

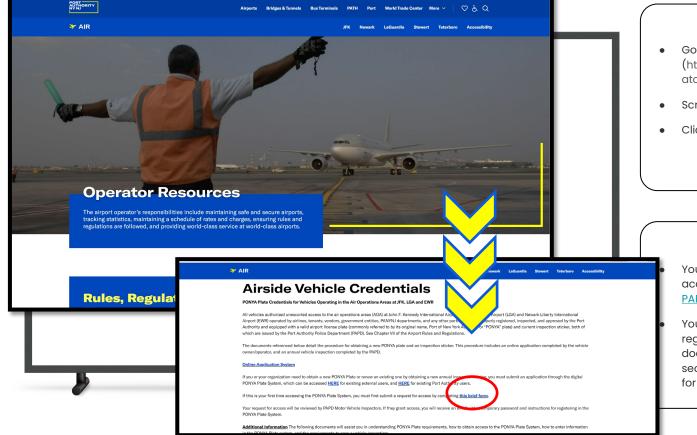
# User Guide PANYNJ: PONYA Plates Tenant Portal

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4. Create a Replacement Application	5. List Views / Reports	6. Additional Email Notifications

# Log into the Tenant Portal

# Requesting Access

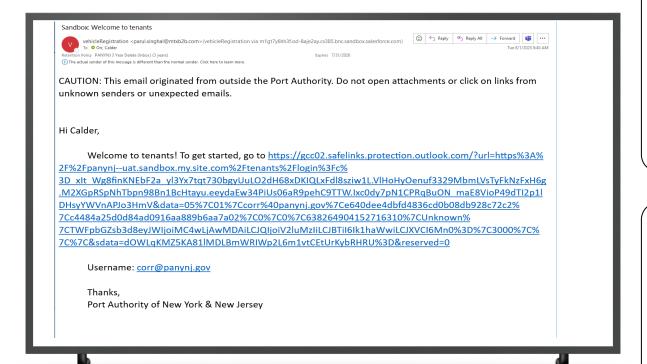


#### Instructions

- Go to Operator Resource Page: (https://www.panynj.gov/airports/en/operator-resources.html)
- Scroll down to Airside Vehicle Credentials
- Click on and fillout "this brief form"

- You can follow up on your Request for access by emailing: PAPDSA@PANYNJ.GOV
- You must have a valid tenant profile to register. If your company is new and doesn't have a tenant profile contact the security office at PAPDSA@PANYNJ.GOV for further instructions.

## **Email Notifications**



#### **Instructions**

- Once your request for access is accepted you will recieve a welcome email.
- Click the link to get started setting up your account



- You will need Salesforce Authenticator App downloaded on your phone to complete the registration.
- Your User name is your email.

## Logging into the Tenant Portal

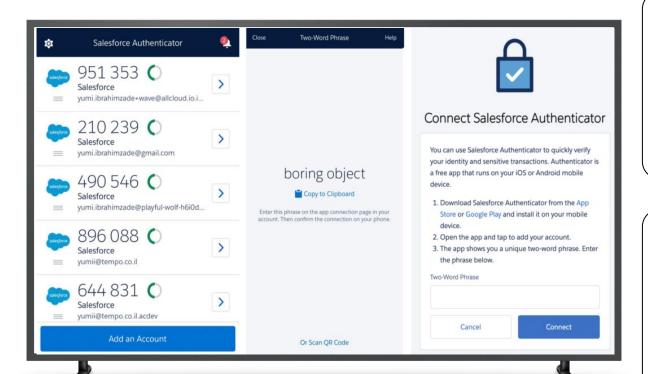


#### Instructions

- Check your email for the Tenant Welcome email
- Open the email and click the link in the email.
- Validate that you are prompted to enter a new password for your user.
- Enter your new password and press the button [Change Password]
- Validate that you have now been logged into the portal.

- Next you will need to log out of the portal by selecting the log out button on the top right of the screen. You should be navigated back to the portal log in screen.
- Your email is your User Name
- Any password restrictions?

# **Authenticator Application**



#### Instructions

- 1.Download and install the Salesforce Authenticator app for the type of mobile device you use.
  - For iPhone, get the app from the <u>App</u> Store.
  - For Android devices, get the app from Google Play.
- 2.From your personal settings, in the Quick Find box, enter Advanced User Details, then select Advanced User Details. No results? In the Quick Find box, enter Personal Information, then select Personal Information.



3. Find App Registration: Salesforce Authenticator, and click Connect.

4. For security purposes, you're sometimes prompted to either log in to your account again or enter a passcode sent via email or text message.

5.Open the Salesforce Authenticator app on your mobile device. If you're opening the app for the first time, you see a tour of the app's features. Take the tour, or go straight to adding your Salesforce account to the app.

 $6.\mbox{In the app, tap}$   $\mbox{\bf Add}$  an  $\mbox{\bf Account.}$  -The app generates a unique two-word phrase.

