

# **PANYNJ Noise Complaints Report**

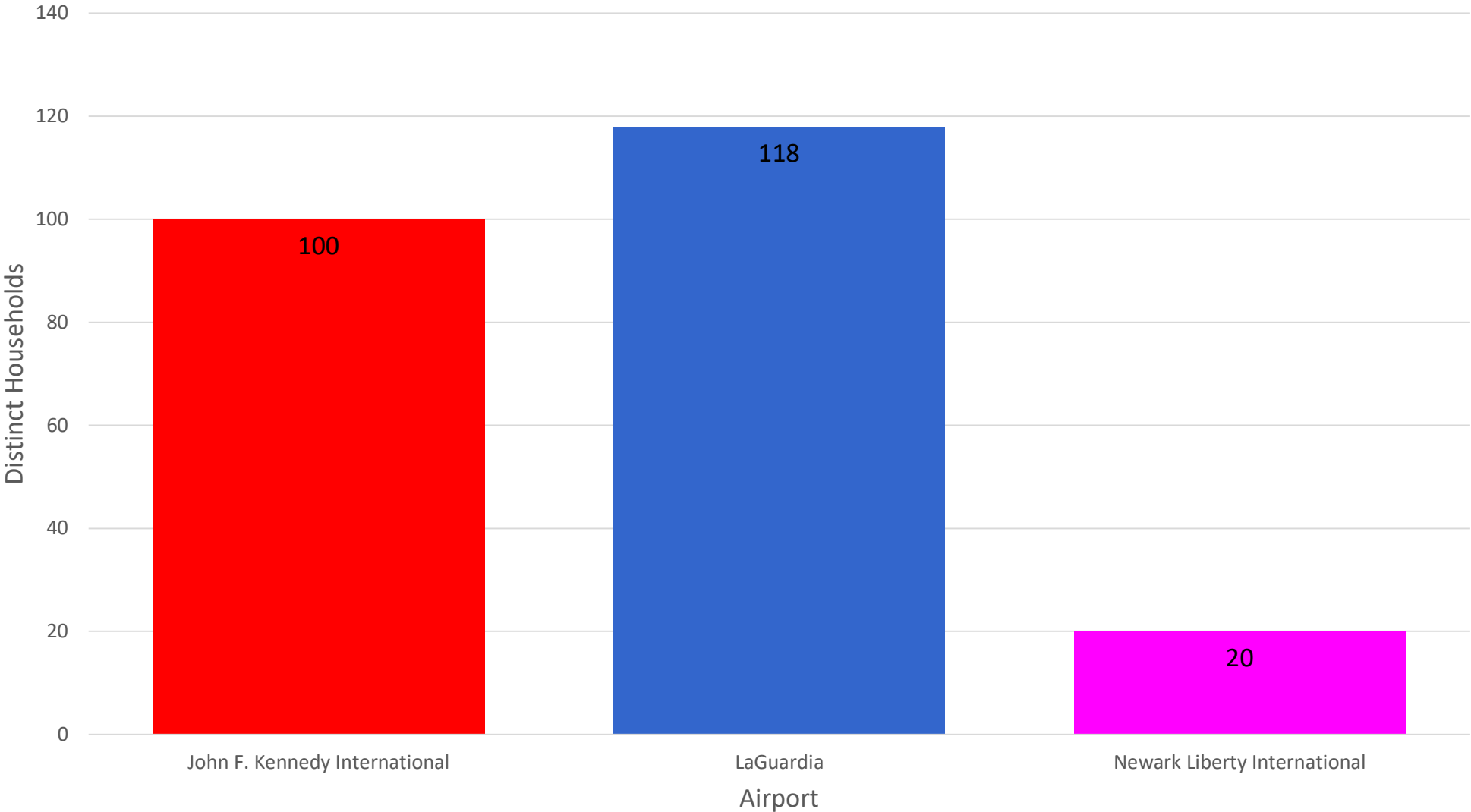
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**January 2024**

