

# **PANYNJ Noise Complaints Report**

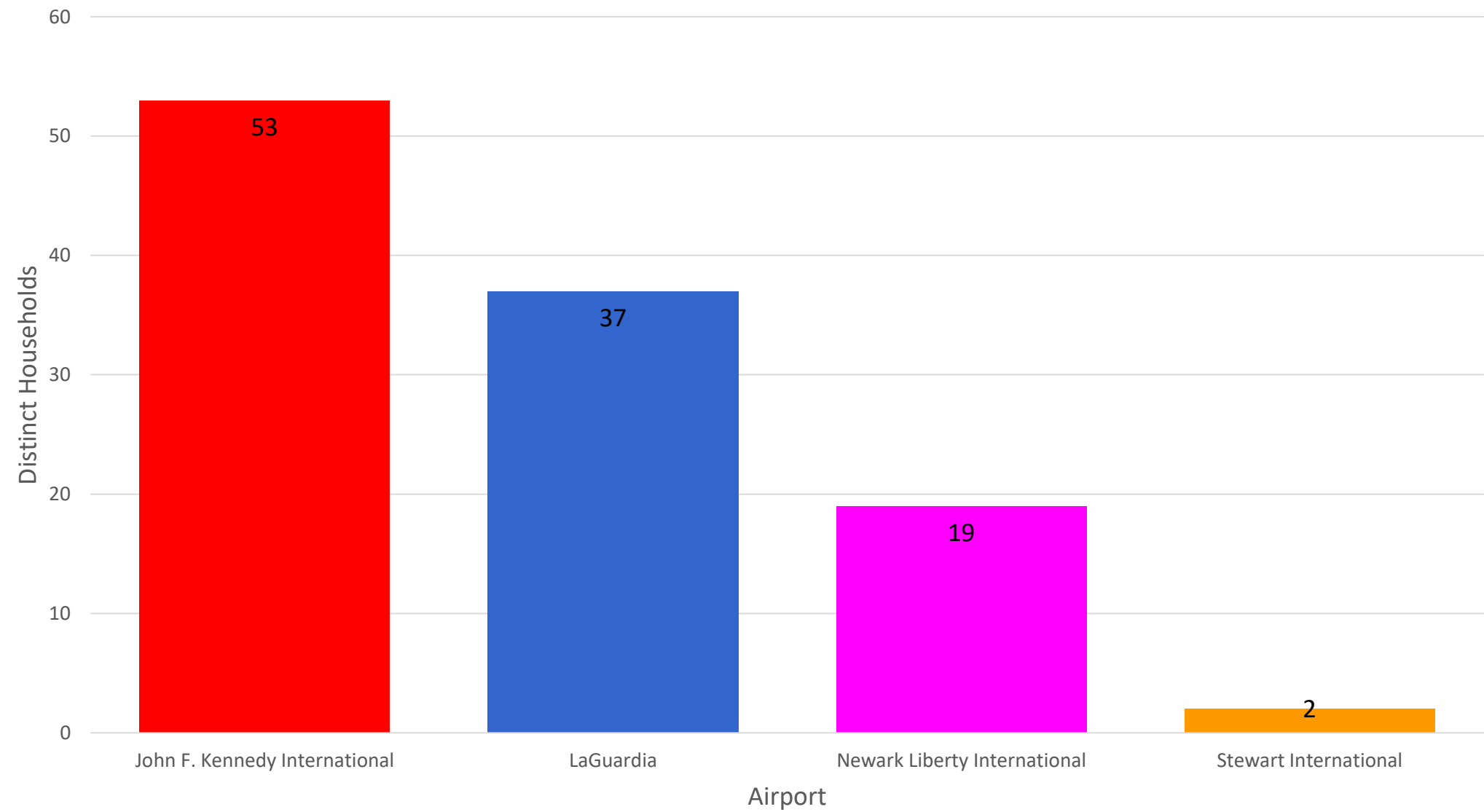
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**December 2020**

