

PANYNJ Noise Complaints Report

January 2018

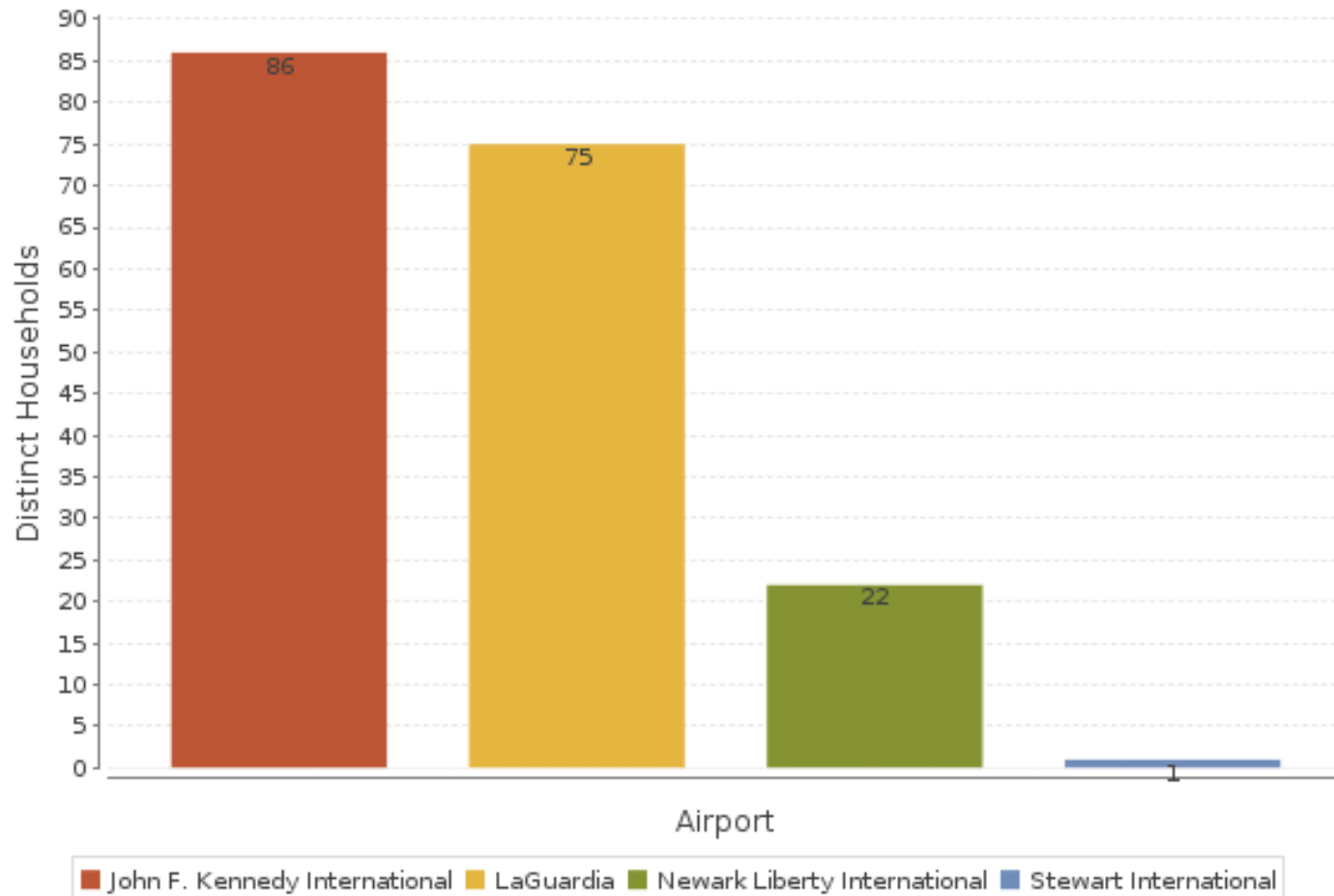
***Noise Complaints Received Via
PlaneNoise System***

