

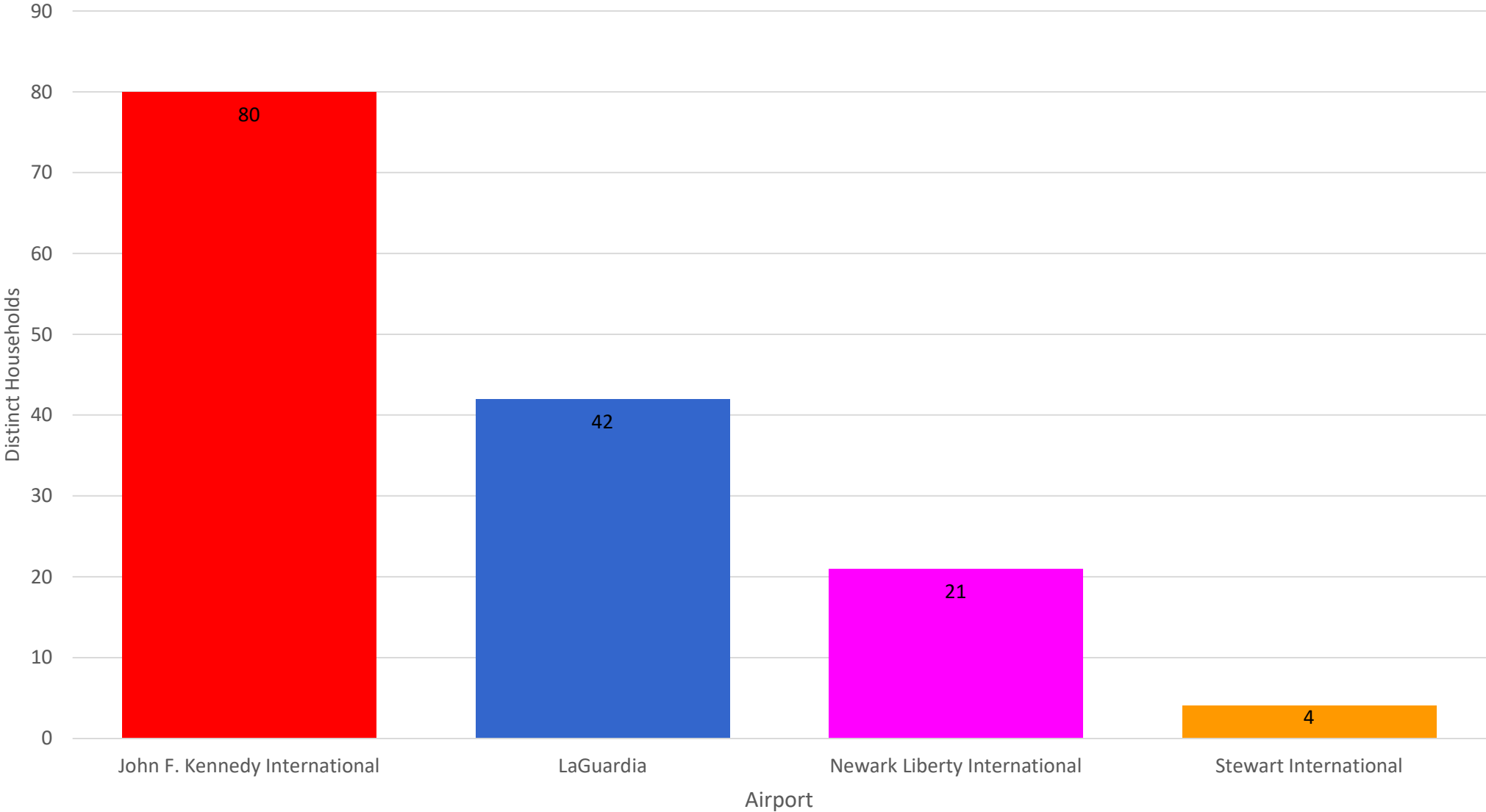
PANYNJ Noise Complaints Report

August 2020

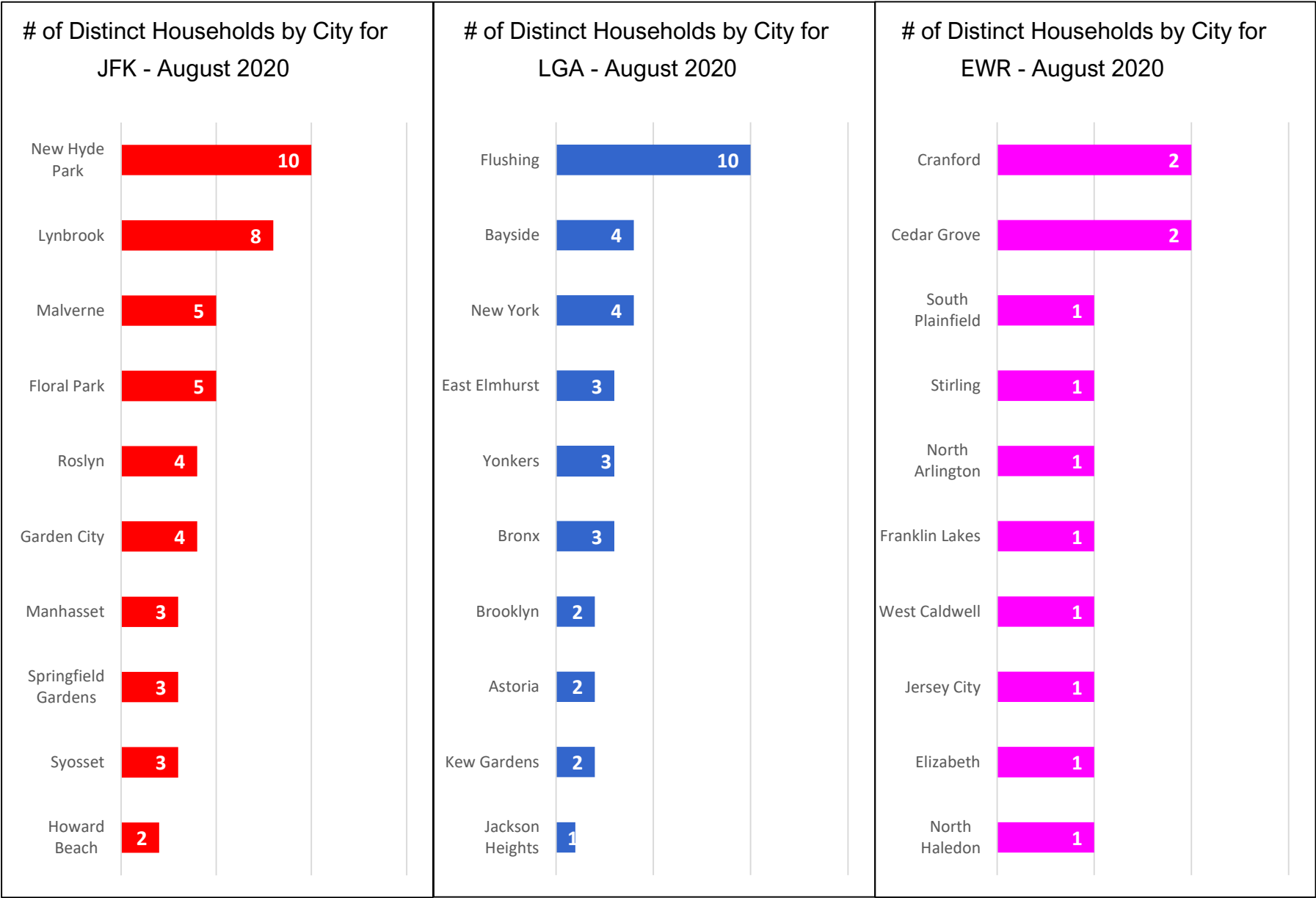
Noise Complaints Received Via PlaneNoise System

Number of Households by Airport - August 2020

MONTHLY – Total Households/Airport
Noise Event Date Range: Aug 01 2020 to Aug 31 2020
Distinct Households: 147



