

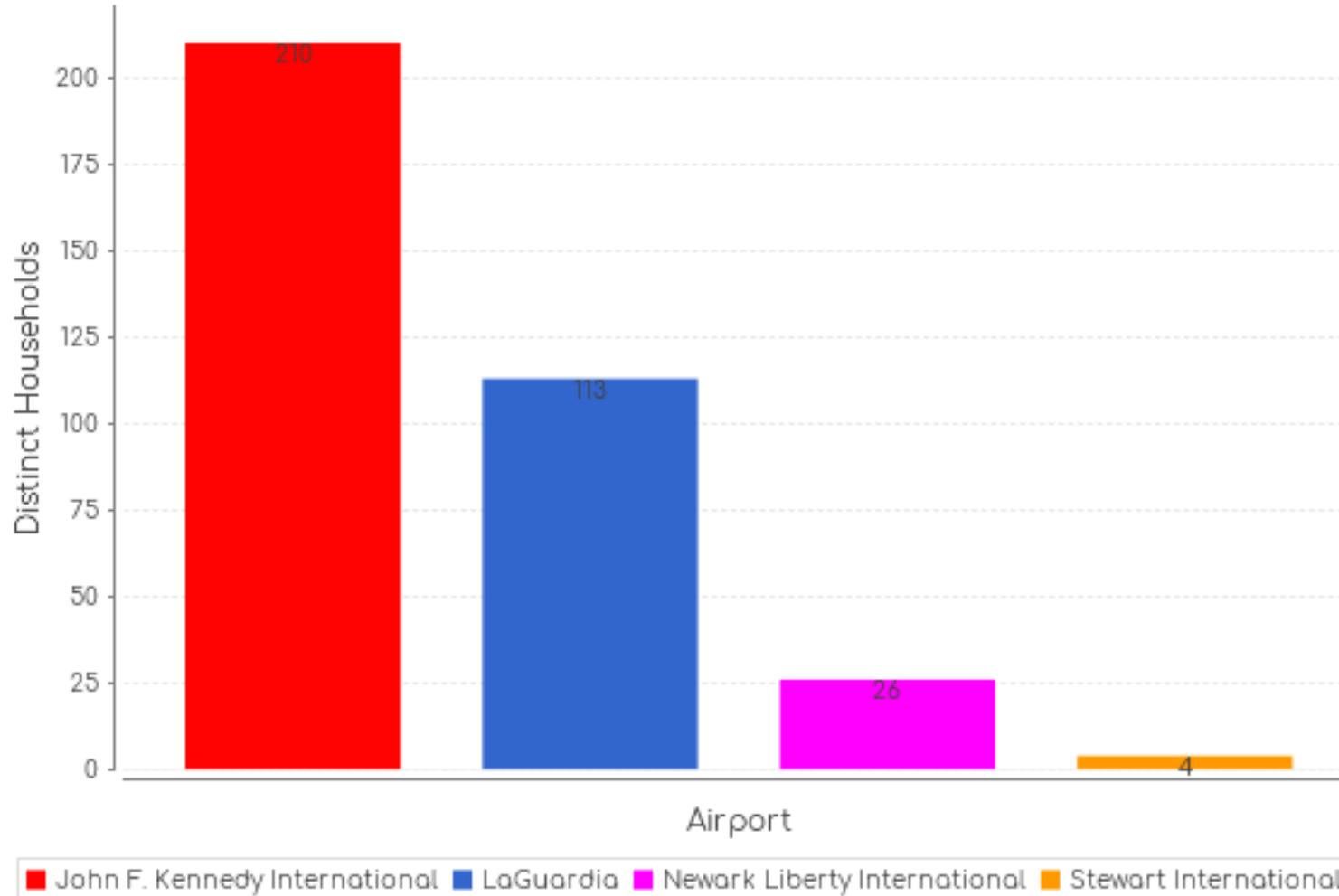
# **PANYNJ Noise Complaints Report**

**July 2019**

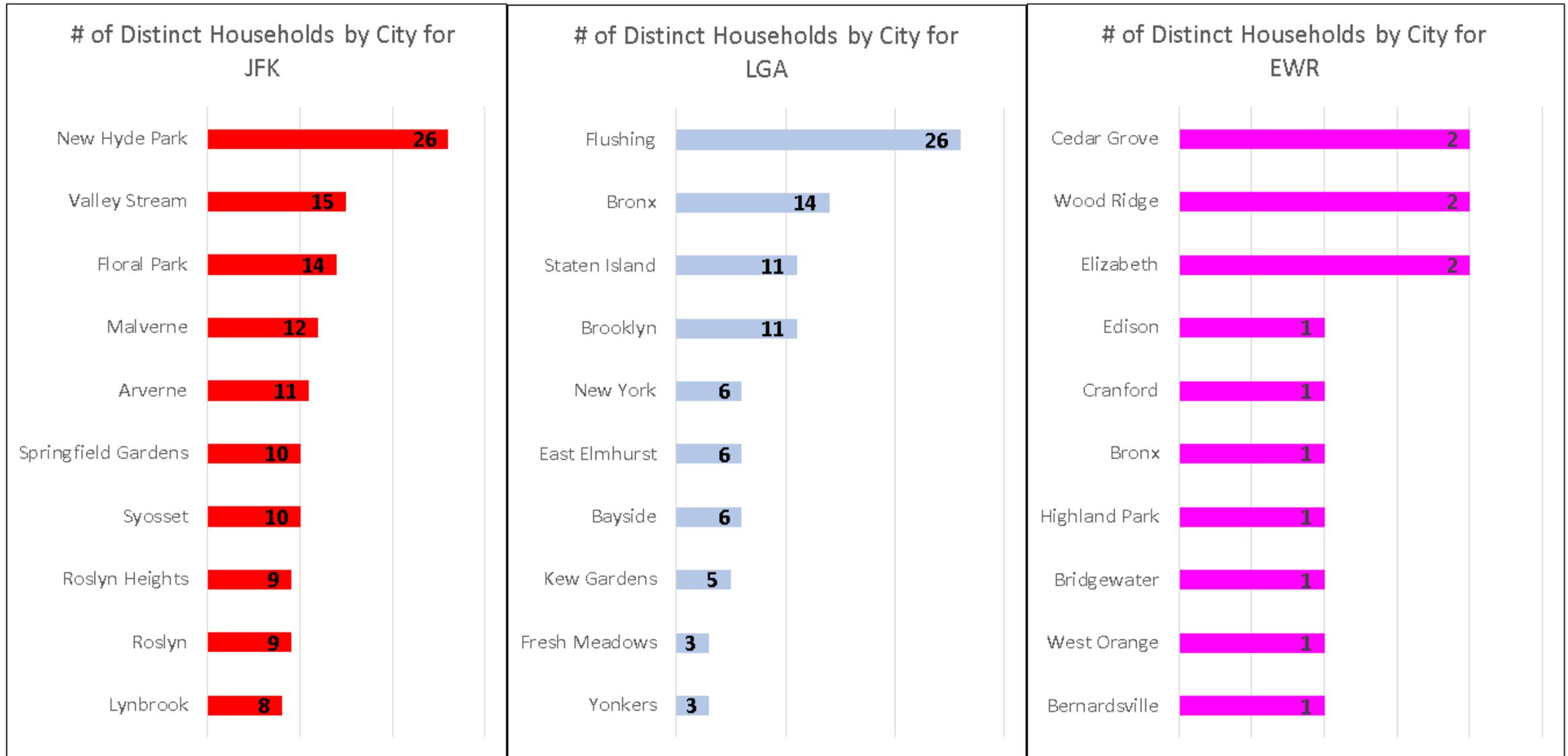
# Noise Complaints Received Via PlaneNoise System

# Number of Households by Airport - July 2019

MONTHLY - Total Households/Airport  
 Noise Event Date>='Jul 01 2019 00:00' and Noise Event Date<='Jul 31 2019 23:59'  
 Distinct Households: 353

