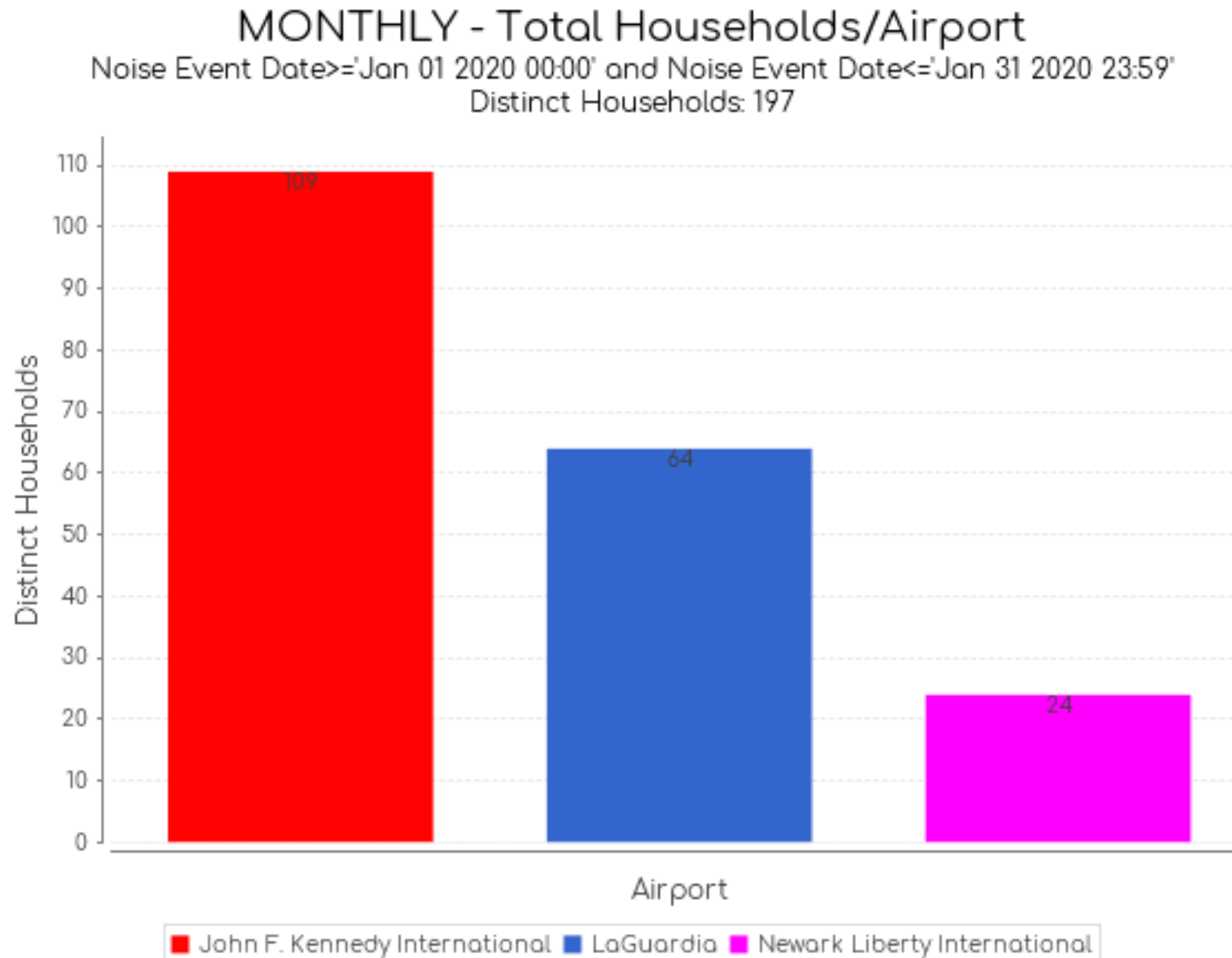


PANYNJ Noise Complaints Report

