

**Instructions for Getting Your Vehicle Released from Impound
at LaGuardia Airport (LGA)**

**If your vehicle was towed for illegal parking,
contact Shell Service, LLC., Towing at (718) 803-1418.**

REVISED July 15, 2019

PLEASE NOTE: Due to this revised process, please expect to travel between the police department location and the ABM office (i.e., have someone drive you, hire a taxi, or walk a short distance).

1. You must first obtain a release form from the Port Authority Police Department (PAPD) command at LGA located at the following address, from Monday to Friday from 6am-2pm:

Bowery Bay Boulevard
Police Building 137
Flushing, NY 11371

You must bring the following documents for release:

- Valid driver's license
- Valid insurance
- Proper ownership and registration papers

Agents for the owner must provide the documents listed above in addition to a notarized "Letter of Authorization" that permits the agent to claim the vehicle for the owner.

2. Once you receive the release form from PAPD, you must go to the ABM office at LGA, located at the following address:

ABM Parking Services
Hangar 7, South Building Lobby, Suite 254
Flushing, NY 11371

Telephone: (718) 533-3850

At the ABM office, you will pay the impound storage fees and any outstanding parking fees via credit card and receive proof of payment.

Directions to ABM: (see map on page 2)

- You can walk from Police Building 137 to the ABM office. Walk on the same side of the road where the buses stop, until you reach Hangar 7, South Building, which is located to your right.

3. Once you obtain proof of payment at the ABM office, you must return to the PAPD command and provide your proof of payment to the Police Officer to retrieve your vehicle. ***Proof of payment is the only way the vehicle will be released.***



ABM Parking