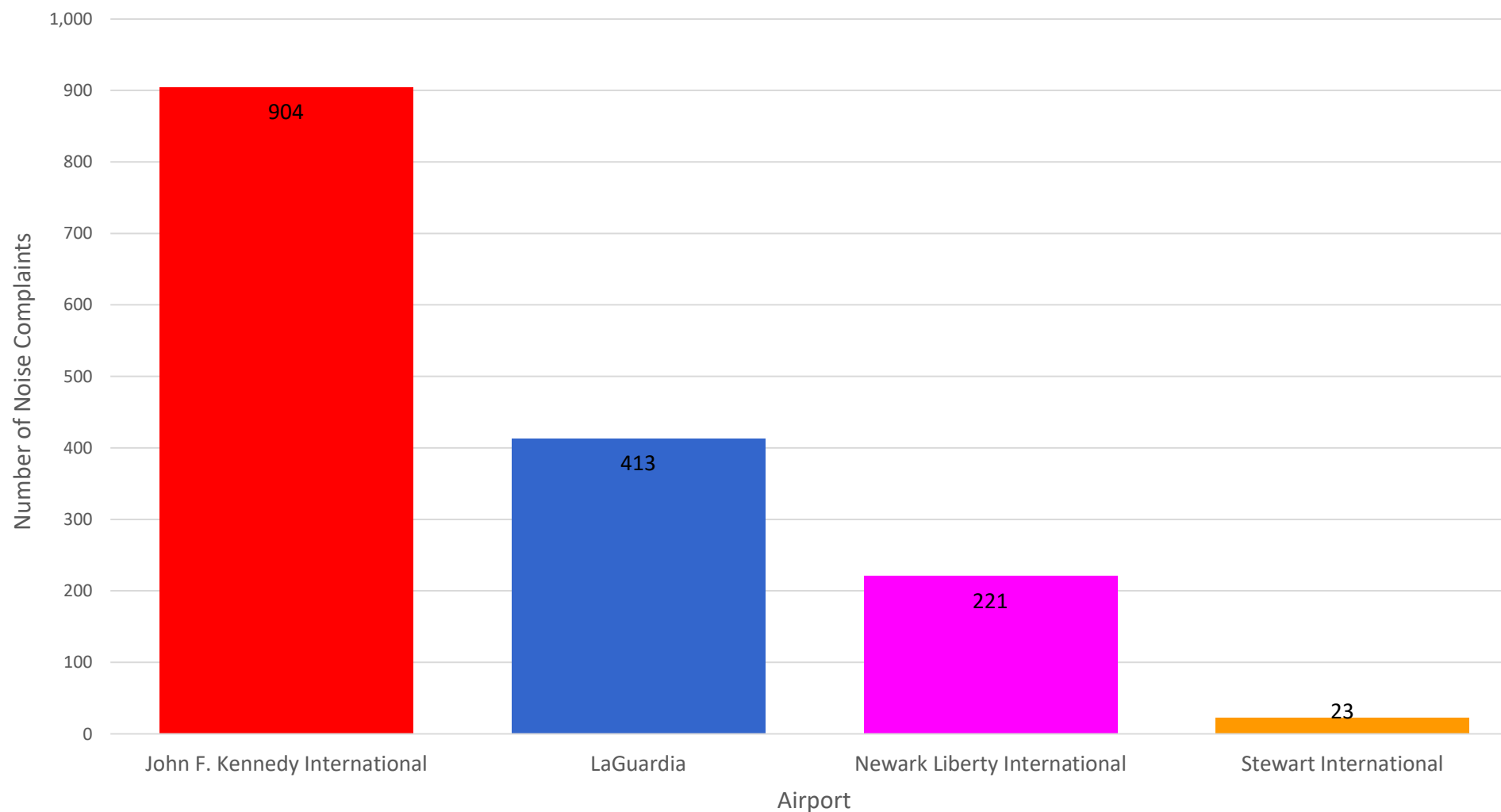
Households Statistics, by City* - August 2020



