PATH Riders' Council Meeting Minutes – July 27, 2016 – 6:00 PM to 8:00 PM

Journal Square Transportation Center

Meeting Agenda

- I. Call to Order/Agenda Review
- II Welcome
- III. Update: Wide Fare Gates
- IV. Update: PATH Service Outages/Mitigation
- V. Update: PRC Rules of Governance Term Limits
- VI. Community Association Outreach
- VII. New PRC Member Outreach Briefing Book
- VIII. Next Steps/Adjournment

ATTENDEES (PRC MEMBERS):

- 1. Lewis Battista
- 2. Dave Ho
- 3. Ralph Jimenez
- 4. Anthony Lupena
- 5. Stewart Mader
- 6. Noreen Redden
- 7. Asif Sandhu
- 8. Sridhar Shankar

ATTENDEES (STAFF):

- 1. John Burkhard (Superintendent, Way & Structures, PATH)
- 2. Rebecca Cassidy (Principal Financial Analyst, PATH)
- 3. Winnie Chang (Project Manager, Capital Programs, PATH)
- 4. Joy Chiu (Senior Program Manager, Capital Programs, PATH)
- 5. Linda Doss (Customer Service Rep., Operations Support, PATH)
- 6. Scott Ladd (Asst. Director, Media Relations, PANYNJ)
- 7. Thomas Rowbottom (Asst. Director/Gen. Superintendent, PATH)

I. Call to Order/Agenda Review

• Meeting convened 6:05PM and was called to order by Stewart Mader, and seconded by Sridhar Shankar and Dave Ho.

II. Welcome

• **Tom Rowbottom** welcomed the group and thanked them for their continued support of PATH.

III. Update: Wide Fare Gates

- **John Burkhard** updated the group regarding wide fare gates
 - o Aiming for installation at 14th street during HOB-33rd weekend work
 - o Pilot period approx. six months
 - o PAPD has raised concerns about fare evasion, so will need to monitor station entrance counts during pilot
 - i. Ideas: Signage to deter fare evasion/remind riders of CCTV surveillance.
 - ii. Media outreach Stewart work with Scott Ladd to get media hits to discuss value of wide gates for parents/people with young children and strollers, travelers with luggage, etc.

IV. Update: PATH Service Outages/Mitigation

- **Rebecca Cassidy** and **Joy Chiu** gave an update regarding the Weekend PATH service outages on the 33rd Street Line
 - Outages affecting the JSQ/HOB to 33rd Street lines for 17 weekends starting August 6 December 19, 2016
 - o Regular weekend service for Labor Day, Veterans' Day, and Thanksgiving
 - o New maps will be installed in cars next week showing fall service changes
 - o Seat drop next week of flyers with weekend service change information
 - Shuttle buses three drop off and three pick up locations, each within a
 5-minute walking distance of existing PATH stations
 - o Vouchers are only available at WTC
 - This may generate rider confusion, negative media coverage, but PATH has studied ten different options and concluded it is most feasible to concentrate shuttle buses on NJ passengers coming into NY on weekends. Other passengers can use NYC subway lines to reach full PATH service at WTC

- Work taking place in addition to installation of the new signal system:
 - o Clean & paint stations
 - o New rubbing boards along platform edges
 - New standpipes
 - o Electoral work

V. PRC Rules of Governance - Term Limits

- PRC Member Group Discussion
 - o Amend rules of governance from two two-year terms to three two-year terms
 - Broad agreement among members that increased term limits offer potential for continuity and benefits from additional service by members who are already invested in PRC
 - Motion to amend term limits to three two-year terms Noreen Redden, Second - Asif Sandhu, Dave Ho

VI. Community Association Outreach

- PRC and PATH collaborate on outreach to neighborhood associations that have expressed interest in interaction with PATH. Initial focus on 2-3 associations for 2016-2017. Potential candidates:
 - Van Vorst Park Association
 - Paulus Hook Association
 - o JSQ SID business/real estate/commercial representation

VII. New PRC Member Outreach - Briefing Book

- PRC Member Group Discussion
 - o Briefing Book Compile presentations visuals and bullets
 - o Accomplishments The important things that we have accomplished
 - o FAQs What has already been asked, what isn't feasible, who can answer your questions, etc. Use FB group for FAQs/Buddy System
 - Onboarding Meeting To be scheduled as needed when new members join PRC

VIII. Next Steps/Adjournment

- September meeting agenda
 - O Update: iBeacon/App update Keith Armonaitis
 - o Update: HOB-33 weekend work/Shuttle Bus service

Motion to Adjourn - Dave Ho, Second - Asif Sandhu

Meeting Adjourned 7:32PM