

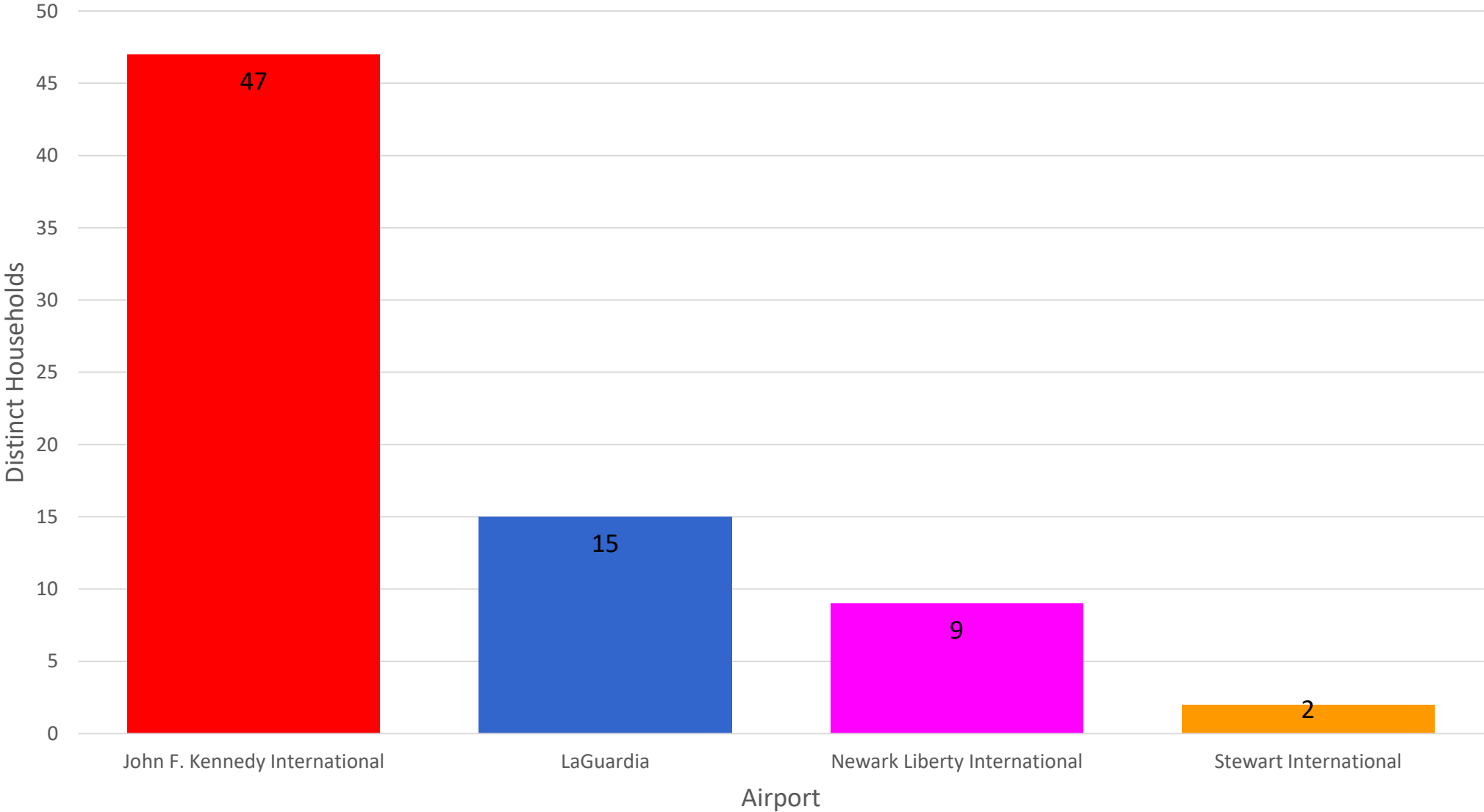
PANYNJ Noise Complaints Report

February 2021

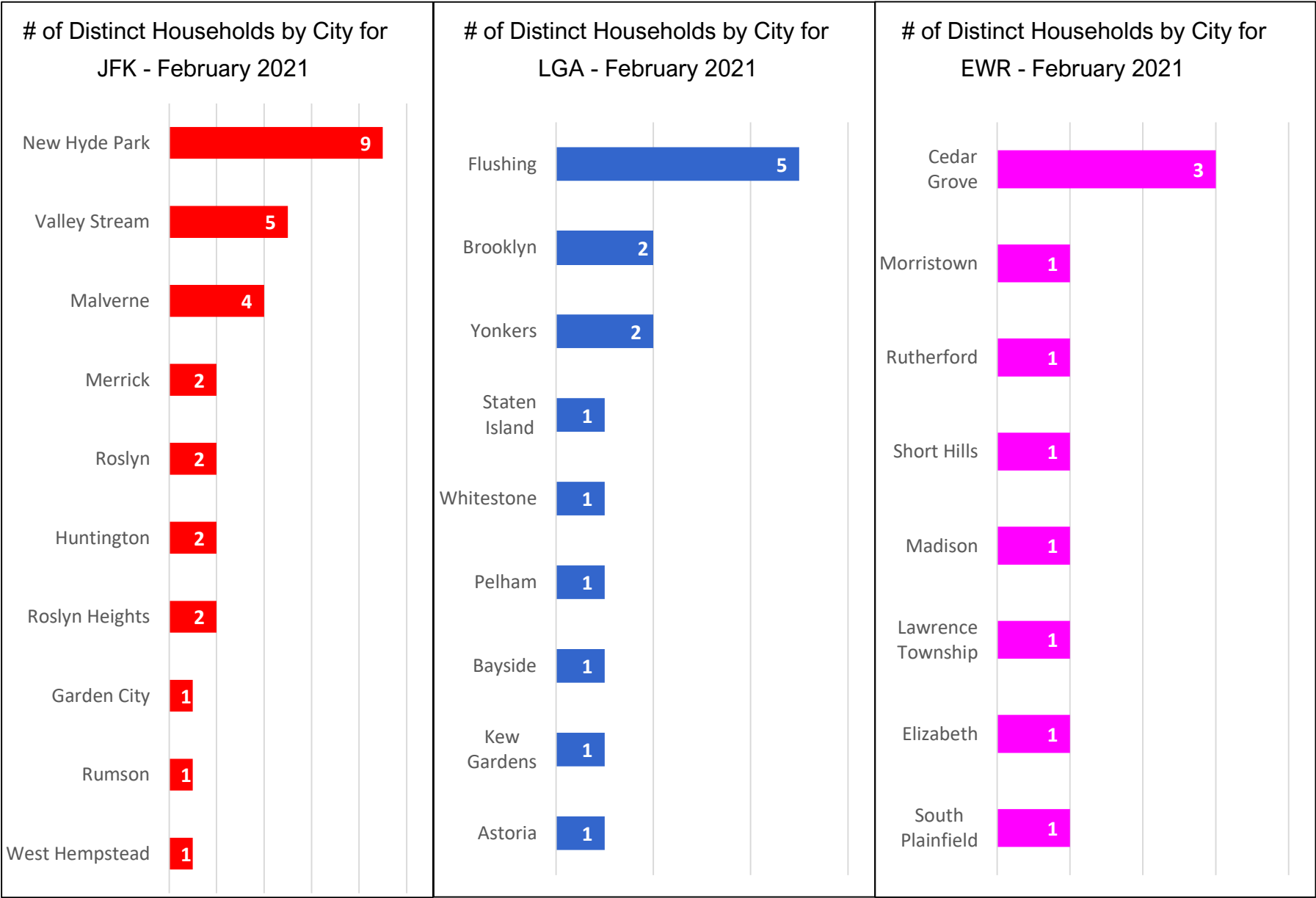
Noise Complaints Received Via PlaneNoise System

Number of Households by Airport - February 2021

MONTHLY – Total Households/Airport
Noise Event Date Range: Feb 01 2021 to Feb 28 2021
Distinct Households: 73