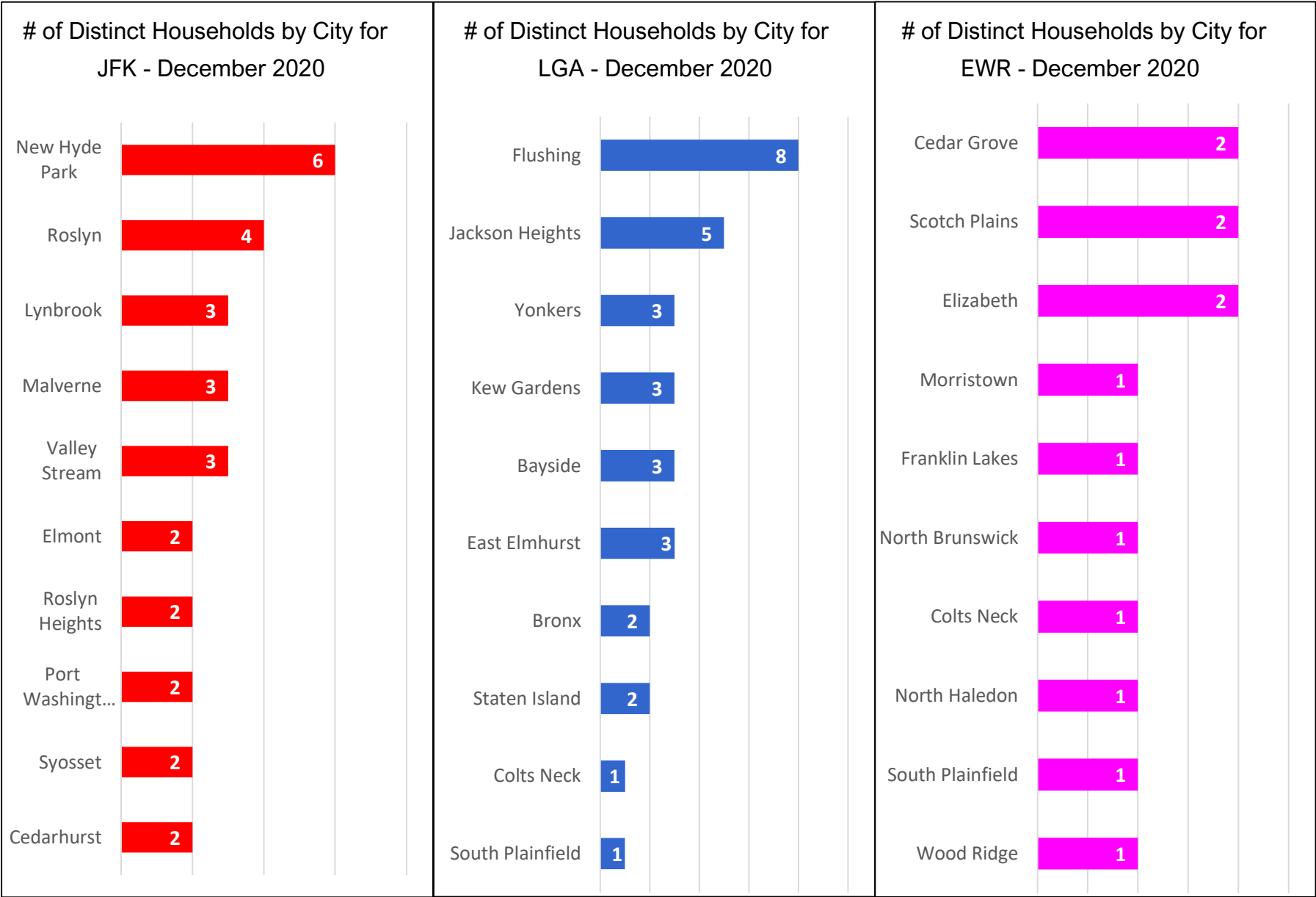
# Noise Complaints Received Via PlaneNoise System

# Number of Households by Airport - December 2020

MONTHLY – Total Households/Airport  
Noise Event Date Range: Dec 01 2020 to Dec 31 2020  
Distinct Households: 111

