

THE PORT AUTHORITY OF NY & NJ

**PROCUREMENT DEPARTMENT
2 MONTGOMERY STREET, 3RD FL.
JERSEY CITY, NJ 07302**

7/3/2013

ADDENDUM # 2

To prospective Proposer(s) on RFP # 33627 for Hosted Microsoft Exchange E-Mail and Administrative Services.

Due back on 7/19/2013, no later than 2:00PM

(Originally due on 7/9/2013, no later than 2:00PM)

I. PROPOSER'S QUESTIONS AND ANSWERS

The following information is available in response to questions submitted by prospective Proposers. The responses should not be deemed to answer all questions, which have been submitted by Proposers to the Port Authority. It addresses only those questions, which the Port Authority has deemed to require additional information and/or clarification. The fact that information has not been supplied with respect to any questions asked by a Proposers does not mean or imply, nor should it be deemed to mean or imply, any meaning, construction, or implication with respect to the terms.

The Port Authority makes no representations, warranties or guarantees that the information contained herein is accurate, complete or timely or that such information accurately represents the conditions that would be encountered during the performance of the Contract. The furnishing of such information by the Port Authority shall not create or be deemed to create any obligation or liability upon it for any reason whatsoever and each Proposer, by submitting its Proposal, expressly agrees that it has not relied upon the foregoing information, and that it shall not hold the Port Authority liable or responsible therefor in any manner whatsoever. Accordingly, nothing contained herein and no representation, statement or promise, of the Port Authority, its Commissioners, officers, agents, representatives, or employees, oral or in writing, shall impair or limit the effect of the warranties of the proposer required by this Proposal or Contract and the Proposer agrees that it shall not hold the Port Authority liable or responsible therefore in any manner whatsoever.

The Questions and Answers numbering sequence will be continued sequentially in any forthcoming Addenda that may be issued.

PS11All

Clarification Statement on Office 365:

The Authority has received a large number of questions related to Microsoft Office 365 planning, migration, and deployment. The Authority is not considering any proposal based on Office 365. Therefore, we have not answered any questions specific to Office 365 below.

Question # 1	What vendor currently provides messaging services to the Authority?
Answer # 1	AT&T Corp.
Question # 2	What software does the Authority use to manage desktop software?
Answer # 2	The Authority is not asking the Proposers to propose desktop management. As stated in Attachment D – Scope of Work Section 2.1.4.1 – Troubleshooting: “The Contractor is not responsible for correction of MS Exchange/Outlook production problems related to the deployment of the software to the Authority’s desktop devices. Changes to the desktop are the Authority’s responsibility.”
Question # 3	Where does the Authority have a data center for the servers that it manages? Does it have a D/R location?
Answer # 3	The Authority has two datacenter locations, one in Staten Island, New York and the other in Jersey City, New Jersey for the servers that it manages. It has a Disaster Recovery location for the Authority’s managed server environment. This does not include the current Hosted E-mail service or the Contractor’s servers. Please refer to the RFP’s, Attachment D - Scope of Work. Also note “If the Proposer offers a disaster recovery capability, they should provide details on the disaster recovery service and additional costs, if any, of such services.” in Attachment E – Technical Environment.
Question # 4	What virtual server platform does the Authority use (i.e. VMWare or Microsoft Hyper-V, etc.)?
Answer # 4	The Authority currently utilizes VMWare for its internal use. However, the proposals sought by this RFP is for “providing and maintaining an off-site (located within the continental United States and not on the Authority’s premises nor owned by the Authority) data center operations and technology infrastructure to provide e-mail and related services on dedicated, non-shared physical servers with no co-mingling of data with other clients.” as stated in the RFP’s Attachment D - Scope of Work.
Question # 5	What was the email platform prior to Exchange 2007?
Answer # 5	The email platform prior to Exchange 2007 was Exchange 2003.
Question # 6	What tools were used to migrate mail to the current provider?