Complainants Statistics, by Airport - January 2018

Total Complainants/Airport

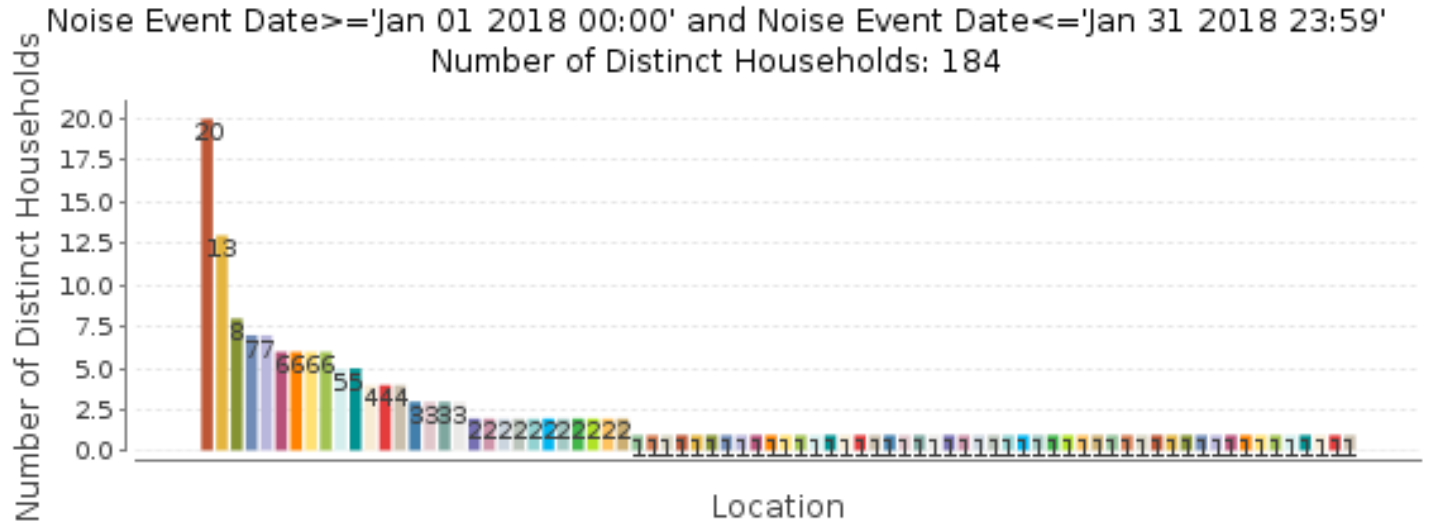
Noise Event Date>='Jan 01 2018 00:00' and Noise Event Date<='Jan 31 2018 23:59'

Distinct Households: 184



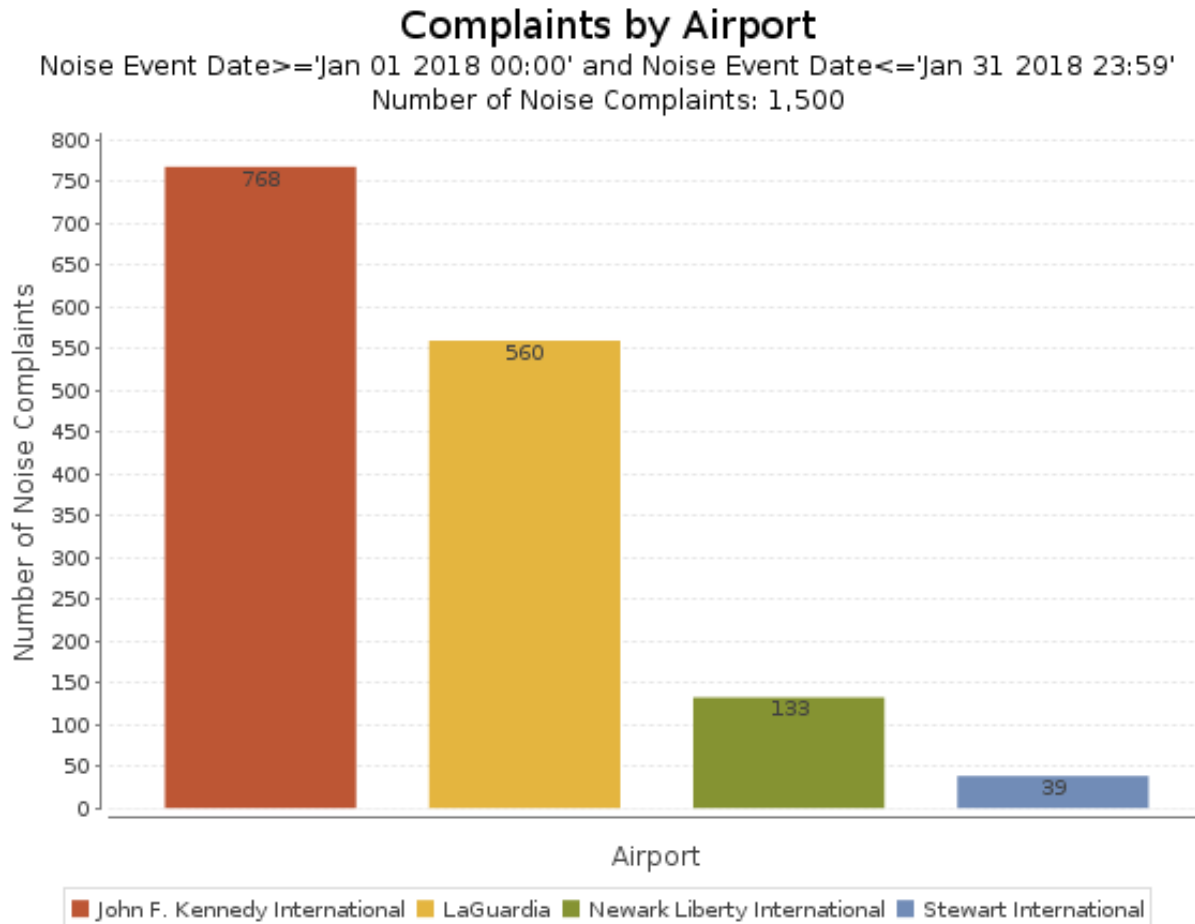
Complainants Statistics, by City - January 2018