*Top 10 Cities

Number of Complaints by Airport - August 2020

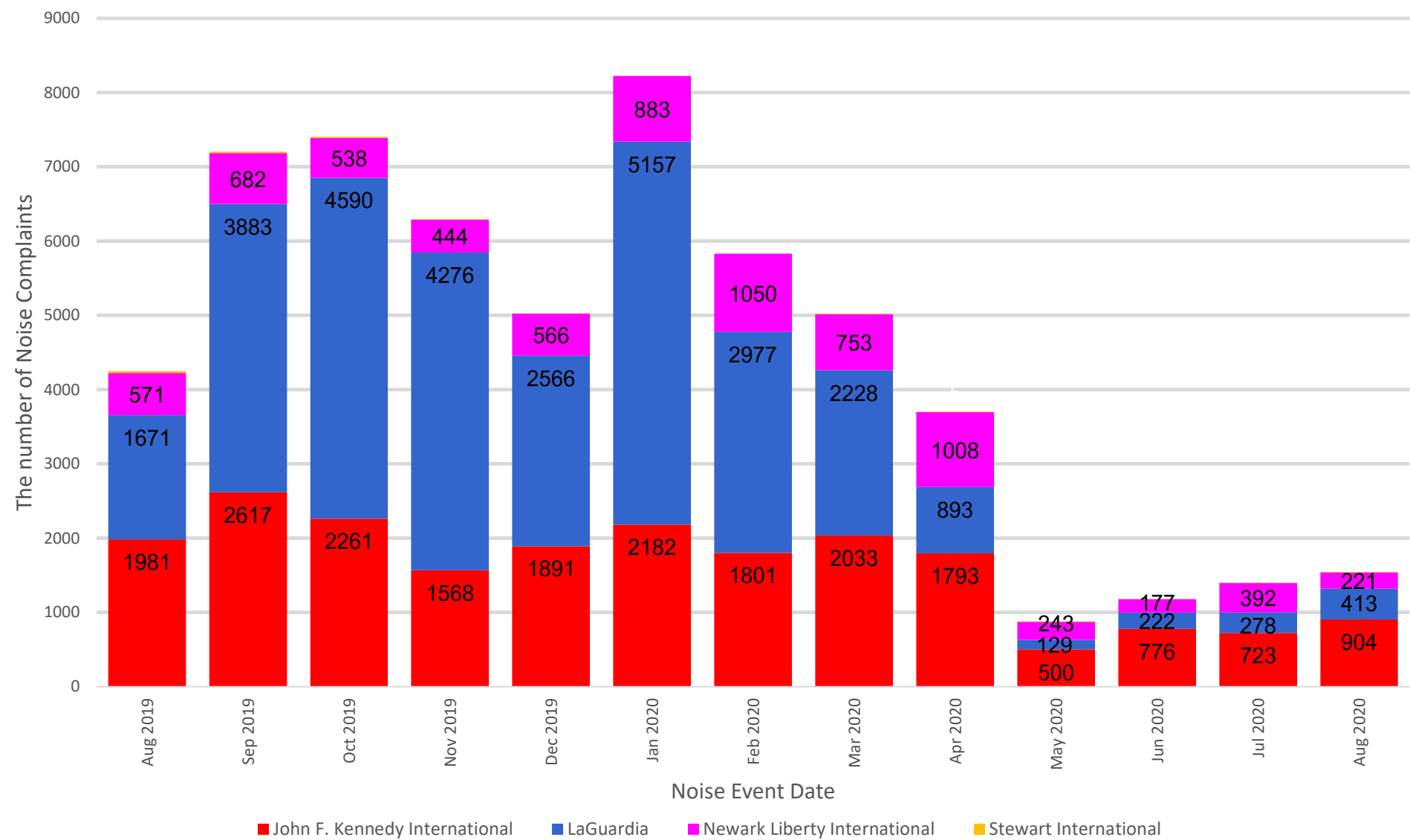
MONTHLY – Complaints by Airport
Noise Event Date Range: Aug 01 2020 to Aug 31 2020
Number of Noise Complaints: 1,561



Note: Of the 1,561 complaints, 914 (59 %) were submitted by 10 Households

13-Month Overview: Number of Complaints by Airport

MONTHLY – Complaints – By Airport
Noise Event Date Range: Aug 01 2019 to Aug 31 2020
The number of Noise Complaints: 57,952