<i>Answer # 6</i>	As stated in the RFP, Section 7 – Proposal Submission Requirements, G.2.4 Detailed Start and End of Contract Transition Plans: “The Proposer should describe the methodology they have used successfully in the past and describe how existing data, and directory and user rights/permissions such as for Exchange delegation, “Send As” rights, and user access rights to restricted public folders, Windows/Active Directory rights and permissions will not be lost. In addition this plan should include the acquisition of telecommunication circuits and implementation of related network equipment.”
<i>Question # 7</i>	Should migration services for the new platform be included in "start-up costs"?
<i>Answer # 7</i>	Yes.
<i>Question # 8</i>	Would the Port Authority consider and extension to the July 9th due date?
<i>Answer # 8</i>	Refer to Addendum #1.
<i>Question # 9</i>	Do you have unified communications or voice mail solutions that are integrated with an existing mail system?
<i>Answer # 9</i>	No. The Authority does not have unified communications or voice mail solutions integrated with the existing mail system will be considered by the Authority during the evaluation of proposals.
<i>Question # 10</i>	What level of access to the current hosted Exchange environment can the Vendor expect from the current operating vendor? The answer to this question will help us better determine our approach to migrating mailboxes from the current Hosted Exchange Environment to the new email environment.
<i>Answer # 10</i>	The current provider will assist with the transition to a new contractor at the end of the current contract. Also see Question and Answer # 6.
<i>Question # 11</i>	Does the Authority see any issues with utilizing Outlook Anywhere and Outlook Cached Mode versus MAPI connectivity and Outlook Online Mode?
<i>Answer # 11</i>	The Authority prefers not to utilize Outlook Anywhere and Outlook Cached Mode as a requirement for this service. The Authority provides OWA, BlackBerry, and a VPN-based access for remote access to email. The Authority does not want copies of corporate email data being saved on users’ home PCs or contract staff’s non-PA computers. The proposers shall provide their methodology and solutions as it pertains to this statement.
<i>Question # 12</i>	How does the current Hosted Exchange Solution handle Legal Hold of mailboxes?
<i>Answer # 12</i>	The Authority utilizes Microsoft Exchange features to bypass the automatic deletion of email data for those users currently on litigation hold. Refer to pages 100 and 132 of the RFP.

Question # 13	Is OWA access currently available without a VPN connection to the Authority's network or is VPN required for OWA access?
Answer # 13	OWA access is currently available without a VPN connection to the Authority's network.
Question # 14	How many support tickets are processed within a single week? Of those, how many are business critical?
Answer # 14	The current hosted email service provider processes approximately 25 to 100 support tickets per month. Please note these tickets are service impacting or initiated or escalated by the Authority's IT support staff and Support Desk. These tickets are not directly initiated by end users.
Question # 15	Will the Authority accept FedEx or UPS delivery methods of responses?
Answer # 15	Yes. However the onus is on the Proposer to ensure that proposals are delivered on or before the due date and time referenced herein.
Question # 15	To ensure that the proposers architects and proposes a solution that accurately meets the needs of the Port Authority can we confirm the requirements below? -FISMA (Low, Moderate or High) -NIST -ITAR -SSAE 16 Datacenters -SOC 2 Certification -PCI -HIPAA/HITEC -Other (any other compliance needs)
Answer # 15	The proposers shall provide their methodology and solutions as it pertains to the RFP's security requirements.
Question # 16	If the Proposer is SSAE-16 with SOC 1 Compliance, is that acceptable or do we need to be SOC 2 compliant to participate?
Answer # 16	SSAE-16 SOC 2 compliance is not required to participate, however, it will be considered by the Authority during the evaluation of the Proposer's submission.
Question # 17	Is Level 1 helpdesk support a requirement for this RFP?
Answer # 17	Refer to Attachment D, page 109, Section 2.1.6, as well as other references throughout the RFP document.
Question # 18	Does the Port Authority have an archiving requirement? If yes, what is the retention and expected storage requirements?
Answer # 18	Archiving is not a requirement. However, it is stated as a value-added service on page 140, Attachment F, Section F.2.
Question # 19	Is mail migration a requirement for the RFP?