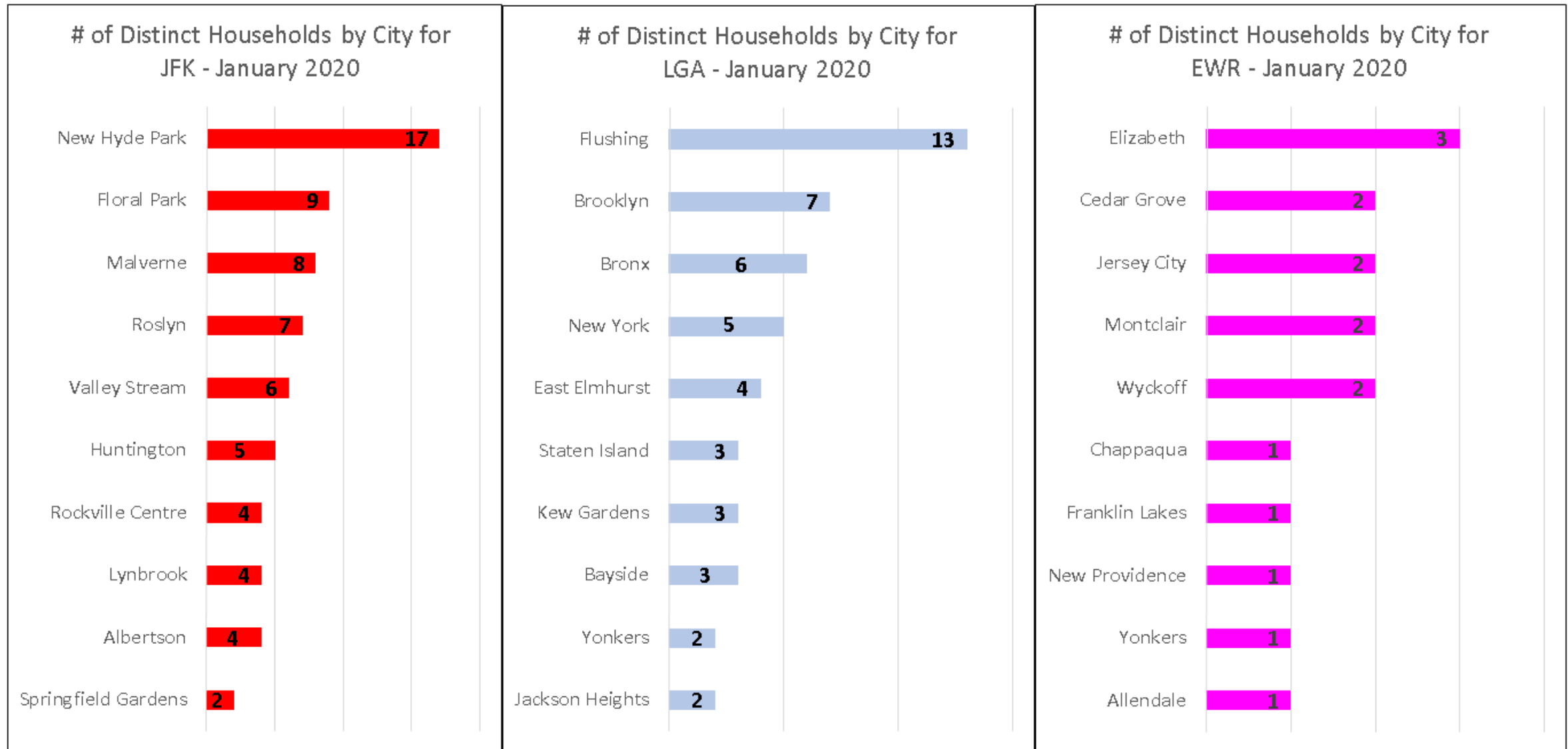
January 2020

Noise Complaints Received Via PlaneNoise System

