

## **PANYNJ Noise Complaints Report**

February 2020

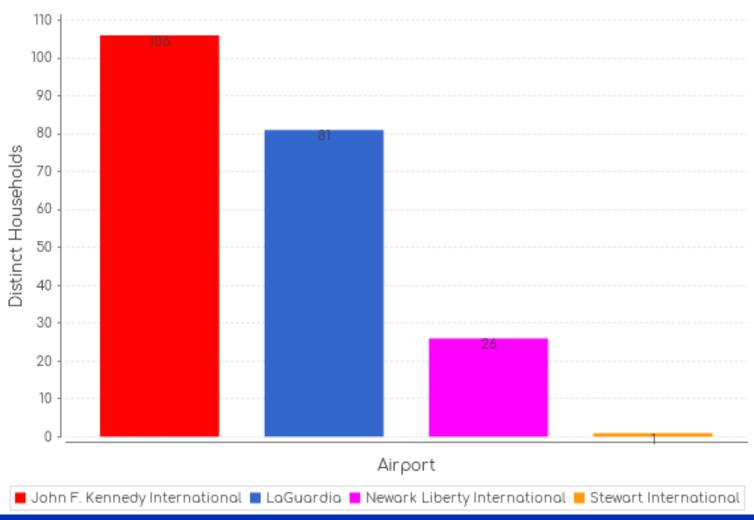
# Noise Complaints Received Via PlaneNoise System



### **Number of Households by Airport - February 2020**

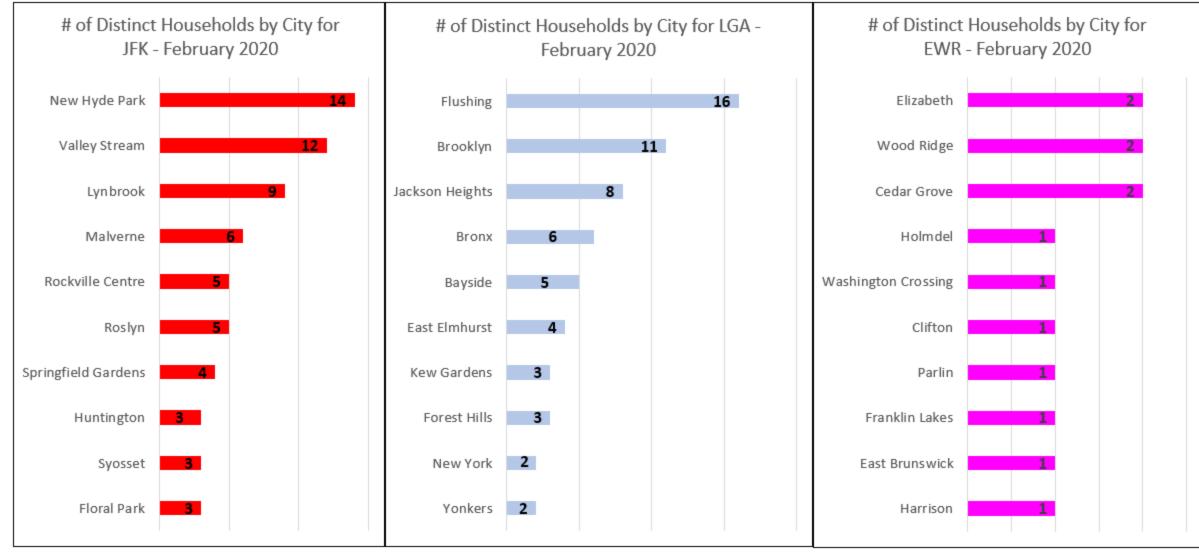
### MONTHLY - Total Households/Airport

Noise Event Date>='Feb 01 2020 00:00' and Noise Event Date<='Feb 29 2020 23:59'
Distinct Households: 214





## **Households Statistics, by City\* - February 2020**



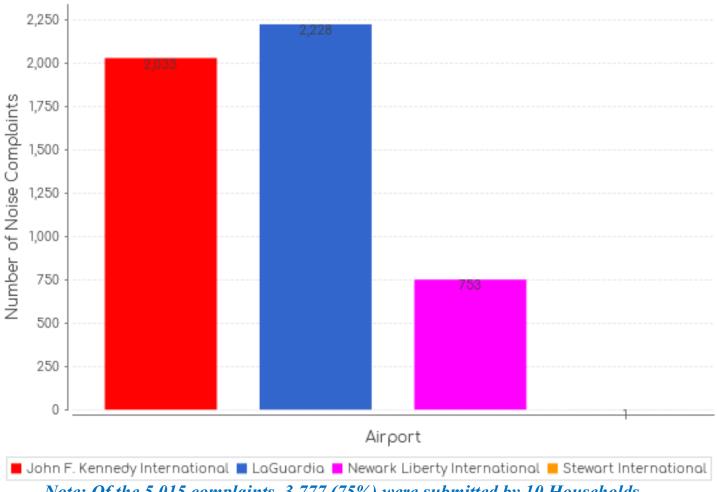
<sup>\*</sup> Top 10 Cities



## **Number of Complaints by Airport – February 2020**

### MONTHLY - Complaints by Airport

Noise Event Date>='Feb 01 2020 00:00' and Noise Event Date<='Feb 29 2020 23:59' Number of Noise Complaints: 5,015



