

PANYNJ Noise Complaints Report

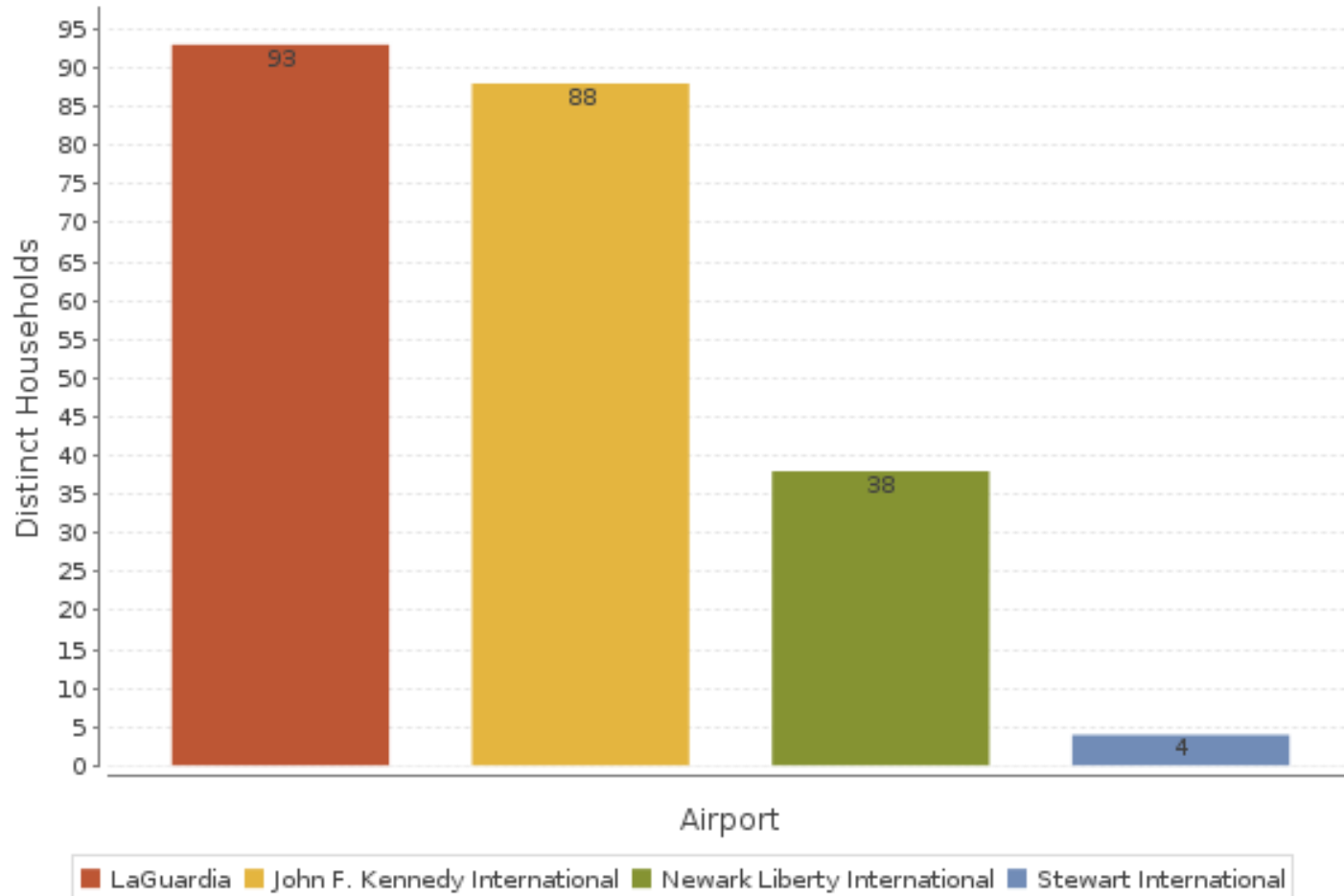
December 2018

Noise Complaints Received Via PlaneNoise System

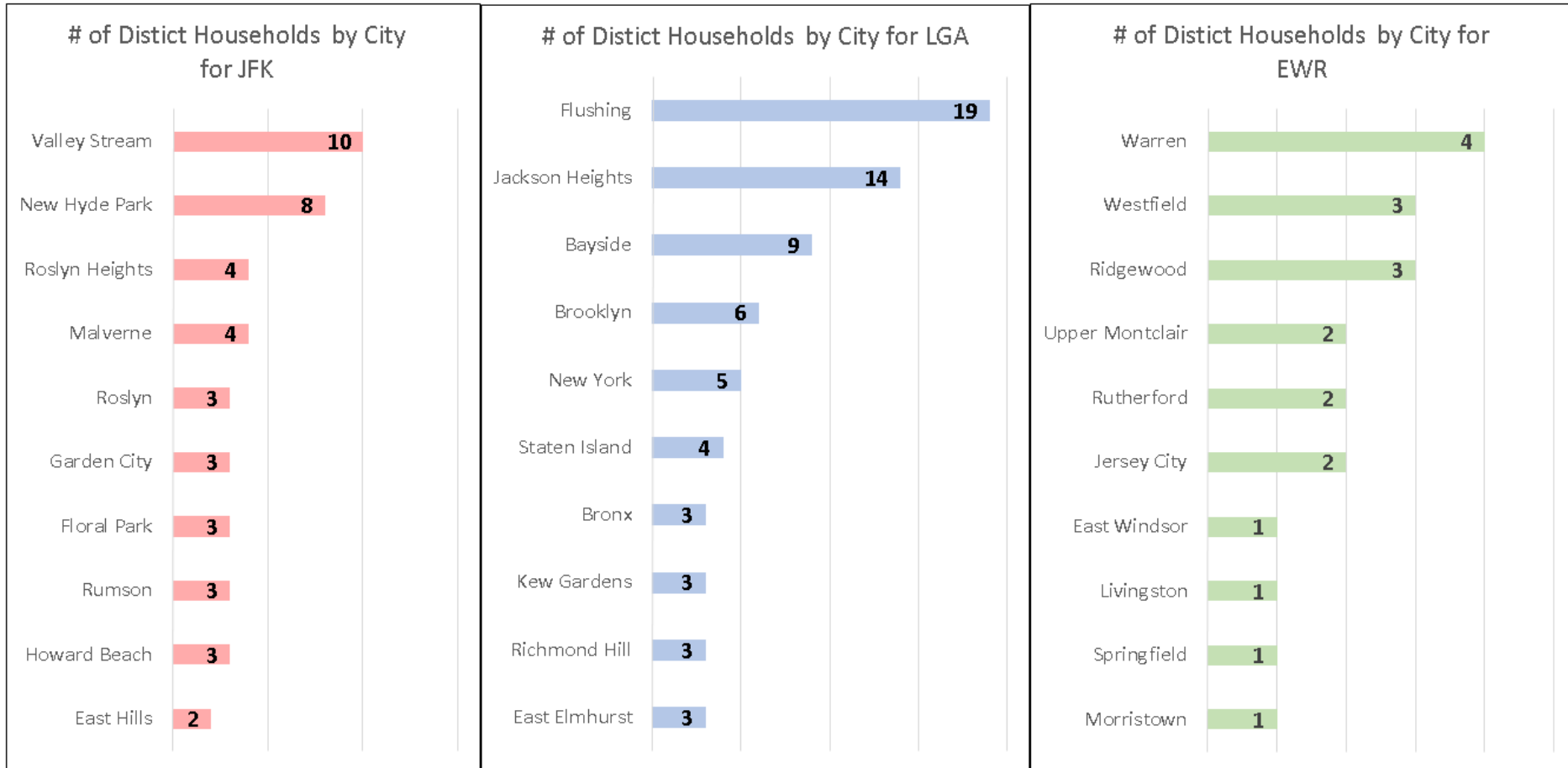
Number of Households by Airport - December 2018

MONTHLY - Total Households/Airport

Noise Event Date >='Dec 01 2018 00:00' and Noise Event Date <='Dec 31 2018 23:59'
Distinct Households: 223