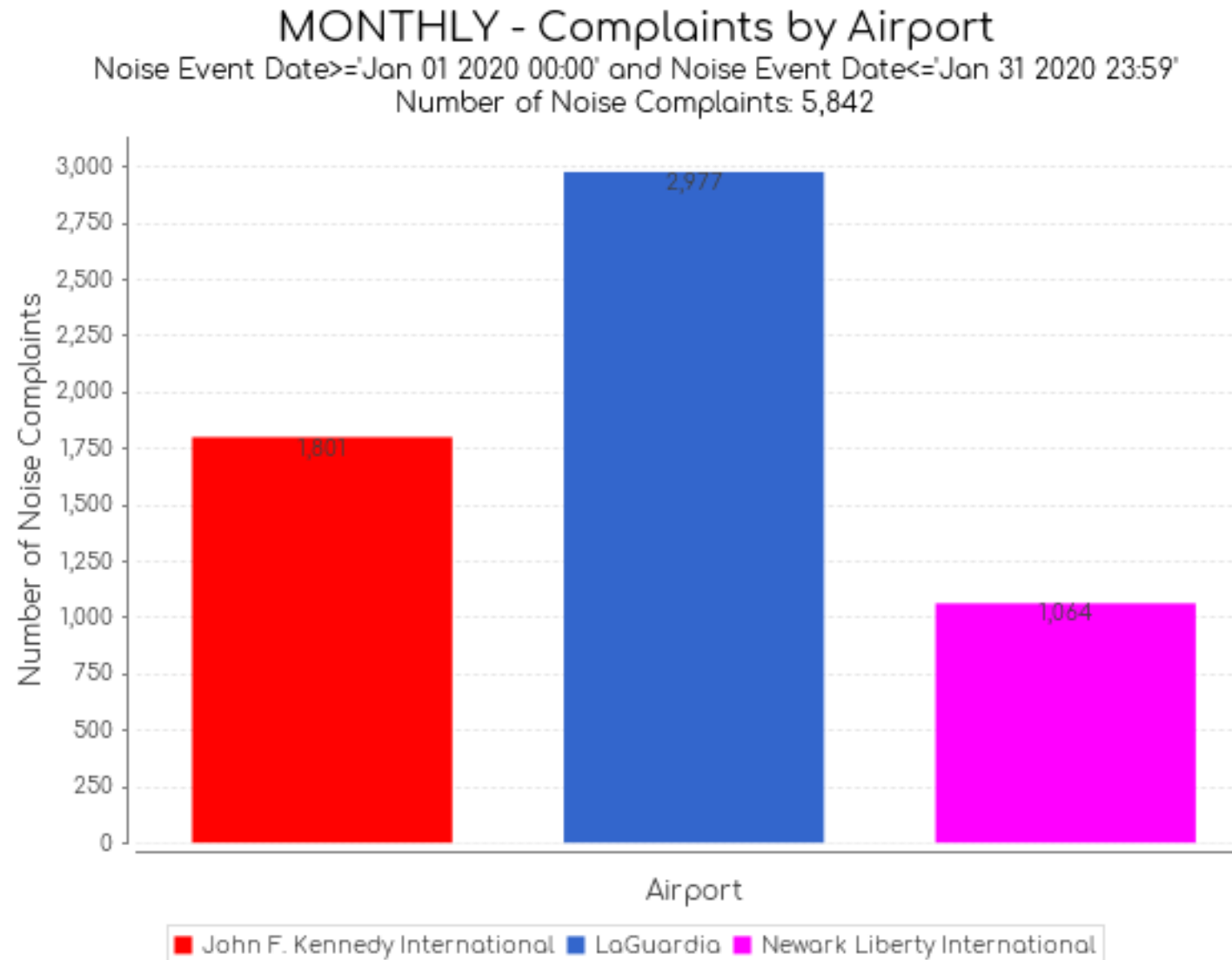
Number of Households by Airport - January 2020