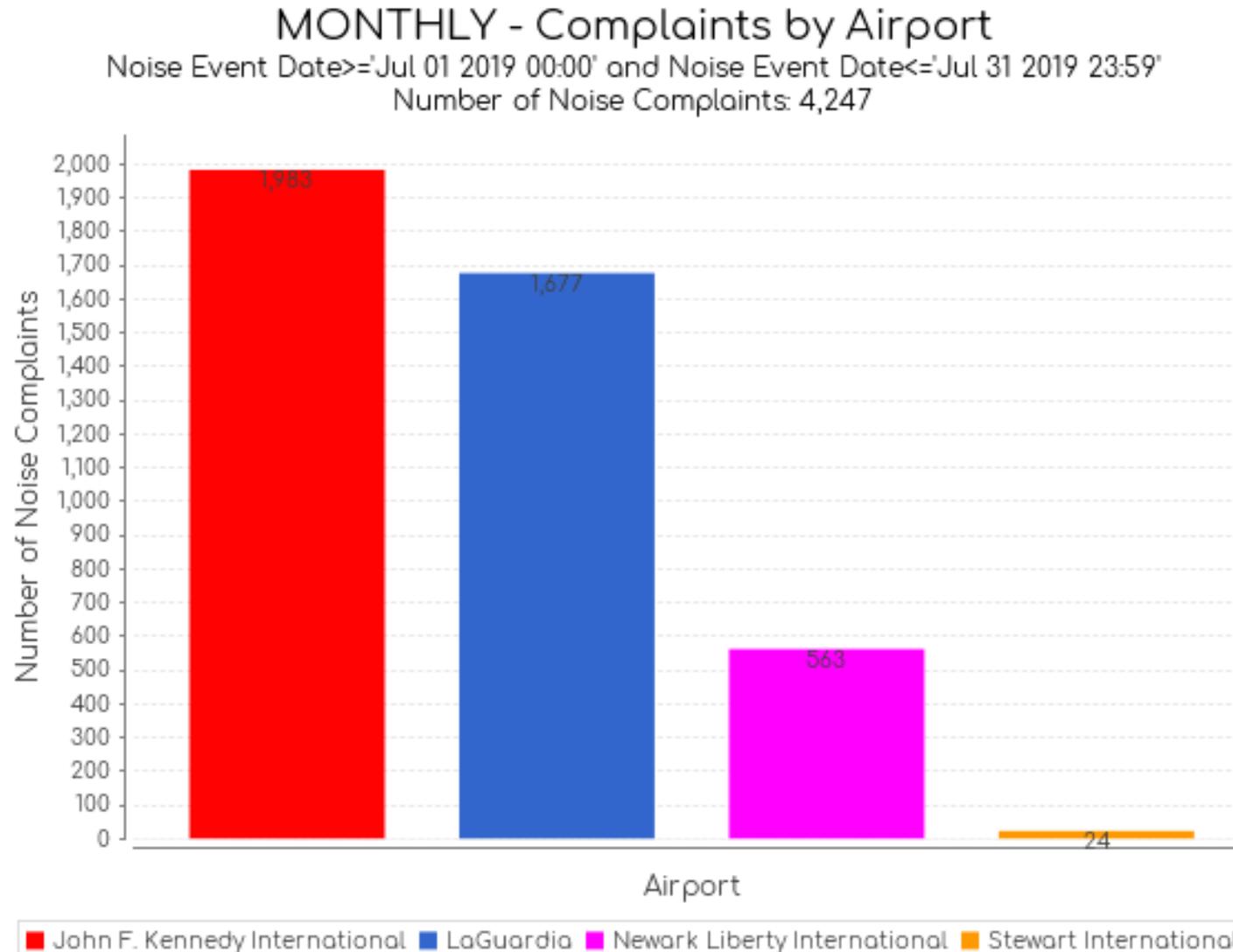


# Households Statistics, by City\* - July 2019



\* Top 10 Cities

# Number of Complaints by Airport – July 2019

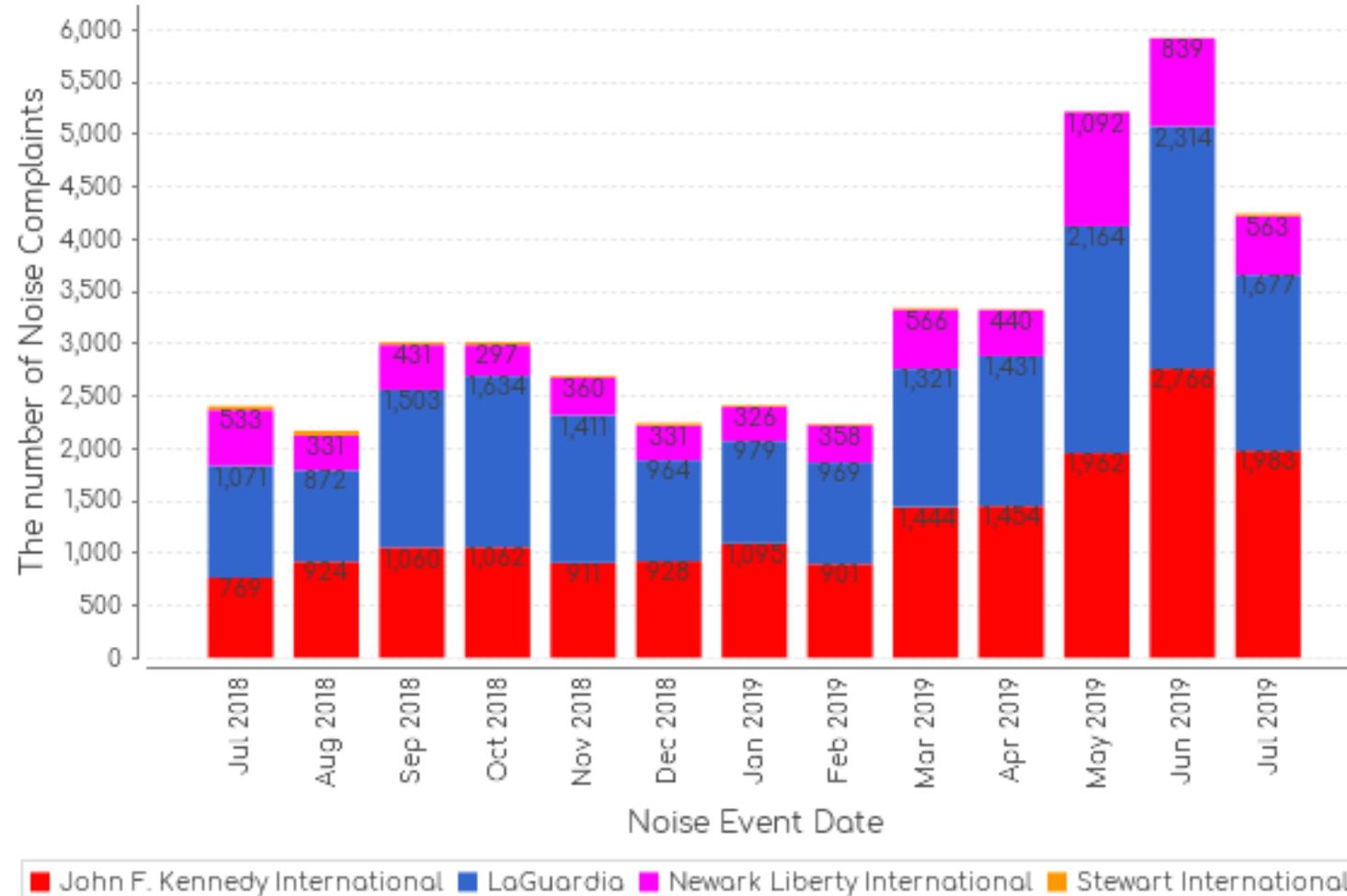


*Note: Of the 4,247 complaints, 2,158 (51%) were submitted by 10 Households*

# 13-Month Overview: Number of Complaints by Airport

## MONTHLY - Complaints - By Airport

Noise Event Date>='Jul 01 2018 00:00' and Noise Event Date<='Jul 31 2019 23:59'  
 The number of Noise Complaints: 42,299