7.In your Salesforce browser window, enter the phrase in the  ${\tt Two-Word}$   ${\tt Phrase}$  field.

8 Click Connect

9.In the Salesforce Authenticator app on your mobile device, you see details about the account you're connecting. To complete the account connection, tap Connect in the app.

# Logging into the Tenant Portal

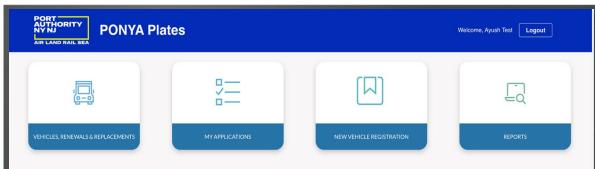


#### Instructions

- Now go back to the original welcome email and copy your username (i.e. your email) then navigate back to the portal log in page.
  - Paste your username into the email-login where it says "email"
  - Enter your newly created password into the password field
  - Press Login

- Verify that the user is prompted to provide a verification method through the Salesforce Authenticator App.
  - Follow the steps in the Salesforce Authenticator App pop up screen and validate that you are able to log back into the portal.

## PONYA Plates Tenant Portal Home Screen



#### Self Help Information

The following documents will assist you in understanding PONYA Plate requirements, how to obtain access to the PONYA Plate System, how to enter information in the PONYA Plate system, and the requirements to pass a vehicle inspection:

- PONYA Plate Frequently Asked Questions: A broad overview of the PONYA Plate process.
- · PONYA Plate System User Manual: A step-by-step guide to the digital PONYA Plate System for fleet owners/operators.
- PONYA Plate System User Training Private Fleet Owners: A web-based step-by-step video training on the digital PONYA Plate System for private fleet owners/operators.
- PONYA Plate System User Training Government Fleet Owners: A web-based step-by-step video training on the digital PONYA Plate System for government entities.
- · PONYA Plate Vehicle Inspection Checklist: A list of the elements PAPD Motor Vehicle Inspectors check during the vehicle safety inspection required to obtain or renew a PONYA Plate.
- Need Help? Click here to fill in a brief form if you have questions about the PONYA Plate process, the PONYA Plate System, or the Zero Emission Airside Vehicle (ZEAV) rule. A Port Authority staff member will review your question and get back to you.

#### Zero Emission Airside Vehicle Rule

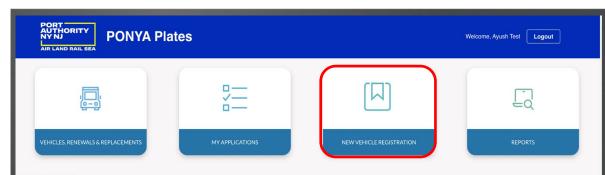
Starting in July 2022, certain motorized PONYA-Plated vehicles are subject to the Port Authority's Zero-Emission Airside Vehicle (ZEAV) Rule, the goal of which is to phase-out internal combustion engine vehicles that operate on the airside by 2003, subject to the commercial availability of zero-emission models, the operational feasibility of zero-emission models and the availability of charging/refueling stations. See Chapter XIX of the Airport Rules and Regulations. The digital PONYA Plate application requires the fleet owner/operator to enter information about the vehicle that is relevant to the applicability of and compliance with the ZEAV Rule. Please refer to the PONYA Plate System User Manual for more information.

#### **Instructions**

- Once logged in the user will be taken to the PONYA Plates Tenant Portal Home Screen
- User can access 4 options from the home page. Vehicles, Renewals & Replacements, My Applications, New Vehicle Registration, and Reports.



 Self Help Information is displayed at the bottom of the home screen.



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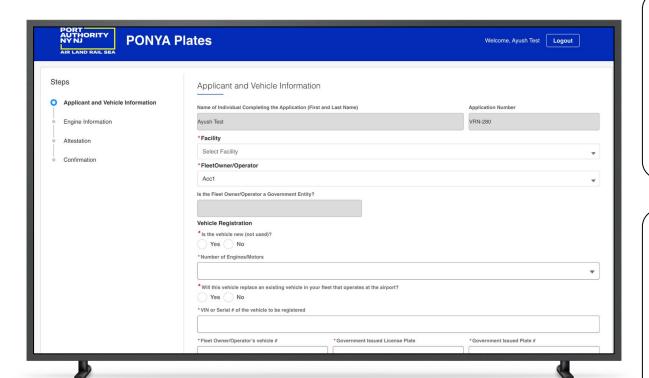
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#### **Instructions**

- From the Home Screen click on the New Vehicle Registration Tile
- Once Clicked it will navigate the user to the new registration application screen.



Look for this symbol for helpful tips.
Hover over or click on the symbol to reveal the tip.