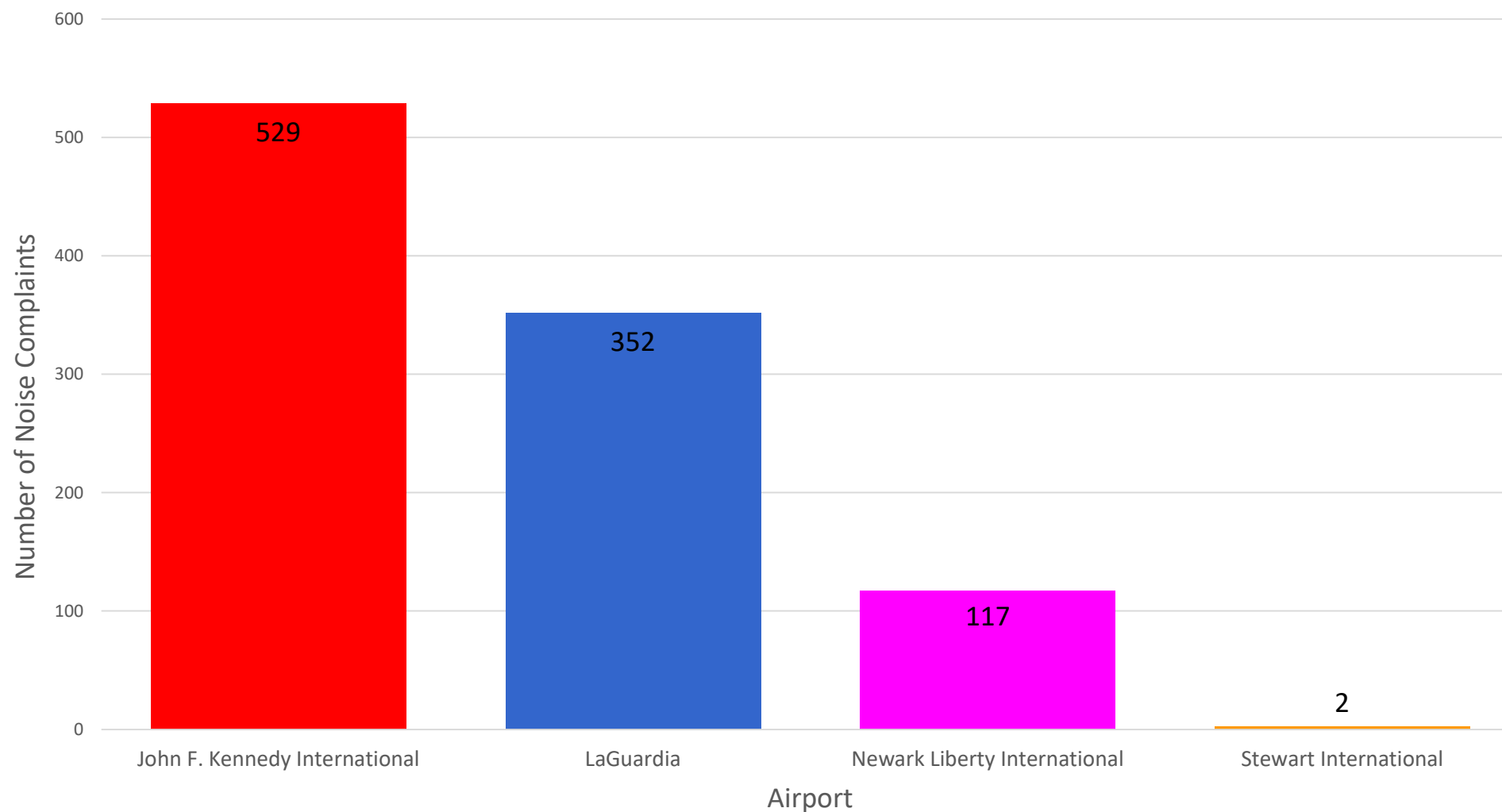
Households Statistics, by City* - February 2021