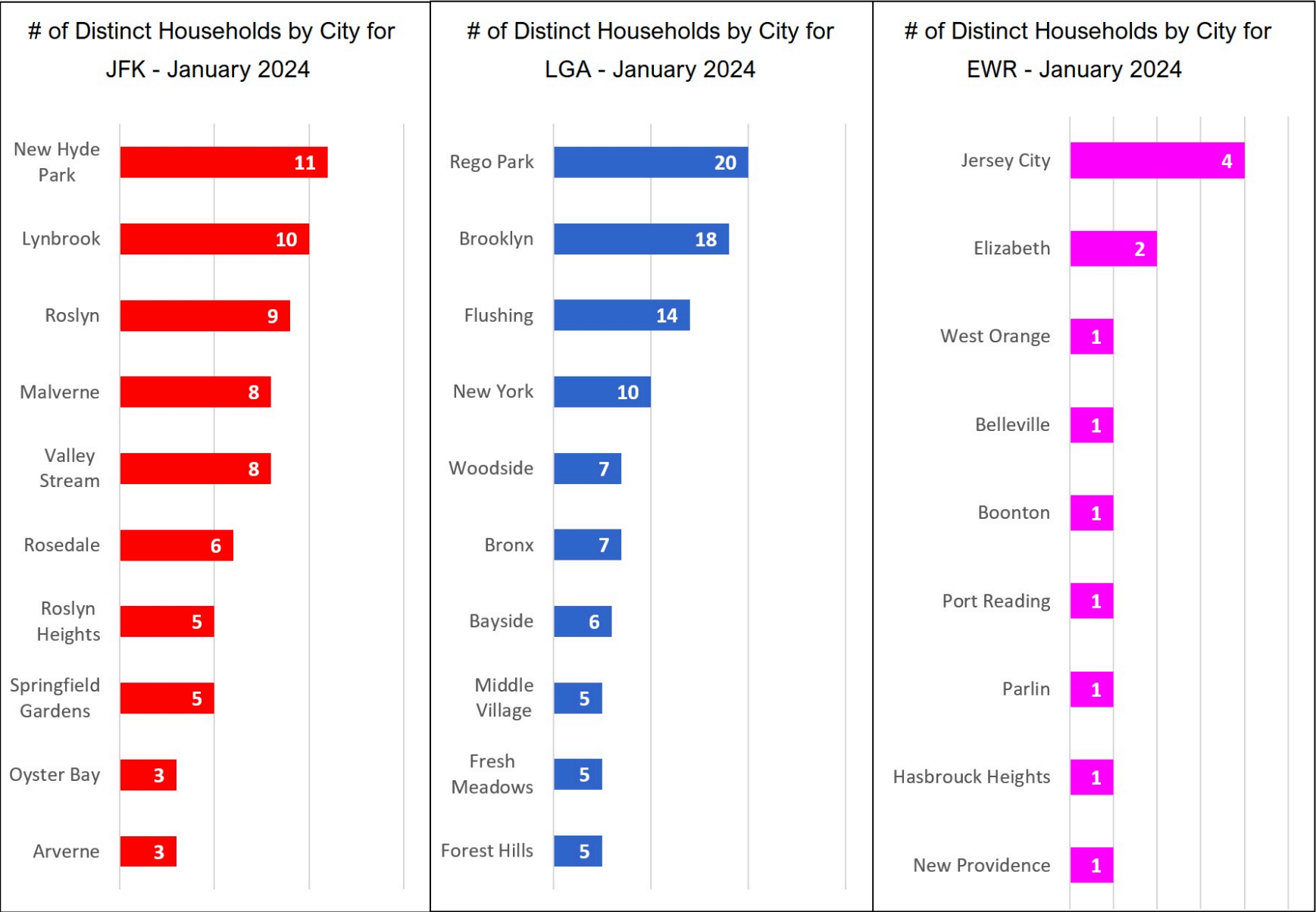
# Noise Complaints Received Via PlaneNoise System

# Number of Households by Airport - January 2024

MONTHLY – Total Households/Airport  
Noise Event Date Range: Jan 01 2024 to Jan 31 2024  
Distinct Households: 238



