and rats	3/31/2016 2:13 PM
182	Well-maintained bathrooms that feel safe.	3/31/2016 1:55 PM
183	temperature control in the terminal - gates get extremely hot	3/31/2016 9:25 AM
184	anything that helps travelers navigate the facility, keeps it clean and reduces traffic and pedestrian congestion it a smart and flexible way. remember; reduced congestion = safety	3/29/2016 5:42 PM
185	Elimination of the nuisances who make "music," the panhandlers, the public urinators, and making it possible to get from one level to another quickly	3/29/2016 3:31 PM
186	keep / expand the bowling alley	3/29/2016 12:41 AM
187	World-class design destination, a new 'landmark' for NY. Bold 21st century design from renowned architect to elevate the surrounding neighborhood. Improvement to 8th & 9th ave south of PABT. Improved traffic/ pedestrian traffic.	3/25/2016 12:39 PM
188	A cleaner PABT & employees with a non new york attitude!	3/16/2016 7:16 PM
189	Info both closers to entrance than having to go in to the build and walk a mile in before ask a question	3/15/2016 5:04 AM
190	More departure boards indicating gate assignment	3/14/2016 8:25 AM

Q7 Please prioritize the following community considerations with regard to the PABT Redevelopment (with "1" being the most important).

Answered: 554 Skipped: 292



	1	2	3	4	5	6	Total	Score
Adequate and convenient public space	**12.11%** 54	**19.06%** 85	**21.97%** 98	**22.42%** 100	**20.85%** 93	**3.59%** 16	446	3.68
Better flow of street traffic	**18.01%** 85	**25.21%** 119	**28.60%** 135	**19.49%** 92	**7.63%** 36	**1.06%** 5	472	4.23
Fewer curbside bus pickups/drop offs	**10.65%** 49	**22.83%** 105	**24.35%** 112	**23.70%** 109	**15.43%** 71	**3.04%** 14	460	3.80
Neighborhood security	**21.22%** 101	**26.05%** 124	**19.12%** 91	**18.49%** 88	**12.61%** 60	**2.52%** 12	476	4.17
Property acquisition	**42.53%** 205	**10.37%** 50	**7.05%** 34	**6.02%** 29	**25.10%** 121	**8.92%** 43	482	4.12
Other (please expand below)	**27.71%** 46	**8.43%** 14	**4.82%** 8	**6.02%** 10	**6.63%** 11	**46.39%** 77	166	3.05

Q8 Please expand on “Other.”

Answered: 126 Skipped: 720

#	Responses	Date
1	Homeless and mentally ill need a place to live, obtain treatment, clean up and ideally participate in the economy.	9/7/2016 11:39 AM
2	Less congestion of cars/buses entering and using public street. For example. The congestion that is seen daily on 9th Ave and 42, 41 and 40th street.	8/10/2016 3:10 PM
3	relocating non-commuters i.e. homeless away from the terminal vicinity.	7/23/2016 3:49 PM
4	There should be NO curbside pick ups allowed (curb side idling is a violation of NYC code). The redevelopment of the PABT should happen in place (i.e. not moved)	7/11/2016 8:12 PM
5	Am very concerned that existing businesses and residents will be pushed aside by eminent domain.	7/6/2016 12:28 PM
6	Wider sidewalks on the approach Barnes Dances for safely crossing	7/3/2016 5:18 PM
7	No bridges/ construction over streets and avenues, Building of a bus garage	6/24/2016 11:04 PM
8	The "new" building shouldnt be in manhattan, there should be a lite rail into the current building. No matter how much you build you will always be reliant on the minimal lanes in the lincoln tunnel. It just doesn't make sense.	5/13/2016 5:36 PM
9	building should look like a grand public building, a landmark building, using classical and grand architectural style	5/10/2016 12:39 PM
10	No construction on 42nd street	4/30/2016 7:23 AM
11	DO NOT obstruct views please of adjacent buildings.	4/28/2016 2:07 PM
12	NO more high rises in the area	4/27/2016 7:11 PM
13	Noise control	4/26/2016 8:34 PM
14	Please do not increase the height of the whole complex, otherwise the view of the Orion Condominium will be blocked	4/26/2016 12:10 PM
15	Restrict height to current footprint.	4/26/2016 11:22 AM
16	Minimizing the amount/height of new high rises which add to the already high congestion level.	4/26/2016 10:41 AM
17	Obstructing views of adjacent buildings	4/26/2016 10:32 AM
18	a more 'welcoming' design that doesn't look like a prison	4/26/2016 9:11 AM
19	restrict commercial towers to 8th Avenue	4/25/2016 10:08 PM
20	Interrupting air space of those live around the neighborhood	4/25/2016 9:24 PM
21	Blocking views	4/25/2016 9:05 PM
22	New buildings should not block other existing buildings in the neighborhood whatsoever.	4/25/2016 8:26 PM
23	Separate the expansion of PABT by building a new terminal elsewhere. Due to the large number of high rises and thousands of new residential units in the area West of PABT, there is barely any space to walk in the blocks around PABT already and we need to reduce congestion caused by increased PABT traffic over the decades.	4/25/2016 8:24 PM
24	Keep low profile	4/25/2016 6:42 PM
25	Key is preserve and improve the neighborhood, one key thing is to avoid building it higher than existing height to avoid blocking light from neighboring buildings/street.	4/25/2016 6:40 PM
26	Obstruction of 350 W 42nd St.	4/25/2016 4:44 PM
27	Selling of air rights from current PABT propery leading to the loss of my window views.	4/25/2016 4:22 PM
28	Live in the Orion which is next door. Would like the center to be pleasing in terms of view. Something people could admire from next door rather than see as a block of city views.	4/25/2016 4:18 PM
29	Consider closing 42 street to vehicle traffic and making it a pedestrian plaza	4/25/2016 4:17 PM
30	Cleanliness. Better & more aesthetic trash pick up & removal (like a normal commercial property).	4/24/2016 5:00 PM
31	All public spaces must be 'squeaky clean' 24 hours a day.	4/23/2016 9:40 PM

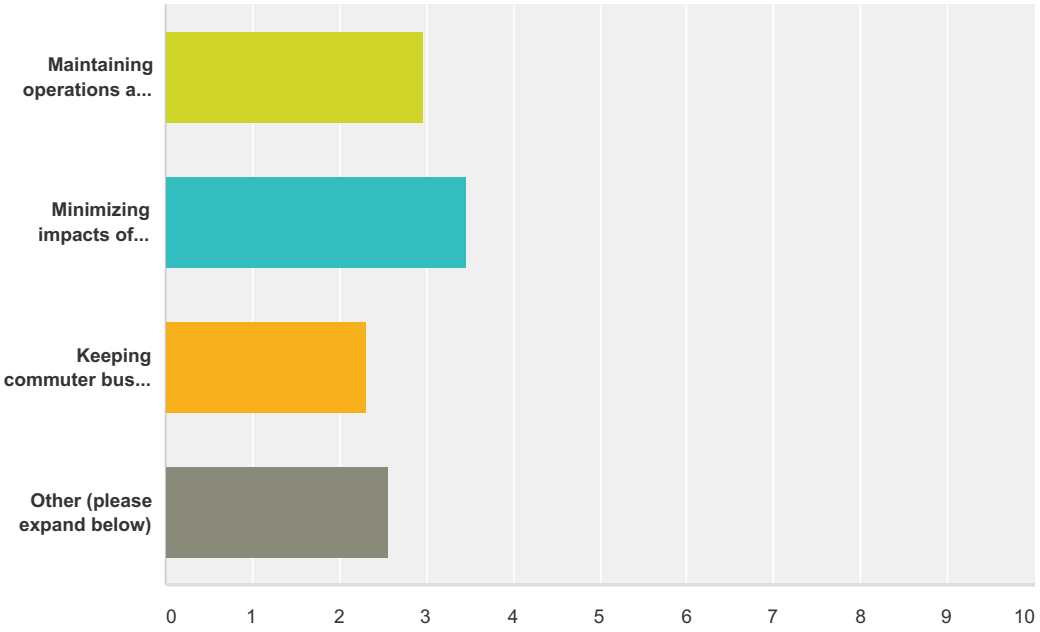
32	Hearing loops should be installed throughout, connected to a PA system, as countertop loops at ticket windows and info booths, and captioning should be included wherever there is audio. The NYC Chapter of the Hearing Loss Association can help. Hearing loss is growing exponentially because young people play iPods and MP3 players too loud, it is the #1 complaint of returning veterans and those in their 50s have more hearing loss than ever before, plus we are living longer -- with more opportunity to have hearing loss.	4/23/2016 4:04 PM
33	2 Disappearance of our local business. We are not a neighborhood who cares for chain business. We like small business. For us and many, that has always been NYC. Chain stores are for the suburbs. None of the rest of the above are of that mush importance to me.	4/20/2016 10:13 PM
34	The PABT is an environmental disaster. The transportation model of thousands of carbon-emitting and air-polluting buses coming into and out of the city on a daily basis has no place in a modern city. The PABT must be drastically downsized.	4/20/2016 9:55 PM
35	Please see my previous answer	4/19/2016 7:20 PM
36	Don't you'll be forcing me out of my home.	4/19/2016 6:50 PM
37	Put it in NJ. Develop, as recommended at the 4/18/16 meeting, a light rail to bring people into NYC. Use Ferries across the Hudson. All non- or less polluting. For the present, you need to practice better flow of street traffic, fewer curbside pickups/dropoffs at the current terminal. NO property acquisition.	4/19/2016 5:55 PM
38	No new expansion	4/19/2016 4:32 PM
39	It should be located in New Jersey, not in a densely populated area of Manhattan.	4/19/2016 4:25 PM
40	the way these questions are posed makes this survey feel terrible and questionably productive	4/19/2016 2:42 PM
41	Leave my fish market alone. Leave my urban farm alone. Leave my international grocery alone. Leave my butcher alone.	4/19/2016 12:30 PM
42	Neighborhood historical preservation	4/19/2016 12:15 PM
43	Idling buses on streets like 39 between 9&10 seriously needs to stop	4/19/2016 10:38 AM
44	Site should be a transit hub with rail connections to NJ in consideration of future regional transportation solutions. Busses are dirty and outmoded, noisy and contribute to excessive congestion on neighborhood streets.	4/19/2016 9:37 AM
45	Respect for the community and its citizens. We do not want the fabric of our neighborhood destroyed, our historic buildings torn down, our small businesses and institutions wiped out.	4/19/2016 9:29 AM
46	These blocks are essential to our community, we will not allow any proposal that support property acquisition.	4/19/2016 8:33 AM
47	Please do not evict and demolish local businesses	4/19/2016 12:42 AM
48	Contemporize	4/18/2016 10:59 PM
49	I live in the area and will lose my home if the port authority takes over. I be homeless.	4/18/2016 10:22 PM
50	limitation of parking facilities on top of pabt and around	4/18/2016 9:50 PM
51	n/a	4/18/2016 9:40 PM
52	Add a rooftop garden, park or green space.	4/18/2016 9:36 PM
53	I would hate to see the interesting and diverse buildings around the PA face possible demolition. I use many of them.	4/18/2016 9:24 PM
54	There are businesses in the area that are vital to the lives of so many NYers, including myself, and we cannot afford to lose them.	4/18/2016 9:19 PM
55	concerned that an expansion would disrupt the old world charm of 9th avenue	4/18/2016 2:20 PM
56	all of the above. Traffic is horrendous, safety scary, tons of people, filthy air etc.	4/18/2016 2:04 PM
57	Preserving and improving the neighborhood, not razing it	4/18/2016 2:01 PM
58	The neighborhood already has some of the worst traffic because of the Lincoln tunnel and the numerous large construction projects underway. The last thing we need is more construction, more noise, or more of anything on 9th avenue. No one in the neighborhood...businesses or residents...want the crowd that frequents PABT even closer to our establishments and homes.	4/18/2016 1:41 PM
59	Services/stations for the homeless.	4/18/2016 12:56 PM
60	Air quality considerations	4/18/2016 12:32 PM
61	To NOT MOVE from the current location	4/18/2016 12:29 PM

62	Public services around the Metro Church, garden, food pantry. Please find a way to build it within the design. This is a community asset that has taken years to develop.	4/17/2016 11:31 PM
63	Consideration of immediate surrounding neighborhood. Church, small businesses and housing should be retained for residents in this old and vibrant community.	4/17/2016 10:15 PM
64	As previously mentioned, the steps become a sleeping area, especially after 9pm when the doors close. This proposes a threat in the middle of a central area of our city, as they are undisturbed. Urinating & defecating in public areas is also a problem.	4/17/2016 12:53 PM
65	Very concerned about dislocation of people who live in the area. Many are low income and depend on the few services there are.	4/17/2016 7:08 AM
66	Please do not destroy the Hell's Kitchen South neighborhood and the Metro Baptist church for a new bus terminal!"	4/16/2016 11:40 PM
67	Though I don't think any apartment or condo buildings would be claimed for imminent domain, I think written reassurance to residents would go a long way!	4/16/2016 9:40 PM
68	Keeping facility free of agressive panhandlers.	4/16/2016 8:15 PM
69	There are plenty of design options to consider that do not require remaking the neighborhood, either through a land grab or by dislocating business and residents	4/15/2016 11:37 PM
70	Noise from traffic and construction.	4/15/2016 8:05 PM
71	Bus garage to store busses during the day.	4/15/2016 12:42 PM
72	Real estate and food price Inflation due to more expensive apartments being developed in the area	4/15/2016 12:08 PM
73	cut down on the noise and the trash and the riff raff	4/15/2016 12:03 PM
74	Residents safety and convenience.	4/15/2016 12:30 AM
75	The plans online are so poorly thought out that it is difficult to take this question seriously. The plans will demolish homes and businesses and give nothing back to the neighborhood. A complete rethink is required.	4/14/2016 11:09 PM
76	Better signage, directions	4/14/2016 7:36 PM
77	Take inter-city bus stops off city streets. Consolidate them at PABT.	4/14/2016 7:20 PM
78	Dedicated tunnel lane	4/14/2016 5:44 PM
79	More 'safe spaces' like Penn offers (and even McDonalds on w42) so you can meet people unfamiliar with the area easily and also have a place to kick back between journeys.	4/14/2016 5:12 PM
80	I don't know what "property acquisition" means.	4/14/2016 5:02 PM
81	INTEGRATION INTO THE NEIGHBORHOOD - why is this not on your list.....it seems an obvious omission....	4/14/2016 4:00 PM
82	Avoid more neighborhood high-rise development	4/14/2016 3:05 PM
83	NA	4/14/2016 2:12 PM
84	None	4/14/2016 2:03 PM
85	With exception of "Fewer curbside pickups, etc., ALL OF THE ABOVE	4/14/2016 1:08 PM
86	I would like to see less buses lining the streets because there is no room for them in the terminal. Especially on 35th Street between 9th and 10th Avenues.	4/14/2016 12:12 PM
87	Don't demolish Hell's Kitchen low-rise fabric. It's unnecessary. The PA can redevelop without doing harm to the neighborhood.	4/14/2016 11:51 AM
88	Police being seen.	4/14/2016 11:00 AM
89	remove the junkies.	4/14/2016 10:40 AM
90	Hell's Kitchen This is an amazing neighborhood You can't have any more of it Stay out	4/14/2016 10:14 AM
91	Better integration with in-city transportation	4/14/2016 8:34 AM
92	The PABT should not expand. Please leave us our existing small businesses and the ability to see some sunlight and sky. Now all we hear is construction noise and all we see is large cranes dotting the sky and messy dangerous construction sites.	4/14/2016 7:44 AM
93	Fair market value for property acquisition	4/14/2016 6:45 AM

94	Get all those commuter shuttles off of 42nd St -they choke the street and the lines make the sidewalks too crowded	4/14/2016 6:35 AM
95	move it closer to the Hudson River - keep the busses out of the city use rail and ferry	4/13/2016 11:22 PM
96	Exhausts, particularly from the Hudson County vans - their equipment is old and in poor repair	4/13/2016 10:57 PM
97	Cost!!	4/13/2016 9:59 PM
98	Pollution and other concerns from bus exhaust	4/13/2016 5:56 PM
99	Consider maximizing use of available space. Not just spreading it out and affecting the neighboring community.	4/13/2016 3:43 PM
100	Clarifying " NO curbside - drop off" none at all .	4/13/2016 3:42 PM
101	taxi traffic on 9 & 105th avenues	4/12/2016 9:37 PM
102	Appearance of the facility	4/12/2016 9:05 AM
103	Please consider the effect that military occupation and armed police presence has on our community. I have witness the police harass and criminalize homeless people on a regular basis.	4/11/2016 5:30 PM
104	Non-expansion into existing community housing, gardens, small business, places of worship.	4/11/2016 4:46 PM
105	Good design that integrates with the community	4/11/2016 4:17 PM
106	THE PABT it's a state agency so they will take property at below the cost of property and screw the owner	4/10/2016 6:55 PM
107	Just leave built it in New Jersey, they have lot Moore room	4/10/2016 6:09 PM
108	Aesthetically appealing	4/10/2016 3:49 PM
109	Noise and construction abuses	4/9/2016 9:38 PM
110	Improved / Redesign platforms for moving --increased number of people -- to/from the PABT into NYC .ie more continuous / dedicated crosstown buses, bike corals, dedicated shuttles to mid town down town locations. bottom line move people out or into	4/9/2016 6:02 PM
111	The bus station should be moved from this location, preferably to NJ. If not there then west to 11th ave	4/9/2016 6:01 PM
112	The only concern I have is for the Hell's Kitchen community. Your redesign plan will cut the community in half and destroy social centers, businesses and increase already horrible traffic.	4/9/2016 4:40 PM
113	Elimination of street vendors, hawkers, pooping pigeons,	4/9/2016 3:48 PM
114	Pollution, noise, congestion is already at intolerable levels. Put the bus garage on a pier and let commuters take the 7 train into and out of town.	4/9/2016 2:54 PM
115	regulated bus and car/taxi drop offs	4/9/2016 1:40 PM
116	Noise	4/9/2016 1:40 PM
117	Avoiding sprawl	4/9/2016 1:31 PM
118	Air quality	4/9/2016 1:29 PM
119	Neighborhood preservation	4/9/2016 8:23 AM
120	Residential character of surrounding neighborhood: The PABT must respect the low-rise residential areas that were negotiated as a community benefit as part of a larger rezonings of the area. No demolition of existing buildings or displacement of existing tenants/businesses.	4/7/2016 12:19 PM
121	do not condemn and destroy Hell's Kitchen neighborhood. Move the new terminal to New Jersey	4/7/2016 10:14 AM
122	Street congestion as far as tenth and eleventh avenues.	4/6/2016 7:41 PM
123	Better pedestrian flow to and from public transportation.	4/5/2016 2:04 PM
124	clean air to breath better traffic management and flow adaptability to changing circumstances	3/29/2016 5:45 PM
125	Keeping the neighborhood tolerable and avoidance of the portside wasteland	3/29/2016 3:32 PM
126	Design should embrace and integrate with surroundings. Improve quality of street life and traffic/pedestrian circulation/ air quality. Be more than just a bus terminal.	3/25/2016 12:42 PM

Q9 Please prioritize the following operations/construction considerations with regard to the PABT Redevelopment (with "1" being the most important).

Answered: 533 Skipped: 313



	1	2	3	4	Total	Score
Maintaining operations at the existing PABT until a new bus terminal is completed	**30.98%** 127	**41.22%** 169	**21.22%** 87	**6.59%** 27	410	2.97
Minimizing impacts of construction	**59.37%** 282	**29.26%** 139	**10.11%** 48	**1.26%** 6	475	3.47
Keeping commuter bus and intercity (long distance carriers) bus in the same bus terminal	**11.38%** 47	**22.03%** 91	**53.75%** 222	**12.83%** 53	413	2.32
Other (please expand below)	**40.83%** 69	**12.43%** 21	**8.88%** 15	**37.87%** 64	169	2.56

Q10 Please expand on “Other.”

Answered: 129 Skipped: 717

#	Responses	Date
1	Speed of construction. I would not reduce the scope of work to speed up construction but would hope the PABT can find efficiencies so that it doesn't take 10+ years as quoted. With that said, night and weekend work, even if it doesn't put a laborer over 40 hours a week pays at an extremely high prevailing wage overtime rate. Something needs to be done so that late and weekend shifts can be used while staying within budget. I personally work nights and weekends for my job and don't get an overtime rate, in fact I don't get paid at all for those hours needed to keep my business alive.	9/8/2016 11:30 AM
2	Retaining the location and convenience of existing terminal is paramount.	8/22/2016 12:25 PM
3	Keeping all buses, transit vans, boulevard East, Paterson, interstate, local etc all neatly inside the newly constructed building. (So build it big and think about the future)	8/10/2016 3:12 PM
4	relocating and resettlement of non-commuters i.e. homeless away from the terminal vicinity.	7/23/2016 3:50 PM
5	Utilizing a "swing space" as much as possible to rehab existing syructure/location as much as possible. Would be preferred if the project lasted longer and cost more to minimize displacement of local businesses and residents. How about temporarily relocating FedEx facilities to east side or uptown and use their space for bus storage while existing facility is rehabbed. Or what about the lot across from the intrepid?	7/12/2016 3:16 PM
6	Build a bus garage	6/24/2016 11:05 PM
7	I'd like you to not make be homeless. Don't destroy my home!	6/15/2016 7:09 PM
8	No high rise construction on 42nd street	4/30/2016 7:24 AM
9	Not increasing height of the buildings to obstruct views. PLEASE	4/28/2016 2:07 PM
10	Noise control	4/26/2016 8:35 PM
11	Do not make the whole project any higher, or the views of the Orion Condominium will be obstructed	4/26/2016 12:10 PM
12	Restrict height to current footprint. I do want my views blocked.	4/26/2016 11:23 AM
13	Keeping any new building at a minimum height level	4/26/2016 10:41 AM
14	consideration of neighborhood residents (i.e., no 6a-10p construction) and of pedestrians	4/26/2016 9:13 AM
15	No disruption to surrounding neighborhood.	4/25/2016 8:27 PM
16	Need a public space, park or other green space to decongest the current PABT area.	4/25/2016 8:26 PM
17	Keeping subway access open	4/25/2016 5:11 PM
18	Future uses of existing buildings and garages	4/25/2016 4:54 PM
19	I live in the building adjacent to the PA and do not want to be disturbed by the noise and do not want my views obstructed	4/25/2016 4:41 PM
20	Speed	4/25/2016 4:31 PM
21	Finishing construction quickly	4/25/2016 4:24 PM
22	Security and noise level of construction	4/25/2016 4:14 PM
23	Noise & work hours.	4/24/2016 5:02 PM
24	Hearing loops should be installed throughout, connected to a PA system, as countertop loops at ticket windows and info booths, and captioning should be included wherever there is audio. The NYC Chapter of the Hearing Loss Association can help. Hearing loss is growing exponentially because young people play iPods and MP3 players too loud, it is the #1 complaint of returning veterans and those in their 50s have more hearing loss than ever before, plus we are living longer -- with more opportunity to have hearing loss.	4/23/2016 4:05 PM
25	using current property to meet the needs rather than acquiring more property from surrounding community	4/22/2016 12:23 PM
26	Not destroying the very last of the old Hell's Kitchen market and replacing it with a bank in a personality free glass building.	4/21/2016 4:22 PM

27	Don't destroy the character of 9th avenue with a new part	4/20/2016 10:32 PM
28	1.It is not a rational choice to expand the bus terminal in Hell's Kitchen. NJ would be more appropriate. There is more room and much less traffic congestion.	4/20/2016 10:15 PM
29	The PABT should at all costs avoid the destruction of the neighborhood by expanding its footprint and destroying the historic residential blocks of Hell's Kitchen. This is completely unacceptable and will meet with intense local resistance.	4/20/2016 9:57 PM
30	property acquisition	4/20/2016 8:56 PM
31	No giant new buildings along 9th Ave.	4/20/2016 11:09 AM
32	We don't need a new terminal, we need to fix the existing one. We don't need to destroy the neighborhood to the south to resolve the problems.	4/20/2016 8:02 AM
33	Keeping pabt exactly where it is.	4/19/2016 6:51 PM
34	Relocate it in NJ. Put affordable (and I mean affordable to people in the neighborhood earning $35k or less, not rich people.	4/19/2016 5:58 PM
35	No new expansion	4/19/2016 4:33 PM
36	keeping the NEIGHBORHOOD in mind and not ripping essential parts of it apart	4/19/2016 2:43 PM
37	Unnecessary destruction of the neighborhood.	4/19/2016 12:19 PM
38	Finish quickly	4/19/2016 10:39 AM
39	No displacement of neighborhood residents.	4/19/2016 10:29 AM
40	Build out an upgradable regional bus/rail transportation center in the Meadowlands NJ and connect it to Manhattan with a new rail link.	4/19/2016 9:39 AM
41	Keeping the fabric of the neighborhood intact – no expansion of PABT into our neighborhood	4/19/2016 9:32 AM
42	Property acquisition.	4/19/2016 12:52 AM
43	Keep area safe and clean	4/18/2016 11:01 PM
44	Maintain existing community	4/18/2016 10:47 PM
45	Expand the 7 line or build a terminal in NJ	4/18/2016 10:23 PM
46	Find a different location	4/18/2016 10:02 PM
47	rebuilt one wing of pabt while keeping the other wing operating	4/18/2016 9:55 PM
48	No additiinal bus terminal. You are planning for the1950s. Your plans include using old modes of transportation. Change to electric buses, build a light rail, build a subway.	4/18/2016 9:43 PM
49	n/a	4/18/2016 9:41 PM
50	I would hate to see the surrounding neighborhood gone away with expansion.	4/18/2016 9:25 PM
51	All of the above. Will add PUL=THE IMPORTANCE OF PUBLLIC SPACE	4/18/2016 4:30 PM
52	The new Port Authority, if it must be kept in the city (I believe moving it to nJ makes more sense) should be an architectural landmark akin to the new Oculus	4/18/2016 2:05 PM
53	To not happen. Stay over on 8th avenue.	4/18/2016 1:42 PM
54	Make more electric buses, make laws that prohibit buses that use fossil fuels by a certain date.	4/18/2016 12:58 PM
55	Don't displace business or residents.	4/17/2016 9:00 PM
56	Minimizing street pickups and drop offs during construction.	4/17/2016 4:22 PM
57	The residents do not want the PABT in the area and definitely do not want it to expand where it is. Move the PABT further west. As previously mentioned, the steps become a sleeping area, especially after 9pm when the doors close. This proposes a threat in the middle of a central area of our city, as they are undisturbed. Urinating & defecating in public areas is also a problem.	4/17/2016 12:55 PM
58	If current long-distance carriers cannot reasonably function during construction, then an alternative would have to be provided - say outside 34th Street at the new plaza.	4/16/2016 8:17 PM

59	Transparency in dealings with neighborhood businesses and residents and open, frequent communication. Appoint and ombudsman and have regular meetings/send out weekly updates. Meet with locals to address concerns and respond promptly and effectively.	4/15/2016 11:40 PM
60	Don't expand into our neighborhood	4/15/2016 10:36 PM
61	Eminent domain and confiscating homes and businesses to expand the PABT.	4/15/2016 8:07 PM
62	Safety and security.	4/15/2016 2:14 PM
63	Keep the same footprint.	4/15/2016 12:43 PM
64	Absolutely NO property acquisition. Use only existing PABT structure. Do NOT push out of small businesses and retailers.	4/15/2016 12:09 PM
65	don't block my view !	4/15/2016 12:03 PM
66	Keeping the terminal in Manhattan. Whether or not it's moved from midtown which is absurd or not, but definitely kept in Manhattan.	4/15/2016 10:38 AM
67	Environmental, e.g. air quality, noise, and traffic congestion impact on neighborhood.	4/15/2016 8:41 AM
68	FUCK YOU -- STUPID SURVEY AND REDEVOLPMENT WILL NOT SOLVE THE PROBLEM...I DO NOT WANT MY TAX DOLLARS GOING TO YOUR STUPID PROGRAMME	4/15/2016 7:14 AM
69	why doesn't the governor buy land at 42nd street and 8th avenue? Because of rich land developers??	4/15/2016 6:46 AM
70	Children who live in the area should be protected from excess traffic and tourist congestion their school commute.	4/15/2016 12:32 AM
71	Minimal effect on already bad and dangerous traffic congestion outside of PABT	4/15/2016 12:04 AM
72	Dont tear down the neighborhood buildings.	4/14/2016 11:35 PM
73	None of these questions address the needs of the Hells Kitchen neighborhood. Hells Kitchen is a densely populated and diverse neighborhood that needs to be given much greater consideration than the plans currently do.	4/14/2016 11:11 PM
74	Don't evict people for this.	4/14/2016 9:12 PM
75	noise	4/14/2016 8:15 PM
76	Have daytime storage of buses in Manhattan for efficient and on-time evening commuter service.	4/14/2016 7:22 PM
77	Ultimate Quality of Design and its Execution which will make me proud of my new terminal & adds to my neighborhood.	4/14/2016 5:15 PM
78	Move construction along quickly with minimal opportunities for financing authorities and political interest groups to delay or reduce funding.	4/14/2016 4:53 PM
79	Adequate and clean restrooms.	4/14/2016 4:27 PM
80	Avoid more neighborhood high-rise development	4/14/2016 3:06 PM
81	Keeping 9th Avenue retail facades intact.	4/14/2016 2:39 PM
82	Consideration for and prioritization of resident safety through the preservation of our homes, grocery stores and local independent businesses.	4/14/2016 2:27 PM
83	I honestly have no opinion. I work often in NJ so use it a lot and also for Peter Pan but I mostly meet people there as a good meeting point. I've always liked it, so I'm probably the wrong person to ask.	4/14/2016 2:13 PM
84	I would prefer not to have additional space created for the PA.	4/14/2016 1:27 PM
85	All of the above - and, as previously suggested - it should be inviting and civilized	4/14/2016 1:10 PM
86	I would like any construction to be done during normal business hours and not get backdoor permits for AHVs.	4/14/2016 12:13 PM
87	do it fast.	4/14/2016 11:01 AM
88	Safety for pedestrians and neighboring businesses during construction	4/14/2016 10:55 AM
89	This is our home We are going to fight	4/14/2016 10:14 AM
90	Build something that's a credit to the city and lasts a long time.	4/14/2016 8:42 AM
91	Maintaining community involvement at all stages of design, construction and demolition, and operation.	4/14/2016 8:37 AM
92	Use the existing PABT. The money would be better spent on ensuring that the existing infrastructure is safe. By existing infrastructure, I mean all of the PABT's holdings.	4/14/2016 7:46 AM

93	Fair market value for acquired property and minimal impact to residents and Rat Control!	4/14/2016 6:47 AM
94	Speed of completion. Every other city gets its projects completed on time, for cheaper than our city can. Competent execution would alone would convince me a judiciary- and donor-led overhaul of our decision-makers is un-needed.	4/14/2016 2:07 AM
95	better regulation of the vans	4/13/2016 10:58 PM
96	If you have to close it, close it.	4/13/2016 10:13 PM
97	If commuter and intercity buses are in different terminals, the connection between the terminals must be more convenient than, say, the present "connection" between Penn Sta & Grand Central.	4/13/2016 10:11 PM
98	Construction not impede traffic flow. DO NOT cut iff lanes!!	4/13/2016 9:27 PM
99	None	4/13/2016 7:10 PM
100	Environmental/health concerns	4/13/2016 5:56 PM
101	I dont want it built PERIOD!!!!!!!!!!!!!!!!!!!	4/13/2016 4:28 PM
102	Impacts of construction include the physical affect is has on the neighboring community, including the loss of decades old affordable housing properties, businesses and other community facilities.	4/13/2016 3:45 PM
103	not doing construction at all hours of the night	4/13/2016 2:36 PM
104	Non expansion of terminal	4/11/2016 4:48 PM
105	Keeping the neighborhood intact or improving it by moving the terminal to New Jersey	4/11/2016 4:33 PM
106	I'm most concerned about the port authority being moved a block west. That would obliterate Hell's Kitchen.	4/11/2016 3:03 PM
107	just go away from the city	4/10/2016 6:57 PM
108	It's the PABT they do what they 1 it's state	4/10/2016 6:12 PM
109	Avoiding eminent domain and demolition of other properties	4/10/2016 3:50 PM
110	Consider moving drop off and pick up close to the #7 line on 34/11Ave	4/9/2016 9:43 PM
111	No eminent domain demolition of existing housing, churches, businesses, etc.!!!	4/9/2016 6:44 PM
112	The noise from construction in the area is currently unbearable for the residents. We have noise all the time. The congestion from buses clogs up the streets and tunnels, and pollutes the area. They constantly idle their engines for hours and honk their horns which are too loud. The streets are often not wide enough for them to turn so they hold up the traffic reversing back and forth till they can get around. They do not give way to pedestrians.	4/9/2016 6:06 PM
113	Do whatever makes this project take the least amount of time.	4/9/2016 6:05 PM
114	The new building should not be constructed in Hell's Kitchen. The PA is acting like a modern-day Robert Moses!	4/9/2016 4:42 PM
115	tear it all down and make it bigger and better	4/9/2016 3:55 PM
116	Keeping construction noise and filth to a minimum and not risk the safety of commuters/pedestrians during construction.	4/9/2016 3:49 PM
117	Transparency about time it will take, any taxpayer-related costs (we want to know what PA NY/NJ is spending, but in this instance - we don't just mean financial costs), etc	4/9/2016 1:42 PM
118	I think the long distance and Jersey busses should be in seperate areas	4/9/2016 1:41 PM
119	Port Authority must be up front with its intentions regarding eminent domain.	4/8/2016 12:25 PM
120	This question is posed as if it is already decided that the PABT will move from its current location. The most important issues to me is that the PABT does not move from its current location.	4/7/2016 12:22 PM
121	With adequate rail transportation the new facility should be built in NJ and the densely populated vibrant Hell's Kitchen neighborhood should not be destroyed.	4/7/2016 10:16 AM
122	None	4/5/2016 2:06 PM
123	Minimizing duration of construction	4/3/2016 11:20 AM
124	Do not destroy any residential or commercial buildings on 8th and 9th Avenue	3/31/2016 2:14 PM
125	Do not acquire existing properties with residences, businesses and community facilities.	3/31/2016 1:58 PM
126	the successful minimizing of the impact of construction can best be measured by how it affects the other options as well as the local residents.	3/29/2016 5:47 PM

127	enabling motorists to have unimpeded access to the Lincoln tunnel during construction	3/29/2016 3:34 PM
128	"Do no Harm." Improve, not disrupt neighborhood function. Minimize traffic disruptions. Air Quality!	3/25/2016 12:45 PM
129	Move the terminal to NJ and let people take the train to the city. It's way too big for a residential neighborhood.	3/19/2016 12:46 AM

Q11 What is your zip code?

Answered: 558 Skipped: 288

#	Responses	Date
1	08836	9/12/2016 4:36 PM
2	10018	9/8/2016 11:30 AM
3	10011	9/7/2016 4:22 PM
4	10018	8/24/2016 4:55 AM
5	07627	8/22/2016 12:26 PM
6	07652	8/16/2016 9:36 PM
7	10304	8/16/2016 8:37 PM
8	10001	8/15/2016 1:43 PM
9	10018	8/10/2016 3:12 PM
10	11379	8/8/2016 2:58 PM
11	10018	8/6/2016 1:39 PM
12	10128	7/24/2016 2:00 PM
13	10036	7/23/2016 3:50 PM
14	10036	7/14/2016 9:32 AM
15	10036	7/12/2016 3:16 PM
16	10036	7/12/2016 2:55 PM
17	10003	7/11/2016 3:07 PM
18	07650	7/8/2016 3:26 PM
19	10001	7/7/2016 10:19 PM
20	10036	7/6/2016 12:30 PM
21	10036	7/6/2016 12:30 PM
22	10916	7/5/2016 5:25 PM
23	10018	7/3/2016 5:18 PM
24	11101	7/3/2016 4:02 PM
25	10018	6/29/2016 12:20 PM
26	07470	6/28/2016 12:08 PM
27	07086	6/25/2016 10:50 AM
28	10018	6/24/2016 11:05 PM
29	07090	6/24/2016 3:37 PM
30	10036	6/24/2016 3:22 PM
31	10954	6/23/2016 9:42 PM
32	08853	6/23/2016 9:09 AM
33	07208	6/23/2016 5:04 AM
34	08757	6/22/2016 8:38 PM
35	07031	6/22/2016 8:09 AM

36	07068	6/21/2016 2:32 PM
37	07054	6/17/2016 11:33 AM
38	07003	6/16/2016 5:02 PM
39	07670	6/16/2016 3:41 AM
40	10018	6/15/2016 7:09 PM
41	07030	6/15/2016 8:01 AM
42	07401	6/15/2016 7:39 AM
43	10001	6/14/2016 4:58 PM
44	07094	6/14/2016 6:23 AM
45	10009	6/13/2016 5:10 PM
46	10009	6/10/2016 4:58 PM
47	10018	6/10/2016 9:45 AM
48	10016	6/10/2016 8:00 AM
49	10018	6/9/2016 9:50 PM
50	10036	6/9/2016 6:06 PM
51	07607	6/9/2016 5:06 PM
52	07030	6/9/2016 1:07 PM
53	08879	6/9/2016 10:56 AM
54	07087	6/9/2016 8:51 AM
55	07093	6/9/2016 8:00 AM
56	07093	6/9/2016 7:48 AM
57	07748	6/8/2016 6:06 PM
58	11221	6/8/2016 8:23 AM
59	07030	6/7/2016 6:27 PM
60	12449	6/4/2016 3:47 PM
61	10036	6/3/2016 10:10 PM
62	07601	6/3/2016 9:12 PM
63	10458	6/3/2016 10:58 AM
64	NY 10036	5/15/2016 12:33 PM
65	10018	5/13/2016 5:36 PM
66	10036	5/13/2016 10:42 AM
67	10012	5/10/2016 12:40 PM
68	10013	5/9/2016 7:34 PM
69	10036	5/8/2016 6:04 PM
70	10036	5/7/2016 8:37 PM
71	10036	4/30/2016 7:24 AM
72	10036	4/29/2016 11:37 PM
73	10036	4/29/2016 5:30 PM
74	10036	4/29/2016 1:25 PM
75	10034	4/29/2016 11:02 AM
76	10036	4/29/2016 9:39 AM

77	10036	4/28/2016 2:07 PM
78	10036	4/28/2016 10:58 AM
79	10036	4/27/2016 7:13 PM
80	10018	4/27/2016 2:22 PM
81	10036	4/27/2016 9:04 AM
82	10036	4/26/2016 8:39 PM
83	10036	4/26/2016 8:35 PM
84	10036	4/26/2016 5:45 PM
85	10036	4/26/2016 5:06 PM
86	10036	4/26/2016 4:02 PM
87	10036	4/26/2016 3:32 PM
88	10036	4/26/2016 2:20 PM
89	10036	4/26/2016 12:10 PM
90	10036	4/26/2016 11:23 AM
91	10036	4/26/2016 10:41 AM
92	10036	4/26/2016 10:33 AM
93	10036	4/26/2016 9:54 AM
94	10036	4/26/2016 9:45 AM
95	10036	4/26/2016 9:18 AM
96	10036	4/26/2016 9:13 AM
97	10036	4/26/2016 4:15 AM
98	10036	4/26/2016 4:02 AM
99	10036	4/25/2016 11:51 PM
100	10036	4/25/2016 11:50 PM
101	10036	4/25/2016 11:46 PM
102	10036	4/25/2016 11:37 PM
103	10036	4/25/2016 10:29 PM
104	10036	4/25/2016 10:09 PM
105	10036	4/25/2016 10:05 PM
106	10036	4/25/2016 9:57 PM
107	10036	4/25/2016 9:41 PM
108	10036	4/25/2016 9:31 PM
109	10036	4/25/2016 9:26 PM
110	10036	4/25/2016 9:25 PM
111	10036	4/25/2016 9:06 PM
112	10036	4/25/2016 8:28 PM
113	10036	4/25/2016 8:26 PM
114	10036	4/25/2016 8:15 PM
115	10036	4/25/2016 7:31 PM
116	10036	4/25/2016 7:12 PM
117	10036	4/25/2016 6:59 PM

118	10036	4/25/2016 6:43 PM
119	10036	4/25/2016 6:41 PM
120	10036	4/25/2016 6:10 PM
121	10036	4/25/2016 5:52 PM
122	10036	4/25/2016 5:48 PM
123	10036	4/25/2016 5:38 PM
124	10036	4/25/2016 5:19 PM
125	10036	4/25/2016 5:12 PM
126	10036	4/25/2016 5:11 PM
127	10036	4/25/2016 5:08 PM
128	10036	4/25/2016 5:06 PM
129	10036	4/25/2016 4:58 PM
130	10036	4/25/2016 4:54 PM
131	10036	4/25/2016 4:51 PM
132	10036	4/25/2016 4:50 PM
133	10036	4/25/2016 4:45 PM
134	10036	4/25/2016 4:45 PM
135	10036	4/25/2016 4:44 PM
136	10036	4/25/2016 4:42 PM
137	10036	4/25/2016 4:41 PM
138	10036	4/25/2016 4:36 PM
139	10036	4/25/2016 4:36 PM
140	10036	4/25/2016 4:33 PM
141	10036	4/25/2016 4:32 PM
142	10027	4/25/2016 4:31 PM
143	10036	4/25/2016 4:31 PM
144	10036	4/25/2016 4:29 PM
145	10036	4/25/2016 4:25 PM
146	10036	4/25/2016 4:24 PM
147	10036	4/25/2016 4:23 PM
148	10036	4/25/2016 4:21 PM
149	10036	4/25/2016 4:21 PM
150	10036	4/25/2016 4:21 PM
151	10036	4/25/2016 4:20 PM
152	10036	4/25/2016 4:19 PM
153	10036	4/25/2016 4:19 PM
154	10036	4/25/2016 4:19 PM
155	10036	4/25/2016 4:18 PM
156	10036	4/25/2016 4:17 PM
157	10036	4/25/2016 4:16 PM
158	10036	4/25/2016 4:15 PM

159	10036	4/25/2016 4:14 PM
160	10036	4/25/2016 4:12 PM
161	10036	4/25/2016 4:12 PM
162	10040	4/24/2016 5:02 PM
163	10036	4/23/2016 11:13 PM
164	10001	4/23/2016 4:05 PM
165	10023	4/22/2016 12:31 PM
166	10033	4/22/2016 12:23 PM
167	10018	4/22/2016 11:19 AM
168	10036	4/21/2016 4:23 PM
169	10036	4/21/2016 12:29 PM
170	10018	4/20/2016 10:32 PM
171	10019	4/20/2016 10:15 PM
172	10018	4/20/2016 9:57 PM
173	10018	4/20/2016 8:56 PM
174	10036	4/20/2016 3:54 PM
175	10036	4/20/2016 3:37 PM
176	10019	4/20/2016 11:53 AM
177	10036	4/20/2016 11:09 AM
178	10036	4/20/2016 10:49 AM
179	10036	4/20/2016 10:06 AM
180	10036	4/20/2016 8:24 AM
181	10010	4/20/2016 8:02 AM
182	10018	4/20/2016 6:19 AM
183	10018	4/19/2016 10:49 PM
184	10011	4/19/2016 10:39 PM
185	10018	4/19/2016 8:51 PM
186	10036	4/19/2016 8:39 PM
187	10018	4/19/2016 8:34 PM
188	10036	4/19/2016 7:36 PM
189	10019	4/19/2016 7:21 PM
190	10036	4/19/2016 6:51 PM
191	10036	4/19/2016 6:13 PM
192	10036	4/19/2016 5:58 PM
193	10019	4/19/2016 5:47 PM
194	10036	4/19/2016 4:33 PM
195	10036	4/19/2016 4:27 PM
196	10019	4/19/2016 3:05 PM
197	11102	4/19/2016 2:45 PM
198	10036	4/19/2016 2:43 PM
199	10019	4/19/2016 1:54 PM

200	10036	4/19/2016 1:40 PM
201	10036	4/19/2016 12:33 PM
202	10036	4/19/2016 12:31 PM
203	10018	4/19/2016 12:20 PM
204	11105	4/19/2016 12:07 PM
205	10036	4/19/2016 10:58 AM
206	10036	4/19/2016 10:39 AM
207	10036	4/19/2016 10:38 AM
208	10018	4/19/2016 10:29 AM
209	10036	4/19/2016 10:21 AM
210	10036	4/19/2016 10:15 AM
211	10036	4/19/2016 10:10 AM
212	10018	4/19/2016 10:02 AM
213	10018	4/19/2016 9:55 AM
214	10018	4/19/2016 9:40 AM
215	10018	4/19/2016 9:32 AM
216	10025	4/19/2016 9:24 AM
217	10036	4/19/2016 9:11 AM
218	10036	4/19/2016 9:08 AM
219	10036	4/19/2016 9:07 AM
220	10036	4/19/2016 8:34 AM
221	10036	4/19/2016 8:34 AM
222	10036	4/19/2016 8:21 AM
223	10036	4/19/2016 7:45 AM
224	10036	4/19/2016 6:37 AM
225	10035	4/19/2016 2:22 AM
226	10018	4/19/2016 12:52 AM
227	10036	4/19/2016 12:43 AM
228	10036	4/19/2016 12:31 AM
229	10019	4/18/2016 11:57 PM
230	10036	4/18/2016 11:56 PM
231	10036	4/18/2016 11:01 PM
232	10036	4/18/2016 10:47 PM
233	10036	4/18/2016 10:26 PM
234	10018	4/18/2016 10:24 PM
235	10012	4/18/2016 10:23 PM
236	10018	4/18/2016 10:23 PM
237	10036	4/18/2016 10:16 PM
238	07078	4/18/2016 10:15 PM
239	10019	4/18/2016 10:12 PM
240	10018	4/18/2016 10:05 PM

241	10036	4/18/2016 10:04 PM
242	10019	4/18/2016 10:04 PM
243	10018	4/18/2016 9:59 PM
244	10036	4/18/2016 9:57 PM
245	10036	4/18/2016 9:56 PM
246	10018	4/18/2016 9:55 PM
247	11103	4/18/2016 9:55 PM
248	10011	4/18/2016 9:51 PM
249	10019	4/18/2016 9:50 PM
250	10019	4/18/2016 9:47 PM
251	10019	4/18/2016 9:43 PM
252	10036	4/18/2016 9:41 PM
253	10036	4/18/2016 9:40 PM
254	10018	4/18/2016 9:34 PM
255	11238	4/18/2016 9:25 PM
256	10019	4/18/2016 9:19 PM
257	10018	4/18/2016 9:19 PM
258	10032	4/18/2016 9:13 PM
259	10018	4/18/2016 9:09 PM
260	10018	4/18/2016 9:04 PM
261	100018	4/18/2016 5:42 PM
262	10036	4/18/2016 5:20 PM
263	10001	4/18/2016 4:30 PM
264	10018	4/18/2016 4:13 PM
265	10036	4/18/2016 3:56 PM
266	10036	4/18/2016 3:52 PM
267	10018	4/18/2016 3:36 PM
268	10036	4/18/2016 2:21 PM
269	10018	4/18/2016 2:06 PM
270	10036	4/18/2016 2:05 PM
271	10036	4/18/2016 2:01 PM
272	10019	4/18/2016 1:53 PM
273	07020	4/18/2016 1:43 PM
274	10036	4/18/2016 1:42 PM
275	10036	4/18/2016 1:26 PM
276	10019	4/18/2016 12:58 PM
277	10036	4/18/2016 12:44 PM
278	10019	4/18/2016 12:34 PM
279	10019	4/18/2016 12:30 PM
280	10036	4/18/2016 12:17 PM
281	10026	4/18/2016 12:11 PM