Households Statistics, by City* - January 2020

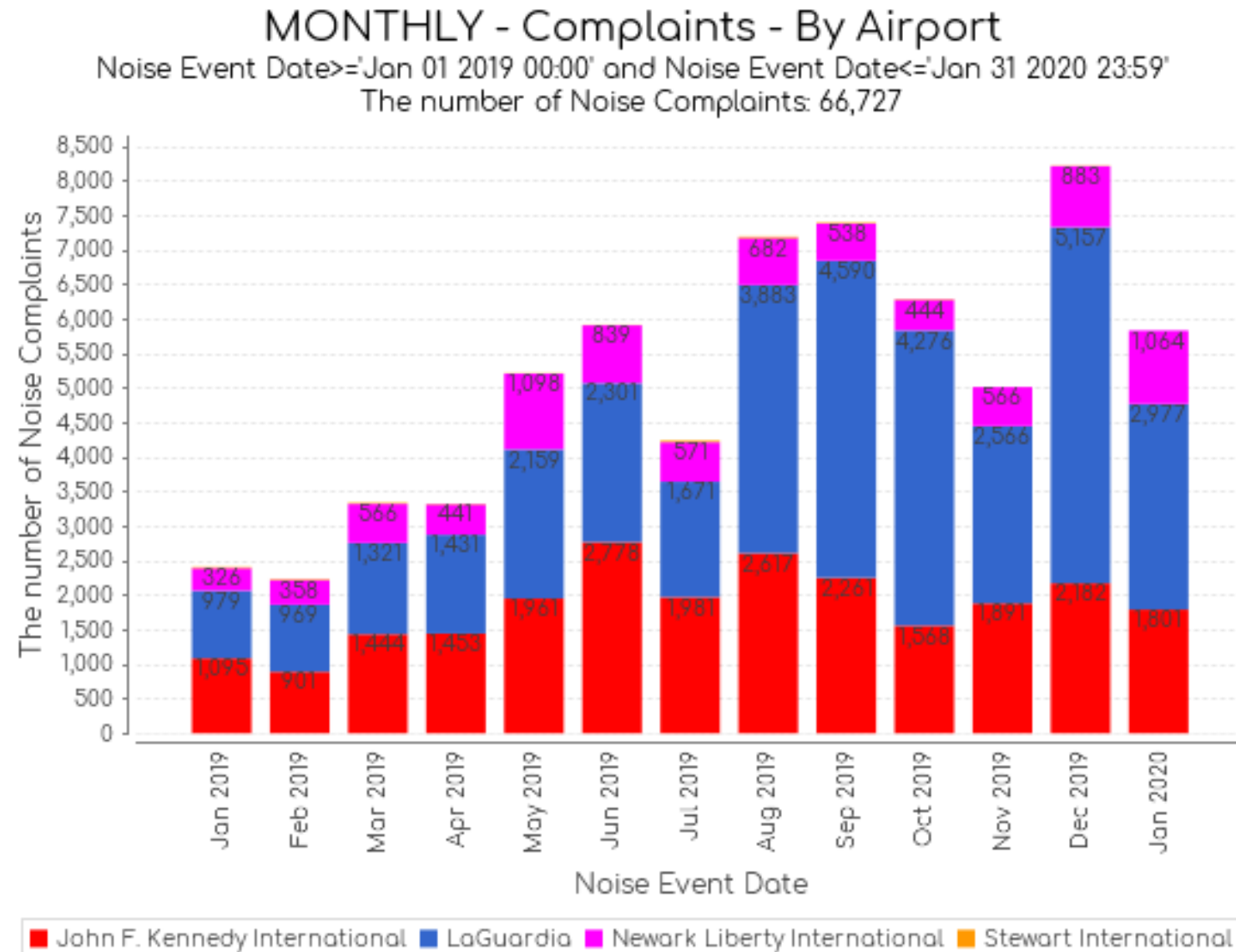


Number of Complaints by Airport – January 2020



Note: Of the 5,842 complaints, 4,605 (79%) were