Households Statistics, by City* - December 2018

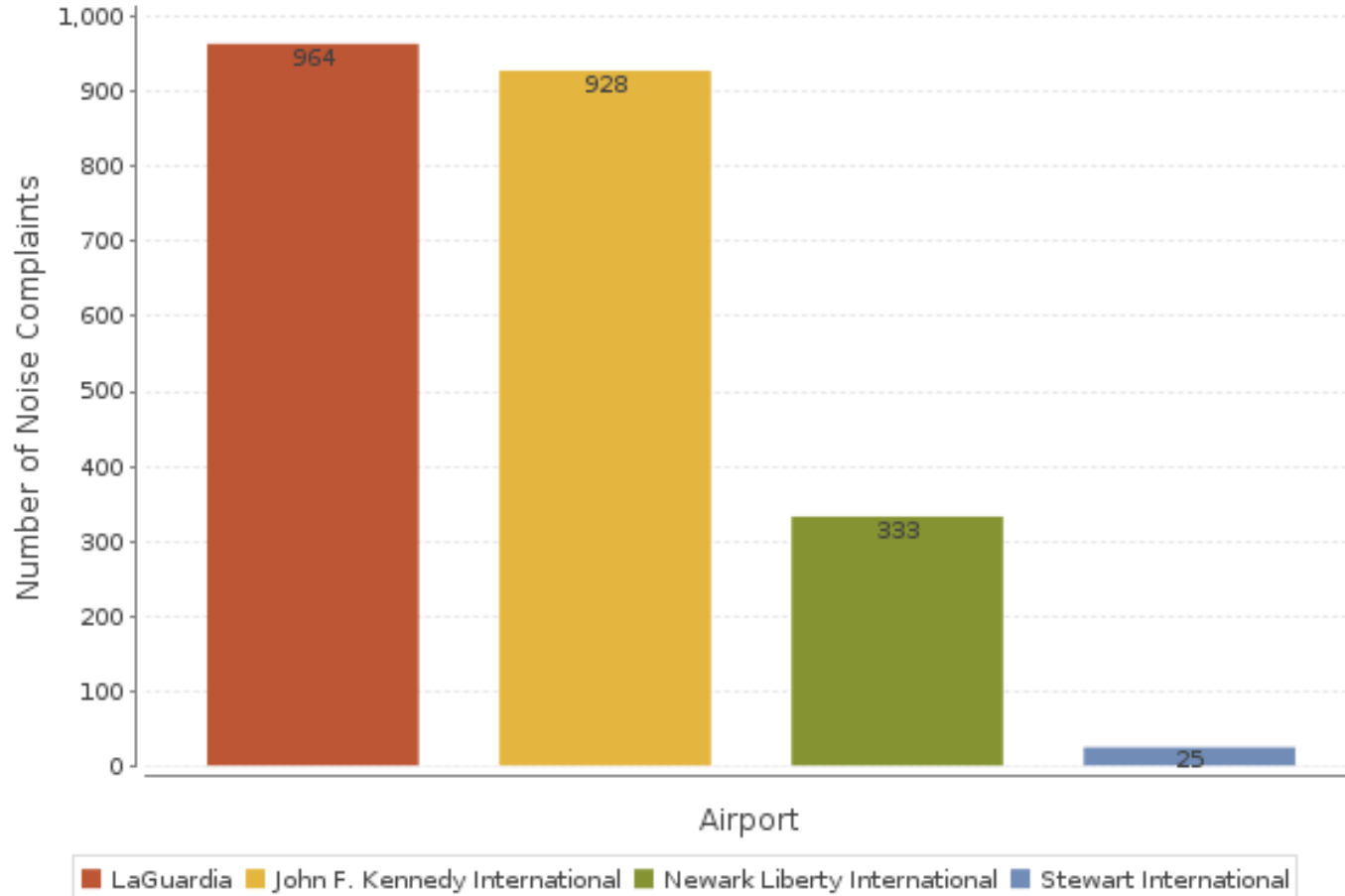


* Top 10 Cities

Number of Complaints by Airport – December 2018

MONTHLY - Complaints by Airport

Noise Event Date >='Dec 01 2018 00:00' and Noise Event Date <='Dec 31 2018 23:59'
Number of Noise Complaints: 2,250