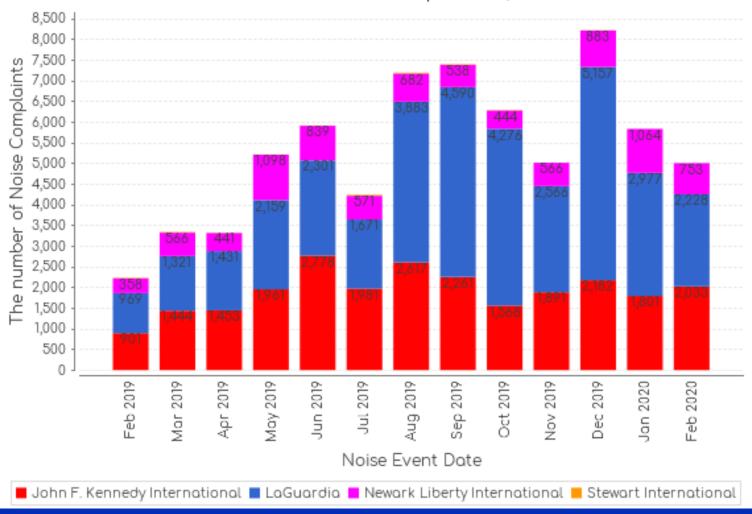




## 13-Month Overview: Number of Complaints by Airport

MONTHLY - Complaints - By Airport

Noise Event Date>='Feb 01 2019 00:00' and Noise Event Date<='Feb 29 2020 23:59'
The number of Noise Complaints: 69,326





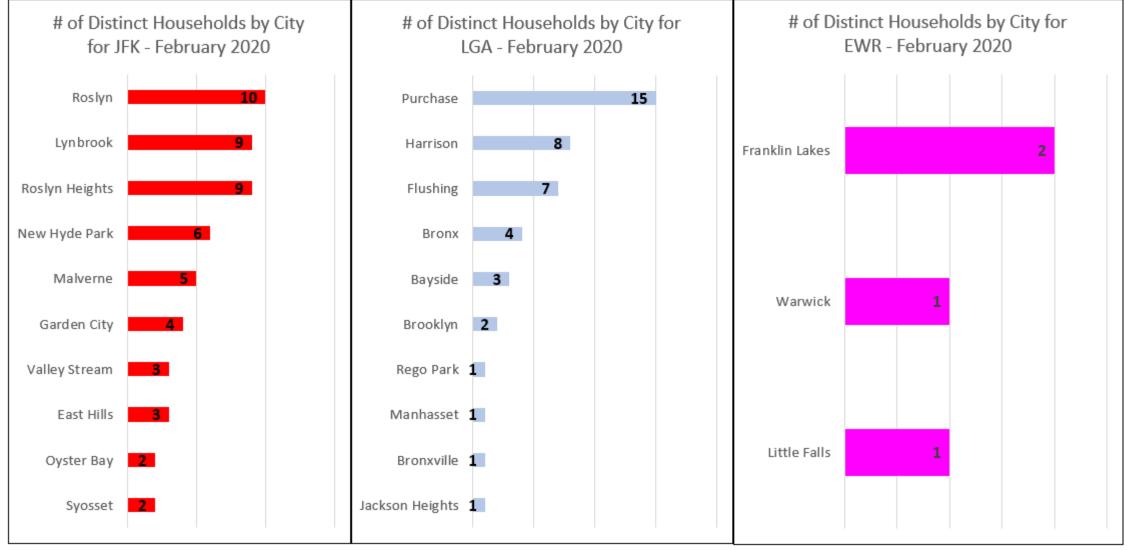
## Noise Complaints Received Via Third-Party App(s)

#### Notes:

- 1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the web form.
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.
- 3. While in the same database, data is compiled and reported a) for each individual noise complaint source, and, b) as a combination of all complaint sources.



