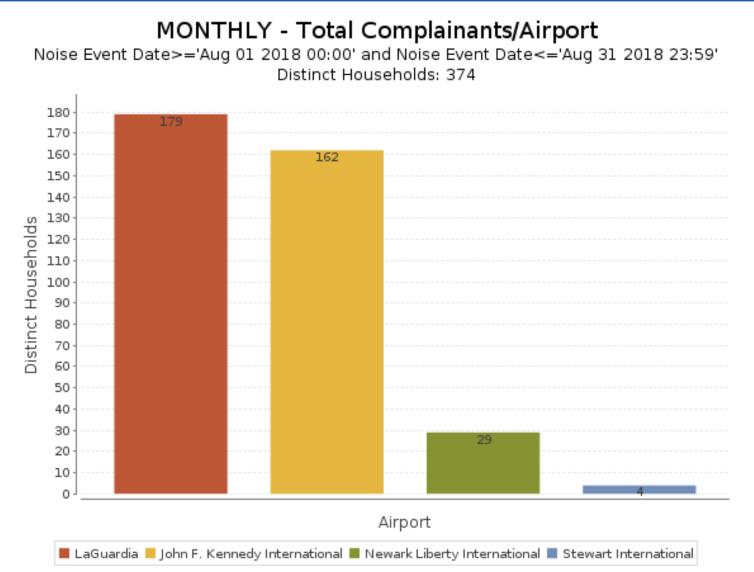
PANYNJ Noise Complaints Report

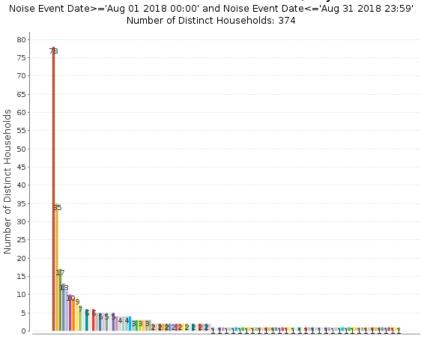
August 2018

Noise Complaints Received Via PlaneNoise System

Complainants Statistics, by Airport - August 2018



Complainants Statistics, by City - August 2018

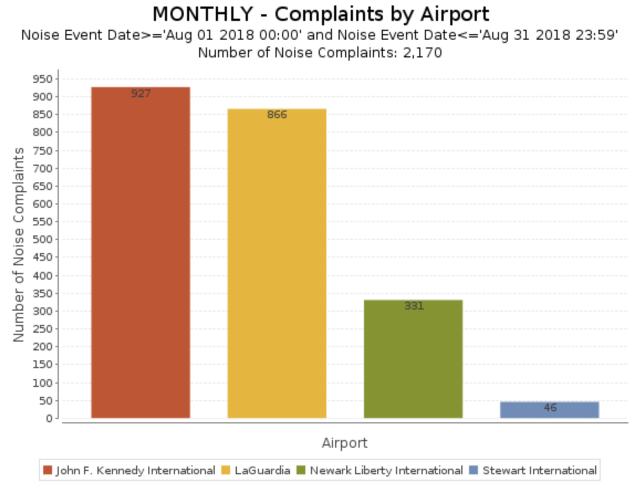


MONTHLY - Distinct Households/City

Location

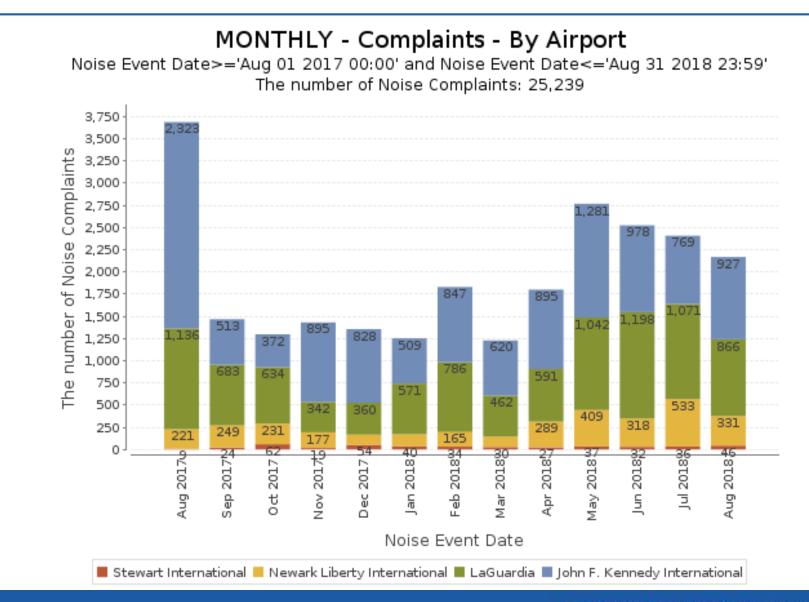
Jackson Heights Flushing New Hyde Park Valley Stream Bayside Roslyn Rosedale Brooklyn
Malverne Woodside Floral Park East Elmhurst Arverne Syosset Roslyn Heights
Fresh Meadows East Hills Cliffside Park Bronx Staten Island Lynbrook Elmont Cedarhurst
Albertson Springfield Gardens New York Kew Gardens Greenvale Garden City Cranford
Woodmere Wood Ridge Washingtonville Rutherford Rumson Rockaway Park Ridgewood
Richmond Hill Port Washington Oyster Bay Cove Oakland Gardens Montclair Laurelton Jamaica