Distinct Households/City



- Flushing Jackson Heights Malverne New Hyde Park Bayside Valley Stream East Hills Brooklyn
- Bronx Roslyn Heights New York Woodside Floral Park Albertson Stewart Manor Richmond Hill
- Long Beach Howard Beach Rutherford Roslyn Oyster Bay Newark Kew Gardens Jamaica
- Garden City Forest Hills Elmont Baldwin Arverne Williston Park Westfield West Orange
- Washingtonville Washington Syosset Stockholm Staten Island Springfield Gardens South River
- Rockville Centre Ridgewood Queens Port Washington Pittstown Oyster Bay Cove
- Oakland Gardens Merrick Maspeth Maplewood Little Ferry Levittown Larchmont Jersey City
- Islip Island Park Holland Hillside Hillsdale Hicksville Hasbrouck Heights Harrison
- Garden City Park Fresh Meadows Frenchtown Freeport Far Rockaway East Williston
- East Rockaway East Elmhurst Dunellen Colts Neck Cedarhurst Cedar Grove Carle Place
- Bethpage Bayside Hills Astoria Allendale

Complaints Statistics, by Airport – January 2018

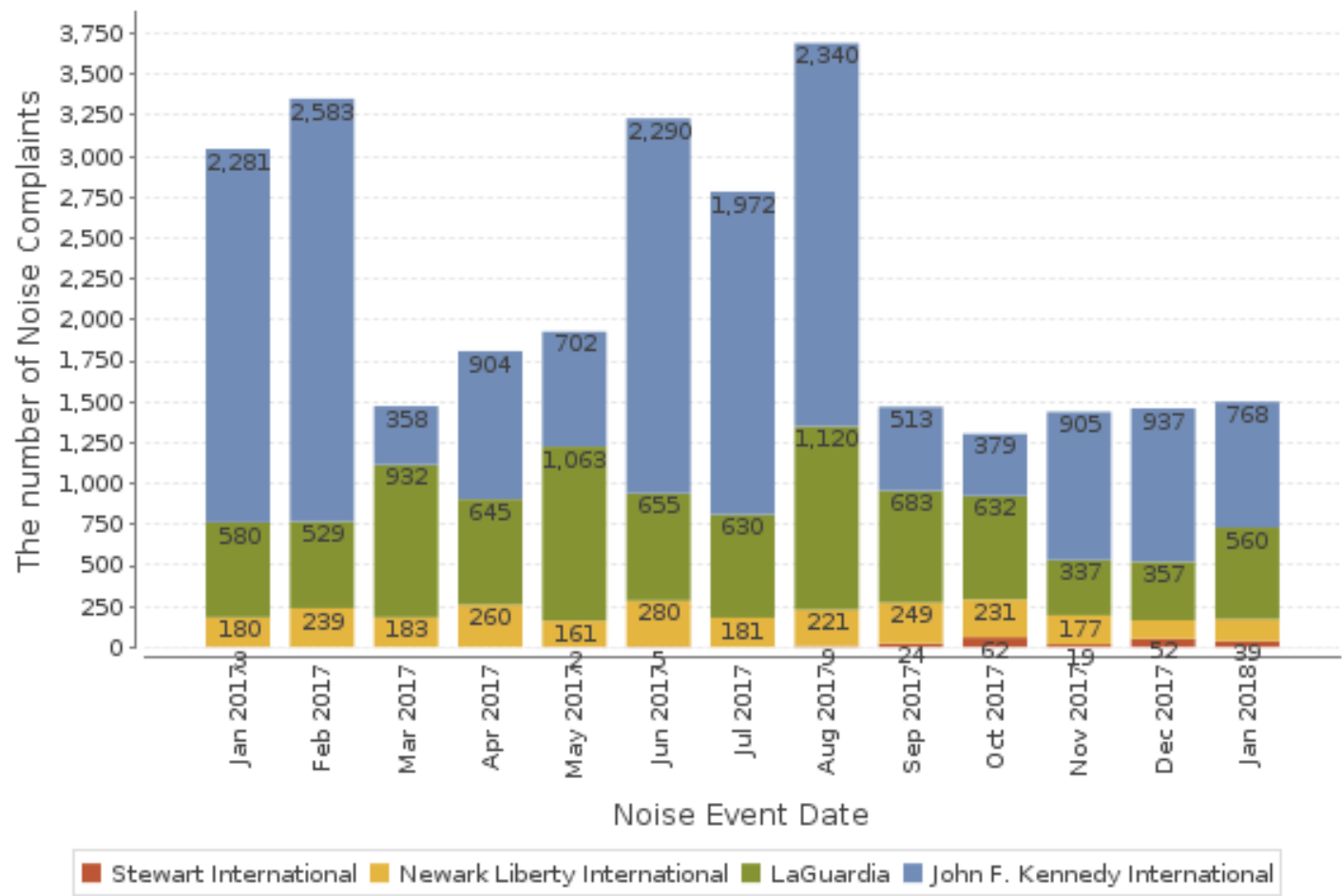


Note: Of the 1500 complaints, approx. 876 (58 %) were made by 10 complainants (i.e. top 10 complainants)

Comparing Complaints Statistics – 13 Months, 4 Airports

Complaints - By Airport

Noise Event Date>='Jan 01 2017 00:00' and Noise Event Date<='Jan 31 2018 23:59'
 The number of Noise Complaints: 28,479



Noise Complaints Received Via Third-Party App(s)

Notes:

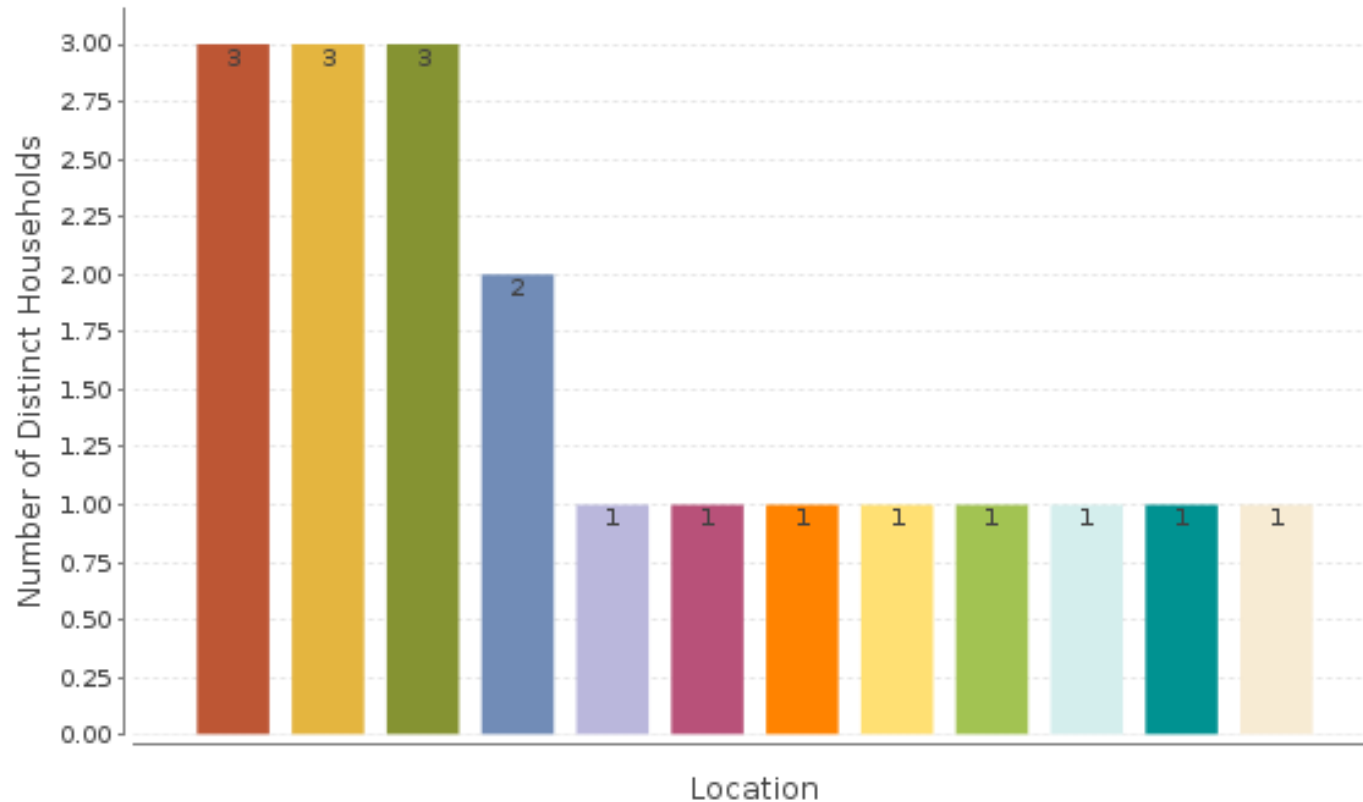
- 1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the webform.*
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.*
- 3. While in the same database, data is compiled and reported a) for each individual noise complaint source, and, b) as a combination of all complaint sources.*