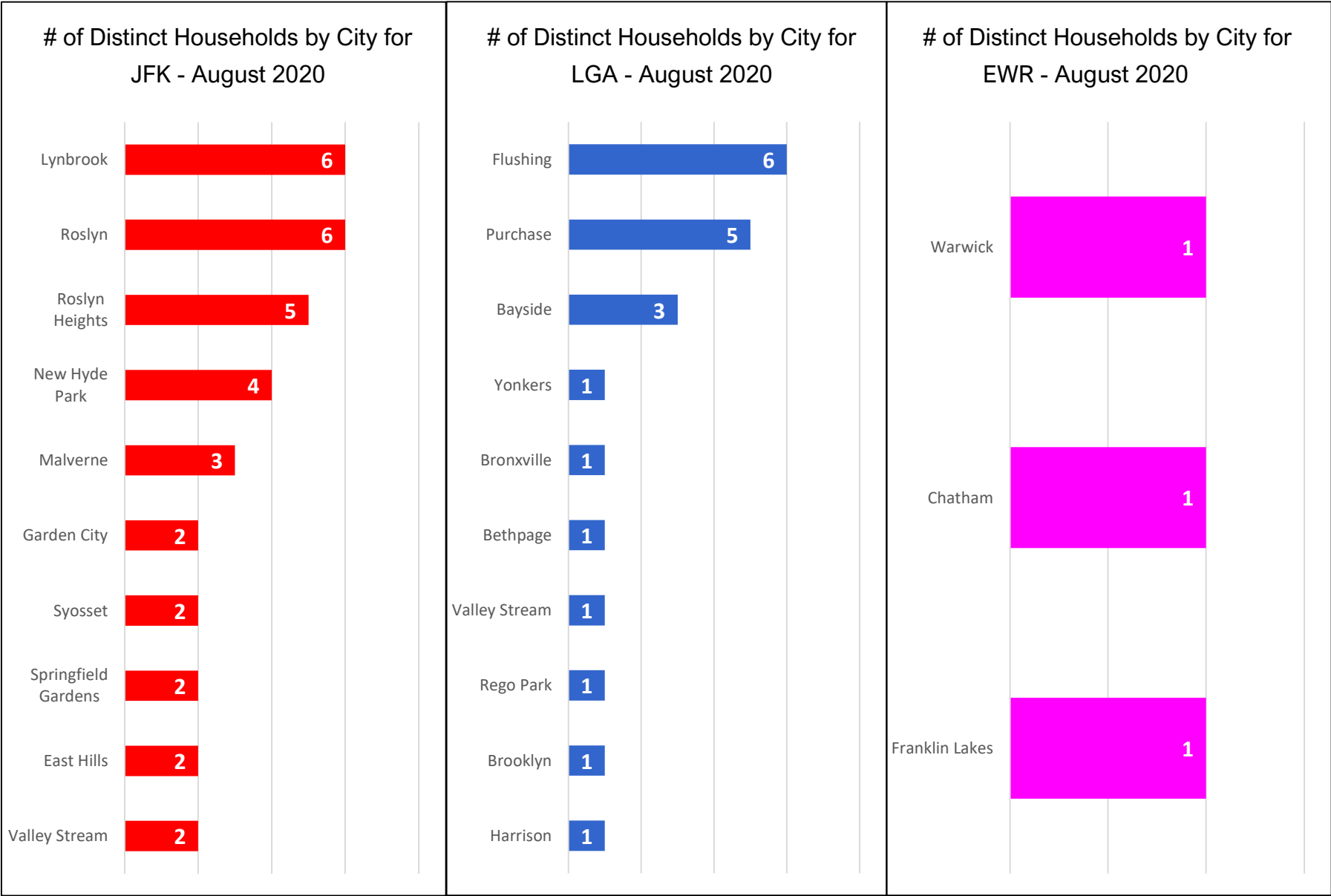


Noise Complaints Received Via Third-Party App(s)

Notes:

1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the web form.
2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.
3. While in the same database, data is compiled and reported a) for each individual noise source, and, b)