*Top 10 Cities

Number of Complaints by Airport - February 2021

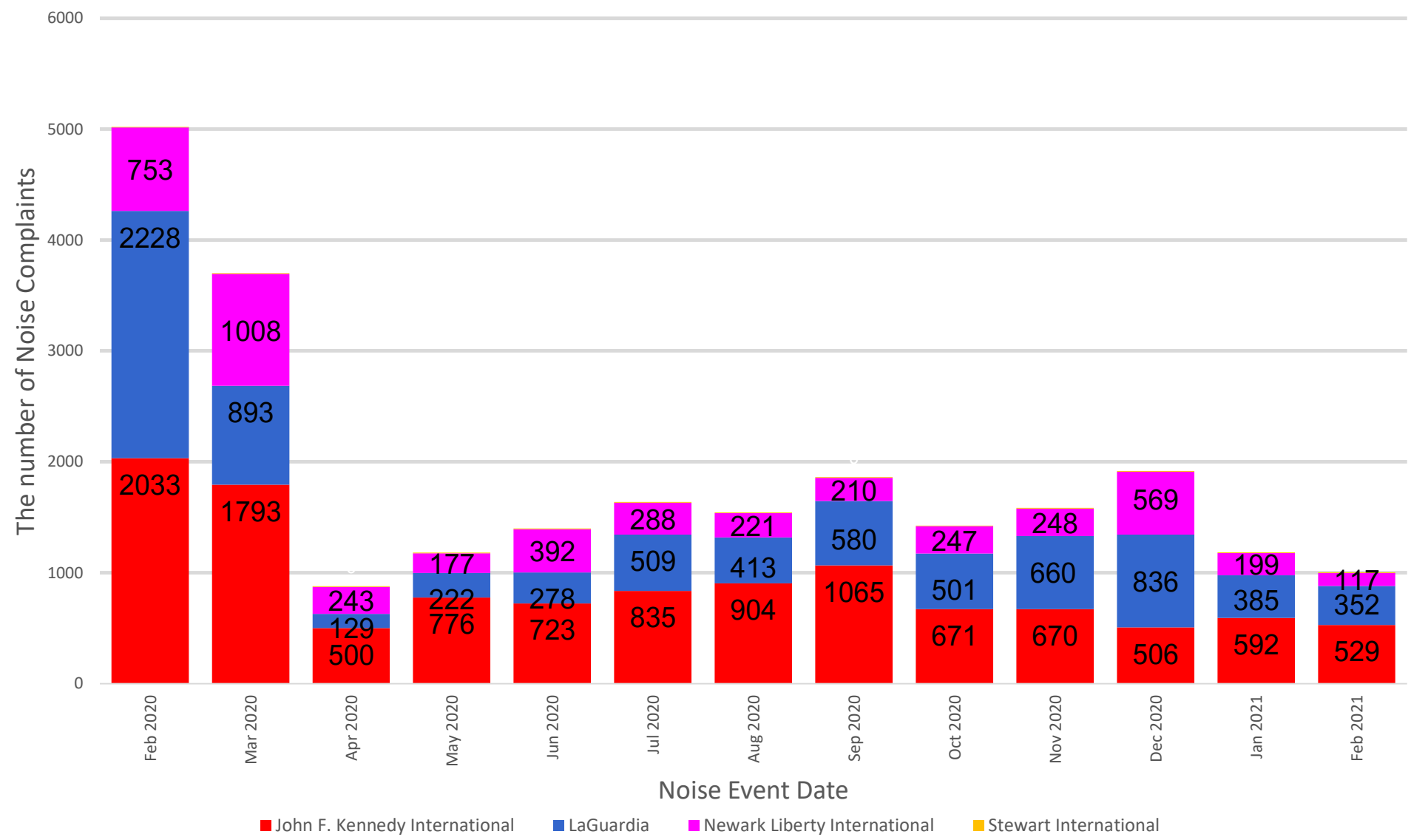
MONTHLY – Complaints by Airport
Noise Event Date Range: Feb 01 2021 to Feb 28 2021
Number of Noise Complaints: 1,000



Note: Of the 1,000 complaints, 755 (76 %) were submitted by 10 Households

13-Month Overview: Number of Complaints by Airport

MONTHLY – Complaints – By Airport
Noise Event Date Range: Feb 01 2020 to Feb 28 2021
The number of Noise Complaints: 24,333

