PANYNJ Noise Complaints Report

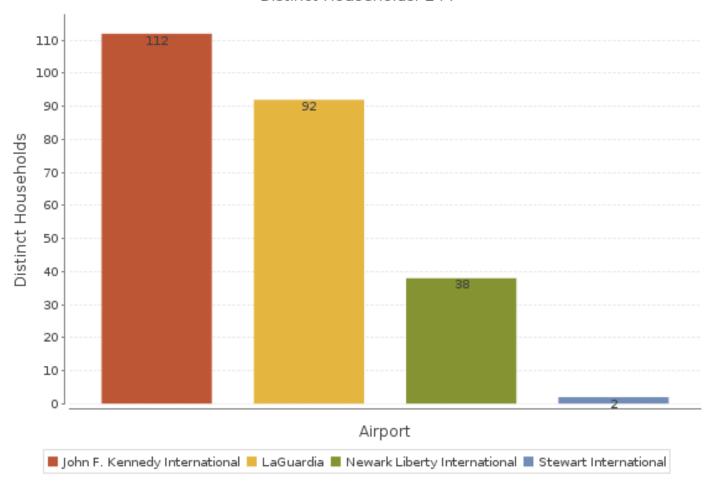
February 2018

Noise Complaints Received Via PlaneNoise System

Complainants Statistics, by Airport - February 2018

Total Complainants/Airport

Noise Event Date>='Feb 01 2018 00:00' and Noise Event Date<='Feb 28 2018 23:59'
Distinct Households: 244

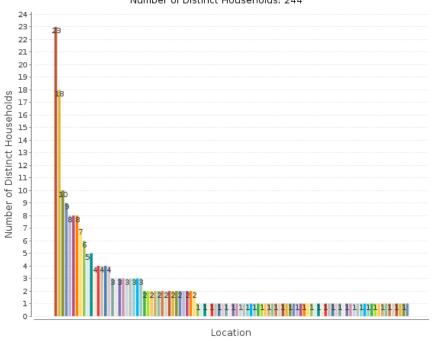


Complainants Statistics, by City - February 2018



Noise Event Date>='Feb 01 2018 00:00' and Noise Event Date<='Feb 28 2018 23:59'

Number of Distinct Households: 244

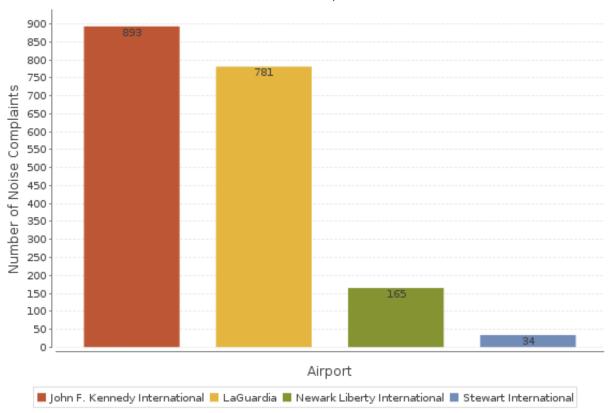




Complaints Statistics, by Airport – February 2018

Complaints by Airport

Noise Event Date>='Feb 01 2018 00:00' and Noise Event Date<='Feb 28 2018 23:59'
Number of Noise Complaints: 1,873

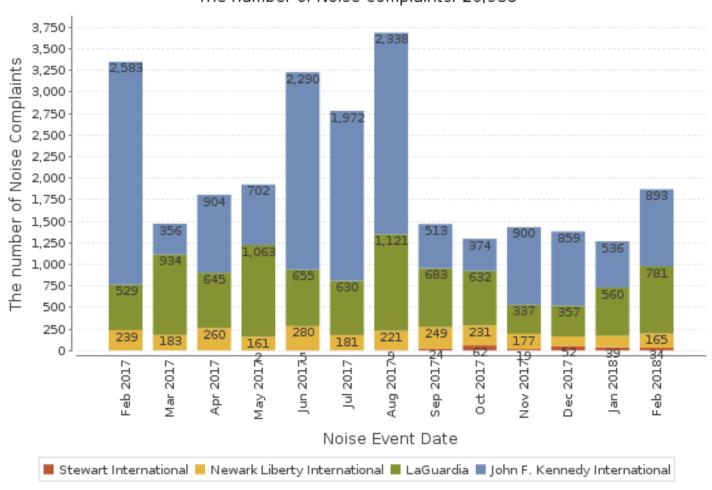


Note: Of the 1873 complaints, approx. 1108 (59 %) were made by 10 complainants (i.e. top 10 complainants)