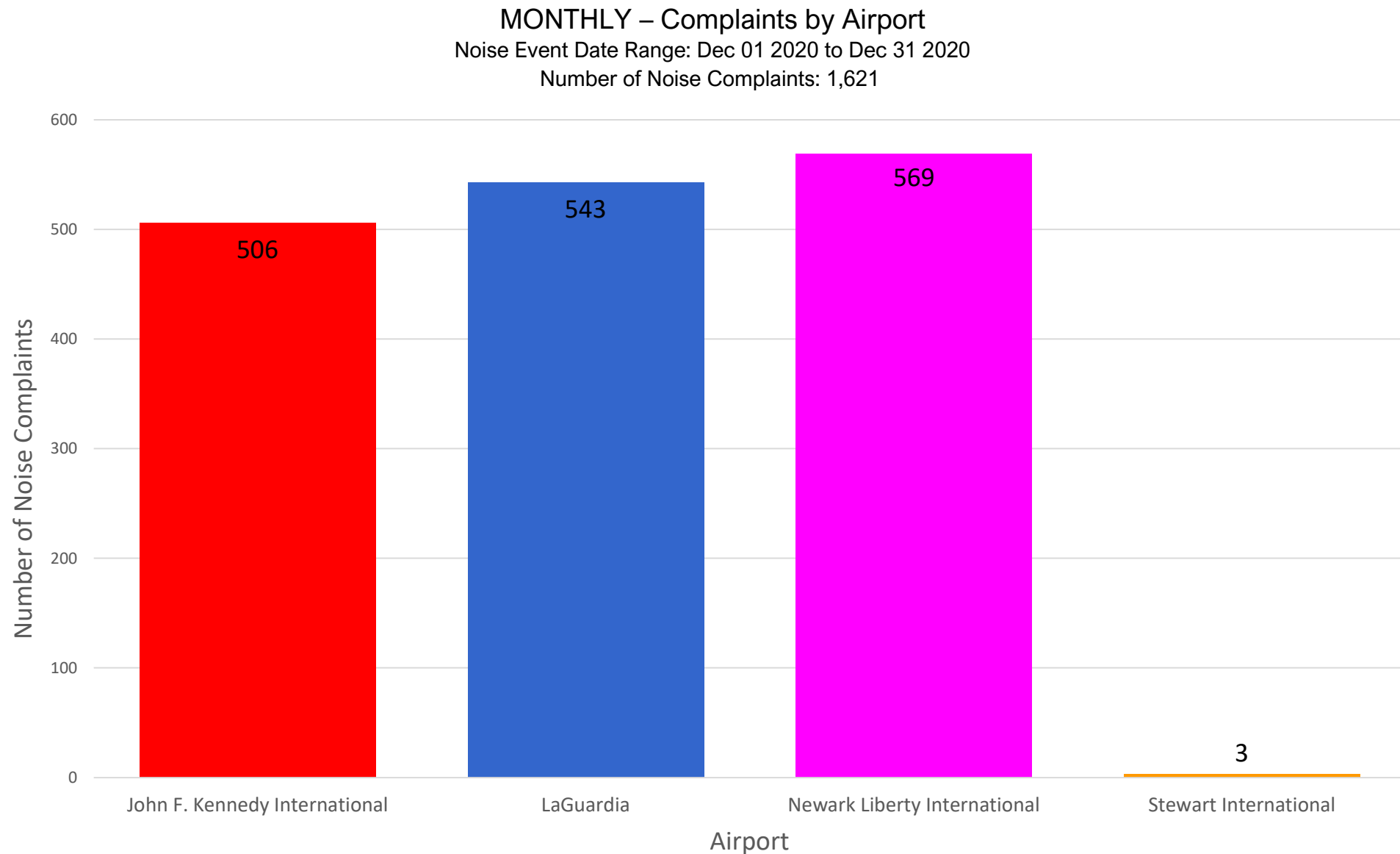


# Households Statistics, by City\* - December 2020



\*Top 10 Cities

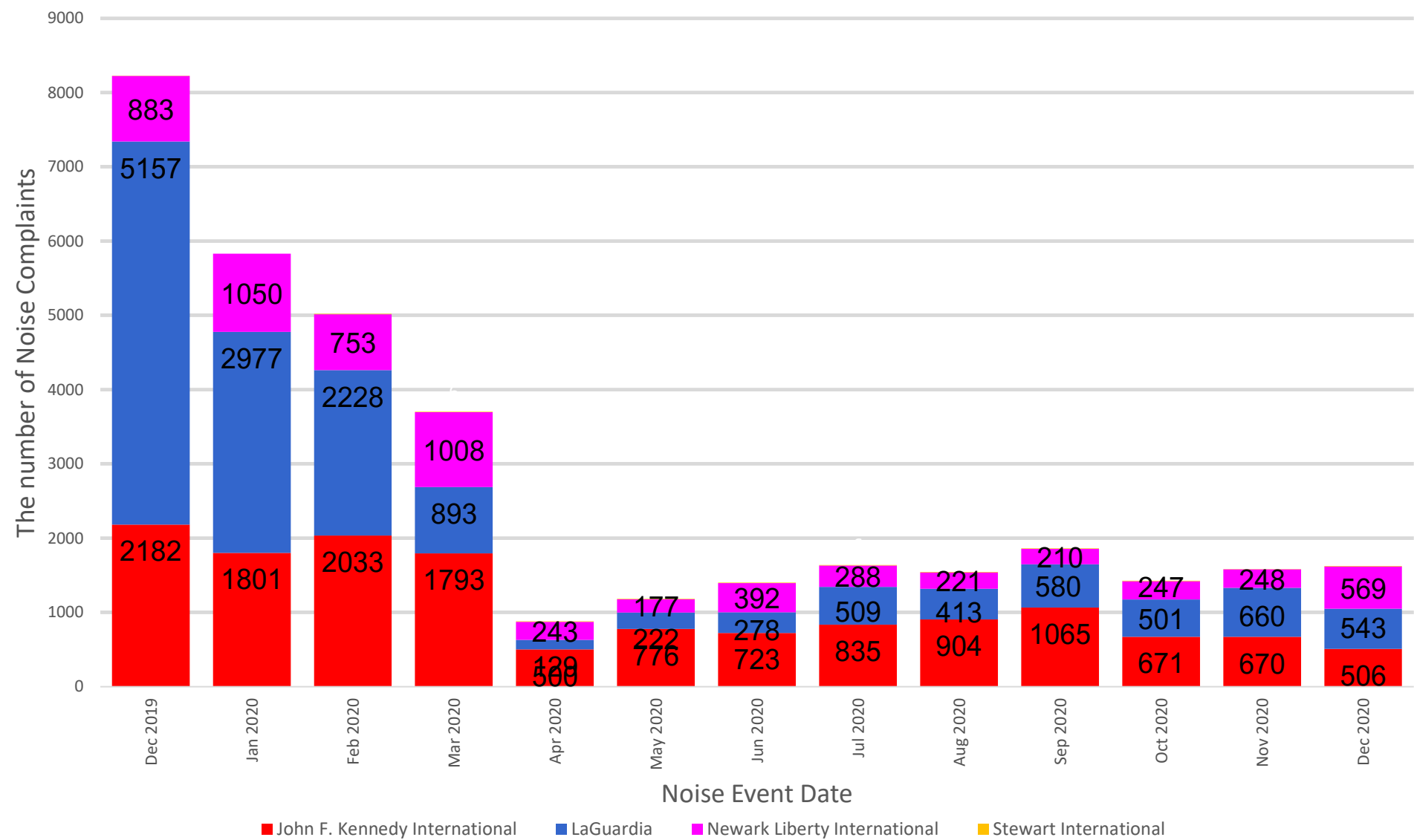
# Number of Complaints by Airport - December 2020



*Note: Of the 1,621 complaints, 1,201 (74 %) were submitted by 10 Households*

# 13-Month Overview: Number of Complaints by Airport

MONTHLY – Complaints – By Airport  
Noise Event Date Range: Dec 01 2019 to Dec 31 2020  
The number of Noise Complaints: 35,910

