PANYNJ Noise Complaints Report

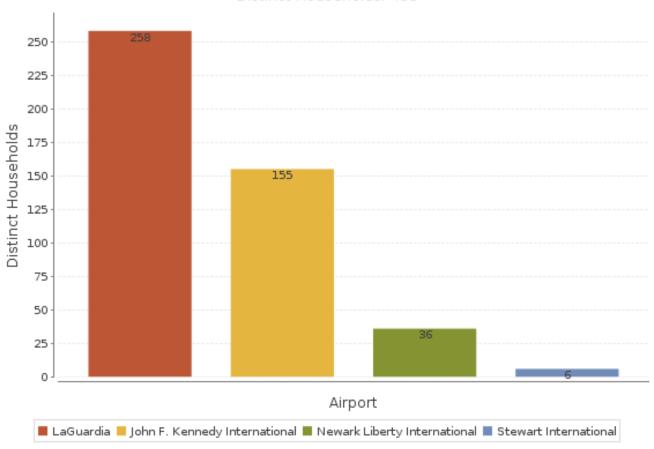
July 2018

Noise Complaints Received Via PlaneNoise System

Complainants Statistics, by Airport - July 2018

Total Complainants/Airport

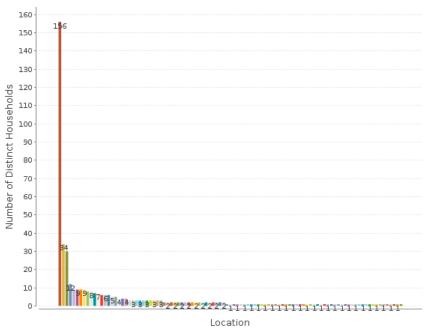
Noise Event Date>='Jul 01 2018 00:00' and Noise Event Date<='Jul 31 2018 23:59'
Distinct Households: 455



Complainants Statistics, by City - July 2018



Noise Event Date>='Jul 01 2018 00:00' and Noise Event Date<='Jul 31 2018 23:59'
Number of Distinct Households: 455

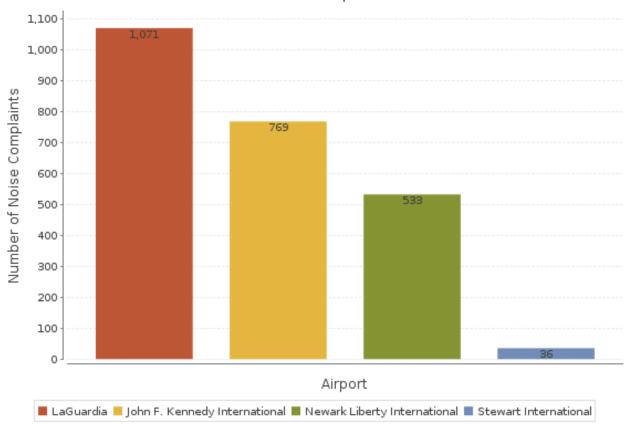




Complaints Statistics, by Airport – July 2018

Complaints by Airport

Noise Event Date>='Jul 01 2018 00:00' and Noise Event Date<='Jul 31 2018 23:59'
Number of Noise Complaints: 2,409

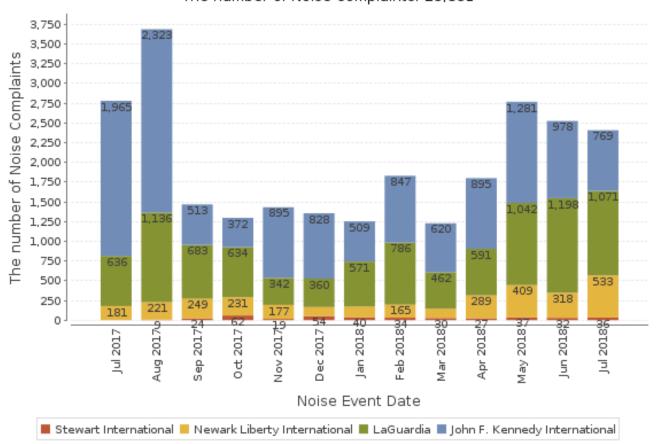


Note: Of the 2,409 complaints, approx. 1,058 (44 %) were made by 10 complainants (i.e. top 10 complainants)

Comparing Complaints Statistics – 13 Months, 4 Airports

Complaints - By Airport

Noise Event Date>='Jul 01 2017 00:00' and Noise Event Date<='Jul 31 2018 23:59'
The number of Noise Complaints: 25,851