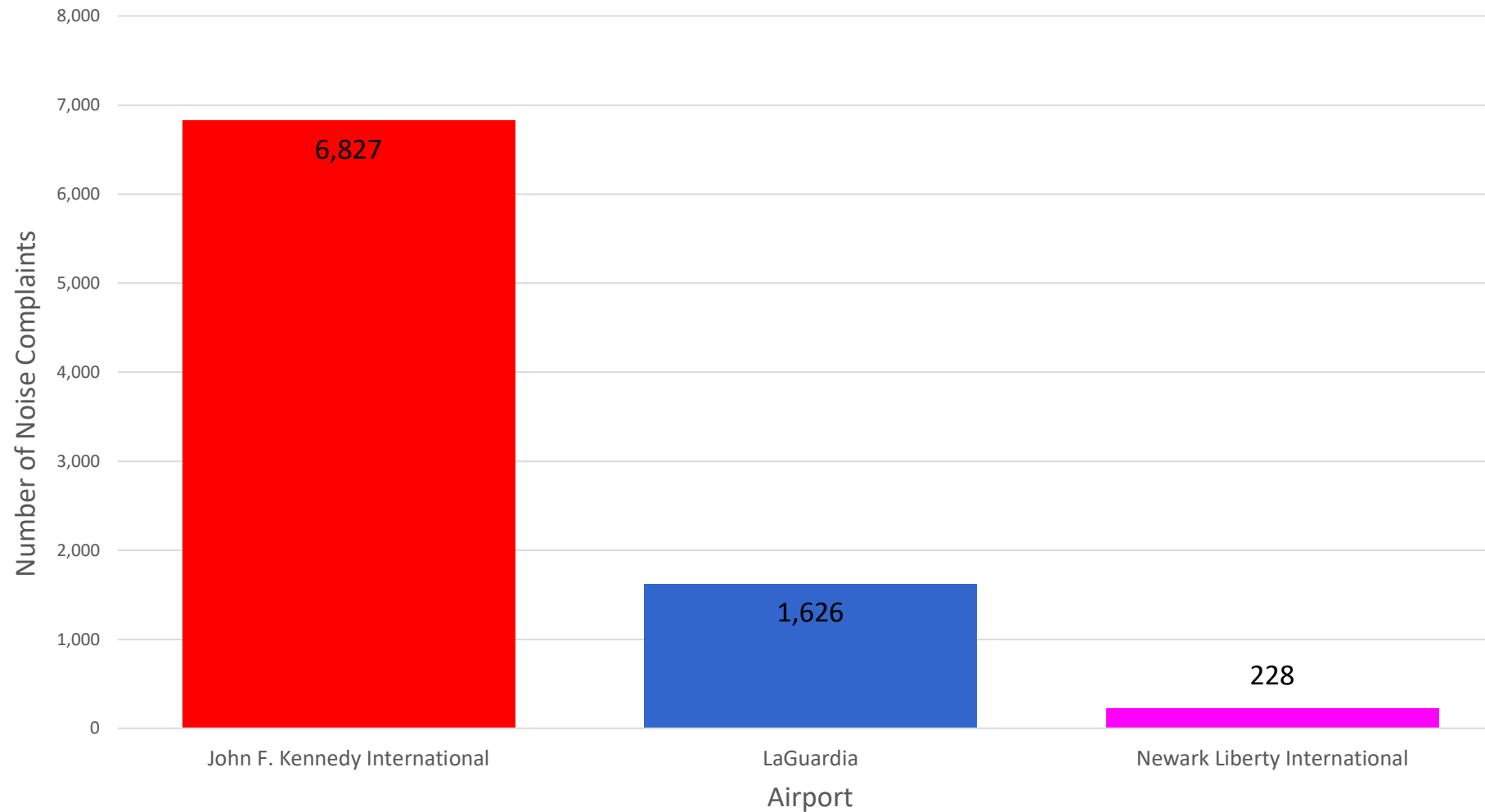
# Households Statistics, by Location\* - January 2024



\*Top 10 Locations

# Number of Complaints by Airport - January 2024

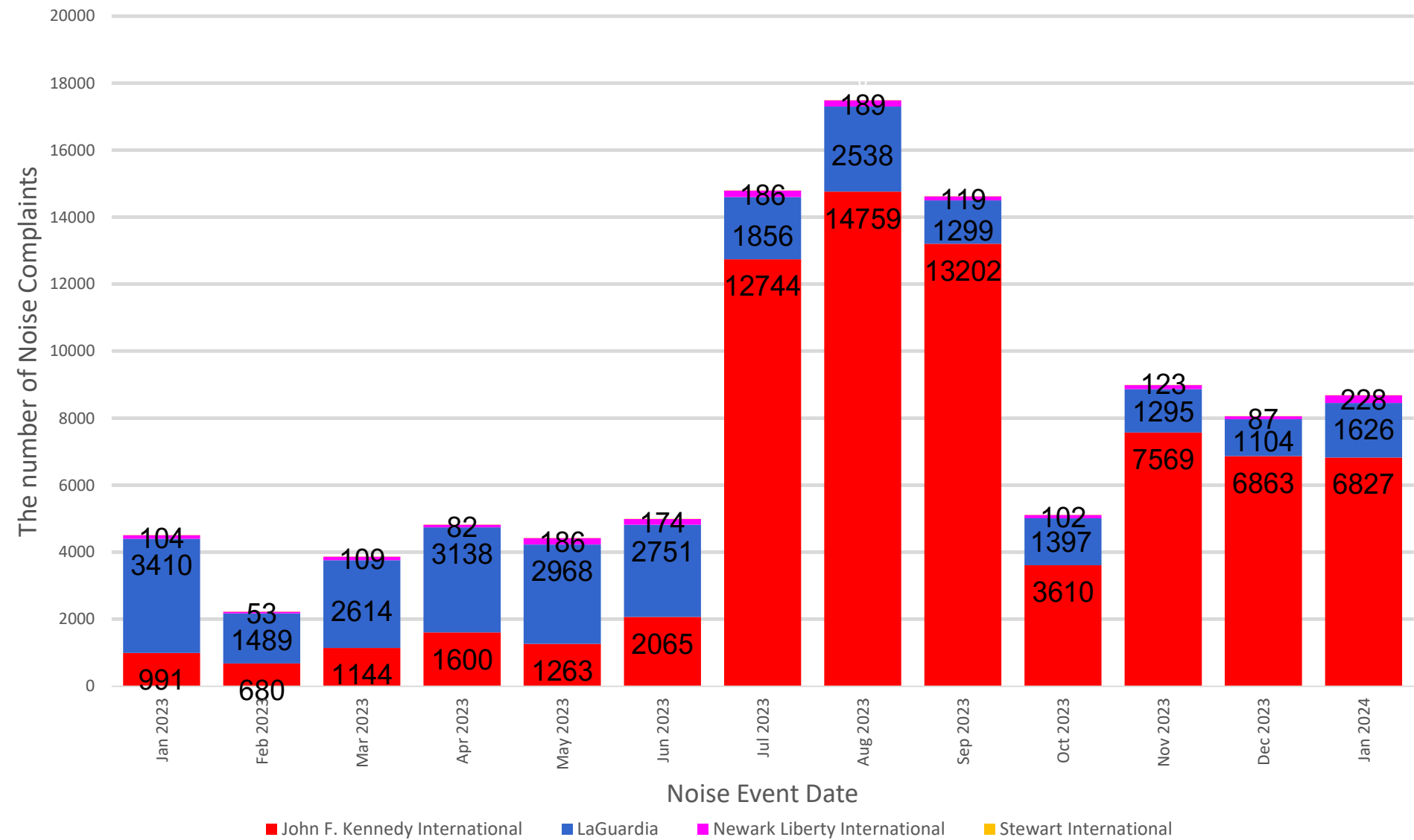
MONTHLY – Complaints by Airport  
Noise Event Date Range: Jan 01 2024 to Jan 31 2024  
Number of Noise Complaints: 8,681