Third-Party App Complainants, by City – January 2018

Distinct Households/City (via 3rd Party App)

Noise Event Date>='Jan 01 2018 00:00' and Noise Event Date<='Jan 31 2018 23:59'

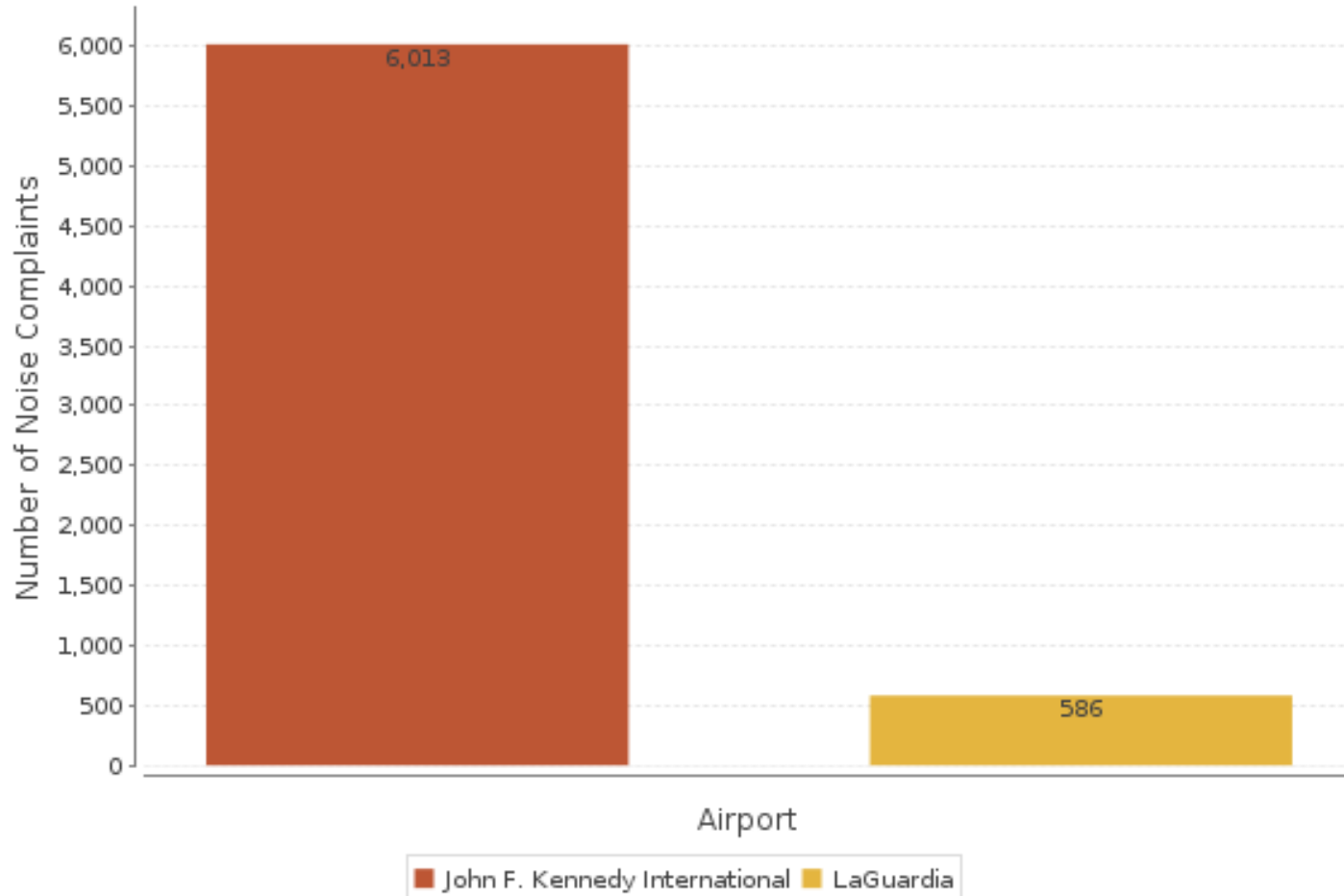
Number of Distinct Households: 19