Comparing Complaints Statistics – 13 Months, 4 Airports

Complaints - By Airport

Noise Event Date>='Feb 01 2017 00:00' and Noise Event Date<='Feb 28 2018 23:59'
The number of Noise Complaints: 26,988



Noise Complaints Received Via Third-Party App(s)

Notes:

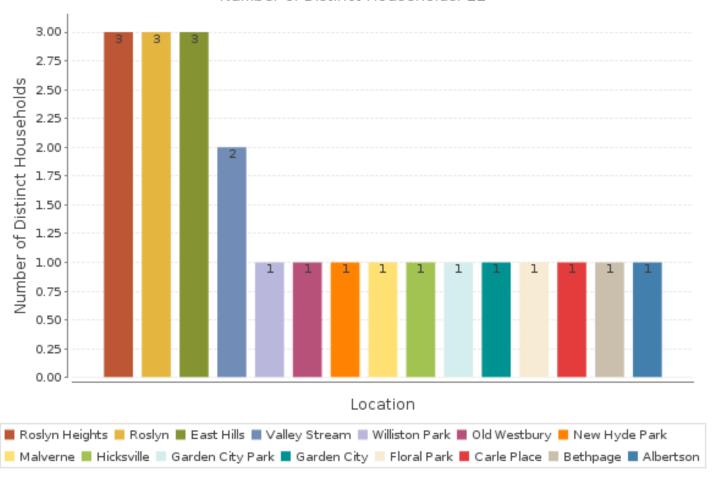
- 1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the webform.
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.
- 3. While in the same database, data is compiled and reported a) for each individual noise complaint source, and, b) as a combination of all complaint sources.

Third-Party App Complainants, by City – February 2018

Distinct Households/City (via 3rd Party App)

Noise Event Date>='Feb 01 2018 00:00' and Noise Event Date<='Feb 28 2018 23:59'

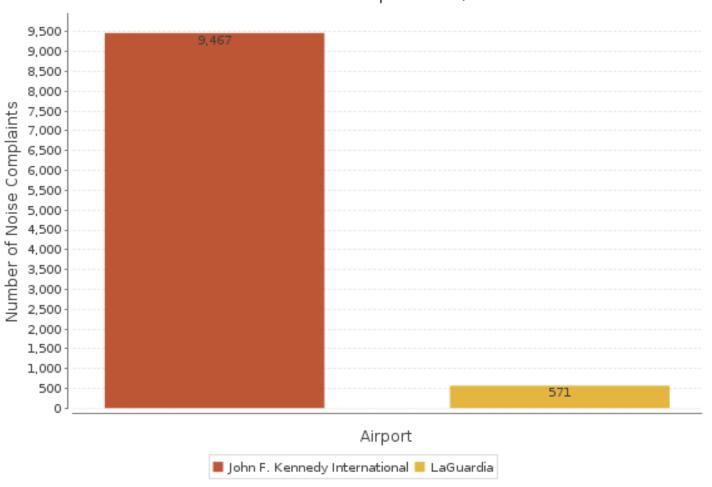
Number of Distinct Households: 22



Third-Party App Complaints, by Airport – February 2018

Complaints by Airport (via 3rd Party App)

Noise Event Date>='Feb 01 2018 00:00' and Noise Event Date<='Feb 28 2018 23:59'
Number of Noise Complaints: 10,038



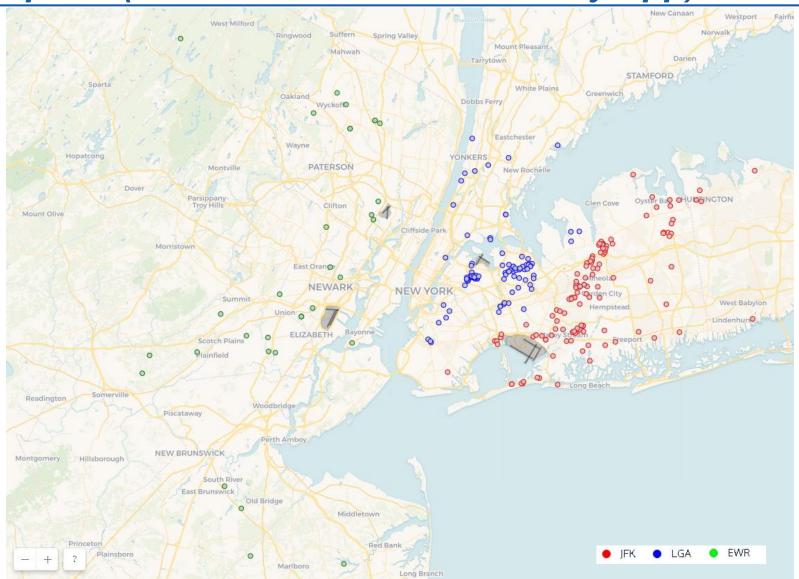
Total No. of Complaints and Complainants – All Airports

