

# **PANYNJ Noise Complaints Report**

**April 2019**

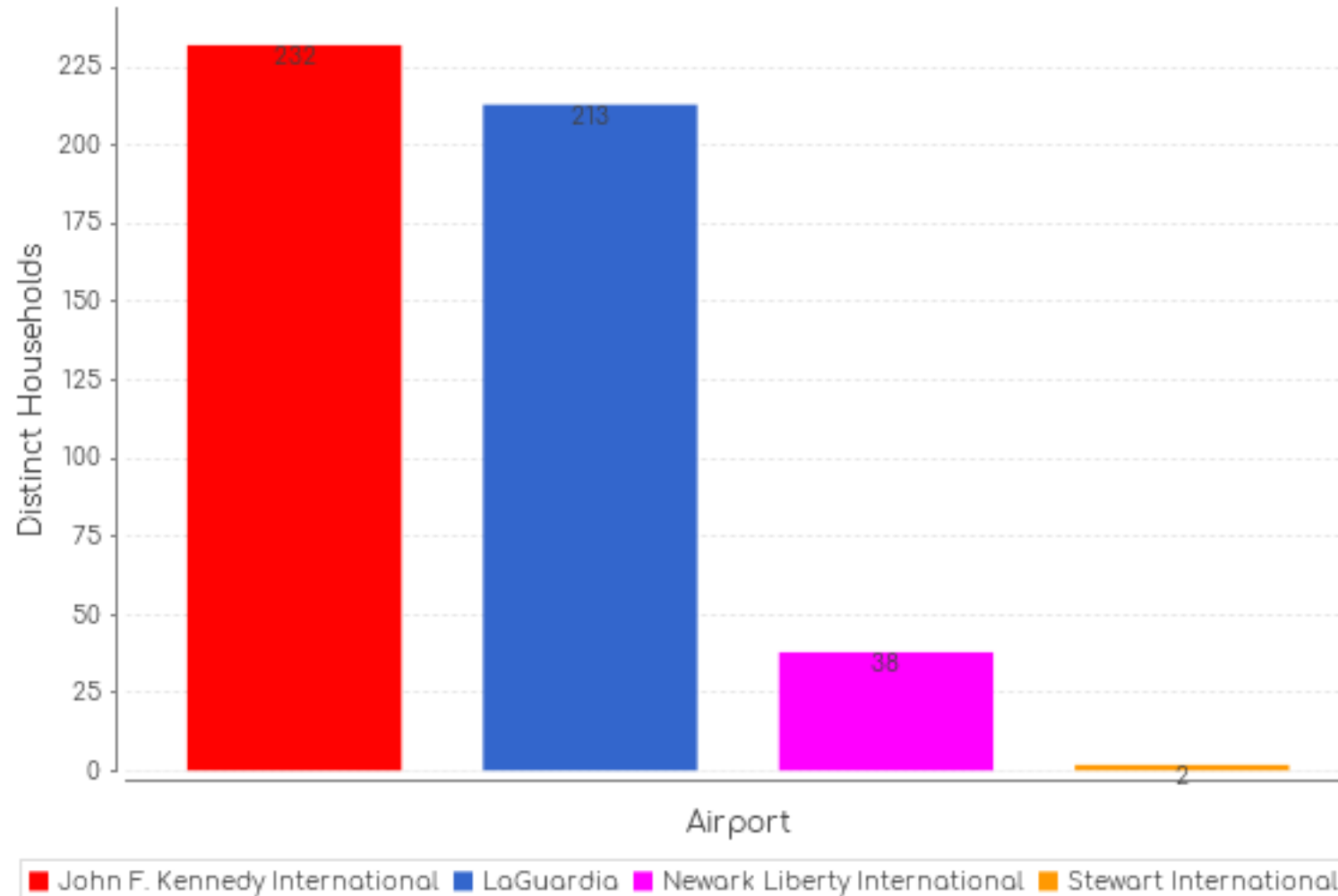
# Noise Complaints Received Via PlaneNoise System