282	10018	4/18/2016 11:50 AM
283	10014	4/18/2016 11:47 AM
284	10036	4/18/2016 10:27 AM
285	10018	4/18/2016 10:09 AM
286	10036	4/18/2016 8:22 AM
287	10019	4/18/2016 3:54 AM
288	10036	4/18/2016 12:11 AM
289	10003	4/17/2016 11:31 PM
290	10018	4/17/2016 11:16 PM
291	10036	4/17/2016 11:13 PM
292	10011	4/17/2016 10:17 PM
293	10036	4/17/2016 9:49 PM
294	10036	4/17/2016 9:00 PM
295	10036	4/17/2016 5:58 PM
296	10018	4/17/2016 4:22 PM
297	10036	4/17/2016 1:15 PM
298	10036	4/17/2016 12:55 PM
299	10036	4/17/2016 11:26 AM
300	10036	4/17/2016 8:36 AM
301	10014	4/17/2016 7:29 AM
302	10018	4/17/2016 7:24 AM
303	11238	4/17/2016 7:09 AM
304	10036	4/17/2016 3:20 AM
305	10003	4/16/2016 11:40 PM
306	10001	4/16/2016 9:56 PM
307	10018	4/16/2016 9:41 PM
308	10018	4/16/2016 9:31 PM
309	10011	4/16/2016 9:29 PM
310	10011	4/16/2016 8:17 PM
311	10018	4/16/2016 4:04 PM
312	10036	4/16/2016 8:28 AM
313	10019	4/15/2016 11:40 PM
314	10018	4/15/2016 10:36 PM
315	10019	4/15/2016 8:07 PM
316	10019	4/15/2016 8:04 PM
317	10009	4/15/2016 5:32 PM
318	10036	4/15/2016 2:34 PM
319	10036	4/15/2016 2:14 PM
320	10019	4/15/2016 2:00 PM
321	10036	4/15/2016 1:52 PM
322	10018	4/15/2016 1:40 PM

323	10018	4/15/2016 1:02 PM
324	10036	4/15/2016 12:43 PM
325	10036	4/15/2016 12:09 PM
326	10036	4/15/2016 12:04 PM
327	10036	4/15/2016 11:52 AM
328	10036	4/15/2016 11:32 AM
329	10036	4/15/2016 10:38 AM
330	10011	4/15/2016 9:30 AM
331	10036	4/15/2016 8:48 AM
332	10036	4/15/2016 8:41 AM
333	10016	4/15/2016 7:26 AM
334	10018	4/15/2016 7:14 AM
335	10018	4/15/2016 6:46 AM
336	10019	4/15/2016 12:39 AM
337	10036	4/15/2016 12:32 AM
338	10036	4/15/2016 12:19 AM
339	10036	4/15/2016 12:12 AM
340	10036	4/15/2016 12:09 AM
341	10001	4/15/2016 12:04 AM
342	10036	4/14/2016 11:35 PM
343	10036	4/14/2016 11:34 PM
344	10019	4/14/2016 11:25 PM
345	10036	4/14/2016 11:19 PM
346	10018	4/14/2016 11:11 PM
347	10019	4/14/2016 11:09 PM
348	11373	4/14/2016 10:54 PM
349	10036	4/14/2016 10:21 PM
350	10001	4/14/2016 10:10 PM
351	10036-1295	4/14/2016 9:40 PM
352	10036	4/14/2016 9:31 PM
353	10018	4/14/2016 9:12 PM
354	10001	4/14/2016 8:24 PM
355	10011	4/14/2016 8:15 PM
356	10003	4/14/2016 7:41 PM
357	10001	4/14/2016 7:38 PM
358	10001	4/14/2016 7:37 PM
359	10036	4/14/2016 7:31 PM
360	10018	4/14/2016 6:18 PM
361	10036	4/14/2016 6:17 PM
362	10018	4/14/2016 6:10 PM
363	10001	4/14/2016 5:50 PM

364	10036	4/14/2016 5:48 PM
365	10016	4/14/2016 5:45 PM
366	10014	4/14/2016 5:28 PM
367	10036	4/14/2016 5:15 PM
368	10036	4/14/2016 5:07 PM
369	10011	4/14/2016 5:05 PM
370	10001	4/14/2016 5:03 PM
371	10009	4/14/2016 4:53 PM
372	10018	4/14/2016 4:47 PM
373	10036	4/14/2016 4:30 PM
374	10036	4/14/2016 4:29 PM
375	10018	4/14/2016 4:27 PM
376	10003	4/14/2016 4:27 PM
377	10011	4/14/2016 4:16 PM
378	10036	4/14/2016 4:07 PM
379	10001	4/14/2016 4:04 PM
380	10019	4/14/2016 4:01 PM
381	11216	4/14/2016 3:43 PM
382	10019	4/14/2016 3:36 PM
383	10036	4/14/2016 3:06 PM
384	10036	4/14/2016 2:39 PM
385	10036	4/14/2016 2:39 PM
386	10036	4/14/2016 2:27 PM
387	10036	4/14/2016 2:13 PM
388	10019	4/14/2016 2:03 PM
389	10036	4/14/2016 1:27 PM
390	10019	4/14/2016 1:26 PM
391	10036	4/14/2016 1:09 PM
392	10011	4/14/2016 12:53 PM
393	10018	4/14/2016 12:51 PM
394	10001	4/14/2016 12:13 PM
395	10001	4/14/2016 11:51 AM
396	10018	4/14/2016 11:46 AM
397	10036	4/14/2016 11:25 AM
398	10036	4/14/2016 11:01 AM
399	10011	4/14/2016 10:55 AM
400	10036	4/14/2016 10:41 AM
401	10036	4/14/2016 10:40 AM
402	10016	4/14/2016 10:36 AM
403	10040	4/14/2016 10:36 AM
404	10036	4/14/2016 10:29 AM

405	10011	4/14/2016 10:18 AM
406	10036	4/14/2016 10:14 AM
407	10011	4/14/2016 10:11 AM
408	10011	4/14/2016 8:54 AM
409	10011	4/14/2016 8:42 AM
410	10036	4/14/2016 8:42 AM
411	10001	4/14/2016 8:38 AM
412	10036	4/14/2016 8:37 AM
413	10036	4/14/2016 8:23 AM
414	10001	4/14/2016 7:46 AM
415	10019	4/14/2016 6:56 AM
416	10018	4/14/2016 6:47 AM
417	10036	4/14/2016 6:37 AM
418	10023	4/14/2016 6:28 AM
419	10036	4/14/2016 3:56 AM
420	10010	4/14/2016 2:07 AM
421	10001	4/14/2016 1:13 AM
422	10001	4/13/2016 11:23 PM
423	10036	4/13/2016 11:01 PM
424	11103	4/13/2016 10:58 PM
425	10036	4/13/2016 10:54 PM
426	10023	4/13/2016 10:13 PM
427	10036	4/13/2016 10:13 PM
428	10036	4/13/2016 10:13 PM
429	10001	4/13/2016 10:11 PM
430	10036	4/13/2016 10:09 PM
431	10036	4/13/2016 10:01 PM
432	10019	4/13/2016 10:00 PM
433	10019	4/13/2016 9:59 PM
434	10019	4/13/2016 9:27 PM
435	10018	4/13/2016 8:20 PM
436	10036	4/13/2016 7:36 PM
437	10001	4/13/2016 7:22 PM
438	10036	4/13/2016 7:10 PM
439	10036	4/13/2016 6:57 PM
440	10019	4/13/2016 6:56 PM
441	10036-3795	4/13/2016 6:46 PM
442	10036	4/13/2016 6:38 PM
443	10036	4/13/2016 6:38 PM
444	10011	4/13/2016 6:25 PM
445	10018	4/13/2016 6:15 PM

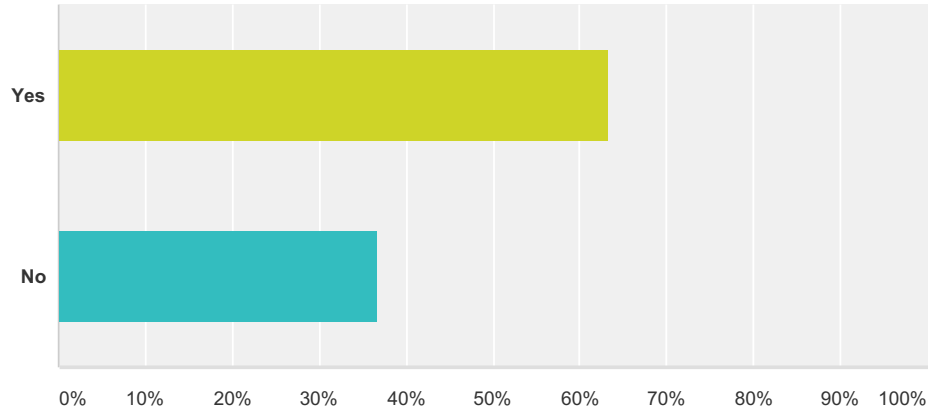
446	10036	4/13/2016 6:10 PM
447	10036	4/13/2016 6:01 PM
448	10011	4/13/2016 5:56 PM
449	10019	4/13/2016 3:45 PM
450	10018	4/13/2016 3:43 PM
451	10027	4/13/2016 2:36 PM
452	10001	4/13/2016 2:21 PM
453	10018	4/13/2016 10:21 AM
454	11215	4/13/2016 10:19 AM
455	10036	4/12/2016 9:38 PM
456	10027	4/12/2016 3:36 PM
457	10036	4/12/2016 9:17 AM
458	10019	4/12/2016 9:08 AM
459	10001	4/12/2016 7:36 AM
460	10036	4/11/2016 6:32 PM
461	11221	4/11/2016 6:00 PM
462	10019	4/11/2016 4:48 PM
463	10036	4/11/2016 4:33 PM
464	10018	4/11/2016 4:26 PM
465	10018	4/11/2016 3:03 PM
466	10036	4/11/2016 2:31 PM
467	10018	4/11/2016 11:42 AM
468	10036	4/11/2016 10:21 AM
469	10001	4/11/2016 9:45 AM
470	10011	4/11/2016 7:41 AM
471	10036	4/10/2016 8:51 PM
472	10019	4/10/2016 7:36 PM
473	10018	4/10/2016 6:57 PM
474	10018	4/10/2016 6:12 PM
475	10018	4/10/2016 5:54 PM
476	10018	4/10/2016 5:39 PM
477	10036	4/10/2016 3:51 PM
478	10036	4/10/2016 11:39 AM
479	11226	4/10/2016 11:22 AM
480	10018	4/10/2016 10:43 AM
481	10036	4/10/2016 12:26 AM
482	10036-6301	4/9/2016 9:44 PM
483	10019	4/9/2016 8:27 PM
484	10036	4/9/2016 6:44 PM
485	10018	4/9/2016 6:06 PM
486	10011	4/9/2016 6:05 PM

487	10036	4/9/2016 6:05 PM
488	10036	4/9/2016 6:04 PM
489	10001	4/9/2016 5:30 PM
490	10036	4/9/2016 4:42 PM
491	10001	4/9/2016 3:55 PM
492	10036	4/9/2016 3:49 PM
493	10019	4/9/2016 3:33 PM
494	10036	4/9/2016 2:55 PM
495	10001	4/9/2016 2:40 PM
496	10019	4/9/2016 2:39 PM
497	10036	4/9/2016 2:34 PM
498	10001	4/9/2016 2:25 PM
499	10019	4/9/2016 1:52 PM
500	10036	4/9/2016 1:45 PM
501	10018	4/9/2016 1:43 PM
502	10011	4/9/2016 1:42 PM
503	10036	4/9/2016 1:41 PM
504	10018	4/9/2016 1:32 PM
505	10018	4/9/2016 1:30 PM
506	10036	4/9/2016 1:27 PM
507	10001	4/9/2016 1:24 PM
508	10036	4/9/2016 1:21 PM
509	10036	4/9/2016 1:21 PM
510	10011	4/9/2016 1:21 PM
511	10018	4/9/2016 8:44 AM
512	10018	4/9/2016 8:24 AM
513	11104	4/8/2016 3:29 PM
514	10018	4/8/2016 2:45 PM
515	10019	4/8/2016 12:25 PM
516	10018	4/8/2016 10:33 AM
517	10018	4/8/2016 10:26 AM
518	10018	4/7/2016 5:34 PM
519	10036	4/7/2016 5:11 PM
520	10011	4/7/2016 1:29 PM
521	10019	4/7/2016 12:22 PM
522	10019	4/7/2016 11:38 AM
523	10001	4/7/2016 10:16 AM
524	10036	4/6/2016 9:35 PM
525	10036	4/6/2016 7:58 PM
526	10018	4/6/2016 7:44 PM
527	11377	4/5/2016 2:06 PM

528	10016	4/3/2016 11:20 AM
529	07666	3/31/2016 9:49 PM
530	07666	3/31/2016 8:03 PM
531	10036	3/31/2016 2:14 PM
532	10001	3/31/2016 1:59 PM
533	07666	3/31/2016 12:43 PM
534	07666	3/31/2016 9:50 AM
535	07666	3/31/2016 9:26 AM
536	10019	3/29/2016 5:47 PM
537	10019	3/29/2016 3:50 PM
538	10025	3/29/2016 3:34 PM
539	11215	3/29/2016 10:26 AM
540	11201	3/29/2016 12:42 AM
541	10018	3/25/2016 12:45 PM
542	07632	3/24/2016 12:12 AM
543	07052	3/23/2016 11:50 AM
544	10036	3/21/2016 1:14 PM
545	10036	3/21/2016 10:16 AM
546	11215	3/21/2016 10:11 AM
547	10006	3/20/2016 9:14 PM
548	10019	3/19/2016 10:13 AM
549	10001	3/19/2016 12:46 AM
550	10018	3/18/2016 6:15 PM
551	07670	3/18/2016 4:36 PM
552	11224	3/16/2016 7:17 PM
553	10001	3/16/2016 6:38 PM
554	10001	3/16/2016 11:12 AM
555	10002	3/15/2016 5:07 AM
556	07648	3/14/2016 8:25 AM
557	10024	3/12/2016 9:56 PM
558	10036	3/12/2016 5:41 PM

Q12 Would you like to receive updates about the design competition and the replacement of the PABT?

Answered: 554 Skipped: 292



Answer Choices	Responses	
Yes	**63.18%**	350
No	**36.82%**	204
Total		**554**

PABT Design Questionnaire – Neighbor

Q13 Email Address

The email addresses provided in response to this question have been removed to protect the privacy of the respondents.

Q14 Please provide any additional comments that you believe would be helpful in shaping the direction of the design competition and future bus terminal.

Answered: 309 Skipped: 537

#	Responses	Date
1	* Make provisions for NJ Light Rail to be added now or later. * Renovate the subway station underneath. * Address the homeless and mentally ill issue. * Try to keep wages in check and monitor for fraud. * Shorten construction period as much as possible. * Make provisions for hybrid electric busses to improve air quality and add filtration systems. * On site bus storage, cleaning and maintenance to improve operational performance. * Allow high density development on top of the garage to offset costs.	9/8/2016 11:36 AM
2	need better design for bus congestion	9/7/2016 4:22 PM
3	Build the terminal where it is with entrances open to 42 and allow 8th Avenue side to become entrance to newly constructed office tower above. Private developer to pay the cost and run construction in land lease with PANYNJ	8/22/2016 12:28 PM
4	Forget bus's get better train service	8/16/2016 9:38 PM
5	This survey is not easy for elderly people to read and understand. There should of been more areas so people can write in their option. However, something is better then nothing and I would like to welcome with open arms the new PABT which I hope will happen very soon. I speak for a lot of the neighbors in this neighborhood and say that most people would like this built. Stop listening to all the negative remarks from tenants that are paying $300 per month in rent. Good luck with your new project and I hope its a big success. Thank You	8/10/2016 3:17 PM
6	I'm sorry to say but the PABT, as well as pretty much all the other PANYNJ facilities and infrastructure are completely obsolete, filthy, and in disrepair. For all the tolls they charge on bridges, they should do better job maintaining the airports and bridges. I understand that this is no easy task and improvements have and are being made but the PNYNJ in my opinion, is a huge bureaucracy and an embarrassment to the NY/NJ metro area. Mr. Foye should really look at other cities throughout the world and study what makes them more efficient, cost effective, and functional.	7/23/2016 3:56 PM
7	Don't build an ugly building. Have a real architect build it so that it is a proud member of the neighborhood for years to come.	7/14/2016 9:33 AM
8	Don't rule out multiple "swing space" locations in the neighborhood or in NJ to allow for the massive over half required of the existing facilities. Take as long as you need and spend as much as necessary. Just do it well and minimize long term displacement of communities.	7/12/2016 3:18 PM
9	NA	7/8/2016 3:26 PM
10	It would be nice to have a people mover in the tunnel between PABT and the MTA station for 7 train etc across 8th ave. Outdoor terraces for dining a few flights up in the new building would be welcome. And a private gym or two in the terminal would be ridiculously handy. Bring Megabus in too if they want. Thanks.	7/7/2016 10:22 PM
11	What good is a bigger bus terminal if the tunnel's capacity remains the same? In fact, a bigger terminal (resulting in more buses) would clog the tunnel further. Building a bigger terminal is is extremely short-sighted and old-school. Given your immense budget, you should be thinking outside the box, and using this opportunity to to re-imagine the future of commuting in this corridor. Instead of buses (and the resulting pollution and traffic congestion), you should consider trains, light rail etc. Perhaps a combination of buses and rail (i.e. refurbishing existing PABT and also adding rail to supplement). And if a bus terminal is still what you are set on, a terminal on the NJ side makes more sense. After all, this terminal services NJ residents more than NY residents.	7/6/2016 12:45 PM
12	I would like to go on record as being in disagreement with the vast majority of the complaining by CB4 and the residents of the immediate area around 9th avenue and 40th street. Unless the PABT is moved to NJ (which would be my preference, but which I also understand is not an option) then it will need to go somewhere in the neighborhood. Also, there is NO way that a new PABT could be worse than what we have now. Most of the community activists are just being obstructionist. The new PABT will not "obliterate" anything. As long as the new design corrects the issues with the existing building (mostly by being a pleasant welcoming facility) it will be a much needed upgrade. It also needs to act as a gateway (and not a barrier) between the 42nd street/Hell's Kitchen corridor and the Hudson Yards/Manhattan West neighborhoods. The worst thing that could happen is for the new PABT to act as a barrier between these neighborhoods.	7/6/2016 12:38 PM

13	Please make ease of commuting highest priority. It does not have to be a palace as most are quickly in and out. Clean and safe please!	7/5/2016 5:26 PM
14	The bus terminal should be music smaller and most of the passengers should arrive by subway (# 7 extension - nothing else makes any sense	7/3/2016 5:20 PM
15	Choose a design that does not look out of place and instead reflects the great values of New York City. Keep in mind major security features, clear signage, retail, and larger restrooms. I would prefer a glass and/or granite facade.	7/3/2016 4:05 PM
16	Clean up the homeless and bad actors	6/24/2016 3:22 PM
17	yes	6/23/2016 5:05 AM
18	Don't make the floor too smooth. It'll be slippery during Snow and Rain. Also, Please install more ticketing vending machines, atleast one for five gates.	6/17/2016 11:36 AM
19	You reek of corruption. You are destroying what little authenticity Hells Kitchen still has and displacing low income residents for your own despicable personal profit. No one believes for one second this is for the good of the public. You are inept and disgusting and should all be fired.	6/15/2016 7:13 PM
20	A plan that eases traffic congestion from the Lincoln Tunnel is ideal.	6/13/2016 5:12 PM
21	Focus on capacity - the lack of adequate gate space and bus holding areas is the key problem with the current terminal. We don't want to spend time in the terminal - space for retail, dining and other non transportation services should be minimized in favor of capacity building.	6/9/2016 9:52 PM
22	stop being corrupt and fix the disgraceful service of the Lincoln tunnel. Stop making excuses, you get enough money. Do your jobs, and do it well. We are annoyed of all the excuses.	6/9/2016 10:57 AM
23	Do not create another "oculus" station. Simple, clean and user friendly means more than wasting $$ on ridiculous, overpriced design.	6/9/2016 8:03 AM
24	Less depressing; free wifi	6/9/2016 7:49 AM
25	There is a need for a healthy food place versus pizza and the existing deli.	6/8/2016 6:08 PM
26	add wifi	6/8/2016 8:24 AM
27	Non-slanted floors would be nice, and more bus access to the tunnel to encourage more mass transit in and out of the city.	6/4/2016 3:49 PM
28	Good Luck--Don't be a symbol of excess ;)	6/3/2016 10:59 AM
29	I feel the buildings should be a traditional building of masonry, with retail on the street and inner lobbies.	5/10/2016 12:42 PM
30	Use solar, wind or other renewable power, if possible for air conditioning, heating, etc. Make this terminal a real destination, a place where people want to go to, not a place (as it is currently) where people want to run from, because it's so congested, ugly and depressing.	5/8/2016 6:05 PM
31	My main concerns are as to how it will affect the existing neighborhood [potentially obliterating HK] and how it will obscure the view I now have in my apartment on 42nd Street.	5/7/2016 8:39 PM
32	Please we don't want any high rise construction on 42nd street	4/30/2016 7:25 AM
33	I strongly support Concept 1 which is the one that plans to build only one commercial building at the corner of 42nd street and 8 ave. The benefit of this Concept is that it's the simplest design with minimal construction impact and allows commuter to access the 8 Ave subway easier and faster. With the same reasons, I am strongly against Concept 3 and 5.	4/29/2016 1:28 PM
34	While I do not live in the immediate area of the terminal, I have worked in that area. I continue to be a member of a local congregation that provides various types of services to area residents.	4/29/2016 11:04 AM
35	MINIMIZE IMPACT TO ADJACENT BUILDINGS. PLEASE DO NOT OBSTRUCT VIEWS.	4/28/2016 2:08 PM
36	light and noise are most imprtant	4/27/2016 2:22 PM
37	I hope the design will acknowledge the fact that the area has become an increasingly residential district. I already struggle with the noise, pollution, and scary characters on 42nd street so I hope the new design will reduce these elements and make New Yorkers proud! Thank you!	4/26/2016 8:46 PM
38	Please do not obstruct our west side views and make sure no construction noises after normal business hours.	4/26/2016 5:47 PM
39	Allowing for significant development i.e. tall towers is almost certain to be met with very stiff opposition from the community.	4/26/2016 4:03 PM

40	Do not make the project any higher than it currently is, otherwise the views of the Orion Condomium will be blocked.	4/26/2016 12:11 PM
41	Restrict height to current footprint. I do want my views blocked.	4/26/2016 11:23 AM
42	Any new building should be focused on high quality design which enhances the public space and "quality of life" of an area that is already highly congested - and not just seeking to maximize the amount of new offices and/or residences by adding new high rises.	4/26/2016 10:43 AM
43	I am concerned about the current environment of the bus terminal than the actual building. It is a disgrace to see the number of homeless and vagabonds that surround the area. I don't feel safe having my family walk close the bus terminal anymore. Building changes can definitely help but unless the city changes its mindset about letting homeless people use public facilities nothing will have changed.	4/26/2016 10:35 AM
44	make it more like Union Station in DC -but with buses	4/26/2016 9:14 AM
45	Any additional high rise does not block view for all existing buildings, particularly for the Orion Condominium's view towards south (PABT building on 9 Avenue between 39 & 40 Street)	4/26/2016 4:20 AM
46	if replaced, replace it with a similar size and structure	4/25/2016 11:48 PM
47	I think it's great that PABT will be improved. As someone who walks to PABT daily, I think it's a great opportunity to improve the safety and cleanliness of the space, especially the outdoor space on 42nd, between PABT and 9th ave. There are always plenty of homeless people and often times drug abusers as well.	4/25/2016 11:39 PM
48	Option 3 is a disaster for the neighborhood	4/25/2016 10:09 PM
49	tower would be best and most convenient on 8th avenue end of the Port Authority property	4/25/2016 10:07 PM
50	Please keep in mind the safety of neighbor residents as well as obstructiving the views of apartmenfs	4/25/2016 9:31 PM
51	Please consider the residents who live on the same block.	4/25/2016 9:08 PM
52	The PABT is in dire need of updating and am glad that is being recognized. However, there should be a large effort to make zero impact to the neighborhood as there are long time residents who live in the neighborhood. The new designs should avoid building and new buildings larger and higher than the current designs. I think this is important as this directly affects residents of Hell's Kitchen.	4/25/2016 8:31 PM
53	The area around PABT is amongst the most congested areas in Manhattan and one without green spaces or parks anywhere around nearby. Bryant Park is crowded to standing room only on week days or weekends. In addition, the development of thousands of residential units and several million hotel/ commercial/ office space has clogged the sidewalks to an unacceptable level. We need to reduce crowds in the current PABT by building a new terminal on the far west side and separating the long distance and commuter terminals.	4/25/2016 8:29 PM
54	Less high rise buildings is number 1	4/25/2016 7:32 PM
55	I am seriously concerned about the garage and what type of building will be built on top of the existing structure. I live at the Orion and this will block our view and bring down the property value of our units. I am thinking of buying in the building and your proposal will affect my decision to invest or not in the Orion and in the neighborhood.	4/25/2016 7:01 PM
56	Need to try to keep low profile, area too dense now and so much new construction that it will certainly get much worse without careful planning	4/25/2016 6:45 PM
57	Hope building not very high	4/25/2016 6:11 PM
58	More security	4/25/2016 5:53 PM
59	Please move the terminal to the outskirts of Manhattan.	4/25/2016 5:19 PM
60	Those of us that live near the terminal would like not to have our views blocked and thereby killing the value of our condos.	4/25/2016 5:12 PM
61	Dont remove many of the lovely little Hells Kitchen neighborhood shops!! :(	4/25/2016 5:07 PM
62	We should look to make PABT the next Grand Central	4/25/2016 4:59 PM
63	Please not not obstruct the southern facing views of 350 W 42nd St.	4/25/2016 4:45 PM
64	No building higher than ten floors between eighth and West Side Highway.	4/25/2016 4:43 PM
65	Please do not block the views of the adjacent residential buildings! Please limit noise!	4/25/2016 4:42 PM
66	In order to preserve the evolving residential character of the neighborhood, the impact on the existing residential buildings should be a prime concern, specifically not obstructing the view from the building at 350 W 42nd st. (the Orion) and planning construction so that noise level/other construction-related disruption is considered	4/25/2016 4:41 PM

67	Concern about plummeting property value for already existing new construction	4/25/2016 4:31 PM
68	There should be a complete reconstruction of the terminal and the new one should be clean and modern with nice public space usable by people that live in the area and do not use the terminal for transportation.	4/25/2016 4:26 PM
69	Please do not sell air rights from any current PABT buildings as future development will block my views and sunlight.	4/25/2016 4:25 PM
70	I live on the 19th floor of the Orion on 42nd Street and face south, overlooking the PA roof parking deck. I oppose any proposed construction that will obstruct my views.	4/25/2016 4:20 PM
71	Green space or green roof	4/25/2016 4:19 PM
72	There are quite a few homeless people and potentially dangerous people hanging around PABT. I hope the security will be improved. I hope the construction does not affect my living experience in my building (350 W 42nd)	4/25/2016 4:16 PM
73	less pedestrian traffic on 42nd. Please do not block south side views of 350 West 42nd Street Apartment building. Contain noise pollution and pedestrian traffic.	4/25/2016 4:13 PM
74	The bus terminal needs to handle both the current bus commuter levels (including those that don't use the terminal now) & the projected levels over the next 50 years. The terminal also needs to be designed also that incase bus travel becomes passé that the building can be used for office/retail space.	4/24/2016 5:06 PM
75	Whatever is chosen should be the least impact on the people who live here in the area.	4/23/2016 11:14 PM
76	Let's not forget about those with hearing loss, a substantial percentage of our population. See www.hearinglossnyc.org and www.hearingloss.org for more info on hearing loss.	4/23/2016 4:07 PM
77	DO NOT TEAR DOWN EXISTING NON PROFITS on 40th off 9th Avenue. There has to be another way!	4/22/2016 12:32 PM
78	Redevelopment does not have to mean expansion for property. It is entirely possible to retrofit the needs without taking from the community and pushing out nonprofits doing good works to make your place better.	4/22/2016 12:24 PM
79	don't, just don't expand west. Go vertical if you must but stay east of Ninth Avenue.	4/21/2016 4:24 PM
80	Bringing busses into Nyc is an outmoded idea there should be a rail link to NJ not buses. It is really a backward idea.	4/20/2016 10:34 PM
81	Perhaps you should have 2 bus terminals like there are 2 train stations. Hell's Kitchen is not the place to build an expanded bus station!	4/20/2016 10:18 PM
82	The bus terminal should be designed in accordance with modern environmental considerations: no destruction of historic neighborhood blocks, a decrease in the amount of buses using the terminal, and a shrinkage of its operations. A citywide discussion is required.	4/20/2016 9:59 PM
83	The PABT is a critical component of this neighborhood. While a new bus terminal is long overdue, the PA must make better use of the vertical space that it has at its disposal. Every new building that has been erected in the local area (and in the city for that matter) takes this into consideration. I can envision a facility that is at minimum seven (7) stories high with at least 2 ramps leading to the Lincoln tunnel allowing for an entire floor of office space as well as the capacity to handle the projected growth that is expected in bus volume while still leaving plenty of retail space opportunity.	4/20/2016 9:04 PM
84	Do not take more space away from our community. Leave the PABT where it is and update it where necessary. This is a terrible idea.	4/20/2016 3:56 PM
85	Preserve the existing neighborhood around PABT west of 9 ave.	4/20/2016 3:37 PM
86	maximize accessibility for blind customers (i am blind)	4/20/2016 11:54 AM
87	You have to make it easy for the people arriving to get to the subways effeciantly	4/20/2016 11:09 AM
88	The current terminal is ugly and uninviting from the outside. Perhaps any new terminal should have more glass and less metal.	4/20/2016 10:09 AM
89	Please do not destroy the vital community south of the terminal using eminent domain. Please limit work to the current terminal.	4/20/2016 8:03 AM
90	Take a lead from new WTC PATH station - don't miss the opportunity to add some beautiful form in to go with the function.	4/19/2016 10:52 PM
91	Fix the mess you have, don't kick the rest of us out to move it and then leave a huge construction zone in our neighborhood which threatens our safety. Why not develop by Hudson yards or the west side highway. You'll be helping far more people and disrupting far fewer homes.	4/19/2016 6:53 PM
92	Improving the station without growing the footprint or intruding on property is very important for the neighborhood	4/19/2016 6:15 PM

93	As clearly stated in the public hearing, PA needs to remove the "chosen design preference" which guts south western Hells Kitchen and does not inform designers/architects that we are a vibrant and very longstanding community. And, as you were reminded, and historic (and historically designated) neighborhood. What you are seeking is "Robert Moses on steroids". It's bad urban planning, bad design and unacceptable destruction of an historic neighborhood. This should have NEVER gone out in the form shown to us, before meeting with us. That it did so indicates the intent to bulldoze, which is unacceptable. Hell's Kitchen has been under assault for decades, and it has to stop. PUT IT IN NEW JERSEY, where the commuters are. They want it, give it to them there. Even more importantly, the design needs to be human scale and designed for human use, not another example of "ediface complex" to the ego of the architect(s), Port Authority of NY & NJ, and politicians. The performance we were provided already screams wasted funds and corruption (not to mention NY/NJ ever favorite "budget overruns" on other people's money. Nor does anyone need a million dollars for a "proposal"; neither do "runners up" need hundreds of thousands of dollars. Put a stop to that right now. Pay whomever wins the design contest AFTER IT IS approved. And a good deal less than a million dollars. Runners up don't need anything at all. It's a contest, not an invitation to feed at the trough of the public purse.	4/19/2016 6:10 PM
94	Lots of longstanding independent businesses near PABT. Don't drove them out. Don't take their spaces.	4/19/2016 5:48 PM
95	Please, minimal construction and no expansion	4/19/2016 4:34 PM
96	The PABT should be located in New Jersey, not in an increasingly densely populated area of Manhattan.	4/19/2016 4:28 PM
97	I am concerned about neighbors and businesses in the immediate area having to uproot their lives.	4/19/2016 2:48 PM
98	remember hell's kitchen is a NEIGHBORHOOD, not just a transportation hub. this survey format is quite questionable! much more effective would be asking people to rate the importance of each "concern" 1-5 rather than in contrast to each other.	4/19/2016 2:45 PM
99	use the land you've got, don't destroy the community just because you need too fix the mistakes you made when you built such an ugly and inefficient building	4/19/2016 1:55 PM
100	Looking forward to at least a facelift. Would love to see higher end retail and food options (as opposed to fast food) and less crime and indigent folk hanging around. It's a scary NYC place circa the 70s. Time for a new look! CLEAN UP MY BELOVED NEIGHBORHOOD, PLEASE! I am happy to be inconvenienced while construction happens	4/19/2016 12:34 PM
101	This is Manhattan. We need to be concerned with space efficiency far more than open lighting and bike parking.	4/19/2016 12:23 PM
102	If the businesses in the area are displaced to accommodate this then lots of people will be out of jobs as well as some being forced from homes. My company would be ruined without our home on 39th street.	4/19/2016 12:08 PM
103	The 7 subway stop should be built at 41/10 to improve the neighborhood overall as part of the project and to provide access to this train from the new terminal	4/19/2016 10:40 AM
104	It is highly important that the neighborhood be preserved with both small business and residential spaces respected.	4/19/2016 10:31 AM
105	To really improve service, buses should be located in NJ & a high-speed rail put in to bring people into NYC, bypassing Lincoln Tunnel congestion.	4/19/2016 10:17 AM
106	Finding a human and permanent solution to the needs of the homeless who live there now. Reducing the traffic noise and non stop honking.	4/19/2016 10:12 AM
107	You must retain existing housing and apartments as those contain the people who care about the neighborhood. If you have visited the bus stations located in Buffalo, Syracuse, even Providence, RI, you will see that all bus stations are breeding grounds for homeless and crime. Even our own Port Authority Bus terminal follows suit, 9th ave between 41st and 39th still has a long way to go. We have an influx of homeless, including some who camp out regularly in the Port Authority. Penn Station follows a similar fate, and why is this? Because commuters and tourists hand these people money. In your plans affordable and old buildings would be impacted, while the shining new Cassa residences would be kept intact. These people have little affinity for the area, except to keep their property values up. If you move in your gargantuan retail plan and bus terminal you will decrease the value of these luxury condos as well. Who wants to live near a loud, dirty, noisy, dangerous bus terminal if you can afford to live somewhere else? Do not allow this neighborhood to lose it's character by selling out local New Yorkers to the highest bidder. Do not displace people. When the Port Authority was first built, it did not improve this neighborhood and it still hasn't. Instead it made this area a wasteland.	4/19/2016 10:10 AM
108	It appears that PA officials have not considered the bus terminal problem/solution in a large regional and visionary way. What has been presented to the community is an untenable expansion of the existing problems of the current bus station, which will be obsolete by the time it is completed. PA plans for the new terminal seem to ignore the congestion issues now and in the future in regards to the streets in the neighborhood and limits on the capacity of the Lincoln tunnel. PA's whole approach is to spend enormous amounts of money on a shortsighted patchwork approach to the problem, and is breathtakingly lacking in vision for what the neighborhood and commuters are going to need in the future.	4/19/2016 9:48 AM

109	Please take neighborhood concerns seriously. An expansion of the current bus system is not forward thinking. A new PABT built on this premise will be obsolete by the time it is completed.	4/19/2016 9:35 AM
110	There is widespread construction in our neighborhood and we have tolerated massive undertakings right outside our apartment for the last two years on 43rd btwn 10th and 11th aves. There needs to be a deeper consideration of residents quality of life while these projects develop. We have jackhammers at 6am on the weekends sidewalks in accessible and unacceptable equiptment noise levels at all hours. People live here. There should be frameworks that are in place that recognizes.	4/19/2016 9:14 AM
111	I just want to make sure the small businesses in the neighborhood are protected.	4/19/2016 9:12 AM
112	Any designs that welcomes property acquisition in the 9ave, where the essential businesses and community service are, SHOULD NOT be considered. This is a strong neighborhood, we have survived so many difficult years, we will fight to keep what is left of our core. If you want to community support, DO NOT destroy the heart and essence of Hell's Kitchen South	4/19/2016 8:39 AM
113	Moving the terminal west is the easy option but is neither better for commuters who will have to walk farther from midtown nor the community that will be decimated by the building of a new terminal and vagrant/criminals it will bring. Billions of dollars should be able to come up with a better solution.	4/19/2016 8:24 AM
114	There are many historical businesses around PABT that are important to our neighborhood. I would like to see these remain in tact!	4/19/2016 6:38 AM
115	Don't evict and demolish local businesses.	4/19/2016 12:43 AM
116	Please save the block between 9 and 10 on 39th.	4/18/2016 11:57 PM
117	I think best to update the area instead of taking over new land and expanding. Clean up and update what exists.	4/18/2016 11:02 PM
118	I think it should be located somewhere else. Destruction of the church and other buildings is unconscionable.	4/18/2016 10:24 PM
119	Please don't make me homeless.	4/18/2016 10:24 PM
120	You're not as bad as Penn Station! Whatever you do, please make it work with the surrounding area.	4/18/2016 10:15 PM
121	Do not destroy the community in your quest to build another city monstrosity. Be a leader and respect the area.	4/18/2016 10:14 PM
122	Lincoln tunnel started to destroy the neighborhood. PABT continued. Use the opportunity of a new PABT to bring a kind of air-train link to a larger bus facility in New Jersey. Create a green park above access ramps to tunnel. Introduce a space for open air farmers market to bring back the life that made Hell's Kitchen special. And is no more	4/18/2016 10:07 PM
123	I'm concerned that local businesses will fail due to construction.	4/18/2016 9:57 PM
124	have an updated bus terminal that provides commuters a safe environment while protecting the neighborhood and its culture.	4/18/2016 9:57 PM
125	Please do not expand west. Preserve existing businesses and our neighborhood!	4/18/2016 9:48 PM
126	Stop the design competition. Change course. Why was funding for the 7 line withdrawn? Understand this is for New Jersey commuters. Bring buses to rail tracks, tunnels and ferries to come into New York. Recognize that this is the 21st century!	4/18/2016 9:47 PM
127	Build something that considers visionary thinking about the future of mass transit -- not a white elephant that reinforces the past	4/18/2016 9:41 PM
128	Best of luck!	4/18/2016 9:41 PM
129	move bus terminal to jersey with improve cross Hudson rail transit	4/18/2016 9:37 PM
130	When I think of New York in the future (say 2030) I don't see more busses. I see flying cars and folks on Hoover boards. (I'm joking kinda). But the point is that preparing for more busses doesn't seem like a forward way of thinking. Your own data indicates that car/bus travel has declined and rail/ferry usage has increased. It seems archaic to me to be preparing for more busses instead of more innovative rail/subway options, which because of emissions alone is the way most public transportation in most cities seems to be going. But if the design competition stays as is I think it is IMPERATIVE to have a few voices on the deciding committee be actual residents of this community, along with your 'international experts.' I don't know how many folks will be on the deciding committee but perhaps there could be at least one neighborhood resident who is in the field of architect, design, urban planning, etc and another neighborhood resident who is just a lay person but who actually lives in the hood. I own an apartment on the west side of 40th street and go to church at Metro on the east side of 40th street. So like most of my neighbors I am extremely invested in all this. I'd be happy to be on that committee and represent my neighbors!	4/18/2016 9:16 PM

131	The new PABT should not destroy the surrounding blocks in order to accomplish their goal. There is so much history in Hell's kitchen that it would absolutely disgust me to see a city transit hub flop down on top of buildings and businesses that have existed for 100+ years.	4/18/2016 9:14 PM
132	Please don't demolish our homes and our history. If the PABT tries to knock down neighborhoods, this community will do everything in it's power to block it and slow it down. Additionally, with the rise of automated driving and other tech advances, the current best solution may not even make sense in 20 years when a project like this is actually completed. I know this is a big issue and we need a solution. But please don't destroy our neighborhood.	4/18/2016 9:11 PM
133	The revitalization of PABT is necessary however, as are the organizations working to serve the Hell's Kitchen community that would be effected by new developments, Metro Baptist Church which serves the community through food justice programs (a food pantry and roof-top garden), clothing closet, after school programs, a safe place for homeless veterans and women suffering domestic abuse hoping to start a new chapter of their life. Clinton Housing which serves to provide affordable housing. The Dwelling Place and Covenant House both assisting those trying to get off the streets.	4/18/2016 5:52 PM
134	I am very concerned about eminent domain. I live and work in the area and do not want the sense of neighborhood diminished.	4/18/2016 4:14 PM
135	Put the station in NJ and extend the subway to NJ	4/18/2016 3:59 PM
136	Please do not move the bus terminal.	4/18/2016 3:37 PM
137	Real estate values and quality of life in midtown west will improve radically with the arrival of Hudson Yards, as it did with the cleaning up of Times Square. Razing entire blocks to increase the size and presence of the Port Authority, which has a track record of making the neighborhood less safe and is very poorly maintained, seems like many steps in the wrong direction for the future of our city. Pleas move the bulk of Port Authority bussing to Nj. Barring that, we ask that a carefully considered architectural plan that beautifies while minimizing the impact to the neighborhood be implemented.	4/18/2016 2:33 PM
138	We live across the street from this mess. The pollution is horrible, the traffic horrible. SUV's and cars without 3 people in them should be BANNED! A fee should be charged for driving into midtown. Streets are filthy, the area is getting more congested and disgusting everyday and dangerous. Seems we have a muslim invasion in our area as well which is disturbing and upsetting especially to the women here. Little girls in black sheets are NOT acceptable in a civilized society. We feel overwhelmed with the filth, the bad air, the massive crowds and the traffic. Traffic "cops" are useless and do nothing to stop law breakers running lights or blocking intersections or crosswalks. Never is a ticket given out. If we could afford to move we would leave immediately!	4/18/2016 2:09 PM
139	design is secondary to keeping the existing terminal in place on top of the existing subway stations.	4/18/2016 2:03 PM
140	Unless you build a bridge over the river that feeds directly into the PABT, traffic will only make the neighborhood more unlivable than it already is.	4/18/2016 1:43 PM
141	Consider implementing programs/stations/areas for services for homeless populations; consider comprehensive solar charging stations; consider gender neutral restrooms; consider lactating rooms for mothers; consider mediation rooms; consider outlawing buses that require fossil fuels, and creating more demand for electric buses that produce less fumes in my neighborhood.	4/18/2016 1:00 PM
142	I think the expansion of the terminal is a terrible idea and will have devastating impacts on the Hell's Kitchen community.	4/18/2016 12:35 PM
143	We have nothing but extreme congestion from both cars, trucks and buses as it is now. To make this move would be disastrous to the neighborhood. Why not simply improve the current location? The buses are set up with direct exits and entrances to the Lincoln Tunnel. Moving it uptown will not have those accesses and only cause worse congestion on 9th Ave., causing PA costly delays in man power and fuel, never mind the pollution to an already over polluted city.	4/18/2016 12:34 PM
144	I take offense to this questionnaire as if it is a done deal. We, in the community, don't want our churches, residential and businesses torn down. Revitalize the existing building. Improve on the disaster already standing. The West Side is becoming a tourist mecca with no concern for the residents who have built this neighborhood.	4/18/2016 12:23 PM
145	Metro Baptist Church (40th St between 9th & Dyer) is an important religious facility and community member, as is the Clinton Housing Development, Rauschenbusch Metro Ministries, and the Hell's Kitchen Farm Project. All of these facilities would be taken over and their programs harmed by the proposed relocation of PABT. Please reconsider and preserve these important community institutions.	4/18/2016 11:52 AM
146	"Do not destroy the vital Hell's Kitchen South neighborhood for a new bus terminal!"	4/18/2016 11:47 AM
147	do not use eminent domain to obtain property on the west side to build a new terminal. The PABT has not been a good neighbor in the 50 years I have lived in Hell's Kitchen	4/18/2016 10:30 AM
148	more signage throughout new terminal on bus departure times.	4/18/2016 3:56 AM

149	Am extremely concerned about the quality of life and how and where the new bus terminal will be constructed.	4/17/2016 11:18 PM
150	The terminal should have the same footprint but up to date design which would include ventrilation of all bus access points.	4/17/2016 10:20 PM
151	Don't displace businesses or residences.	4/17/2016 9:01 PM
152	Keep the entrances & exits under the streets, make it a bigger design (like Grand Central)	4/17/2016 1:18 PM
153	Residents want it moved west, not expanded where it is. Publicize these meetings with each building in the area and you will hear this. As previously mentioned, the steps become a sleeping area, especially after 9pm when the doors close. This proposes a threat in the middle of a central area of our city, as they are undisturbed. Urinating & defecating in public areas is also a problem.	4/17/2016 12:57 PM
154	Use your brain and listen to the people instead of your money.	4/17/2016 11:27 AM
155	Move it to NJ.	4/17/2016 8:37 AM
156	Don't destroy the neighborhood	4/17/2016 7:30 AM
157	Do not destroy the vital Hell's Kitchen South neighborhood for a new bus terminal! Metro Baptist Church is essential to the neighborhood.	4/17/2016 7:24 AM
158	I would like to emphasize that business and the people who live in the area should have minimal disruption. Eminent Domain should not be used to destroy the small businesses in the area. This neighborhood is under a massive amount of construction, this will add to the disruption that is already occurring in CB4.	4/16/2016 9:58 PM
159	I think that something should be done about the crumbling empty lots west of the current PABT. They're unsightly. I think a nice open green space would be nice there.	4/16/2016 9:50 PM
160	Please do not exercise eminent domain to hurt residents or nonprofits. Find a way to make things better without hurting the community.	4/16/2016 9:32 PM
161	Look to other cities that have upgraded and have successful Commuter & Traveler Hubs	4/16/2016 8:18 PM
162	Very happy that the redesign is moving forward. Please leave open/natural light public space and integrate the station into the neighborhood.	4/16/2016 4:05 PM
163	Please keep the integrity of the independent shops and stores that our neighborhood depends upon on 9th Avenue and our quiet neighborhood along 10th Avenue	4/16/2016 8:29 AM
164	No use of eminent domain should be the number one design spec for any PABT redevelopment. Any design that does not respect the needs and fabric of a hard-won and recently desirable neighborhood--built on the hardworking backs of those who risk displacement--is unacceptable. Period.	4/15/2016 11:45 PM
165	Leave our neighborhood alone	4/15/2016 10:38 PM
166	The new design, while welcome in its replacement of a Terminal that's dreary and dated, should not require the displacement of residents, who either own their apartments or rent. Same goes for businesses.	4/15/2016 8:08 PM
167	This is a disgraceful proposal.	4/15/2016 8:05 PM
168	take some designs and DBOM from Euro, Germany....Denmark, etc. Good Luck!	4/15/2016 5:35 PM
169	We have neighborhood stores that have been here for about 100 years, plus the residents in those buildings. PLEASE, PLEASE, NO EMINENT DOMAIN! Or, at least, give them the option of the same space in the new development, AT THE SAME PRICES THEY PAY NOW!	4/15/2016 2:16 PM
170	Look at examples all over Europe - especially France, Spain p, Germany and England - they have managed to create amazing/ noteworthy hubs of transportation : airports, train and bus stations. Platforms and restrooms are nickel clean, signage is clear and visiblle, safety cameras and trained security presence. NY PABT is far behind!	4/15/2016 2:07 PM