## Third-Party App Households Locations, by City\* –February 2020

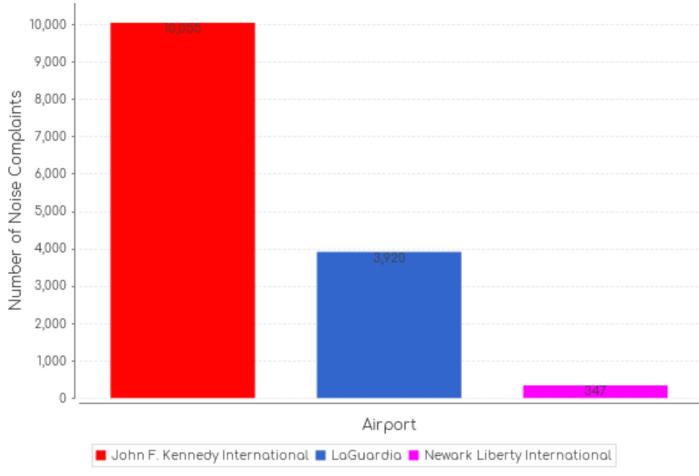


<sup>\*</sup> Top 10 Cities



## **Third-Party App Complaints, by Airport – February 2020**

MONTHLY - Complaints by Airport (via 3rd Party App)
Noise Event Date>='Feb 01 2020 00:00' and Noise Event Date<='Feb 29 2020 23:59'
Number of Noise Complaints: 14,322



Note: Of the 14,322 complaints, 9,835 (69%) were submitted by 10 Households



## **Total No. of Complaints and Households – All Airports**

Month	PA PlaneNoise (Complaints/Households)	3rd Party App (Complaints/Households)			
February 2019	2,250/174	13,501/74			
March 2019	3,348/299	14,602/78			
April 2019	3,335/485	22,903/98			
May 2019	5,223/530	31,814/115			
June 2019	5,925/ <mark>561</mark>	34,318/151			
July 2019	4,247/ <mark>352</mark>	23,427/146			
August 2019	7,203/ <mark>548</mark>	29,887/ <mark>163</mark>			
September 2019	7,403/702	29,978/ <mark>168</mark>			
October 2019	6,301/471	23,292/163			
November 2019	5,024/287	17,684/151			
December 2019	8,231/ <mark>212</mark>	18,176/ <mark>143</mark>			
January 2020	5,842/197	14,530/140			
February 2020	5,015/ <mark>214</mark>	14,322/133			

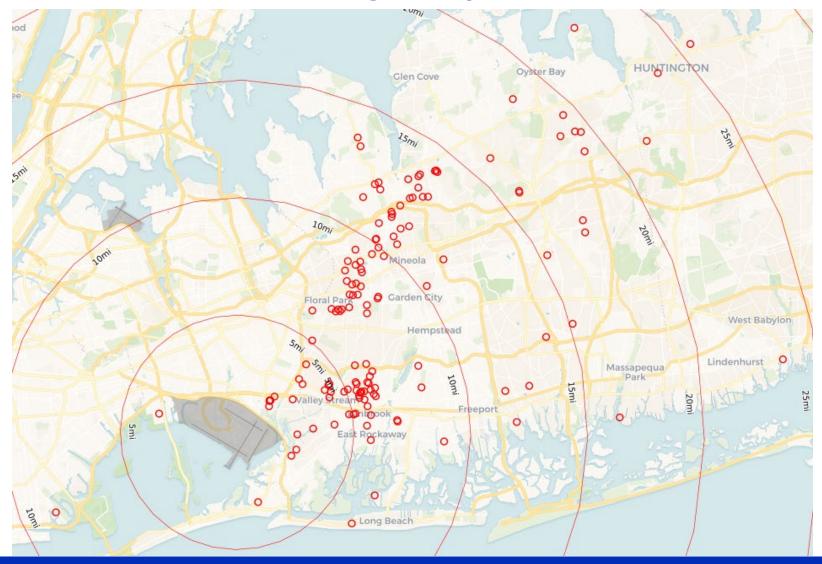


## **Total No. of Complaints – JFK, LGA, and EWR**

	JFK Complaints			LGA Complaints		EWR Complaints			
Month	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
Feb 2019	909	12,608	13,517	969	796	1,765	359	97	456
Mar 2019									
	1,442	13,943	15,385	1,324	625	1,949	566	34	600
Apr 2019	1,456	21,885	23,341	1,431	912	2,343	440	106	546
May 2019	1,962	29,630	31,592	2,164	2,095	4,259	1,092	89	1,181
Jun 2019	2,767	27,695	30,462	2,313	6,421	8,734	840	202	1,042
Jul 2019	1,983	17,622	19,605	1,677	5,738	7,415	563	67	630
Aug 2019	2,610	23,760	26,370	3,892	5,964	9,856	681	163	844
Sep 2019	2,314	24,934	27,248	4,590	4,593	9,183	485	451	936
Oct 2019	1,568	18,825	20,393	4,279	4,078	8,357	444	389	833
Nov 2019	1,894	12,030	13,924	2,563	5,151	7,714	566	503	1,069
Dec 2019	2,188	13,786	15,974	5,153	4,144	9,297	884	240	1,124
Jan 2020	1,801	10,312	12,113	2,977	3,911	6,888	1,064	307	1,371
Feb 2020	2,033	10,055	12,088	2,228	3,920	6,148	753	347	1,100



## February 2020 JFK Households Location Map (PA PlaneNoise & Third-Party App)





## February 2020 LGA Households Location Map (PA PlaneNoise & Third-Party App)





## February 2020 EWR Households Location Map (PA PlaneNoise & Third-Party App)