Islip Howard Beach Hewlett Far Rockaway Woodcliff Lake Woodbury Williston Park Westfield
Weehawken Upper Montclair Stockholm Rockville Centre Princeton Oyster Bay Old Westbury
North Brunswick North Arlington Newburgh Newark Montgomery Merrick Mendham Maspeth
Manhasset Hills Long Island City Lido Beach Levittown Lawrence Jersey City Jackson heights
Forest Hills Floral park Englewood Elmhurst East Williston Rate Rockaway East Norwich
East Hampton Cedar Grove Carteret Cambria Heights Brookville Bronxville Arverne

Complaints Statistics, by Airport – August 2018



Note: Of the 2,170 complaints, approx. 959 (44 %) were made by 10 complainants (i.e. top 10 complainants)

Comparing Complaints Statistics – 13 Months, 4 Airports

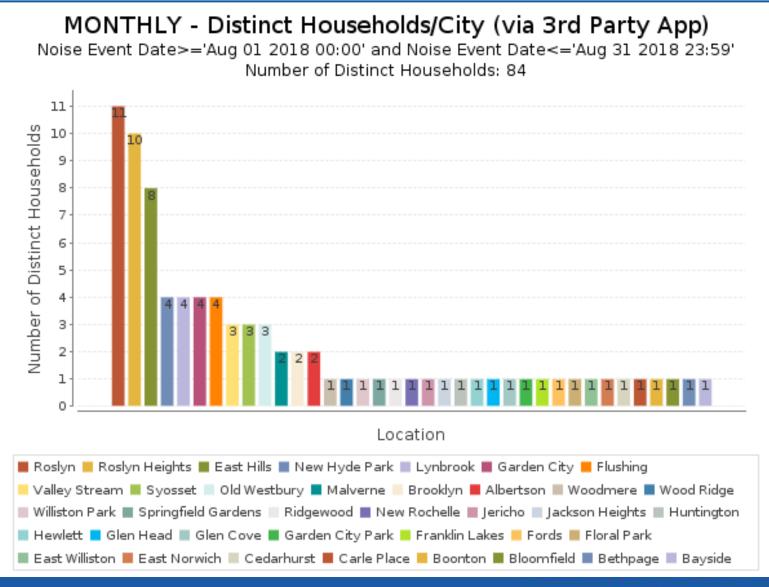


Noise Complaints Received Via Third-Party App(s)