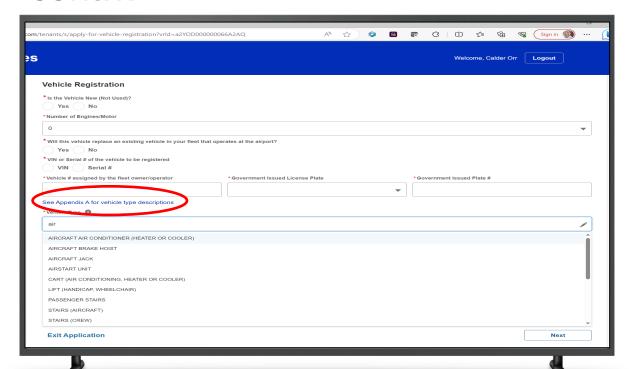


#### Instructions

- Go through the new registration application and complete all of the required fields for applicant and vehicle information
- Depending on your answers to the questions on the new application form other questions may become available to answer.
- Once all questions have been answered move on to page 2 by pressing Next.

- Depending on your answers the system will determine if your vehicle registration is Eligible or Not Eligible. This will happen on submit.
- The Vehicle Type that is selected is very important in the system logic. There is a hyperlink to Appendix A of the manual for vehicle type discriptions.

cont...

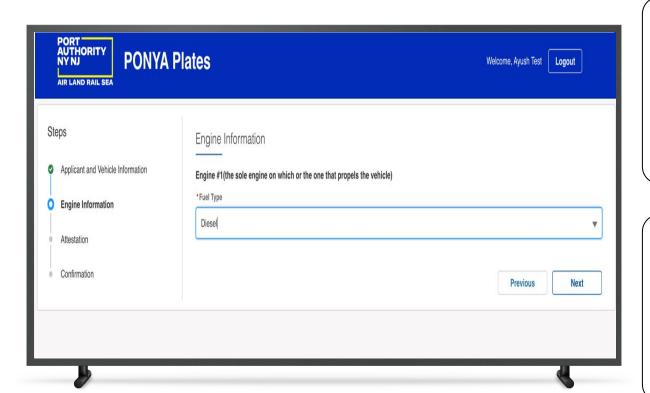


#### Instructions

When typing in or selecting fields some list like "Vehicle Type" are controlled. Type in the field to narrow down your selection.

## Key Points

 Use the hyperlink to Appendix A for help determining vehicle type.

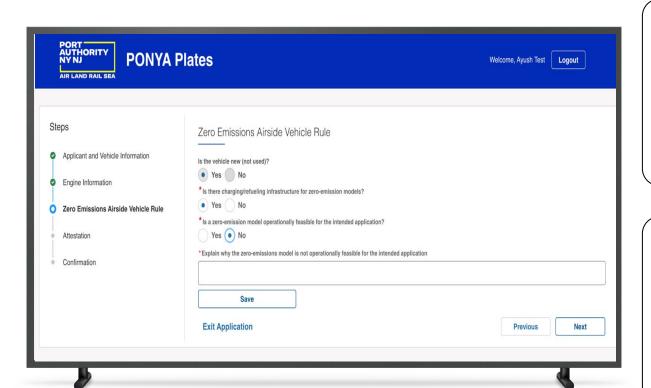


#### Instructions

• Answer the Fuel Type question and press

Next

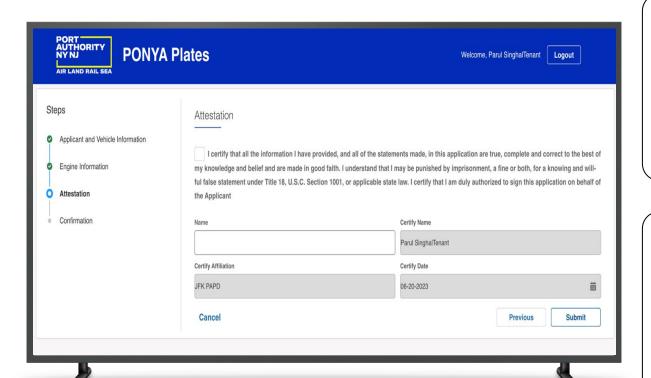
- Vehicles can have 0,1, or 2 engines. If vehicle has 0 engines they will not be required to answer this Fuel Type question.
- You will be required to complete the Fuel Type for each engine.



#### Instructions

- Depending on the answers you gave prior you may see the Zero Emissions Airside
   Vehicle Rule screen.
- Answer the questions and then press **Next**.

- System will pre-populate the "Is the vehicle new (not used)?" answer that you provided on the initial application screen.
- For Technical Guidance on the Zero Emission
   Airside Vehicle Rule consult the Airport Rules and
   Regulations and the PONYA Plate System User
   Manual linked on the homescreen



#### Instructions

- Next the user will complete the Attestation by selecting the I certify check box & typing their name in the Name field.
- Once that is completed press submit to submit your new vehicle registration application.





#### Instructions

- The final page is for the user to view a confirmation that their application has been successfully submitted.
- Press Cancel to leave the screen and return to the home page.