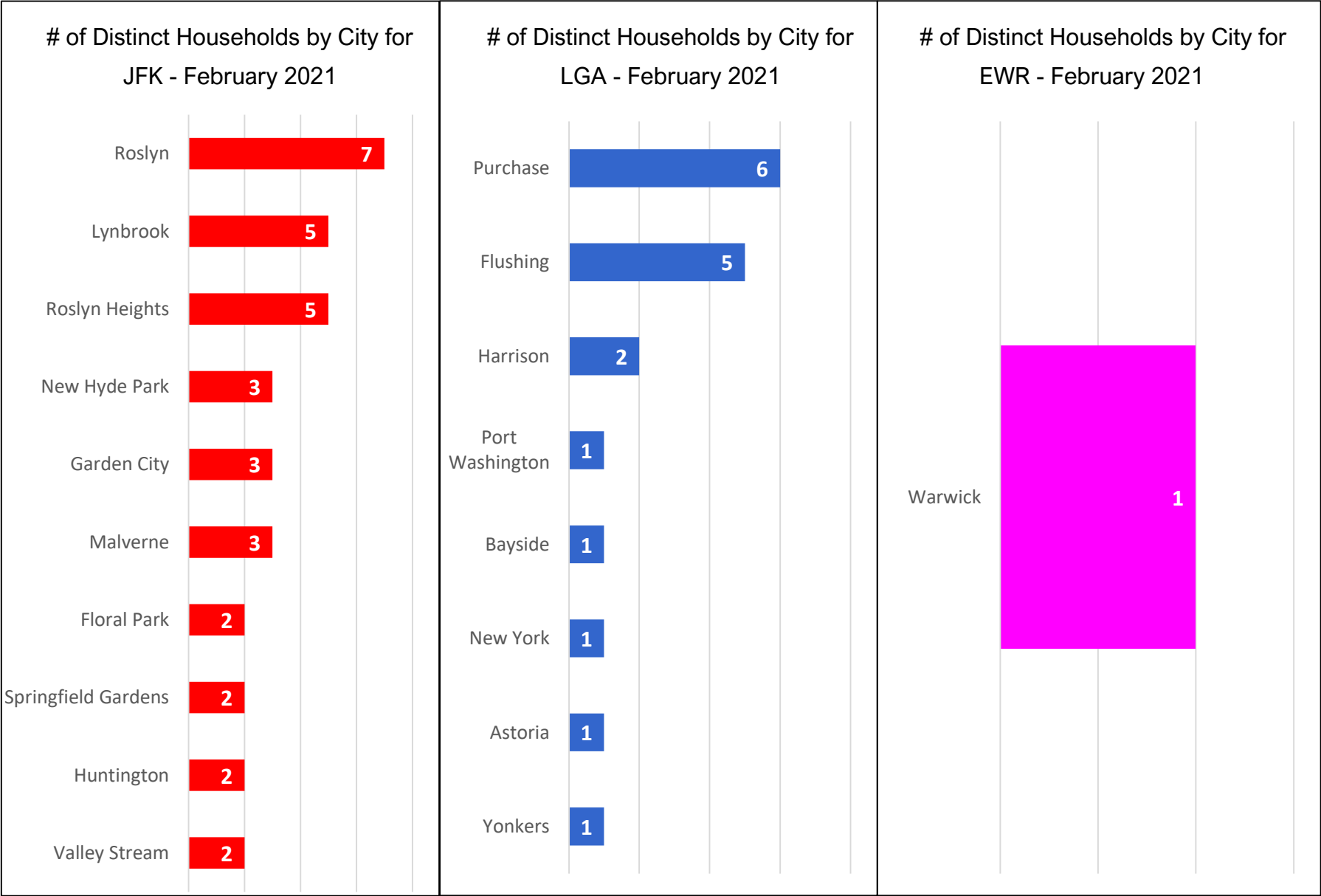


Noise Complaints Received Via Third-Party App(s)

Notes:

1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the web form.
2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.
3. While in the same database, data is compiled and reported a) for each individual noise source, and, b)

