PATH Rider's Council Meeting Minutes – September 30, 2015 – 6:00 PM

Journal Square Transportation Center

Meeting Agenda

- I. PATH Welcome
- II. PATH Presentation: World Trade Center Entrance Update
- III. Amended Rules of Governance
- IV. Discussion: Access, Messaging and Scheduling Working Groups
- V. Election: Chair and Vice Chairs Two Minute Candidate Speeches
- VI. Discussion: Coordination of PRC Workings Groups and Corresponding PATH Divisions
- VII. Discussion: PRC Meeting Format
- VIII. Next Steps Moving Forward

ATTENDEES (PRC MEMBERS):

- 1. Lewis Battista
- 2. Philip Burford
- 3. Anamitra Ghatak
- 4. Ralph Jimenez
- 5. Terry Karney
- 6. Anthony Lupena
- 7. Stewart Mader
- 8. Noreen Redden
- 9. Asif Sandhu
- 10. Sridhar Shankar

ATTENDEES (STAFF):

- 1. Cheryl Ann Albiez (Senior Public Information Officer Media Relations, PANYNJ)
- 2. John Burkhard (Superintendant of Way & Structures Division, PATH)
- 3. Linda Doss (Special Services Asst., PATH Operations Support)
- 4. Glenn Guzi (Senior External Client Manager World Trade Center Redevelopment)
- 5. Adrienne Holmes (Superintendent, Transportation Division, PATH)
- 6. Michael Lavery (Senior External Client Manger NY, PANYNJ)
- 7. Kevin Lejda (Assistant Superintendent, Transportation Division, PATH)
- 8. Jessica Mills (Coord. of Marketing and Customer Service Programs, PATH Operations Support)
- 9. Juan Carlos Rojas (Sr. External Relations Rep., PANYNJ-Government and Community Relations)

MINUTES

I. <u>PATH – Welcome</u>

John Burkhard welcomed the PATH Riders' Council members on behalf of PATH's
Director, Michael P. Marino. He thanked the group for their continued efforts,
dedication and commitment to working towards ways to enhance PATH service to
its riders.

II. PATH – Presentation: World Trade Center (WTC) Entrance Update

- Glen Guzi thanked Acting Chairperson Stewart Mader for his recent remarks during the Port Authority Board meeting held on September 24, 2015.
- Glen presented on the World Trade Center construction and Transportation Hub's status. Glen provided an overview of the WTC site, along with a description of the construction progress of the Oculus during 2014-2015. He stated that the goal is to open larger zones of the Oculus during the 4th quarter/2015 1st quarter/2016. A brief video presentation was shown of the Transportation Hub and Oculus.
- Glen spoke briefly regarding the opening of the West Concourse, as well as
 activation of air conditioning on platforms during the summer months. He explained
 that this decision was made to allow for significant additional progress on the
 Oculus' Main Floor so as to provide transit customers with a more permanent and
 completed environment.

III. Amended Rules of Governance (ROG)

• Jessica Mills reviewed revisions to the PRC Rules of Governance (by-laws) with Council members.

IV. Discussion: Access, Messaging and Scheduling Working Groups

- The Council agreed that there was a quorum present for voting to take place.
- The Council held an open discussion on whether or not to formally adopt three working groups: Access, Messaging and Scheduling. The three groups were formally adopted by unanimous vote.
- There was also a brief discussion on whether or not to combine the Access and Scheduling working groups; finally, it was agreed broadly to keep them separate.

V. <u>Elections: Chair and Vice-Chairs – Two-Minute Candidate Speeches</u>

- Vice-Chair election speeches were given by the following candidates:
 - **a.** <u>Sridhar Shankar</u> presented a platform for Vice Chair, Scheduling. He ran unopposed. Sridhar Shankar was elected Vice Chair, Scheduling, by unanimous vote.
 - **b.** <u>Terry Karney</u> presented a platform for Vice Chair, Messaging. He ran unopposed. Terry Karney was elected Vice Chair, Messaging, by unanimous vote.
 - **c.** <u>Stewart Mader</u>, currently the Acting Chair, presented a platform for Chair. He ran unopposed. Stewart Mader was elected Chair by a 9–1 vote.
 - **d.** After further discussion, <u>Noreen Redden</u> was nominated by Chair to run for Vice Chair, Access. She ran unopposed. Noreen Redden was elected Vice Chair, Access, by unanimous vote.

VI. <u>Discussion: Coordination of PRC Working Groups and Corresponding PATH</u> <u>Divisions</u>

- The rationale for coordination between the three PRC groups and PATH divisions is to build stronger relationships and increase opportunities for informal interaction so PATH can seek input from Vice Chairs and vice versa as/when needed. The Vice Chairs can work directly with PATH divisions between meetings.
- Adrienne Holmes agreed to serve as the PATH liaison on Messaging.
- Kevin Lejda agreed to serve as the PATH liaison on Scheduling.
- John Burkhard agreed to serve as the PATH liaison on Access.
- Other PATH staff members will serve as necessary.

VII. Discussion: PRC Meeting Format

- Discussion on a three-part standard format to be used for future meetings included:
 - I. Brief updates from Chair & Vice-Chairs' discussion items with formal votes as needed
 - II. Presentations and briefings from PRC members and PATH staff on key initiatives, proposals and projects
 - III. Access, Messaging & Scheduling working groups to engage in intra/intergroup discussions

VIII. Next Steps – Moving Forward

- A motion was introduced, and carried, to hold a special meeting on Access on October 21, 2015 from 6 p.m.–7 p.m.
- Stewart Mader, PRC Chair, requested that members consider access issues they may encounter while using PATH in hopes of exploring possible quick wins, as well as potential long-range ideas to be explored for feasibility.
- PRC members discussed focusing on communication ideas at the November 2015 meeting.
- Stewart Mader requested that members consider compiling a short list of common questions riders might ask, as a basis for discussion on ways to better inform riders on issues like safety, signaling upgrades, infrastructure challenges and train frequency.