# Number of Households by Airport - April 2019

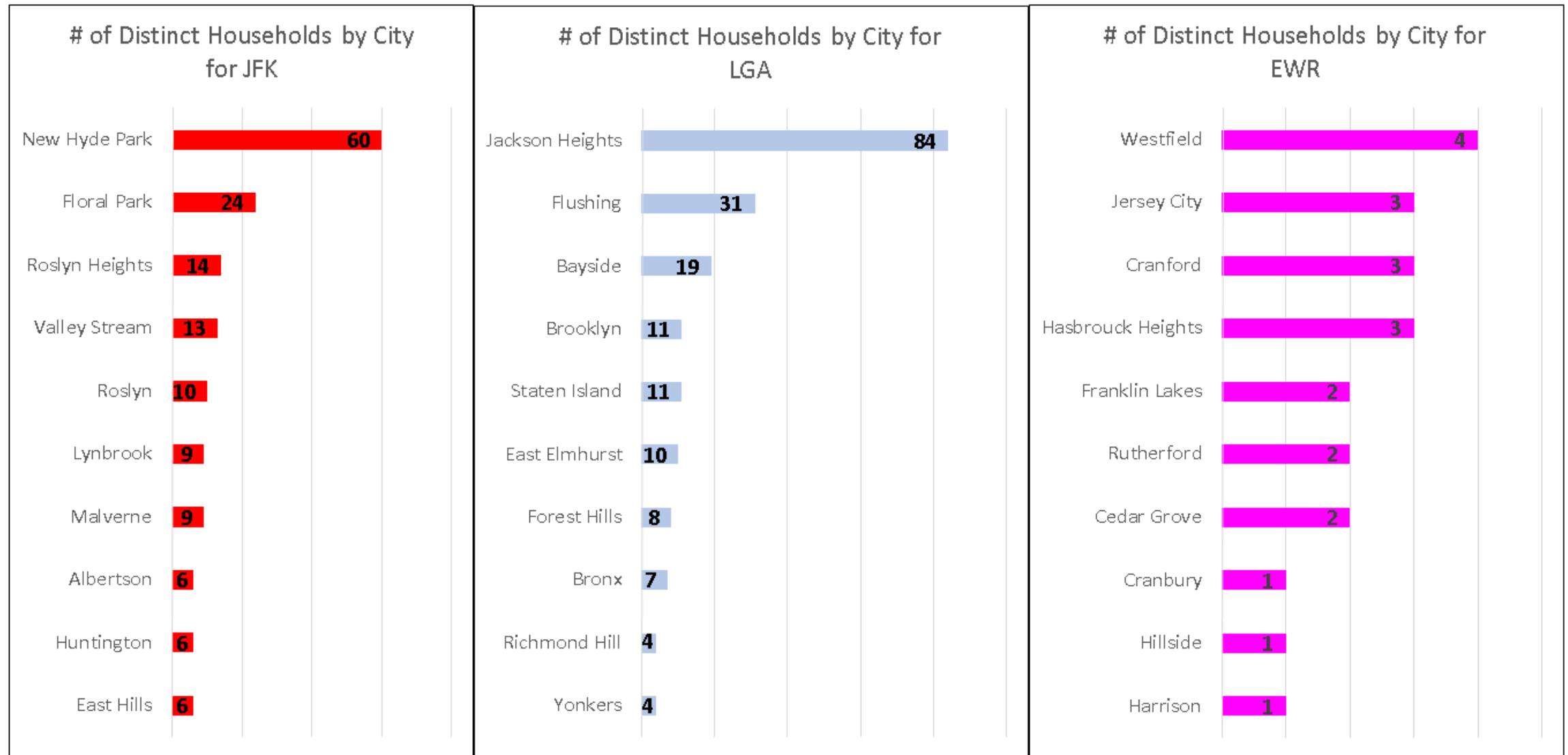
## MONTHLY - Total Households/Airport

Noise Event Date>='Apr 01 2019 00:00' and Noise Event Date<='Apr 30 2019 23:59'