*Note: Of the 8,681 complaints, 7,631 (88 %) were submitted by 10 Households*

# 13-Month Overview: Number of Complaints by Airport

MONTHLY – Complaints – By Airport  
Noise Event Date Range: Jan 01 2023 to Jan 31 2024  
The number of Noise Complaints: 102,622



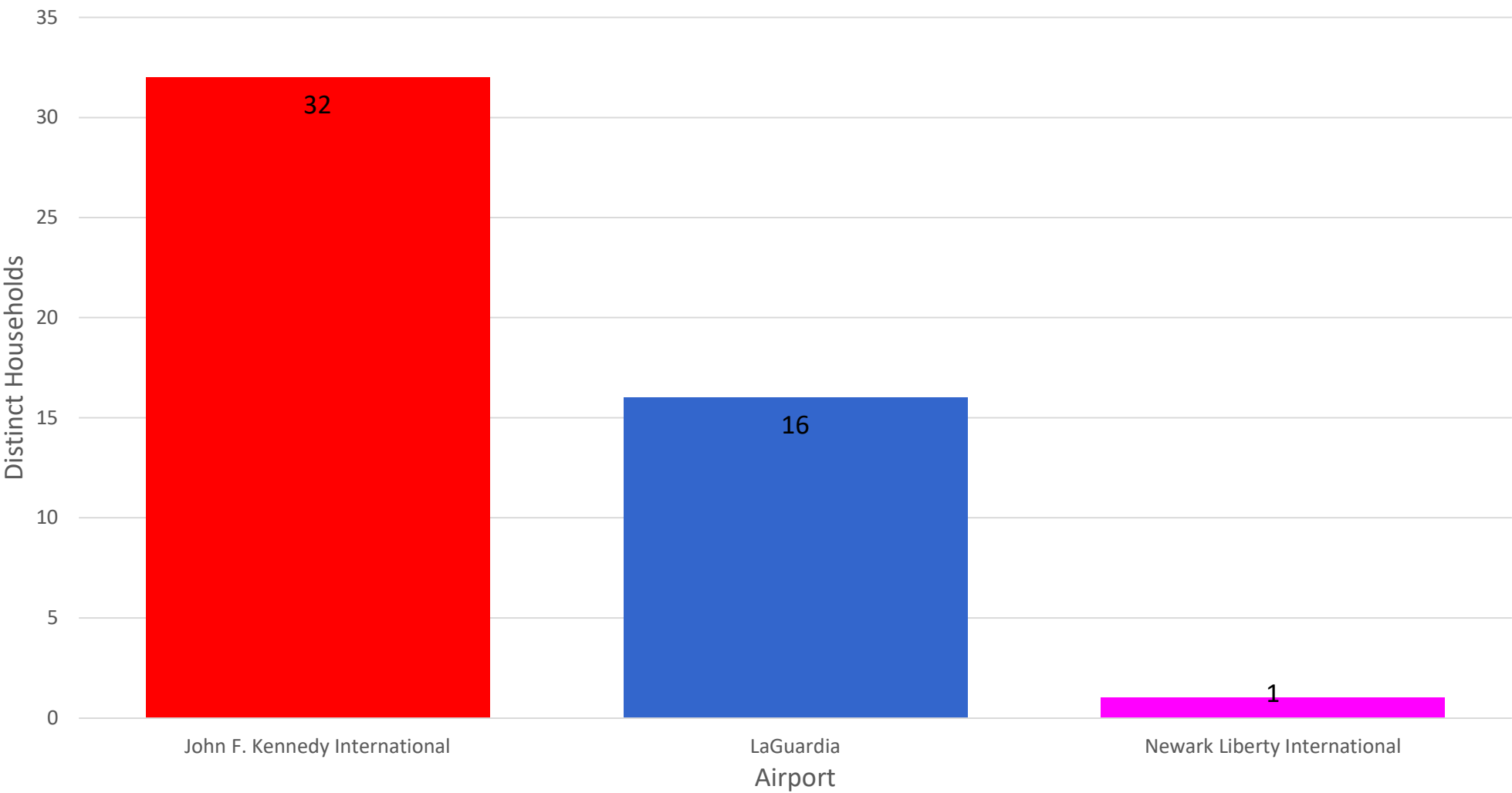
# *Noise Complaints Received Via Third-Party App(s)*