Answer # 19	Refer to Questions and Answers 6 and 7 above.
Question # 20	If delegate access is configured in your on-premises Exchange environment, are you able to identify the delegates on existing Exchange mailboxes?
Answer # 20	We are able to identify delegates on the existing Exchange mailboxes. However, we do not have an on-premises Exchange environment.
Question # 21	Is Port Authority considering the contractor to provide Hosted Exchange services through dedicated infrastructure or through multi tenant architecture.
Answer # 21	Dedicated infrastructure.
Question # 22	Who would be responsible for procuring and managing Infrastructure & Software Licensing. Kindly confirm whether it would be the scope of Contractor or Port Authority?
Answer # 22	Please refer to page 46, paragraph F as well as page 138, Attachment F, first and fourth paragraphs.
Question # 23	Would port authority open for 24x7 customer care support being operated from a non-US Continental region (offshore location)
Answer # 23	Customer service personnel with no access to the Authority's data may be located outside the continental United States. Refer to Paragraph C on page 7 of the RFP.
Question # 24	Kindly list out the list of applications currently used by current exchange setup and also share information about the kind of integration Port Authority is looking for setup of exchange services with respect to Application integration.
Answer # 24	Refer to Attachments E and F.
Question # 25	There is a mention of 20 MB mail box quota in the RFP, what would be the nature of email usage for this low storage mail box user.
Answer # 25	20 MB small mailboxes are for little used mailboxes primarily accessed from shared workstations.
Question # 26	Who would be responsible for the data migration, kindly confirm whether it would be the Contractor or Port Authority <ul style="list-style-type: none"> • What would be the total size of data to be migrated
Answer # 26	Refer to Questions and Answers: 6, 7 and 10. Total size of data to be migrated is not available at this time.
Question # 27	We are presuming that Desktop support is currently outsourced to a contractor by Port Authority and does not fall under the scope of current RFP bidders. However, kindly let us know under whose ownership server and network management would lie.

<i>Answer # 27</i>	The server and network management of the hosted email service environment on the vendor's premises as well as the circuits the vendor acquires in support of this service are under the ownership and responsibility of the vendor.
<i>Question # 28</i>	Can you please share with us the pdf file (Guide to System Administration) as the link seems to be broken mentioned in section 2.1.1 configuration.
<i>Answer # 28</i>	Refer to Attachment G, Section 2.7 pages 164-165
<i>Question # 29</i>	Will the Authority accept our proposal for a Shared Tenant Hosted Exchange 2010 service, or are you anticipating a Dedicated Hosted Platform only?
<i>Answer # 29</i>	Refer to Questions and Answers: 4 and 21
<i>Question # 30</i>	Is the Authority willing to pay the additional costs of a dedicated service, versus the potential savings available from a secure shared tenant solution?
<i>Answer # 30</i>	Refer to Questions and Answers: 4 and 21.
<i>Question # 31</i>	Will Virtual Servers in a multi-tenant environment be acceptable for maintaining an off-site Data Center Operations and Technology infrastructure to provide e-mail and related services? *They are not physically separate, but by using best of breed Virtual Service technology will allow for more favorable economies of scale/savings for the Authority. Off-site Data Center Operations are located within the continental United States, and not on the Authority's premises nor owned by the Authority.
<i>Answer # 31</i>	No. Refer to Questions and Answers: 4 and 21
<i>Question # 32</i>	For the Authority's eDiscovery requirements based on legal or investigatory requests from the Authority's Law Department or Inspector General's (IG) Department, will compliant archiving as an add on solution be acceptable to meet this requirement?
<i>Answer # 32</i>	The proposers shall provide their methodology and solutions as it pertains to this requirement.
<i>Question # 33</i>	Will the Authority consider a bid that only includes Exchange 2010/2013 and not Exchange 2007? We're making this inquiry since MS' Exchange Server 2007 is slated for end of life on 4/11/2017.
<i>Answer # 33</i>	Yes. The proposers shall provide their methodology and solutions.
<i>Question # 34</i>	Does the Port Authority of NY & NJ require a geographically dispersed Disaster Recovery solution or would you prefer that be priced as an option

