

JOHN F. KENNEDY INTERNATIONAL AIRPORT (JFK) TARMAC DELAY CONTINGENCY PLAN

PORT AUTHORITY PASSENGER RELIEF IN COOPERATION WITH THE AIRLINES “PAPRICA”

John F. Kennedy International Airport (JFK) has prepared this Tarmac Delay Contingency Plan pursuant to §42301 of the FAA Modernization and Reform Act of 2012. Questions regarding this plan can be directed to Ms. Teresa Rizzuto, Airport General Manager, at Trizzuto@panynj.gov. JFK is filing this plan with the Department of Transportation because it is designated as a commercial airport which can be used by an air carrier described in USC 42301(a)(1) for diversions.

This plan describes how, following excessive tarmac delays and to the extent practicable, JFK will:

- Provide for the deplanement of passengers;
- Provide for the sharing of facilities and make gates available at the airport; and
- Provide a sterile area following excessive tarmac delays for passengers who have not yet cleared United States Customs & Border Protection (CBP).

In response to JFK’s facility constraints which limit our ability to maintain the airport’s safe operation and to accommodate diverted flights, the Airport has created Integrated Operations Centers (Airport Operations Center, Emergency Operations Center) to help coordinate flight diversions and alleviate some of the aforementioned constraints. The Airport strongly encourages aircraft operators to contact the Airport Operations Center (AOC) at (718) 244-8100 for prior coordination of diverted flights, except in the case of a declared in-flight emergency. Specific facility constraints include the following:

- Gates are not controlled by the airport operator
- The airport operator does not operate any ground service equipment; and
- There are a limited number of aircraft parking positions.

We have noted these constraints in the JFK Airport/Facility Directory (AFD) record. During diversion events, JFK issues NOTAMs regarding its ability to accommodate diverted flights to ensure the safe and efficient operation of the airport and its ability to serve the civil aviation needs of the public during irregular operations events.

Airport Information

Name of Airport: John F. Kennedy International Airport (JFK)
Name and title of person preparing the plan: John Arancio, Manager Airport Operations
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Airport Category: Large Hub

Plan to Provide for the Deplanement of Passengers Following Excessive Tarmac Delays

JFK does not own or operate any of the equipment needed to safely deplane passengers from air carrier aircraft and is unable to independently provide resources for that purpose. In 2018, JFK contracted with an entity to provide supplemental equipment needed to safely deplane passengers during Tarmac Delays. Additionally, we will provide a list of airlines, ground handlers, fixed base operators and others who may have the necessary equipment and personnel to safely deplane passengers to airlines as soon as practicable after receiving requests from such airlines experiencing excessive tarmac delays at the contact number listed above. We can also provide buses based on operational availability to assist airlines in transporting passengers from remote aircraft parking locations to terminals. Requests for buses should be directed to the Airport Operations Center (AOC) at (718) 244-8100.

Plan to Provide for the Sharing of Facilities and Make Gates Available in an Emergency

The gates at John F. Kennedy International Airport are under exclusive lease to terminal operators and are not controlled by the airport during those time periods when the tenant airline is using or scheduled to use the gates. We have agreed with the terminal operators that during severe weather events the Airport General Manager (or his designee) will have the ability to direct terminals to move planes either to or away from available gates if certain criteria related to gate availability is met.

If a pilot contacts the FAA in the Air Traffic Control Tower (ATCT), they will take prompt action to assist aircraft movement to a terminal ramp or pre-coordinated area where a DOT Tarmac Delay can be mitigated. If assistance is required, please ensure pilots transmit "DOT TARMAC DELAY – TIME OUT SITUATION" to ATCT. This will expedite travel back to a gate, hard stand or to a specific assigned area to disembark passengers. Airline staff should follow PAPRICA procedures to accommodate passengers of aircraft held on the airport's surface for an extended period of time without an available gate or hardstand for deplaning.

In the event that a gate/hardstand is unavailable or not projected to be available for a period in excess of two (2) hours for domestic flights or three (3) hours for international flights, Airlines will pro-actively initiate the following progressive steps in sequence:

1. Contact their Terminal Operators and declare "Tarmac Delay Time Out" and ask for assistance with deplaning passengers.
2. If their Terminal Operator cannot accommodate, the Airline/Terminal Operator of the delayed aircraft shall contact other Terminal Operators for use of an available gate or hardstand spot.
3. In the event the other Terminal Operators are unable to provide a gate or hardstand, the Airline/Terminal Operator handling that delayed aircraft shall contact JFK Airport Operations Center (718-244-8100) to request use of Port Authority managed property.

For Domestic Hardstand Operation/Remote Location:

- The airline is required to provide all required ground support equipment (i.e. stair truck, tug, etc.) including a suitable lift device for deplaning physically handicapped passengers.
- If necessary, JFK Airport Operations Center (AOC) should be contacted (718-244-8100) to request available buses to transport the passengers to the Terminal.

Plan to Provide a Sterile Area for Passengers Who Have Not Cleared United States Customs and Border Protection (CBP)

John F. Kennedy International Airport has defined sterile areas capable of accommodating limited numbers of international passengers. We will coordinate with local United States Customs and Border Protection (CBP) officials to allow international passengers who have not yet cleared CBP to be deplaned into these sterile areas to the extent practicable.

For an international arrival that requires a Hardstand Operation/Remote¹ Location:

- In addition to the above protocols for a domestic hardstand operation, the airline is required to coordinate CBP processing with the CBP Watch Commander (718-553-1648). For an international arrival under irregular operations conditions, CBP may extend its operating hours at the affected FIS terminal(s) to accommodate arriving international aircraft.
- The Airline / Terminal Operator is responsible to coordinate delivery of passengers to a Federal Inspection Services (FIS) facility determined by CBP. To seek additional clarifications, reach out to CBP Leadership whose contact information is included in Attachment A, PAPRICA Contact List.

Additional Support

In the event an Airline requires further assistance, such as ground support equipment, contact JFK AOC (718-244-8100) or JFK's Fixed Base Operator (FBO) (347-566-6620) who has been contracted to provide assistance during PAPRICA scenarios.

Public Access to the Tarmac Delay Contingency Plan

John F. Kennedy International Airport will provide public access to its emergency contingency plan through the following web site: <http://www.panynj.gov>

¹ Remote is defined as either a terminal ramp hardstand or a Port Authority managed aircraft parking location.