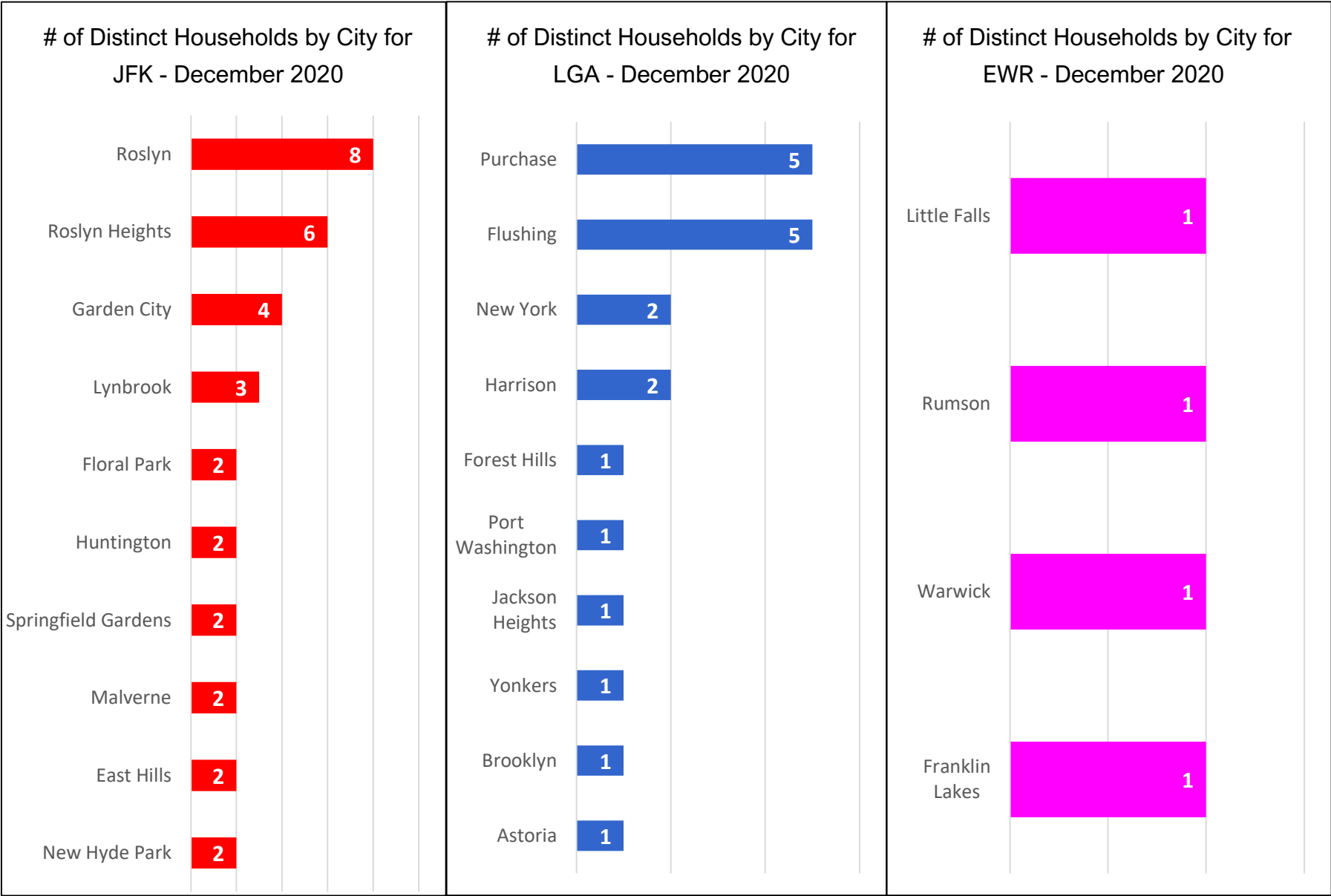


# *Noise Complaints Received Via Third-Party App(s)*

## Notes:

1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the web form.
2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.
3. While in the same database, data is compiled and reported a) for each individual noise source, and, b)