Third-Party App Complaints, by Airport – January 2018

Complaints by Airport (via 3rd Party App)

Noise Event Date>='Jan 01 2018 00:00' and Noise Event Date<='Jan 31 2018 23:59'
Number of Noise Complaints: 6,599



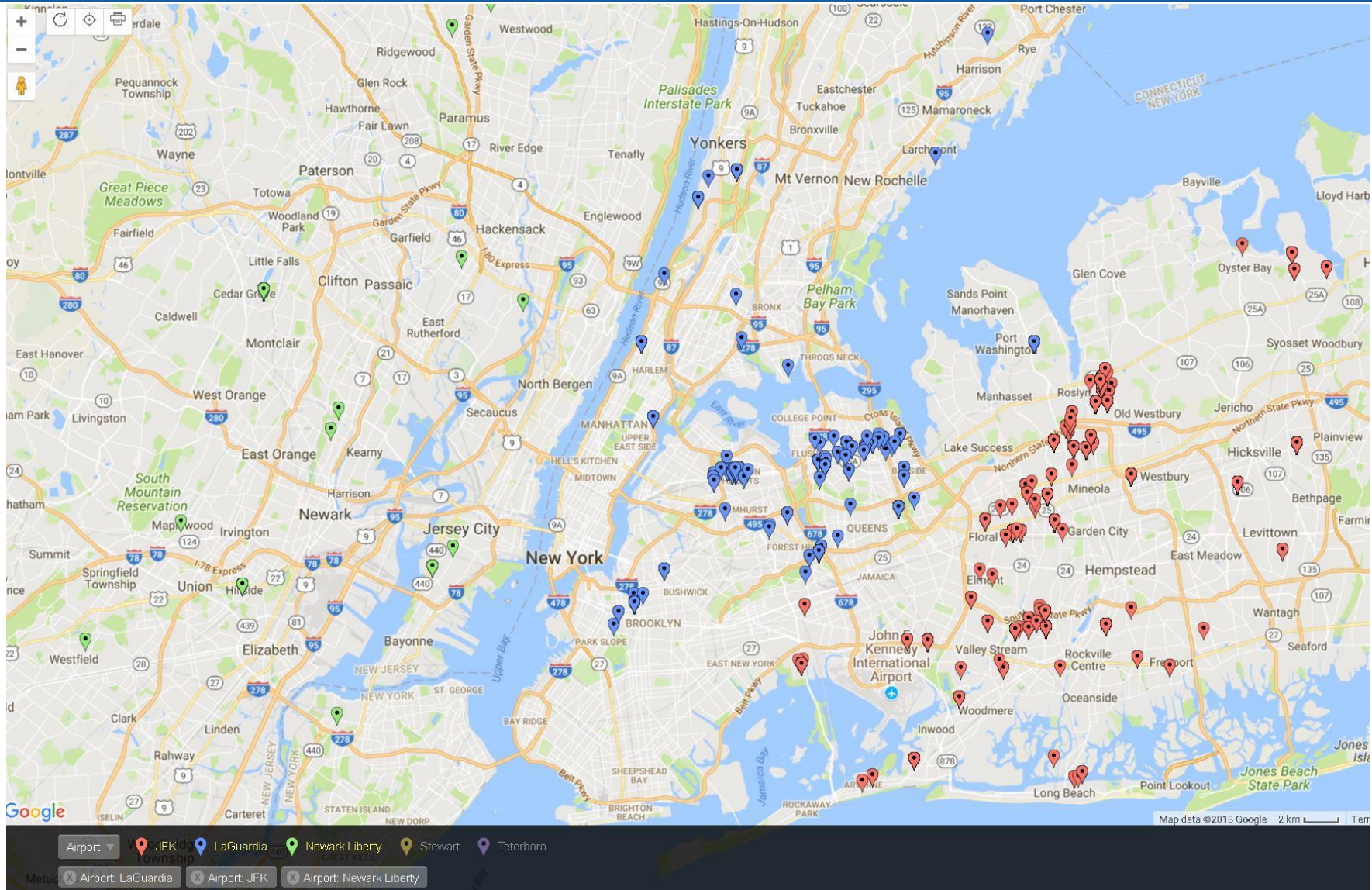
Total No. of Complaints and Complainants – All Airports