Distinct Households: 485

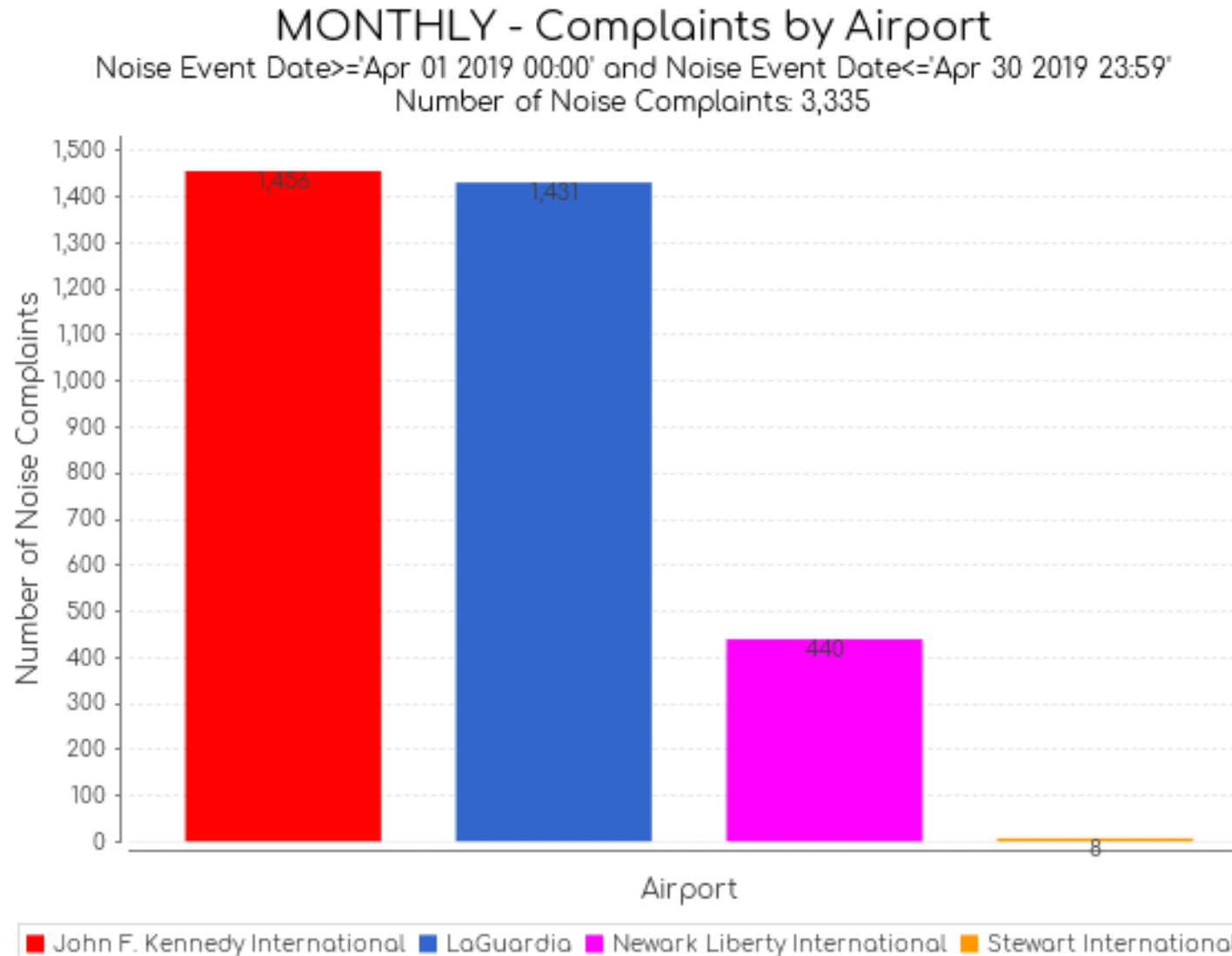


# Households Statistics, by City\* - April 2019



\* Top 10 Cities

## Number of Complaints by Airport – April 2019

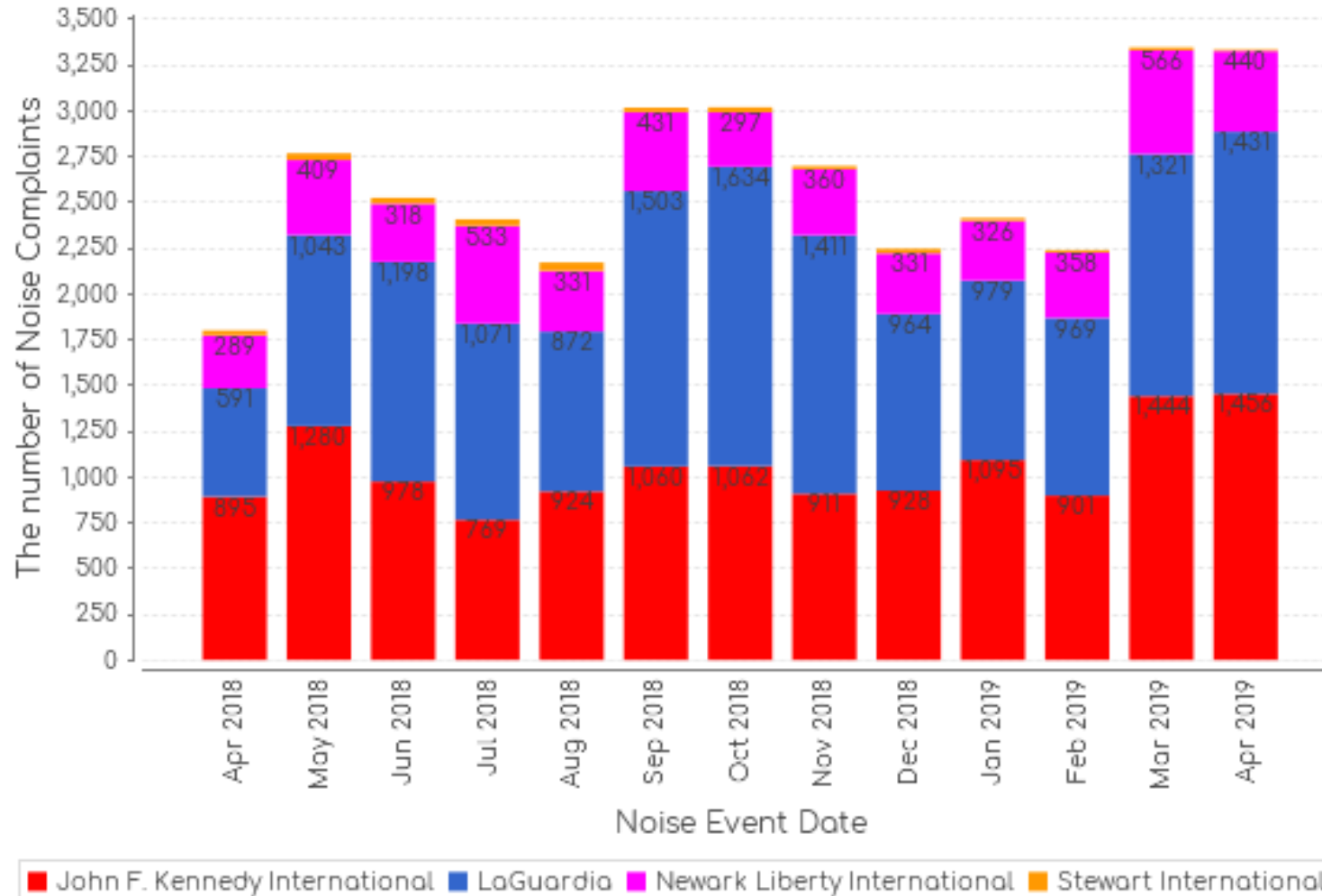


*Note: Of the 3,335 complaints, 1,649 (49%) were submitted by 10 Households*

# 13-Month Overview: Number of Complaints by Airport

## MONTHLY - Complaints - By Airport

Noise Event Date>='Apr 01 2018 00:00' and Noise Event Date<='Apr 30 2019 23:59'  
 The number of Noise Complaints: 34,004

