

PATH Riders' Council Meeting Minutes – July 19, 2017 – 6:00 PM to 8:00 PM

PATH Train Control and Communication (PTCC)

Meeting Agenda

- I. Call to Order**
- II. Welcome/Presentation: Overview of PTCC**
- III. Update: PATH's Service During the "Summer of Hell"**
- IV. Update: Grove Street Elevator and VPL**
- V. Update: Harrison Station Bike Racks**
- VI. Discussion: PRC Committee**
- VII. Next Steps/Adjournment**

ATTENDEES (PRC MEMBERS):

1. Lewis Battista
2. Dave Ho
3. Terry Karney
4. Anthony Lupena
5. Stewart Mader
6. Andrew Nathanson
7. Rudolph Scott
8. Sridhar Shankar

ATTENDEES (PA/PATH STAFF):

1. Emily Arzu, Principal Office Assistant, Business Transportation & Analysis Division -- PATH
2. Rebecca Cassidy, Executive Advisor, Director's Office – PATH
3. Adrienne Holmes, Superintendent, Transportation Division – PATH
4. Kevin Lejda, Assistant Superintendent, Transportation Division – PATH
5. Jessica Mills, Manager, Marketing & Customer Relations Programs – PATH
6. Juan Carlos Rojas, Senior External Relations Rep., Government & Communication Relations – PANY/NJ
7. Amina Samuel, Intern, Marketing & Customer Relations Programs – PATH

I. Call to Order

- Meeting was convened at 6:00 PM
- Meeting was called to order by Stewart Mader

II. Welcome

- **Kevin Lejda** opened the meeting by providing the group with an overview of the PTCC theatre and a breakdown of its operations.

III. Update: PATH's Service During the "Summer of Hell"

- **Rebecca Cassidy** and **Jessica Mills** provided the group with an update on PATH service a week and a half into the NY Penn Station outages.

Rebecca and Jessica highlighted the following information:

- Since the commencement of the NY Penn Station outages, PATH has experienced an average daily increase of 22,000 additional riders.
- PATH is running at extreme full capacity, with no room or margin for error; deploying "all hands-on deck" to provide the increase in service to the HOB to 33rd St. line.
 - This includes deployment of additional train cars, train crews, PAPD police, PIAs, and a robust Ambassador program which comprised of management staff, interns, and volunteers.
- Other than one minor incident, that took PATH 6 minutes to address, PATH has managed to run a 98% on-time performance during this time.
- PATH experienced its highest record of ridership ever this past June.
- The Ambassador program is working well; generally, crowds have been calm, understanding, and appreciative of PATH's efforts.
- PATH is doing its best to act as a good neighbor during this critical time.
- There has been a lot of positive communication between all the railroads to accommodate riders as best as possible during this period.
- The additional service takes a toll on the amount of train car miles and infrastructure, such as turnstiles, ticket vending machines, vertical transportation, etc.

IV. Update: Grove Street Elevator and VPL

- **Rebecca Cassidy** briefed the group on the opening of the new elevator and vertical platform lift (VPL) providing ADA access at the Grove Street Station.
 - Rebecca indicated that, although there has been a slight learning curve on the use and operation of the VPL, the new accessibility has been generally well received by the public.

V. Update: Harrison Station Bike Racks

- **Juan Rojas** briefed the group on the recent installation of 9 new bicycle racks at the Harrison Station to accommodate 90 bicycles; which doubles the previous capacity. Juan also informed the group that there is additional signage that is slated to be installed by the end of next week. This is to help inform bicycle riders of who to call for additional information and to demarcate areas where bicycles should not be chained.

VI. Discussion: PRC Committee

- **Stewart Mader** led a group discussion on items to be included in the final version of the PRC briefing book. The group then went on to discuss such items to be determined during the September meeting:
 - The size of the PRC Committee (15).
 - The length of membership terms and term limits.
 - The need to hold leadership elections.
 - The need to designate someone in charge of record keeping and meeting minutes.
 - Setting the goal of recruiting new members that are as representative as possible of a cross-section of PATH riders.
- The group also made a recommendation to PATH that new members should not be sought until after this summer, instead seeking out new members sometime early in the fall, after the Labor Day Weekend holiday.

VII. Next Steps/Adjournment

- Meeting was adjourned at 8:00 PM