Month	PA PlaneNoise (Complaints/ Complainants)	3rd Party App (Complaints/ Complainants)
November 2017	1438/ 183	487/ 2
December 2017	1458/ 150	6158/ 15
January 2018	1500/ 184	6599/ 19

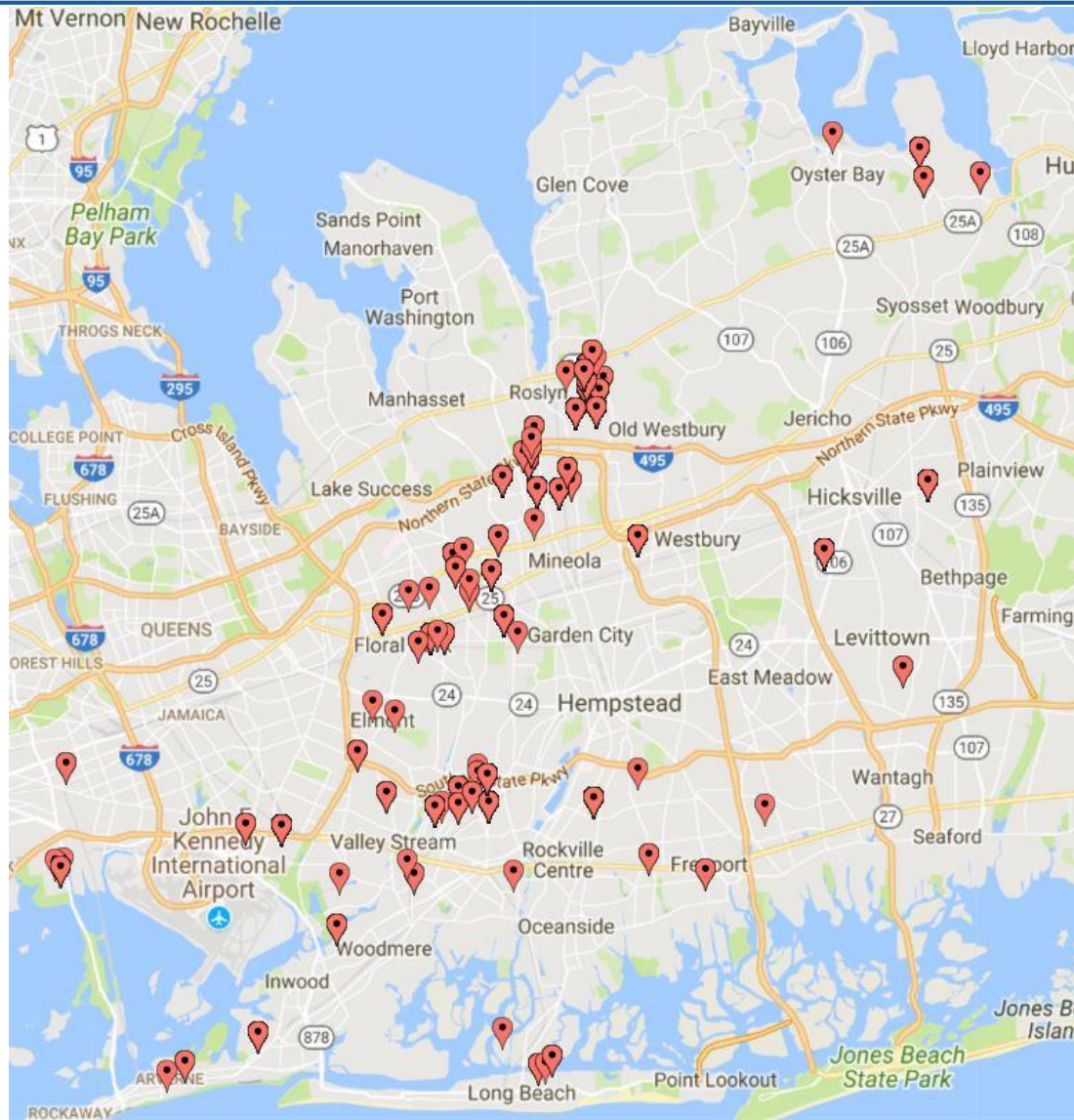
Total No. of Complaints and Complainants – JFK and LGA