submitted by 10 Households

13-Month Overview: Number of Complaints by Airport

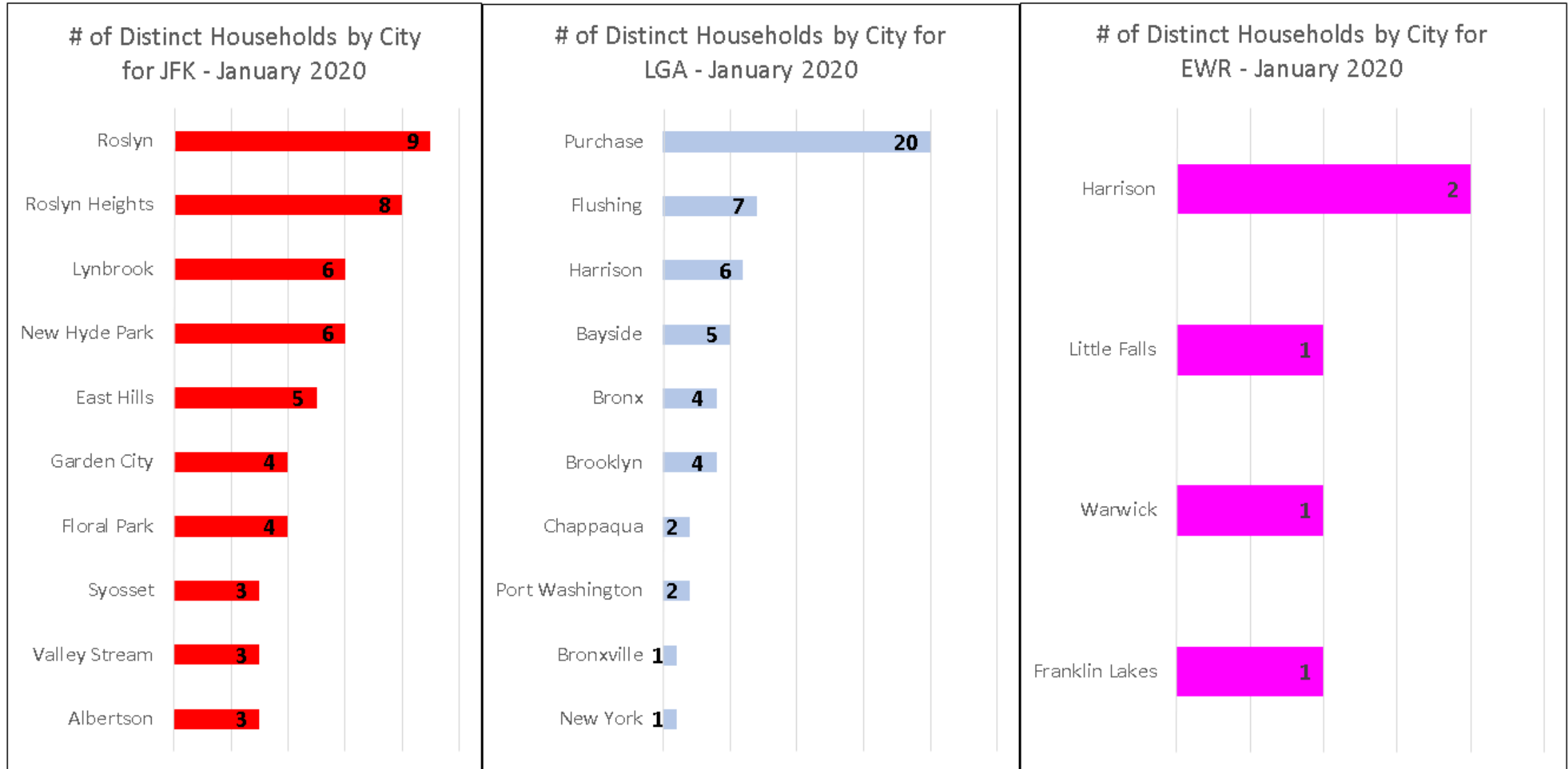


Noise Complaints Received Via Third-Party App(s)

Notes:

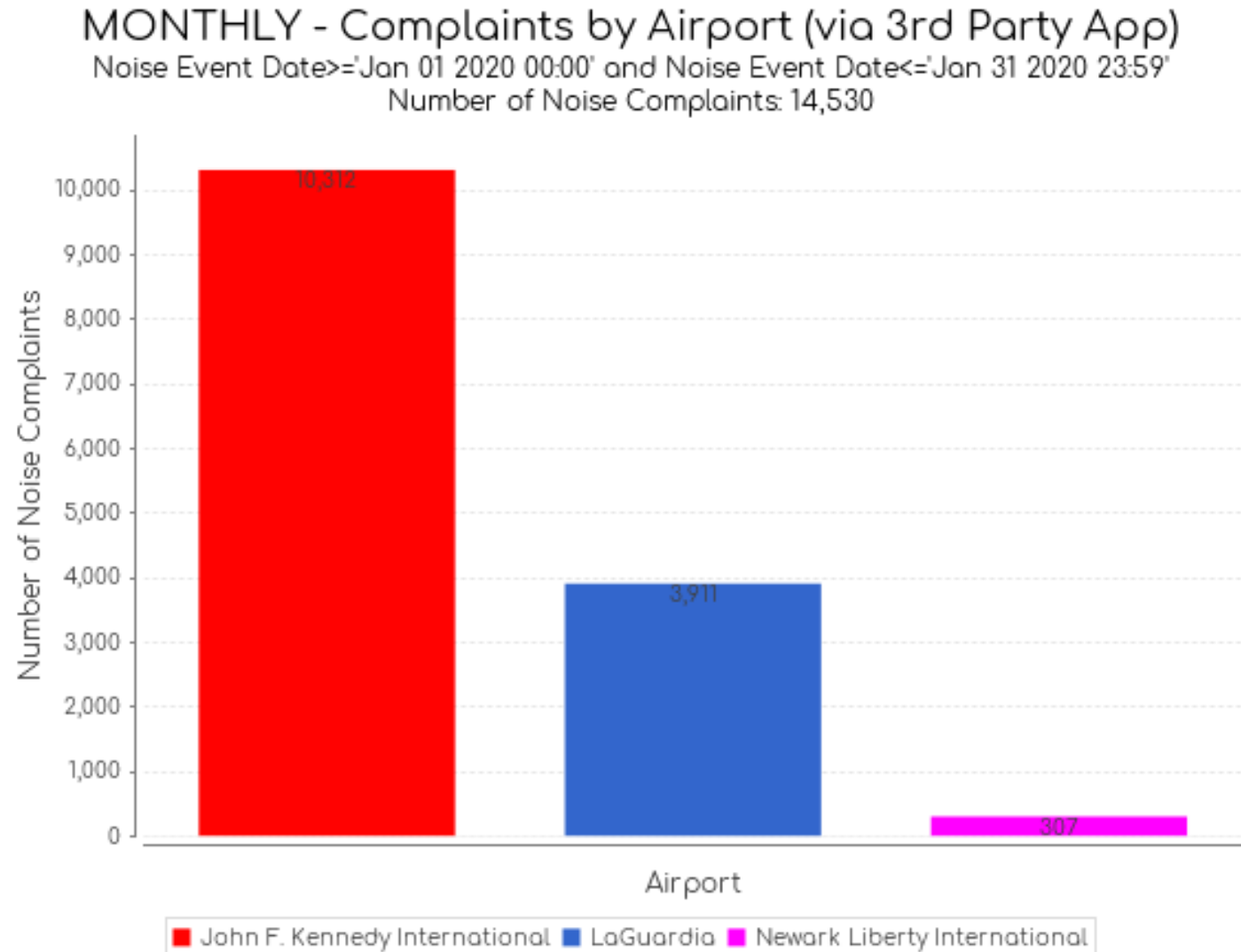
- 1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the web form.*
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.*
- 3. While in the same database, data is compiled and reported a) for each individual noise complaint source, and, b) as a combination of all complaint sources.*