	for consideration?
Answer # 34	The proposers shall provide their methodology and solutions as it pertains to this requirement.
Question # 35	Considering the holiday and summer vacation schedules would the Port Authority consider extending the due date until July 19?
Answer # 35	Refer to Addendum #1.
Question # 36	What is the Port Authority's current Internet Bandwidth Availability?
Answer # 36	The current Internet Bandwidth Availability is not relevant to the services to be provided under this RFP. The proposers shall provide their methodology and solutions as it pertains to the impact on the Authority's internet bandwidth.
Question # 37	Can the Port Authority requirements for "secure email" as outlined in Attachment F2 Column B?
Answer # 37	Refer to Attachment F Section F2.
Question # 38	Referencing Section 1.7 - Is ISO 27001 and ISO 27000 a mandatory requirement? If the vendors datacenter is SOC2 certified will that be sufficient?
Answer # 38	No, ISO 27001 and ISO 27002 are not mandatory. No, only certifying the datacenter is insufficient. The SOC 2 certification needs to also cover all services provided in the RFP.
Question # 39	Referencing Section 3.B - If the vendor has thousands of mailboxes under management but no one single company with 2,000 will that disqualify the bid?
Answer # 39	Refer to page 7 paragraph B of the RFP
Question # 40	Referencing ATTACHMENT B - General Provisions - is the Port Authority open to negotiating exceptions? The legal team at All Covered, A Division of Konica Minolta Business Solutions USA, Inc. has reviewed the sample contract and prepared a list of exceptions. If the Port Authority would like a list of exceptions to be considered in advance we would be happy to provide them.
Answer # 40	Refer to paragraph I on page 31 of the RFP. It should be noted that exceptions made to the Authority's General Contract Provisions will be considered by the Authority during the evaluation of the Proposer's submission.
Question # 41	Referencing ATTACHMENT D - Section 2 - Is the design of the server solution determined by the Port Authority or can the vendor design it based on industry best practices in a virtual environment?

<i>Answer # 41</i>	The proposers shall provide their methodology and solutions as it pertains to this requirement. Refer to Questions and Answers: 4 and 21
<i>Question # 42</i>	Referencing ATTACHMENT D - Can the Port Authority provide a count of the number of support calls that are escalated to T2 and T3 support
<i>Answer # 42</i>	Refer to Question and Answer 14.
<i>Question # 43</i>	Referencing ATTACHMENT D - Will the Port Authority expect the winning vendor to provide new Data circuits or keep the existing circuits?
<i>Answer # 43</i>	As stated in Attachment D – Scope of Work, the Contractor is expected to provide new Data circuits.
<i>Question # 44</i>	Referencing ATTACHMENT D - Should eDiscovery be included in the flat fee or is it billable per event?
<i>Answer # 44</i>	The proposers shall provide their methodology and solutions as it pertains to this requirement.
<i>Question # 45</i>	Referencing ATTACHMENT D - Scope of Work - Regarding backups and recovery, the bid states that tapes need to be stored at a “Authority-approved, Contractor-supplied offsite storage Facility each day”. What is the process for getting this kind of approval, and how is it obtained?
<i>Answer # 45</i>	The Proposer should propose their offsite storage facility. Upon award, the Authority will work with the Contractor to review the Contractor-supplied offsite storage facility.
<i>Question # 46</i>	Referencing ATTACHMENT D - How will the Port Authority’s Internal and External teams perform Audits of the system? What tools will be used? Will this kind of access/audit require anything except proving access to the systems?
<i>Answer # 46</i>	This information will be provided to the Contractor at the time of audit.
<i>Question # 47</i>	Referencing ATTACHMENT E - Are there workstation OS/Hardware upgrades planned?
<i>Answer # 47</i>	The Authority has initiated a project to update its workstation OS to Windows 7 Enterprise from Windows XP. This project will probably not be completed by the time of awarding this contract. Workstation hardware is refreshed as needed. Refer to ATTACHMENT G – STANDARDS & GUIDELINES FOR TECHNOLOGY, Section 6.0 Workstation Hardware and Operating System Software. The proposers shall provide their methodology and solutions.
<i>Question # 48</i>	Referencing ATTACHMENT E- Technical Environment - Is the new hosted system required to be on a specific platform of Exchange, or is this open to the Provider to choose?