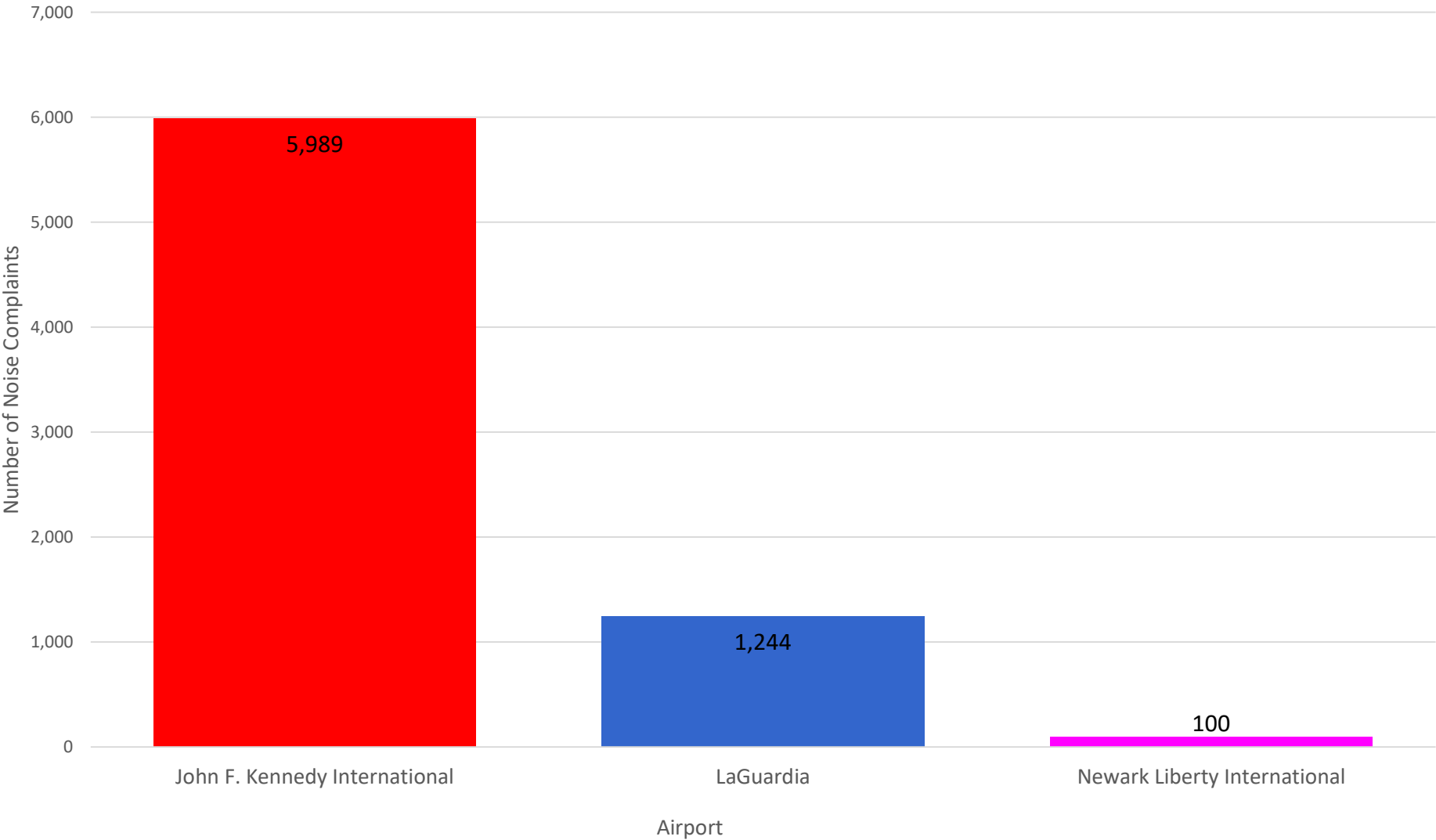
Third-Party App Households Locations, by City* - August 2020



*Top 10 Cities

Third-Party App Number of Complaints by Airport - August 2020

MONTHLY – Complaints by Airport (via 3rd Party App)”
Noise Event Date Range: Aug 01 2020 to Aug 31 2020
Number of Noise Complaints: 7,333