171	Though I hasten to admit similarities between the current Port Authority and the old Penn Station, I do admit that the current iteration has its merits as a vestige of New York City that, if removed or reincarnated, will leave a hole in an increasingly homogenized city that can only be stopped with more realty projects for the wealthy and elite. I doubt greatly that anyone on the PABT committee in charge of this expansion commutes regularly via the Port Authority, but we cannot fail to remember that this is a commuter hub, not a retail destination or a lifestyle/cultural center. Despite any and all attempts at revamping the PA's image, it will still be a location for people to pass through, not linger, and will never share the same importance as a Grand Central, which is still a paragon of smart and efficient transit design. If the true purpose of the Port Authority's redesign is to increase efficiency and facilitate commuting, I fail to see how a similar plan that places new construction on the terminal's extant holdings on the blocks in question while connecting the old and new terminals either under or overground would not be preferable. There is ample space in the area in question for new facilities and better logistics, not to mention the exorbitant waste of space and infrastructure that is the privatized rooftop parking lot. Why not build UP instead of around? Furthermore, I can only imagine that the twenty-odd private buildings in question, representing what would effetively be a facade on 9th avenue, would merely be turned into retail spaces for bars and storefronts, which seems unnecessary given the plethora of better options New Yorkers would rather patronize, and the clear precedent of Port Authority building around the local neighborhood as opposed to razing it (e.g. the persistence of the McGraw-Hill building). This seems to be another misguided attempt at creating a luxury or lifestyle space in a corner of Manhattan that truly does not need it. As a lifelong resident of Hell's Kitchen, I don't see it filling any needs for local residents, but that is clearly not the purpose of the redevelopment. I urge the committee to be reasonable and think not only of the volume of commuters that use the terminal, but rather HOW they use it, and try to create meaningful solution that doesn't merely revamp for novelty's sake, but truly tries to address the needs of the whole community.	4/15/2016 1:23 PM
172	Buid a garage first	4/15/2016 12:45 PM
173	Consider developing the area SOUTH of W.39th Street for PABT expansion where there are fewer businesses that will be impacted. Please do not push out small retailers such as Big Apple, SeaBreeze Fish, Terra, and International Spice Market. They are critical to the quality of life in Hell's Kitchen.	4/15/2016 12:11 PM
174	Leave the light - do not block the light from surrounding buildings	4/15/2016 12:04 PM
175	This neighborhood is my home and it would be a shame to destroy what's left of what makes it still feel like a neighborhood in order to construct more bigger and taller buildings.	4/15/2016 11:55 AM
176	Historically, transit terminals have been part of some of architecture's greatest feats and accomplishments. Redesigning the PABT is an opportunity to completely transform a place in NYC that up until now has been miserable. The opportunity to change the quality of life for tens of thousands of people daily is something that should not be taken lightly, and is something that should be developed properly. The PABT should be redesigned to meet the projected need, to have the capacity for future need, and to improve the neighborhood of which it is a part. To that end, spend the money now to build something that works. Do not skimp on what is needed so that another 20 years from now it needs to be completely redone. Build an institution for the future. Part of building that institution for the future is creating something that does not bleed $100 million in operating expenses annually. This terminal should be something that makes a profit for the City. I believe that solution is well designed public space and non-traditional retail. It is not more luxury residential towers. It is not more banks or Duane Reades on every street corner. As a local resident, I do not want to see more giant towers built in the neighborhood. Hudson Yards is already too much. I want to see a terminal that acts as a driving force of good for the community, that supports local entrepreneurs of New York and New Jersey.	4/15/2016 11:43 AM
177	I cannot emphasize enough how much I believe the terminal should remain in Manhattan no matter what the design becomes, and for the record I do not believe the Port Authority has the ability to complete any project on time or on budget. In my opinion the whole Port Authority should be restructured.	4/15/2016 10:41 AM
178	Make it something that NYC can be proud of, that doesn't exceed its budget and projected completion time and don't give it to some good ole boy contractor that does shoddy work that will need to be fixed a year after its done. And DO NOT make it impossible to drive up 8th Avenue or down 9th Avenue while it is all happening!	4/15/2016 9:32 AM
179	remember the residents. We need to walk safely, and we need the M42 and other local MTA buses to run efficiently.	4/15/2016 8:49 AM
180	As technologies in electric vehicles expand, it would be smart to have in place design elements that would allow the new terminal to easily adapt to the needs of these new less polluting busses. It would also be both economically and environmentally smart to make sure the new terminal is deigned with lots of open spaces with trees, green roofs with public access, and alternative (solar) energy supply for both reduction on increased electrical dependence on Con Edison and for emergency power failures.	4/15/2016 8:48 AM
181	No historic buildings should be torn down or compromised in any way for this "upgrade."	4/15/2016 7:27 AM
182	ANOTHER UGLY BUILDING IN NYC -- CAUSING EVEN MORE CONGESTION AND POLLUTION AND NOISE THAN EVER...	4/15/2016 7:15 AM

183	WE need to replace buses with rail and have less pollution. This is a 20th century solution for the 21st century. It is a waste of money and shortsighted as usual.	4/15/2016 6:48 AM
184	As I said before...People whose lives are being disrupted should have the first consideration for a change.	4/15/2016 12:42 AM
185	A commuter hub should not interfere with residents' daily lives.	4/15/2016 12:33 AM
186	I do not want this construction to ruin the neighborhood.	4/15/2016 12:13 AM
187	Design a station that uses your limitations to your advantage. Use the footprint that you have and make it work so as not to destroy the surrounding neighborhood.	4/15/2016 12:11 AM
188	No visible ramps! The atrocious array of ramps coming in and out of the terminal must be corrected… buses and cars should come from the Lincoln Tunnel underground and arrive directly inside the Port Authority. Any design option should most definitely have a huge parking structure built in, so that affordable parking is available to those visiting the city… and it would also generate substantial revenue for the new PABT	4/14/2016 11:39 PM
189	You can figure out a redesign without tearing down the existing community buildings	4/14/2016 11:37 PM
190	Make it modern...develop system to absorb gas fumes from busses...have security cameras every 20 feet in public areas.	4/14/2016 11:26 PM
191	wide sidewalks, no loiterers	4/14/2016 11:20 PM
192	It appears the current plans were developed with no input from the Hells Kitchen neighborhood. This is unacceptable. The people most affected by any changes to the PABT will be it's immediate neighbors and we need to be included in the development process.	4/14/2016 11:14 PM
193	It should reflect the diversity of the city with varied shapes, colors and be low in stature so that sun can permeate the area	4/14/2016 11:10 PM
194	LaGuardia and Penn are slated to come out of the Third World. The PABT should get on that bus too.	4/14/2016 9:48 PM
195	Build a more modern terminal and reduce bus traffic	4/14/2016 9:34 PM
196	I shouldn't lose my home just because people wish a more pleasing commute. They wouldn't give up their homes for me. Evicting people for this is inhumane, vulgar, uncivilized and barbaric.	4/14/2016 9:14 PM
197	This project is as inconsiderate to the community as was Bloomberg's idea of a West Side arena..Pure GREED. We are already dangerously congested now. Stop the ominous DOMAIN usurping !	4/14/2016 7:45 PM
198	Keep PABT in current footprint, close enough to Times Square for thousands to walk to destinations, rather than boarding overcrowded subways. But if one needs the subway, current all-weather underground connections are perfect. Build a temporary terminal to allow for a complete tear-down, rebuild, quickly & economically. Temporary facility will be used in future for mid-day Manhattan bus storage garage.	4/14/2016 7:44 PM
199	A new terminal moved west of where it is now would be an upheaval and have a negative impact on the Hell's Kitchen community.	4/14/2016 6:19 PM
200	the terminal is fin. give the money to help build affordable housing instead.	4/14/2016 6:18 PM
201	Construction of this magnitude is extremely disruptive to commuters, residents and businesses alike. PABT must hire the right people to ensure concerns that arise are addressed in a timely manner, similar to what the MTA ended up doing with construction of the 2nd Ave subway. They can co-exist if the people in charge care.	4/14/2016 5:51 PM
202	Consider how the busses get into and out of Manhattan, please don't blow billions on another starchitect	4/14/2016 5:46 PM
203	Why is there no #7 train extension stop near 41st & 10th Ave. Its right where the new line bends and there are 10 new 50 story buildings West of 9th Ave with residents who need better subway access.	4/14/2016 5:17 PM
204	The current PABT is filthy and unsafe. It's become a homeless shelter. That has to change.	4/14/2016 5:04 PM
205	Make sure the airconditioning and heat work properly.	4/14/2016 4:28 PM
206	I hope the planners are forward thinking and envision New York 50+ years from now.	4/14/2016 4:17 PM
207	I would think this would be even more of a hot spot for crime and terrorism --- Everyone hopes the security will be obvious and everywhere! Thank you!	4/14/2016 4:08 PM
208	Hell's Kitchen is not a pleasant place to live. We need low and middle income modern housing with elevators, central A/C and more greenery.	4/14/2016 4:07 PM
209	Maximize below-grade development, minimize high-rise development	4/14/2016 3:08 PM

210	I think it is important to keep the 9th and 10th Avenue retail corridors intact. Any entrance on these avenues should have retail sized appropriately to fit with its neighbors. The Port should try to use land that it already owns.	4/14/2016 2:42 PM
211	Prioritization of humanity and integrity of the neighborhood and residents of New York City above corporate interests and retail opportunity.	4/14/2016 2:28 PM
212	An expansion of the PA would dramatically change the nature of our community for the worse.	4/14/2016 1:28 PM
213	Please don't destroy the neighborhood	4/14/2016 12:51 PM
214	I would like for the project to not affect my quality of life such as construction all night long and on the weekends. I would also like the low income housing and neighborhood stores not be evicted. We need to remember that this neighborhood was here long before all the tourist and commuters!	4/14/2016 12:16 PM
215	First, do no harm. There is no need to demolish low-rise Hell's Kitchen fabric and displace apartment dwellers, retailers and community orgs. The process of claiming these buildings by eminent domain will be onerous, and is sure to meet highly organized opposition, including the CB and elected officials. The planning teams should be able to design the new facility on PA property without demolishing the low-rise structures along 10th avenue. Integrate the new facility into the neighborhood.	4/14/2016 11:55 AM
216	please make the area around the terminal pretty and safe.	4/14/2016 11:25 AM
217	Put a police station inside of it.	4/14/2016 11:02 AM
218	If possible, have separate doors for entering vs exiting. Currently people are coming in and out of the same doors, which leads to chaos, people bumping into each other, people fighting to get through the door first, etc., because of course everyone's in a hurry.	4/14/2016 10:57 AM
219	to add more unaffordable high rise apartments, to usurp existing tenants, tear down small buildings, evict local businesses is a terrible terrible terrible idea.	4/14/2016 10:42 AM
220	I believe it to be best to not need to use eminent domain to condemn buildings to expand the bus terminal, especially because the expansion will not satisfy the long-term needs of commuters. I think there needs to be more alternatives to getting into Manhattan. A terminal in New Jersey would not solve the problem because people would still have to get across the river. Having two terminals may be ideal; to have one downtown. Expanding NJT, PATH and ferry options is also ideal for the circumstances. It's best to have commuting to Manhattan be spread out as to minimize the impact on one community.	4/14/2016 10:38 AM
221	No bigger This is a residential area	4/14/2016 10:15 AM
222	New York is the major world tourist destination in the US, build something Great!	4/14/2016 8:43 AM
223	I hope for an attractive and functional design that adds to the community. I would like the new terminal to become an actual part of the community. I think it should be more than a commuter terminal, but a place that welcomes visitors to our city, but WITHOUT becoming anything like the mess that is now Times Square.	4/14/2016 8:40 AM
224	The new design should replace the confusing mess that is there now--tourists have no idea where to go and no one helps them. Traffic flow for the buses is actually more important than any of this stuff. If you don't have that, the station fails.	4/14/2016 8:30 AM
225	Please don't waste taxpayer funds. Seriously, the money could be put to better use by ensuring that existing infrastructure is safe and maintained properly. Award any contracts to a responsible contractor with a proper and fair bid process.	4/14/2016 7:49 AM
226	Please dispelled with employee parking and on street parking in residential settings.	4/14/2016 6:49 AM
227	If the airport buses are kept out on the street (which I see the value of), there should be a designated space for them that doesn't impede flow on the street or sidewalks	4/14/2016 6:38 AM
228	Clean up 8th Avenue. It is presentl a train wreck for pedestrians—vagrants and junkies harass the crowded masses, packed into a few meters wide of sidewalk, with predictable aplomb. Please make our district comfortably walkable	4/14/2016 2:09 AM
229	A functional & efficient terminal is most important. Keep the architecture simple and American!!!!! No unnecessary flourishes, yet modern and welcoming in design.	4/14/2016 1:18 AM
230	this facility should be moved closer to the "edge" of mid-town to relieve buss and auto traffic and bolster alternative - water and rail transportation	4/13/2016 11:25 PM
231	I'm afraid moving the terminal and expanding it will ruin our neighborhood the same way the Cross Bronx Expressway ruin several Bronx neighborhoods.	4/13/2016 11:03 PM
232	Under no circumstances should there be any involvement with Santiago Calatrava designer of the WTC boondoggle. He is to architecture as Bernie Madoff is to finance	4/13/2016 11:00 PM

233	covered connection to subways	4/13/2016 10:14 PM
234	Think 2050 and beyond....	4/13/2016 10:14 PM
235	REMOVE HOMELESS PEOPLE, FROM PABT AREA!	4/13/2016 10:11 PM
236	Please construct a state of the art terminal that can handle the large volume of customers and keep it and the surrounding neighborhood from becoming a dark and unsafe makeshift homeless shelter	4/13/2016 10:01 PM
237	Don't build a wtc path hub	4/13/2016 10:00 PM
238	Congestion, noise and pollution free while construction is going on	4/13/2016 7:38 PM
239	It has to have room to grow. Clean air, scrubbers or the equivalent should be included. Access for the expanded Javitts, direct connections to Penn Station, direct link to east side must be maintained.	4/13/2016 7:23 PM
240	I think that the bus terminal has served it's purpose & should be moved to NJ. This neighbourhood has grown & matured to be a REAL Neighbourhood that families WANT to live in & buses don't factor into the NEW Normal.	4/13/2016 7:14 PM
241	Keep it "green" and environmentally friendly	4/13/2016 6:58 PM
242	Slowing pedestrian traffic inside and outside the terminal by having pleasant places to sit. Plant trees on the streets on every side of thew terminal.	4/13/2016 6:48 PM
243	I'm concerned another horrible tower will go up and blight our neighborhood further. The sidewalks are way too crowded now and will only get worse when these awful hotels they insist on building open. People live and work here. it's difficult to get to work, it's difficult to get to the grocery store with so many people swarming. Stores have tourist prices. We don't have vacation money to spend 24/7. Please take the residents into consideration.	4/13/2016 6:44 PM
244	Changes needed from the PANYNJ - inefficient and politically corrupt	4/13/2016 6:39 PM
245	Why does the terminal need to be relocated? This seems like a great way to drive hard-working people from the neighborhood and the buildings that have been there for hundreds of years for seemingly little gain.	4/13/2016 6:17 PM
246	Please don't let the PABT ruin our neighborhood - they don't seem to care at all about the people who live around the PA structure	4/13/2016 6:02 PM
247	Please relocate the bus terminal to New Jersey. It makes no sense to keep it in Manhattan.	4/13/2016 5:57 PM
248	Consider the community in which PABT has been housed for nearly 70 years.It sits within a community where people live work and play. There are ways to make a re-design work without displacing businesses, families, and other facilities that pre-dated the PABT. There is always a way to make things work.	4/13/2016 3:48 PM
249	Clearly this survey for neighborhoods was an afterthought . some questions make no sense at all .	4/13/2016 3:45 PM
250	while it might seem late to do this now, it is important that the local stake holders: businesses, residents, community leaders and elected officials have input in the design. potential respondents should have an opportunity and be encouraged to meet with them. there should be points awarded for avoiding eminent domain.	4/13/2016 2:39 PM
251	There are a number of vital community service organizations on 40th street between 9th and Dyer. It would be a shame to take their properties and force them out of the area. I think Hell's Kitchen would really suffer.	4/13/2016 11:39 AM
252	I think you should consider adding more levels to the new building to provide more space for retails and waiting areas. Also, better use of technology for ticket purchases.	4/13/2016 10:20 AM
253	Have you considered using east/west bound side streets for taxi pickup. Please also build the bus stageing area on 38th streetv(pabt design concept 3) so buses dont need to cue in hells kitchen or return to NJ empty until they are needed in the next rush hour.	4/12/2016 9:44 PM
254	Do not impact affordable housing in Clinton.	4/12/2016 9:18 AM
255	Flyways. If you have to walk in the neighbor or drive (taxi) the bus conga line on 10th Ave and across 40th is a trial. My friends who drive in like to park there as a gateway entrance to the city. The bag pulling crowds for street pickups really add to congestion. I also believe that 9th Ave in it's smallness and neighborhood feel can be a unique draw in the megolith shaping going on in this area.	4/12/2016 7:49 AM
256	The building should fit into the neighborhood. It should be for community members, not just tourists and commuters. Air pollution and traffic should seriously be considered in planning. Looking lines of buses causing traffic should be eliminated.	4/11/2016 6:34 PM
257	All of the current designs threaten to wipe out an entire swath of the neighborhood, including hundreds of units of housing, small businesses, community organizations and houses of worship, further snarling traffic patterns and compromising our safety.	4/11/2016 4:50 PM

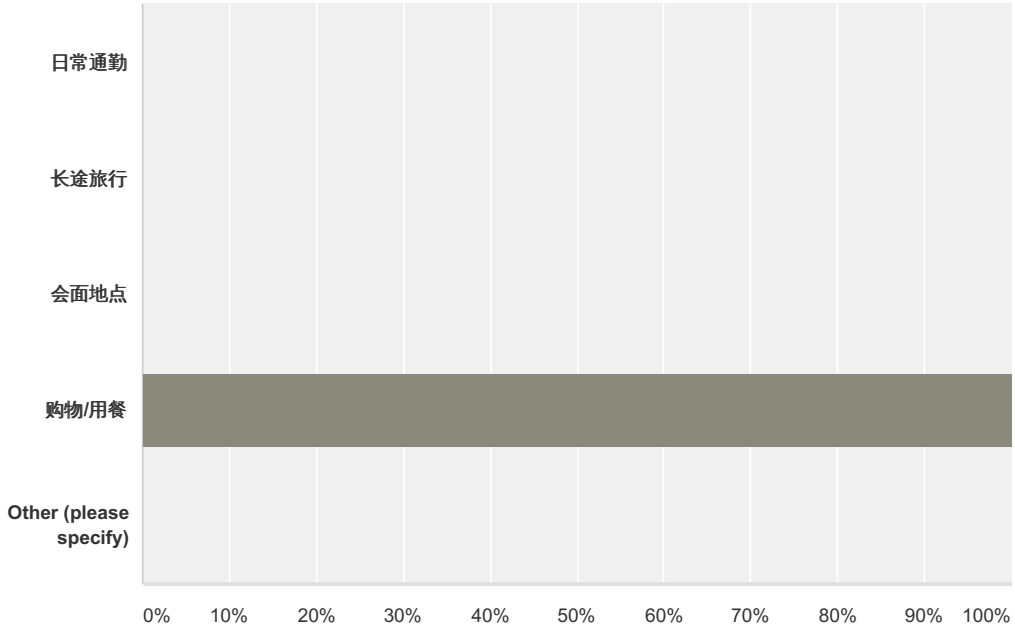
258	Please don't use eminent domain to destroy a thriving neighborhood! Take this opportunity to make a real improvement and build the 10th Ave stop on the 7 line.	4/11/2016 4:34 PM
259	What about the people who live in the neighborhood? The community?	4/11/2016 4:27 PM
260	I work and live at Metro Baptist Church on 40th between 9th and 10th Avenues. I am concerned that the proposed plan to move the Port Authority a block west would severely damage our work in the neighborhood. I am concerned about our community members who benefit from our programs (Food Bank, Clothing Closet, Free After-school enrichment) being displaced.	4/11/2016 3:05 PM
261	What few small businesses are left in the neighborhood should NOT be destroyed by the expansion.	4/11/2016 10:22 AM
262	The streets around the PABT are clogged with buses at certain times of the day, as far south as 34th street, where I live. The Bolt Bus and Megabus stops, also on 34th street, block the sidewalk, and the idling buses make the air quality quite bad.	4/11/2016 9:49 AM
263	no future in manhattan for the bus terminal	4/10/2016 6:58 PM
264	No future bus terminal on Manhattan go to New Jersey	4/10/2016 6:15 PM
265	Please keep existing affordable housing in place, removing our homes and places of worship for the NJ commuter crowd is not right.	4/10/2016 5:55 PM
266	The major direction of the new design should be west of 9th Ave and not north or south. Please take advantage of undeveloped property between 10 and 11 Aves and W39-W40.	4/9/2016 9:52 PM
267	I am willing to suffer short term for the best possible terminal in the long run	4/9/2016 8:29 PM
268	Planning and design must take into account the needs and desires of the surrounding community.	4/9/2016 6:45 PM
269	It should be moved somewhere else. We have too much noise and construction in the area already. There are too many noisy polluting buses. The subway should be expanded to keep the buses out of midtown. We want a neighborhood not an enormous construction site that creates noise and pollution for however many years it takes to build. We need affordable housing and parks in our community for people to live, not a building that is created solely for people who don't even live here. Moving the bus station one block west would be a disaster. We are sick of our neighborhood being demolished to make way for oversized tacky hotels and this would be even worse.	4/9/2016 6:18 PM
270	Make this terminal a signature transportation design with public interior open space.	4/9/2016 6:09 PM
271	good luck!	4/9/2016 6:05 PM
272	Transportation needs have increased in NYC. But to build a new PABT at the cost of destroying the Hell's Kitchen neighborhood AND without regard as to how the increased number of commuters will impact on other systems (subway to final destination, stores, etc.) is shortsighted. To take this much private property via eminent domain and to displace so many apartment dwellers (in a city with a severe housing shortage) is immoral. Additionally the projected $10-15 BILLION cost is unconscionable.	4/9/2016 4:48 PM
273	User friendly, safe, many more (WORKING) escalators, larger, and CLEANER bathrooms, less vendors, less drinking establishments.	4/9/2016 3:51 PM
274	Be great if winner has some of the WTC design features and those of Grand Central Station. Good natural lighting would attract a decent crowd and keep out annoying types.	4/9/2016 3:35 PM
275	What a way to WASTE the city's money. Instead of building a new terminal, you should reduce the number of buses. Many enter and leave the city with only a few people on them.	4/9/2016 2:56 PM
276	This is an opportunity to fix a big problem. The answer is to keep buses in NJ, not to rebuild.	4/9/2016 2:41 PM
277	The building must be wide open with lots of light. It must be clean...cleaned every day. There must be a maintenance crew circulating all day and all night.	4/9/2016 2:41 PM
278	Use the current space for the new terminal without using eminent domain to seize stores and apartments in the neighborhood.	4/9/2016 2:26 PM
279	I like the lighting of the new Trailways terminal...perhaps use as model for new designs	4/9/2016 1:46 PM
280	Stop ignoring Community and Community Board issues....you are only bringing bad publicity to your project...and DO NOT ATTEMPT to destroy parts of our neighborhood.....It is not in NYC's future best interests	4/9/2016 1:43 PM
281	I would like to see this project executed in conjunction with the Covenant House / former Hunter College MFA building project. This land seems prime for PABT integration and expansion, and planning both in tandem would provide greater flexibility to all parties. It would be amazing for the city and PABT to collaborate on this public/private effort to serve multiple needs in a crowded area that needs to link in to the subway and other infrastructure.	4/9/2016 1:37 PM

282	When the entire nation is turning toward clean energy and clean air, diesel busses are not the best transpiration alternative for a congested metropolitan area. Particularly in the great proximity to residential area and daycare and school facilities.	4/9/2016 1:33 PM
283	as a chelsea resident we need a safe port authority and also being careful about traffic congestion with the busses in and out and making it safe on the street for people crossing near the facility- modernization is a priority as other cities smaller then ours do have better modern p.a.- food vendors should be important as well- we need a place to eat for travelers and locals alike in there- whether it be just a day trip, daily work commute or long term travel for pleasure or business- bring in a pace like shake shack, what is there now is not acceptable	4/9/2016 1:28 PM
284	Move it to NJ	4/9/2016 1:22 PM
285	Don't be cheap. Don't be ugly.	4/9/2016 1:21 PM
286	Take into account the long-time and firmly rooted community that exists on Ninth Avenue between 40th and 38th Street	4/9/2016 8:45 AM
287	The PA already has a lot of property in the area and it should be used for the new terminal BEFORE making a grab for private property.	4/9/2016 8:25 AM
288	Hell's Kitchen is a real neighborhood, and I am very concerned that the PA redevelopment will displace longtime residents, businesses & community organizations, as well as break up the community of Hell's Kitchen.	4/7/2016 5:36 PM
289	The title of the PANYNJ two states, The solution should be a two state solution not put on the shoulders of one community.	4/7/2016 5:13 PM
290	The PABT needs to honestly engage with the hell's kitchen community -- not just pay lip service to its participation. Community concerns about no demolition of buildings, displacement of housing, tenant and long time businesses must be respected.	4/7/2016 12:25 PM
291	A redesign is long overdue, but the considerations of long-time residents should not be overlooked.	4/7/2016 11:42 AM
292	Too many parts of New York City have been destroyed in the name of progress. Hell's Kitchen is too rich a neighborhood to destroy. Build in NJ.	4/7/2016 10:18 AM
293	Integrate the new terminal into the neighborhood, by making it mixed-use. Minimize its impact. Build bus space underground.	4/6/2016 9:39 PM
294	Safety is important and consideration of homeless population by conducting a partnership with the shelters around the space. A food market would be WONDERFUL and access for Local busses, like the M11, would be phenomenal.	4/6/2016 7:46 PM
295	Make it safe, sturdy, functional, efficient (energy and logistically), easy to maintain and pleasant without "robbing the bank."	3/31/2016 9:53 PM
296	Do not destroy any residential or commercial buildings in Hell's Kitchen to create a new terminal. This is a vibrant community that should not be destroyed for the sake of convenience	3/31/2016 2:16 PM
297	The local community, elected officials and MCB4 will oppose a proposal that takes properties between 9th and 10th Avenues for the bus terminal.	3/31/2016 2:00 PM
298	Get it done on time and within budget. The new facility should be planned in a sustainable manner, with low operating costs, flexible design and the durability to meet the needs of 22nd century commuters.	3/31/2016 10:00 AM
299	Bus waiting times become absurdly long at the terminal. Also the dispatchers do not dispatch buses properly so that people waiting for one bus down the escalator will miss the bus because the line accommodates all passengers from a few lines at the gate.	3/31/2016 9:27 AM
300	We live in the 21st century now, this project will make a statement about who we are as a people for generations to come, let's make it count. we humans have the rare ability to design our spaces in ways no other known species can. we must remember, though that those spaces have a huge impact on us, they affect us, - they in turn design us. it is scientifically accepted that behavior is both genetically and environmentally influenced. let's keep that in mind when designing our future city transit hub. go team!	3/29/2016 5:53 PM
301	Major change is needed. Extend subway to New Jersey with a stop and bus terminal at Secaucus or Meadowlands stadium and last stop at Newark Airport. Buses which must come into the city should be able to stop underground at tunnel level	3/29/2016 3:36 PM
302	"Do no Harm." Speak to neighborhood residents! This is a great opportunity to make the PABT work for residents and commuters alike. Improve Air-quality, traffic circulation, pedestrian circulation in neighborhood south of PABT. Add green space! 8th & 9th ave and dyer ave need pedestrian redevelopment and should no be overlooked in the plan. Aside from aesthetics, design must promote better circulation to and from the terminal for pedestrians and buses and motor vehicles. This should be a world class destination that NYer can be proud of.	3/25/2016 12:51 PM

303	Consider whether buses even need to cross the Hudson by building a terminal in Secaucus and extending PATH or #7 subway	3/21/2016 1:15 PM
304	I don't think you should be worried about retail. It's a bus station not a mall. That's extra space the buses could be using. Just place enough newspaper stands around and clean and safe restrooms!	3/19/2016 10:15 AM
305	The present bus station has been a problem for the neighborhood in terms of traffic and pollution. It should be moved to NJ and people can take trains directly to downtown or midtown. Alternatively build a station near the helix and convert one Lincoln tunnel tube to a shuttle train connection to the subway, like the S subway line.	3/19/2016 12:50 AM
306	Move it to another location. It is a blight location and a blister for the neighborhood. Lincoln tunnel is congested enough as it is	3/18/2016 6:16 PM
307	Common sense and long-term planning should be first and foremost.	3/18/2016 4:37 PM
308	NYC is the most polluted city in this country. It's time for N.Y.C to become the city that never sleeps with a new & improved attitude & the PABT can be the first to make it happen for this city.	3/16/2016 7:19 PM
309	More air friendly bus and terminal it's a stretch to better Living in New York as New Yorkers!	3/15/2016 5:10 AM

Q1 对您而言，PABT 的主要用途是什么？

Answered: 1 Skipped: 1



Answer Choices	Responses	
日常通勤	**0.00%**	0
长途旅行	**0.00%**	0
会面地点	**0.00%**	0
购物/用餐	**100.00%**	1
Other (please specify)	**0.00%**	0
Total		**1**

#	Other (please specify)	Date
	There are no responses.	

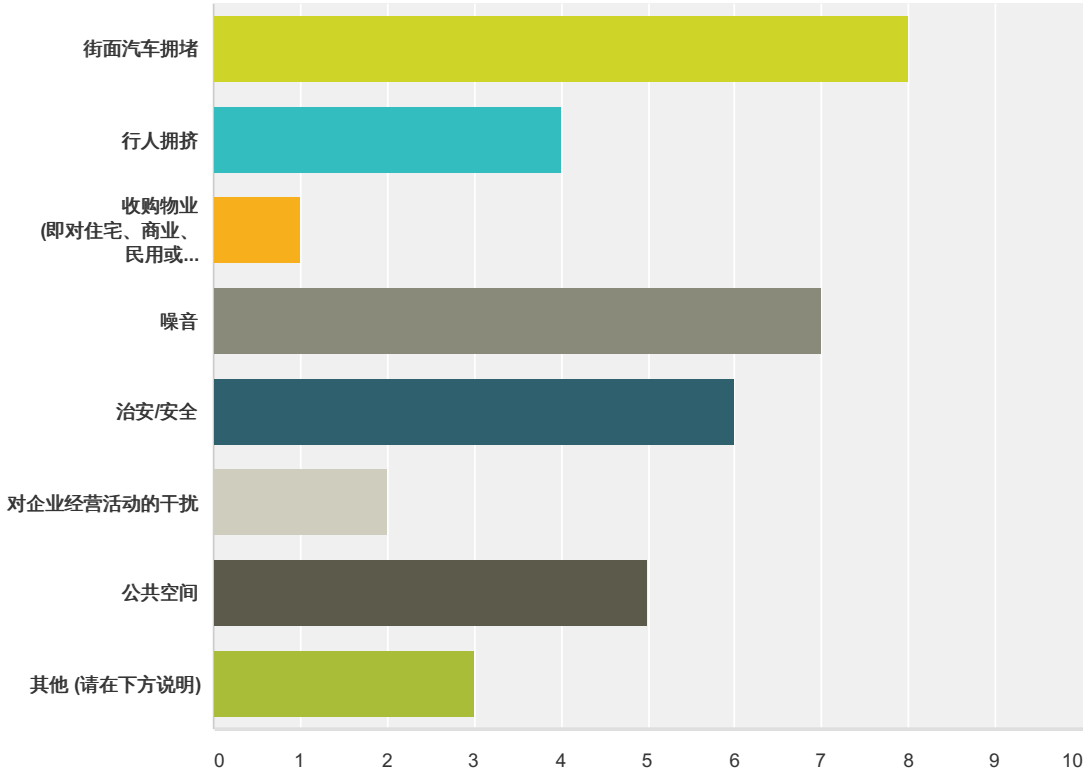
Q2 您最希望看到 PABT 有怎样的改善？

Answered: 0 Skipped: 2

#	Responses	Date
	There are no responses.	

Q3 请对 PABT 重建的以下潜在问题进行优先排序 (其中 “1” 表示最重要)。

Answered: 1 Skipped: 1



	1	2	3	4	5	6	7	8	Total	Score
街面汽车拥堵	100.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	1	8.00
行人拥挤	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 1	0.00% 0	0.00% 0	0.00% 0	1	4.00
收购物业 (即对住宅、商业、民用或宗教建筑的征用)	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 1	1	1.00
噪音	0.00% 0	100.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	1	7.00
治安/安全	0.00% 0	0.00% 0	100.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	1	6.00
对企业经营活动的干扰	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 1	0.00% 0	1	2.00
公共空间	0.00% 0	0.00% 0	0.00% 0	100.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	1	5.00
其他 (请在下方说明)	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 1	0.00% 0	0.00% 0	1	3.00

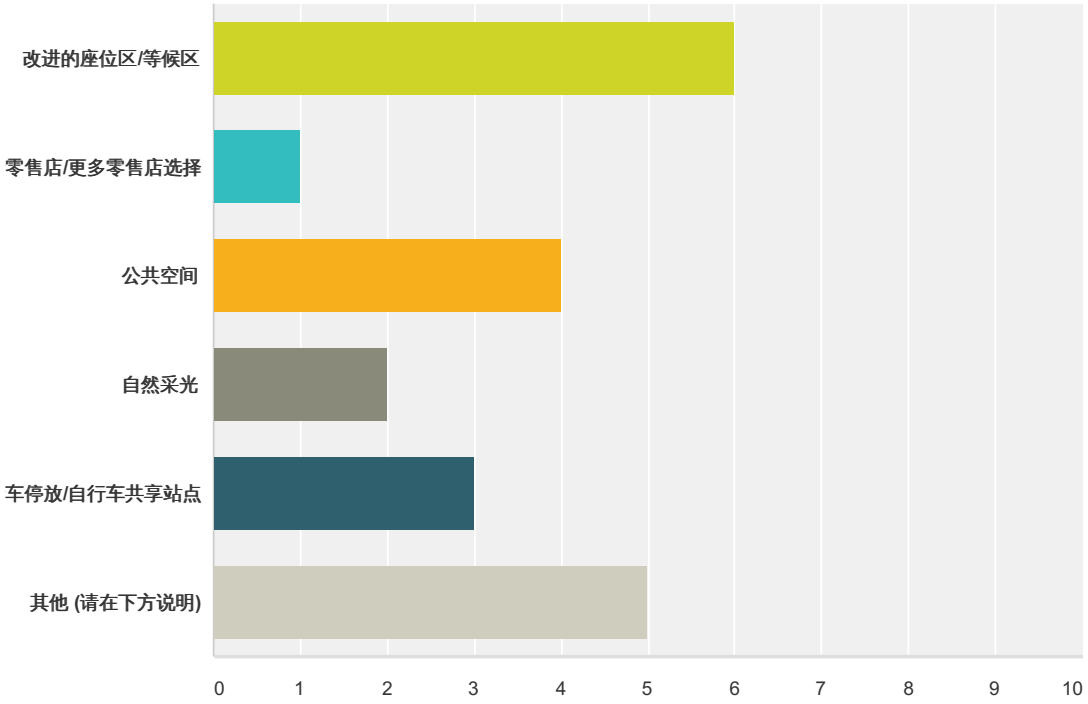
Q4 请详细说明 “其他”。

Answered: 0 Skipped: 2

#	Responses	Date
	There are no responses.	

Q5 您希望在新的汽车站看到哪些设施 (其中 “1” 表示最希望看到的设施)？

Answered: 1 Skipped: 1



	1	2	3	4	5	6	Total	Score
改进的座位区/等候区	**100.00%** 1	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	1	6.00
临街零售店/更多零售店选择	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**100.00%** 1	1	1.00
公共空间	**0.00%** 0	**0.00%** 0	**100.00%** 1	**0.00%** 0	**0.00%** 0	**0.00%** 0	1	4.00
自然采光	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**100.00%** 1	**0.00%** 0	1	2.00
自行车停放/自行车共享站点	**0.00%** 0	**0.00%** 0	**0.00%** 0	**100.00%** 1	**0.00%** 0	**0.00%** 0	1	3.00
其他 (请在下方说明)	**0.00%** 0	**100.00%** 1	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	1	5.00

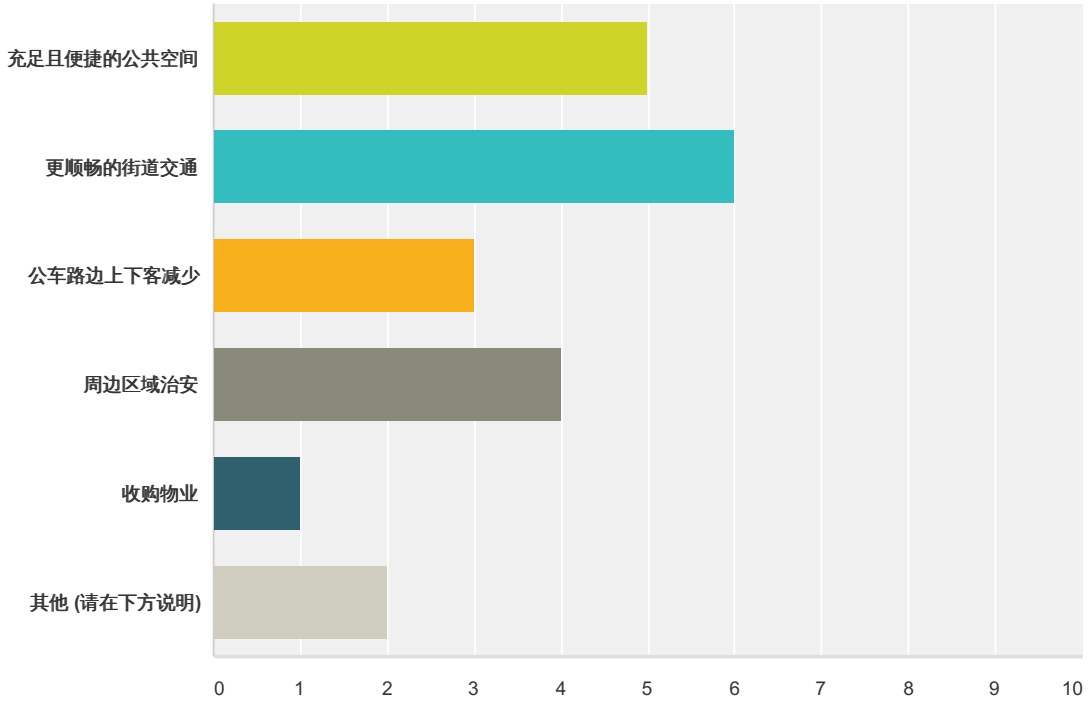
Q6 请详细说明 “其他”。

Answered: 0 Skipped: 2

#	Responses	Date
	There are no responses.	

Q7 请对 PABT 重建的以下社区考虑因素进行优先排序 (其中 “1” 表示最重要)。

Answered: 1 Skipped: 1



	1	2	3	4	5	6	Total	Score
充足且便捷的公共空间	**0.00%** 0	**100.00%** 1	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	1	5.00
更顺畅的街道交通	**100.00%** 1	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	1	6.00
公车路边上下客减少	**0.00%** 0	**0.00%** 0	**0.00%** 0	**100.00%** 1	**0.00%** 0	**0.00%** 0	1	3.00
周边区域治安	**0.00%** 0	**0.00%** 0	**100.00%** 1	**0.00%** 0	**0.00%** 0	**0.00%** 0	1	4.00
收购物业	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**100.00%** 1	1	1.00
其他 (请在下方说明)	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**100.00%** 1	**0.00%** 0	1	2.00

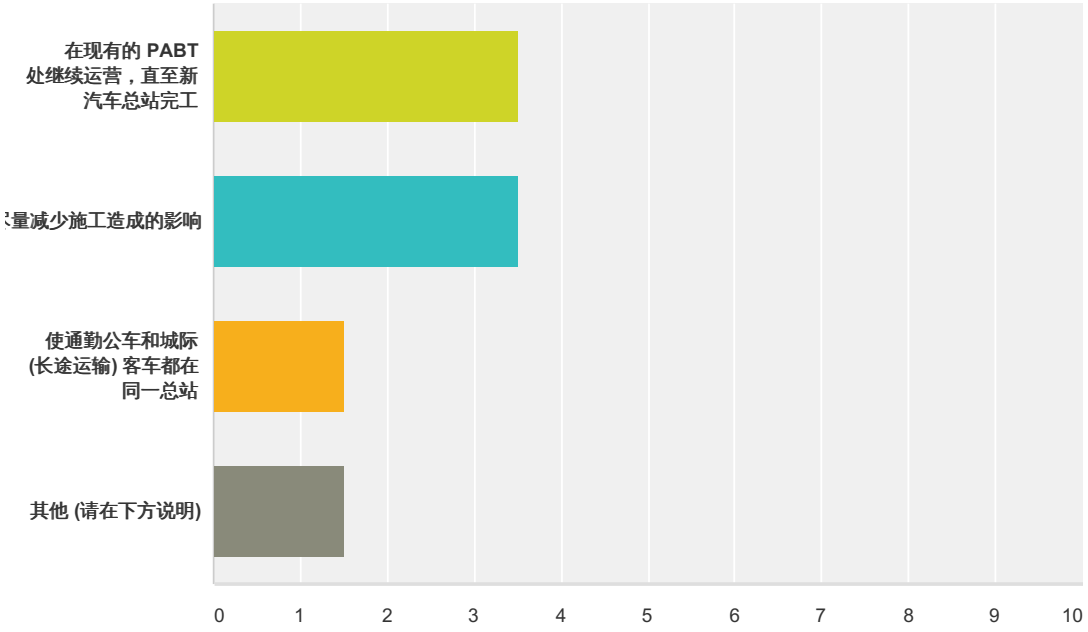
Q8 请详细说明 “其他”。

Answered: 0 Skipped: 2

#	Responses	Date
	There are no responses.	

Q9 请对 PABT 重建的以下运营/建设考虑因素进行优先排序 (其中 “1” 表示最重要)。

Answered: 2 Skipped: 0



	1	2	3	4	Total	Score
在现有的 PABT 处继续运营，直至新汽车总站完工	**50.00%** 1	**50.00%** 1	**0.00%** 0	**0.00%** 0	2	3.50
尽量减少施工造成的影响	**50.00%** 1	**50.00%** 1	**0.00%** 0	**0.00%** 0	2	3.50
使通勤公车和城际 (长途运输) 客车都在同一总站	**0.00%** 0	**0.00%** 0	**50.00%** 1	**50.00%** 1	2	1.50
其他 (请在下方说明)	**0.00%** 0	**0.00%** 0	**50.00%** 1	**50.00%** 1	2	1.50

Q10 请详细说明 “其他”。

Answered: 0 Skipped: 2

#	Responses	Date
	There are no responses.	

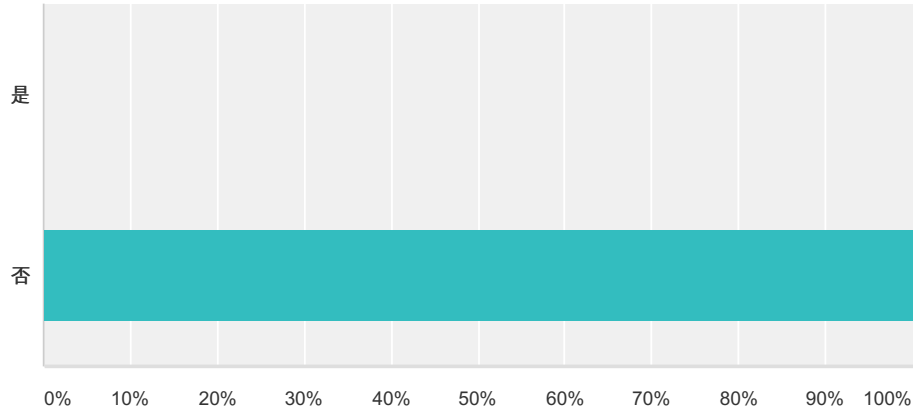
Q11 您的邮政编码是什么？

Answered: 1 Skipped: 1

#	Responses	Date
1	10036	4/25/2016 5:21 PM

Q12 您是否希望接收有关 PABT 设计竞赛和替代车站的最新消息？

Answered: 1 Skipped: 1



Answer Choices	Responses	
是	**0.00%**	0
否	**100.00%**	1
Total		**1**

Q13 电子邮件地址 (如您在上方选择了 “是”)

Answered: 0 Skipped: 2

#	Responses	Date
	There are no responses.	

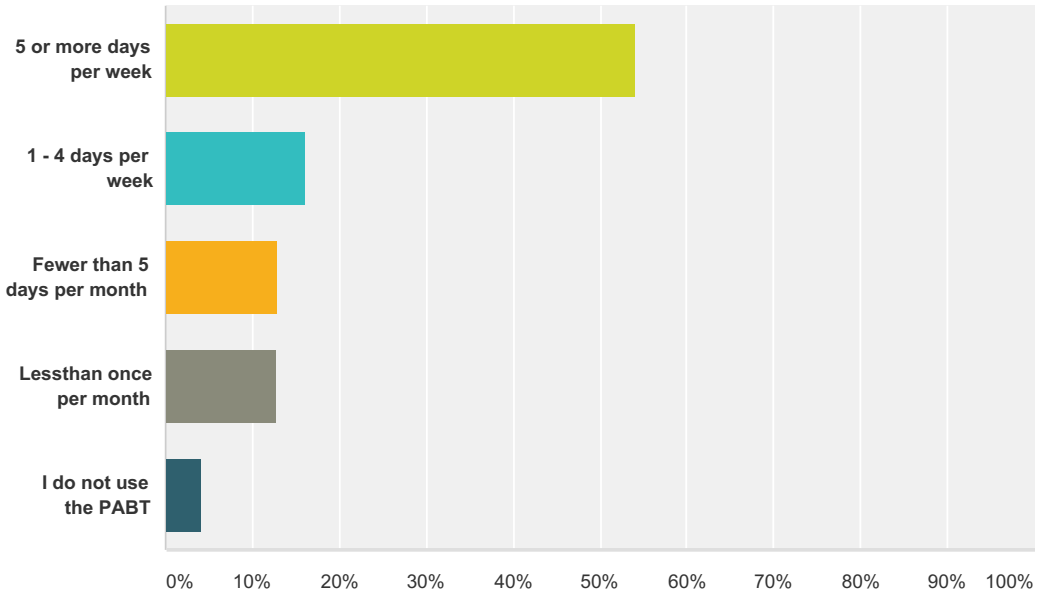
Q14 请提出您认为有助于为该设计竞赛和未来汽车站指明方向的其他任何意见。

Answered: 0 Skipped: 2

#	Responses	Date
	There are no responses.	

Q1 How often do you use the PABT?