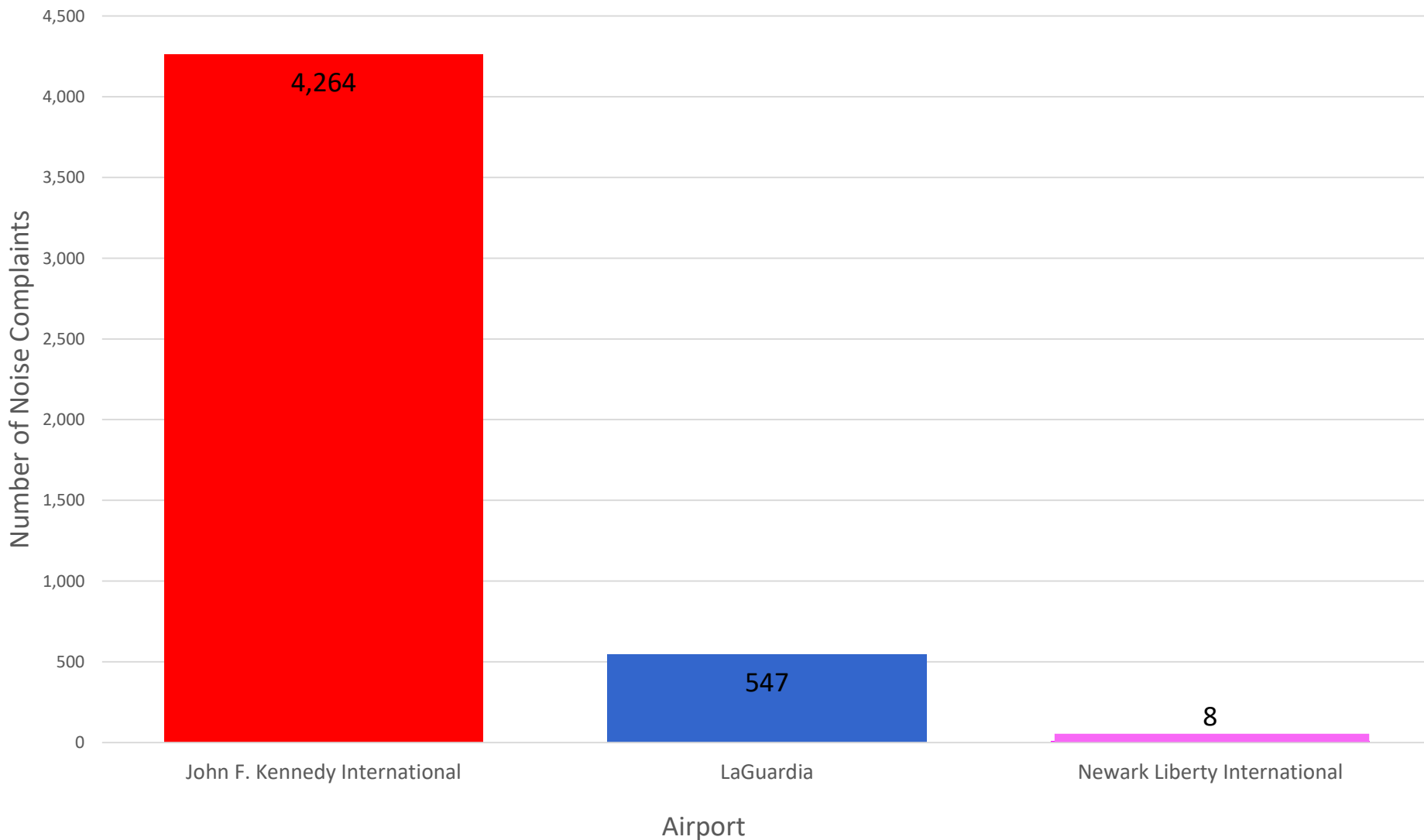
Third-Party App Households Locations, by City* - February 2021



*Top 10 Cities

Third-Party App Number of Complaints by Airport - February 2021

MONTHLY – Complaints by Airport (via 3rd Party App)
Noise Event Date Range: Feb 01 2021 to Feb 28 2021
Number of Noise Complaints: 4,819