Noise Complaints Received Via Third-Party App(s)

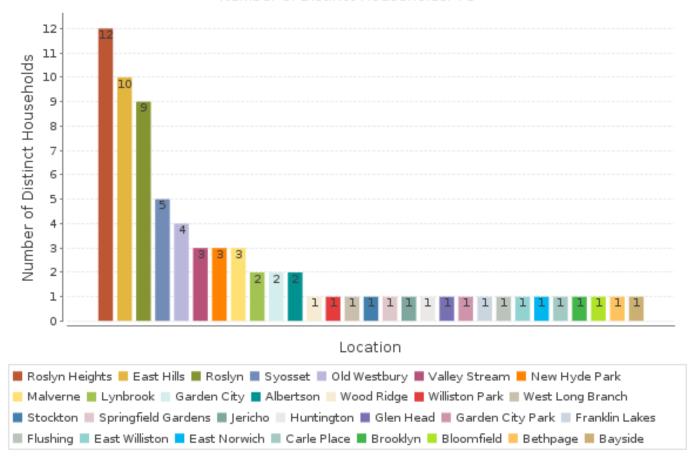
Notes:

- 1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the webform.
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.
- 3. While in the same database, data is compiled and reported a) for each individual noise complaint source, and, b) as a combination of all complaint sources.

Third-Party App Complainants, by City – July 2018

Distinct Households/City (via 3rd Party App)

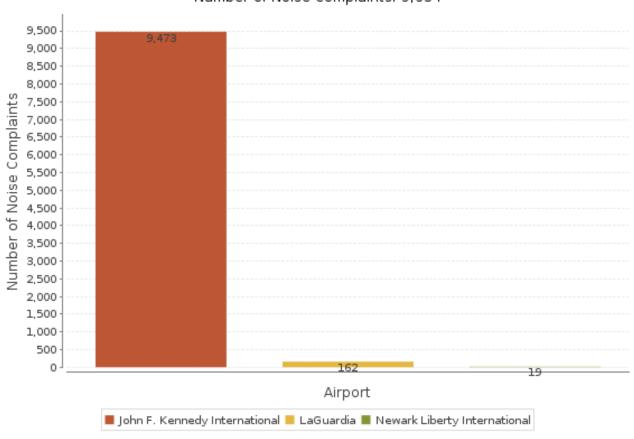
Noise Event Date>='Jul 01 2018 00:00' and Noise Event Date<='Jul 31 2018 23:59'
Number of Distinct Households: 73



Third-Party App Complaints, by Airport – July 2018

Complaints by Airport (via 3rd Party App)

Noise Event Date>='Jul 01 2018 00:00' and Noise Event Date<='Jul 31 2018 23:59'
Number of Noise Complaints: 9,654



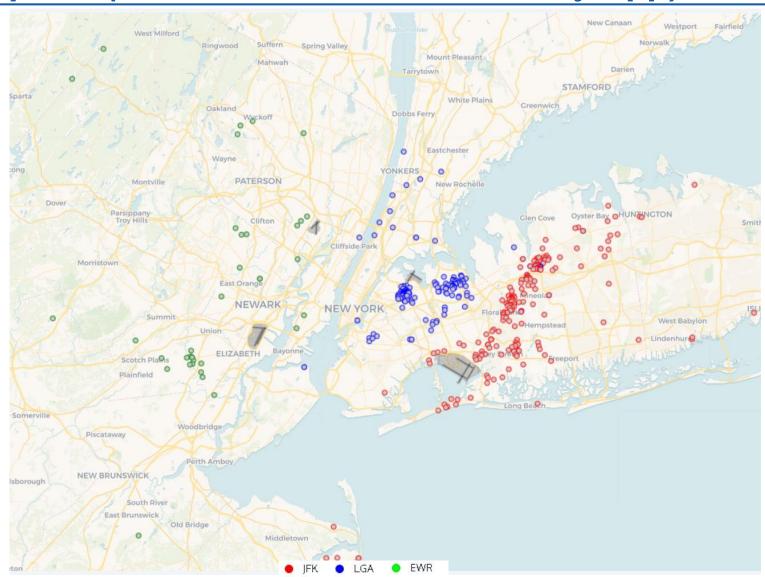
Total No. of Complaints and Complainants – All Airports