## Notes:

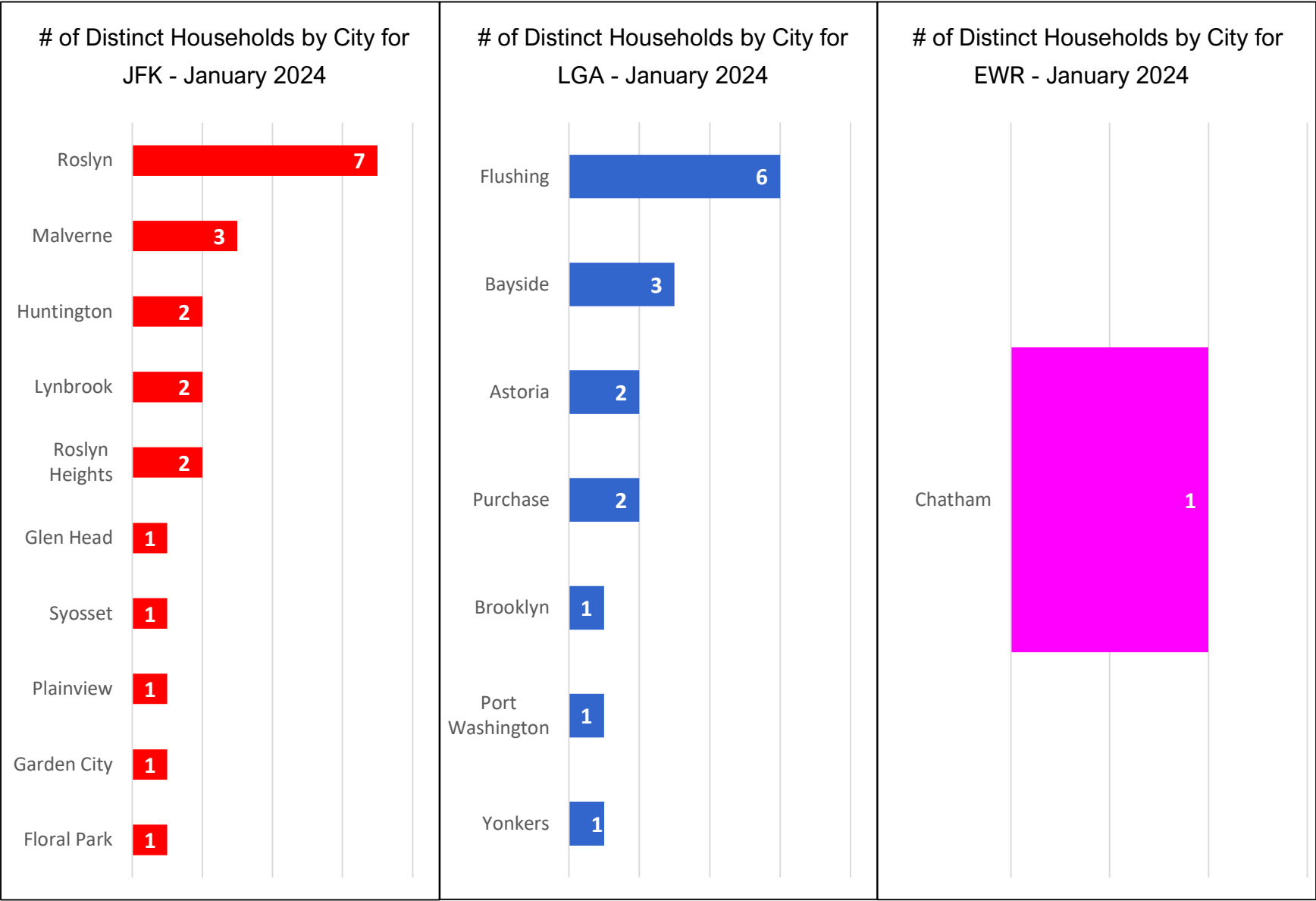
1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the web form.
2. Complaints from Third-party app(s) are kept and stored in the same database as complaints recieved through Port Authority PlaneNoise system.
3. While in the same database, data is compiled and reported a) for each individual noise source, and, b)

# Number of Households by Airport 3rd Party - January 2024

MONTHLY – Total Households/Airport  
Noise Event Date Range: Jan 01 2024 to Jan 31 2024  
Distinct Households: 49