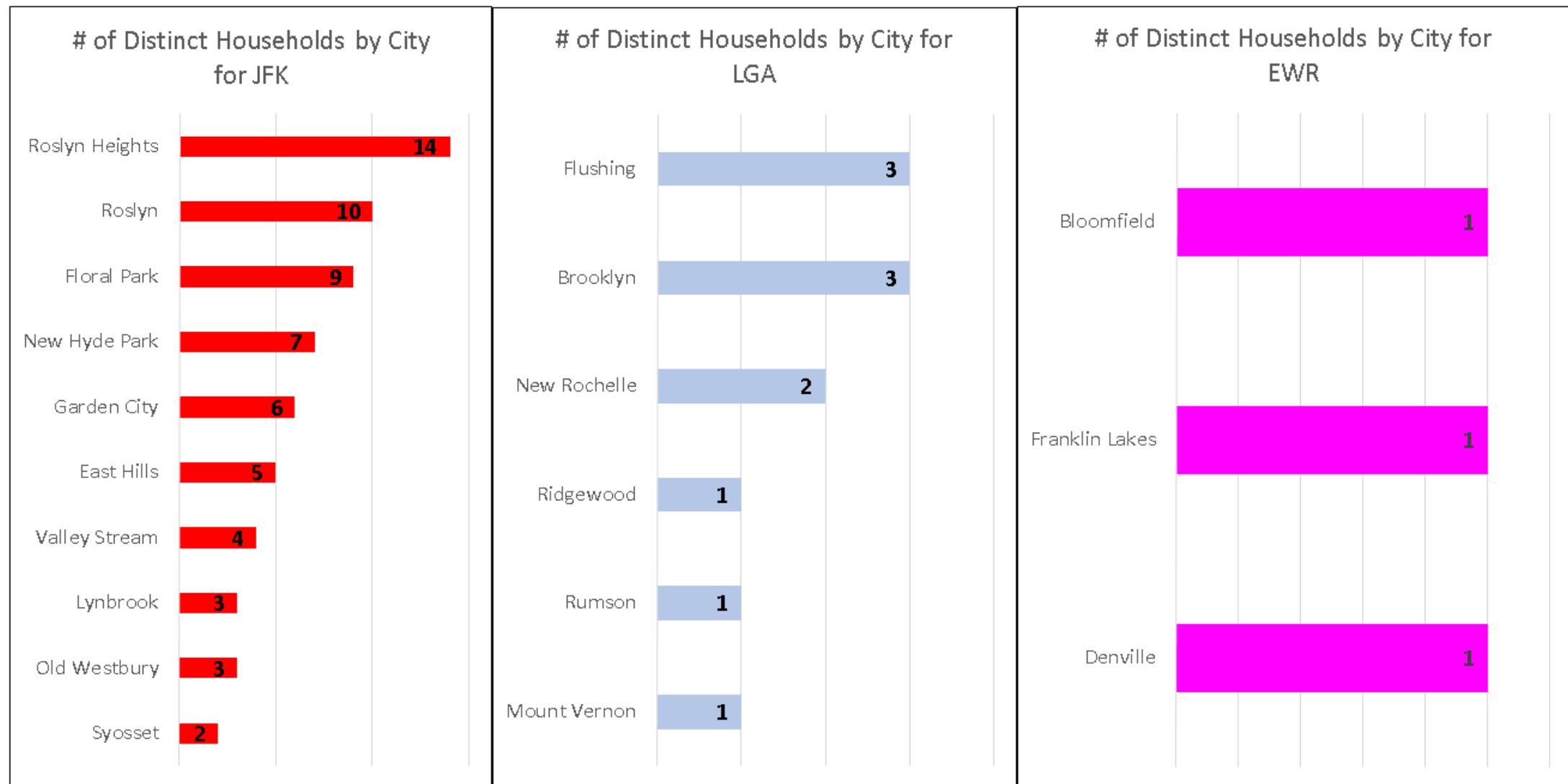


## *Noise Complaints Received Via Third-Party App(s)*

*Notes:*

- 1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the web form.*
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.*
- 3. While in the same database, data is compiled and reported a) for each individual noise complaint source, and, b) as a combination of all complaint sources.*