Month	PA PlaneNoise (Complaints/ <mark>Complainants)</mark>	3rd Party App (Complaints/Complainants)			
November 2017	1,433/183	492/ <mark>3</mark>			
December 2017	1,366/150	6,260/17			
January 2018	1,251/184	6,758/ <mark>20</mark>			
February 2018	1,832 <mark>/244</mark>	10,078 <mark>/23</mark>			
March 2018	1234/166	6,403 <mark>/22</mark>			
April 2018	1802/ <mark>225</mark>	9,492/21			
May 2018	2769/ <mark>375</mark>	11,864/25			
June 2018	2526/ <mark>537</mark>	9,641/ <mark>30</mark>			
July 2018	2409/455	9,654/73			

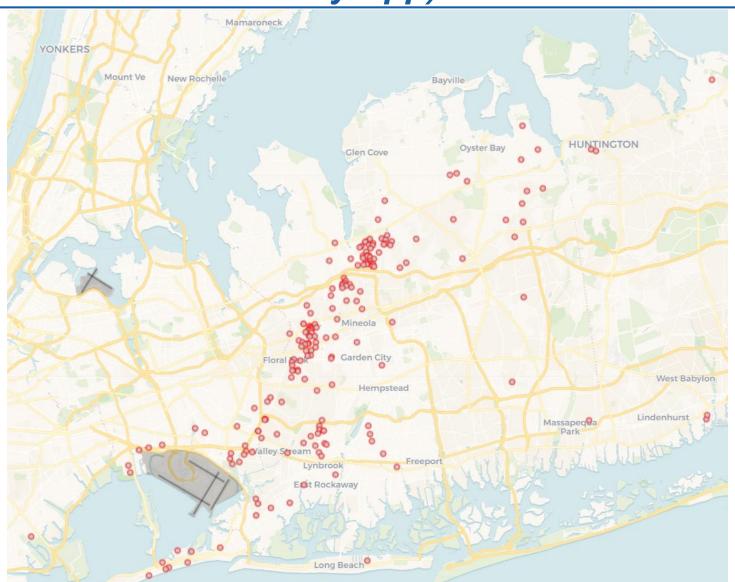
Total No. of Complaints – JFK, LGA, and EWR

Month	JFK Complaints		LGA Complaints			EWR Complaints				
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	
Nov, 2017	895	389	1,284	342	103	445				
Dec, 2017	828	6,064	6,892	360	196	556				
Jan, 2018	509	6,172	6,681	571	586	1,157				
Feb, 2018	847	9,507	10,354	786	571	1,357	N/A			
Mar, 2018	620	5,958	6,578	462	445	907				
April 2018	895	9,088	9,983	591	404	995				
May 2018	1281	11,835	13,166	1,042	29	1,071				
June 2018	978	9,550	10,528	1,198	91	1,289				
July 2018	769	9,473	10,242	1,071	162	1,233	533	19	552	

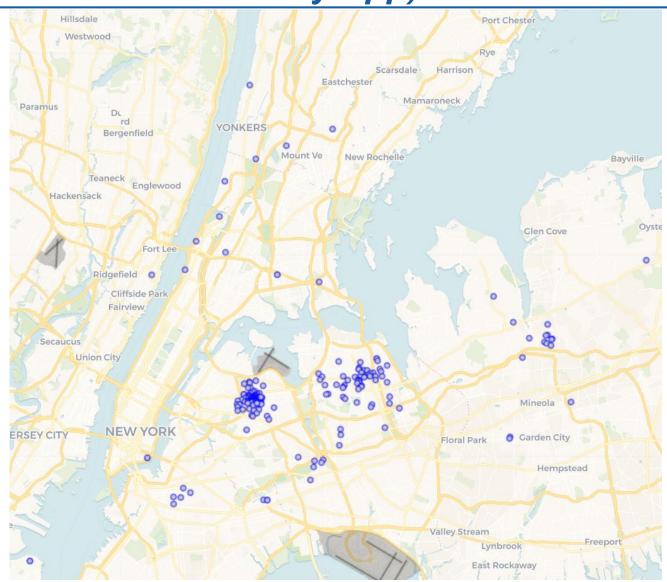
July 2018 Noise Complainants Map – ALL Airports (PA PlaneNoise & Third-Party App)



July 2018 JFK Noise Complainants Map (PA PlaneNoise & Third-Party App)



July 2018 LGA Noise Complainants Map (PA PlaneNoise & Third-Party App)



July 2018 EWR Noise Complainants Map (PA PlaneNoise & Third-Party App)