Answer # 48	Refer to Question and Answer 33 above.
Question # 49	Referencing ATTACHMENT E - Will the Outlook version on the Desktops be 2007 when this RFP is awarded or should the proposal plan for the latest version of Office?
Answer # 49	The Authority is not currently planning to upgrade past Outlook 2007 SP3. The proposers shall provide their methodology and solutions as it pertains to this requirement. Refer to Attachment D, pages 102 (section 2.1.1.2) and 106 (section 2.1.4.2).
Question # 50	Referencing ATTACHMENT E - Why is Outlook Anywhere/RPC over Https not used? Is it an acceptable connection method to be used in the provider's proposal?
Answer # 50	Refer to Question and Answer 11 above.
Question # 51	Referencing ATTACHMENT E - What was the reason for Outlook being configured in Online mode?
Answer # 51	The Authority has high-speed connections to its hosted email service provider. Cached Exchange Mode was not deemed necessary. Additionally, the Authority prefers to minimize the spread of its corporate email data onto staffs' computers. Refer to Question and Answer 11 above.
Question # 52	Referencing ATTACHMENT E - What version of Blackberry Enterprise Server will be expected to be in place during proposal deployment?
Answer # 52	Currently, we are utilizing Blackberry Enterprise Server version 5.0 SP3. The proposers shall provide their methodology and solutions as it pertains to this requirement.
Question # 53	Referencing ATTACHMENT E - Is email anti-virus filtering required in the same way it is provided today? Is this open to the vendor's design, and if so, is there a determined number of Anti-virus and Spam scans that must be performed on each message to be in compliance with this aspect of the RFP?
Answer # 53	The proposers shall provide their methodology and solutions as it pertains to this requirement.
Question # 54	Referencing ATTACHMENT E - Is a Windows resource domain required, or can the hosted domain be a part the Port Authority authoritative domain?
Answer # 54	The proposers shall provide their methodology and solutions as it pertains to this requirement.

Question # 55	ATTACHMENT G – Port Authority Technology Standards and Guidelines – These Guidelines appear to address much more than a hosted email and administration system. What items in this guideline are directly required in the providers hosted email system?
Answer # 55	The Authority’s Technology Standards and Guidelines are applicable to all computing systems. The proposer is responsible for determining those portions of the Authority’s Technology Standards and Guidelines that would be applicable to a hosted email and administration services contract.
Question # 56	Referencing ATTACHMENT H1 – Control Security Requirements – Will the vendor provided solution be subject to all control security requirements contained in the attachments? If so, what proof is required to satisfy compliance with these controls? How is this proof expected to be reviewed?
Answer # 56	Yes, the vendor should indicate if there are any items for which they cannot comply and provide an alternate solution for those items that the Proposer cannot comply with. No proof is required at this time.
Question # 57	Please describe any e-mail archiving solution currently implemented in the environment and if Historical Data Load (HDL) is required? What system? What is the mechanism (stubbing etc.)?
Answer # 57	Refer to Question and Answer 18.
Question # 58	Does The Port Authority require migration for any type of archived data?
Answer # 58	No, the Authority does not use email archiving in its current hosted email service.
Question # 59	How much of archived data is to be migrated?
Answer # 59	Refer to Question and Answer 58.
Question # 60	Do you use any ISA or TMG servers for Exchange endpoint access <ul style="list-style-type: none"> • (Autodiscover, OWA, ActiveSync, etc.)?
Answer # 60	We do not use either Microsoft ISA or Microsoft Forefront Threat Management Gateway servers. Refer to Attachment E – Technical Environment.
Question # 61	Do you require Public Folders migration? <ul style="list-style-type: none"> • If yes, how much data is in Public Folders?
Answer # 61	Yes, the Authority currently has about 35 GB of public folder data, which is replicated to each Exchange mailbox server.
Question # 62	Are you aware of the requirement to have Outlook Cached Mode and <ul style="list-style-type: none"> • Will the Authority make the appropriate plans for disk space on