- It will show the Status of the application.
- It will also show an eligibility reason
- The VRN # will also be displayed

## Vehicle Application Submission Email

# Hello, Your vehicle registration application (VRN-380) is ELIGIBLE to proceed to the next step in the registration process. The Port Authority will contact you by email regarding next steps. Please access the application status at the following link Vehicle Registration

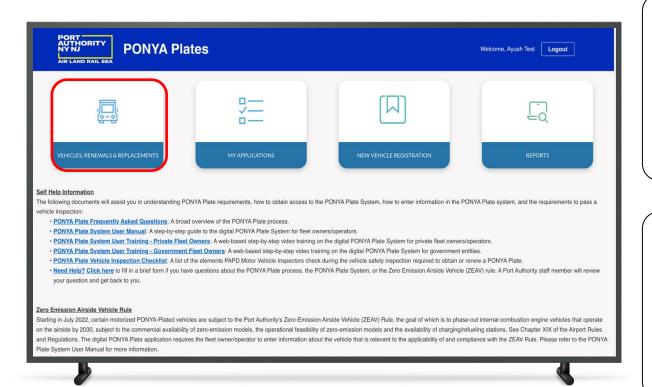
#### Instructions

- Regardless of Eligibility you will get an email notification.
- The status will be listed in the email as well as in your MY Applications list on the dashboard
- This means the application is being reviewed by the MVI office and you will receive an email for next steps.



- Subject: Port Authority Application
   Status VRN-386 Inspection Passed
- Sender: MVI/MVA Agent
- If it has been more than a week for an eligible application, you can check status online to make sure you didn't miss the email notice or contact your MVI office.

# Create a Renewal Application

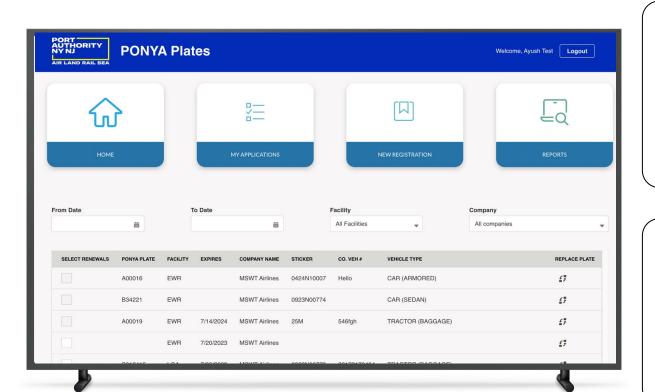


#### **Instructions**

- From the Home Screen click on Vehicles,
   Renewals, & Replacement tile
- Once Clicked it will navigate the user to the Vehicles, Renewals, & Replacement screen.





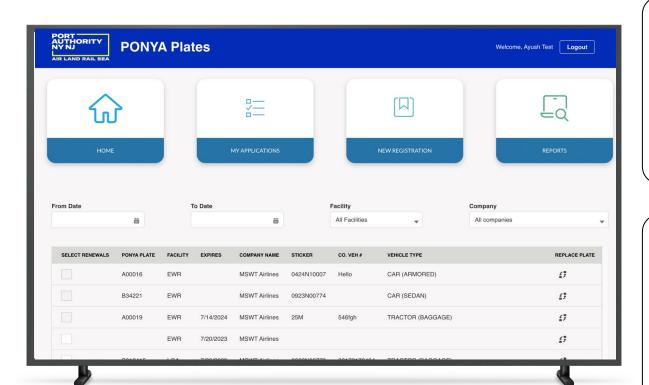


#### Instructions

 A list of vehicles that can be renewed will be displayed.

## Key Points

 Use the filters to narrow down the list of vehicles displayed.



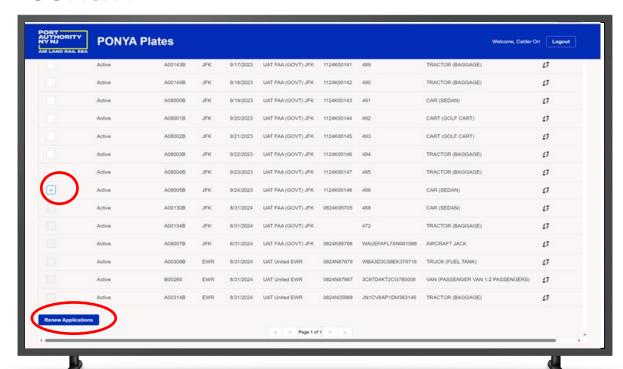
#### Instructions

- This screen will show a list of vehicles that the applicant can select for renewals.
- To select a vehicle check the Select Renewal check box.
- Once they have selected the vehicles they would like to renew they would click on the Renew Applications button at the bottom left of the screen.

## Key Points

 User can select upto 25 vehicles to select for registration renewals at once.