Month	PA PlaneNoise (Complaints/Complainants)	3rd Party App (Complaints/Complainants)		
November 2017	1,433/183	492/ <mark>2</mark>		
December 2017	1,382/150	6,237/ <mark>15</mark>		
January 2018	1,269/184	6,743/ <mark>19</mark>		
February 2018	1,873 <mark>/244</mark>	10,038/22		

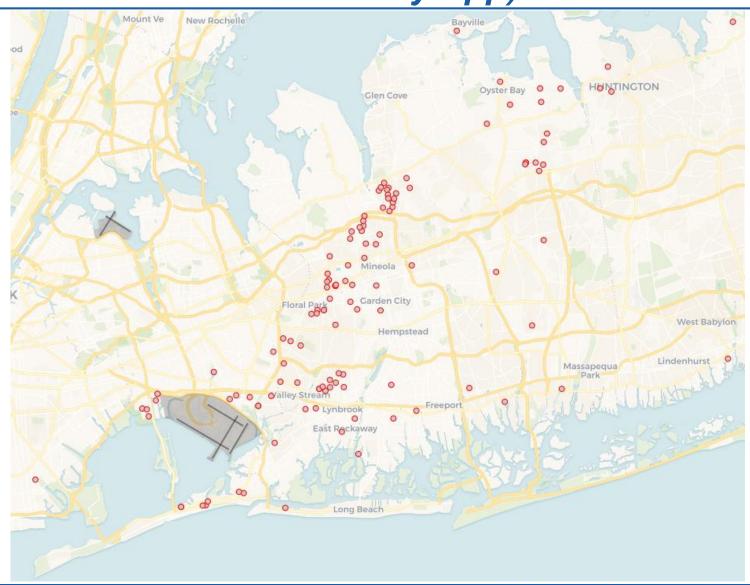
Total No. of Complaints and Complainants – JFK and LGA

Month	JFK Complaints		LGA Complaints			
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
Nov, 2017	900	389	1,289	337	103	440
Dec, 2017	859	6,041	6,900	357	196	553
Jan, 2018	536	6,157	6,693	560	586	1,146
Feb, 2018	893	9,467	10,360	781	571	1,352

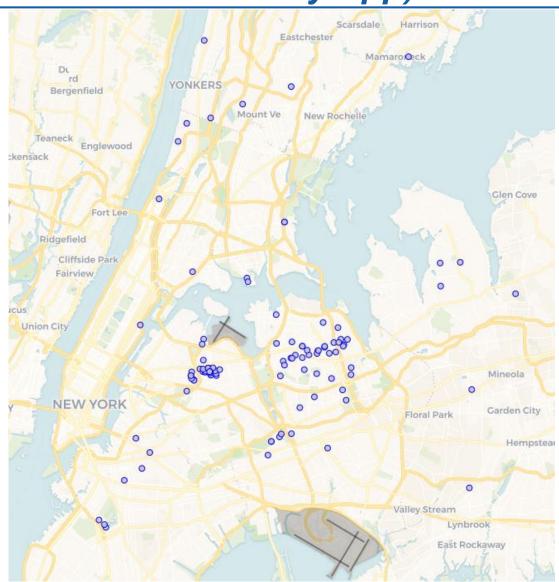
February 2018 Noise Complainants Map – ALL Airports (PA PlaneNoise & Third-Party App)



February 2018 JFK Noise Complainants Map (PA PlaneNoise & Third-Party App)



February 2018 LGA Noise Complainants Map (PA PlaneNoise & Third-Party App)



February 2018 EWR Noise Complainants Map (PA PlaneNoise & Third-Party App)