	workstations?
Answer # 62	In our current environment, which is Exchange 2007, Outlook Cached Exchange Mode is not a requirement. The proposers shall provide their methodology and solutions. Workstations have sufficient disk storage if Outlook Cached Exchange Mode becomes a requirement.
Question # 63	Does hosting company use Hardware Load Balancers to control access to Exchange (using Hardware Load Balancers as proxy servers)?
Answer # 63	The proposers shall provide their methodology and solutions.
Question # 64	Any Web proxy servers in use that controlling internet traffic?
Answer # 64	Yes, the Authority has proxy servers for controlling internet traffic. However, since we have private circuits to our current hosted email service provider, our email traffic does not currently use the proxy servers for the existing hosted Exchange service.
Question # 65	Do you have available DMZ (perimeter network)?
Answer # 65	The Port Authority utilizes a DMZ, however, its current availability is not relevant to the services to be provided under this RFP. The proposers shall provide their methodology and solutions as it pertains to the impact on the Authority's DMZ.
Question # 66	Please confirm if there are no EDGE servers to protect your mail traffic?
Answer # 66	We do not have Edge roles on our Exchange servers. Refer to Attachment E – Technical Environment for a description of how our current hosted service provider protects our email traffic.
Question # 67	Do you have Unified Messaging or Unified Communication functionality?
Answer # 67	No. Refer to Attachment E – Technical Environment.
Question # 68	Is the Authority's current Exchange Hosting solution a private cloud where the Authority can deploy additional Exchange servers as needed or applicable at any point?
Answer # 68	Refer to Attachment E – Technical Environment. The Authority can request that additional Exchange servers be deployed, when deemed necessary.
Question # 69	Does the authority currently have BES-reliant applications?
Answer # 69	The Authority currently does not have corporate developed applications that rely on the BlackBerry Enterprise Server. The Authority does utilize Boxtone. Refer to Attachment E – Technical Environment.

Question # 70	Does the Authority want to keep McAfee in the mail flow or will this message hygiene solution be moved away from with the move to Office365?
Answer # 70	The proposers shall provide their methodology and solutions. Also refer to the Clarification Statement on page 2 of this Addendum #2 with regard to Office 365.
Question # 71	How do you manage membership for distribution groups?
Answer # 71	We manage Distribution Groups manually and via Exchange Management Console and Exchange Management Shell commands.
Question # 72	Would you like to migrate the email data in staggered/staged manner to Office 365?
Answer # 72	Refer to Questions and Answers 6 and 7 and the Clarification Statement on page 2 of this Addendum #2 with regard to Office 365. Additional information can be found in the RFP, Section 7 – Proposal Submission Requirements, G.2.4 Detailed Start and End of Contract Transition Plans, on page 28.
Question # 73	Microsoft Online Services are operated under the Microsoft Information Security Policy and are audited by independent auditors against a number of well-known standards and regulations including SSAE 16, ISO 27001, FISMA, EU Safe Harbor and others. The list of current audits and certifications are made public in the Office 365 Trust Center and includes the data centers, physical infrastructure, and Office 365 services. Copies of applicable audit reports are made available to customers on a per request basis. Microsoft doesn't support customers auditing the service separately. Is this approach acceptable?
Answer # 73	No, the Port Authority requires the right to audit. For Office 365, refer to Clarification Statement on page 2 of this Addendum #2 with regard to Office 365.
Question # 74	Currently each user has access to their quarantined mail through a daily quarantine report (if they receive Spam) and McAfee's web site console. Is this a mandatory requirement in new messaging platform?
Answer # 74	No. The proposers shall provide their methodology and solutions.
Question # 75	Other Requirements Please list any specific requirements not already covered that may impact delivery of non-standard services.
Answer # 75	The Authority is not aware of any requirements other than what is in the RFP and the RFP Addendum. Refer to the RFP document.
Question # 76	Do you have any business or technical needs that would require the