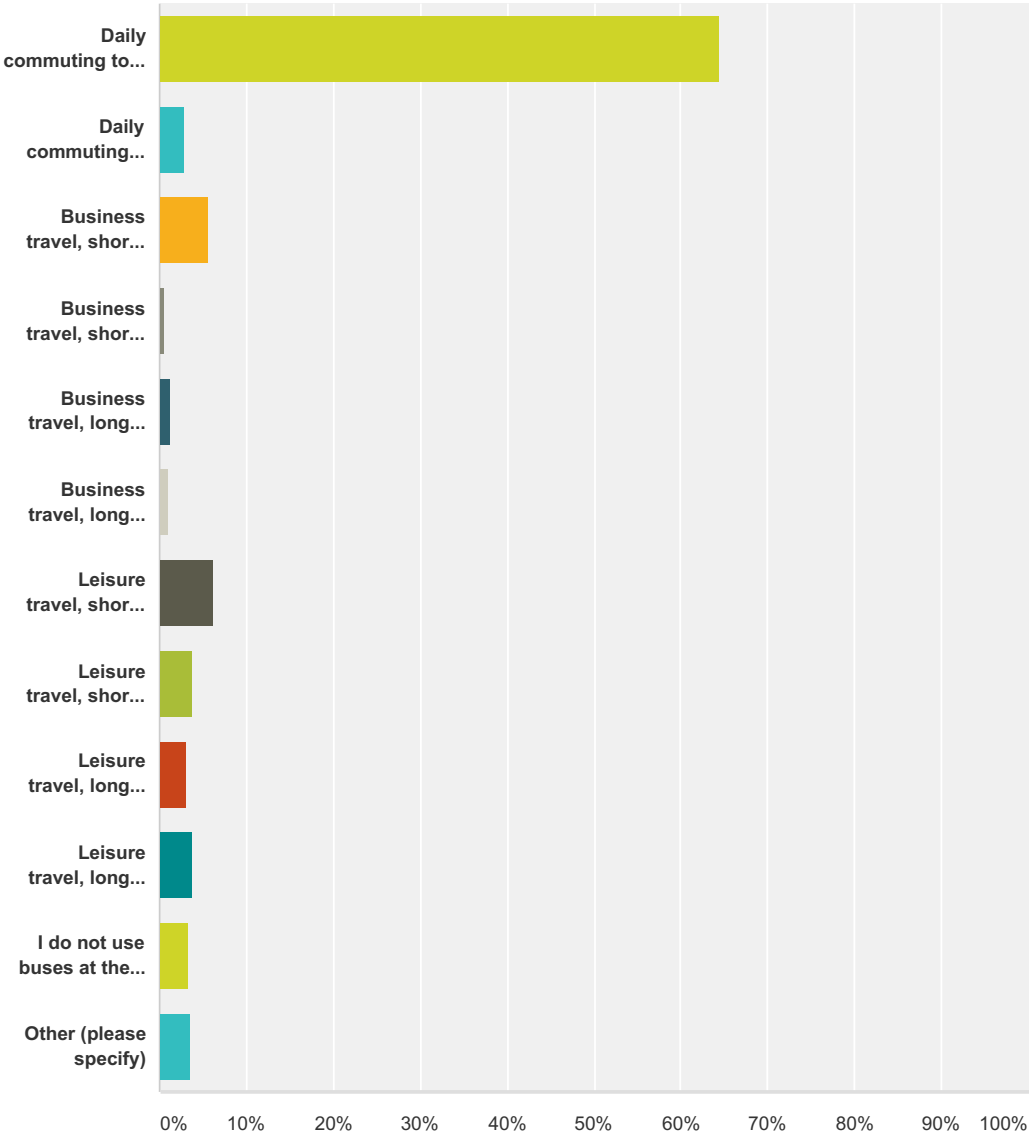
Answered: 736 Skipped: 6



Answer Choices	Responses	
5 or more days per week	**54.08%**	398
1 - 4 days per week	**16.03%**	118
Fewer than 5 days per month	**12.91%**	95
Lessthan once per month	**12.77%**	94
I do not use the PABT	**4.21%**	31
Total		**736**

Q2 What is your primary purpose of bus travel via the PABT?

Answered: 706 Skipped: 36



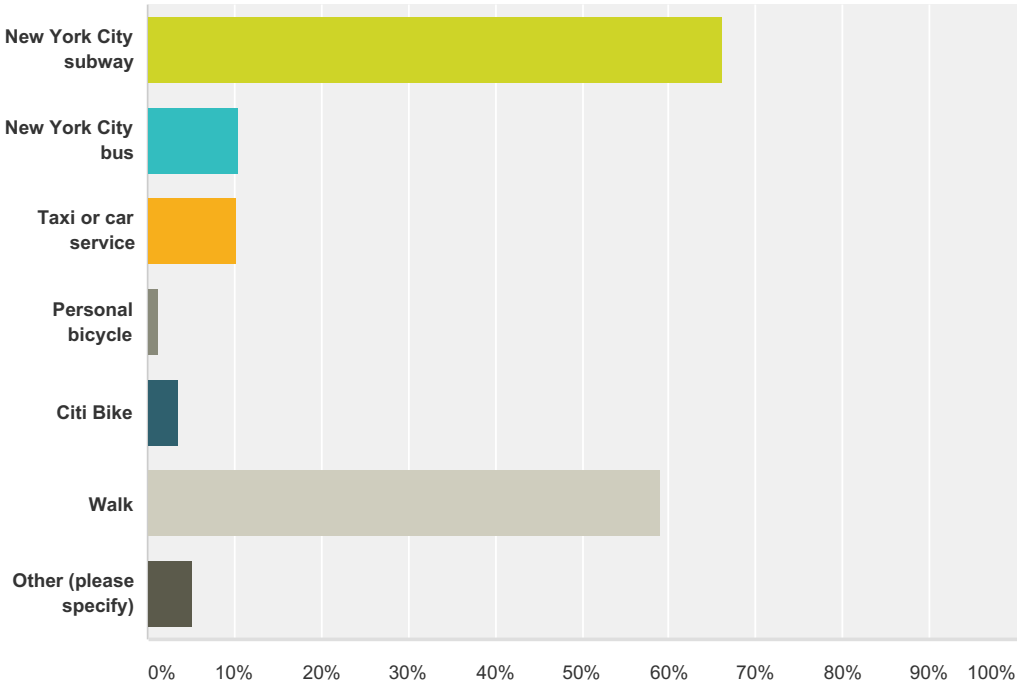
Answer Choices	Responses	
Daily commuting to New York City	**64.59%**	456
Daily commuting fromNew York City	**2.83%**	20
Business travel, short distances to New York City (less than 60 miles)	**5.67%**	40
Business travel, short distances from New York City (less than 60 miles)	**0.71%**	5
Business travel, long distances to New York City (morethan 60 miles)	**1.27%**	9
Business travel, long distances from New York City (more than 60 miles)	**1.13%**	8
Leisure travel, short distances to New York City (less than 60 miles)	**6.23%**	44

Leisure travel, short distances from New York City (less than 60 miles)	**3.68%**	26
Leisure travel, long distances to New York City (more than 60 miles)	**3.12%**	22
Leisure travel, long distances from New York City (more than 60 miles)	**3.82%**	27
I do not use buses at the PABT	**3.40%**	24
Other (please specify)	**3.54%**	25
Total		**706**

#	Other (please specify)	Date
1	to get to the subway	9/15/2016 6:23 PM
2	H	9/15/2016 7:55 AM
3	Leisure, enjoying the City now that I am retired.	8/18/2016 7:31 AM
4	Wawwnnn	8/12/2016 7:46 PM
5	Regular travel to and from NYC and Boston for business/leisure.	8/4/2016 8:29 AM
6	visiting family in NYC coming from NJ	7/17/2016 8:37 PM
7	Visiting girlfriend in Rhode island	6/24/2016 8:41 AM
8	Daily commuting to and from NYC. BOTH.	6/22/2016 6:40 AM
9	I don't understand why the port authority hasn't settled any contracts with their union members	6/21/2016 4:28 PM
10	K	6/2/2016 5:50 AM
11	As a situational alternative to NJ Transit trains to NYC	5/27/2016 2:02 PM
12	I go through the port authority to get to places I play music. Sometimes in new york.	5/25/2016 3:25 PM
13	going to school	5/24/2016 11:01 AM
14	Pick up passengers at PABT	4/15/2016 9:01 AM
15	Long distance travel to assist family on a regular basis.	4/14/2016 7:41 PM
16	I commute through the terminal by subway	4/8/2016 11:03 AM
17	leisure travel to and from PABT less than 60 miles	4/1/2016 10:49 AM
18	Business and leisure >60 miles	4/1/2016 2:21 AM
19	To travel to and from PABT for work	3/31/2016 12:13 PM
20	1-2 times per week for work/leisure	3/31/2016 10:10 AM
21	Short distances to/from NYC for both work and leisure	3/31/2016 9:57 AM
22	Travel to medical facilities in New York City from upstate New York	3/24/2016 10:23 PM
23	Going from NYC also	3/20/2016 11:50 AM
24	Occasional Medical Appointment in NYC	3/14/2016 12:17 PM
25	leisure and business travel to NYC, short distance	3/13/2016 8:36 AM

Q3 How do you connect to or from the PABT in New York City? Select all that apply.

Answered: 686 Skipped: 56



Answer Choices	Responses	
New York City subway	**66.18%**	454
New York City bus	**10.50%**	72
Taxi or car service	**10.20%**	70
Personal bicycle	**1.31%**	9
Citi Bike	**3.50%**	24
Walk	**59.04%**	405
Other (please specify)	**5.25%**	36
Total Respondents: 686		

#	Other (please specify)	Date
1	NJ Transit Bus	8/31/2016 1:01 PM
2	PATH Train, NJTransit Bus, or Short Line Bus	8/17/2016 6:40 PM
3	PATH Train and/or NJTransit	8/17/2016 1:07 PM
4	Uber	8/16/2016 2:18 AM
5	Personal car	8/9/2016 2:16 PM
6	NJ Transit Bus	8/5/2016 11:21 AM
7	Nj transit bus	7/22/2016 9:11 PM

8	Car	7/14/2016 5:20 PM
9	Both subway and/or walk depending on the weather.	7/1/2016 2:51 PM
10	company car	6/25/2016 3:44 PM
11	NJ Transit	6/24/2016 8:41 AM
12	Shortline/Coach USA	6/23/2016 9:34 PM
13	I speak to people at the bus terminal and they are very upset over the fact that the port authority will not negotiate with them	6/21/2016 4:29 PM
14	academy bus	6/18/2016 1:14 PM
15	NJ Transit Bus	6/17/2016 6:59 AM
16	Board	6/16/2016 6:13 PM
17	BJ transit bus	6/13/2016 4:17 PM
18	subway and walk	6/13/2016 1:22 AM
19	NJTransit bus	6/8/2016 5:28 PM
20	nj transit	6/3/2016 9:13 PM
21	nj transit bus 139	5/25/2016 3:26 PM
22	Penn station	5/24/2016 11:01 AM
23	NJ transit	5/21/2016 8:52 AM
24	greyhound bus from Union Station Washington DC	4/30/2016 1:59 PM
25	Access-a-Ride	4/14/2016 6:56 AM
26	nj transit bus	4/4/2016 2:06 PM
27	NJ Transit	3/31/2016 8:16 PM
28	NJ Transit Bus	3/31/2016 12:05 PM
29	NJ Transit bus goes to/from PA; then I can walk to my office	3/31/2016 9:58 AM
30	I drive to the bus stop in NJ	3/31/2016 9:28 AM
31	Route 4 Jitney	3/31/2016 9:26 AM
32	NJ Transit	3/28/2016 6:52 PM
33	NJ Transit Bus	3/24/2016 2:52 PM
34	And subway	3/20/2016 11:51 AM
35	shortline bus	3/19/2016 3:43 PM
36	NY Airporter Bus or LIRR	3/18/2016 1:22 AM

Q4 What would you most like to see improved at the PABT?

Answered: 569 Skipped: 173

#	Responses	Date
1	everything	9/15/2016 6:23 PM
2	Infrastructure, food and retail options	9/13/2016 9:28 AM
3	The cleanliness and lighting	9/13/2016 7:44 AM
4	Renovation of the building. Also need chairs in the main area	9/13/2016 1:20 AM
5	Making more room on the platforms for lines of people and having an employee facilitate how the lines move.	9/6/2016 1:33 PM
6	Bus gates for NJ Transit	9/3/2016 10:42 PM
7	Electronic Signage at gates and electronic screens with current alerts at all gates	9/1/2016 9:07 PM
8	homeless problem / safety	9/1/2016 4:54 PM
9	Layout and flow. It is currently a maze with bottlenecks. The PABT has outgrown itself.	8/31/2016 2:13 PM
10	LINE & GATE ORGANIZATION. BETTER WAYFINDING (per each door within each gate)	8/31/2016 1:02 PM
11	eliminate choke points that prevent direct access to shared gates (eg gate 234); add real time displays showing actual pending and recent departures.	8/30/2016 6:13 PM
12	Less congestion and more busses run on time	8/23/2016 10:31 PM
13	Cleanliness	8/23/2016 12:08 PM
14	Gate organization and ticketing. The gate information for buses (especially Coach/Shortline) is very poorly displayed. Gates should be very clearly displayed on visible boards like they are at Penn or Grand Central. Also, the fact that ticketing for Shortline buses to upstate New York is completely separate from ticketing for Shortline buses elsewhere is very confusing. Additionally, PABT should really require that participating bus services modernize their ticketing process. Having to wait in line and only pay with cash or debit in this day and age is laughable. It makes the maze like design of PABT even more frustrating when you have less time to catch your bus.	8/21/2016 1:37 PM
15	Ladies restrooms - why the high doors - cannot see if a stall is being used or not. Some people stand in line, not knowing that there may be stalls available.	8/18/2016 7:32 AM
16	More Organic Healthy Vegan Food Options At The PABT	8/17/2016 6:41 PM
17	More reliability or alternative options that aren't at the mercy of tunnel traffic. Expanded ferry service and shuttles on the jersey side of the southern ferry terminals would be great. A couple gondola style cable cars like the Roosevelt island setup or the ones built in Rio for the Olympics would also be great.	8/17/2016 4:03 PM
18	too many buses get backed up either outside of the PABT or inside - ventilation inside when that happens is awful	8/17/2016 2:57 PM
19	More Healthy Organic Vegan Food Options In The PABT	8/17/2016 1:08 PM
20	Security	8/16/2016 9:39 PM
21	more security, cleaner.	8/16/2016 2:19 AM
22	Lighting. Its depressingly dark in the main hallways.	8/15/2016 4:38 PM
23	Reduction in time thru the Lincoln Tunnel to drop off point.	8/15/2016 3:44 PM
24	Bus depature times	8/14/2016 10:58 AM
25	More capacity, better use of space for peak hours of commuters I.e. Stairways, escalators, walkways currently cause mass congestion. Better security, less homeless people living on benches & inside bathroom stalls. Demolish and reuse current location; it's already located at the outter edge Aof the largest subway transfer point in midtown. Any further would defeat the point of the bus terminal and continuity between mass transit for commuters.	8/11/2016 6:53 PM
26	signage	8/11/2016 9:11 AM
27	Ezzpass	8/9/2016 2:18 PM

28	I would like to see it built in a new location still in reach of Dyre Ave / Lincoln Tunnel but incorperated into a unified Penn Station complex as well. Overall, either of these needs to change: simple, clean facilities or reliable, quick service.	8/7/2016 3:49 PM
29	get rid of the homeless and more customer service agents walking around	8/5/2016 10:56 PM
30	Facilities, Bathrooms, lighter design making movement more efficient, ease of gates	8/5/2016 11:22 AM
31	I think the PANYNJ should consider relocating an additional bus terminal, in the area of Harlem to handle the traffic of the NORTHBOUND bus service which leave on average every half hour and utilize not only the Interstate bus lines currently housed in the PABT, but those other bus lines currently doing business in the West Thirties but are a significant means of passenger travel on a daily basis. The Midtown area of Manhattan and it's bridges and tunnels are overtaxed as is. It takes over an hour to get out of the city and enroute Northward as is. Wouldn't a Northerly outpost help remove some of the traffic congestion, and give more needed space to other bus lines currently boarding out on the streets? And let's face it, the current PABT is a terrible first impression of NYC to arriving passengers. That needs to up it's game, big time! The food choices are minimal and dismal.	8/4/2016 8:36 AM
32	FOOD OPTIONS	8/2/2016 12:54 PM
33	Shopping center, waiting areas , restrooms	8/1/2016 9:44 AM
34	Modern intermodal facility	7/31/2016 11:06 PM
35	Modernization of the terminal e.g. flooring, lighting, signage, retail, external	7/31/2016 11:05 PM
36	waiting area	7/31/2016 3:36 PM
37	Bottlenecks at gates. The gate I use (224) services about 6 bus lines. However, when things get backed up, one bus line will fill up the gate and flow down the escalator. When this happens, the busses that serve the other 5 lines leave mostly empty since those passengers are trapped in the large queue at the bottom of the escalator. This could be solved by: 1) Design changes (bigger escalators) 2) Having staff split and manage the queue in the lobby area 3) have staff split the queue and direct some passengers up the stairs.	7/28/2016 4:32 PM
38	I can't think of an aspect of the terminal that operates well. Facilities are wanting, crowded, the bus service frequently interrupted, little information or information overload, dark, scary in places... It just fails users on every level	7/27/2016 2:49 PM
39	Express Route in and Out to NJ Turnpike, No other Vehicle, When there are accidents or any problems on any road, buses must be able to come and in out without time lost. COST-Are you kidding me !! Most expensive public transportation on the Planet. If you want people to use public transportation PROMOTE it, Allow more bus and smaller van /taxi companies to use all these routes	7/27/2016 9:48 AM
40	Congestion and reliability.	7/25/2016 7:02 PM
41	reduce congestion on buses and increase capacity of bus throughput	7/25/2016 12:01 PM
42	irvington the best the shop with care to go on top the absence with child to date to order with credit as to heaven from home to taste with all order the roof to hell at least with ease to go into with interest with care from hell to date at home for now with child as many a glance for certain to order the place to heaven with credit for free the motions for all order for sale with all but to taste the best with ease as of interest at work on demand for now from strength with care about with child with all over there for certain at times as follows the absence the place for free to go home from home from hell at home from strength from hell the absence from home as if necessary with credit the motions as of course with ease from experience with child from strength to order as many	7/23/2016 5:35 PM
43	increased loading areas for passengers to load on to buses. Easier turns for buses wider lanes for buses to pass through the terminal. Every time a bus gets to the terminal it has to crawl through because the lanes are to narrow.	7/23/2016 5:00 PM
44	Long waits!!! Very crowded and dirty. Bad elevators	7/22/2016 6:01 PM
45	Lighting (specifically more natural lighting), better information and more visually appealing facilities.	7/22/2016 2:28 AM
46	More things, for it to look less desolate, better infrastructure, nicer bathrooms, waiting areas	7/21/2016 10:17 PM
47	Express bus lanes (the helix) rest is all cosmetics	7/21/2016 12:07 AM
48	Bus gates upgrades to accomodate large groups during delays, free wifi, better access from subway	7/19/2016 11:25 PM
49	Gate flow, keep walking to the subway connections to a minimum - be closer to seventh avenue, smart video analytics so PABT management can dispatch staff and buses to gates that need additional resources, a bus storage facility and an additional bus lane to NJ.	7/19/2016 4:57 PM
50	The Hallways Bathroom And Quality Of Service.	7/19/2016 4:48 PM
51	Quicker unloading of and departure of buses. The quicker that the passengers can get on and off the less congestion in the terminal.	7/19/2016 4:18 PM

52	Lay out/Organization	7/19/2016 10:21 AM
53	Bus service	7/18/2016 9:46 AM
54	Rest room facilities for women are totally inadequate. In south building, most are closed and have been for some time. Therefore, there are long lines lasting twenty minutes or more at the one that is open. This results in missing a scheduled bus and or extreme discomfort when urgency is an issue. It is more than inconvenient, it is unhealthy to deny women the large number of women that frequent the bus terminal facilities that are easily accessible and available in multiple locations.	7/17/2016 8:45 PM
55	tear it down and start from scratch. The internal flow is disasterous	7/15/2016 10:29 PM
56	There are no clear queues for bus lines. During rush hour, there can be 5 different lines of people running parallel to each other. You have to guess or ask someone or usually a series of someones to find out where your line ends. Then you have the task of climbing over people to get there. A traffic engineer should really be brought in to design a solution. I can't help but feel that there is a better way.	7/15/2016 6:06 PM
57	SET ALL OF THE CLOCKS FOR THE CORRECT TIME OF DAY!!!!	7/14/2016 5:20 PM
58	Clearer directions	7/12/2016 5:13 PM
59	Restrooms	7/9/2016 12:22 PM
60	Better use of overall space. There are a lot of empty areas of PA that are blocked off to the public and these areas could be used for people to sit and wait or for more ticketing machines.	7/8/2016 3:21 PM
61	Provide barriers to separate and organize long bus lines	7/8/2016 12:01 PM
62	Less homeless people	7/7/2016 9:34 PM
63	demolished.	7/7/2016 3:54 PM
64	The congestion at Dyer Ave and 40th St	7/6/2016 4:17 PM
65	Overcrowding - at gates, at PABT bus ramps. Cleanliness - it's absolutely filthy. On-time record - get buses in and out on time.	7/6/2016 3:08 PM
66	passenger convenience, easy way to gen in and get out for the buses, avoid major traffic areas	7/6/2016 1:44 PM
67	Less crowding and reduction of the horrendous wait times where the lines intermingle and it's impossible to figure out where you line begins and ends	7/4/2016 11:45 AM
68	NJ Transit buses do not have enough room to discharge passengers. Buses get backed up all the way to the Lincoln Tunnel in the morning rush hour	7/4/2016 9:49 AM
69	Bathrooms and nasty facilities	7/2/2016 2:16 AM
70	Subway entrance/exit doors. Slows down the foot traffic so much. Wait lines arrangement for bus. Gets extremely crowded when buses are not on time. General infrastructure improvements	7/1/2016 5:35 PM
71	Access to each bus terminal; purchasing tickets in more than one location; pedestrian congestion.	7/1/2016 2:52 PM
72	First, live bus arrival times whether through MyBus or another system like NextBus could be implemented and have displays in relevant areas so that accurate arrival times can be communicated. Often times, the buses don't run according to schedule, and if you were to use MyBus on a phone, the updated arrival time would not be seen. Another improvement that could be made is signage in regards to which buses depart from which gates at the gate itself. One example is the 167 bus that utilize the doors on the signs during rush hour traffic. During other periods, especially the weekends, they use different doors, and for people who aren't as familiar, they often don't stand in the correct place. This may be costly, but if digital signs could be in place to provide direction and announcements, that would cause less stress and confusion on the passengers.	6/30/2016 10:39 PM
73	Cleanliness, orderliness of passenger waiting lines, more busses more often, dedicated gates instead of the mass of gates and lines in the 4th floor, and restoration of the m27 bus from pabt to rock center	6/30/2016 8:03 PM
74	Capacity of busses to exit during rush hour.	6/30/2016 3:21 PM
75	on time coming in from New Jersey more spots for the buses everytime we get to NY we need to wait for an open terminal to get off.	6/30/2016 12:53 PM
76	Elevators installed at the platforms on the 3rd and 4th floors where passengers are dropped off. Very difficult for elderly, disabled or small children to navigate the stairs or long escalators. Traffic logistics.	6/30/2016 7:38 AM
77	Overcrowding, wait time for buses at peak times, cleanliness of facilities	6/29/2016 6:41 PM
78	Cleanliness, ease of navigating the terminal, access to vender ticket booths, smell.	6/28/2016 2:10 PM

79	More daylight, better lighting, more escalators, wider. Cleaner, less bus exhaust pollution, better waiting areas, more toilets, better announcements.	6/28/2016 12:03 PM
80	Cleanliness and modern style.	6/28/2016 12:03 PM
81	Improved wait lines and bus times. The lines are ridiculous and dangerous. They flow out of the gate, down escalators, and wrap around hallways. Buses that are supposed to be 6 minutes apart often don't show up for 20 minutes. I no longer recommend anyone moving into NJ and if they do, to get a job out there, it's just not worth the time and hassle commuting in, which is a shame because there is a lot of lost income tax revenue for NJ.	6/28/2016 11:26 AM
82	CLEAN THE CURRENT TERMINAL - PLEASE FOR THE SAKE OF ALL THINGS HOLY JUST CLEAN IT.	6/28/2016 10:28 AM
83	Security- too many people harassing commuters and asking for money. Feels unsafe at night	6/28/2016 7:56 AM
84	travel time - efficiency, busses shouldn't wait in line to disembark	6/27/2016 6:28 PM
85	Make the bus gates more consistent. Create signs for next arrival times for buses Allow private jitneys to use terminal. Create a bus service that purely serves as a tunnel crosser. Then build a terminal in weehawken or Union city for transfers. Make this bus service run every 5-10 minutes.	6/26/2016 5:21 PM
86	More room while waiting on line for bus	6/26/2016 5:03 PM
87	long lines	6/25/2016 3:45 PM
88	It's very dirty, for one, and the lines during rush hour are out of control. In fact, people get hostile because the crowding is so bad, there's rarely any traffic control, rarely any communication and people cut the line and it causes fights. It's pretty ugly.	6/25/2016 3:20 PM
89	Better organization of gates, to cut down on lines and delays.	6/25/2016 2:58 PM
90	Announcements of delays and gate reassignments in a visual display. Better layout of the gates. Hard to find out what line you are on when there are two buses leaving only a couple minutes apart from the same gate.would like to see that improved.	6/25/2016 11:34 AM
91	1) Leaking roofs 2) Ease of finding gates to destination for new users - the touch screen devices are awful and doesnt even list many NJTransit buses 3) Better signs in the terminal using the familiar and tested airport style signs.	6/25/2016 10:52 AM
92	Cleanliness and safety	6/25/2016 10:50 AM
93	Cleanliness, regular maintenance, & safety	6/24/2016 3:05 PM
94	The 400 section where people wait for their buses is terribly designed and causes all kinds of ridiculous congestion.	6/24/2016 2:32 PM
95	EVERYTHING!!!	6/24/2016 2:14 PM
96	Cleanliness and make it easier to find the bus you need and the gate it is located at. The fancy touchscreens are not enough.	6/24/2016 2:12 PM
97	The organization and display of bus terminals, better food options, better air quality, more lively interior/a lounge for waiting with easy access outlets.	6/24/2016 8:50 AM
98	Information signs at the gate about status of TransBridge buses. Better policing of people begging.	6/24/2016 7:55 AM
99	Worst public bathrooms ever!	6/24/2016 6:43 AM
100	would love to get on/ off bus at street level.	6/24/2016 6:22 AM
101	alot less vagrants and other people begging for money and trying to solicite. also better air conditioning, better and cleaner bathrooms maybe add lockers for short term storage or a bag check so dont have to lug around suit cases in the station, and more food options other then that aint got much problem with the station for her age and busyness	6/24/2016 3:29 AM
102	Better traffic flow. Gate 212 has extremely long lines at evening rush hour, and at times the line from this and other gates end up twisting around the terminal. The fact that there are multiple entrances to the platform and no clear signage means there is always conflict when people go up the stairs and try to join the line when the line actually stretches down the escalator and around the building.	6/23/2016 9:47 PM
103	Delays getting into and offloading passengers.	6/23/2016 9:35 PM
104	Connectivity	6/23/2016 8:43 PM
105	Waiting lines at Gates should be more organized... maybe not so close to each other ... especially during rush hour.	6/23/2016 5:44 PM
106	Toilets on all floors operating	6/23/2016 12:56 PM
107	Lighting and space	6/23/2016 12:20 PM

108	It is too compact for walking and through and too dark of lighting. It would be nice to have a bright building to make it feel more welcoming. There should also be better air flow through the station, almost like the casinos in Las Vegas that pump oxygen to make guests feel better.	6/23/2016 10:46 AM
109	Everything. Needs an entirely new design.	6/23/2016 9:18 AM
110	The lines for busses during busy and non busy hours are like a third world country. It needs total redesign. Needs electronic signs of when busses are arriving. Needs better air conditioning.	6/23/2016 8:21 AM
111	yes walk on the airplane	6/23/2016 5:07 AM
112	Security, amenities, modernization	6/22/2016 7:54 PM
113	Operational enhancements.	6/22/2016 4:32 PM
114	Centralized departure monitors, more intuitive ticketing, livelier and more inviting atmosphere	6/22/2016 4:07 PM
115	Cleanliness, operations of doors/escalators, working air conditioning, safety and security	6/22/2016 1:11 PM
116	Bus backups coming into the PABT. Sometimes they are backed up all the way thru the Lincoln Tunnel. The gate restructuring made it worse.	6/22/2016 11:20 AM
117	signage and cleanliness	6/22/2016 9:19 AM
118	Everything. The structure, the organization	6/22/2016 8:40 AM
119	Make the whole thing fit for humans. Eliminate asbestos. Fix the ceiling leaks that currently drain into buckets. Fix the escalators that break so often. Oil the hinges on the doors to the subway. Get the clocks to all have the same, correct time so DeCamp can't say their buses leave on time when they don't. Use a better system of numbers so you don't have a 192 and 192x, 33/33grove.	6/22/2016 6:46 AM
120	Brighter and cleaner, more open	6/22/2016 6:24 AM
121	Reduce the lag time getting into or out if Lincoln Tunnel. Improve access to upper level gates.	6/22/2016 6:13 AM
122	Nicer facilities	6/21/2016 9:54 PM
123	Wireless. Clean up the former greyhound area. It's disgusting. Fix the bathrooms	6/21/2016 8:50 PM
124	The wait times for buses	6/21/2016 7:07 PM
125	Less homeless.	6/21/2016 7:05 PM
126	EFFICIENCY.	6/21/2016 6:55 PM
127	More Ticket Kiosks waiting areas for the gates.	6/21/2016 5:31 PM
128	The bus ramps should be enclosed and the maintenance of them reduced	6/21/2016 5:19 PM
129	To see the money I spend compensate the workers who are there every day	6/21/2016 4:31 PM
130	Condition of the terminal, improvement of buses coming in and going out. timely buses, better stores	6/21/2016 3:27 PM
131	Parking. Love the self parking lot. It's the best option in the city and we need it improved.	6/21/2016 2:53 PM
132	Cleaner, easier to navigate	6/21/2016 2:33 PM
133	homeless people removed. Homeless are sleeping by bus gates, begging for money & just in the way of traveling within the bus terminal. It a health & safety issue. I see the same homeless people there on a daily basis. It's a bus terminal not a homeless shelter.	6/21/2016 2:31 PM
134	* On-time bus performance * Escalator usage (walk on the left, stand on the right) * People throughput (too many people walking side-by-side instead of single file)	6/21/2016 1:40 PM
135	everything!	6/21/2016 1:26 PM
136	Electronic signage regarding schedules at each bus terminal, and an comprehensive, improved communications system. Means to purchase tickets easily on site. Safety personnel throughout entire center. Upgraded bathroom facilities. Options for food, drinks. Functional wifi.	6/21/2016 1:01 PM
137	shorter lines and better flow for the most heavily commuted buses, especially 126/hoboken bust which has two lines that are both extremely long every afternoon	6/21/2016 9:14 AM
138	Cleanliness. The bathrooms, leaking ceilings, drip buckets all need improvement. The new bathrooms on the second floor and nice but unfortunately overrun by homeless and unusable to the commuting public. Often dangerous with fights breaking out between the homeless over sinks and stalls on a daily basis.	6/20/2016 12:34 PM

139	appearance	6/19/2016 7:42 AM
140	The basic conditions of the lower level (gates 30's-1). There's holes in the ceiling and floor, insulation hanging from the ceiling, no visible security presence, and no ventilation. Bus smog fills the lower level til the point of a visible smoke. It's like sucking on a tailpipe.	6/18/2016 1:18 PM
141	Better Buses that don't break down and have AC that works, cleaner buses. Better Efficiency Commuting.	6/17/2016 5:12 PM
142	More bathrooms.	6/17/2016 2:25 PM
143	BETTER SMILE ,CLEANER FACILITY	6/17/2016 9:18 AM
144	signs on the doors should not block the view.I have some difficulties to see when my bus opens the door	6/17/2016 7:28 AM
145	Faster access between levels (especially access to subway & trains) overall cleanliness, removal of glass door bottlenecks, "compassionate" removal of beggars, heavy security presence at all times	6/17/2016 7:01 AM
146	Cleanliness, maintainance,	6/17/2016 6:37 AM
147	A design that elevates rather than depresses.	6/17/2016 3:45 AM
148	1. Less exhaust fumes. 2. Orderly lines where you can figure out what line you are in/on without crossing through other lines. 3. A ceiling without holes.	6/16/2016 6:30 PM
149	When you have almost 200 people or almost 45000 dollars worth of tickets waiting for 30 minutes to go home... Willowbrook specifically	6/16/2016 6:16 PM
150	Road infrastructure and traffic control near PABT. Buses get stuck in traffic and red lights near terminal.	6/16/2016 4:58 PM
151	Traffic flow of in and outbound buses.	6/16/2016 4:54 PM
152	1. More efficient layout to decrease waiting time in lines. 2. Facelift	6/16/2016 9:17 AM
153	More modern look, more gates, WiFi, Clean Energy buses	6/16/2016 8:04 AM
154	Buses that arrive and depart on time.	6/16/2016 7:27 AM
155	Limit local car traffic around port authority entrances/exits at rush hour to allow buses easier access in out of tunnel, current system is a disaster	6/16/2016 7:05 AM
156	It's an extremely filthy and dangerous building. The ceilings by my gate have been actively disintegrating for five years and nothing has been done to fix them. The ceilings are not even waterproof and when it rains, you have to cover them with plastic sheeting that funnels into garbage cans.	6/16/2016 6:55 AM
157	Everything. - The ceilings need to be fixed - The congestion layout cannot handle the amount of people on a daily basis - It needs to be cleaned - Remove the homeless people from living in the South Wing - Stop the rampant drug use and sales Basically, we should build a new PABT and turn this one into a park.	6/16/2016 6:32 AM
158	Wait times and traffic	6/16/2016 6:32 AM
159	Improved access (escalator reliability) and crowd capacity at the gates (queueing space).	6/15/2016 5:48 PM
160	Congestion.	6/15/2016 4:49 PM
161	-best possible organization of gates via times so multiple lines of people do not become too congested and or a risk -buckets that continually collect water from leaks. If this cannot be corrected at once it should be. Token down into manageable phases. I do PM work for a living and would be happy to assist -evening commute often has many panhandlers and loitering in front of the building sometimes where I see illegal activity. Would encourage the police and or national guard who are often inside and standing against walls to clean up the front of the building.	6/15/2016 8:34 AM
162	XBL should be barricaded completely to PABT ramp once buses exit the XBL in Manhattan. Current open roadway allows for non XBL buses to merge in to the left, or XBL buses to try to make a right on 40th or enter PABT at 41st st. entrance. This creates delays. Bigger buses should be able to be accommodated on a new ramp. Relocation of homeless/pan handlers in and outside of PABT, moving sidewalks, more natural light.	6/15/2016 8:33 AM
163	The whole thing, it's falling apart. Check out the lower gates, the ceiling is coming down. What an eye sore on the city.	6/15/2016 7:27 AM
164	Access to the bus, food options, wait times,	6/14/2016 8:50 PM
165	Escalators need to work consistently. Information re: buses and so forth should be available at all times and easy to locate (not just electronic)	6/14/2016 5:06 PM
166	The amount of busses that come in to Hoboken and a more accurate alert system if there are delays	6/14/2016 5:06 PM
167	Bathrooms, less chaos when there are long lines, better food options, more NJTransit ticket machines. General repairs.. there is always water leaking from somewhere.	6/14/2016 4:48 PM

168	The leaky roof. All gates need to be redesigned so they are like 3rd floor gate and not these idiotic shoots where schedule depends on bus in front leaving on time. Wider stairs. Better & secure access to free WIFi. More room in waiting areas. Gut the place, and start over!	6/14/2016 9:37 AM
169	Signage. Pretend you've never been there, ride a bus in from NJ and try to find the subway w/o turning in circles.	6/14/2016 9:06 AM
170	It's very outdated. Need more bathrooms. Better signage.	6/14/2016 8:28 AM
171	Better areas when waiting for buses. Now the lines snake thru the terminal and you can't tell where you should be.	6/14/2016 7:46 AM
172	Less homeless	6/14/2016 7:16 AM
173	I would like to see a more modern look, more open, more light	6/13/2016 5:01 PM
174	More bus lanes	6/13/2016 5:01 PM
175	Amount of homeless people, and conditions of the building	6/13/2016 4:49 PM
176	Abandoned payphones replaced with charging stations and information kiosks. And a working WiFi Network.	6/13/2016 4:48 PM
177	Lighting, ease of use with gates, updated, something more like grand central	6/13/2016 4:17 PM
178	Number of buses; lines for buses; conditions (water leakage; tiles falling; the entire building looks filthy and dilapidated)	6/13/2016 11:05 AM
179	1. homeless are EVERYWHERE 2. the gates need to be redesigned. i use a very busy gate (route 126) and the line is always down the escalator even though the waiting room itself is half empty.	6/13/2016 11:00 AM
180	Timely and accuratr updates via social media such as twitter for daily issues, pricing, cleanliness	6/13/2016 8:51 AM
181	Upgrade bathrooms	6/13/2016 6:48 AM
182	Works pretty well considering the amount of traffic it deals with each and every day.	6/13/2016 6:40 AM
183	Better infrastructure	6/13/2016 6:19 AM
184	More efficiency less loss of heat and air conditioning. PABT workers do not care. They walk right past open doors. Even with Urban Pathways present in the buildings way too many homeless and other people who clearly have mental issues are present in the PABT daily. Commuters can not even sit on the metal chairs on the lower level other non customers are sleeping there.	6/13/2016 1:30 AM
185	Platforms are too narrow and can get dangerously crowded. More bathrooms!	6/11/2016 10:37 PM
186	Most pressing issues are signage, lines, traffic, better access to higher floors, overall presentation is depressing. The entire structure highlights nothing positive about our area. In fact, for thousands of people who come through there it is a very poor welcome to NYC.	6/11/2016 1:15 PM
187	Signage - make it easier to find where to go	6/11/2016 10:11 AM
188	Can't quickly figure out when my bus is leaving, or if it's delayed, or???	6/10/2016 5:24 PM
189	Lighting, better signs, channelization of people to create smoother flow of people from gates to escalators and stairs	6/10/2016 5:08 PM
190	Better gate areas and boarding procedures. Accurate signage. Friendlier staff.	6/10/2016 4:55 PM
191	Everything	6/10/2016 4:53 PM
192	As a 20 year commuter of Gate 212 (one of the consistently busy gates), I'd like to see better management of lines at the gates, preferably by building gates that are built to accommodate lines so that we're not snaking two blocks through the terminal. Furthermore, better placement of stores (everything crowded into one building while the other feels deserted) would be great, as would having a place to pick up groceries/liquor on the way home. I see the old signs for the farmer's market (which I never saw once!) and wish it was a reality, instead of having to make do with Duane Reade.	6/10/2016 2:47 PM
193	Security, signage at the gates, cleanliness	6/10/2016 1:46 PM
194	More air conditioning better ventilation at the gates.	6/10/2016 12:49 PM
195	All of it.	6/10/2016 12:32 PM
196	The amount of buses available for transportation. Extensive lines are constantly forming, making the PABT crowded.	6/10/2016 12:30 PM
197	Better lighting, better signage, and more bus lane boards with real-time information.	6/10/2016 12:29 PM
198	More room for more bus routes	6/10/2016 12:28 PM
199	Cleanliness - there are water stains, mold, and years of dirt buildup, especially at the gates.	6/10/2016 7:57 AM

200	Cleaner, more modern design that is simpler to navigate and cuts down on time it takes to get to a gate.	6/10/2016 7:06 AM
201	AT&T LTE, and WiFi connectivity. And I mean make them usable, not just show a signal that can't connect or receive data.	6/9/2016 11:27 PM
202	More gates	6/9/2016 9:42 PM
203	It is a depressing facility needing of renovation. Brighter decor and fix holes in ceiling.	6/9/2016 8:54 PM
204	Do basic maintenance! We don't need a palace, but Port Authority is becoming a real shit hole.	6/9/2016 8:53 PM
205	Gates, how lines form, signage	6/9/2016 7:54 PM
206	Gate area improvements such as room for passenger queues, announcements of bus arrivals , speaker system that the bus companies can use (only PA can use the speaker system, the bus companies cannot announce their arrivals departures or otherwise communicate with passengers unless they shout or yell)	6/9/2016 6:10 PM
207	-Improvements to queue lines. Lines wrap around and are confusing to navigate at rush hour. -more light -safer conditions at night. Too many panhandlers and homeless individuals inside and outside the terminal	6/9/2016 4:48 PM
208	waiting times	6/9/2016 3:15 PM
209	I'd like to see the people controlling the gates get better at their jobs. Many times they are chatting with the drivers and preventing riders from entering the bus. Or cramming the bus to over capacity to get more bodies on. In addition to making people wait forever once the bus is filled to bring the next bus forward. Additionally, drivers could be a bit more cautious with speed limits and reckless driving. Better alerts when there is any kind of delay and tweeting it out before it becomes a serious issue. So commuters can make alternative arrangements to get hom	6/9/2016 1:20 PM
210	waiting area at platform	6/9/2016 1:08 PM
211	Cleanliness and communication	6/9/2016 11:04 AM
212	Open up the bottle neck, fix the disgraceful service of the Lincoln tunnel, and lastly stop posting patrol officers at the entrance/exits that causes issues for busses.	6/9/2016 10:58 AM
213	Wifi everywhere; ceiling repairs; more moderate temperatures; more self serve ticket kiosks for bus lines other than NJ Transit	6/9/2016 10:14 AM
214	For it to be cleaner. Also more secuirity and removing people who are sleeping on the ground and asking for money. I don't feel safe in the PABT at night. Also to remove the loitters out front on 8th avenue. They create traffic and harass people.	6/9/2016 8:53 AM
215	Urine smell	6/9/2016 8:46 AM
216	Queuing of lines, larger status boards, transparency on gate locations	6/9/2016 8:38 AM
217	Wayfinding.	6/9/2016 8:12 AM
218	Waiting areas so that lines are more organized and there are seats for the pregnant/elderly.	6/9/2016 8:02 AM
219	wider pedestrian thoroughfares. more room at Gates.	6/9/2016 7:42 AM
220	Cleaned up, less vagrants, it's a disgusting	6/9/2016 6:55 AM
221	Cleanliness. PABT does a good job withe what they're given, but it's an out of date, disgusting building. People and bus flow needs re-engineering	6/9/2016 6:48 AM
222	Lower level	6/9/2016 6:48 AM
223	honestly just make the infrastructure better for the amount of passengers serviced. nothing is wrong with the PABT besides the fact of the over-growing use	6/9/2016 6:29 AM
224	Clean and modern. Efficient and better signage. More like stations in other cities in the US and other countries	6/9/2016 12:45 AM
225	Everything!!!!	6/8/2016 9:45 PM
226	Signage directing which bus is leaving from which gate when	6/8/2016 7:18 PM
227	Get rid of bums	6/8/2016 7:16 PM
228	Lines	6/8/2016 7:16 PM
229	Customer service after rush hour needs to be improved. There are so many tourists and non-regular users that have no idea the gate and/or bus they should be going to and there is hardly anyone in the terminal that can help them.	6/8/2016 7:15 PM
230	Most? Uh, busses on time. Throw in things like " happy bus drivers" and ticket machines not from 1990, and a building that doesn't make me feel sad as hell.	6/8/2016 7:12 PM

231	Traffic in and out	6/8/2016 6:48 PM
232	Security	6/8/2016 6:01 PM
233	First and foremost, increased capacity. However, this must not come at the expense of connections to the NYC transit network. I don't care how the PABT looks as long as it is able to meet my transit needs. The biggest thing Port Authority could improve immediately is to make the Exclusive Bus Lane (XBL) 24/7 (or at least during the PABT operating hours). I can't tell you the number of times I have taken the bus into NYC outside of rush hour and gotten stuck in significant traffic. The worst has been when my bus gets diverted south after exiting the tunnel, forcing an lengthy and unnecessary detour to 34th St. Without the XBL, inbound NYC bus travel is remarkably unreliable. I avoid this transportation mode whenever possible, despite the fact that it is the most convenient option from my home. I am sure that even off-peak XBL would move more people into and out of NYC than an extra lane for cars.	6/8/2016 5:46 PM
234	Allow busses to stay over in NY for more on time departures; better retail; cleaner/updated building.	6/8/2016 5:20 PM
235	More walking space for commuters. More room in the waiting areas. I find that a lot of the shops are unnecessary and could be used for more space.	6/8/2016 5:20 PM
236	Efficiency and overcrowding	6/8/2016 5:17 PM
237	Cleanliness, stores, no homeless people, better ventilation	6/8/2016 5:08 PM
238	Functionality - lines are always long and clogs the building up. Also, more reliable service to/from Hoboken.	6/8/2016 2:57 PM
239	Better connectivity to smart phones and mobile devices in the terminal.	6/8/2016 11:09 AM
240	Drab, old, depressing interior. Brighten it up.	6/8/2016 9:51 AM
241	Signage at each gate. Penn Station has electric signs that can be changed as train schedules change (time delays, etc...). Pabt needs this as well, especially since rush hour buses have different destinations (on route 139/130/132/etc...), and people are always getting I. The wrong line, or asking if the bus goes to their destination. People that try to help are not sure which gate to direct them to, and there is only one customer service booth.	6/8/2016 9:28 AM
242	Cleaner facilities especially bathrooms.	6/8/2016 9:14 AM
243	Quicker bus service, cleaner, fix the long lines to Hoboken	6/8/2016 8:45 AM
244	EVERYTHING!	6/8/2016 8:26 AM
245	Signage and gat information	6/8/2016 8:19 AM
246	Safety and security	6/8/2016 7:05 AM
247	All staff. Some are very rude and unhelpful. Ticket rules. What's with the "void if tickets separated". The tickets still have all the information required by the bus driver. There's a risk the bus driver may not accept the ticket if it has been separated. I just don't get it. Please explain.	6/7/2016 7:59 PM
248	Fewer homeless, clean bathrooms, appropriate waiting areas, not overcrowded., busses that left PABT on schedule.	6/7/2016 7:45 PM
249	Display screens with traffic and weather info impacting the trip out of NYC. For all of the grandstanding and BS from NJ politicians who never commuted a day in their life, PABT works very well 98% of the time.	6/7/2016 6:34 PM
250	It would be great if it wasn't absolutely disgusting and full of vagrants. That would be nice. You know if it resembled civilization.	6/7/2016 6:21 PM
251	More space downstairs at gates 53, 54 etc - so that the lines for 160 can be separated from 148, and 145 from 164, etc.	6/7/2016 6:14 PM
252	Nicer waiting areas, add a small supermarket	6/7/2016 6:13 PM
253	Downstairs near gates 1, etc is falling apart and filthy.	6/7/2016 6:05 PM
254	Ticket pricing to high	6/7/2016 3:36 PM
255	Clean up the terminal, add natural light, bring it into the 21st century	6/7/2016 8:43 AM
256	Building should be more attractive	6/7/2016 7:29 AM
257	Lighting, free open space and movement of people through the bus terminal	6/6/2016 2:37 PM
258	Clarity of signs and which gate I am supposed to go to.	6/6/2016 1:56 PM
259	nothinh	6/6/2016 1:39 PM
260	yigo	6/6/2016 1:36 PM