# Third-Party App Households Locations, by City\* - December 2020

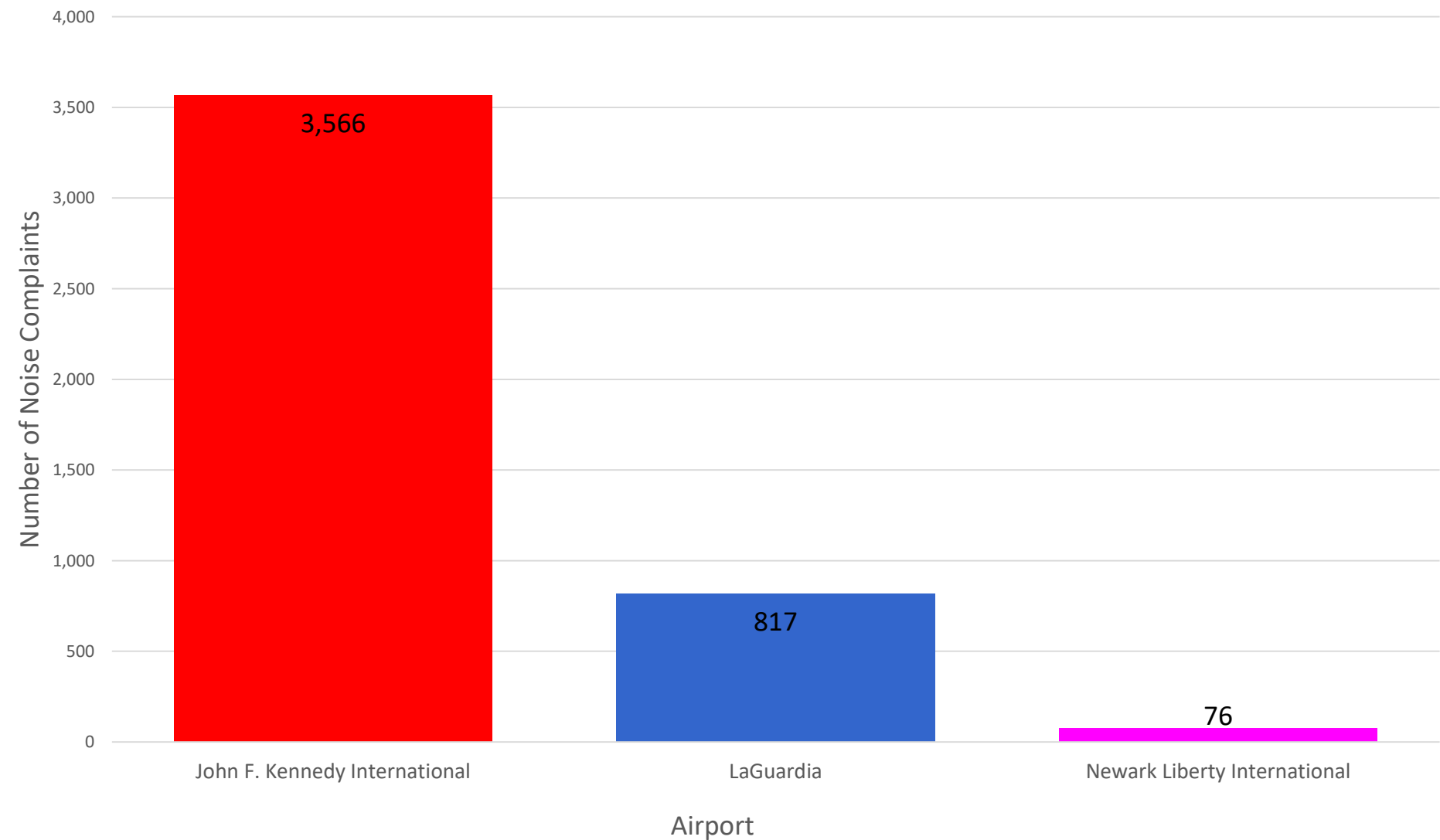


\*Top 10 Cities



# Third-Party App Number of Complaints by Airport - December 2020

MONTHLY – Complaints by Airport (via 3rd Party App)  
Noise Event Date Range: Dec 01 2020 to Dec 31 2020  
Number of Noise Complaints: 4,459