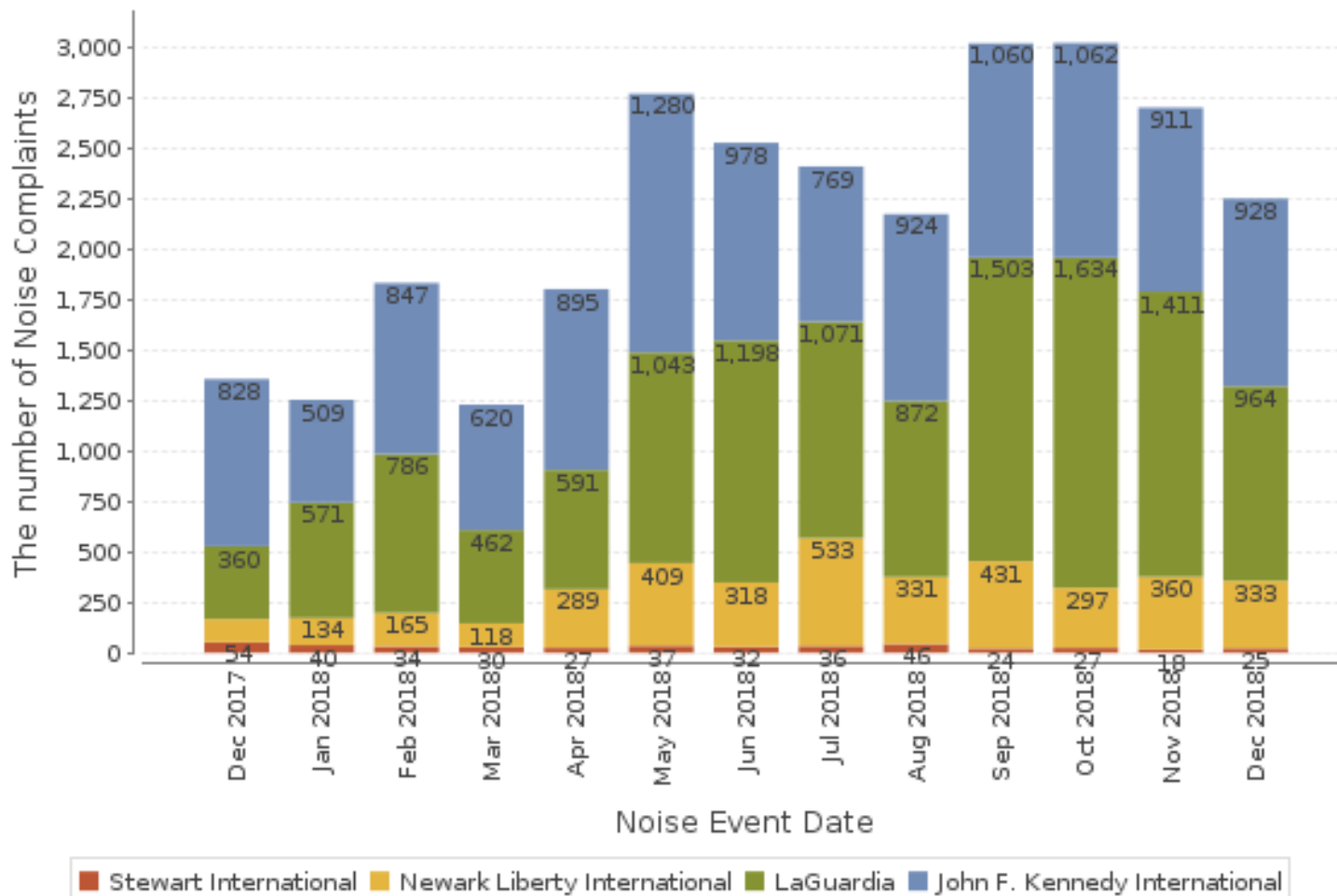
Note: Of the 2,250 complaints, approx. 1,334 (59%) were submitted by 10 Households

13-Month Overview: Number of Complaints by Airport

MONTHLY - Complaints - By Airport

Noise Event Date >='Dec 01 2017 00:00' and Noise Event Date <='Dec 31 2018 23:59'