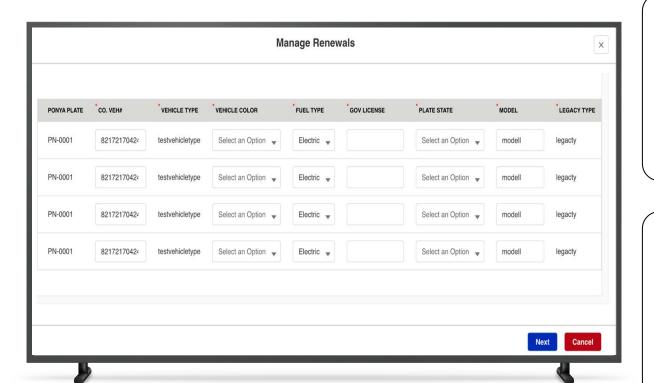
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#### Instructions

 Continuation of screen 2 showing the check box selected and the Renew Application button.

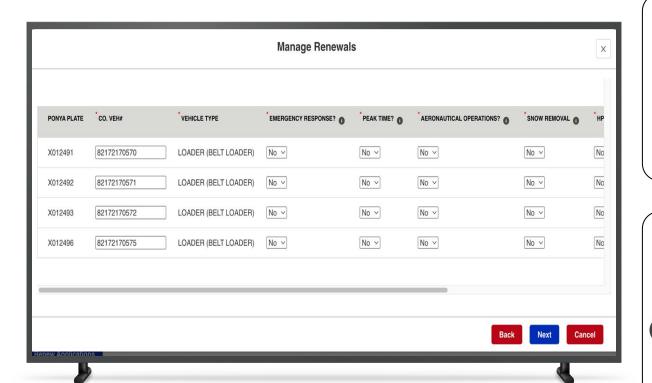




#### Instructions

- Once the Renew Applications button has been clicked it will display the vehicles selected in a grid.
- It will prepopulate vehicle information.
   However, the user is able to review/edit fields as needed. Click Next

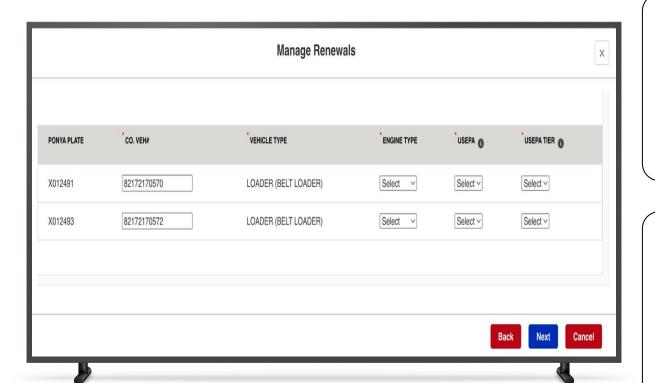
- Editable fields on this screen are:
  - o Co. Veh#
  - Vehicle Color
  - o Fuel Type
  - Gov License
  - Plate State
  - Model



#### Instructions

- Once the Next button has been clicked it will display the vehicles selected in another grid
- It will prepopulate vehicle information.
   However, the user is able to review/edit fields as needed.

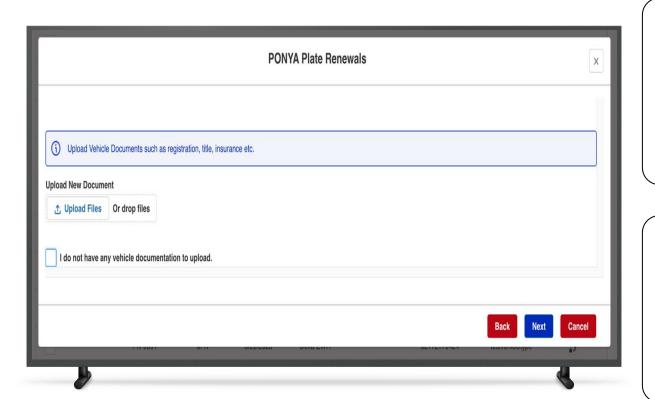
- Editable fields on this screen are:
  - Co. Veh#
  - o 6 Eligibility Questions
  - o Engine Year
- Hover over or click the infromation symbol for explnatory text.



#### Instructions

- Once the Next button has been clicked it will display the vehicles selected in a grid that still require additional information.
- It will prepopulate vehicle information.
   However, the user is able to review/edit fields as needed.