Note: Of the 7,333 complaints, 5,841 (80 %) were submitted by 10 Households

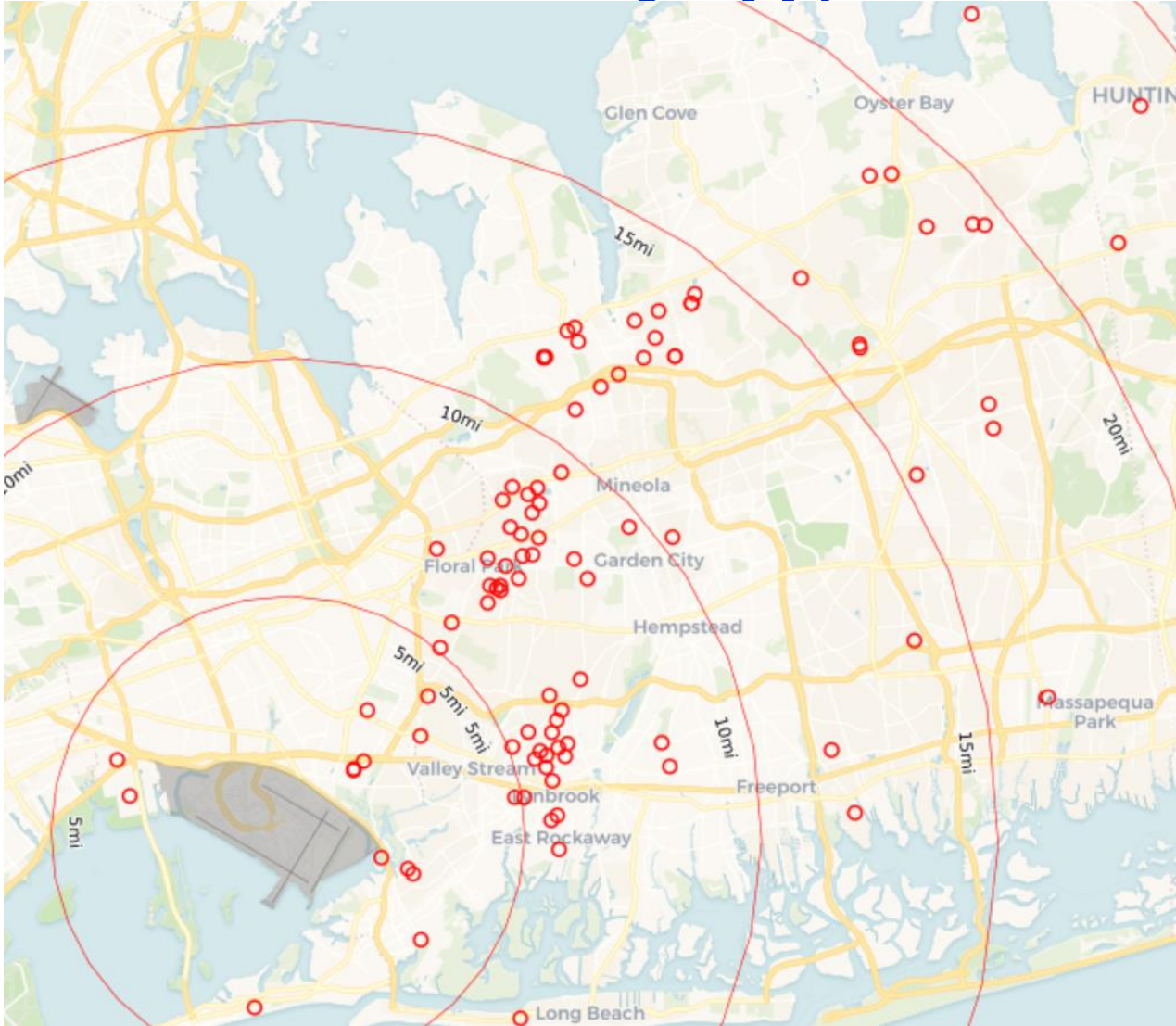
Total No. of Complaints and Households - All Airports

Month	PA PlaneNoise (Complaints/ Households)	3rd Party App (Complaints/ Households)
August 2019	4,247 / 352	23,427 / 146
September 2019	7,203 / 548	29,887 / 163
October 2019	7,403 / 702	29,978 / 168
November 2019	6,301 / 471	23,292 / 163
December 2019	5,024 / 287	17,684 / 151
January 2020	8,231 / 212	18,176 / 143
February 2020	5,842 / 197	14,530 / 140
March 2020	5,015 / 214	14,322 / 133
April 2020	3,697 / 170	11,485 / 124
May 2020	873 / 89	1,431 / 59
June 2020	1,191 / 105	2,315 / 73
July 2020	1,411 / 161	3,635 / 83
August 2020	1,561 / 147	7,333 / 78