The number of Noise Complaints: 28,340

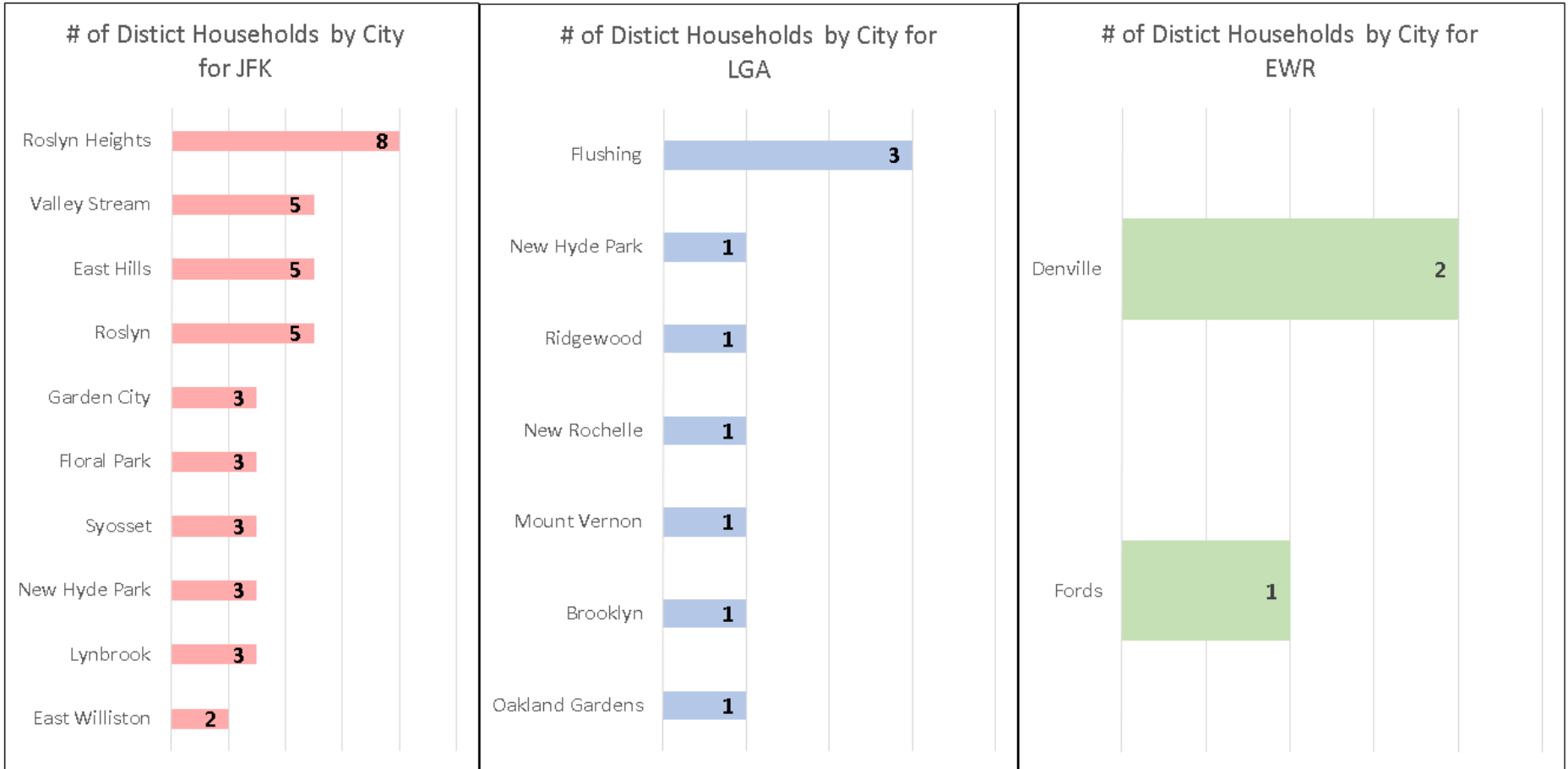


Noise Complaints Received Via Third-Party App(s)

Notes:

- 1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the webform.*
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.*
- 3. While in the same database, data is compiled and reported a) for each individual noise complaint source, and, b) as a combination of all complaint sources.*