- Editable fields on this screen are:
  - o Co. Veh#
  - o Engine Type
  - o USEPA
  - USEPA Tier

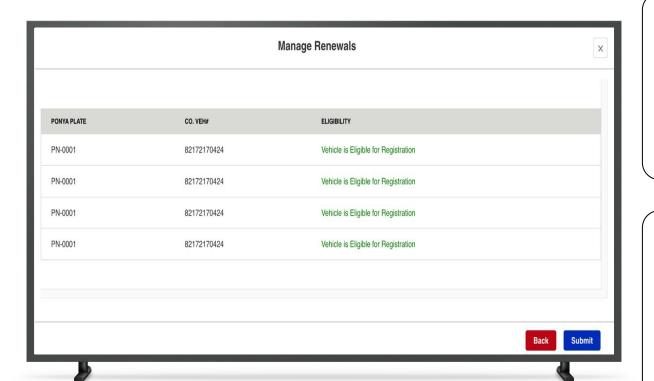


#### Instructions

- Next the user would be able to upload any documentation.
- If they do not have any documents to upload the user will select the check box and click the next button.

## **Key Points**

 If you are unsure if you need to upload documents it is recommended to contact the MVI Office at your airport for clarification.



#### Instructions

- Next the user will see a screen that lists the applications that they would like to submit.
- The list will display if the applications are Eligible for registration.
- The user can go back or if they are ready they can submit all of the eligible renewal applications.

## Key Points

 If a vehicle is deemed ineligible and you would like clarification on the status messaging reachout to Zero-Emission Airside Vehicle coordinator at zeGSE@panynj.gov

## Vehicle Application Submission Email

## Hello,

Your vehicle registration application (VRN-380) is ELIGIBLE to proceed to the next step in the registration process. The Port Authority will contact you by email regarding next steps.

Please access the application status at the following link <u>Vehicle</u> <u>Registration</u>

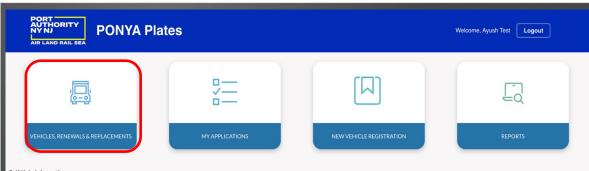
#### Instructions

- Regardless of Eligibility you will get an email notification.
- The status will be listed in the email as well as in your MY Applications list on the dashboard
- This means the application is being reviewed by the MVI office and you will receive an email for next steps.



- Subject: Port Authority Application
   Status VRN-386 Inspection Passed
- Sender: MVI/MVA Agent
- If it has been more than a week for an eligible application, you can check status online to make sure you didn't miss the email notice or contact your MVI office.

# Create a Replacement Registration Application



#### Self Help Information

The following documents will assist you in understanding PONYA Plate requirements, how to obtain access to the PONYA Plate System, how to enter information in the PONYA Plate system, and the requirements to pass a vehicle inspection:

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- · PONYA Plate System User Manual: A step-by-step guide to the digital PONYA Plate System for fleet owners/operators.
- PONYA Plate System User Training Private Fleet Owners: A web-based step-by-step video training on the digital PONYA Plate System for private fleet owners/operators.
- · PONYA Plate System User Training Government Fleet Owners: A web-based step-by-step video training on the digital PONYA Plate System for government entities.
- . PONYA Plate Vehicle Inspection Checklist: A list of the elements PAPD Motor Vehicle Inspectors check during the vehicle safety inspection required to obtain or renew a PONYA Plate.
- Need Help 2 Click here to fill in a brief form if you have questions about the PONYA Plate process, the PONYA Plate System, or the Zero Emission Airside Vehicle (ZEAV) rule. A Port Authority staff member will review your question and get back to you.

#### Zero Emission Airside Vehicle Rule

Starting in July 2022, certain motorized PONYA-Plated vehicles are subject to the Port Authority's Zero-Emission Airside Vehicle (ZEAV) Rule, the goal of which is to phase-out internal combustion engine vehicles that operate on the airside by 2030, subject to the commercial availability of zero-emission models, the operational feasibility of zero-emission models and the availability of charging/refueling stations. See Chapter XIX of the Airport Rules and Regulations. The digital PONYA Plate application requires the fleet owner/operator to enter information about the vehicle that is relevant to the applicability of and compliance with the ZEAV Rule. Please refer to the PONYA Plate System User Manual for more information.

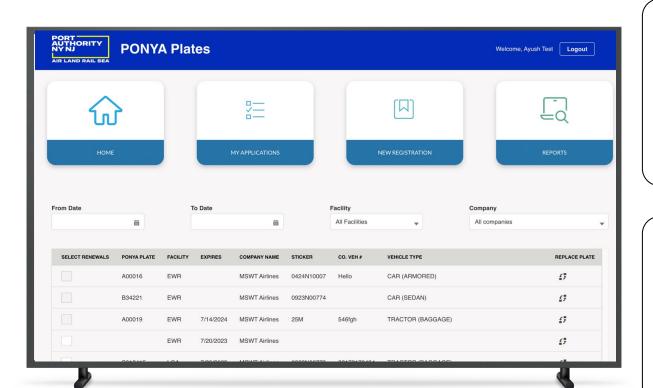
#### Instructions

- From the Home Screen click on Vehicles,
   Renewals, & Replacement tile
- Once Clicked it will navigate the user to the Vehicles, Renewals, & Replacement screen.