# Third-Party App Households Locations, by City\* –April 2019

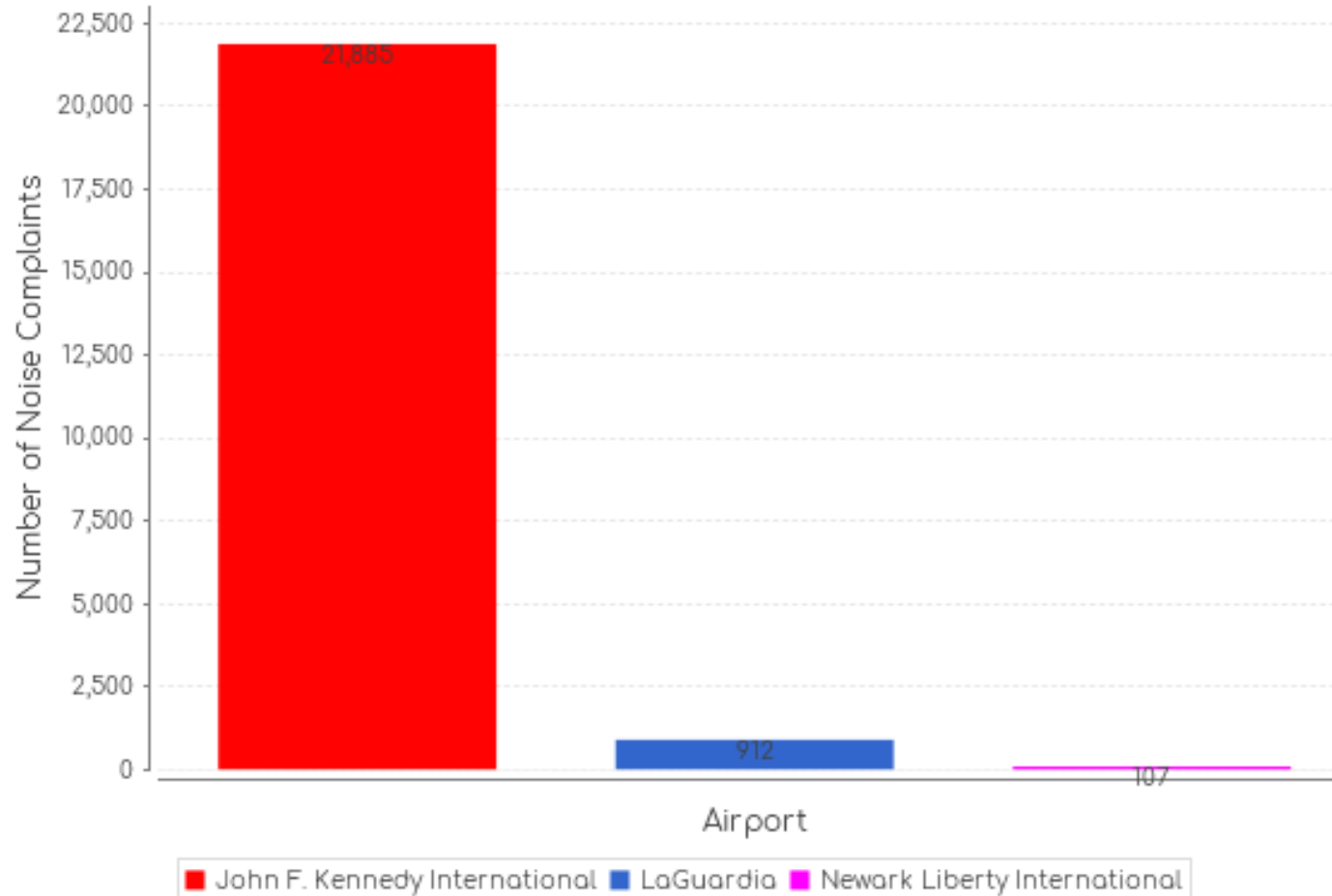


\* Top 10 Cities



# Third-Party App Complaints, by Airport – April 2019

MONTHLY - Complaints by Airport (via 3rd Party App)  