Third-Party App Households Locations, by City* –December 2018



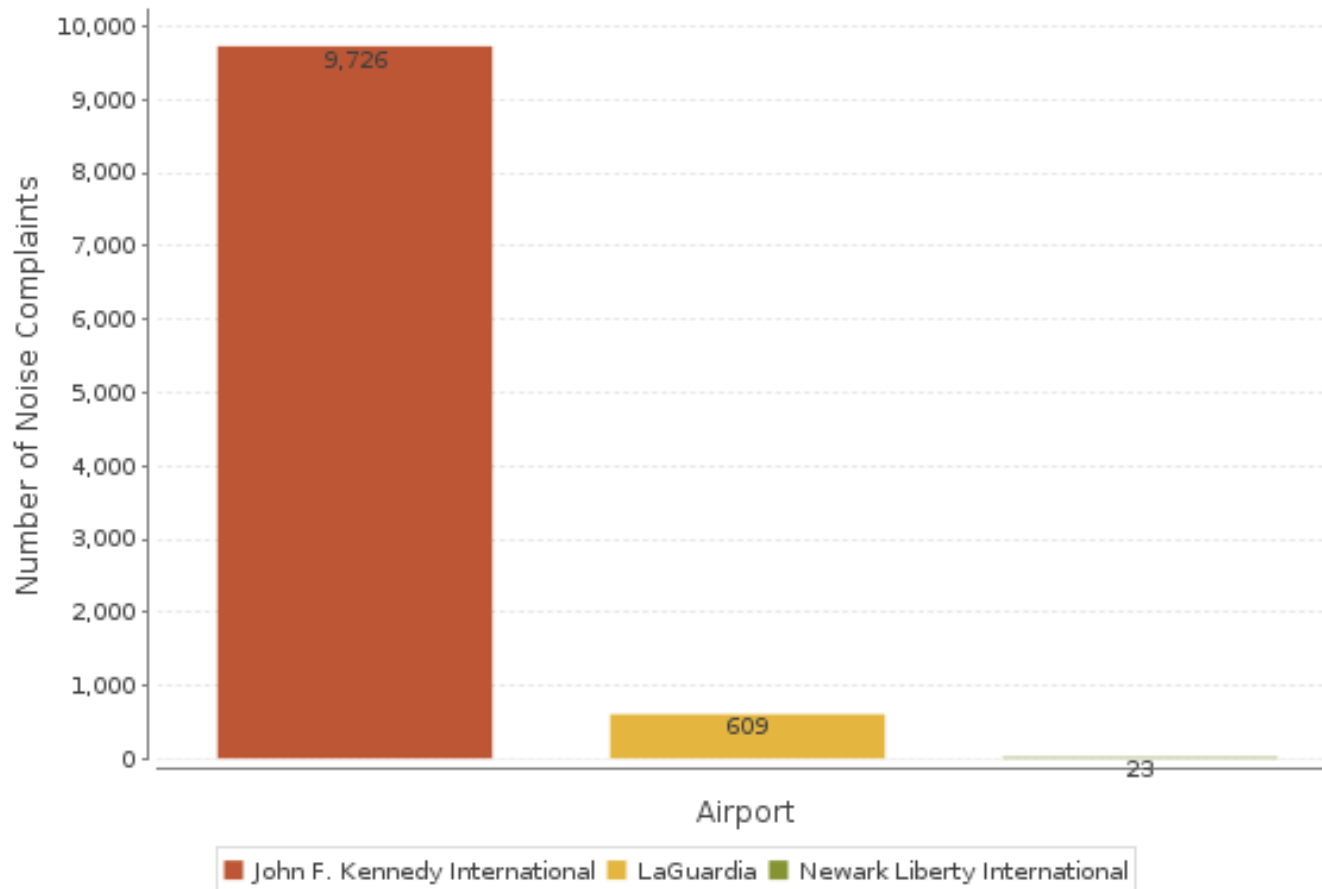
* Top 10 Cities

Third-Party App Complaints, by Airport – December 2018

MONTHLY - Complaints by Airport (via 3rd Party App)

Noise Event Date>='Dec 01 2018 00:00' and Noise Event Date<='Dec 31 2018 23:59'

Number of Noise Complaints: 10,358



Note: Of the 10,358 complaints, approx. 6,791 (66%) were submitted by 10 Households