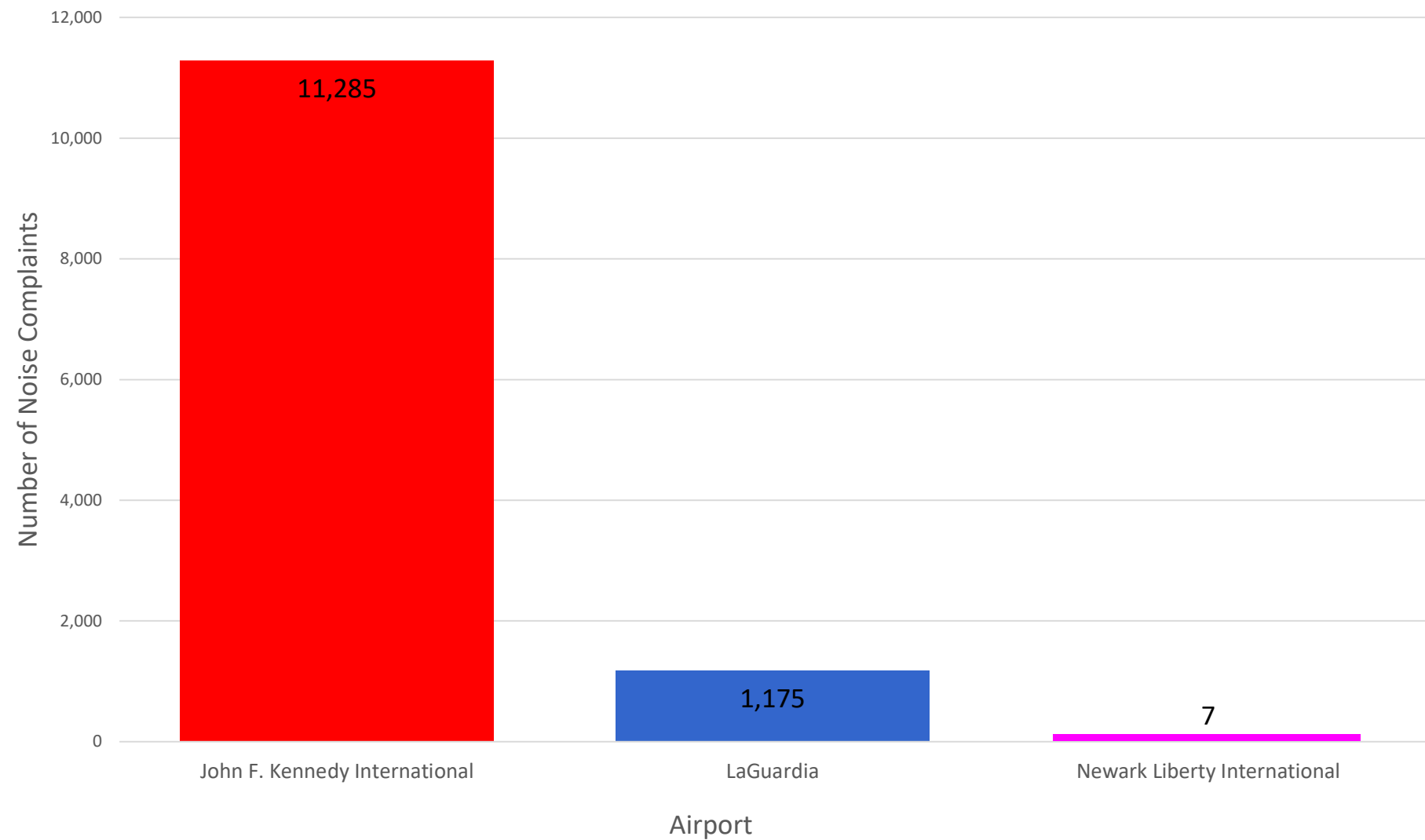
# Third-Party App Households Locations\* - January 2024



\*Top 10 Locations

# Third-Party App Complaints by Airport - January 2024

MONTHLY – Complaints by Airport (via 3rd Party App)  
Noise Event Date Range: Jan 01 2024 to Jan 31 2024  
Number of Noise Complaints: 12,467