This is the same area used for Renewals.



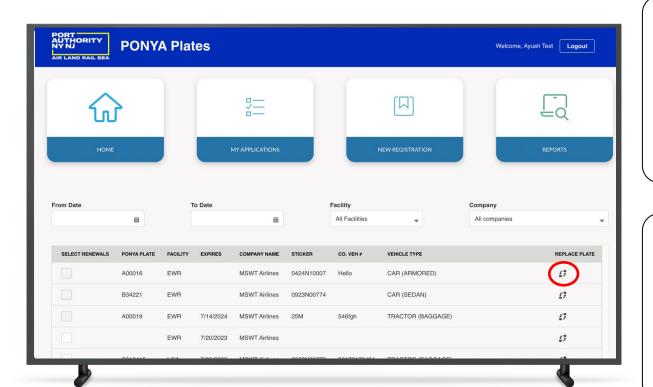


#### Instructions

 A list of vehicles that can be selected for replacement or renewal will be displayed.

## Key Points

 Use the filters to narrow down the list of vehicles displayed.



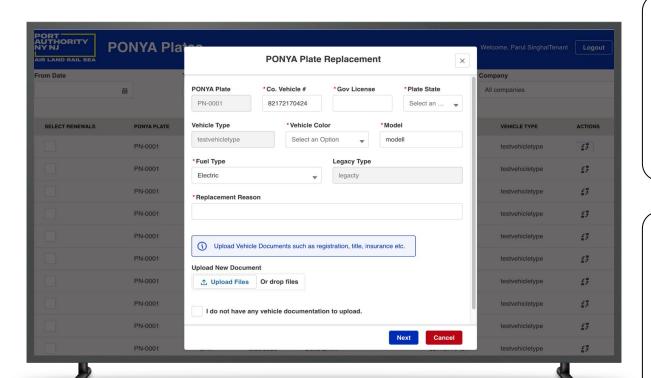
#### Instructions

- **Select the icon** in the Replace Plate column for the vehicle that needs replacement.
- The replacement screen will pop up.



## Key Points

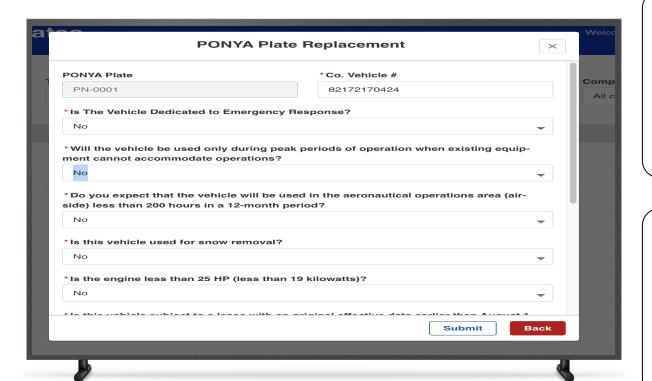
 Replacements can only be done one at a time.



#### Instructions

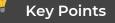
- Review and complete the required fields on the replacement screen. The user will need to add a replacement reason
- If you do not have any documents to upload select checkbox that you do not have anything to upload.
- Once all required fields have been complete
   click Next





#### Instructions

- The applicant and vehicle information should prepopulate. Go through the replacement registration application fields and verify/edit fields as needed.
- Once all questions are completed click the submit button.





#### **Instructions**

- Once submitted you will be navigated back to the Vehicles, Renewals, and Replacements.
- There should be a notification on the top of the screen.

- You should be able to see the VRN#, See if your Application Status is Eligible or Ineligible, and the Status Reason.
- If you miss the pop-up navigate back to the Homescreen then click My
   Applications which will show all your applications.

## Vehicle Application Submission Email

## Hello,

Your vehicle registration application (VRN-380) is ELIGIBLE to proceed to the next step in the registration process. The Port Authority will contact you by email regarding next steps.

Please access the application status at the following link <u>Vehicle</u> <u>Registration</u>

#### Instructions

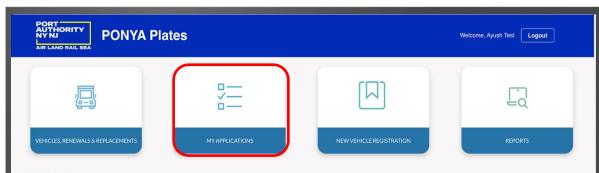
- Regardless of Eligibility you will get an email notification.
- The status will be listed in the email as well as in your MY Applications list on the dashboard
- This means the application is being reviewed by the MVI office and you will receive an email for next steps.



- Subject: Port Authority Application
   Status VRN-386 Inspection Passed
- Sender: MVI/MVA Agent
- If it has been more than a week for an eligible application, you can check status online to make sure you didn't miss the email notice or contact your MVI office.