*Note: Of the 4,459 complaints, 3,581 (80 %) were submitted by 10 Households*

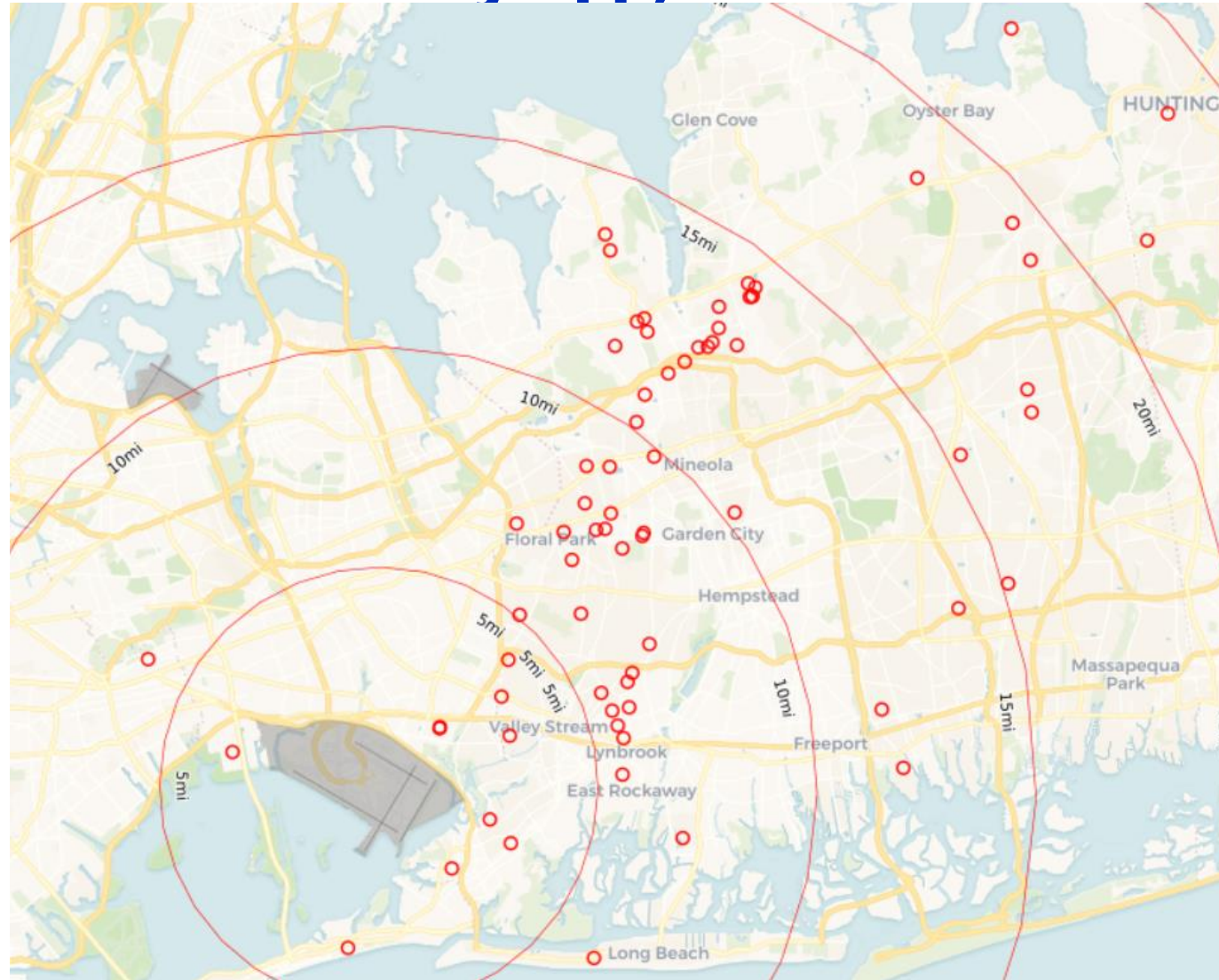
# Total No. of Complaints and Households - All Airports

Month	PA PlaneNoise (Complaints/ <b>Households</b> )	3rd Party App (Complaints/ <b>Households</b> )
December 2019	8,231 / <b>212</b>	18,176 / <b>143</b>
January 2020	5,842 / <b>197</b>	14,530 / <b>140</b>
February 2020	5,015 / <b>214</b>	14,322 / <b>133</b>
March 2020	3,697 / <b>170</b>	11,485 / <b>124</b>
April 2020	873 / <b>89</b>	1,431 / <b>59</b>
May 2020	1,191 / <b>105</b>	2,315 / <b>73</b>
June 2020	1,411 / <b>161</b>	3,635 / <b>83</b>
July 2020	1,656 / <b>128</b>	5,868 / <b>75</b>
August 2020	1,561 / <b>147</b>	7,335 / <b>78</b>
September 2020	1,873 / <b>155</b>	7,321 / <b>81</b>
October 2020	1,423 / <b>126</b>	6,232 / <b>81</b>
November 2020	1,582 / <b>123</b>	6,246 / <b>80</b>
December 2020	1,621 / <b>111</b>	4,459 / <b>68</b>