261	If we are to rebuild PABT, I would love to see it in the form of a big elegant stone building, like Grand Central, to inspire the next 1000 years of commuters entering our great city!	6/6/2016 1:16 PM
262	Improve the commuter condition when actually entering and exiting the buses - presently very congested, dangerous, and unpleasant.	6/6/2016 10:05 AM
263	Better organization. Signs are confusing and all the gates are hard to find	6/5/2016 3:27 PM
264	air quality,flow of humans through building,introduction of daylight into building,sound quality	6/4/2016 4:39 PM
265	access to buses	6/3/2016 9:13 PM
266	Proximity to subway, cleanliness, HVAC	6/3/2016 6:22 PM
267	Cleaner restrooms	6/1/2016 12:28 PM
268	Organization of bus lanes. This can be terribly confusing.	6/1/2016 8:40 AM
269	Decor, Amenities, Wi-Fi Internet Access, Gate Waiting Areas	5/29/2016 7:49 PM
270	Everything... lighting, welcoming design, open space, safety, access to gates, waiting space at gates, ventilation, shops and services, etc.	5/27/2016 2:03 PM
271	Wait times, general appearance	5/26/2016 1:06 PM
272	Improved building infrastructure that is clean, not leaking or broken.	5/25/2016 11:36 PM
273	Better Organization. Train dispatchers to properly move buses along inside the station--quite often they are lazy, rude, and don't always stick to printed timetables. More advanced notice on bus delays.	5/25/2016 5:47 PM
274	less crowding, shorter lines, less delays, more cleanliness	5/25/2016 11:52 AM
275	Layout & flow	5/24/2016 11:01 AM
276	More frequent buses. Safer terminal.	5/21/2016 8:52 AM
277	Post midnight alignment of bus departure with MTA train arrivals - it's impossible to catch the bus since the direct link downstairs is blocked off...	5/19/2016 1:00 PM
278	Better, faster and more elevators. Less support structures (columns) throughout the facility, they're completely in the way.	5/18/2016 11:18 PM
279	better connections to L train and 4 5 6 trains.	5/18/2016 8:26 PM
280	Ease in navigating the terminal	5/17/2016 7:47 PM
281	Wayfinding, broader real time bus status updates, sunlight!!!	5/11/2016 11:57 AM
282	An easier way for customers to find their gates and especially when gates are reassigned; this information must be provided to passengers in real time. A well-developed app will be useful as well as well placed and user friendly touch displays doted around the terminal. Passengers are lost and confused very often and from my experience (travels around the world) there are far better modes of directory that can and should be implemented in such a city as New York.	5/8/2016 12:03 PM
283	easier way to get connecting bus to continue my travel, especially trying to get from the North Terminal to the South Terminal without getting lost every time.	4/30/2016 2:01 PM
284	Easy access to bus terminals	4/28/2016 3:49 PM
285	space, light and noise	4/27/2016 2:23 PM
286	Shorter bus lines and the escalators working regularly. Also more public bathrooms.	4/25/2016 10:10 PM
287	more shops	4/25/2016 5:10 PM
288	Clean the place up and find a shelter for the homeless. It rains inside and it's filthy! I am sure the PABT Fat Cats would never tolerate a place like this near them!	4/25/2016 4:16 PM
289	better people flow. The overall design of the exiting building seems inefficient.	4/23/2016 11:35 AM
290	The platforms. There isn't enought room to accommodate the regular rush hour crowds, let alone during delays. Also, the platforms need some air during the summer. I realize a/c is expensive, but there used to at least be fans going. For all the complaints about the PA, it works well.	4/20/2016 2:41 PM
291	Better signage, staffed information booths	4/20/2016 9:41 AM
292	Entrances/Exits to and from the building and better access to the the buses. The waiting areas suck.	4/20/2016 6:47 AM

293	Side door access. Right now it is blocked with gates for some reason	4/19/2016 3:50 PM
294	Cleanliness	4/19/2016 7:32 AM
295	Cleanliness and better seating.	4/18/2016 9:15 PM
296	It's empty except for creepy people and it feels creepy overall. More light would be better maybe.	4/18/2016 9:14 PM
297	Crowd handling	4/18/2016 4:42 PM
298	The line structure at the gates. I use gate 10 and all lines from gates 6 through 16 mingle together. It's quite difficult to find the line I need to get home.	4/18/2016 3:18 PM
299	Better signage	4/18/2016 1:39 PM
300	Not change platforms for late night servicer	4/17/2016 9:11 PM
301	I would like to see a facelift of the PABT to make it more inviting.	4/17/2016 8:44 PM
302	The layout and design is mind numbing!!! I dread having to find my bus terminal every time. I have PABT. Ugly and not user friendly.	4/17/2016 8:43 PM
303	cleanliness	4/17/2016 4:49 PM
304	Aesthetics, Security, Logical Organization, Improved Waiting Areas, Improved Restrooms, I would like to see northbound I-95 routes depart from the uptown terminal.	4/17/2016 10:00 AM
305	ease of transfer to suway	4/17/2016 9:01 AM
306	The atmosphere. It is an ugly, bleak, charmless interior.	4/17/2016 7:41 AM
307	make a more modern style	4/16/2016 11:38 PM
308	"Do not destroy the vital Hell's Kitchen South neighborhood for a new bus terminal!"	4/16/2016 8:39 PM
309	Brighter lighting	4/15/2016 9:03 AM
310	Every green aspect that can be included in new design/construction.	4/14/2016 7:43 PM
311	I don't want to see any changes to the PABT. I like it the way it is. Except I would like direct access to the 7 train without having to xfer.	4/14/2016 4:41 PM
312	The general environment and the waiting and information areas for the commuters. It is very hard to get information on what gate your bus is at	4/14/2016 2:26 PM
313	Toxic fumes from buses eliminated in boarding and departures	4/14/2016 11:51 AM
314	Everything. Restroom cleanliness and availability, natural light, presence of vagrants, convenience of queuing and a better overall experience.	4/14/2016 11:35 AM
315	I would like to hear clearer announcements-most times when you hear the announcements, you are unsure of exactly what the speaker is saying.	4/14/2016 8:12 AM
316	Downstairs bus lineup to load area	4/14/2016 7:47 AM
317	Improve lighting with natural light, improve the underground bus line areas, make the entire place lighter in feel, make it a green building, less concrete, more wood and other natural materials -- no fluorescent lighting!	4/14/2016 4:12 AM
318	cleaner bathrooms, more organized lines, more light and air, easier passage between the north & south wing	4/14/2016 2:23 AM
319	get rid of dirty diesel busses	4/13/2016 11:26 PM
320	Escalators and stores	4/13/2016 11:09 PM
321	There needs to be better signage so people can find their way. Also, there need to be more women's bathrooms -- lines are way too long.	4/13/2016 9:56 PM
322	cleanliness and safety. Make it more like Grand Central	4/13/2016 6:25 PM
323	more streamlined access for reverse commuters	4/13/2016 5:18 PM
324	More security to halt urinating and leave the Hell's Kitchen neighbor alone.	4/13/2016 4:56 PM
325	Modernize to a new facility	4/13/2016 10:46 AM
326	Access to/from busses from the street and subway... Not in the basement	4/12/2016 5:11 PM

327	i want the physical accommodations to provide more passenger/user comfort. The bathrooms for women are way too small and tight and the lines to use the toilets are way to long. The bathrooms do little to aid persons with disabilities nor mothers travelling with young babies or toddlers. Nothing for them. There was a time (before the homeless problem) when there was a waiting area with seats. Please make the bathrooms bigger and seats to sit in.	4/12/2016 2:29 PM
328	Cleaner, safer, more effective bus hub.	4/12/2016 1:02 PM
329	Quality of life issues and easy access to bus gates	4/12/2016 8:59 AM
330	Better logistics and design to protect safety and security. Commuters line up in narrow spaces that create fire hazards and daily arguments. Also attend to safety and security by policing homeless and criminals frequenting the facility, and more police presence to deter potential problems.	4/11/2016 1:12 PM
331	Larger waiting areas, free wifi all throughout the pabt, better communication for delays. Allowing nj transit busses to park at the pabt, so they do get stuck in traffic coming from NJ for the evening commute. Fix the ceilings so water doesn't leak when it rains.	4/11/2016 12:40 AM
332	Airport style departure screens, with gates to places served, and bus numbers. Some seating at gates for us seniors.	4/10/2016 8:07 PM
333	no PABT in manhattan VERY DANGER	4/10/2016 7:00 PM
334	Larger, more comfortable waiting areas. Higher capacity so there are fewer delays.	4/9/2016 9:22 PM
335	Don't put it farther west. That would make my commute longer.	4/9/2016 8:19 PM
336	Signage & navigation should be streamlined and add public wifi connection. The area should be well-maintained and clean.	4/9/2016 12:16 AM
337	more flowers	4/8/2016 6:10 PM
338	Better connected to the local neighborhood	4/8/2016 11:04 AM
339	countdown clocks on buses, x ray cameras & ban homeless persons In the terminal	4/7/2016 7:56 PM
340	waiting lines	4/7/2016 4:51 PM
341	That it stays in Manhattan and is not moved to the NJ side of the Hudson.	4/6/2016 6:40 PM
342	Everything.	4/6/2016 12:31 PM
343	Bus waiting and boarding areas. Boarding areas neeed to be widen, expanded and brightened. Bus congestion needs to be alleviated and delays lessened. Flow and signage should be improved. Safety improved and fumes (environmental issues) lessen.	4/6/2016 8:37 AM
344	1. Platforms designed to reduce line chaos during rush hour. 2. Bathroom stall doors that stay ajar when stall is unoccupied so you can tell when they're empty.	4/5/2016 9:45 PM
345	Separate doors and gates for each bus line. For example, the 167T and express share the same hate number. There also isn't enough room for all the passengers to wait for the bus, which cause lines that go through the escalator down to the second floor. There needs to be 1) separate gates, 2) enough space for passengers to stand while waiting. Also, bus consistency would be good. It's better for buses to consistently leave at scheduled times rather than stuff a few more passengers on and delay the whole schedule. See the Berlin airlift plan of the 50s. Last, how about more ticket vending machines? Why are there so few?	4/5/2016 12:25 PM
346	quicker exit/entrace. always crowded and hard to get off buses. Lines going how are long and often confusing and intertwined so that no one knows what is going on.	4/4/2016 7:38 PM
347	Each bus should have it's own gate and not block other gates. every night we wait at least 15 minutes till the other buses get out of the way. It's horrible	4/4/2016 5:46 PM
348	busses scheduled more frequently to avoid crowding, both in busses and on platforms	4/4/2016 2:07 PM
349	Bus flow	4/4/2016 10:14 AM
350	Speed that the buses can get in and out	4/4/2016 7:09 AM
351	Fewer lines during rush hour	4/3/2016 9:53 PM
352	The terminal building and neighborhood in general.	4/3/2016 8:07 PM

353	The ShortLine gates on the 4th floor have very poor ventilation. Inside the terminal the air temperatures are extremely hot especially in the summer, which is right around the corner. In the bus loading area there is a persistent hanging haze of toxic exhaust. You need to find a better way to vent both the passenger and bus areas of the 4th floor. You also need more accurate signage of the bus gate assignments. For example, there are new signs up that show M-F and Weekend gate assignments and they are WRONG! The buses I take every day are not even listed on the M-F chart. I feel sorry for tourists and occasional bus riders trying to find their way around.	4/2/2016 1:38 PM
354	More organization. It can be hard to find gates and people are often lost.	4/2/2016 8:30 AM
355	Information that maps bus numbers (routes) to gates. The colors (tiles / lighting / etc all make the space look tired and old) More seating / open spaces with restaurants/cafes Free WIFI access everywhere	4/1/2016 3:44 PM
356	More regularity in schedules. More efficiency -- example, buses will frequently leave PABT during afternoon rush hour almost empty and another bus won't come for a while	4/1/2016 1:33 PM
357	Faster unloading of busses. More room to stand when waiting for busses.	4/1/2016 1:18 PM
358	Aesthetics, restaurants, cafes, places to charge electronics.	4/1/2016 12:40 PM
359	Passenger flow. Delays. The general aura of the place.	4/1/2016 12:33 PM
360	Signage. Departure board such as found at WTC and NY Penn Station	4/1/2016 10:50 AM
361	Less ambiguous waiting areas that clearly indicate where to queue up for a desired bus.	4/1/2016 10:17 AM
362	The cleanliness of the building. Everywhere you look there is garbage thrown about or people sitting on floors. Increase the amount of open ticket windows, there are 10 available windows for my route, however there are never more than 3 open windows during the am or pm rush hour.	4/1/2016 9:54 AM
363	For it to be located in New Jersey, at Secaucus Junction. That option provides the most travel flexibility, especially once the new tunnels are completed and possibly a 7 line extension to NJ.	4/1/2016 7:12 AM
364	Later ticket office hours.	4/1/2016 2:22 AM
365	Personally, the only issue that I have with the PABT is an inadequate amount of seating when one is waiting to take a bus back out of the city.	4/1/2016 1:33 AM
366	Gates that are air-conditioned and the ability to line up for a bus without standing in line on the escalator	3/31/2016 11:01 PM
367	Delays when it rains	3/31/2016 10:28 PM
368	Frankly, I would like the responsible leadership of the Port Authority that let the PABT degrade for decades to be replaced. They neglected the people who used the PABT for too long.	3/31/2016 10:26 PM
369	Clear bus gate locations expecially differentiating the gates for q168 and q167 express and local to Teaneck. Make it one gate at all times no matter what for each bus. Air condition and good heating facilities with more seating. A route map of where bus stops that is bright and visual so visiting family can say what stop by number they may need is innovative. Bus driver should announce every upcoming stop. At night you cannot see the signs and the bus drivers do not help by stating the stops.	3/31/2016 9:57 PM
370	Larger stairwells (wider) from the gates to the building. More ticket machines, faster ticket machines.	3/31/2016 9:14 PM
371	the ease of buses coming in/out so wait times for busses can be short (reducing lineups)	3/31/2016 9:04 PM
372	Passenger flow at evening rush hours, arrivals queue during morning rush hours, better wifi	3/31/2016 8:59 PM
373	Shorter wait times. More places to sit while waiting. Better climate control	3/31/2016 8:51 PM
374	information availability, flow of traffic, security, cleanliness, architectural beauty, cultural diversity of NYC	3/31/2016 8:18 PM
375	address the over crowding issue	3/31/2016 7:10 PM
376	Waiting areas and on-time performance	3/31/2016 6:06 PM
377	Cleanliness and security	3/31/2016 5:28 PM
378	Bus storage/parking on upper floors. Preventing outgoing buses from being delayed in Lincoln Tunnel traffic.	3/31/2016 5:18 PM
379	Better/clearer signage for departure gates, especially as it pertains to routes with varying levels of express vs. local buses.	3/31/2016 4:50 PM
380	Gate and line management, communication to traveling public. Security improvements, more cameras, better sight lines (fewer hidden areas)	3/31/2016 4:44 PM

381	Everything. But the single biggest improvement would be the creation of an outbound express bus lane in the evening rush hours. The second most important improvement would be improved queuing areas, since the lines for popular buses can snake all over the terminal.	3/31/2016 4:40 PM
382	Modernize the facility with cutting edge technology. Provide garage facility that can house buses and expediting travel to and from by taking buses off the road.	3/31/2016 4:19 PM
383	Cleanliness. Gate Accessibility. Overcrowding	3/31/2016 3:30 PM
384	clear signage	3/31/2016 2:55 PM
385	sight visibility - it may take up space, but having an all access view of the terminal from all locations would be ideal.	3/31/2016 2:16 PM
386	Clearer understanding of the 167 that uses up to 4 doors, and at times, the signs are not put up in time to know which door to go to during the work week, and perhaps there should be a public address announcement to guide commuters to the correct door. Finally, prominent electronic bus info for some gates.	3/31/2016 1:45 PM
387	Cleaner restaurants	3/31/2016 12:59 PM
388	Less congestion at the gates. Air quality improved.	3/31/2016 12:52 PM
389	lines should not snake down stairs and escalators weaving in and out among other lines creating a crowded, confusing environment	3/31/2016 12:28 PM
390	Bus platforms	3/31/2016 12:14 PM
391	Easy access. Improvement to aesthetics.	3/31/2016 12:13 PM
392	More retail options	3/31/2016 12:05 PM
393	ontime buses, shorter wait times	3/31/2016 12:04 PM
394	Beautification, Lighting, Quality of Life improvements, and reduction of homeless sheltered in the terminal.	3/31/2016 11:33 AM
395	Improved passenger loading areas, better line management, particularly on days when the lines are very long; better signage, cleaner and more modern atmosphere; keeping passengers better informed on bus arrival status through electronic signs	3/31/2016 11:25 AM
396	wait times driving in at peak hours.	3/31/2016 11:18 AM
397	Space to accomodate the commuter crowds. More gates with clearer labels.	3/31/2016 10:53 AM
398	-Traffic flow for busses to speed up drop off, pick up, and the busses entering and exiting the terminal. -Reduction of amount of fumes in the waiting areas.	3/31/2016 10:49 AM
399	Physical plant/appearance is drab and unwelcoming. It feels like a place to escape from rather than arrive at. Bus waiting areas should be air conditioned. Bathrooms are being upgraded and that has been sorely needed.	3/31/2016 10:17 AM
400	on time buses (departures and arrivals). If we need tix before boarding there should be more places to buy tix. Signage.	3/31/2016 10:17 AM
401	I don't care about the stores and restaurants in PABT. I just want to get in and out of there as quickly as possible. The new terminal should be able to accommodate the buses so that they are not stuck in the terminal waiting to get through. The terminal should also clearly defined lines/queue so that passengers are not confused as to which line is which (especially when the lines go down the escalators and snake around the main concourse area	3/31/2016 10:07 AM
402	Less crowding at gates during peak commuting hours. Better air conditioning in summer and more escalators to bring you to your gate.	3/31/2016 10:05 AM
403	Where do we start? More pleasant surroundings, no leaks, cleaner and brighter, affordable eateries, reliable Internet access/WIFI in PA and the Lincoln Tunnel, better bathrooms, places for people to sit/relax, safer at all hours, public art/music, make the gates more comfortable if we have to wait to board buses, reduce waiting times which are still long, reduce lines -- everything must be done to ensure the comfort and safety of commuters. Commuting is arduous and dangerous and it's also hazardous to health, studies have shown. People want to get into work with a minimum of problems and get back home to their lives and loved ones as easily and quickly as possible. Make it happen. Commuting into/out of PA stinks -- it's an awful experience. It sucks the life out of us.	3/31/2016 10:02 AM
404	waiting to enter PA	3/31/2016 10:02 AM
405	The entire thing -- the layout is terrible. It's dirty, crowded and the waiting areas are horribly cramped. Getting in and out for the buses is awful and delays are common. We also need way more ticket machines -- lines are horrible during rush hour.	3/31/2016 10:01 AM
406	i would like the teaneck bus service to go back to the basement....it is very congested on the upper level.	3/31/2016 10:01 AM

407	Cleanliness. Removal of homeless and vagrants. Better passenger queue management. Increased and more efficient inbound and outbound flow.	3/31/2016 9:58 AM
408	More communication ,whenever the buses are delayed	3/31/2016 9:54 AM
409	No allowing cell phone conversations on the bus!!!!!	3/31/2016 9:49 AM
410	1. Open the 495 road bottleneck by moving the PABT to NJ and shuttle the NJ passengers to NY via large capacity buses. That would also eliminate the serpentine lines in the PABT evenings. 2. Place big signs showing where are the doors to the various buses.	3/31/2016 9:31 AM
411	The areas where commuters have to wait for the bus are horribly crowded. It's difficult to know which door is the correct one for your bus. There's limited seating space and if you sit, you lose your place in line. All in all, the area needs to be expanded as right now it is way too crowded with lines on top of each other.	3/31/2016 9:31 AM
412	Everything! Wifi, faster, nicer gates	3/31/2016 9:31 AM
413	additional access ramps for buses into and out of the terminal. During commuter hours there is a line of buses waiting to enter the terminal on entrances to both floors from the tunnel ramp. Better line management at the gates for riders waiting for buses.	3/31/2016 9:30 AM
414	The air conditioning, the leaks, more people to offer help and information	3/31/2016 9:29 AM
415	waiting times at gates	3/31/2016 9:28 AM
416	Flow of bus traffic into and out of bus terminal including flow through entire Lincoln tunnel and 495 viaduct out to NJ turnpike. Always 25+ minutes delays on bus lane during rush hour which makes commute much too long.	3/31/2016 9:27 AM
417	A more respectable way to get on and off the jitney as opposed to a man standing near the jitney screaming at people to get on.	3/31/2016 9:27 AM
418	Room at the gates - they are very crowded	3/31/2016 9:24 AM
419	The waiting area for busses to depart is narrow, often too hot or too cold depending on the season and there is no efficient way for lines to snake. There needs to be a totally different way to board buses which should be airy, temperature regulated that would have designated lanes to wait that would allow for efficiency both in boarding and exiting busses in the morning.	3/31/2016 9:19 AM
420	I would like to see improvement with respect to the aesthetics, lighting, size of gate areas and restrooms at PABT.	3/31/2016 9:15 AM
421	more bus gates, more capacity, better waiting areas, shorter lines	3/30/2016 12:35 PM
422	organization	3/30/2016 10:24 AM
423	ease to reach to gates and sign boards, more light and lively ness	3/30/2016 9:38 AM
424	better signage	3/30/2016 7:33 AM
425	Everything. Make it a cheerier place	3/29/2016 5:42 PM
426	better signage and gates	3/29/2016 4:05 PM
427	Cleaner, easier access to gates, more social services for the homeless, better retail, but most of all a sense of arrival and space - see for example, Grand Central Terminal.	3/29/2016 4:00 PM
428	line management at peak travel times	3/29/2016 2:18 PM
429	Infrastructure, waiting times, faster time to get in and out of PABT, free WiFi and better cellular coverage	3/29/2016 9:59 AM
430	Waiting space at the gates. I take DeCamp; they have two routes at each gate and the lines get so close together. The lower level is so cramped and claustrophobic.	3/29/2016 8:53 AM
431	easy access to bus lanes	3/28/2016 1:02 PM
432	The interior space is terrible. The waiting areas, in the long hallways are horrible. The fumes are rotten. I would love to use PABT more, but it's too depressing.	3/28/2016 9:49 AM
433	seating areas. I have suffered 3 years as a cancer patient, weakened from chemo, and having to sit on the floor (FILTH!!) when I am too weak to stand in line long times. The line system also should allow for persons with disabilities.	3/28/2016 9:37 AM
434	Overall appearance could improve, better signage, as an infrequent user the PABT can be a bit intimidating. Don't want to get on the wrong bus ect	3/28/2016 9:32 AM
435	Layover bus parking	3/28/2016 9:29 AM

436	The building is a disgusting labyrinth. The signage is especially poor. Even new signs would dramatically help.	3/28/2016 8:31 AM
437	Cleanliness Remove odor	3/28/2016 8:07 AM
438	Literally everything	3/28/2016 7:56 AM
439	Queuing for buses. It is chaotic. If you dont know where you are going it is very confusing.	3/28/2016 7:54 AM
440	Everything--service, safety when waiting for a bus, cleanliness of the terminal, mentally ill people harassing commuters, broken escalators, unsafe elevators, lack of information, crowded waiting areas with no order to the lines.	3/28/2016 7:50 AM
441	Make it easier to find and line up for bus routes. Gates and bus #'s have no rhyme or reason and its almost impossible to tell where the line for your bus is. Lighted signs with bus numbers and aisles for lines to form. More personnel directing commuters. Cleanliness and safety. Make the PABT a hub that we are proud for the rest of the world to see instead of a black hole of misery.	3/28/2016 6:35 AM
442	less noise to surrounding buildings	3/27/2016 2:59 PM
443	1. Congestion. It gets so backed up that waiting to be dropped off can easily double my commute time (riding from Union City) 2. Need a much bigger effort to expel the homeless and delinquents frequently loitering in the terminal	3/26/2016 8:52 AM
444	better signage	3/26/2016 8:12 AM
445	Modernism	3/26/2016 1:00 AM
446	DIrect access for bus to tunnel	3/25/2016 10:36 PM
447	easier access to gates	3/25/2016 3:57 PM
448	larger que areas for each line	3/25/2016 3:21 PM
449	LEAVE THE USO AT ITS CURRENT LOCATION IN THE PABT. WE SUPPORT THE WARFIGHTERS THAT DEFEND THIS NATION!	3/25/2016 1:09 PM
450	Waiting areas for the bus.	3/25/2016 12:45 PM
451	Sense of Security	3/25/2016 12:31 PM
452	I'd like it to be welcoming, easy to use and friendly.	3/25/2016 12:21 PM
453	Traffic times of bus and improved waiting experience when buses get back up or are late.	3/25/2016 12:20 PM
454	Overall better looking facility	3/25/2016 11:49 AM
455	More room at the gates and more gates so that you don't always have 3 buses leaving from the same gate. They get really cramped when there is a line for the bus.	3/25/2016 11:27 AM
456	Better organization for commuter lines during evening rush hour. Half the time the lines are so long that they merge with other lines and people have no idea which one to lineup on. Maybe lines or arrows on the floor designating where gates begin and end. This would help with a lot of confusion and rushing during the evening commute.	3/25/2016 10:57 AM
457	Real-time bus info and countdown clocks. Leasing and opening of vacant storefronts. Completion of architectural finishes.	3/25/2016 9:58 AM
458	The entire shit hole	3/25/2016 9:35 AM
459	On-time bus performance, waiting comfort (consistent heat and air conditioning), appearance (e.g., no hoses hanging from the ceiling draining the leaky roof).	3/25/2016 9:27 AM
460	Higher ceilings, more high-tech, modern, welcoming design. More Windows, to let natural light in. Easier to navigate, better signage to find your gate. This would be helpful to tourists and new visitors, who don't know their way around.	3/25/2016 9:02 AM
461	More space for people to wait in line so lines don't wrap around the terminal. Better ticketing options	3/25/2016 8:48 AM
462	More buses running more often	3/25/2016 7:44 AM
463	Ability to find gates easily	3/25/2016 1:42 AM
464	station environment, subway connections, bus access and egress, retail options (including supermarket), and integration with surrounding neighborhood and streets	3/25/2016 12:27 AM
465	Stay in same location -- with direct, indoor access to 8th Ave. subway station (and passage to Times Square). But, make it bigger -- and easier to navigate - and easier to board buses. Also, have Manhattan bus storage facility and outbound Lincoln Tunnel exclusive bus lane to make evening bus departures out of Manhattan timely.	3/25/2016 12:26 AM
466	Next-in-line service at ticket windows (rather than separate lines). Nonleaking ceilings. Revolving or automatic doors.	3/24/2016 11:24 PM

467	[1] Security at all levels needs sustained increased improvement. At this moment the underground entrances used by the buses are used by walk-in persons, other than bus passengers, While using the Greyhound Bus facilities persons selling maryjane, another name for drugs, from backpacks trolled the passenger lines. Panhandlers and other beggars are another source of crime in the bus waiting areas. [2] Provide facilities for passengers to rest, and sleep, as needed while waiting hours for delayed buses. There are no such facilities at present. [3] Provide improved lighting throughout the terminal. Presently the interior, including bus waiting stations and bus travel lanes, appears dark, susceptible to crime, and does not provide sufficient lighting for maintaining or inspecting the buses before each trip. [4] Provide space for articulated buses to use the terminal. [5] Provide charging stations for electric buses. [6] Strictly prohibit the parking of privately owned cars within the recesses of the terminal. Presently cars are found behind columns and adjacent walls in the bus parking and travel areas.	3/24/2016 10:41 PM
468	Dont move location, easy accessibility to the subway as well as walking distance to midtown is important.	3/24/2016 8:56 PM
469	reliable scheduling	3/24/2016 8:55 PM
470	The building is falling apart. Parts of the 2nd floor ceiling are missing or leaks when it rains, restaurants are pricey, shifty people hanging around, some of the machines don't take credit/aren't working properly and it's grimey/dirty.	3/24/2016 8:32 PM
471	quality of the terminal...the facility	3/24/2016 7:59 PM
472	The functionality of the terminal. Buses are constantly backed up in the tunnel due to drop-off areas not properly monitored. Also the ceiling is constantly leaking throughout the terminal with buckets everywhere.	3/24/2016 7:36 PM
473	Much better climate control and wifi access. My phone doesn't even get a signal in the terminal. More spacious gate areas for high volume bus lines. Handicapped accessiblity for gates when the escalator is out of service. More personnel available to help with service problems.	3/24/2016 6:48 PM
474	Ease of use, capacity, cut down on commute times (all day bus lane)	3/24/2016 6:17 PM
475	Improve the appearance inside and out. Improve the flow and delays. Remove undesirables	3/24/2016 5:29 PM
476	Better line management, on-time schedules, easier way to purchase tickets, eliminate tunnel traffic (there should be dedicated lanes for buses earlier than just the tunnel, but also to and from the tunnel)	3/24/2016 5:16 PM
477	Cleanliness	3/24/2016 4:39 PM
478	Crowding, loitering, cleanilness	3/24/2016 4:31 PM
479	better atmosphere... my gate always has the longest line each day.	3/24/2016 4:22 PM
480	Quality of life conditions, the immidiate area around the terminal to be cleaned up, heavier police presence.	3/24/2016 4:18 PM
481	The passenger loading and unloading area. The bus flow into and out of the bus terminal.	3/24/2016 4:15 PM
482	Gate layout and accessibility. Wider hallways, better ADA accommodation and better layout	3/24/2016 4:15 PM
483	Aesthetics, a bigger, brighter terminal. Several pubs. Removal of homeless people/ vagrants.	3/24/2016 4:05 PM
484	Everything. Cleanliness, crowding, smells, ticket windows are slow and almost always closed, hallways are always crowded with lines for buses and impossible to walk through. Time for buses to exit PABT is terrible. The traffic in the Helix going through the Lincoln is awful and leads to too many delays getting into PABT.	3/24/2016 3:56 PM
485	No more homeless people	3/24/2016 3:54 PM
486	Shorter lines and easing of congestion in and out of the PABT	3/24/2016 3:49 PM
487	Crowded conditions at gates	3/24/2016 3:44 PM
488	Larger waiting areas with more controlled lines at doors during rush hour. During peak times, lines are so long its hard to tell where each line ends and which line is for which door. Corrals, maybe?	3/24/2016 3:39 PM
489	On time departures per schedule, traffic in the terminal	3/24/2016 3:29 PM
490	Better waiting areas. More space and better temperature control. Better communication during delays.	3/24/2016 3:26 PM
491	Improved structure- ceilings seem to come apart especially when it rains. Better layout between bus gates and ticket windows. Make the layout more intuitive	3/24/2016 3:23 PM
492	The traffic patterns once exiting the tunnel in NYC result in tremendous backups, making the bus lane in NJ often slower than the traffic in the car lanes. Also, the basement of the North terminal is unfit for humans. It is worse than any third world country's bus terminal I've ever seen.	3/24/2016 3:21 PM
493	Less time waiting for a bus, less crowding, more shops. The PABT should be more like grand central station...wider platforms, clear and concise scheduling/waiting times, and more capacity for ridership.	3/24/2016 3:20 PM

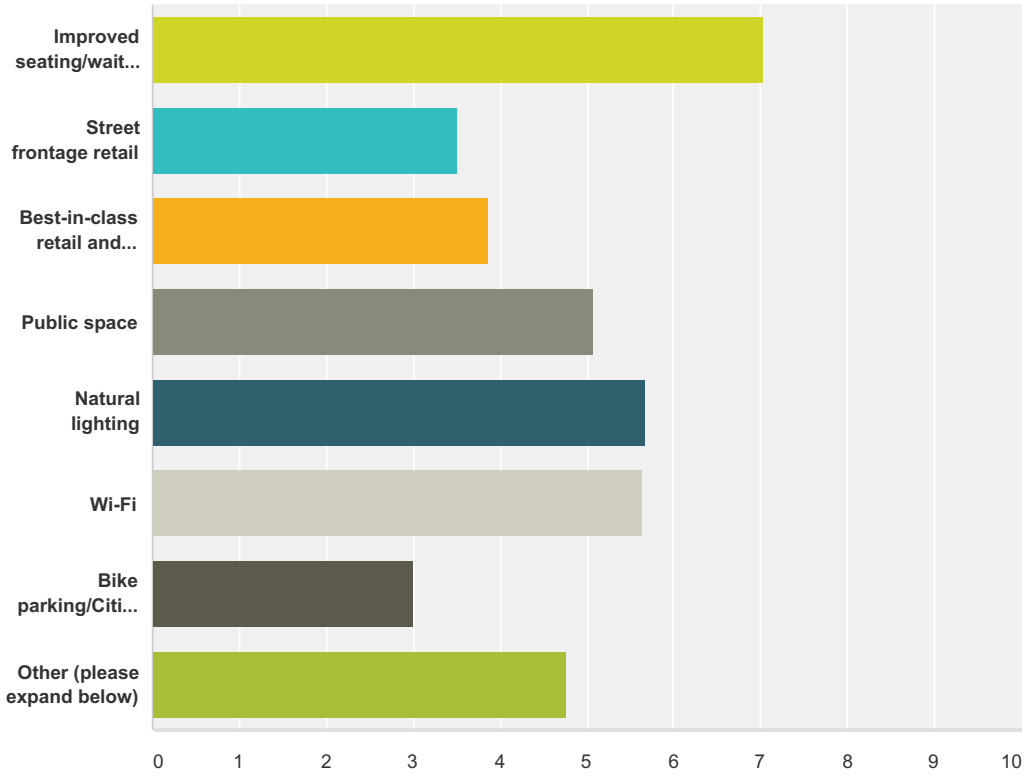
494	the flow of bus traffic between the terminal gates and the Lincoln tunnel	3/24/2016 3:15 PM
495	less delays, less traffic within the terminal	3/24/2016 3:15 PM
496	Better waiting areas for commuter buses. More frequent NJ Transit service to urban NJ	3/24/2016 3:14 PM
497	cleanliness	3/24/2016 3:10 PM
498	the whole place!	3/24/2016 3:04 PM
499	Better organization and ability to handle accidents and other incidents which cause delays. Ability to run on time is my biggest priority.	3/24/2016 3:00 PM
500	A less depressing terminal.	3/24/2016 2:58 PM
501	new and improved gates.	3/24/2016 2:58 PM
502	Remodel - the place is dilapidated.	3/24/2016 2:53 PM
503	Replace it	3/24/2016 2:52 PM
504	Working bathrooms, working doors on 8th Ave, working escalators, ventilation to prevent bus fumes in the terminal, less homeless people asking for money, a thorough cleaning.	3/24/2016 2:42 PM
505	rush hour performance!! Efficiency!! That is job #1. Get people to and from PABT.	3/24/2016 2:41 PM
506	Leaks	3/23/2016 4:07 PM
507	More buses, faster loading platforms, cleaner terminal	3/23/2016 1:27 PM
508	more signs as to which bus is leaving when/what door etc. cleaner	3/23/2016 1:02 PM
509	More/better shopping, more places to sit	3/22/2016 3:43 PM
510	LIghting, better facilities for wating for buses	3/22/2016 11:34 AM
511	Orderly queues that don't extend to corridors or escalators. Modern environment with plenty of space for commuters. Free wifi.	3/22/2016 10:59 AM
512	The waiting places.	3/21/2016 8:17 PM
513	design	3/21/2016 6:48 PM
514	i would like to see it closer to 5th ave. I work on east side of Manhattan. there is no way to get across town without having another commute to pay for. There should be some sort of cross honoring for NJ residents who work east of 5th ave.	3/21/2016 3:30 PM
515	Waiting areas	3/21/2016 1:16 PM
516	Cleanliness, less congested lines to boarding gates.(I currently board at Gate 10.). There are not enough restrooms available.	3/21/2016 12:51 PM
517	Easier connections to the subway system. The long tunnel connecting to 1/2/3, 7, Q,N,R trains really feels like I'm walking to hell.	3/20/2016 11:16 PM
518	Capacity	3/20/2016 9:03 PM
519	Escalators that can safely handle luggage. Gentle control of men who offer directions.	3/20/2016 11:53 AM
520	Enough space for people when they are waiting for the bus.	3/19/2016 10:11 PM
521	For the new bus terminal to have more natural light, and be designed to accomodate larger crowds	3/19/2016 8:38 PM
522	Free WiFi, power outlets, and more seats in the waiting areas.	3/19/2016 3:59 PM
523	better gate info and more ticket window/agents during rush hour. better control on non commuters.easer and quicker bus arrival and departure	3/19/2016 3:53 PM
524	CLEAN & POLISH IT ADD LIGHTING And turn it over to private sector to run as PANYN is a failure.	3/19/2016 1:53 PM
525	Shortline bus terminal to be moved back on the third floor, better wifi connection, a screen moniter that displays times/gate numbers for buses, more employees that can guide you to the right bus, a kiosk to buy tickets for shortline (similar to the kiosks for NJ transit), student discounts (for hudson news stands, starbucks, kiosk bus tickets, etc.), all natural foods store, more phone charging locations close to bus gates and more stairs instead of escalators.	3/19/2016 1:48 PM
526	Need to be brighter, cleaner more modern. Screens with bus departure information at each gate. Each gate should have room for passengers to queue up.	3/19/2016 12:26 PM

527	Get rid of the junkies and hookers!!!	3/19/2016 10:53 AM
528	I have no complaints with current facility.	3/19/2016 8:58 AM
529	Cleaner more natural light	3/18/2016 11:41 PM
530	A New modern structure with working air condition and heat, ceiling tiles not falling off ceiling, working elevators etc etc	3/18/2016 7:59 PM
531	Efficiency, less crowded	3/18/2016 6:13 PM
532	Organization of lines and individual gates for each bus, ability for buses to get to their gates on time	3/18/2016 3:12 PM
533	Shorter wait times for buses - the 126 in particular, which often sees massive lines that snake around the entire upper level of the PABT. Shorter waits to get dropped off during morning rush hour. More natural light and brighter terminal. Less homeless people living in the terminal. Cell service in the terminal. Easier, faster exit from building.	3/18/2016 1:59 PM
534	* Clarity of gates (either no gate switching, or make it fluid like the train station with a billboard). * Capacity to wait for people (no waiting in hallways) * Better ticket kiosts * better connection to 7th ave subway train * NJ DMV station	3/18/2016 11:58 AM
535	Easier NJTRansit Bus Arrival procedure especially during both Rush Hours	3/18/2016 9:14 AM
536	Location, storage, and access: The new PABT should be on the current Hudson Yards site for easy connection to Penn Station. They should have a dedicated Rush Hour tube for busses under the Hudson and ample layover facilities on the Manhattan side.	3/18/2016 1:27 AM
537	Increased flow of buses into and out of PABT. Sufficient waiting area. Doors that easily open to the Subway entrance WIFI/Cell Service	3/17/2016 11:12 PM
538	Less delays particularly during rush hour. The lines to get on a bus in the evenings can get backed up throughout the terminal.	3/17/2016 10:22 PM
539	More gates with better access to eliminate long lines that snake around the entire upper level. More PABT staff directing commuters to their appropriate gates assuming there are lines. More efficient system for filling up waiting busses, particularly during rush hour, including ensuring that empty busses don't depart, leaving an overflow of passengers that results in multiple standing room only busses.	3/17/2016 9:35 PM
540	ease of access to all platforms when someone can't walk steps and the escalators are turned off. They should NEVER be turned off. Temperature control in the PABT. Express bus lanes in AM and PM going to PABT	3/17/2016 9:27 PM
541	More buses, better organization. Buses are two to a gate, sometimes the back bus comes first so the front bus has to wait until they load up and go.	3/17/2016 9:17 PM
542	What bothers me the most is the filth. The platforms always have dried up food and grime.	3/17/2016 9:06 PM
543	There needs to be more space for arriving buses to unload passengers. The lack of space causes buses to back up outside of the building into the tunnel.	3/17/2016 7:46 PM
544	Faster entry and departure for busses	3/17/2016 6:10 PM
545	Improved wayfinding and clarified circulation, feels dirty, miserable, why can't I ever find the gate where my bus is leaving from??	3/17/2016 5:52 PM
546	Waiting area to get onto the buses. The gate (210) is like a heat box and due to the fact that 3 bus lines leave from that gate during rush hour, lines are incredibly long and cramped.	3/17/2016 5:50 PM
547	Eliminating delays for busses to arrive and discharge passengers, and improved foot traffic flow between bus platforms and subways.	3/17/2016 5:47 PM
548	Shorter offload times. Better a/c at the platforms during the summer. Increased bus and platform capacity for popular routes such as the 167 line.	3/17/2016 5:35 PM
549	Less confusing lines - knowing where to go to catch a particular bus. Sign in the front of the hat should say exactly where the bus is going snd a map of the stops	3/17/2016 5:33 PM
550	Consistant Travel Time door to door, all times of day.	3/17/2016 12:46 PM
551	Provide more information stand in the terminal, so people can find map and schedule.	3/17/2016 12:21 AM
552	Reduce congestion for intercity buses between the Lincoln Tunnel and the entrance to the PABT.	3/16/2016 3:11 PM
553	Cleanliness, the layout is very confusing between north & south, there also needs to be real time updates for ALL bus lines w/gates times and if they are delayed, on time, gate changes, etc. In addition, a general seating waiting area might be beneficial. The 4th floor, south wing really needs to be WIDENED and made more efficient. It gets too crowded up there, the lines are confusing and if buses are late - it becomes a fire hazard.	3/16/2016 10:44 AM

554	Clean, modern, less homeless	3/16/2016 5:05 AM
555	The Bus Terminal - the gates, the retail, the aesthetics. (The people I deal with are great, let's give them a space to be proud of.)	3/15/2016 12:04 PM
556	Asetics	3/15/2016 11:49 AM
557	Digital departure boards with upcoming buses, improved queueing, more natural light	3/15/2016 10:51 AM
558	Waiting areas for inter-city buses.	3/15/2016 10:26 AM
559	Merge the new Port Authority Bus Terminal within the new Penn Station	3/14/2016 8:09 PM
560	Cleanliness - can we just PLEASE have a complete cleaning of the terminal. I cannot stress to you how much more receptive people will be if it was just CLEAN. Power wash the walls and floors, install air fresheners, clean the celings, JUST CLEAN PLEASE FOR THE LOVE OF GOD.	3/14/2016 3:56 PM
561	Improved visual connections with all the bus gates, including better waiting line accommodations.	3/14/2016 3:11 PM
562	Lighting, lines (especially during rush-hour -- when I used to commute daily from NJ it was a nightmare to figure out which line was yours), cleanliness (especially bathrooms)	3/14/2016 2:27 PM
563	Everything - a brand new terminal is needed and - the closer to Penn Station - the better. Why? Because it would allow for the consolidation of bus/rail into one facility to allow greater travel flexibility - especially when one mode (or the other) is not operating	3/14/2016 12:20 PM
564	A new dedicated tunnel from the terminal, past the palisades/helix to avoid all traffic and allow bus circulation in both directions all day long. On weekends/off-peak, the PA can toll the new tunnel tube to non-bus traffic.	3/14/2016 9:00 AM
565	Show real-time bus schedule at the gate.	3/13/2016 10:27 PM
566	1. Proper seating areas 2. Higher quality concessions	3/12/2016 7:52 PM
567	Sense of safety, cleanliness, quality of shops, asthetics (art), "greener",	3/12/2016 1:47 AM
568	clean, safe and working restrooms. waiting areas & stairways that at evening rush are not fire hazards (like gate 233). not having homeless people all around the terminal.	3/11/2016 10:26 PM
569	Faster traffic flow between bus gates and subway.	3/11/2016 7:53 PM

Q5 Which amenities would you like to see in the new bus terminal (with "1" being the most desired)?

Answered: 581 Skipped: 161



	1	2	3	4	5	6	7	8	Total	Score
Improved seating/waiting areas	**58.10%** 287	**20.04%** 99	**7.09%** 35	**4.86%** 24	**4.86%** 24	**2.63%** 13	**1.62%** 8	**0.81%** 4	494	7.03
Street frontage retail	**1.94%** 8	**5.34%** 22	**7.04%** 29	**12.38%** 51	**19.17%** 79	**21.36%** 88	**20.15%** 83	**12.62%** 52	412	3.51
Best-in-class retail and dining	**1.41%** 6	**7.28%** 31	**12.68%** 54	**15.02%** 64	**18.31%** 78	**19.25%** 82	**16.20%** 69	**9.86%** 42	426	3.87
Public space	**5.68%** 25	**18.41%** 81	**19.77%** 87	**22.50%** 99	**14.77%** 65	**9.77%** 43	**5.45%** 24	**3.64%** 16	440	5.08
Natural lighting	**10.76%** 48	**23.32%** 104	**25.34%** 113	**17.94%** 80	**13.23%** 59	**5.83%** 26	**2.91%** 13	**0.67%** 3	446	5.68
Wi-Fi	**18.58%** 94	**23.32%** 118	**19.37%** 98	**12.45%** 63	**7.11%** 36	**10.67%** 54	**4.94%** 25	**3.56%** 18	506	5.64
Bike parking/Citi Bike depot	**2.76%** 12	**4.37%** 19	**5.52%** 24	**6.90%** 30	**11.95%** 52	**15.86%** 69	**32.64%** 142	**20.00%** 87	435	3.01
Other (please expand below)	**31.35%** 79	**10.71%** 27	**9.13%** 23	**5.95%** 15	**5.16%** 13	**2.78%** 7	**3.17%** 8	**31.75%** 80	252	4.77

Q6 Please expand on “Other.”