Note: Of the 4,819 complaints, 4,139 (86 %) were submitted by 10 Households

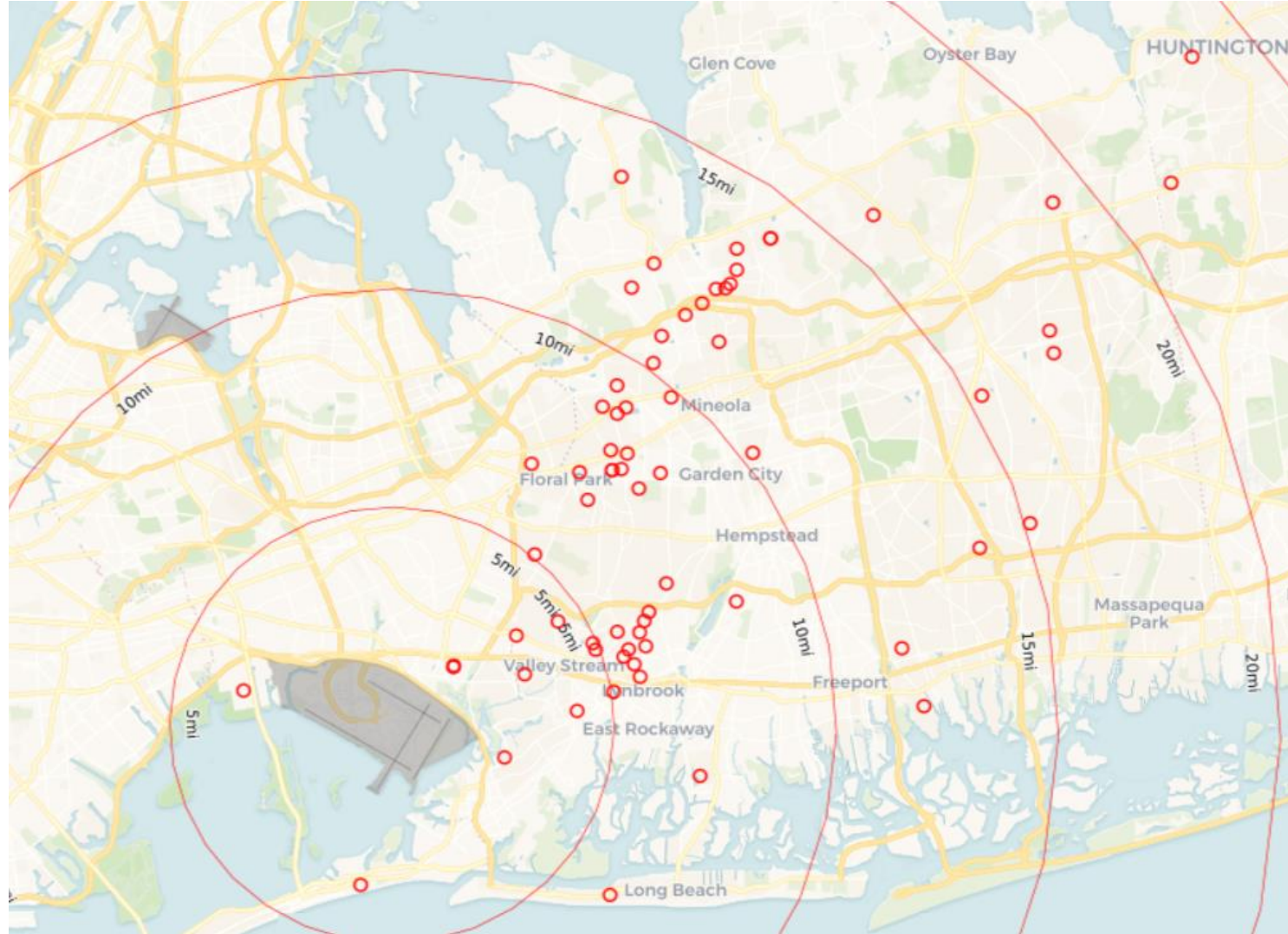
Total No. of Complaints and Households - All Airports

Month	PA PlaneNoise (Complaints/ Households)	3rd Party App (Complaints/ Households)
February 2020	5,015 / 214	14,322 / 133
March 2020	3,697 / 170	11,485 / 124
April 2020	873 / 89	1,431 / 59
May 2020	1,191 / 105	2,315 / 73
June 2020	1,411 / 161	3,635 / 83
July 2020	1,656 / 128	5,868 / 75
August 2020	1,561 / 147	7,335 / 78
September 2020	1,873 / 155	7,321 / 81
October 2020	1,423 / 126	6,232 / 81
November 2020	1,582 / 123	6,246 / 80
December 2020	1,621 / 111	4,459 / 68
January 2021	1,179 / 94	3,847 / 67
February 2021	1,000 / 73	4,819 / 63

