

TOLLING

**George Washington Bridge
Lincoln Tunnel • Holland Tunnel
Bayonne Bridge • Goethals Bridge
Outerbridge Crossing**



BASIC FACTS

PAYING TOLLS

**E-ZPASS VS. TOLLS
BY MAIL**

VIOLATIONS

WHY AM I PAYING TOLLS?

Your tolls are essential to keeping our crossings and roadways well-maintained for all regional travelers. At the Port Authority your tolls, not tax dollars, fund maintenance, roadway improvements, safety measures and security for our bridges and tunnels. Thanks to your support, we can ensure timely maintenance and continued safe operations for generations to come.

WHERE AND WHEN DO I PAY TOLLS?

Port Authority manages and operates the tunnels and bridges that connect New York City and New Jersey. Our facilities include the George Washington Bridge, the Lincoln Tunnel, the Holland Tunnel, the Bayonne Bridge, the Goethals Bridge, and the Outerbridge Crossing. Tolls are only collected when entering New York; there are no tolls collected when entering New Jersey. Tolls are due when the facility is used.

HOW DO I PAY MY TOLLS?

Payment Options

- ▶ Online at www.e-zpassny.com
- ▶ Call the E-ZPass NY Customer Service Center at 1-800-333-TOLL (8655)
- ▶ Use the official Tolls NY app
- ▶ Tolls by Mail only: Mail payment (no cash) to Payment Processing Center PO Box 15183 Albany, NY 12212-5183
- ▶ Pay using cash at a local retailer, to find a location near you visit www.e-zpassny.com/tbm/ways-to-pay

I have an E-ZPass account, why did I receive a Tolls by Mail invoice?

This may be due to the E-ZPass Tag not being in the vehicle or the Tag was improperly mounted and the license plate number was not listed correctly on your E-ZPass account, or your E-ZPass account may not have been properly funded at the time of travel. Please log in to your account at www.e-zpassny.com or call the E-ZPass NY Customer Service Center at 1-800-333-TOLL (8655) to ensure your vehicle's information is correct and your E-ZPass account balance is in good standing. It's important to pay your Tolls by Mail invoice by the due date to avoid late fees and violations.

For more information on toll rates, common tolling issues, account maintenance tips, and the Toll Payer Advocate, visit www.panynj.gov/tollresources

WHAT HAPPENS IF I DON'T PAY MY TOLLS?

FIRST TOLL BILL

Must be paid on or before the due date.
30 days to pay.
No fees.

SECOND TOLL BILL

\$5 late fee will be applied.
30 days to pay.

VIOLATION NOTICE

\$50 administrative fee for each unpaid toll.
30 days to pay.

COLLECTIONS

Until tolls and fees are paid.

PERSISTENT UNPAID VIOLATIONS

Will result in Vehicle Registration subject to DMV Suspension, Revocation or Renewal Hold, and/or Legal Suit.

HOW ARE TOLLS COLLECTED

When you travel at a Port Authority crossing, our cashless tolling system processes the transaction. If your vehicle has a properly mounted NY or NJ E-ZPass Tag and a funded account, **you'll instantly complete a discounted toll rate transaction.** It's important to make sure your E-ZPass Tag is mounted correctly in your vehicle, otherwise you risk being tolled at a higher rate.

If you don't have an E-ZPass account, or if your E-ZPass Tag is not mounted properly, a Tolls by Mail invoice will be generated and mailed to the vehicle's registered owner at the standard toll rate. Find more information on our rates at www.panynj.gov/tolls

WHAT'S THE DIFFERENCE BETWEEN E-ZPASS AND TOLLS BY MAIL?

E-ZPass offers an instant seamless transaction with discounted toll rates for NY and NJ account customers at Port Authority facilities. Tolls are deducted from the E-ZPass account, and the customer receives a statement.

Tolls by Mail requires you to complete the required payment at the full toll rate. Tolls are billed by mail and customers must take action to pay their bills.