Third-Party App Households Locations, by City –January 2020*



** Top 10 Cities*

Third-Party App Complaints, by Airport – January 2020



Note: Of the 14,530 complaints, 9,758 (67%) were submitted by 10 Households

Total No. of Complaints and Households – All Airports

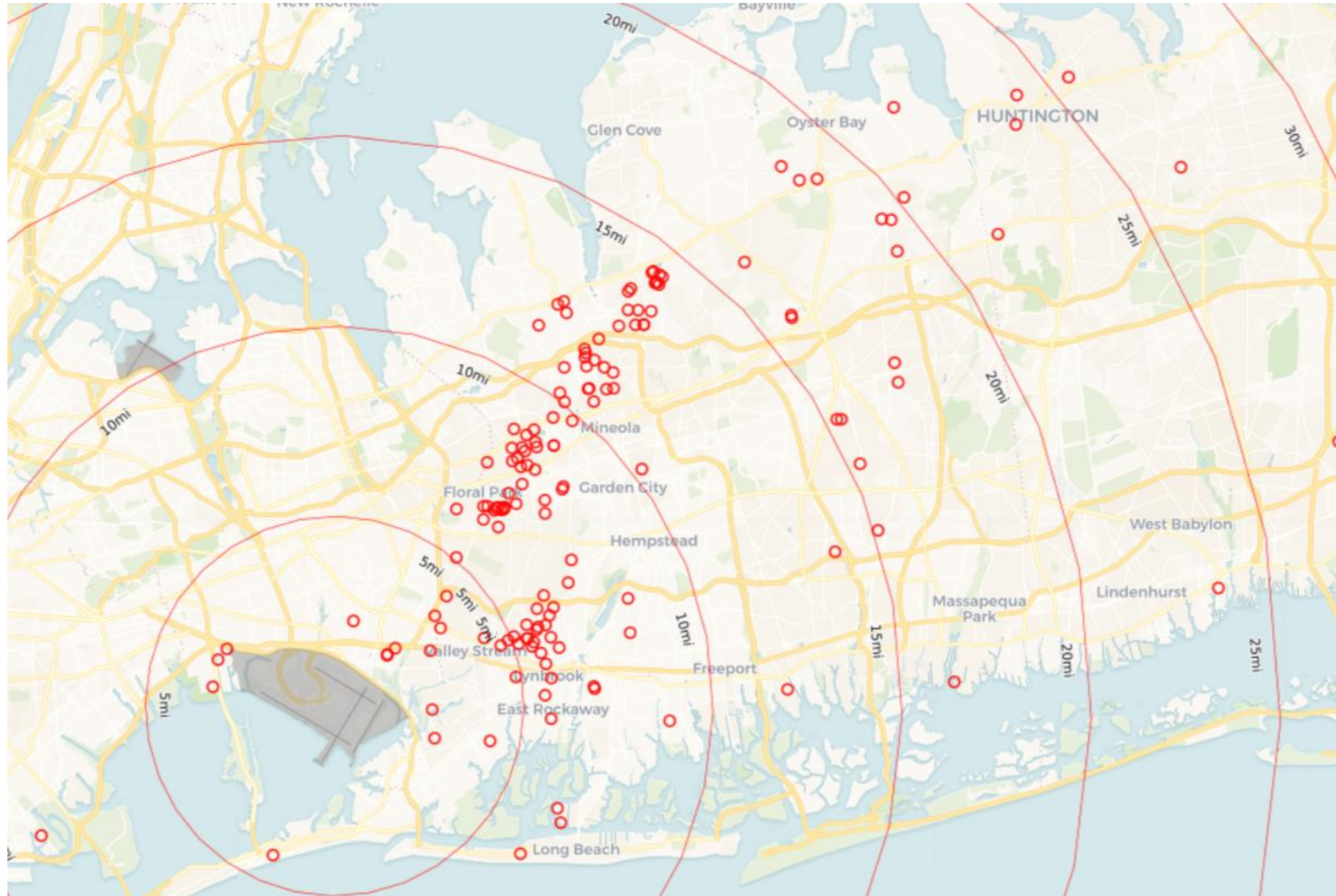
Month	PA PlaneNoise (Complaints/ Households)	3rd Party App (Complaints/ Households)
January 2019	2,416/ 165	13,689/ 71
February 2019	2,250/ 174	13,501/ 74
March 2019	3,348/ 299	14,602/ 78
April 2019	3,335/ 485	22,903/ 98
May 2019	5,223/ 530	31,814/ 115
June 2019	5,925/ 561	34,318/ 151
July 2019	4,247/ 352	23,427/ 146
August 2019	7,203/ 548	29,887/ 163
September 2019	7,403/ 702	29,978/ 168
October 2019	6,301/ 471	23,292/ 163
November 2019	5,024/ 287	17,684/ 151
December 2019	8,231/ 212	18,176/ 143
January 2020	5,842/ 197	14,530/ 140