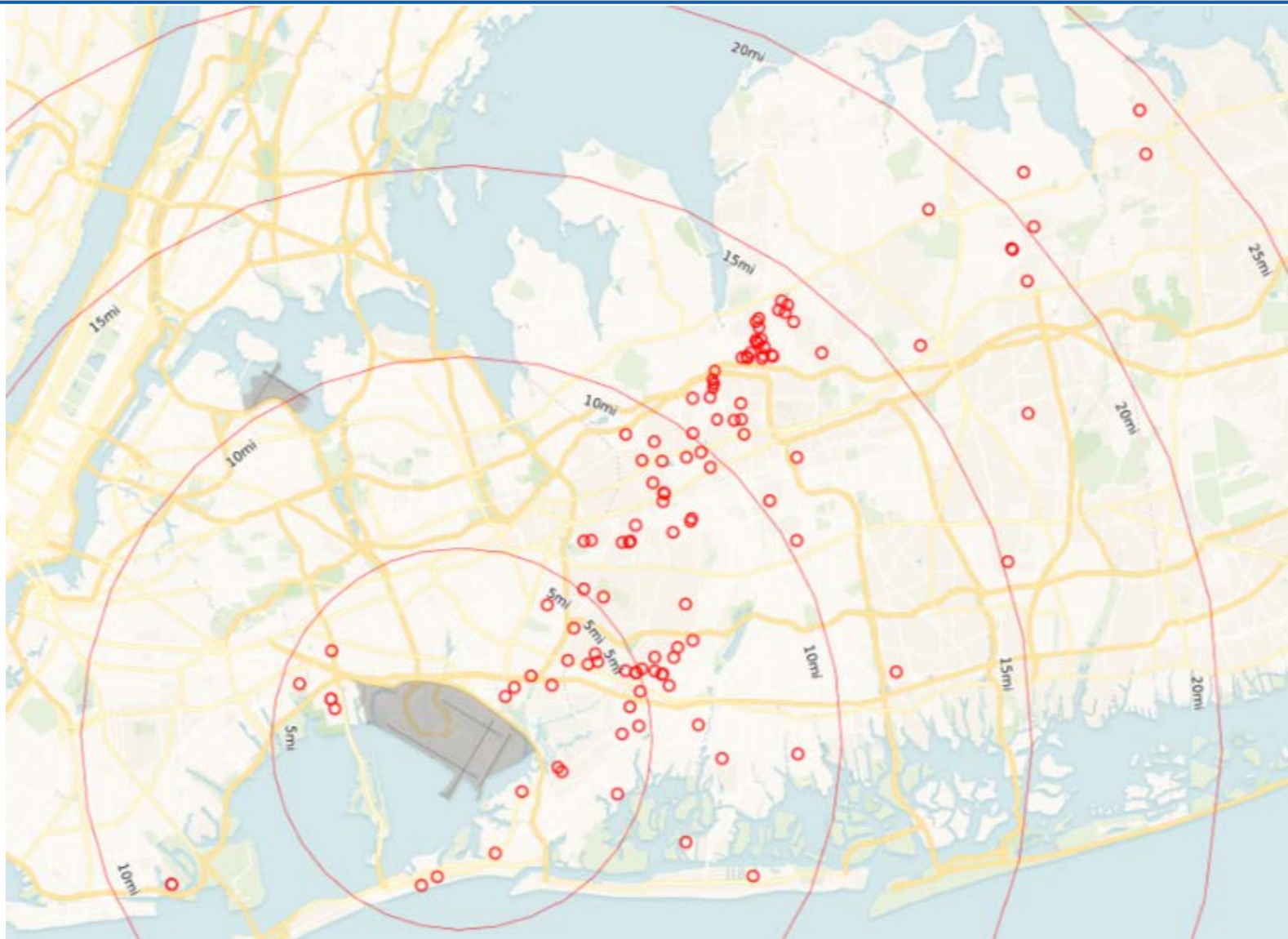
Total No. of Complaints and Households – All Airports

Month	PA PlaneNoise (Complaints/ Households)	3rd Party App (Complaints/ Households)
December 2017	1,366/ 150	6,260/ 17
January 2018	1,251/ 184	6,758/ 20
February 2018	1,832/ 244	10,078/ 23
March 2018	1,234/ 166	6,403/ 22
April 2018	1,802/ 225	9,492/ 21
May 2018	2,769/ 375	11,864/ 25
June 2018	2,526/ 537	9,641/ 30
July 2018	2,409/ 455	9,654/ 73
August 2018	2,170/ 374	13,869/ 84
September 2018	3,018/ 403	16,254/ 90
October 2018	3,020/ 405	15,484/ 88
November 2018	2,700/ 216	12,916/ 73
December 2018	2,250/ 223	10,358/ 71