# List View/Reports

## View a List of Applications by Status



#### Self Help Information

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#### Zero Emission Airside Vehicle Rule

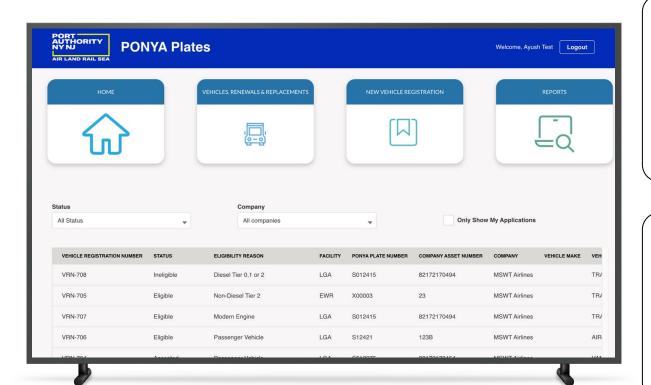
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#### **Instructions**

- From the Home Screen click on the My Applications Tile
- Once Clicked it will navigate the user to a list of all registration applications



# List of all Applications by Status

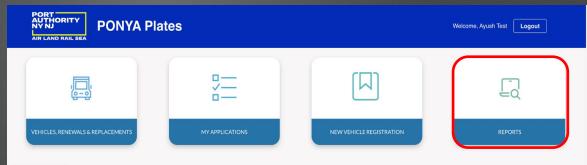


#### **Instructions**

- Once the user clicks on the My Applications tile they will be navigated to a list of all of their applications.
- This list will show the applicant all applications and their status.

- The User is able to click into a vehicle registration from the list and view additional information.
- If the application is in Draft status then the user will be able to open and edit the application and submit.

## Reports



#### Self Help Information

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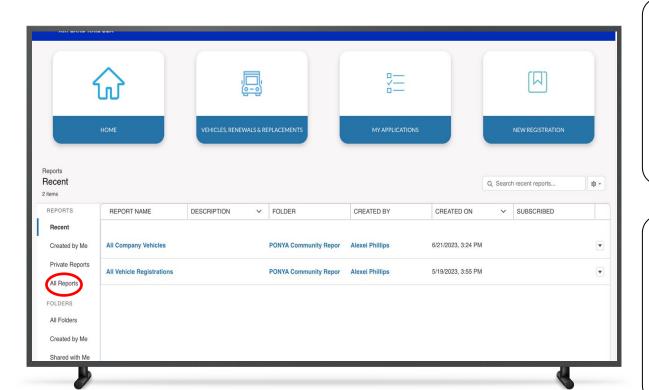
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#### **Instructions**

 User can select the Reports tile to navigate to any reports the user would like to open



# Reports

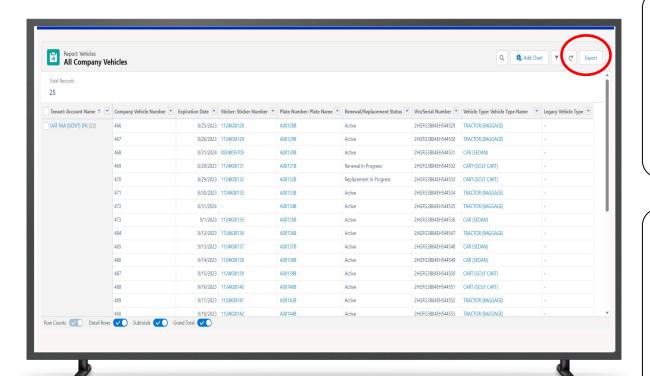


#### Instructions

- The current Reports available default.
   Currently you cannot create
   additional reports.
- Click the All Reports tab to see the available report functions.



# Example of a Salesforce Report



#### Instructions

- Once in the Report you can sort and filter.
- You can export the report to Excel using the Export button in the top right.

## Key Points

 There are different Export options so decide which one works best for your use.

## Additional Email Notifications

# Application Ready For Inspection

#### Hello,

Your application has been accepted and your vehicle VRN-386 has been cleared for inspection. Please contact the Motor Vehicle Office at your respective facility to schedule an inspection at your convenience:

JFK MVI: (718) 244-4353, MVA: (718) 244-4350/(718) 244-4351

LGA MVI: (718) 533-5671 EWR MVI: (973) 961-6324

Please note that vehicle inspection hours are 6am-4pm at JFK and EWR, and 6am-2pm at LGA. Please access the application status at the following link *Vehicle Registration* 

#### Instructions

 Once your eligible application is reviewed and accepted by the MVI office you will get a notice to schedule the inspection.



- It should take less than I week from application submission to notice for inspection.
- Common reasons for rejection by MVI review are usually to missing vehicle documents like valid registration or insurance.

# Vehicle Inspection Complete



#### Instructions

Once the inspection is complete you will get a final notice.



## This Concludes the User Guide