 Noise Event Date>='Apr 01 2019 00:00' and Noise Event Date<='Apr 30 2019 23:59'  
 Number of Noise Complaints: 22,904



*Note: Of the 22,904 complaints, 16,213 (71%) were submitted by 10 Households*

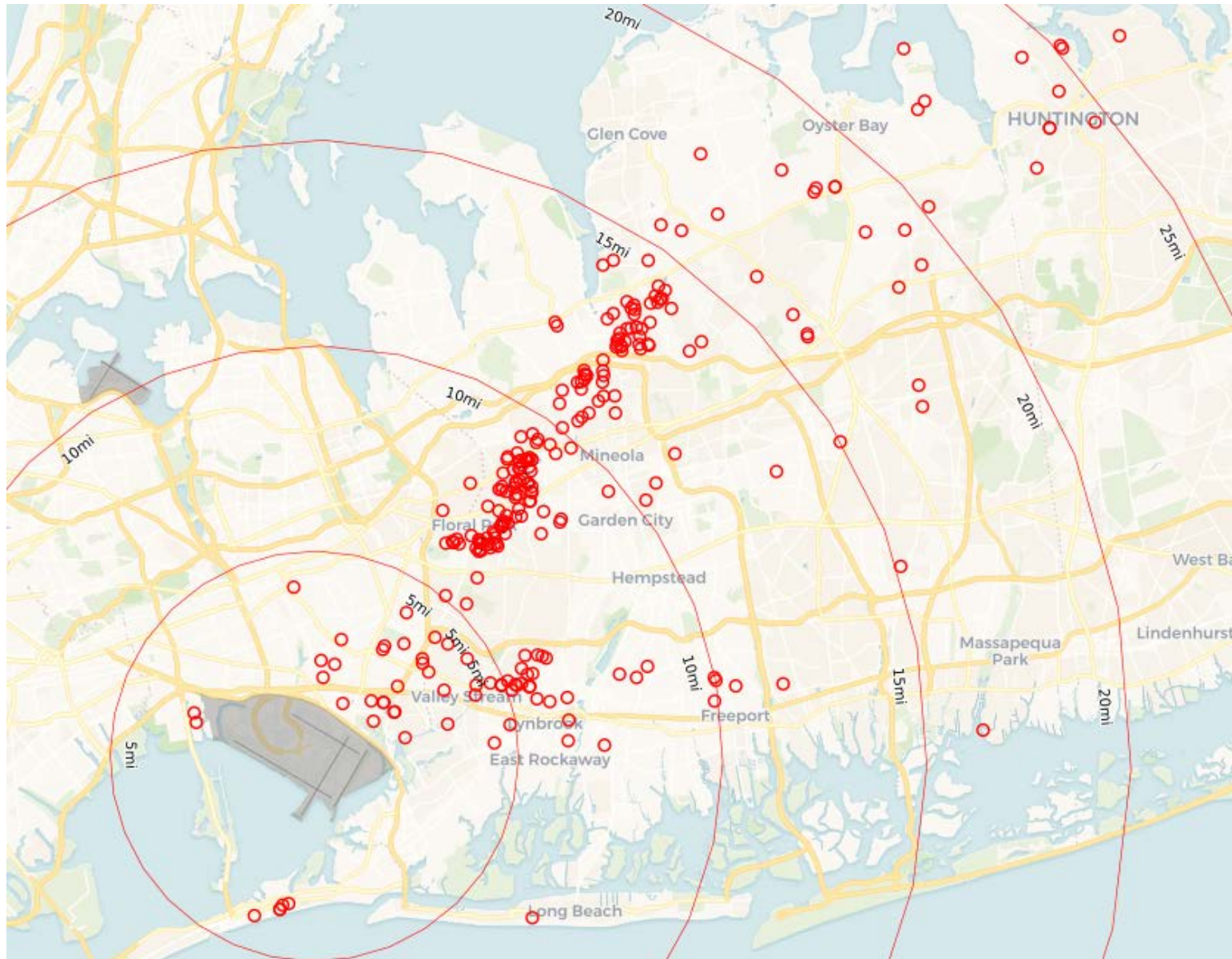
## Total No. of Complaints and Households – All Airports