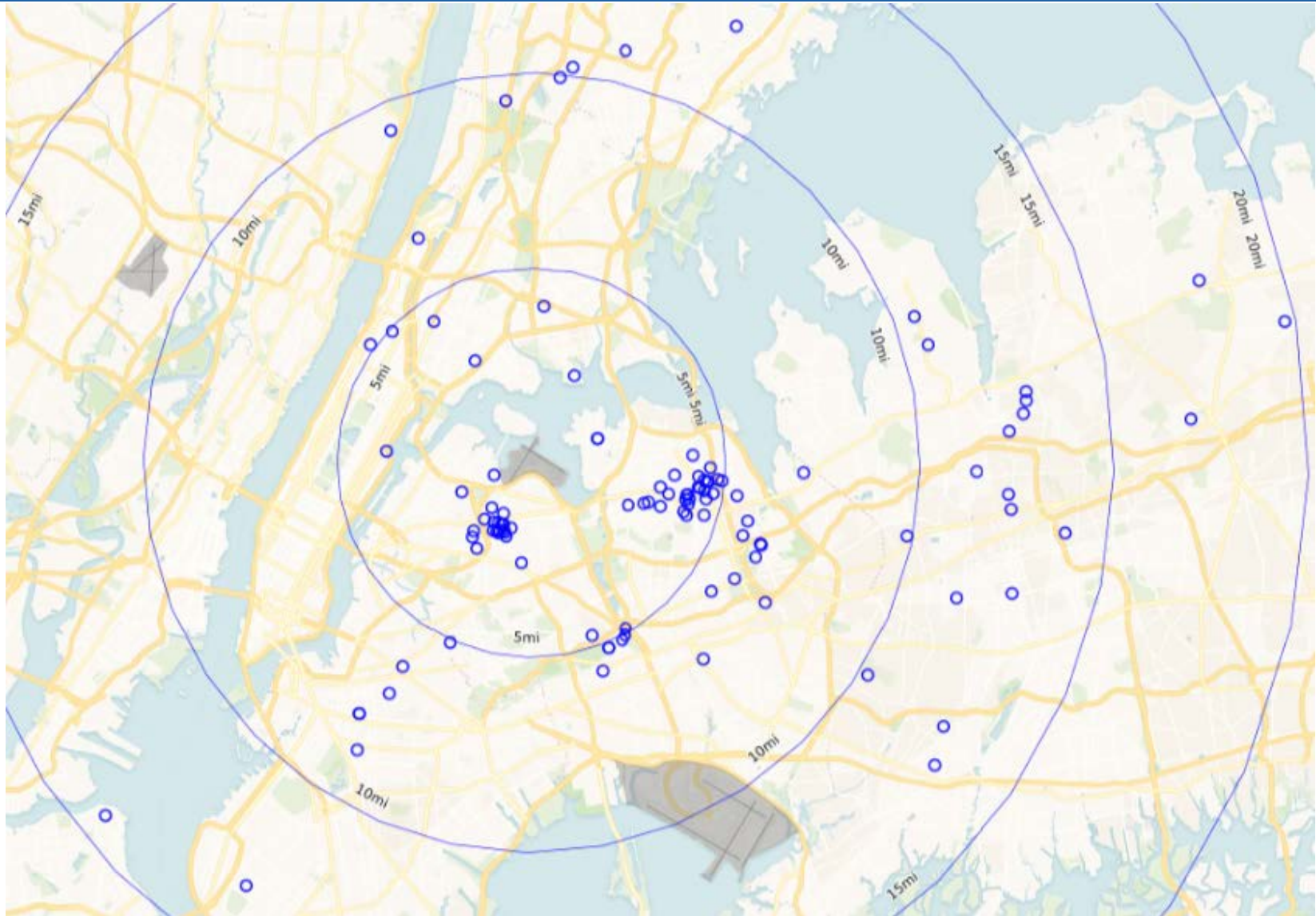
Total No. of Complaints – JFK, LGA, and EWR

Month	JFK Complaints			LGA Complaints			EWR Complaints		
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
Dec, 2017	828	6,064	6,892	360	196	556	N/A		
Jan, 2018	509	6,172	6,681	571	586	1,157			
Feb, 2018	847	9,507	10,354	786	571	1,357			
Mar, 2018	620	5,958	6,578	462	445	907			
April 2018	895	9,088	9,983	591	404	995			
May 2018	1,281	11,835	13,166	1,042	29	1,071			
June 2018	978	9,550	10,528	1,198	91	1,289			
July 2018	769	9,473	10,242	1,071	162	1,233	533	19	552
Aug 2018	927	12,656	13,583	866	529	1,395	331	684	1,015
Sep 2018	1,060	14,853	15,913	1,503	2,535	2,092	431	369	800
Oct 2018	1,062	13,726	14,788	1,634	1,541	3,175	297	217	514
Nov 2018	911	11,876	12,787	1,411	906	2,317	360	134	494
Dec 2018	928	9,726	10,654	964	609	1,573	333	23	356

December 2018 JFK Households Locations Map (PA PlaneNoise & Third-Party App)



December 2018 LGA Households Locations Map (PA PlaneNoise & Third-Party App)



December 2018 EWR Households Locations Map (PA PlaneNoise & Third-Party App)