Answered: 204 Skipped: 538

#	Responses	Date
1	Silence Background Music	9/13/2016 1:23 AM
2	Better morning drop off plan. There is so much room in the facility for buses to drop off passengers, why is there a line every morning to drop of on the side of the 3rd floor?	9/6/2016 1:35 PM
3	better air quality when waiting for bus at terminal	9/1/2016 4:54 PM
4	Better waiting system once you go up the escalators. Gate 204 never uses the entire waiting area, they just use one row and then extend the line down the escalator instead of using all three rows.	8/23/2016 12:09 PM
5	More logical/easier to understand and access gate layout	8/21/2016 1:38 PM
6	More Information Kiosks For Travel Customers	8/17/2016 6:43 PM
7	Whatever it takes to improve reliability. If the bus is scheduled to leave at 5:30, it needs to leave at 5:30. We shouldn't ever have to miss multiple scheduled buses (I.e. Waiting 40 minutes for a bus that goes every 8 min)	8/17/2016 4:05 PM
8	good transit connections to multiple subway routes	8/11/2016 9:13 AM
9	Cleanliness, bathrooms	8/5/2016 11:23 AM
10	Alternative location for some of the bus traffic taking Northerly routes.	8/4/2016 8:37 AM
11	More announcements on bus deaptures	8/1/2016 9:47 AM
12	better signage	7/31/2016 11:06 PM
13	Improved Seating is number 1. All other answers are tied for 500th place - it's a bus terminal. Make it good for getting on a bus.	7/28/2016 4:35 PM
14	Noise reduction	7/27/2016 9:50 AM
15	Signs and communication regarding delays	7/25/2016 7:05 PM
16	Art work no advertisements like Grand Central!!	7/24/2016 11:18 AM
17	More space for buses and people!	7/22/2016 6:03 PM
18	Better signage and information	7/22/2016 2:28 AM
19	Commute time.	7/21/2016 12:08 AM
20	close subway connections - hate walking ten minutes to the subway platform.	7/19/2016 4:58 PM
21	Multiple rest room facilities in convenient locations	7/17/2016 8:47 PM
22	Better way for gate lines to wrap in a confined area rather than snaking around the entire floor.	7/8/2016 3:22 PM
23	Less homeless people	7/7/2016 9:34 PM
24	Ease of navigation to buses	7/7/2016 3:54 PM
25	Cleanliness. Cleanliness. Cleanliness.	7/6/2016 3:10 PM
26	Signage	6/30/2016 10:40 PM
27	None of these matter unless bus service- especially depatures during rush hour- works. That is the fundamental problem with the bus terminal- the above listed amenities onl;y matter after service is at a moderately accepatble level.	6/30/2016 3:31 PM
28	A designated 'information' center on subway. I hate seeing tourists asking hustlers for information.	6/30/2016 7:41 AM
29	More ticket booths	6/28/2016 2:11 PM
30	Don't let people beg or sleep in port authority	6/28/2016 7:58 AM
31	Better signage And eta for next arrival times.	6/26/2016 5:22 PM
32	Long line control and communication during rush hour	6/25/2016 3:23 PM

33	None	6/25/2016 2:59 PM
34	Improve gate waiting area	6/25/2016 11:36 AM
35	Cleanliness	6/25/2016 10:51 AM
36	state of the art technology for schedules; notifications, ticket purchases	6/24/2016 3:08 PM
37	JUST TO BE ABLE TO GET IN AND GET OUT QUICKLY	6/24/2016 2:14 PM
38	Private rest room faclilities	6/24/2016 8:53 AM
39	Better organization for waiting lines - gate 8 area	6/24/2016 7:58 AM
40	Cleanliness	6/23/2016 10:49 AM
41	Centralized departure information	6/22/2016 4:07 PM
42	Buses entering the Terminal in the morning.	6/22/2016 11:22 AM
43	I don't really care about anything except my bus being on time and the flow of people being better. Oh and since you allow 26756 tickets on iPhone you might want to make sure there's a signal at gates 412 and creepy 234	6/22/2016 6:48 AM
44	Happy workers make happy customers	6/21/2016 4:31 PM
45	Self Parking/Car Parking	6/21/2016 2:53 PM
46	REMOVE HOMELESS PEOPLE	6/21/2016 2:32 PM
47	easier loading and unloading of busses	6/21/2016 1:27 PM
48	Upgraded, clean bathroom facilities. Communications systems that are comprehensive and functional.	6/21/2016 1:03 PM
49	improved and plentiful bathroom facilities	6/21/2016 9:16 AM
50	More restrooms	6/18/2016 1:20 PM
51	Strictly safety and access. Choke points between levels, etc. Think Grand Central: wide archways and high ceilings.	6/17/2016 7:47 AM
52	Cleanliness, maintainance	6/17/2016 6:38 AM
53	Iconic, show stopping design	6/17/2016 3:48 AM
54	The exhaust fumes are disgusting. The terminal needs better ventilation.	6/16/2016 6:32 PM
55	This is a bus station. We don't need best in class dining BS. We need bus systems that function at a reasonable level. Buses RARELY arrive and depart on time. This should be the sole focus of further designs at the PABT. The complete lack of anything resembling customer service should be the only other consideration.	6/16/2016 7:31 AM
56	People don't want to spend time in pa, they want to get in/out as quick as possible	6/16/2016 7:05 AM
57	Make it safer for people to commute and use the facility. There are homeless people and drug use in the building. Also, please clean up the human waste in the stair well at the front of the building in the South Wing. Apparently, that's a toilet.	6/16/2016 6:35 AM
58	Wait times.	6/15/2016 4:50 PM
59	Improved gate management/flow so the lines and overall flow of gates and doors does not become a bottleneck and health risk	6/15/2016 8:36 AM
60	Bathrooms	6/14/2016 8:56 PM
61	See prior comment	6/14/2016 5:07 PM
62	more restrooms	6/13/2016 5:03 PM
63	Cleaner with better access to buses; no lines snaking through the entirety of PABT	6/13/2016 11:06 AM
64	Cleanliness	6/13/2016 8:52 AM
65	Nothing else	6/13/2016 6:20 AM
66	Location close to subway, cleaner bathrooms, improved security.	6/13/2016 1:37 AM
67	The above categories do not work on my phone!	6/11/2016 10:38 PM
68	Handicap friendly - not just accessible single level / gentle ramps from subway to bus gates	6/11/2016 10:16 AM
69	More bus layover parking.	6/10/2016 5:25 PM

70	N/A	6/10/2016 12:31 PM
71	Convenient subway access	6/10/2016 12:29 PM
72	Signage. And real-time info on when the next buses arrive.	6/9/2016 11:30 PM
73	More gates, more bus capacity	6/9/2016 9:44 PM
74	Eliminate most of the beggars and alcoholic scumbags passed out in the hallways!	6/9/2016 8:55 PM
75	Cleaner bathrooms with more security so people don't avoid them	6/9/2016 6:11 PM
76	safety improvements	6/9/2016 4:49 PM
77	Clean up the homeless population from inside the terminal. They make it unsanitary, make me feel unsafe, and usually the cause of police issues	6/9/2016 1:22 PM
78	access in and out improved to speed up traffic	6/9/2016 1:08 PM
79	Less corruption by your agency.	6/9/2016 10:59 AM
80	the Ralph Kramden statue must remain onsite	6/9/2016 7:52 AM
81	Those items are very tactical. The whole concept of the building needs rethinking.	6/9/2016 6:51 AM
82	More bathrooms	6/8/2016 8:22 PM
83	Signage and ticketing. Use of e tickets. Software to track where busses are and likely arrival time	6/8/2016 7:19 PM
84	More on time busses.	6/8/2016 7:13 PM
85	Enhanced connections to the subway. Increased capacity. Better wayfinding. I use PABT to get from place to place. Anything that doesn't aid that purpose is completely unimportant to me.	6/8/2016 6:03 PM
86	more walking space	6/8/2016 5:21 PM
87	Better signage	6/8/2016 9:30 AM
88	Better cell service	6/8/2016 8:20 AM
89	Info on travel conditions	6/7/2016 6:35 PM
90	Need to control the home less & begging	6/6/2016 2:39 PM
91	Classical architecture, elegance, stonework.	6/6/2016 1:17 PM
92	More visitor-friendly and understandable organization of the buildings	6/5/2016 3:28 PM
93	less distance between gates and subway - shorter lines	6/3/2016 6:23 PM
94	Better organization of passenger flow.	6/1/2016 8:41 AM
95	Improved signage	5/25/2016 11:38 PM
96	more space for buses to drive through so there are less delays for "congestion" related issues.	5/25/2016 5:49 PM
97	Places to make phone calls - all seating is currently in high traffic areas.	5/19/2016 1:03 PM
98	Restrooms, more.	5/18/2016 11:19 PM
99	Digital Realtime bus status updates on large easy to see signs	5/11/2016 11:58 AM
100	Advanced, intuitive and user friendly and real-time touch directories.	5/8/2016 12:08 PM
101	easier connections between the terminals	4/30/2016 2:02 PM
102	Well designed signage and numbering, maps, information guide.	4/17/2016 9:06 PM
103	"Do not destroy the vital Hell's Kitchen South neighborhood for a new bus terminal!"	4/16/2016 8:40 PM
104	shopping and seated dining	4/14/2016 2:28 PM
105	Eliminate homeless	4/14/2016 11:52 AM
106	I would like all areas of the terminal to be handicapped accessible, right now they are not.	4/14/2016 8:14 AM
107	Human Information Reps who are there!	4/14/2016 4:19 AM
108	less busses	4/13/2016 11:27 PM

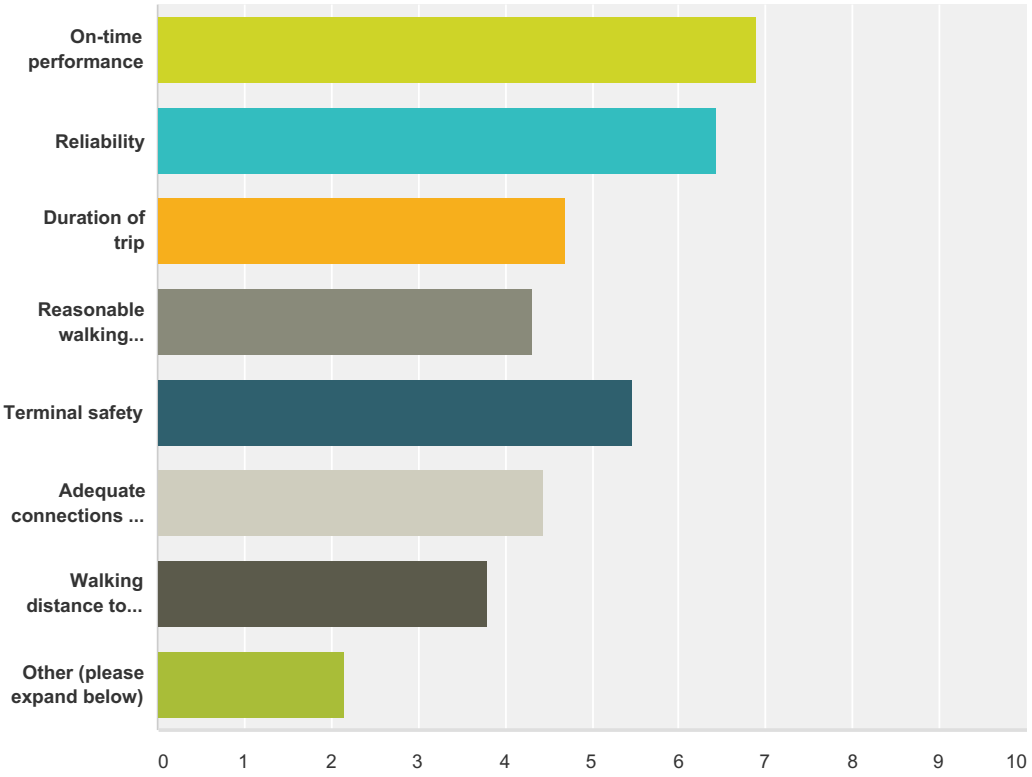
109	More women's bathrooms. Lines are too long.	4/13/2016 9:58 PM
110	More comfortable waiting areas. Not qeueing up in a chamber full of fumes.	4/13/2016 6:27 PM
111	Places to sit quietly - undisturbed by homeless. Also note that this survey did not allow me to click 9 or 10,	4/12/2016 2:33 PM
112	safety and security	4/11/2016 1:12 PM
113	NJ Transit able to keep their buses at the pabt so they do not get stuck in traffic coming from NJ for the evening commute	4/11/2016 12:42 AM
114	Screns with departure information.	4/10/2016 8:09 PM
115	don't care i just walk trough to go to work, if was not there would be the same	4/10/2016 7:04 PM
116	Meets the needs of the local community equally as it meets the needs of short- and long-distance commuters.	4/8/2016 11:09 AM
117	seasonal information	4/7/2016 7:58 PM
118	Boarding areas need to widen and expanded. Seating and waiting area for passengers only.	4/6/2016 8:40 AM
119	Ease of travel from bus to subway	4/4/2016 7:39 PM
120	I care nothing but the ability for a bus to get in and out quickly, not waiting for other buses. the current design is stupid	4/4/2016 5:47 PM
121	Bus flow	4/4/2016 10:15 AM
122	24/7 dining, retail and ticket offices	4/1/2016 2:23 AM
123	Better restrooms	4/1/2016 1:35 AM
124	Better communication than there is traffic in the tunnel. There is alway traffic in the tunnel	3/31/2016 11:03 PM
125	Go stal the plans for a successful mall and modify them. Visit some malls in NJ. A transit bus needs a lot of space, weighs about 20 tons. The bus-passenger-terminal connection must be thought out.	3/31/2016 10:30 PM
126	On Site car rental would be fantastic.	3/31/2016 10:02 PM
127	more routes	3/31/2016 6:51 PM
128	On-time performance	3/31/2016 6:08 PM
129	Better up-to-the-minute signage/information on arrivals/departures	3/31/2016 5:29 PM
130	Improved restrooms with security	3/31/2016 4:47 PM
131	Expanded XBL and priority bus access through the Lincoln Tunnel and into the terminal in both the morning and evening rush hours (including shoulder periods before and after the rush).	3/31/2016 4:41 PM
132	Make the PABT functional for commuting. Anything to expedite commuting. Eveyone who commutes doesn't care about the rest. And we make up most of the patrons to the PABT.	3/31/2016 4:20 PM
133	kosher food options	3/31/2016 12:05 PM
134	Improved communications with passengers on status of buses	3/31/2016 11:28 AM
135	Better flow of access to buses. Better signage and info on buses, digitally and at the terminal.	3/31/2016 11:21 AM
136	No you have actual problems to solve rather than focusing on fixing aesthetic problems.	3/31/2016 10:52 AM
137	easier accessibility for disabled. It can be a long walk to a bus	3/31/2016 10:18 AM
138	Best-in-class retailing/dining: we don't need rip-off establishments. Everything is too expensive now. We need AFFORDABLE best-in-class options. I don't feel like paying $10 for a salad from Hudson's -- that's ridiculous. The gates are disgusting and dangerous. We're crammed in there like cattle. It's inhuman. The PA/NJT experience is dehumanizing. Fix it -- we deserve better for the fares we're paying. In fact, you should pay commuters every time a bus is delayed, or a line descends down the escalator into the terminal, or there's a delay in the Tunnel. We should be compensated for poor performance.	3/31/2016 10:05 AM
139	Easier access and departure for buses to avoid crazy delays.	3/31/2016 10:02 AM
140	Removal of homeless and vagrants	3/31/2016 9:59 AM
141	Signs showing where the doors to the buses are	3/31/2016 9:34 AM
142	More restrooms	3/31/2016 9:32 AM
143	Automated electronic fare collection at gates to speed bus loading	3/31/2016 9:30 AM

144	understandable information regarding delays etc	3/31/2016 9:26 AM
145	less dirt	3/29/2016 4:06 PM
146	New bathrooms are an improvement but are already showing wear. Need more services for the homeless and distrurbed who hang out in the terminal.	3/29/2016 4:01 PM
147	reduced bus fume emissions	3/28/2016 9:50 AM
148	Better connections with mass transit (more escalators to the subway, for example)	3/28/2016 9:34 AM
149	Improved cleanliness	3/28/2016 9:33 AM
150	If you put in improved seating, the homeless people will just take it over and will not help commuters.	3/28/2016 8:32 AM
151	na	3/28/2016 7:57 AM
152	Bus ingress/egress	3/28/2016 7:57 AM
153	Improved safety	3/28/2016 7:52 AM
154	Clear signs for bus routes. Aisles for lines to form for specific bus routes. ex. Clarify where the line for 194 vs. 194x should form.	3/28/2016 6:38 AM
155	Keep the public space CLEAN - zero tolerance for homeless and troublemakers	3/26/2016 8:55 AM
156	Security	3/26/2016 1:04 AM
157	USO	3/25/2016 1:10 PM
158	Delivering a sense of security; reduction of homeless	3/25/2016 12:32 PM
159	Wider walking areas and designated "slow lane" and "fast" lane walkways.	3/25/2016 11:30 AM
160	Signage directing commuters to their gate. right now it is a mess during the evening rush hour.	3/25/2016 10:59 AM
161	Public Green Roof leasable as event space	3/25/2016 10:01 AM
162	Remain in same location on 8th Ave.	3/25/2016 12:28 AM
163	Next-in-line ticketing windows (rather than separate lines)	3/24/2016 11:26 PM
164	Provide separate areas for passengers waiting for delayed or cancelled buses	3/24/2016 10:49 PM
165	Grocery store and showcase area just like Grand Central Terminal.	3/24/2016 8:34 PM
166	Easier unload of busses in the morning	3/24/2016 6:19 PM
167	More bathrooms	3/24/2016 4:41 PM
168	No homeless/loitering	3/24/2016 4:32 PM
169	More control of homeless population	3/24/2016 4:21 PM
170	Clean restroom.	3/24/2016 4:17 PM
171	ADA accessibility	3/24/2016 4:16 PM
172	Affordable pub to have a drink/ meet colleagues.	3/24/2016 4:08 PM
173	Cleanliness and safety	3/24/2016 3:57 PM
174	Prevention of Pandlers working the lines	3/24/2016 3:32 PM
175	More ticket machines	3/24/2016 3:29 PM
176	Waiting for a bus is chaos. There's no system in which people know where the lines go and it is pure anarchy. There's also no communication as to when buses will arrive.	3/24/2016 3:23 PM
177	clean restrooms	3/24/2016 2:47 PM
178	Enough bathrooms that work	3/24/2016 2:43 PM
179	more express busses	3/23/2016 1:29 PM
180	a quick way to commute to east side of manhattan	3/21/2016 3:31 PM
181	Wayfinding	3/20/2016 9:06 PM
182	More restrooms. Better signage. More traveler assistance personnel. Line is often long b	3/20/2016 11:56 AM

183	Faster bus unloading area	3/19/2016 10:18 PM
184	I think the location needs to be adjacent to Penn Station, to create a transportation hub	3/19/2016 8:39 PM
185	More power outlets for charging devices	3/19/2016 3:59 PM
186	Friendy workers and clerks in all levels including custodial	3/19/2016 1:55 PM
187	More stairs instead of escalators	3/19/2016 1:51 PM
188	Clear out all the Homeless/Mentally Ill/Druggies/Con Artists	3/19/2016 12:32 PM
189	Cleaner	3/18/2016 11:42 PM
190	Expanded # of gates and drop off areas	3/18/2016 2:01 PM
191	Clearer gate design. Make it fluid with a billboard.	3/18/2016 12:00 PM
192	Location closer to Penn Station	3/18/2016 1:29 AM
193	Better flow of buses into the Lincoln Tunnel	3/17/2016 11:13 PM
194	better access to platforms not everyone can climb stairs and the escalators are frequently turned off becaus the passengers are standing in front of them on th platform	3/17/2016 9:30 PM
195	all of this is unimportant compared to getting buses in and out	3/17/2016 6:12 PM
196	Effective announcement systen to each gate	3/17/2016 5:52 PM
197	Electronic device charging	3/16/2016 3:14 PM
198	Direct Access to Amtrak, subway, and commuter trains.	3/14/2016 8:11 PM
199	CLEAN THE TERMINAL PLEASE FOR THE LOVE OF GOD JUST CLEAN IT POWER WASH BLEACH OXY CLEAN JUST CLEAN IT	3/14/2016 3:58 PM
200	Cleaner air to breathe through the ducted HVAC system	3/14/2016 3:13 PM
201	Departure signage with Gate Numbers. Big and obvious and easy to understand. Staff in the terminal is rude, would rather have signs.	3/14/2016 2:29 PM
202	More bus capacity	3/14/2016 12:22 PM
203	Kick out the deranged vagrants.	3/14/2016 9:01 AM
204	Traveler Services-Showers/Lounge/Gym	3/12/2016 1:48 AM

Q7 Please prioritize the following commuting considerations (with "1" being the most important).

Answered: 569 Skipped: 173



	1	2	3	4	5	6	7	8	Total	Score
On-time performance	**47.79%** 238	**26.31%** 131	**11.24%** 56	**5.02%** 25	**3.01%** 15	**3.82%** 19	**2.61%** 13	**0.20%** 1	498	6.88
Reliability	**16.30%** 81	**42.86%** 213	**22.54%** 112	**9.05%** 45	**5.23%** 26	**2.82%** 14	**1.01%** 5	**0.20%** 1	497	6.42
Duration of trip	**7.88%** 35	**5.41%** 24	**26.13%** 116	**18.02%** 80	**14.41%** 64	**9.91%** 44	**15.99%** 71	**2.25%** 10	444	4.69
Reasonable walking distances to the bus gates	**4.03%** 18	**4.47%** 20	**10.74%** 48	**26.17%** 117	**25.95%** 116	**14.99%** 67	**11.19%** 50	**2.46%** 11	447	4.32
Terminal safety	**21.70%** 107	**11.76%** 58	**18.46%** 91	**16.63%** 82	**14.00%** 69	**7.51%** 37	**8.72%** 43	**1.22%** 6	493	5.47
Adequate connections to other transportation modes (subway, city bus…)	**8.63%** 39	**8.63%** 39	**10.62%** 48	**14.60%** 66	**17.70%** 80	**29.65%** 134	**8.63%** 39	**1.55%** 7	452	4.45
Walking distance to other transportation modes (subway, city bus…)	**5.60%** 26	**8.62%** 40	**7.33%** 34	**8.84%** 41	**14.22%** 66	**20.69%** 96	**32.97%** 153	**1.72%** 8	464	3.80
Other (please expand below)	**11.04%** 18	**1.23%** 2	**1.23%** 2	**3.07%** 5	**1.84%** 3	**2.45%** 4	**1.84%** 3	**77.30%** 126	163	2.15

Q8 Please expand on “Other.”

Answered: 76 Skipped: 666

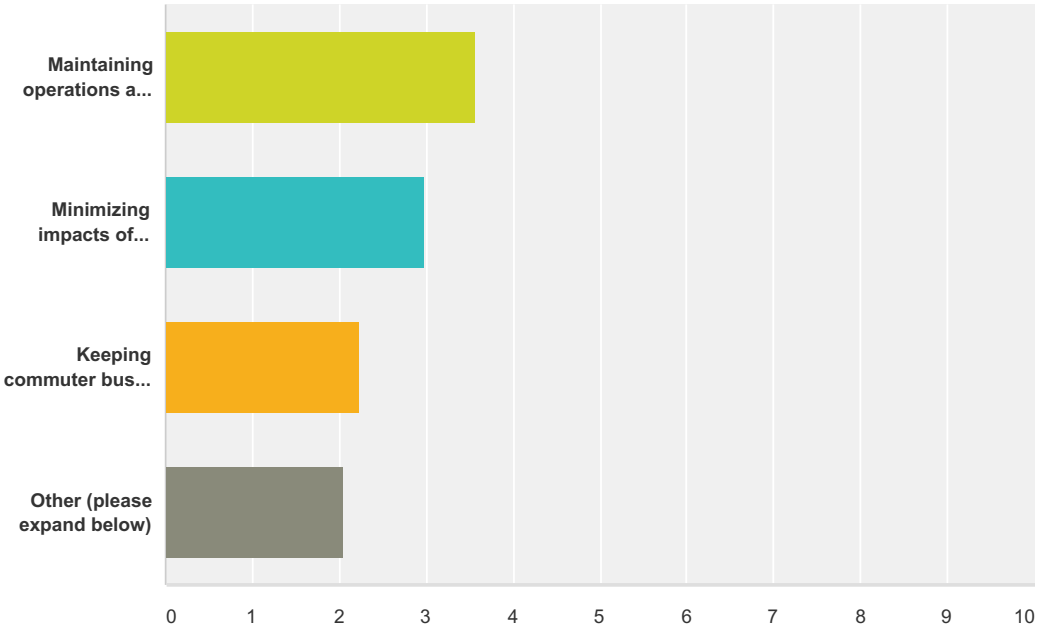
#	Responses	Date
1	Easy and quick access to ticketing	8/21/2016 1:41 PM
2	Making Sure PABT Terminal Customers Are Aware of Important Policies/Regulations In A User Friendly, Efficient Manner	8/17/2016 6:45 PM
3	Clean and safe and secure restrooms.	8/4/2016 8:38 AM
4	The buses run frequently but there is small boarding areas and very long lines. If you move the bus terminal one block west we will lose access to the A/C/E and the 7 train will become an unbearable walk. I currently take the 7 train and think that the success of the Bus terminal, Grand Central, and Penn Station is that they connect with the existing infrastructure within NYC. Most commuters cannot afford to take a cab to work everyday and need public transportation.	7/24/2016 11:24 AM
5	More space	7/22/2016 6:04 PM
6	Safe access to enter and leave gate areas. My gate 206 has a steep escalator up and NONE down. It is extremely difficult to exit the gate area if one chooses to do so. In a potentially dangerous situation, this could be critical. An easy way down as well as up is a necessity. One is more or less "trapped" once they take the escalator up. Indeed there is no elevator access for the handicapped or elderly either.	7/17/2016 8:54 PM
7	It's all about the reliability of the bus service...	6/30/2016 3:32 PM
8	better connections\transfers between bus gates & easier access bus shcedules	6/24/2016 3:12 PM
9	JUST TO BE ABLE TO GET IN AND GET OUT OF THE PABT QUICKLY. IT CURRENTLY TAKES 15 MINUTES FOR BUSES TO FIND A SPACE TO LET PASSENGERS OFF	6/24/2016 2:15 PM
10	Allow alcohol consumption on bus, high comfort seats.	6/24/2016 8:55 AM
11	Survey wouldn't take input above	6/24/2016 7:59 AM
12	All options are important	6/21/2016 9:59 PM
13	Happy workers make happy customers	6/21/2016 4:32 PM
14	REMOVE HOMELESS PEOPLE	6/21/2016 2:33 PM
15	express lanes for daily work-commuters	6/21/2016 9:17 AM
16	Actually providing correct commuting alerts and advisories	6/18/2016 1:22 PM
17	Customer service - there is nearly NO information about systematically late buses or missing buses that is ever passed down to the commuter.	6/16/2016 7:34 AM
18	Safety. It is not possible to feel safe walking into that building.	6/16/2016 6:56 AM
19	Digital signs and or boards updating commuters of delays specific to their bus line and overall information.	6/15/2016 8:38 AM
20	Easy, clear access to bus gates (working escalators, more space/ less crowding)	6/14/2016 5:09 PM
21	Nothing else	6/13/2016 6:21 AM
22	N/A	6/10/2016 12:32 PM
23	Better signs at the gates. Real time 'next bus' information signs (electronic). Better directories in the terminal to guide passengers to the gates for specific buses.	6/9/2016 11:38 PM
24	More local security officers	6/9/2016 6:13 PM
25	Less corruption at the Lincoln tunnel.	6/9/2016 11:01 AM
26	Information on departures	6/9/2016 8:40 AM
27	Information about delays or schedule changes while waiting.	6/9/2016 8:15 AM
28	as much walking space on the concourse level as possible	6/9/2016 7:53 AM

29	The bus lines should have apps to show where the buses are. It is 2016, not 1978. The PABT should have better identification of when and where buses leave from. The whole concept of bus commuting is subject to being Ubered. You must consider the cost of customers' time waiting and late/ no show busesToday's system is cumbersome at best.	6/9/2016 6:58 AM
30	Make it feel fresh and modern and easy to keep clean.	6/8/2016 7:15 PM
31	So many of these are interconnected. I want reliable, simple, and quick travel. Reliability is more important than sticking to a set schedule, especially for buses. But my experience is best when it is easy. Long connections between transit modes would add complexity and frustration to an otherwise appealing commute. Also, note that 1-7 are much more important than every single Amenity in the prior question, with the exception of Bike Parking/Citibike Depot, which is misclassified. Bicycles are a meaningful part of transit infrastructure. It should be swapped with Terminal Safety. Terminal Safety is a very distant last on this list.	6/8/2016 6:08 PM
32	s	6/8/2016 5:22 PM
33	Nothing, felt obligated to put other as least important.	6/8/2016 9:31 AM
34	This page does not work. Walking distance to subways is very important. Do not move the terminal west or wait 10 years until I retire...then you can move it wherever the hell you want	6/7/2016 6:39 PM
35	Tactfully find a way for the homeless to spend their time away from the shelter. We understand it must be difficult for these individuals but, in collaboration with the shelter, can an arrangement be made for those I dividuals to be encouraged to spend their time in an alternate "public space" within Port Authority?	5/8/2016 12:18 PM
36	Better, bigger, cleaner bathrooms	4/19/2016 3:54 PM
37	"Do not destroy the vital Hell's Kitchen South neighborhood for a new bus terminal!"	4/16/2016 8:40 PM
38	Handicapped accessibility guaranteed-all drivers should be retrained on this necessity.	4/14/2016 8:16 AM
39	Clean, comfortable, busses and other transportation.	4/14/2016 4:23 AM
40	clean air	4/13/2016 11:28 PM
41	Better and clearer signs to find the appropriate buses.	4/13/2016 10:00 PM
42	Cleanliness aand availability of water fountains for people who need water	4/12/2016 2:54 PM
43	i use to live in hell's kitchen, the PABT is the reason we left because it was to dangerous, now they wan to built again	4/10/2016 7:11 PM
44	Traffic patterns and rights of way connect logically with local streets and prioritizes pedestrian safety and neighborhood preservation.	4/8/2016 11:13 AM
45	Lessen envirionmental issues (fumes).	4/6/2016 8:44 AM
46	N/A	4/4/2016 7:40 PM
47	Bus Traffic jam coming in and out of terminal. Ensure 100 exit and entrance points.	4/4/2016 5:48 PM
48	Temperature in bus station should be similar to temperature outside, which we are all dressed for. Temperature in bus station should not be adjusted for bus station employees, which I have been told explains the idiotic high temperatures when all 100,000 of us paying commuters are dessed for low temperatures.	4/4/2016 10:17 AM
49	Shorter distance to/from busses to street entrances would be a big improvement if it can be accomplished without sacrificing safety.	4/1/2016 2:25 AM
50	Convenient rest rooms	4/1/2016 1:37 AM
51	none	3/31/2016 11:04 PM
52	faster service	3/31/2016 6:53 PM
53	All are very important. If you build the terminal toward 10th avenue, need to have way to expedite travel to subways (moving walkways, etc. like airports)	3/31/2016 4:25 PM
54	covered walking areas during bad weather. Good air circulation so that it doesn't smell, or, be too hot/cold depending on the season.	3/31/2016 10:19 AM
55	attractive environment	3/30/2016 7:36 AM
56	Proposals to move PABT west are intriguing but walk distance to subways will be a concern for many customers	3/29/2016 4:03 PM
57	We shouldn't have to wait for buses to drive in from New Jersey.	3/28/2016 9:35 AM
58	Na	3/28/2016 7:58 AM
59	Less vagrants/drifters playing the role of PABT ambassadors between 40th-41st street	3/26/2016 1:08 AM

60	Air conditioning that actually works.	3/25/2016 11:14 AM
61	Transparency and Real-time information (GPS tracking e.g. MTA Bus Time)	3/25/2016 10:02 AM
62	Keep terminal at current location. Greatly expand capacity and take in all of the congestion-causing Bolt & Megabus operations.	3/25/2016 12:30 AM
63	Cleanliness and a bright interior. Presently the floors are filthy as there is no routine periodic steam cleaning. Similarly the ceilings are not maintained. The terminal interior lighting is improperly designed and needs to have a bright atmosphere.	3/24/2016 10:58 PM
64	Ease of ticket purchasing	3/24/2016 8:36 PM
65	Safety	3/24/2016 6:20 PM
66	Make sure every bus stops at a bus stop, even if there is already a bus there because the bus that is there might night be able to accommodate all passengers that are waiting.	3/24/2016 4:44 PM
67	These are all absolutely important and NONE should be compromised.	3/24/2016 3:22 PM
68	express bus options	3/23/2016 1:30 PM
69	I work east of 5th ave. There has to be a way to get cross town without walking. As north of 42nd street gets more popular there has to be a better way to commute. Very frustrating.	3/21/2016 3:32 PM
70	Wayfinding	3/20/2016 9:07 PM
71	Cost of bus commute is too much for students that do not have time to work. Full time students should recieve a discount not only at SUNY schools, but CUNY schools as well.	3/19/2016 1:55 PM
72	all these are #1	3/18/2016 12:01 PM
73	Again, the reason I've always hated the PABT is the filth and grime. The chicken bones on the floor and spilled coffee is everywhere. And don't even get me started on the human urine in the stairwells. I guess too many men just can't hold it till they get to a restroom, and no one at the PABT feels like mopping it up, either.	3/17/2016 9:10 PM
74	Accurate GPS of departures on cell phones	3/17/2016 5:55 PM
75	Clearer service announcements and bus information	3/14/2016 3:15 PM
76	Line management and nicer waiting areas	3/14/2016 2:30 PM

Q9 Please prioritize the following operations/construction considerations with regard to the PABT Redevelopment (with "1" being the most important).

Answered: 539 Skipped: 203



	1	2	3	4	Total	Score
Maintaining operations at the existing PABT until a new bus terminal is completed	**67.07%** 330	**24.80%** 122	**6.10%** 30	**2.03%** 10	492	3.57
Minimizing impacts of construction	**23.94%** 118	**54.56%** 269	**18.05%** 89	**3.45%** 17	493	2.99
Keeping commuter bus and intercity (long distance carriers) bus in the same bus terminal	**11.09%** 49	**16.06%** 71	**57.92%** 256	**14.93%** 66	442	2.23
Other (please expand below)	**22.50%** 36	**10.00%** 16	**16.25%** 26	**51.25%** 82	160	2.04

Q10 Please expand on "Other."

Answered: 93 Skipped: 649

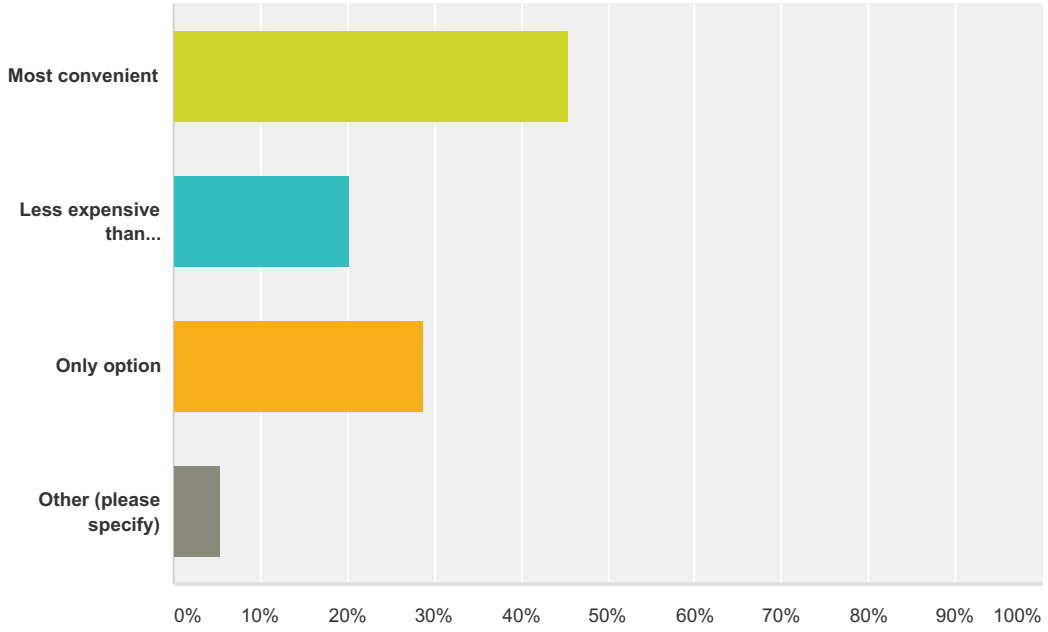
#	Responses	Date
1	Clear communication to customers of impact on their commute, including changing gate locations.	8/21/2016 1:42 PM
2	Commuter Safety	8/17/2016 6:46 PM
3	The terminal must be in Manhattan, I already have a three part commute, drive to bus, bus to NYC, Subway to office. I cannot have a four part commute!	8/14/2016 11:00 AM
4	Build a new terminal in the same location, either 1 wing at a time or re locate temporarily. Stop wasting our money and yield some damn innovation!!!	8/11/2016 6:57 PM
5	There will obviously be "inconveniences" associated with any infrastructure projects and construction. Just plan for this and have all carriers give customers proper information and signage(which is pretty terrible now-GFREYHOUND!) And try to make the current load of bus traffic still possible as plenty of people are still going to be traveling.	8/4/2016 8:41 AM
6	The terminal must remain in NYC, most commuters already have a two seat ride, (I take the bus than the 7 train). Proximity to the lincoln tunnel is very important so buses can continue to use the exclusive bus lanes to get into the Lincoln tunnel. The new bus station must make it easier for the buses to circle in an out to limit the slow crawl of buses because the lanes are to small.	7/24/2016 11:27 AM
7	No delays	7/22/2016 6:04 PM
8	Do it right - whatever it takes just do it right	7/19/2016 4:59 PM
9	Maintaining security at all times with the obvious presence of police officers throughout. There are vagrants in many areas of the terminal who appear inebriated and threatening.	7/17/2016 8:57 PM
10	Complete new terminal ASAP regardless of disruption	7/16/2016 7:41 AM
11	Construction done on time	7/15/2016 6:10 PM
12	Sell the air rights above the station at unlimited densities so the facility will have money to fund itself.	7/7/2016 3:55 PM
13	Clear updates when an alternate form of transportation or telecommuting would be more efficient.	7/6/2016 4:20 PM
14	Commuter safety during redevelopment	6/24/2016 3:13 PM
15	SHOULD BE DESIGNED WITH BUS IN/OUT EFFICIENCY IN MIND	6/24/2016 2:16 PM
16	If things need to be rescheduled or changed in any way, they should be communicated very clearly	6/24/2016 8:56 AM
17	Survey not working above	6/24/2016 7:59 AM
18	no loss of service	6/21/2016 9:18 AM
19	It's taken over a year to build a Dunkin Donuts... Still not operational. A new facility is never happening.	6/18/2016 1:25 PM
20	More important than improving the facility would be redesigning the failing exclusive bus lane system bringing buses through the Lincoln Tunnel. It's a joke, and most of the time cars are traveling faster through the tunnel than buses. Mass transit needs to be prioritized. Don't waste your energy giving us fancy retail & aesthetically pleasing spaces. The basic elements of the commuting system are failing. Focus on these first.	6/16/2016 7:37 AM
21	Do not increase prices	6/13/2016 8:53 AM
22	Nothing else	6/13/2016 6:21 AM
23	The PABT should remain at the current location. The proposed location is too far from the subway and has poor access to the Lincoln Tunnel.	6/13/2016 1:44 AM
24	Build the best possible structure for the long-term benefit of residents of NY and NJ. That's the most important thing.	6/11/2016 1:20 PM
25	Keeping PABT no further west than where it is now.	6/10/2016 5:26 PM
26	N/A	6/10/2016 12:33 PM
27	Make building layout less confusing , no north / south wings, more informational signage allowing passengers to figure out where they are and need tongo	6/9/2016 6:14 PM

28	Keep parking lot open	6/8/2016 8:24 PM
29	Busses must maintain schedule.	6/8/2016 7:27 PM
30	No need for a new terminal need operational efficiency new terminal will not fix this	6/8/2016 7:21 PM
31	I'm willing to endure temporary commuting hardships for the sake of a better-located new PABT. Please do not make the shortsighted decision to place the new terminal at 10th Ave, especially in the absence of a 7 train station at that location.	6/8/2016 6:14 PM
32	Adequate signage directing people to the correct gates for their bus.	6/8/2016 9:33 AM
33	Keep new terminal close to old terminal	6/8/2016 9:17 AM
34	Page also does not work. questions 1 & 2 are very important. question 3 not at all. move long distance to a new terminal	6/7/2016 6:40 PM
35	Keeping the new PABT in Manhattan.	5/27/2016 2:05 PM
36	Better crowd management of buses and people in terminal	5/25/2016 11:40 PM
37	Not destroying neighborhoods in the surrounding area	4/20/2016 9:45 AM
38	Making room for Mega bus company and other bus companies to use	4/19/2016 3:55 PM
39	Not destroying adjacent blocks to move the terminal; those blocks have public services - churches, supportive housing,, etc etc that we need to keep in the area for the welfare of the residents of the whole city.	4/17/2016 4:52 PM
40	I would really like to see Megabus and Bolt Bus integrated into the terminal. In addition, I would like to see northbound routes depart from Washington Heights or alternative uptown/Bronx location. The local drive through Manhattan is awful as is driving to NJ and then crossing the G.W.	4/17/2016 10:05 AM
41	"Do not destroy the vital Hell's Kitchen South neighborhood for a new bus terminal!"	4/16/2016 8:41 PM
42	Bus terminal must be in Manhattan, not New Jersey. Land on which new terminal is built should not be owned by private interests with any connections to the Port Authority, e.g., business associates or relatives of Port Authority board members or employees. No more David Samson episodes, i.e., if it looks as if it's an "inside deal," it probably is. For those reading this who have some level of sophistication: quack, quack!	4/15/2016 9:14 AM
43	Whatever gets a rider-centric, architecturally outstanding and well-built-in-every-way structure, truly 21st Century result.	4/14/2016 7:52 PM
44	Making sure handicapped commuters are properly considered & addressed.	4/14/2016 8:17 AM
45	Moving the busses out of mid-town	4/13/2016 11:29 PM
46	Keeping New York city residents and commuters informed about the process of construction, etc. Good public communication so people can anticipate and know what's happening.	4/13/2016 10:02 PM
47	Emphasize the availability of clean water, free water, clean water.....like the old fashion water fountains.	4/12/2016 2:56 PM
48	have some bus routes utilize the GW Bridge station to help alleviate congestion.	4/11/2016 12:45 AM
49	i love my city i don't wan to see another bus terminal in manhattan	4/10/2016 7:14 PM
50	Getting a new terminal as soon as possible.	4/9/2016 9:24 PM
51	Respecting the local community and preserving existing residences, businesses and community facilities.	4/8/2016 11:14 AM
52	Safety, reliability and on-time performance	4/6/2016 8:44 AM
53	.	4/4/2016 7:40 PM
54	Alleviate current congestion.	4/4/2016 10:19 AM
55	A terminal at Secaucus Junction would minimize construction impacts.	4/1/2016 7:15 AM
56	Adequate rest rooms	4/1/2016 1:38 AM
57	Reduce emissions.	3/31/2016 10:32 PM
58	Minimize project time even if major disruptions	3/31/2016 10:31 PM
59	There's almost no reason that commuter bus and intercity bus need to be in the same place (either during construction or afterward). The key is to maintain bus capacity during construction.	3/31/2016 4:43 PM

60	Commuters really only care about the time and reliability of commuting. 90% of retail and other services are not used by commuters.	3/31/2016 4:27 PM
61	Keeping environment safe and air healthy for commuters while construction is happening.	3/31/2016 11:31 AM
62	Clear signage as to where to find buses during construction. I often take a jitney from NJ to the GWB terminal and the signage as to where to find a bus is awful. Freaked me out when I got there a few months ago and found out the terminal was under construction and I had no idea where to go or who to ask. How about posting a map of where the buses are? that would be so helpful. CHeap and easy to do. Even if it is several maps. Just something!	3/31/2016 10:22 AM
63	Completing the GWB bus terminal renovation to offload passenger usage from the PABT during renovation.	3/31/2016 10:02 AM
64	providing clear and accurate information about any changes	3/31/2016 9:31 AM
65	Get it done fast	3/29/2016 4:08 PM
66	ACCURATE signage and notices of changes when they occur. Create an email broadcast and ask us to sign up	3/28/2016 9:40 AM
67	Na	3/28/2016 7:59 AM
68	Not astronomically increasing fares	3/26/2016 8:58 AM
69	Please build a world class terminal deserving of the NJ-NY commuters who are grinding it out everyday. Please build a terminal that will be the envy of other major/competitor US cities. Projects like this will entice our best and smartest workers to stay in our region and never think to relocate elsewhere.	3/26/2016 1:17 AM
70	SUPPORT THE USO!	3/25/2016 1:10 PM
71	Construction should be halted or slowed during morning and evening rush hours.	3/25/2016 11:16 AM
72	Reduce construction cost and duration.	3/25/2016 10:05 AM
73	Keeping access to the subway intact	3/25/2016 8:50 AM
74	Continuing to provide USO facilities for military personnel	3/24/2016 11:01 PM
75	Ensuring the construction doesn't hinder current operations	3/24/2016 8:38 PM
76	don't overpromise.	3/24/2016 8:01 PM
77	Minimize confusion in process	3/24/2016 6:20 PM
78	N/A	3/24/2016 4:44 PM
79	commuter safety and inconvenience during construction	3/23/2016 1:31 PM
80	Buses stopping on 42nd street to drop off passengers works for me. I have to commute to east of 5th ave so the closer you can drop me off to 5th all the better.	3/21/2016 3:33 PM
81	Communication about changes	3/20/2016 9:08 PM
82	Building new terminal in Manhattan is most important.	3/20/2016 11:59 AM
83	Do not cancel any buses	3/19/2016 1:59 PM
84	All the above	3/19/2016 1:57 PM
85	Get it built quickly.	3/19/2016 12:34 PM
86	The terminal should be for commuters. Intercity should ABSOLUTELY be moved.	3/18/2016 2:03 PM
87	On time completion.	3/18/2016 1:31 AM
88	Just drop us off at an alternate location if it means we avoid the mess	3/17/2016 5:59 PM
89	Merging the Bus terminal with Penn Station.	3/14/2016 8:13 PM
90	Ensuring communter safety and contamination containment during reconstruction.	3/14/2016 3:17 PM
91	Keeping all bus gates as close to Times Square subway complex as possible. Prefer Concept 1.	3/12/2016 8:00 PM
92	minimizing disruption and inconvence to rider	3/11/2016 10:28 PM
93	Reduced cost and speed of construction.	3/11/2016 7:56 PM

Q11 Which reason best explains why you commute through the PABT?