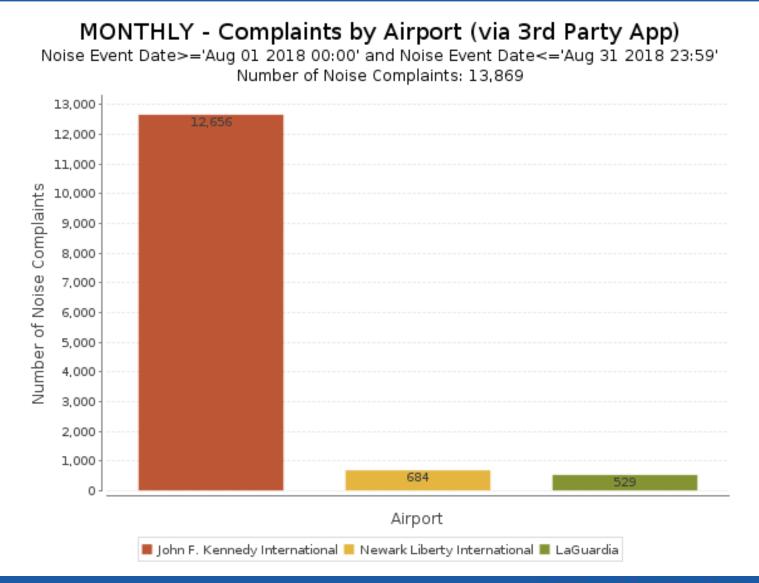
Notes:

- 1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the webform.
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.
- 3. While in the same database, data is compiled and reported a) for each individual noise complaint source, and, b) as a combination of all complaint sources.

Third-Party App Complainants, by City – August 2018



Third-Party App Complaints, by Airport – August 2018



Total No. of Complaints and Complainants – All Airports

Month	PA PlaneNoise (Complaints/Complainants)	3rd Party App (Complaints/Complainants)			
November 2017	1,433/183	492/ <mark>3</mark>			
December 2017	1,366/ <mark>150</mark>	6,260/ <mark>17</mark>			
January 2018	1,251/ <mark>184</mark>	6,758/ <mark>20</mark>			
February 2018	1,832/244	10,078/23			
March 2018	1,234/166	6,403 <mark>/22</mark>			
April 2018	1,802/225	9,492/ <mark>21</mark>			
May 2018	2,769/ <mark>375</mark>	11,864/ <mark>25</mark>			
June 2018	2,526/537	9,641/ <mark>30</mark>			
July 2018	2,409/455	9,654/ <mark>73</mark>			
August 2018	2,170/374	13,869/84			

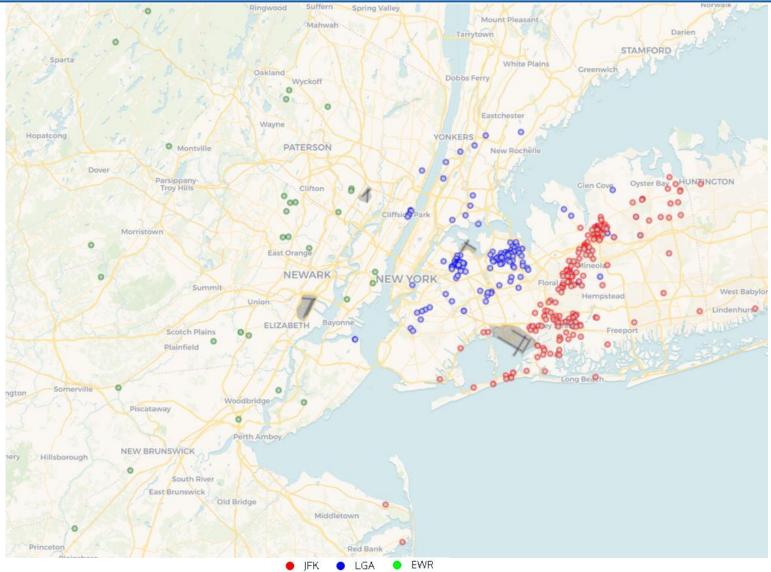
Total count updated to include EWR complaints (before it was only JFK and LGA).