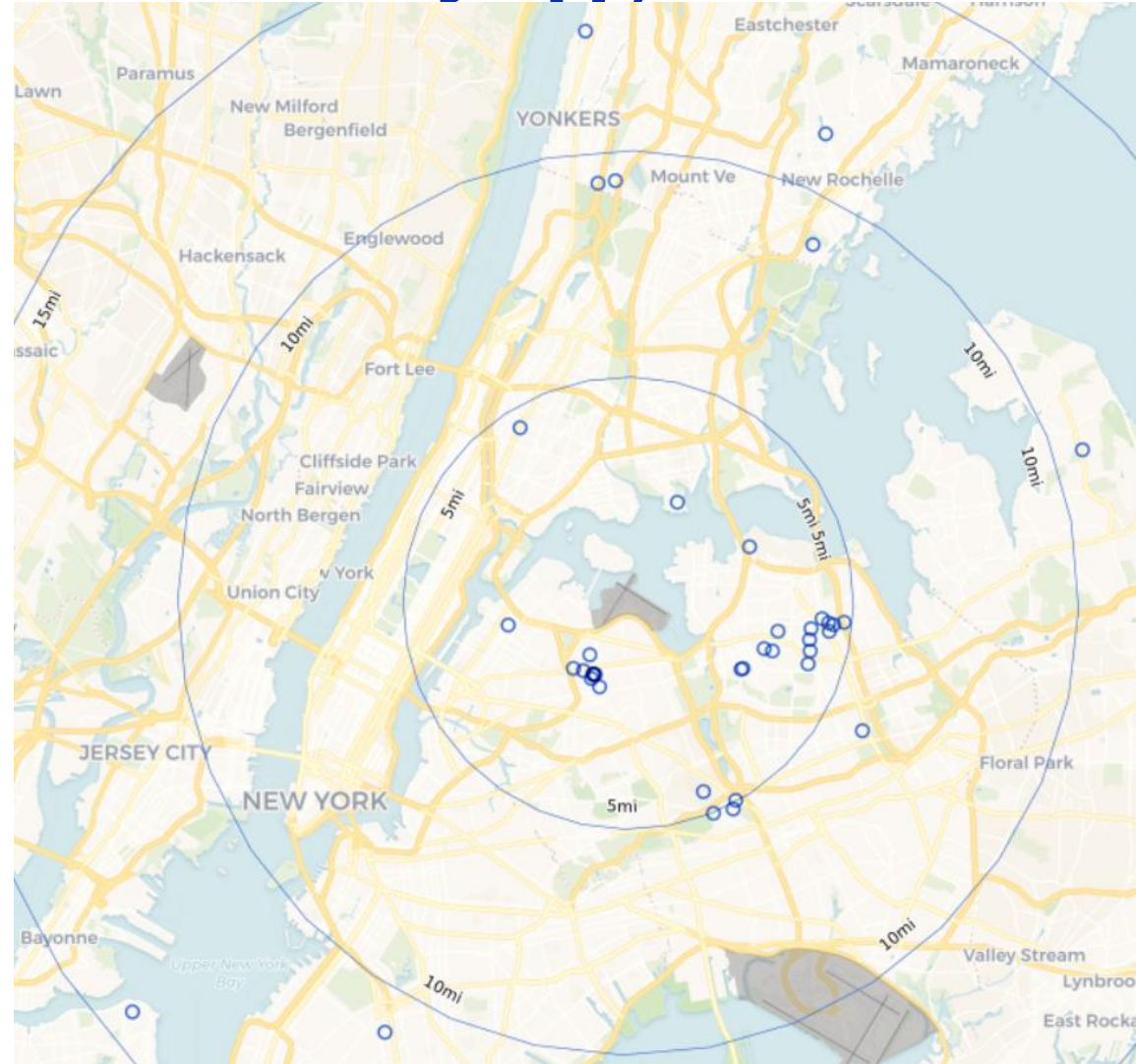
# Total No. of Complaints - JFK, LGA, EWR

Month	JFK Complaints			LGA Complaints			EWR Complaints		
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
Dec 2019	2,188	13,786	15,974	5,153	4,144	9,297	884	240	1,124
Jan 2020	1,801	10,312	12,113	2,977	3,911	6,888	1,064	307	1,371
Feb 2020	2,033	10,055	12,088	2,228	3,920	6,148	753	347	1,100
Mar 2020	1,793	9,430	11,223	893	1,773	2,666	1,008	282	1,290
Apr 2020	500	1,213	1,713	129	215	344	243	3	246
May 2020	776	1,822	2,598	222	489	711	177	4	181
Jun 2020	723	2,639	3,362	278	977	1,255	392	19	411
Jul 2020	835	4,583	5,418	509	1,262	1,771	288	23	311
Aug 2020	904	5,989	6,893	413	1,243	1,656	221	103	324
Sep 2020	1,065	5,733	6,798	580	1,460	2,040	210	128	338
Oct 2020	671	4,884	5,555	501	1,228	1,729	247	120	367
Nov 2020	670	4,885	5,555	660	1,243	1,903	248	118	366
Dec 2020	506	3,566	4,072	543	817	1,360	569	76	645

# December 2020 JFK Households Location Map (PA PlaneNoise & Third-Party App)



# December 2020 LGA Households Location Map (PA PlaneNoise & Third-Party App)





# December 2020 EWR Households Location Map (PA PlaneNoise & Third-Party App)