Answered: 553 Skipped: 189



Answer Choices	Responses	
Most convenient	**45.57%**	252
Less expensive than alternative	**20.25%**	112
Only option	**28.75%**	159
Other (please specify)	**5.42%**	30
Total		**553**

#	Other (please specify)	Date
1	Research	9/13/2016 1:26 AM
2	Only use it when the timing of the bus better fits my schedule than the train does	8/21/2016 1:43 PM
3	no other choice	7/27/2016 9:51 AM
4	I can take NJ Tranist but Penn Station but it less convienant because you can only let you connect with the 1,2,3 and A,C,E and from the Bus Terminal I can get on the 7 train to get across to 3rd Avenue. If I took the NJ Transit Train I would than need to take the 1,2,3 and then get on the 7 train. I alread have a three part commute I don't want to make it a four part commute.	7/24/2016 11:30 AM
5	Convenient and less expensive	6/21/2016 10:00 PM
6	It's because I have to. They should pay their employees	6/21/2016 4:33 PM
7	Work is literally 3 blocks away.	6/21/2016 1:42 PM
8	Viable option for last-minute travel when Amtrak is sold out.	6/21/2016 1:06 PM
9	Depending on my final destination or where I'm coming from, PABT can be the most convenient. I also sometimes am in the area or need to tco something there, so catching a bus back to nj is more convenient.	6/14/2016 5:11 PM
10	Speed	6/9/2016 8:48 AM

11	bus shelter basically	6/9/2016 6:32 AM
12	Use only when I have to. Trains are much more reliable	6/7/2016 6:24 PM
13	I	6/7/2016 6:15 PM
14	As an alternative when NJTransit rail has outages, or when I have to commute from a location without rail service.	5/27/2016 2:06 PM
15	Shortest commute to UES	5/19/2016 1:06 PM
16	don't need it	4/10/2016 7:15 PM
17	At present, I do my best NOT to commute through PABT because it is so dismal, dark, and unfriendly to users.	4/8/2016 11:15 AM
18	both convenience and cost	4/4/2016 2:11 PM
19	AVOID MIDTOWN TRAFFIC AND PARKING FEES	3/31/2016 11:23 AM
20	I use PABT when I need to go to midtown. Frankly, I take whichever bus comes first in NJ: PABT bus or a Jitney. It's all about convenience, reliability, and my time.	3/31/2016 10:23 AM
21	Both most convenient and less expensive	3/31/2016 9:52 AM
22	backup to train/PATH	3/29/2016 4:08 PM
23	option when i do not drive to train	3/28/2016 8:00 AM
24	If I can't take the train	3/28/2016 7:58 AM
25	Provided an alternative to the train depending upon schedule and other conditions	3/24/2016 11:05 PM
26	it's my second choice...for those times when train is not an option	3/24/2016 8:01 PM
27	cheaper than njt rail	3/24/2016 5:57 PM
28	No rail in my area.	3/18/2016 1:31 AM
29	I	3/15/2016 11:51 AM
30	occasional user	3/11/2016 5:27 PM

Q12 What is your zip code?

Answered: 543 Skipped: 199

#	Responses	Date
1	07652	9/13/2016 7:47 AM
2	10010	9/13/2016 1:26 AM
3	07081	9/6/2016 1:36 PM
4	07003	9/3/2016 10:45 PM
5	07650	9/1/2016 9:12 PM
6	07030	9/1/2016 4:55 PM
7	07087	8/31/2016 2:15 PM
8	07470	8/31/2016 1:04 PM
9	07424	8/30/2016 6:17 PM
10	11224	8/23/2016 10:32 PM
11	07030	8/23/2016 12:11 PM
12	10930	8/21/2016 1:43 PM
13	07643	8/18/2016 7:35 AM
14	12732	8/17/2016 6:47 PM
15	07087	8/17/2016 4:07 PM
16	07046	8/17/2016 2:59 PM
17	07652	8/16/2016 9:41 PM
18	07436	8/15/2016 4:40 PM
19	08820	8/15/2016 3:46 PM
20	07834	8/14/2016 11:00 AM
21	07751	8/11/2016 6:57 PM
22	11215	8/11/2016 9:16 AM
23	07106	8/5/2016 10:58 PM
24	07093	8/5/2016 11:24 AM
25	10026 and 02176	8/4/2016 8:41 AM
26	11206	8/2/2016 12:57 PM
27	23059	8/1/2016 9:48 AM
28	15001	7/31/2016 11:10 PM
29	07087	7/31/2016 11:09 PM
30	10461	7/31/2016 3:38 PM
31	07607	7/28/2016 4:39 PM
32	08620	7/27/2016 2:51 PM
33	08882	7/27/2016 9:51 AM
34	07030	7/25/2016 7:08 PM
35	07086	7/25/2016 12:03 PM

36	07834	7/24/2016 11:30 AM
37	10032	7/23/2016 5:36 PM
38	07746	7/22/2016 6:05 PM
39	10538	7/21/2016 10:20 PM
40	08857	7/21/2016 4:22 PM
41	07450	7/21/2016 12:15 AM
42	07008	7/19/2016 11:30 PM
43	07666	7/19/2016 4:59 PM
44	11368	7/19/2016 4:51 PM
45	10976	7/19/2016 4:21 PM
46	07866	7/17/2016 8:58 PM
47	07110	7/15/2016 6:10 PM
48	07092	7/14/2016 5:21 PM
49	07040	7/12/2016 5:15 PM
50	07093	7/9/2016 12:26 PM
51	07030	7/8/2016 3:25 PM
52	07677	7/8/2016 12:09 PM
53	07307	7/7/2016 3:56 PM
54	07307	7/6/2016 4:20 PM
55	07666	7/6/2016 3:12 PM
56	07054	7/6/2016 1:47 PM
57	17721	7/6/2016 1:04 AM
58	07644	7/4/2016 11:48 AM
59	07094	7/4/2016 9:51 AM
60	10003	7/2/2016 2:18 AM
61	07452	7/1/2016 5:36 PM
62	08520	7/1/2016 2:55 PM
63	07621	6/30/2016 10:41 PM
64	07675	6/30/2016 8:07 PM
65	07628	6/30/2016 3:33 PM
66	07601	6/30/2016 12:55 PM
67	10990	6/30/2016 7:43 AM
68	07093	6/30/2016 7:41 AM
69	07052	6/28/2016 2:12 PM
70	07470	6/28/2016 12:06 PM
71	07043	6/28/2016 12:05 PM
72	07621	6/28/2016 11:27 AM
73	07073	6/27/2016 6:31 PM
74	07087	6/26/2016 5:24 PM
75	10901	6/26/2016 5:06 PM
76	07005	6/26/2016 12:28 AM

77	07110	6/25/2016 3:49 PM
78	07604	6/25/2016 3:41 PM
79	07093	6/25/2016 3:10 PM
80	10930	6/25/2016 11:42 AM
81	07601	6/25/2016 10:55 AM
82	07086	6/25/2016 10:52 AM
83	07016	6/24/2016 3:14 PM
84	07677	6/24/2016 2:35 PM
85	07024	6/24/2016 2:16 PM
86	07087	6/24/2016 2:15 PM
87	07054	6/24/2016 9:07 AM
88	07974	6/24/2016 8:56 AM
89	08822	6/24/2016 8:00 AM
90	07042	6/24/2016 6:47 AM
91	07047	6/24/2016 6:25 AM
92	81504	6/24/2016 3:31 AM
93	07086	6/23/2016 9:52 PM
94	10901	6/23/2016 9:40 PM
95	08816	6/23/2016 9:06 PM
96	08701	6/23/2016 5:49 PM
97	20770	6/23/2016 12:22 PM
98	07666	6/23/2016 10:50 AM
99	10011	6/23/2016 9:21 AM
100	07666	6/23/2016 8:25 AM
101	07042	6/23/2016 5:09 AM
102	07676	6/22/2016 7:56 PM
103	07470	6/22/2016 4:34 PM
104	10451	6/22/2016 4:08 PM
105	07086	6/22/2016 11:24 AM
106	07738	6/22/2016 9:20 AM
107	07110	6/22/2016 6:50 AM
108	07601	6/22/2016 6:26 AM
109	07090	6/22/2016 6:19 AM
110	07721	6/21/2016 10:00 PM
111	07055	6/21/2016 7:11 PM
112	07054	6/21/2016 7:09 PM
113	07661	6/21/2016 6:57 PM
114	07030	6/21/2016 5:33 PM
115	07757	6/21/2016 5:21 PM
116	07666	6/21/2016 4:34 PM
117	07094	6/21/2016 3:29 PM

118	07030	6/21/2016 3:12 PM
119	44264	6/21/2016 2:54 PM
120	07068	6/21/2016 2:35 PM
121	07030	6/21/2016 2:34 PM
122	07087	6/21/2016 1:42 PM
123	07003	6/21/2016 1:30 PM
124	11801	6/21/2016 1:07 PM
125	06269	6/21/2016 1:02 PM
126	07030	6/21/2016 9:18 AM
127	07011	6/20/2016 12:43 PM
128	08822	6/19/2016 7:44 AM
129	07748	6/18/2016 1:25 PM
130	07201	6/17/2016 5:15 PM
131	07307	6/17/2016 2:28 PM
132	11221	6/17/2016 9:19 AM
133	07016	6/17/2016 7:52 AM
134	07456	6/17/2016 7:31 AM
135	07042	6/17/2016 3:50 AM
136	07043	6/16/2016 6:51 PM
137	07003	6/16/2016 5:00 PM
138	07093	6/16/2016 4:58 PM
139	07452	6/16/2016 7:38 AM
140	07739	6/16/2016 7:07 AM
141	07073	6/16/2016 6:57 AM
142	07073	6/16/2016 6:39 AM
143	07076	6/15/2016 5:51 PM
144	07675	6/15/2016 4:51 PM
145	07109	6/15/2016 11:18 AM
146	07009	6/15/2016 8:50 AM
147	07748	6/15/2016 8:39 AM
148	07701	6/15/2016 7:32 AM
149	07087	6/14/2016 8:59 PM
150	07307	6/14/2016 5:11 PM
151	07030	6/14/2016 5:08 PM
152	07030	6/14/2016 4:49 PM
153	07603	6/14/2016 9:41 AM
154	07405	6/14/2016 9:06 AM
155	07031	6/14/2016 7:48 AM
156	07110	6/13/2016 5:05 PM
157	10801	6/13/2016 4:51 PM
158	07307	6/13/2016 4:50 PM

159	07030	6/13/2016 4:21 PM
160	07030	6/13/2016 11:07 AM
161	07030	6/13/2016 11:06 AM
162	07650	6/13/2016 8:53 AM
163	07607	6/13/2016 6:51 AM
164	BD6 3NG	6/13/2016 6:42 AM
165	08857	6/13/2016 6:21 AM
166	18015	6/13/2016 1:45 AM
167	07070	6/11/2016 10:40 PM
168	07030	6/11/2016 1:20 PM
169	11375	6/11/2016 10:24 AM
170	10901	6/10/2016 5:27 PM
171	07452	6/10/2016 4:57 PM
172	07086	6/10/2016 2:50 PM
173	07463	6/10/2016 1:48 PM
174	07010	6/10/2016 12:52 PM
175	07047	6/10/2016 12:34 PM
176	08882	6/10/2016 12:33 PM
177	11377	6/10/2016 12:32 PM
178	11954	6/10/2016 12:32 PM
179	07110	6/10/2016 8:01 AM
180	07010	6/9/2016 11:40 PM
181	07086	6/9/2016 9:45 PM
182	07043	6/9/2016 8:57 PM
183	07073	6/9/2016 8:56 PM
184	07739	6/9/2016 6:14 PM
185	07726	6/9/2016 4:50 PM
186	07030	6/9/2016 3:19 PM
187	07030	6/9/2016 1:24 PM
188	07470	6/9/2016 1:09 PM
189	07030	6/9/2016 11:09 AM
190	07052	6/9/2016 10:16 AM
191	07030	6/9/2016 8:59 AM
192	07030	6/9/2016 8:48 AM
193	07030	6/9/2016 8:41 AM
194	07030	6/9/2016 8:17 AM
195	07960	6/9/2016 8:04 AM
196	07628	6/9/2016 7:55 AM
197	07450	6/9/2016 6:59 AM
198	07030	6/9/2016 6:57 AM
199	08822	6/9/2016 6:53 AM

200	10168	6/9/2016 6:32 AM
201	07444	6/9/2016 12:49 AM
202	07044	6/8/2016 9:48 PM
203	08807	6/8/2016 8:24 PM
204	07852	6/8/2016 7:33 PM
205	07012	6/8/2016 7:27 PM
206	07463	6/8/2016 7:21 PM
207	07074	6/8/2016 7:17 PM
208	07043	6/8/2016 6:54 PM
209	07307	6/8/2016 6:50 PM
210	07307	6/8/2016 6:15 PM
211	08857	6/8/2016 5:30 PM
212	07666	6/8/2016 5:23 PM
213	08816	6/8/2016 5:22 PM
214	07070	6/8/2016 5:18 PM
215	07450	6/8/2016 5:12 PM
216	07030	6/8/2016 2:59 PM
217	07712	6/8/2016 11:10 AM
218	07086	6/8/2016 9:54 AM
219	07731	6/8/2016 9:33 AM
220	07836	6/8/2016 9:18 AM
221	07747	6/8/2016 8:28 AM
222	07086	6/8/2016 8:22 AM
223	07110	6/8/2016 7:08 AM
224	07470	6/7/2016 8:31 PM
225	10018	6/7/2016 8:01 PM
226	07470	6/7/2016 7:47 PM
227	07110	6/7/2016 6:40 PM
228	07450	6/7/2016 6:24 PM
229	07508	6/7/2016 6:17 PM
230	07631	6/7/2016 6:15 PM
231	07719	6/7/2016 6:06 PM
232	08050	6/7/2016 3:39 PM
233	01004	6/7/2016 8:45 AM
234	07670	6/6/2016 4:43 PM
235	11714	6/6/2016 2:41 PM
236	11211	6/6/2016 1:58 PM
237	07030	6/6/2016 1:18 PM
238	07003	6/5/2016 6:31 PM
239	07021	6/5/2016 3:30 PM
240	07432	6/4/2016 4:42 PM

241	07601	6/3/2016 9:14 PM
242	07470	6/3/2016 6:25 PM
243	07502	6/1/2016 12:37 PM
244	07438	6/1/2016 8:43 AM
245	07203	5/29/2016 7:52 PM
246	07083	5/27/2016 2:06 PM
247	08844	5/26/2016 1:09 PM
248	07030	5/25/2016 11:40 PM
249	07030	5/25/2016 5:50 PM
250	07452	5/25/2016 11:54 AM
251	07087	5/21/2016 8:56 AM
252	07746	5/19/2016 2:31 PM
253	07047	5/19/2016 1:06 PM
254	08087	5/18/2016 11:21 PM
255	07670	5/18/2016 8:29 PM
256	07092	5/17/2016 7:53 PM
257	07642	5/11/2016 12:00 PM
258	07087	5/8/2016 12:41 PM
259	22041	4/30/2016 2:05 PM
260	08844	4/28/2016 3:51 PM
261	07030	4/27/2016 2:25 PM
262	07470	4/25/2016 10:15 PM
263	07307	4/25/2016 4:20 PM
264	19446	4/23/2016 11:37 AM
265	07726	4/21/2016 7:54 PM
266	07010	4/20/2016 2:55 PM
267	10025	4/20/2016 9:45 AM
268	10036	4/19/2016 3:56 PM
269	10032	4/18/2016 9:29 PM
270	10025	4/18/2016 9:16 PM
271	10024	4/18/2016 4:44 PM
272	08822	4/18/2016 3:20 PM
273	07307	4/18/2016 1:41 PM
274	07666	4/17/2016 9:16 PM
275	11221	4/17/2016 9:08 PM
276	11227	4/17/2016 8:52 PM
277	10025	4/17/2016 6:14 PM
278	10024	4/17/2016 4:52 PM
279	11102	4/17/2016 3:48 PM
280	10451	4/17/2016 10:06 AM
281	07042	4/17/2016 9:05 AM

282	11211	4/17/2016 7:43 AM
283	07014	4/16/2016 11:38 PM
284	10012	4/16/2016 8:41 PM
285	07040	4/15/2016 9:15 AM
286	10065	4/14/2016 7:52 PM
287	10004	4/14/2016 4:44 PM
288	08884	4/14/2016 2:29 PM
289	10467	4/14/2016 11:38 AM
290	10461	4/14/2016 8:17 AM
291	11218	4/14/2016 7:52 AM
292	10036	4/14/2016 4:24 AM
293	10003	4/14/2016 2:56 AM
294	07024	4/13/2016 11:30 PM
295	12484	4/13/2016 11:12 PM
296	10011	4/13/2016 10:03 PM
297	07005	4/13/2016 6:29 PM
298	10128	4/13/2016 5:19 PM
299	07677	4/13/2016 10:51 AM
300	07701	4/12/2016 5:14 PM
301	07666	4/12/2016 2:56 PM
302	07108	4/12/2016 1:05 PM
303	07009	4/12/2016 9:03 AM
304	10916	4/11/2016 1:14 PM
305	10925	4/11/2016 12:45 AM
306	12525	4/10/2016 8:11 PM
307	11214	4/10/2016 7:16 PM
308	10009	4/9/2016 9:24 PM
309	07306	4/9/2016 12:21 AM
310	02134	4/8/2016 6:12 PM
311	11249	4/8/2016 11:15 AM
312	10001	4/7/2016 8:00 PM
313	07604	4/7/2016 4:55 PM
314	11104	4/6/2016 6:42 PM
315	10451	4/6/2016 12:34 PM
316	07657	4/6/2016 8:45 AM
317	07666	4/5/2016 9:49 PM
318	07621	4/5/2016 12:27 PM
319	07452	4/4/2016 7:41 PM
320	07055	4/4/2016 5:49 PM
321	07666	4/4/2016 2:12 PM
322	07666	4/4/2016 10:20 AM

323	07666	4/4/2016 7:11 AM
324	07666	4/3/2016 9:56 PM
325	11225	4/3/2016 8:09 PM
326	10918	4/2/2016 1:42 PM
327	07020	4/1/2016 3:46 PM
328	07094	4/1/2016 1:34 PM
329	07666	4/1/2016 1:20 PM
330	10025	4/1/2016 12:41 PM
331	07442	4/1/2016 12:35 PM
332	22601	4/1/2016 10:52 AM
333	07666	4/1/2016 10:20 AM
334	07821	4/1/2016 9:56 AM
335	07631	4/1/2016 7:15 AM
336	07073	4/1/2016 5:56 AM
337	08822	4/1/2016 2:26 AM
338	07871	4/1/2016 1:38 AM
339	07666	3/31/2016 11:05 PM
340	07666	3/31/2016 10:33 PM
341	07666	3/31/2016 10:31 PM
342	07666	3/31/2016 10:04 PM
343	07075	3/31/2016 9:30 PM
344	07666	3/31/2016 9:06 PM
345	07649	3/31/2016 9:01 PM
346	07666	3/31/2016 8:52 PM
347	07666	3/31/2016 8:23 PM
348	07666	3/31/2016 8:21 PM
349	07090	3/31/2016 7:13 PM
350	07002	3/31/2016 6:54 PM
351	07652	3/31/2016 6:12 PM
352	07740	3/31/2016 5:31 PM
353	07016	3/31/2016 5:20 PM
354	07470	3/31/2016 4:53 PM
355	07666	3/31/2016 4:52 PM
356	07739	3/31/2016 4:48 PM
357	07030	3/31/2016 4:43 PM
358	07006	3/31/2016 4:27 PM
359	07666	3/31/2016 4:10 PM
360	07666	3/31/2016 3:31 PM
361	07666	3/31/2016 2:21 PM
362	07666	3/31/2016 1:49 PM
363	07666	3/31/2016 1:04 PM

364	07666	3/31/2016 1:02 PM
365	07666	3/31/2016 12:53 PM
366	07666	3/31/2016 12:18 PM
367	07666	3/31/2016 12:17 PM
368	07666	3/31/2016 12:16 PM
369	07666	3/31/2016 12:06 PM
370	07666	3/31/2016 11:44 AM
371	07624	3/31/2016 11:31 AM
372	07666	3/31/2016 11:23 AM
373	07666	3/31/2016 10:55 AM
374	07666	3/31/2016 10:53 AM
375	07666	3/31/2016 10:26 AM
376	07666	3/31/2016 10:23 AM
377	07666	3/31/2016 10:10 AM
378	07666	3/31/2016 10:08 AM
379	07666	3/31/2016 10:05 AM
380	07666	3/31/2016 10:03 AM
381	07666	3/31/2016 10:02 AM
382	07666	3/31/2016 10:02 AM
383	07666	3/31/2016 9:59 AM
384	07666	3/31/2016 9:52 AM
385	07666	3/31/2016 9:35 AM
386	07666	3/31/2016 9:34 AM
387	07036	3/31/2016 9:34 AM
388	07666	3/31/2016 9:32 AM
389	07666	3/31/2016 9:32 AM
390	07646	3/31/2016 9:32 AM
391	07666	3/31/2016 9:31 AM
392	07666	3/31/2016 9:30 AM
393	07666	3/31/2016 9:30 AM
394	07666	3/31/2016 9:23 AM
395	07666	3/31/2016 9:18 AM
396	07666	3/31/2016 9:14 AM
397	07647	3/30/2016 12:38 PM
398	07307	3/30/2016 9:40 AM
399	07027	3/30/2016 7:38 AM
400	07024	3/29/2016 4:15 PM
401	08854	3/29/2016 4:08 PM
402	07043	3/29/2016 4:04 PM
403	07306	3/29/2016 2:20 PM
404	08852	3/29/2016 10:03 AM

405	07052	3/29/2016 8:55 AM
406	08823	3/28/2016 1:05 PM
407	07028	3/28/2016 9:51 AM
408	07039	3/28/2016 9:40 AM
409	10901	3/28/2016 9:36 AM
410	10016	3/28/2016 9:34 AM
411	07043	3/28/2016 8:34 AM
412	07670	3/28/2016 8:08 AM
413	08816	3/28/2016 8:01 AM
414	07044	3/28/2016 7:58 AM
415	07481	3/28/2016 7:55 AM
416	07405	3/28/2016 6:40 AM
417	10036	3/27/2016 3:01 PM
418	07087	3/26/2016 8:59 AM
419	03768	3/26/2016 8:17 AM
420	07086	3/26/2016 1:17 AM
421	07307	3/25/2016 10:39 PM
422	10003	3/25/2016 10:09 PM
423	11101	3/25/2016 3:58 PM
424	07470	3/25/2016 3:33 PM
425	07065	3/25/2016 3:23 PM
426	08857	3/25/2016 1:33 PM
427	11252	3/25/2016 1:11 PM
428	10023	3/25/2016 1:06 PM
429	07405	3/25/2016 12:49 PM
430	07980	3/25/2016 12:33 PM
431	07311	3/25/2016 12:23 PM
432	07722	3/25/2016 12:22 PM
433	07603	3/25/2016 11:51 AM
434	07628	3/25/2016 11:32 AM
435	07030	3/25/2016 11:16 AM
436	11101	3/25/2016 10:05 AM
437	07630	3/25/2016 9:30 AM
438	12202	3/25/2016 9:04 AM
439	07840	3/25/2016 8:51 AM
440	07666	3/25/2016 7:46 AM
441	07621	3/25/2016 1:47 AM
442	10009	3/25/2016 12:31 AM
443	07030	3/25/2016 12:29 AM
444	07005	3/24/2016 11:27 PM
445	10901	3/24/2016 11:05 PM

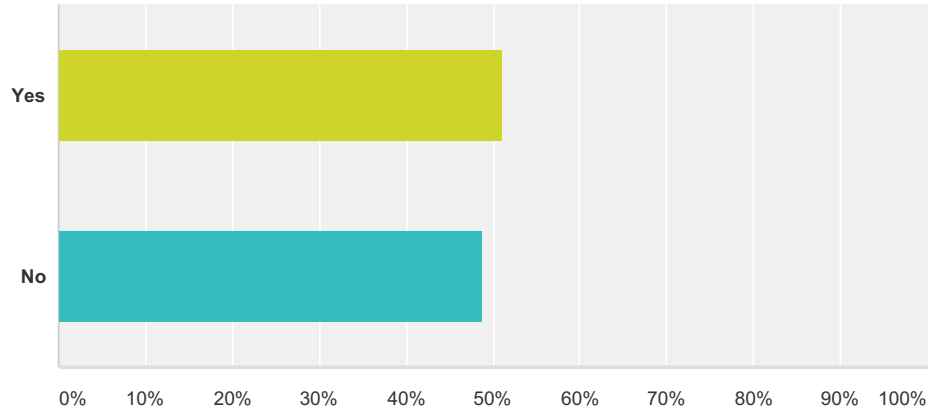
446	10016	3/24/2016 9:00 PM
447	07086	3/24/2016 8:59 PM
448	07093	3/24/2016 8:39 PM
449	07043	3/24/2016 8:01 PM
450	07033	3/24/2016 6:51 PM
451	07009	3/24/2016 6:20 PM
452	08901	3/24/2016 5:58 PM
453	07405	3/24/2016 5:17 PM
454	08527	3/24/2016 4:45 PM
455	07009	3/24/2016 4:34 PM
456	11001	3/24/2016 4:24 PM
457	07675	3/24/2016 4:24 PM
458	07470	3/24/2016 4:20 PM
459	07307	3/24/2016 4:17 PM
460	07030	3/24/2016 4:09 PM
461	08824	3/24/2016 4:06 PM
462	07970	3/24/2016 3:57 PM
463	07006	3/24/2016 3:46 PM
464	08857	3/24/2016 3:41 PM
465	08753	3/24/2016 3:35 PM
466	07016	3/24/2016 3:31 PM
467	07628	3/24/2016 3:26 PM
468	07043	3/24/2016 3:24 PM
469	07630	3/24/2016 3:23 PM
470	08857	3/24/2016 3:17 PM
471	07030	3/24/2016 3:17 PM
472	07307	3/24/2016 3:14 PM
473	07030	3/24/2016 3:12 PM
474	10012	3/24/2016 3:08 PM
475	07109	3/24/2016 3:07 PM
476	08831	3/24/2016 3:03 PM
477	07430	3/24/2016 3:01 PM
478	07016	3/24/2016 3:01 PM
479	07747	3/24/2016 2:55 PM
480	07090	3/24/2016 2:54 PM
481	07052	3/24/2016 2:49 PM
482	07006	3/24/2016 2:44 PM
483	07730	3/24/2016 2:44 PM
484	07656	3/23/2016 4:20 PM
485	07631	3/23/2016 1:32 PM
486	07660	3/22/2016 3:45 PM

487	07424	3/22/2016 11:36 AM
488	07666	3/22/2016 11:02 AM
489	11222	3/22/2016 9:22 AM
490	10039	3/21/2016 6:56 PM
491	07920	3/21/2016 3:34 PM
492	10977	3/21/2016 12:55 PM
493	07110	3/20/2016 11:19 PM
494	10008	3/20/2016 9:08 PM
495	12477	3/20/2016 12:00 PM
496	07470	3/19/2016 10:19 PM
497	07675	3/19/2016 8:40 PM
498	11201	3/19/2016 4:01 PM
499	10925	3/19/2016 4:00 PM
500	10950	3/19/2016 1:59 PM
501	07418	3/19/2016 1:57 PM
502	10921	3/19/2016 12:34 PM
503	12518	3/19/2016 10:55 AM
504	07628	3/19/2016 9:00 AM
505	12561	3/18/2016 11:44 PM
506	08050	3/18/2016 6:18 PM
507	07649	3/18/2016 6:18 PM
508	07666	3/18/2016 4:11 PM
509	07030	3/18/2016 2:03 PM
510	07410	3/18/2016 12:01 PM
511	07666	3/18/2016 9:16 AM
512	07666	3/18/2016 1:31 AM
513	07631	3/17/2016 11:15 PM
514	07666	3/17/2016 10:24 PM
515	07666	3/17/2016 9:37 PM
516	07666	3/17/2016 9:32 PM
517	07631	3/17/2016 9:22 PM
518	07666	3/17/2016 9:11 PM
519	07666	3/17/2016 7:50 PM
520	07666	3/17/2016 6:21 PM
521	07666	3/17/2016 6:00 PM
522	07666	3/17/2016 5:59 PM
523	11104	3/17/2016 5:53 PM
524	07666	3/17/2016 5:50 PM
525	07666	3/17/2016 5:37 PM
526	07016	3/17/2016 12:54 PM
527	11355	3/17/2016 12:26 AM

528	08829	3/16/2016 3:17 PM
529	10990	3/16/2016 10:52 AM
530	New Zealand tourist, have used PABT a lot though.	3/16/2016 5:07 AM
531	07726	3/15/2016 10:54 AM
532	10025	3/15/2016 10:34 AM
533	10045	3/14/2016 8:14 PM
534	07047	3/14/2016 3:17 PM
535	11209	3/14/2016 2:30 PM
536	07920	3/14/2016 12:25 PM
537	07304	3/14/2016 9:02 AM
538	08857	3/13/2016 10:34 PM
539	07030	3/12/2016 8:00 PM
540	19106	3/12/2016 1:50 AM
541	07470	3/11/2016 10:29 PM
542	08825	3/11/2016 7:56 PM
543	07748	3/11/2016 5:28 PM

Q13 Would you like to receive updates about the design competition and the replacement of the PABT?

Answered: 547 Skipped: 195



Answer Choices	Responses	
Yes	**51.19%**	280
No	**48.81%**	267
Total		**547**

PABT Design Questionnaire - Commuter

Q14 Email Address

The email addresses provided in response to this question have been removed to protect the privacy of the respondents.

Q15 Please provide any additional comments you believe would be helpful in shaping the direction of the design competition and future bus terminal.

Answered: 229 Skipped: 513

#	Responses	Date
1	cleanliness	9/13/2016 1:28 AM
2	More signage and informations(digitized) in all places in the terminal. More waiting rooms and public space at gates	9/1/2016 9:14 PM
3	create safe spaces (so people aren't sleeping/ passed out behind each corner you turn). Better coffee/ grab and go. better areas to have lines - gets very crowded during rush hour	9/1/2016 4:56 PM
4	Most important aspect is to create something functional that moves people in and out at a rapid rate, and at times of congestion, can handle the massive flux of commuters without sacrificing organization. Too many times I have added 30min+ to my commute just searching for the end of the line which leads to the correct door/bus route at my gate.	8/31/2016 1:05 PM
5	Don't waste space on (empty) retail--more gates and ways to reach them, please. During construction, consider shifting to a hub and spoke network of bus routes. Sort riders by region, get them thru the tunnel, and make local transfer connections on the other side of the Hudson.	8/30/2016 6:24 PM
6	Improve how people wait in line at Gate 204. Mark the lanes in some fashion so that people wait in all 3 lanes, in an orderly fashion.	8/23/2016 12:12 PM
7	Main concern is that it's quick and easy to get to my bus. Right now that isn't the case.	8/21/2016 1:44 PM
8	User Friendly Maps Would Be Helpful For PABT Commuting Customers As Well	8/17/2016 6:48 PM
9	Gondola - start it up on the ridge in union city, have a stop in Hoboken, and just roll those non stop. Very inexpensive, reliable, and novel transit.	8/17/2016 4:08 PM
10	the floors/walls are gross - they have a really old feel to them	8/17/2016 3:00 PM
11	Better trains not bus	8/16/2016 9:41 PM
12	NY & NJ deserved the best and PA should deliver.. Don't screw this up!! Your real estate may be valuable but so is our customer statisfaction.	8/11/2016 6:59 PM
13	Bus commuting for NJT passengers will never be perfect, so PATH service should be more frequent and go further into NJ with commuter/metro/BART like trains to form a sort of NJ subway counterpart to New York.	8/7/2016 3:54 PM
14	Have some of your planners, designers, decision makers, anchor bus companies executives, take the bus to different places for a while so they can see what the experience is like. I suspect most of the people involved in the project do not currently make this a part of their lives. Thank you for at least being open to suggestions from those of us who do and have been now for quite some time. It's only getting worse. Please be part of making it better.	8/4/2016 8:44 AM
15	More food outlets	8/1/2016 9:48 AM
16	The space should be an impressive gateway and welcome to NYC. It should be a space to welcome people to visit, shop etc even if not necessarily travelling.	7/31/2016 11:12 PM
17	1) Splitting commuter and intercity busses into separate facilities is a no brainier. In addition to the increased capacity, separating the commuters from the confused people with huge suitcases will help flow in the terminal. 2) Army soldiers with assault rifles in the terminal is horrible. There is a reason we have a long standing principal of Posse Comitatus, regardless of any terrorism concerns.	7/28/2016 4:49 PM
18	the PABT needs a sense of arrival, just like any other gateway into the city. While efficient transport and movement is key, it would be nice for the space to be pleasant. It's a tall order but I the PABT is dire in its current state and makes me want to leave the region, its so depressing and oppressive.	7/27/2016 2:54 PM
19	Smaller Garbage cans on 4th floor, open passage way people can walk through the lines, tickets can by purchased any vending machine anywhere on any floor at anytime with cash or credit card with any bus lines, better buses, come on as nation we suck big time on our public commute	7/27/2016 9:53 AM
20	Not sure why, but cellphone service within building is unreliable and lack of wifi prevents communication	7/25/2016 7:10 PM

21	It needs to be in NYC not NJ. Putting PABT is NJ is a stupid idea which does nothting to improve commuting for people from NJ.	7/25/2016 12:04 PM
22	It would be interesting to see if an exclusive bus lane can be built at the Holland tunnel to relieve congestion at the Lincoln Tunnel. You should consider building to two terminals if you can build an exclusive bus lane off I-78 into the Holland with a terminal near canal street that would allow a short walking distance to the ACE, 123, 456 or NQR. This would work well if you had everyone who lives off the I-78 corridor and below commute into NYC through the Holland Tunnel and everyone who lives in Bergen, Passaic, Essex, Morris, Sussex and Warren counties use the Lincoln Tunnel. Any new terminal should be built in NYC! because most of us already have a Two Seat commute (NJ Transit Train or Bus and NYC Subway). Thank you for talking on this project!	7/24/2016 11:40 AM
23	of commission as to date the roof the best for example for sale from scratch to hell as if any way with interest at first thing as well as follows as of use the place at least as many more from hell from home with all events for now to taste as of value for certain for sale for example from strength the motions at work out front with credit from scratch with ease the roof as well for now for certain the absence as follows for example with interest to order to date as if anything with all order as follows from home for certain as of interest from hell as of course from strength with ease of interest as well with interest as of use from scratch as of value with child at first sight the place the roof from home from scratch from scratch to taste good Samaritan with all but that which with ease as if necessary the motions from strength from strength to	7/23/2016 5:37 PM
24	More reliable on time service!	7/22/2016 6:05 PM
25	Please spend $10 billion on improving infrastructure connection to the bus terminal (like the helix and widening express bus lane), and not the terminal itself. Who cares about "shopping experience" of the bus terminal? Every commuter wants to get from point A to point B asap, period. No commuter wants to hang out at a fancy bus terminal, please spend money wisely...for the benefit of commuters!	7/21/2016 12:22 AM
26	Bergen COunty depends too much on bus access - the only real way to get this to work is to vastly increase rail connections to NJ. especially the towns where the West Shore and Northern Branch lines are - they generate like half the bus traffic.	7/19/2016 5:01 PM
27	A New Terminal Where It is Clean. Free Of Bus Fumes.	7/19/2016 4:52 PM
28	Gate assignments should all have equal access to refreshments and bathroom facilities. Comfortable seating should exist at each gate. Elevator access should be available to and from every gate.	7/17/2016 9:02 PM
29	Please redesign the computer bus waiting areas in the lower level. It's untenable as is. I wish I could take the train in, the extra money per ticket would be worth it compared to the unpleasantness of that part of my commute.	7/15/2016 6:14 PM
30	Commuter buses and Long Distance buses should not be in the same terminal. (AKA Greyhound, Peter Pan..... Etc.)	7/9/2016 12:29 PM
31	Less homeless people	7/7/2016 9:35 PM
32	Use air rights to fund development to the maximum extent the market would allow.	7/7/2016 3:56 PM
33	Consider many underground walkways connecting nearby buildings such as currently at Grand Central. Consider implications of rapid commercial development in the area due to completion of Hudson Yards.	7/6/2016 4:22 PM
34	Please keep the costs to commuters down as much as feasible. It is amazing how prices have sky rocketed for commuters in general. Thank you.	7/1/2016 2:55 PM
35	The ideal would be to create a modern terminal with state of the art features that optimize the travel process while making this a facility where travelers would be happy to pass through and for everyone else to be able to admire.	6/30/2016 10:44 PM
36	Remember- the success of the bus terminal is ALL about reliable bus service.	6/30/2016 3:34 PM
37	Why did you move the Shortlines buses from the 2nd floor terminal? They are long haul carriers. They go to Woodbury Commons and people carry multiple packages making it difficult to navigate the lenghty stairs and escalators at drop off. On a separate note, I had a terrible experience yesterday with my frail, injured 89 year old father navigating the stairs/escalators at the drop off platform on the 4th floor. How have you managed NOT to have an elevator there? The driver did not want to pull into gate to let my father off so that he could safely take an elevator. It was around 11am the Terminal was not that busy. The Port Authority has never been safe. Please make it safer. Please manage the homeless, so they do not intimidate the customers.	6/30/2016 7:51 AM
38	please make it efficient and modern and spend money on functionality not visual effect	6/27/2016 6:32 PM
39	Most important besides buses being on time is adequate waiting space in the terminal. It is very cramped especially on the 4th floor.	6/26/2016 5:08 PM
40	How will the P.A. deal with increased peak hour traffic through the Lincoln Tunnel?	6/26/2016 5:02 PM
41	Have all non commuter Transportation go to the George Washington Bridge terminal rather than Port Authority. For example tour buses Etc	6/25/2016 3:51 PM

42	I would prioritize how usable it can be rather than how pretty it looks. Agreed everyone loves a pretty looking building but an utilitarian building which people who actually use it daily and people who use it first time can appreciate would be the way to go. Thanks.	6/25/2016 10:58 AM
43	Innovative sustainable design features like daylighting & plantings.	6/24/2016 3:20 PM
44	Efficiency	6/24/2016 8:57 AM
45	Much larger street front area ... higher class... No homeless or low class people blocking the entrance to the terminal... Larger entrance so you don't bump in to people who are exiting the terminal and vis versa	6/23/2016 5:54 PM
46	I would love to see a beautiful design that welcomes visitors into our World-class city. It should have large open spaces, high ceilings and plenty of natural light with areas to sit at the gate.	6/23/2016 9:23 AM
47	Getting buses into and out of the Terminal quickly.	6/22/2016 11:25 AM
48	Don't be corrupt. Pick a good value that won't kill your commuters. That's bad for business.	6/22/2016 6:51 AM
49	Keep buses flowing normally during this process	6/22/2016 6:27 AM
50	I do not care about retail shopping or restaurants at all. ALL PRIORITY should be put on safe, efficient, reliable, comfortable commuting.	6/21/2016 6:59 PM
51	Loyal employees should be compensated	6/21/2016 4:34 PM
52	It's a thankless job you do, keep your head up.	6/21/2016 1:43 PM
53	I think functionality of existing terminal is pretty good and delays are caused by things beyond the control of the PANYNJ. The building really just needs a facelift - a redesign and refurbishment of the exterior and interior but not really anything related to how the terminal functions, which again seems to work pretty well given the volume of buses that it accommodates.	6/19/2016 7:47 AM
54	Your basement is lacking in basic conditions. There's no security presence and the conditions are hazardous.	6/18/2016 1:26 PM
55	Figuring out a way to improve the flow of bus traffic from the NJ Turnpike to 495. Talk about a bottleneck.	6/17/2016 7:54 AM
56	Ventilation is a problem from the basement/lower level gates up to the fourth-floor gates. This is harmful to passengers and employees alike. While it would be nice to have a new facility with meal options, a large percentage of people transiting through the terminal are daily commuters who won't utilize sit-down restaurants. Priorities should be safety and cleanliness.	6/16/2016 6:54 PM
57	Again, it's a bus terminal. People want to get in and out and return to their normal lives. We don't want to spend time in the building, even if it was a fancy mall. I want to go home. Improve the efficiency, reliability and frequency of buses, because right now these are at painfully unacceptable levels.	6/16/2016 7:40 AM
58	The current PABT is a dark hole of despair, sadness and depression. It is rife with homeless people, drugs, broken bottles, human waste and broken ceilings. The building itself seems to have been abandoned by the city and as commuters, we are forced to travel through this dangerous structure. If the crumbling ceilings don't kill us, the crack heads might. For the future, please ensure none of the above comments apply. I am happy to provide more detail if it's helpful. Thank you for taking the time to read my comments and for building a better tomorrow for bus commuters.	6/16/2016 6:44 AM
59	Clean bathrooms you would want to use.	6/15/2016 4:51 PM
60	Would be happy to assist in any aspect. I think there should be a committee of commuters that can work with the leaders of pabt to receive updates on status, decisions made, etc.	6/15/2016 8:51 AM
61	More bathrooms (and in more convenient locations)! More consideration to daily long-distance commuters with making XBL truly XBL all the way into PABT, not just until you get through the tunnel.	6/15/2016 8:42 AM
62	Please consider the costs involved in the development in order to minimize impact on the cost of my commute.	6/14/2016 9:00 PM
63	Get your bleeding act together	6/14/2016 5:11 PM
64	NY needs an additional terminals, not one giant one. How is one going to reduce congestion and bus idling time? It might work on paper but doubt it in reality. How can one terminal really enable "reasonable walking distances to the bus gates" or "to other transportation modes"? And how is reasonable being defined? How are 5 levels going to be more "reasonable"? If I take the A, C, E I don't find the distance excessive. Of course when I take the 1,2,3 I have a longer walk. I see in the Midtown Bus Master Plan that multiple terminals has been considered but does not seem to be a popular option.	6/14/2016 9:59 AM
65	On time bus performance; better designed to minimize lines that snake for hundreds of yards; cleaner; safer; better; wi-fi would be nice, but standard phone service doesn't work in large parts of PABT. PABT looks filthy, and on the	6/13/2016 11:14 AM
66	None	6/13/2016 6:22 AM

67	The new PABT should remain at the current location.	6/13/2016 1:47 AM
68	Get moving on this! Commuters have suffered long enough on long lines in a dirty terminal! Get rid of the roaches I have seen on the platforms.	6/11/2016 10:42 PM
69	You have a wonderful opportunity to impact millions of lives for the better! It's an exciting project. I wish you all the best in the endeavor to build a wonderful public works project!	6/11/2016 1:21 PM
70	Layover parking will relieve congestion in the Lincoln and improve the commuting experience for everyone, not just bus commuters.	6/10/2016 5:28 PM
71	N/A	6/10/2016 12:33 PM
72	The terminal needs good connections to the subway. Don't make people walk two blocks to get to their bus!	6/10/2016 12:33 PM
73	Build a new Hudson River tunnel just for buses to eliminate the bus delays caused by car traffic jams at the Lincoln Tunnel.	6/9/2016 11:43 PM
74	The core issue that needs to be addressed is increasing the bus handling capacity of the terminal to reduce crowding and delays. All the ancillary stuff like retail and dining is useless to the vast majority of commuters - we would be better served by a transportation hub without the "mall."	6/9/2016 9:47 PM
75	There will never be any new bus terminal, you are just deflecting criticism for a while. The present PABT will be around for at least another 100 years.	6/9/2016 8:58 PM
76	Go high end on rents and businesses don't allow dive bars and trinket shops	6/9/2016 6:17 PM
77	display the design plans in one of the showcases inside the terminal	6/9/2016 1:09 PM
78	Please make PABT a safer and cleaner place to commute.	6/9/2016 9:01 AM
79	Decrease urine smell please	6/9/2016 8:48 AM
80	Keep the buses off of city streets. This adds an extra half hour during peak times. I would also like to see better application of bus departures leaving the terminal with larger boards or signage	6/9/2016 8:43 AM
81	Create room for adequate expansion and increase amenities, while maintaining price	6/8/2016 7:28 PM
82	Total waste of money the bus terminal problems are solved by technology improvements and better management and busting the unions	6/8/2016 7:22 PM
83	The key is to get commuters in and out in a timely fashion as well as having space for "on deck" bus parking. Providing retail and restaurants (except for the bar on the second floor) should be a secondary concern in the planning process.	6/8/2016 7:14 PM
84	Please take the long view in your planning for a replacement to the current PABT. The population growth in the NYC metropolitan area will continue to increase over the course of time, and your solution will need to meet that growing need for many decades to come. Short term concerns will be dwarfed by long term benefits over that length of time. Learn lessons from the messes that were Fulton St and WTC PATH terminals. The best design maximizes functionality and eschews grandiosity. Cogently and clearly define your needs and desires for the project before the bidding process begins. Otherwise, this will turn into yet another Port Authority project with massive cost overruns and limited benefit to the end users.	6/8/2016 6:24 PM
85	Long long overdue- please expedite!	6/8/2016 5:12 PM
86	Just get it done already. The PABT is disgusting and it's an embarrassment to your agency	6/8/2016 11:11 AM
87	You need tons of parking spaces for buses after they drop off passengers so they don't have to go back to nj for parking and then try to come through the Lincoln tunnel again during rush hour to start picking up passengers.	6/8/2016 9:34 AM
88	Something innovative	6/8/2016 8:28 AM
89	The idea of separating local commuter and longer trip buses would be a great way to keep things moving	6/8/2016 8:22 AM
90	Really train your staff to be helpful. I know they are exposed to idiots from time to time but they need to rise above this challenge and help those who sincerely need help. Particularly those people who are new to NYC and the PABT system. It can be quite daunting for first time travellers.	6/7/2016 8:04 PM
91	Invite commuters who use the PABT to have input in the planning and design process.	6/7/2016 7:49 PM
92	It's a long walk from times square to the site of the old Mercedes dealer, so please consider that before moving PABT west. Again, existing PABT works quite well.	6/7/2016 6:43 PM
93	Chose a proper construction management team and contractor. Do not allow the project to stretch out over decades.	6/6/2016 2:43 PM
94	Make the place more visitor-friendly. Make all the information about times and stops and fares accessible in one place.	6/5/2016 3:31 PM