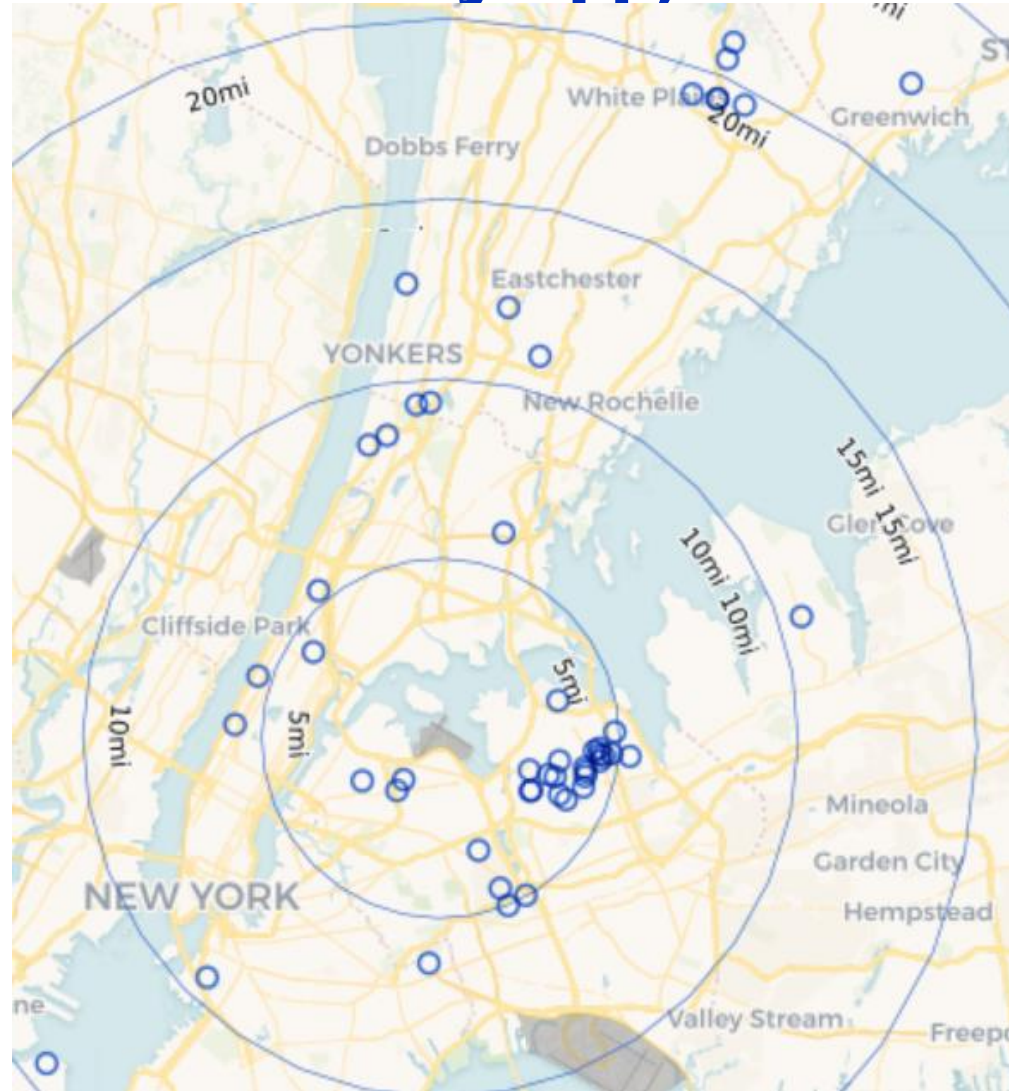
Total No. of Complaints - JFK, LGA, EWR

Month	JFK Complaints			LGA Complaints			EWR Complaints		
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
Aug 2019	1,983	17,622	19,605	1,677	5,738	7,415	563	67	630
Sep 2019	2,610	23,760	26,370	3,892	5,964	9,856	681	163	844
Oct 2019	2,314	24,934	27,248	4,590	4,593	9,183	485	451	936
Nov 2019	1,568	18,825	20,393	4,279	4,078	8,357	444	389	833
Dec 2019	1,891	12,030	13,921	2,567	5,151	7,718	566	503	1,069
Jan 2020	2,188	13,786	15,974	5,153	4,144	9,297	884	240	1,124
Feb 2020	1,801	10,312	12,113	2,977	3,911	6,888	1,064	307	1,371
Mar 2020	2,033	10,055	12,088	2,228	3,920	6,148	753	347	1,100
Apr 2020	1,793	9,430	11,223	893	1,773	2,666	1,008	282	1,290
May 2020	500	1,213	1,713	129	215	344	243	3	246
Jun 2020	776	1,822	2,598	222	489	711	177	4	181
Jul 2020	723	2,639	3,362	278	977	1,255	392	19	411
Aug 2020	904	5,989	6,893	413	1,244	1,657	221	100	321

August 2020 JFK Households Location Map (PA PlaneNoise & Third-Party App)



August 2020 LGA Households Location Map (PA PlaneNoise & Third-Party App)



August 2020 EWR Households Location Map (PA PlaneNoise & Third-Party App)