*Note: Of the 12,467 complaints, 11,925 (96 %) were submitted by 10 Households*

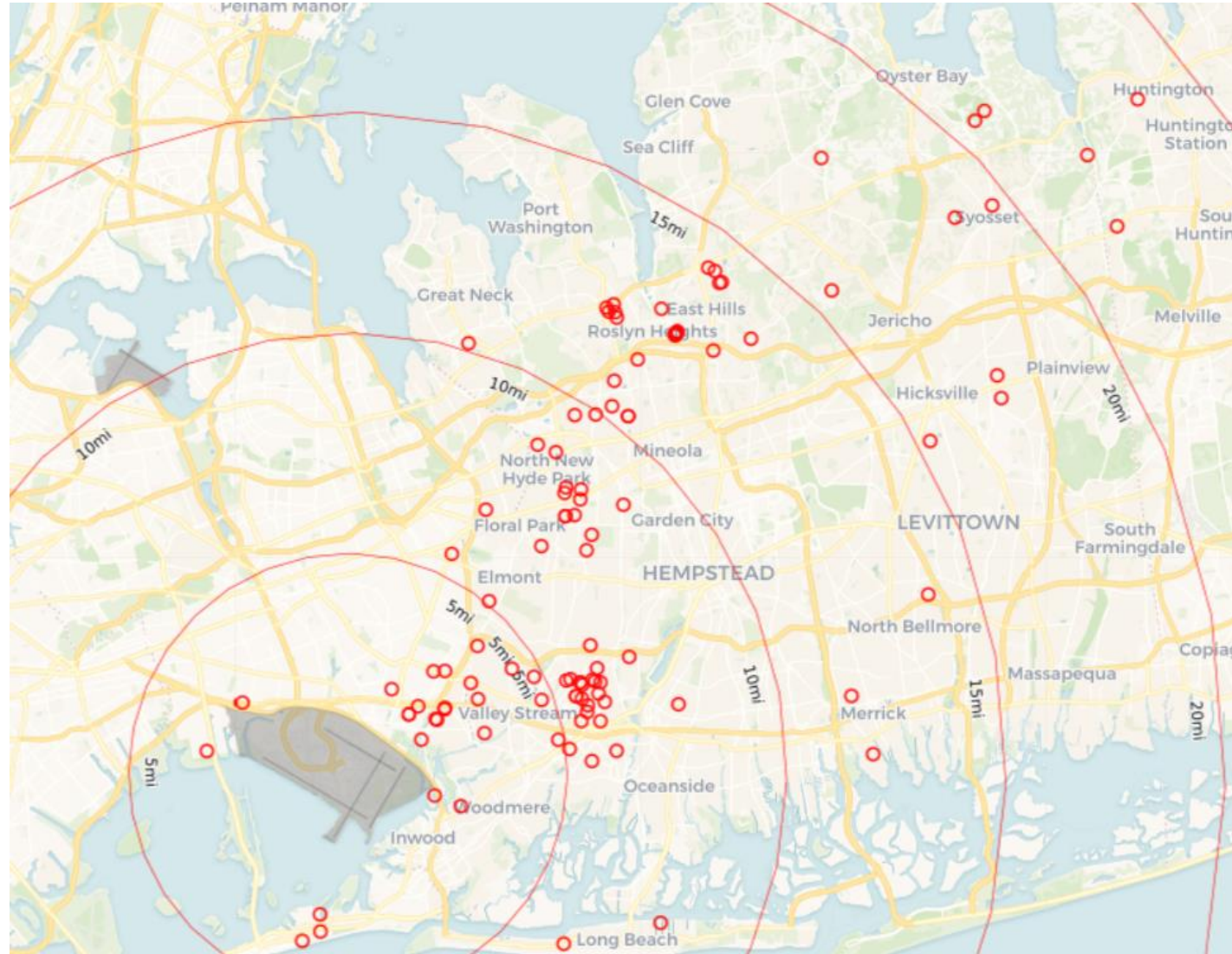
# Total No. of Complaints and Households - All Airports

Month	PA PlaneNoise (Complaints/ <b>Households</b> )	3rd Party App (Complaints/ <b>Households</b> )
January 2023	4,507 / <b>261</b>	21,458 / <b>70</b>
February 2023	2,223 / <b>248</b>	17,804 / <b>70</b>
March 2023	3,867 / <b>229</b>	20,179 / <b>67</b>
April 2023	4,822 / <b>378</b>	22,374 / <b>80</b>
May 2023	4,419 / <b>332</b>	19,159 / <b>76</b>
June 2023	4,996 / <b>457</b>	19,865 / <b>90</b>
July 2023	14,789 / <b>371</b>	19,071 / <b>83</b>
August 2023	17,490 / <b>486</b>	17,482 / <b>78</b>
September 2023	14,623 / <b>421</b>	18,333 / <b>67</b>
October 2023	5,111 / <b>382</b>	14,918 / <b>67</b>
November 2023	8,989 / <b>246</b>	13,793 / <b>64</b>
December 2023	8,054 / <b>277</b>	16,596 / <b>55</b>
January 2024	8,681 / <b>238</b>	12,467 / <b>51</b>