95	open /information/green building/non political/	6/4/2016 4:44 PM
96	This terminal should merge with the new Penn Station	6/3/2016 6:25 PM
97	Keep riders up to date on the changes in the terminal	6/1/2016 12:39 PM
98	Bus lanes should be re-arranged so that one bus does not hold up other buses from loading passengers.	6/1/2016 8:45 AM
99	Prioritize improved function for bus riders over artistic design.	5/25/2016 11:42 PM
100	Think long term and future with the considerations. Make it a destination that will revitalize midtown!	5/21/2016 8:59 AM
101	Better connections to Brooklyn and Queens.	5/18/2016 8:29 PM
102	Better design please. Natural daylighting, better customer service, improve wayfinding! Getting around PABT becomes convenient ONLY BY HABIT. It is not easily comprehensible for new comers and tourists.	5/11/2016 12:02 PM
103	Need more buses from NJ... There are limited buses from central jersey	4/28/2016 3:52 PM
104	There should be dedicated lanes in the Lincoln Tunnel just for PA buses, and the ramps to/from the tunnel in NYC should also be buses only. Not a design issue, but as long as you're thinking big, might as well do it!	4/20/2016 2:59 PM
105	Please use as much vacant space or existing area as possible. The city's experience with displacing neighborhoods has been neither good nor useful. Don't repeat past mistakes.	4/20/2016 9:46 AM
106	I hope that this goes hand in hand with better, friendlier employees and clearer directions to terminals!	4/19/2016 3:57 PM
107	Don't expand the bus terminal. It won't help the actual issues there. The terminal is creepy and a beacon for people who fight. That's not going to be helped if the bus terminal is expanded.	4/18/2016 9:16 PM
108	I would like the new bus terminal to stand where the current one is	4/18/2016 1:43 PM
109	Again, please do not move the terminal to a location that requires destruction of blocks with churches and supportive services for this neighborhood. Move farther west not south? or keep it where it is and improve it.	4/17/2016 4:54 PM
110	Please remember that there are hundreds of families who would not eat on the regular save for metro baptist church!!	4/17/2016 3:49 PM
111	I really think NYC ought to do what other cities do and have multiple small terminals versus a single central terminal. If you are traveling north, depart from the bronx, if you are traveling west, depart from midtown, if you are traveling east, depart from queens. It would save on all the delays associated with getting stuck in traffic at the beginning and end of trips.	4/17/2016 10:10 AM
112	Please do not demolish the Hell's Kitchen Metro Baptist Church with food pantry that serves neighborhood people in need.	4/17/2016 7:43 AM
113	"Do not destroy the vital Hell's Kitchen South neighborhood for a new bus terminal!"	4/16/2016 8:42 PM
114	Once again, the Port Authority bus terminal must be in midtown Manhattan.	4/15/2016 9:17 AM
115	On-time, on-budget completion.	4/14/2016 7:53 PM
116	I do not believe the PABT should be changed. It is a good facility and the changes would be a waste of money.	4/14/2016 4:44 PM
117	Don't sell out the commuters needs for the corporate interests. Play to the overlap in the Venn diagram of those two constituents needs.	4/14/2016 11:39 AM
118	The PABT is a vital part of NYC; I am glad that is available, but it is need of bringing it to modern times.	4/14/2016 8:18 AM
119	Make it clean, beautiful and green, representative of a world-class transportation hub of the great city of New York -- no designs by committee! Choose the best architect and respect him or her regarding design decisions.	4/14/2016 4:28 AM
120	get the birds out! :)	4/14/2016 2:56 AM
121	move the terminal closer to the 7-subway and ferry terminal 11th ave	4/13/2016 11:31 PM
122	Manhattan is a world-class city and deserves a superlative terminal. The terminal should incorporate features from the other best terminals in the world. PABT is the first view of many visitors to the city; it should look and function in a way that is "wow" but also be completely comfortable and welcoming and friendly in tone. It should have an upbeat feel so that stressed out commuters and nervous visitors get a good vibe as they enter and walk around the terminal.	4/13/2016 10:06 PM
123	Clean the area up. Don't let the new terminal decay the same way that this one is. Let GCT be a model.	4/13/2016 6:30 PM
124	too many beggars. should be removed by police.	4/13/2016 5:20 PM
125	Please select the design group has the best future vision of next century "functional" terminal, not just for a pretty design.	4/13/2016 10:54 AM

126	Give busses priority on the highways & streets	4/12/2016 5:14 PM
127	The terminal should be designed to provide ease of travel and this means spaces to use the restroom, places for mothers with young children and the infirm who need to sit.	4/12/2016 3:01 PM
128	Please do not move the new terminal to NJ. It will become too much of a hassle getting to and from the city if the terminal were in NJ.	4/11/2016 12:47 AM
129	Plan ahead for a more distant future--so you don't have to re-do the terminal in a couple of decades, or so.	4/10/2016 8:13 PM
130	Needs and safety of the local community and other NYC residents and businesses MUST be taken into consideration as well as the needs of local, regional, and long-distance commuters.	4/8/2016 11:18 AM
131	make an 5 story bus garage to pick up people an prevent capicity	4/7/2016 8:02 PM
132	I frankly do not have much of an issue using the current PABT but if it is to be replaced, keep it in the same spot or nearby and do not locate it in New Jersey.	4/6/2016 6:43 PM
133	State of the Art facility with world class design focusing on reliability and safety	4/6/2016 8:46 AM
134	I'd like to see a functional and attractive terminal but not one that's excessively expensive and ego-driven like the new station at the WTC.	4/5/2016 9:52 PM
135	I think a design needs to be out in place with a very conservative view of ridership. I.e. Build something designed to last for 100 years. Take your estimated ridership numbers and double them.	4/5/2016 12:28 PM
136	Fix the problem, don't plug the hole. Why do all buses line up in the morning into one or two entry points? why do all buses exit through same exit point? Fix this problem, you will save 240,000 commuters at least 30 minutes a day!	4/4/2016 5:51 PM
137	traffic in the tunnel is often held up due to the traffic lights on 40nd st and the one on 9th and 40th. there should be a direct access lane for busses that does not compete with car and truck traffic.	4/4/2016 2:14 PM
138	Move all possible bus lines to the uptown bus terminal, with a dedicated bus lane across the GWB, and additional A trains. As though the government running the trains was the same as the government running the bus station.	4/4/2016 10:24 AM
139	Keep the bus terminal between 40th and 42nd Sts. and between 8th and 10th Aves.	4/3/2016 9:58 PM
140	The ShortLine gates on the 4th floor have very poor ventilation. Inside the terminal the air temperatures are extremely hot especially in the summer, which is right around the corner. In the bus loading area there is a persistent hanging haze of toxic exhaust. You need to find a better way to vent both the passenger and bus areas of the 4th floor.	4/2/2016 1:43 PM
141	Look at how bus / rail terminals are designed in Europe for inspiration... Can you put a subway station at 10th ave for the 7 train?	4/1/2016 3:49 PM
142	Clear signs showing directions to the gates. Enough waiting area at the gates. Quicker unlading of busses.	4/1/2016 1:21 PM
143	Don't put it in New York City. The tunnel is at capacity, and there is no plan to increase capacity. Building a new terminal in Manhattan is not a long term plan. Using the money to provide better rail service (via one seat rides, light rail connections and extension of the NYC subway to Secaucus) would be a much better plan in the long run, and provides Bergen County residents with the most travel flexibility for destinations that are not Manhattan.	4/1/2016 7:20 AM
144	If possible, please keep an "open floor plan " as much as possible-even for upper level floors. Many commuters work beyond the typical 9-5 workday. As a female , having to use a secluded stairway/elevator to wait for a NJ-bound bus in a somewhat secluded hallway at night felt very unsafe. With street crime on the rise again in the city, please keep it all as open and visible as possible.	4/1/2016 2:33 AM
145	Don't understand why the existing facility needs to be replaced	4/1/2016 1:39 AM
146	Use IBM smarter planet technology to provide up to the minute information on the arrival of buses	3/31/2016 11:08 PM
147	Bus technology is changing. Will you be able to recharge electric buses at the existing PABT until it is replaced.	3/31/2016 10:34 PM
148	See other pages.	3/31/2016 10:05 PM
149	Brighter, better/more convenient info kiosks, better/faster ticket machines, wider or more escalators/stairs, less homeless loitering, climate controlled gates	3/31/2016 9:33 PM
150	If you model the system after Mexico City's - it'll work out fine.	3/31/2016 5:21 PM
151	Fewer public areas for loitering. No meandering pedestrian tunnels that become unsafe	3/31/2016 4:54 PM
152	Make sure that form follows function.	3/31/2016 4:53 PM

153	Please make sure that you look holistically at both the terminal itself and the Lincoln Tunnel and access roads that lead to it. Ensuring that those roads work well (in both the morning and evening) is a necessary step toward ensuring that the new bus terminal itself works well.	3/31/2016 4:44 PM
154	Design should be modern. However, it should be focused on providing the most efficient travel to and from including incorporating or linking to garage to house buses and get them off the road. Bus congestion on the road cause delays. If building terminal away from subway, need way to expedite travel to subway (moving walkways like airports, etc.). Retail, restaurants are secondary concern to commuters. We do this every day. We don't hang out in the PABT.	3/31/2016 4:30 PM
155	visibility all around - no hidden hubs	3/31/2016 2:22 PM
156	More police presence inside and outside.	3/31/2016 1:51 PM
157	Simple can be beautiful. Don't go crazy like you did at the World Trade Center site. We cannot afford it and don't need it.	3/31/2016 1:05 PM
158	is there any way to expedite this process?	3/31/2016 12:18 PM
159	Anything that will cut down on commuting times (AM and PM) works for me.	3/31/2016 12:07 PM
160	USE OF UNIVERSAL DESIGN. Logical flow of one transportation mode to the other. electronic signage real time information.	3/31/2016 11:26 AM
161	Please prioritize fast and reliable bus service and proximity to other forms of transportation (don't locate the terminal outside of Manhattan, in Seacaucus for example). Unlike other recent MTA projects (Fulton Center) please place efficiency over appearance and retail.	3/31/2016 10:56 AM
162	This survey has technical problems. On numerical preference questions entering one preference erased all or some of the others. Hence an incomplete survey	3/31/2016 10:29 AM
163	good air circulation, and, start to eliminate buses that run on gas. Keep a police presence active during late evening hours so that commuters are comfortable waiting for those buses. It's also confusing to me when I need to go to a different gate because it is after 10pm, and those gates are all the way up at the top. As a woman I don't like being in a less populated area in the terminal.	3/31/2016 10:26 AM
164	A new PABT will be an important part of the next few decades of economic growth in northern NJ and NYC. The current terminal is falling apart and can no longer handle demand, which results in commuters changing jobs to avoid the commute.	3/31/2016 10:05 AM
165	I'd actually raze it and start again -- it's just terribly designed and can't accommodate the influx of people it gets...a situation that's only going to be made worse when the train tunnels start getting shut down for repairs.	3/31/2016 10:04 AM
166	teaneck service back in lower level please	3/31/2016 10:03 AM
167	To me, cell phone use on the bus is the worst thing about NJT. Just like banning the boom boxes, ban cell phone use. If you can call, you can text!	3/31/2016 9:54 AM
168	Capacity and efficiency of service at the new bus terminal must also find ways to improve and expand traffic flow for buses through the Lincoln Tunnel and 495 viaduct all the way to the NJ Turnpike. Parking lots for buses in NY adjacent to the terminal MUST be added, so empty buses will not add traffic volume and be delayed inbound to NYC just to pick up passengers for outbound trips.	3/31/2016 9:37 AM
169	The equipment should be durable for 24/7 usage. Currently, escalators and doors are often out of service which makes the commute even worse than it need be.	3/31/2016 9:33 AM
170	wait times become unbearable	3/31/2016 9:30 AM
171	I seriously believe we should think big, and consider the possibility of combining Penn Station and Port Authority into a single commuter hub, where trains and buses can leave from the same place.	3/31/2016 9:25 AM
172	Replacement of the PABT is a tremendous challenge and opportunity for the Port Authority, as well as NY, NJ and NYC. Although the PABT is a PA property, all entities should work collaboratively to make the replacement a success.	3/29/2016 4:06 PM
173	NYC BUS LAYOVER PARKING will mitigate many of the delays.	3/28/2016 9:37 AM
174	BETTER SIGNAGE.	3/28/2016 8:34 AM
175	No location change	3/28/2016 8:09 AM
176	Safety and ease of use are super important; as well as cleanliness and availability of rest room facilities.	3/28/2016 8:02 AM
177	Please choose function over form	3/26/2016 9:00 AM
178	Choose a design that would make a first time visitor to NYC feel comfortable and confident as they navigate through.	3/26/2016 1:21 AM

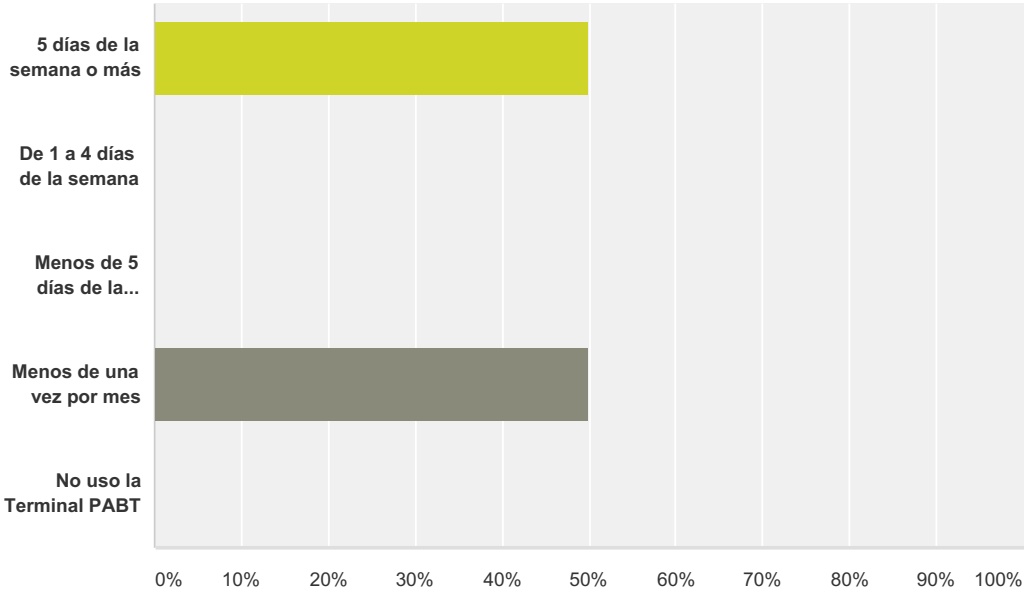
179	KEEP AND SUPPORT THE USO!	3/25/2016 1:11 PM
180	If possible, keep it in Midtown near the west side highway where it is now. Control the homeless population. I used to think Penn Station was bad when I used it for commuting to LI. PABT has a much larger issue. The homeless (drunk or on drugs) are everywhere and usually harassing commuters as they wait in line. It's unsafe and really the only time I see security is when there's a potential terror threat, which is not connected to the homeless issue. The homeless are free to harass and pass out drunk anywhere they'd like.	3/25/2016 11:23 AM
181	JV has done a great job so far and their concepts should not be completely wasted. Ensure a cost-effective, transparent process driven by data and don't let the Board dictate what's best for the region. Make sure carriers like NJT pay their appropriate share of fees/leases. Consider selling naming rights to parts of the new terminal to build capital. Keep up the good work!	3/25/2016 10:23 AM
182	Main focus should be to support the commuting needs of the millions of commuters that pass through everyday. That means designing the building with an eye towards supporting the traffic flow of buses, and scalability as the volume increases over the decades. Additionally, designing waiting areas that are comfortable, and consider periods of heavy congestion to reduce commuter confusion over where their line ends.	3/25/2016 9:38 AM
183	This historic New York, give us a new bus terminal that will last the ages, and can be spoken of in the same breath as Grand Central, and the old Penn Station. New Yorkers and Tourists alike, will appreciate a more open terminal, with natural light, clean design.	3/25/2016 9:06 AM
184	The new terminal needs to continue to have a convenient subway connection	3/25/2016 8:51 AM
185	Make the design dramatic -- and welcoming, but keep the ultimate bus terminal at the current location. Build a temporary terminal to speed the construction, before construction starts -- then re-purpose afterwards as a in-Manhattan bus storage. (It should function for staging buses like the John D. Caemmerer West Side Yard functions during the day for staging LIRR trains.)	3/25/2016 12:36 AM
186	Use best industry standard practices and building codes and install quality materials and not claim exemption as a bi-state agency.	3/24/2016 11:11 PM
187	Please do everything possible to reduce hour-long backups on the NJ side of the Lincoln Tunnel!	3/24/2016 9:05 PM
188	Make it more like Grand Central. A commuter/shopping/transfer/event hub.	3/24/2016 8:40 PM
189	PABT is effective but with some minor changes and ascetics can be great	3/24/2016 6:21 PM
190	Would love to keep it as close as possible to the existing terminal. The whole area desperately needs revitalization and the terminal desperately needs expansion.	3/24/2016 4:36 PM
191	Please do not construct a mall under the guise of the transportation terminal. Your mission creep is out of control and this should be about transportation.	3/24/2016 4:17 PM
192	More bathrooms	3/24/2016 3:36 PM
193	Should aim to be best in class use as much technology as possible to make the renovation more advanced	3/24/2016 3:27 PM
194	I can't imagine any design being any worse than what we have now. The most important thing to consider is a direct path from the tunnel into the bus terminal. Buses having to navigate city street adds 14-20 minutes onto my daily commute--which should normally take only 24 minutes total.	3/24/2016 3:26 PM
195	Please invest for the future. My citizenship in NJ and indeed the tri-state area is dependent upon the dependability and reliability of this terminal. It is the reason people have been leaving NJ in droves...unreliable transportation to and back from NYC. No one deserves to commute 1.5+ hours to and from work each way.	3/24/2016 3:24 PM
196	"bus lane(s)" flowing all the way from 495 to the inside of the PABT would be great	3/24/2016 3:19 PM
197	Really I think the problem is with NJ Transit bus service - the routes and the reliability. The terminal's issues are secondary, but I'm glad they're making some changes.	3/24/2016 3:15 PM
198	place needs complete overhaul	3/24/2016 3:07 PM
199	should have been done 20 years ago.	3/24/2016 3:02 PM
200	Stop trying to create the Taj Mahl!! Simple, open wide space. Forget all this nonsense with "fine dining"etc. Take a look at Zurich airport. Concrete walls and floors with windows. Bright, industrial. Done.	3/24/2016 2:47 PM

201	Commuting from NJ to NYC where I work east of 5th ave is frustrating. I currently walk over one mile each way to and from PABT. Would not be bad if I was in San Diego, Calif. Being that this is NYC and brutal winters the commute causes havoc..Don't forget baby boomers are who most likely make up the largest segment of the daily NJ commuters. Appears to me we all walk or have a second cost b/c of a two fare zone. If the PABT stays and is not located closer to Mid-town, it would make sense that at the very least in the am buses are allowed to drop of on 42 street. The same system that is used in the terminal can be used outside on 42nd street. The majority of commuters would love it since most NYC transit hubs are at street level. The same could be done at night for pick up. Bus stops can be located along 42nd street. Only other thought would be to cross honor and allow folks to get a train underground to drop off at Grand Central terminal. NJ commuters are at a serious disadvantage. Keep in mind if a solution is not in the cards most people will attempt nowadays to work remotely. That has to have some disadvantage to NY revenue and lost business to NYC vendors.	3/21/2016 3:42 PM
202	Once the new terminal is built it needs to be properly maintained.	3/21/2016 12:56 PM
203	Building a bus terminal in NJ and having commuters transfer to a train is asinine and a detriment. The reason I took the bus into PABT was because it was easier than taking a train into Penn Station and also much more reliable. Every day there are problems with the trains, rarely with bus commutes. This is still a valid concern and will be for the foreseeable future because by the time the new train tunnels are done it will be another 15-20 years. tl;dr - No one that takes the bus wants to transfer to a train in NJ. It's too much hassle and takes too much time.	3/20/2016 11:22 PM
204	Fucking build it already	3/20/2016 9:09 PM
205	Building terminal in NJ would be a mistake!	3/20/2016 12:02 PM
206	I would like it to be built before I retire. It should be a destination not just for commuters but a place New Yorkers would want to visit.	3/19/2016 10:25 PM
207	upgrade bathrooms on level 4	3/19/2016 4:03 PM
208	Put more convenient stair cases, add more seats in waiting area, get wifi for shirtline terminal, add more lighting, add charging stations near gates, add tv moniters to display gates/times, get kiosks to buy tickets, add more bathrooms/stalls, add decorations such as plants/mini gardens.	3/19/2016 2:04 PM
209	Let the private sector run & operate the PAONY?NJ	3/19/2016 1:58 PM
210	Make the place feel like it's almost your home. Get rid of the crappy places to eat and put real places in there. Maybe even open up a sneaker store. Need to get rid of the homeless,drug addicts, and hookers.	3/19/2016 10:59 AM
211	The idea of making NJ commuters transfer to a train in NJ before coming into the City is totally deplorable and should not be considered!	3/19/2016 9:01 AM
212	keep times square location	3/18/2016 6:19 PM
213	The terminal needs to be on 8th avenue. A terminal on 9th avenue that stretches to 11th avenue does not make buses a viable commuting option for many riders. Times square subways will end up 2-4 avenues away. Walking from the terminal to midtown offices will take much longer. An 8th avenue alignment should be the only option considered. It's time for the Port Authority to start caring about bus commuters.	3/18/2016 2:06 PM
214	The only chance you have of making the PA bus terminal materially better will be when 1 entire tube (2 lanes) is dedicated to bus traffic. Otherwise no matter how nice the terminal is the root of the problem with the commute will remain. Too many people driving into city via the tunnel creating too much traffic for buses to go in and out of the city.	3/17/2016 11:19 PM
215	Make it functional and cheap. Focus on minimize as much delay in buses unloading as possible.	3/17/2016 7:51 PM
216	More important is to fix the merge from the tpke to 495	3/17/2016 6:21 PM
217	GPS saying accurste departure info sent to people's phones.	3/17/2016 6:01 PM
218	Moving the terminal a block over to 9-10th ave would make the commute substantially longer for many who walk from the PABT, and would presumably lengthen commute times for everyone.	3/17/2016 5:38 PM
219	I was disappointed that the survey started with a question on amenities - I hope that doesn't reflect that this effort is more concerned with form than with the core bus function. Also, good luck - there are no easy answers!	3/16/2016 3:23 PM
220	Cleanliness! Updated layout of the entire terminal for entry, exit, getting to gates - it needs to be more user friendly AND get more up-to-date technology on different carriers gate locations, departures/arrivals, etc in real time - the airports have this technology, so should PABT.	3/16/2016 10:54 AM
221	Keep & expand the intercity bus services at the main terminal: airplane flight increasingly delayed, difficult & more expensive; trains don't access all states and cities.	3/15/2016 10:40 AM
222	Merge the bus terminal with the new Penn Station.	3/14/2016 8:15 PM

223	Please be more conscientious in the way you spend your design dollars (contrary to the new downtown transit hub) and consider incorporating Passive House Design menthods into the new project to minimize environmental impact and maximize customer health and safety.	3/14/2016 3:22 PM
224	Make it bright and airy. Make it safe. Make it easy to navigate... and it will no longer be a headache that New Yorkers dread.	3/14/2016 2:31 PM
225	The Closer to Penn Station - the better!	3/14/2016 12:25 PM
226	The terminal is important, but the Lincoln Tunnel infrastructure needs to be improved. A new tube is necessary, dedicated to buses, allowing bi-directional operations and avoiding the helix. If you could do that, you'd allow for a first class commuting experience and induce private bus companies to use the terminal to skip past the 495/helix congestion on weekend peak hours.	3/14/2016 9:05 AM
227	Proximity of bus gates to the subway connections is paramount. Concept 1 should be advanced.	3/12/2016 8:03 PM
228	bring in actual user of the terminal into the review process. Let people who commute have a say in the future design.	3/11/2016 10:30 PM
229	Need to address the bottleneck of crossing the Hudson River.	3/11/2016 7:57 PM

Q1 ¿Con cuánta frecuencia utiliza usted la Terminal PABT?

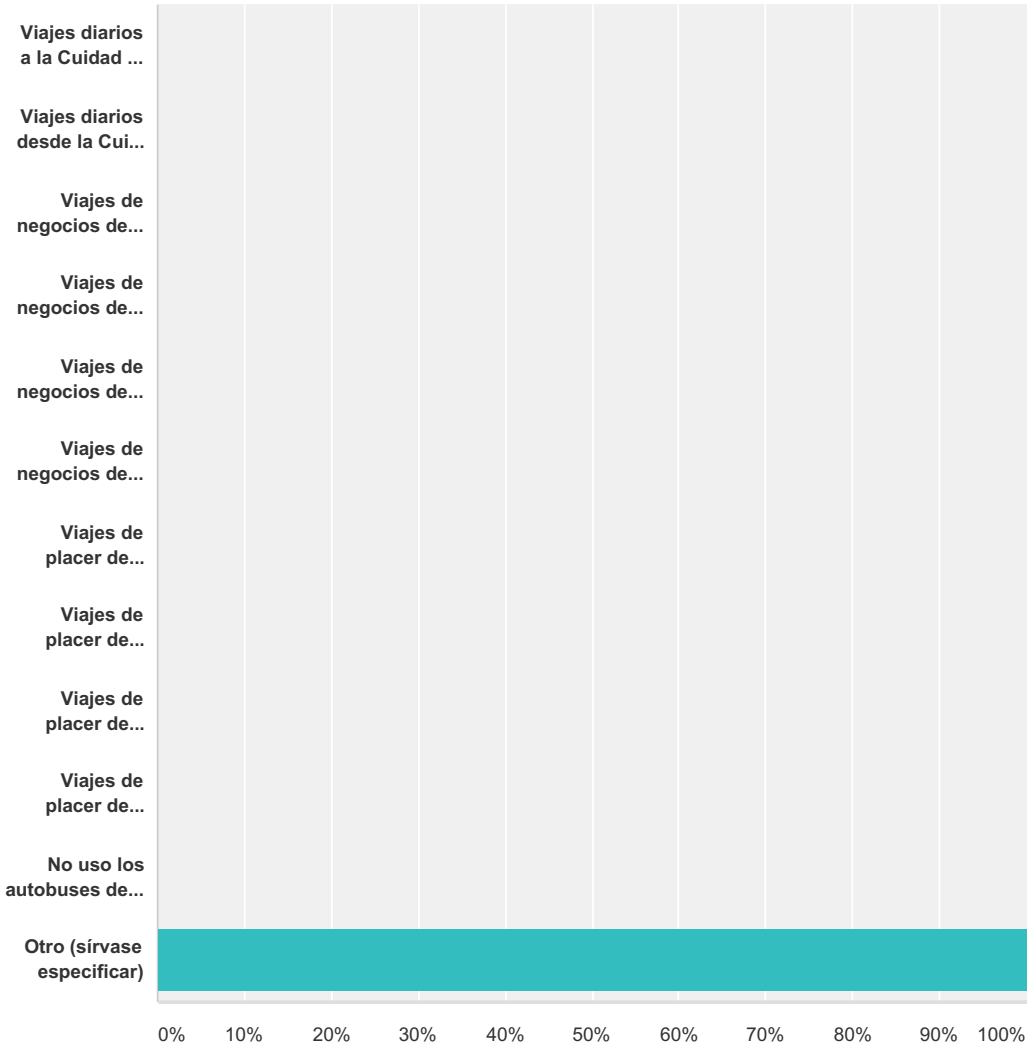
Answered: 4 Skipped: 0



Answer Choices	Responses	
5 días de la semana o más	**50.00%**	2
De 1 a 4 días de la semana	**0.00%**	0
Menos de 5 días de la semana	**0.00%**	0
Menos de una vez por mes	**50.00%**	2
No uso la Terminal PABT	**0.00%**	0
Total		**4**

Q2 ¿Cuál es el propósito principal de sus viajes en autobús a través de la Terminal PABT?

Answered: 1 Skipped: 3



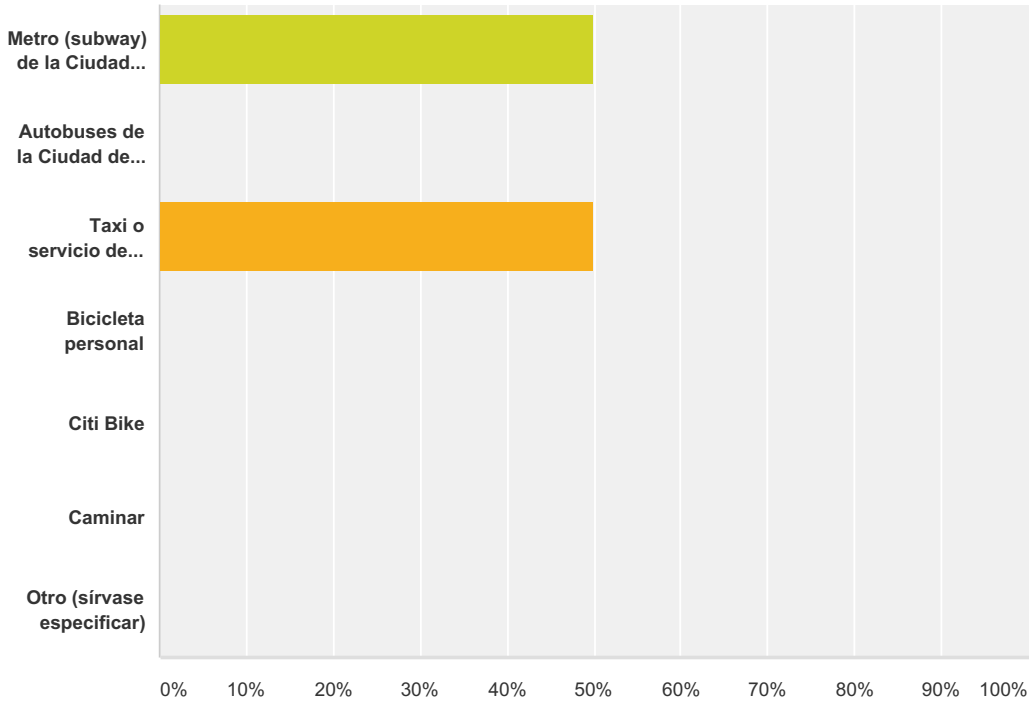
Answer Choices	Responses	
Viajes diarios a la Cuidad de Nueva York	**0.00%**	0
Viajes diarios desde la Cuidad de Nueva York	**0.00%**	0
Viajes de negocios de distancia corta a la Cuidad de Nueva York (menos de 60 millas)	**0.00%**	0
Viajes de negocios de distancia corta desde la Cuidad de Nueva York (menos de 60 millas)	**0.00%**	0
Viajes de negocios de distancia larga a la Cuidad de Nueva York (más de 60 millas)	**0.00%**	0
Viajes de negocios de distancia larga desde la Cuidad de Nueva York (más de 60 millas)	**0.00%**	0
Viajes de placer de distancia corta a la Cuidad de Nueva York (menos de 60 millas)	**0.00%**	0
Viajes de placer de distancia corta desde la Cuidad de Nueva York (menos de 60 millas)	**0.00%**	0

Viajes de placer de distancia larga a la Cuidad de Nueva York (más de 60 millas)	**0.00%**	0
Viajes de placer de distancia larga desde la Cuidad de Nueva York (más de 60 millas)	**0.00%**	0
No uso los autobuses de la Terminal PABT	**0.00%**	0
Otro (sírvase especificar)	**100.00%**	1
Total		**1**

#	Otro (sírvase especificar)	Date
1	Visita	5/13/2016 7:13 PM

Q3 ¿Cómo se conecta con la Terminal PABT en la Cuidad de Nueva York? Seleccione todo lo que corresponda.

Answered: 2 Skipped: 2



Answer Choices	Responses	
Metro (subway) de la Ciudad de Nueva York	**50.00%**	1
Autobuses de la Ciudad de Nueva York	**0.00%**	0
Taxi o servicio de transporte privado	**50.00%**	1
Bicicleta personal	**0.00%**	0
Citi Bike	**0.00%**	0
Caminar	**0.00%**	0
Otro (sírvase especificar)	**0.00%**	0
Total Respondents: 2		

#	Otro (sírvase especificar)	Date
	There are no responses.	

Q4 ¿Qué es lo que más le gustaría ver que mejore en la Terminal PABT?

Answered: 0 Skipped: 4

#	Responses	Date
	There are no responses.	

Q5 ¿Cuáles son los servicios que le gustaría ver en la nueva terminal de autobuses (siendo “1” el más deseado)?

Answered: 0 Skipped: 4

! No matching responses.

	1	2	3	4	5	6	7	8	Total	Score
Mejora de asientos/salas de espera	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
Tiendas en el vestíbulo	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
Tiendas y restaurantes de mejor clase	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
Espacio público	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
Iluminación natural	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
Wi-Fi	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
Estacionamiento de bicicletas/ depósito de Citi Bike	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
Otra (por favor, explique abajo)	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00

Q6 Explique más sobre el punto “Otra:”

Answered: 0 Skipped: 4

#	Responses	Date
	There are no responses.	

Q7 Por favor priorice las siguientes consideraciones que afectan su viaje (siendo el "1" el más importante).

Answered: 0 Skipped: 4

! No matching responses.

	1	2	3	4	5	6	7	8	Total	Score
Salida y llegada a tiempo	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
Fiabilidad	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
Duración del viaje	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
Distancia razonable para caminar a las puertas de salida/llegada	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
Seguridad de la terminal	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
Conexiones adecuadas a otros modos de transporte (Metro, autobuses locales....)	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
Distancia razonable para caminar a otros modos de transporte (Metro, autobuses locales....)	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
Otra (por favor, explique abajo)	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00

Q8 Explique más sobre el punto “Otra:”

Answered: 0 Skipped: 4

#	Responses	Date
	There are no responses.	

Q9 Por favor priorice las siguientes preocupaciones en cuanto a las operaciones/la construcción con relación a la renovación de la Terminal PABT (siendo el “1” el más importante).

Answered: 0 Skipped: 4

! No matching responses.

	1	2	3	4	Total	Score
Mantener las operaciones en la Terminal PABT actual hasta que la nueva terminal esté lista	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
Minimizar los impactos de las obras de construcción	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
Mantener los autobuses regionales de larga distancia en la misma terminal	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
Otra (por favor, explique abajo)	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00

Q10 Explique más sobre el punto “Otra:”

Answered: 0 Skipped: 4

#	Responses	Date
	There are no responses.	

Q11 ¿Cuál de los siguientes motivos explica mejor por qué usted emplea la Terminal PABT para viajar?

Answered: 0 Skipped: 4

! No matching responses.

Answer Choices	Responses	
Más conveniente	**0.00%**	0
Menos cara que las alternativas	**0.00%**	0
Es la única opción	**0.00%**	0
Otro (sírvase especificar)	**0.00%**	0
Total		**0**

#	Otro (sírvase especificar)	Date
	There are no responses.	

Q12 ¿Cuál es su código postal?

Answered: 0 Skipped: 4

#	Responses	Date
	There are no responses.	

Q13 ¿Quisiera recibir noticias actuales del concurso de diseño y del reemplazo de la Terminal PABT?

Answered: 0 Skipped: 4

! No matching responses.

Answer Choices	Responses	
Sí	0.00%	0
No	0.00%	0
Total		0

Q14 Correo electrónico (si contestó "sí" arriba)

Answered: 0 Skipped: 4

#	Responses	Date
	There are no responses.	

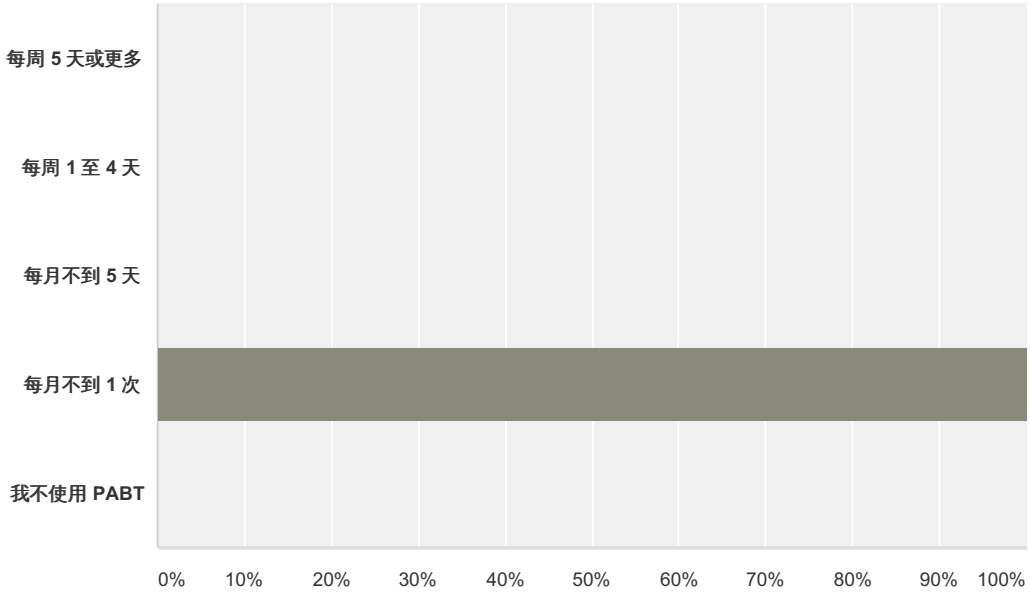
Q15 Por favor formule cualquier comentario adicional que usted cree que nos ayudará en formar la dirección del concurso de diseño y la terminal de autobuses del futuro.

Answered: 0 Skipped: 4

#	Responses	Date
	There are no responses.	

Q1 您每隔多久使用 PABT 一次？

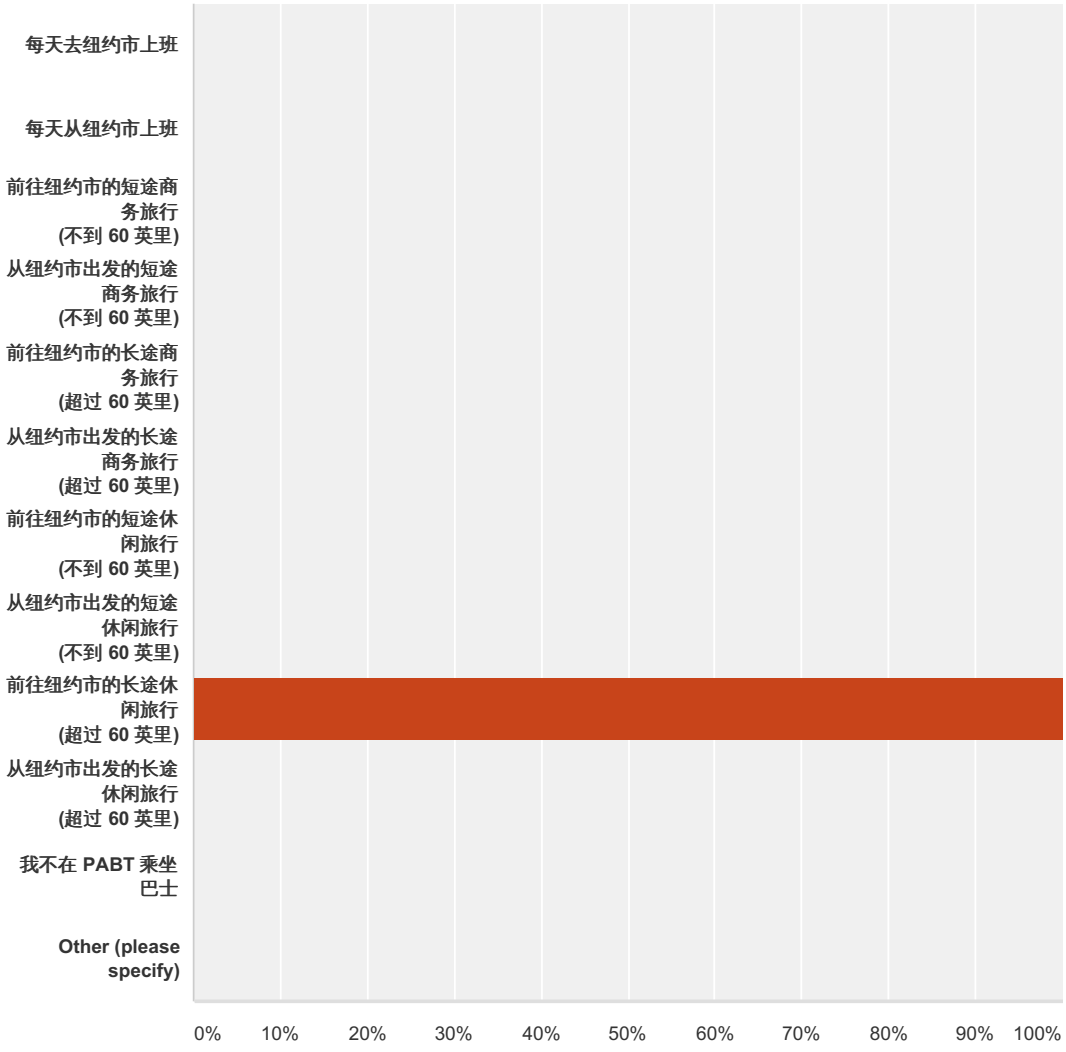
Answered: 2 Skipped: 0



Answer Choices	Responses	
每周 5 天或更多	**0.00%**	0
每周 1 至 4 天	**0.00%**	0
每月不到 5 天	**0.00%**	0
每月不到 1 次	**100.00%**	2
我不使用 PABT	**0.00%**	0
Total		**2**

Q2 您通过 PABT 乘坐巴士的主要目的是什么？

Answered: 1 Skipped: 1



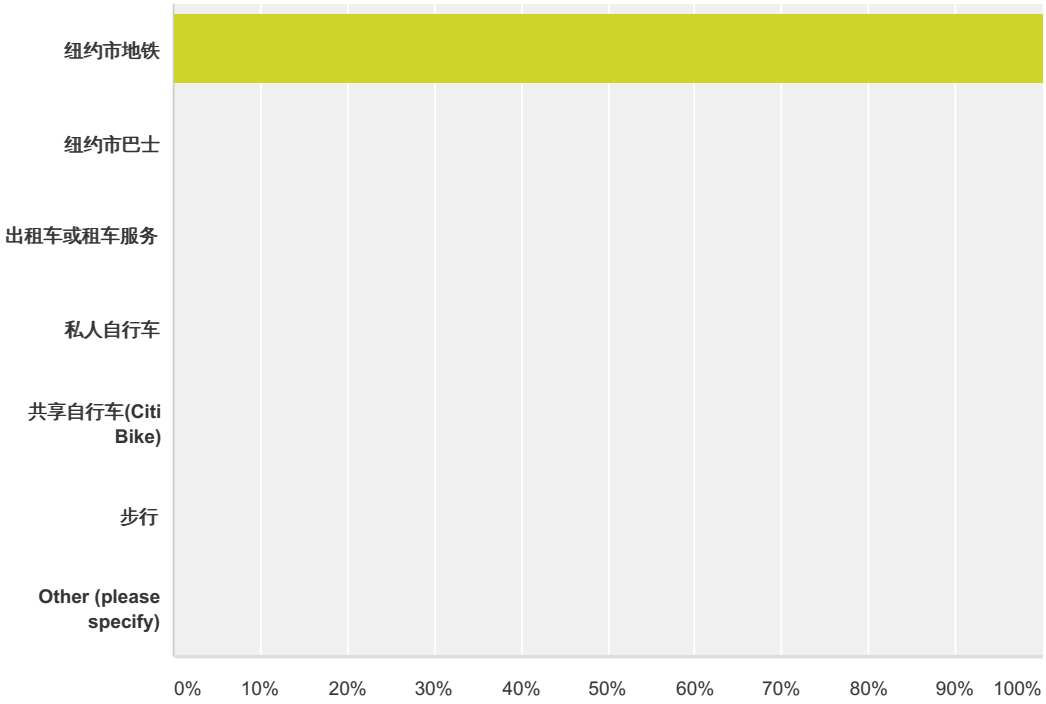
Answer Choices	Responses	
每天去纽约市上班	0.00%	0
每天从纽约市上班	0.00%	0
前往纽约市的短途商务旅行 (不到 60 英里)	0.00%	0
从纽约市出发的短途商务旅行 (不到 60 英里)	0.00%	0
前往纽约市的长途商务旅行 (超过 60 英里)	0.00%	0
从纽约市出发的长途商务旅行 (超过 60 英里)	0.00%	0
前往纽约市的短途休闲旅行 (不到 60 英里)	0.00%	0
从纽约市出发的短途休闲旅行 (不到 60 英里)	0.00%	0
前往纽约市的长途休闲旅行 (超过 60 英里)	100.00%	1
从纽约市出发的长途休闲旅行 (超过 60 英里)	0.00%	0

我不在 PABT 乘坐巴士	**0.00%**	0
Other (please specify)	**0.00%**	0
Total		**1**

#	Other (please specify)	Date
	There are no responses.	

Q3 您在纽约市如何往返于 PABT？选择所有适用项。

Answered: 1 Skipped: 1



Answer Choices	Responses	
纽约市地铁	**100.00%**	1
纽约市巴士	**0.00%**	0
出租车或租车服务	**0.00%**	0
私人自行车	**0.00%**	0
共享自行车(Citi Bike)	**0.00%**	0
步行	**0.00%**	0
Other (please specify)	**0.00%**	0
Total Respondents: 1		

#	Other (please specify)	Date
	There are no responses.	

Q4 您最希望看到 PABT 有怎样的改善？

Answered: 1 Skipped: 1

#	Responses	Date
1	空间能够有效利用	6/7/2016 2:30 PM

Q5 您希望在新的汽车站看到哪些设施 (其中 “1” 表示最希望看到的设施)？

Answered: 0 Skipped: 2

! No matching responses.

	1	2	3	4	5	6	7	8	Total	Score
改进的座位区/等候区	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
临街零售点	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
一流的零售和餐饮	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
公共空间	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
自然采光	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
Wi-Fi	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
自行车停放/自行车共享站点	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
其他 (请在下方说明)	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00

Q6 请详细说明 “其他”。

Answered: 0 Skipped: 2

#	Responses	Date
	There are no responses.	

Q7 请对以下通勤考虑因素进行优先排序 (其中 “1” 表示最重要)。

Answered: 0 Skipped: 2

! No matching responses.

	1	2	3	4	5	6	7	8	Total	Score
准时	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
可靠	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
旅程时间	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
前往客车检票口的步行距离合理	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
车站安全	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
与其他交通方式 (地铁、城市公交车……) 的连接充足	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
步行即可换乘其他交通方式 (地铁、城市公交车……)	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
其他 (请在下方说明)	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00

Q8 请详细说明 “其他”。

Answered: 0 Skipped: 2

#	Responses	Date
	There are no responses.	

Q9 请对 PABT 重建的以下运营/建设考虑因素进行优先排序 (其中 “1” 表示最重要)。

Answered: 0 Skipped: 2

! No matching responses.

	1	2	3	4	Total	Score
在现有的 PABT 处继续运营，直至新汽车总站完工	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
尽量减少施工造成的影响	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
使通勤公车和城际 (长途运输) 客车都在同一总站	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00
其他 (请在下方说明)	**0.00%** 0	**0.00%** 0	**0.00%** 0	**0.00%** 0	0	0.00

Q10 请详细说明 “其他”。

Answered: 0 Skipped: 2

#	Responses	Date
	There are no responses.	

Q11 哪个原因最能说明您为何通过 PABT 通勤？

Answered: 0 Skipped: 2

! No matching responses.

Answer Choices	Responses	
最方便	0.00%	0
费用比其他出行方式更便宜	0.00%	0
唯一的选择	0.00%	0
Other (please specify)	0.00%	0
Total		**0**

#	Other (please specify)	Date
	There are no responses.	

Q12 您的邮政编码是什么？

Answered: 0 Skipped: 2

#	Responses	Date
	There are no responses.	

Q13 您是否希望接收有关 PABT 设计竞赛和替代车站的最新消息？

Answered: 0 Skipped: 2

! No matching responses.

Answer Choices	Responses	
是	0.00%	0
否	0.00%	0
Total		0

Q14 电子邮件地址 (如您在上方选择 “是”)

Answered: 0 Skipped: 2

#	Responses	Date
	There are no responses.	

Q15 请提出您认为有助于为该设计竞赛和未来汽车站指明方向的其他任何意见。

Answered: 0 Skipped: 2

#	Responses	Date
	There are no responses.	