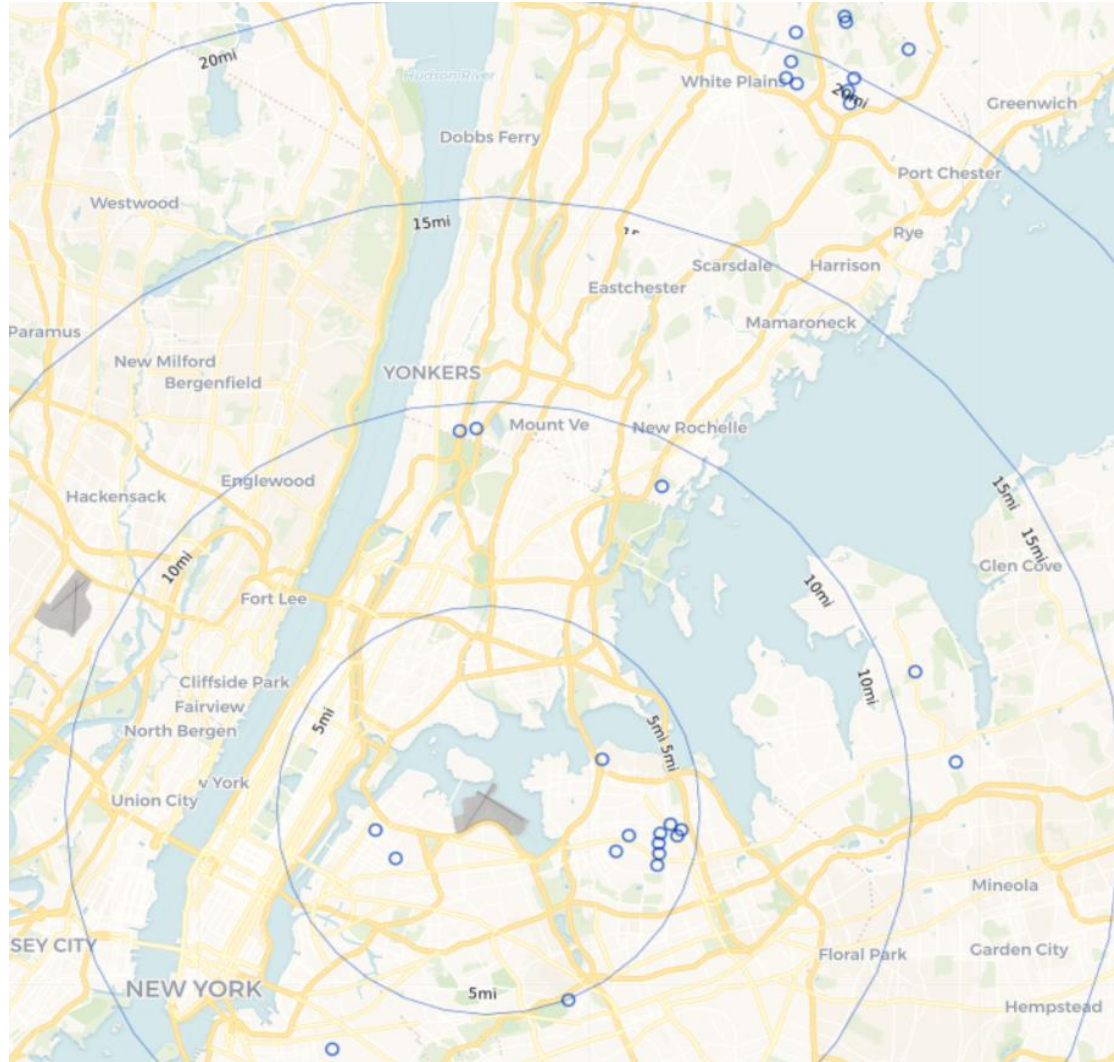
Total No. of Complaints - JFK, LGA, EWR

Month	JFK Complaints			LGA Complaints			EWR Complaints		
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
Feb 2020	2,033	10,055	12,088	2,228	3,920	6,148	753	347	1,100
Mar 2020	1,793	9,430	11,223	893	1,773	2,666	1,008	282	1,290
Apr 2020	500	1,213	1,713	129	215	344	243	3	246
May 2020	776	1,822	2,598	222	489	711	177	4	181
Jun 2020	723	2,639	3,362	278	977	1,255	392	19	411
Jul 2020	835	4,583	5,418	509	1,262	1,771	288	23	311
Aug 2020	904	5,989	6,893	413	1,243	1,656	221	103	324
Sep 2020	1,065	5,733	6,798	580	1,460	2,040	210	128	338
Oct 2020	671	4,884	5,555	501	1,228	1,729	247	120	367
Nov 2020	670	4,885	5,555	660	1,243	1,903	248	118	366
Dec 2020	529	4,366	4,895	759	1,123	1,882	340	197	537
Jan 2021	592	3,157	3,749	385	654	1,039	199	36	235
Feb 2021	529	4,264	4,793	352	547	899	117	8	125

February 2021 JFK Households Location Map (PA PlaneNoise & Third-Party App)



February 2021 LGA Households Location Map (PA PlaneNoise & Third-Party App)



February 2021 EWR Households Location Map (PA PlaneNoise & Third-Party App)