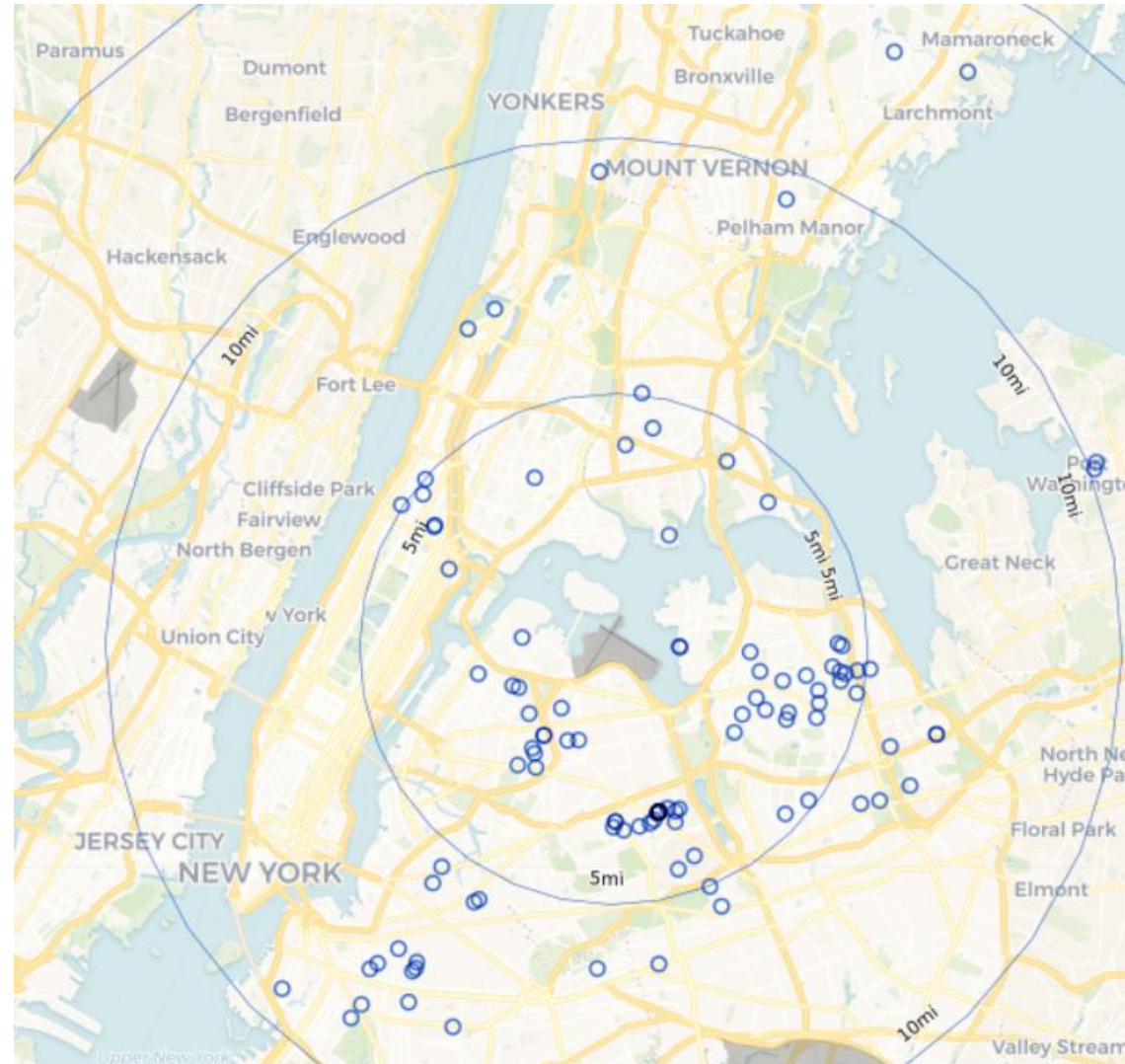
# Total No. of Complaints - JFK, LGA, EWR

Month	JFK Complaints			LGA Complaints			EWR Complaints		
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
Jan 2023	991	14,204	15,195	3,410	7,054	10,464	104	200	304
Feb 2023	680	12,693	13,373	1,489	4,930	6,419	53	181	234
Mar 2023	1,144	14,512	15,656	2,614	5,667	8,281	109	0	109
Apr 2023	1,600	15,400	17,000	3,138	6,974	10,112	82	0	82
May 2023	1,263	14,058	15,321	2,968	5,100	8,068	186	1	187
Jun 2023	2,065	14,129	16,194	2,751	5,727	8,478	174	9	183
Jul 2023	12,744	13,390	26,134	1,856	5,669	7,525	186	12	198
Aug 2023	14,759	12,802	27,561	2,538	4,610	7,148	189	70	259
Sep 2023	13,202	16,088	29,290	1,299	2,227	3,526	119	18	137
Oct 2023	3,610	12,314	15,924	1,397	2,578	3,975	102	26	128
Nov 2023	7,569	11,503	19,072	1,295	2,277	3,572	123	13	136
Dec 2023	6,863	14,914	21,777	1,104	1,663	2,767	87	19	106
Jan 2024	6,827	11,285	18,112	1,626	1,175	2,801	228	7	235

# January 2024 JFK Households Location Map (PA PlaneNoise & Third-Party App)



# January 2024 LGA Households Location Map (PA PlaneNoise & Third-Party App)



# January 2024 EWR Households Location Map (PA PlaneNoise & Third-Party App)