Total No. of Complaints – JFK, LGA, and EWR

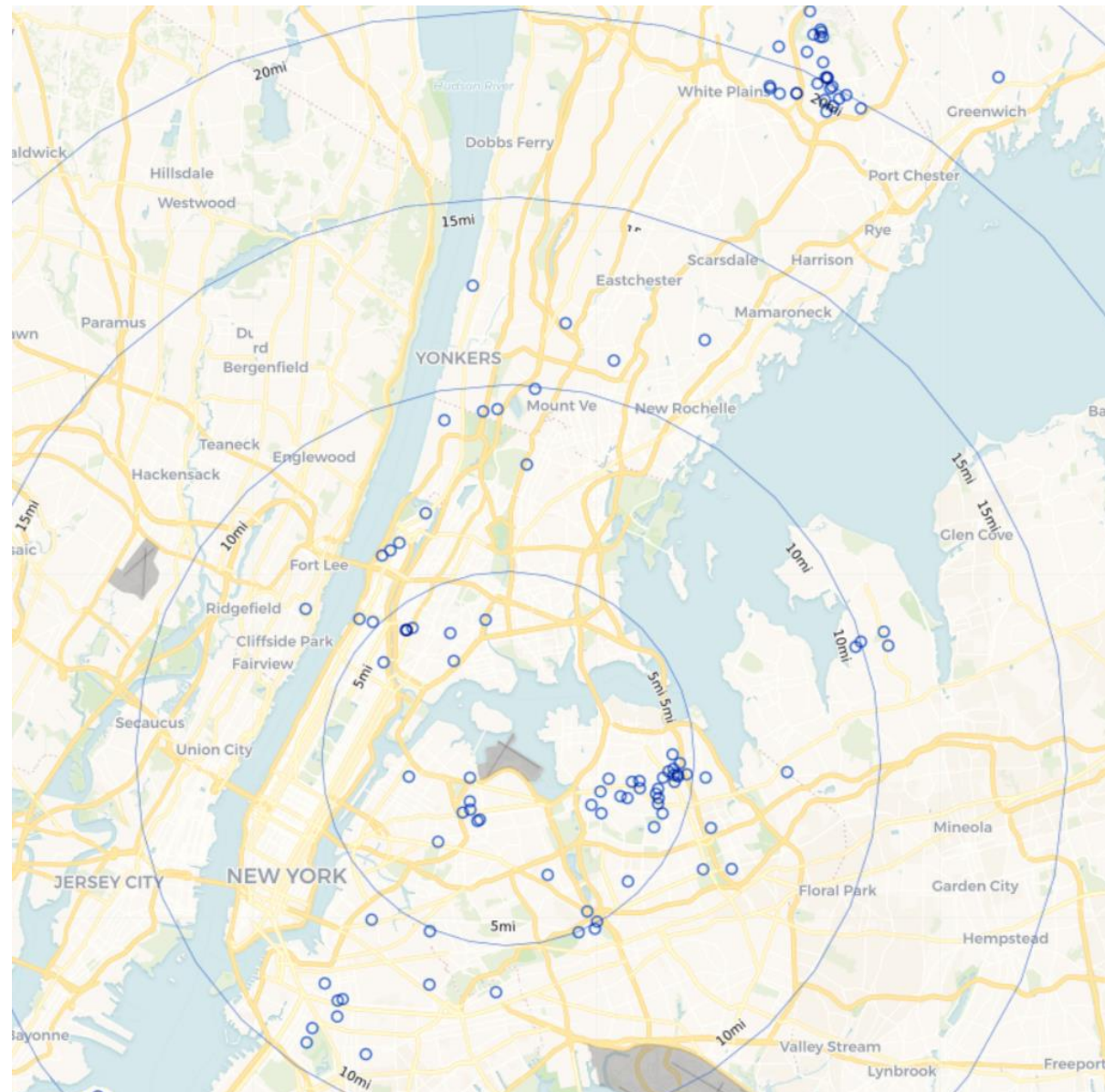
Month	JFK Complaints			LGA Complaints			EWR Complaints		
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
Jan 2019	1,095	12,209	13,304	979	1,411	2,390	326	69	395
Feb 2019	909	12,608	13,517	969	796	1,765	359	97	456
Mar 2019	1,442	13,943	15,385	1,324	625	1,949	566	34	600
Apr 2019	1,456	21,885	23,341	1,431	912	2,343	440	106	546
May 2019	1,962	29,630	31,592	2,164	2,095	4,259	1,092	89	1,181
Jun 2019	2,767	27,695	30,462	2,313	6,421	8,734	840	202	1,042
Jul 2019	1,983	17,622	19,605	1,677	5,738	7,415	563	67	630
Aug 2019	2,610	23,760	26,370	3,892	5,964	9,856	681	163	844
Sep 2019	2,314	24,934	27,248	4,590	4,593	9,183	485	451	936
Oct 2019	1,568	18,825	20,393	4,279	4,078	8,357	444	389	833
Nov 2019	1,894	12,030	13,924	2,563	5,151	7,714	566	503	1,069
Dec 2019	2,188	13,786	15,974	5,153	4,144	9,297	884	240	1,124
Jan 2020	1,801	10,312	12,113	2,977	3,911	6,888	1,064	307	1,371

January 2020 JFK Households Location Map (PA PlaneNoise & Third-Party App)

THE PORT AUTHORITY OF NY & NJ



January 2020 LGA Households Location Map (PA PlaneNoise & Third-Party App)



January 2020 EWR Households Location Map (PA PlaneNoise & Third-Party App)