Total No. of Complaints – JFK, LGA, and EWR

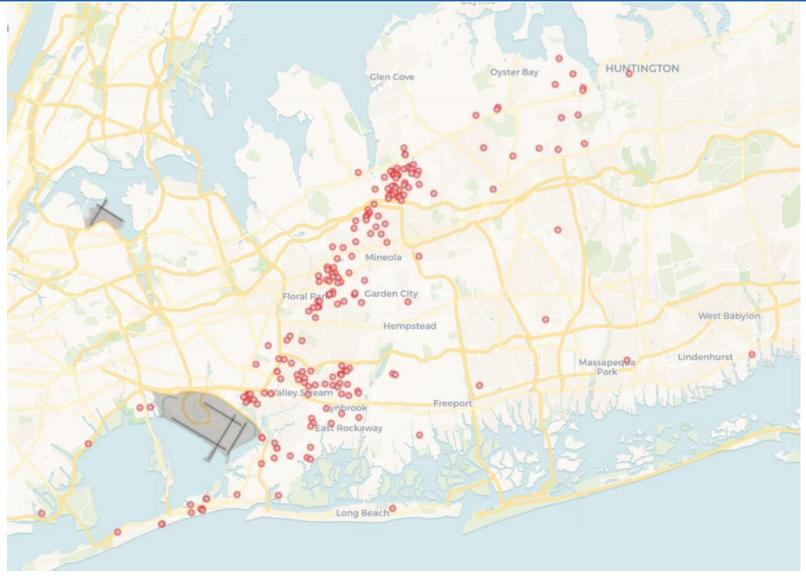
Month	JFK Complaints		LGA Complaints			EWR Complaints				
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	
Nov, 2017	895	389	1,284	342	103	445	_			
Dec, 2017	828	6,064	6,892	360	196	556				
Jan, 2018	509	6,172	6,681	571	586	1,157	- N/A			
Feb, 2018	847	9,507	10,354	786	571	1,357				
Mar, 2018	620	5,958	6,578	462	445	907				
April 2018	895	9,088	9,983	591	404	995				
May 2018	1281	11,835	13,166	1,042	29	1,071				
June 2018	978	9,550	10,528	1,198	91	1,289				
July 2018	769	9,473	10,242	1,071	162	1,233	533	19	552	
Aug 2018	927	12,656	13,583	866	529	1,395	331	684	1,015	

A typo removed (extra 3 in the middle)

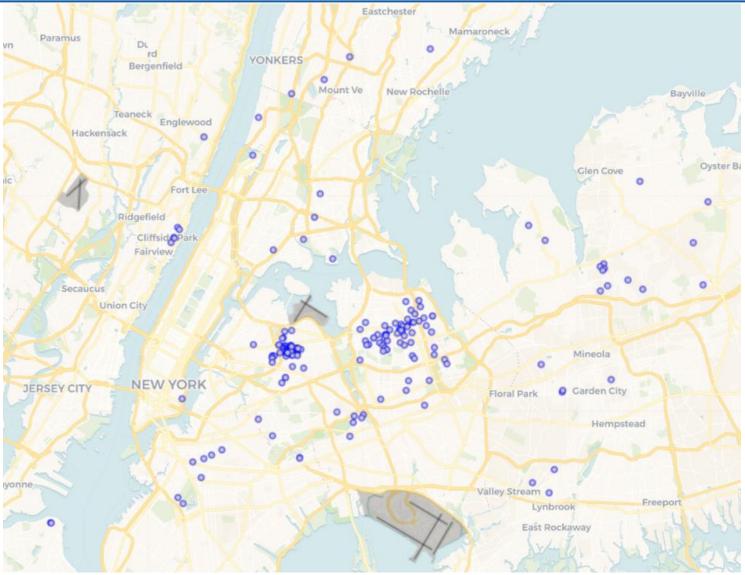
August 2018 Noise Complainants Map – ALL Airports (PA PlaneNoise & Third-Party App)



August 2018 JFK Noise Complainants Map (PA PlaneNoise & Third-Party App)



August 2018 LGA Noise Complainants Map (PA PlaneNoise & Third-Party App)



August 2018 EWR Noise Complainants Map (PA PlaneNoise & Third-Party App)