Month	JFK Complaints			LGA Complaints		
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
Nov, 2017	908	384	1292	335	103	438
Dec, 2017	952	5962	6914	341	196	537
Jan, 2018	768	6013	6781	560	586	1146

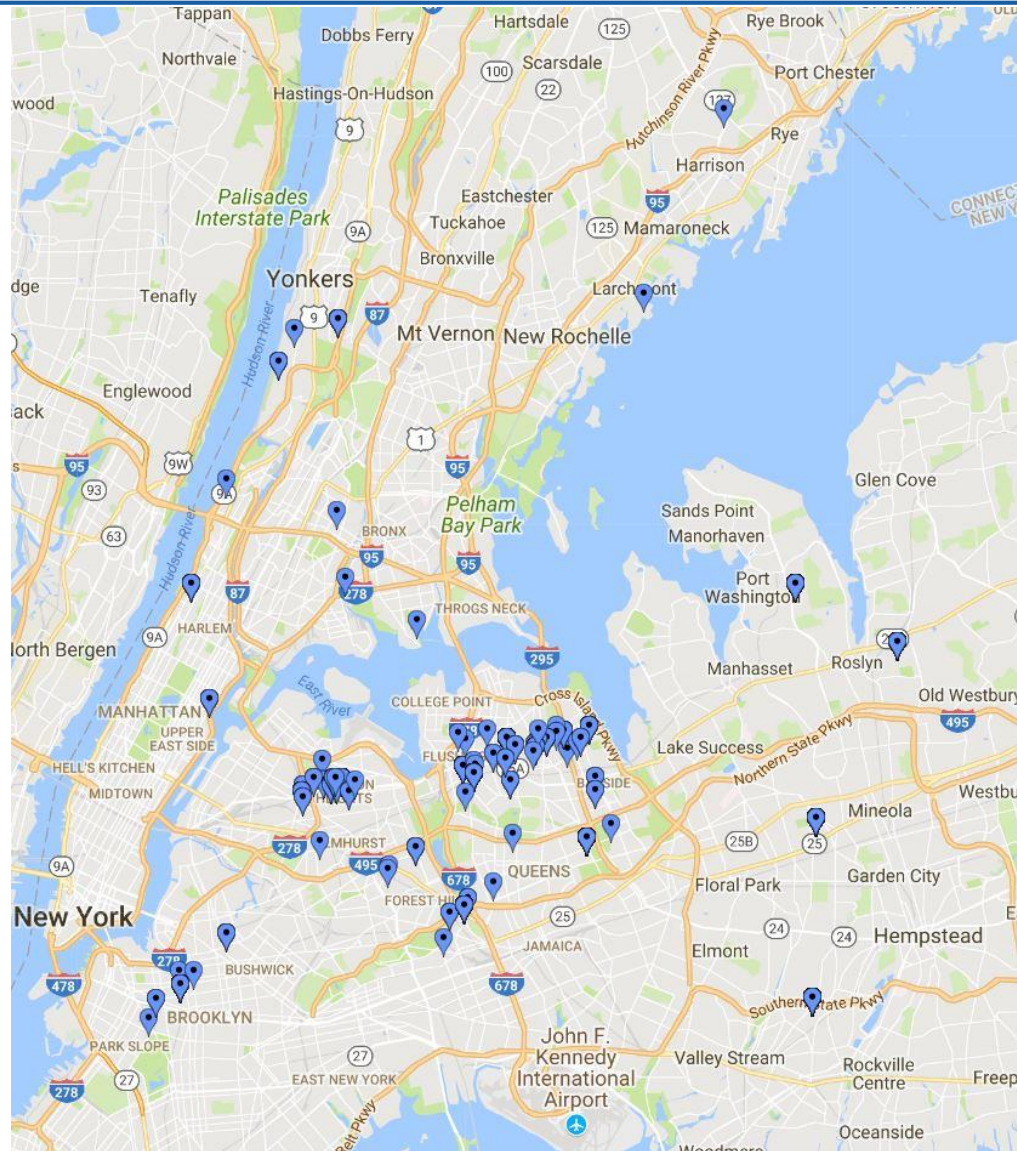
January 2018 Noise Complainants Map – ALL Airports (PA PlaneNoise & Third-Party App)



January 2018 JFK Noise Complainants Map (PA PlaneNoise & Third-Party App)



January 2018 LGA Noise Complainants Map (PA PlaneNoise & Third-Party App)



January EWR 2018 Noise Complainants Map (PA PlaneNoise & Third-Party App)