Month	PA PlaneNoise (Complaints/ <b>Households</b> )	3rd Party App (Complaints/ <b>Households</b> )
April 2018	1,802/ <b>225</b>	9,492/ <b>21</b>
May 2018	2,769/ <b>375</b>	11,864/ <b>25</b>
June 2018	2,526/ <b>537</b>	9,641/ <b>30</b>
July 2018	2,409/ <b>455</b>	9,654/ <b>73</b>
August 2018	2,170/ <b>374</b>	13,869/ <b>84</b>
September 2018	3,018/ <b>403</b>	16,254/ <b>90</b>
October 2018	3,020/ <b>405</b>	15,484/ <b>88</b>
November 2018	2,700/ <b>216</b>	12,916/ <b>73</b>
December 2018	2,250/ <b>223</b>	10,358/ <b>71</b>
January 2019	2,416/ <b>165</b>	13,689/ <b>71</b>
February 2019	2,250/ <b>174</b>	13,501/ <b>74</b>
March 2019	3,348/ <b>299</b>	14,602/ <b>78</b>
April 2019	3,335/ <b>485</b>	22,903/ <b>98</b>

## Total No. of Complaints – JFK, LGA, and EWR

Month	JFK Complaints			LGA Complaints			EWR Complaints		
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
April 2018	895	9,088	9,983	591	404	995	No 3 <sup>rd</sup> Party App Data Available		
May 2018	1,281	11,835	13,166	1,042	29	1,071			
June 2018	978	9,550	10,528	1,198	91	1,289			
July 2018	769	9,473	10,242	1,071	162	1,233	533	19	552
Aug 2018	927	12,656	13,583	866	529	1,395	331	684	1,015
Sep 2018	1,060	14,853	15,913	1,503	2,535	2,092	431	369	800
Oct 2018	1,062	13,726	14,788	1,634	1,541	3,175	297	217	514
Nov 2018	911	11,876	12,787	1,411	906	2,317	360	134	494
Dec 2018	928	9,726	10,654	964	609	1,573	333	23	356
Jan 2019	1,095	12,209	13,304	979	1,411	2,390	326	69	395
Feb 2019	909	12,608	13,517	969	796	1,765	359	97	456
Mar 2019	1,442	13,943	15,385	1,324	625	1,949	566	34	600
Apr 2019	1,456	21,885	23,341	1,431	912	2,343	440	106	546

# April 2019 JFK Households Location Map (PA PlaneNoise & Third-Party App)



# April 2019 LGA Households Location Map (PA PlaneNoise & Third-Party App)



# April 2019 EWR Households Location Map (PA PlaneNoise & Third-Party App)