	migration project to pause, and then resume at a later date?
Answer # 76	This is not known at this time.
Question # 77	Do you have the appropriate technical expertise available? Are your personnel resources authorized to participate in the migration project? Some of the technologies to know are Active Directory Domain Services, messaging, networking, desktop configuration and support, and DNS.
Answer # 77	Refer to the Clarification Statement on page 2 of this Addendum #2 with regard to Office 365.. For non-Office 365 migration requirements, please refer to the RFP, Section 7 – Proposal Submission Requirements, G.2.4 Detailed Start and End of Contract Transition Plans.
Question # 78	Have you assigned a project manager to plan and lead the migration project?
Answer # 78	The Contractor is expected to plan and lead the migration project. Refer to the RFP, Section 7 – Proposal Submission Requirements, G.2.4 Detailed Start and End of Contract Transition Plans.
Question # 79	Do you have established IT practices, for example, ITIL Service Support, in your organization that will be integrated into the migration process to Office 365?
Answer # 79	Refer to Question and Answer 77.
Question # 80	SharePoint Online supports customized development solutions, in the form of apps, for SharePoint. However, Office 365 doesn't support full trust code solutions (what is sometimes referred to as farm-level solutions). Apps for SharePoint are site collection-level solutions. Does this match your business requirements, or is this something that you're willing to reconsider?
Answer # 80	Refer to Clarification Statement on page 2 of this Addendum #2 with regard to Office 365. For non-Office 365: As stated in the RFP document, Section F.2, page 140: "The Authority has not yet defined its plans, demand nor requirements for all such value-added services such as e-mail archiving, encrypted e-mail (client-to-client nor server-to-server encryption beyond Transport layer Security (TLS) as mentioned in the Attachment E – Technical Environment), Unified Messaging, Instant Messaging and other collaboration options, and Windows SharePoint services (such as portals and team rooms, etc.), but would like the Proposers to respond to this item if they may offer these or other value-added services as part of this contract."
Question # 81	Lync Online provides communications capabilities across presence, instant messaging, audio/video calling, and an online meeting experience that includes audio, video, and web conferencing for both Mac and Windows-based computers. Lync Server 2010 Enterprise Voice and PBX functionality are currently available only when using Lync Server 2010 and aren't a part of the Office 365 offering. The availability of conferencing features, including multi-party Lync Online audio and video,

	varies by country or region. Does this meet your business requirements?
<i>Answer # 81</i>	Refer to Question and Answer 80.

This communication should be initialed by you and annexed to your Proposal upon submission.

In case any Proposer fails to conform to these instructions, its Proposal will nevertheless be construed as though this communication had been so physically annexed and initialed.

THE PORT AUTHORITY OF NY & NJ

STACEY WILLNER, MANAGER
TECHNOLOGY SERVICES DIVISION

PROPOSER'S FIRM NAME: _____

INITIALED: _____

DATE: _____

QUESTIONS CONCERNING THIS ADDENDUM MAY BE ADDRESSED TO NADINE AZIZ, WHO CAN BE REACHED AT (201) 395-3434 or at naziz@panynj.gov.