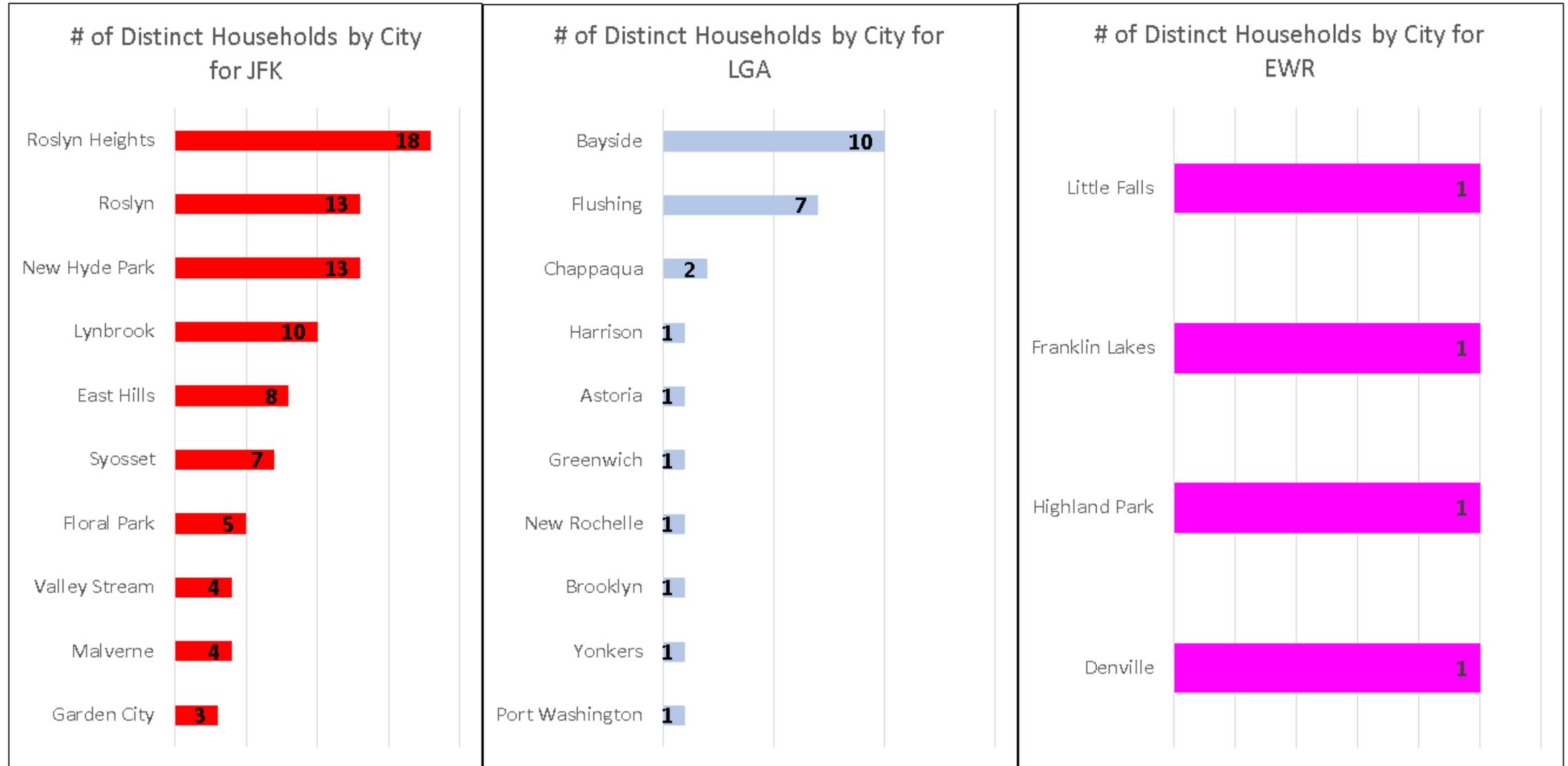


## *Noise Complaints Received Via Third-Party App(s)*

*Notes:*

- 1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the web form.*
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.*
- 3. While in the same database, data is compiled and reported a) for each individual noise complaint source, and, b) as a combination of all complaint sources.*

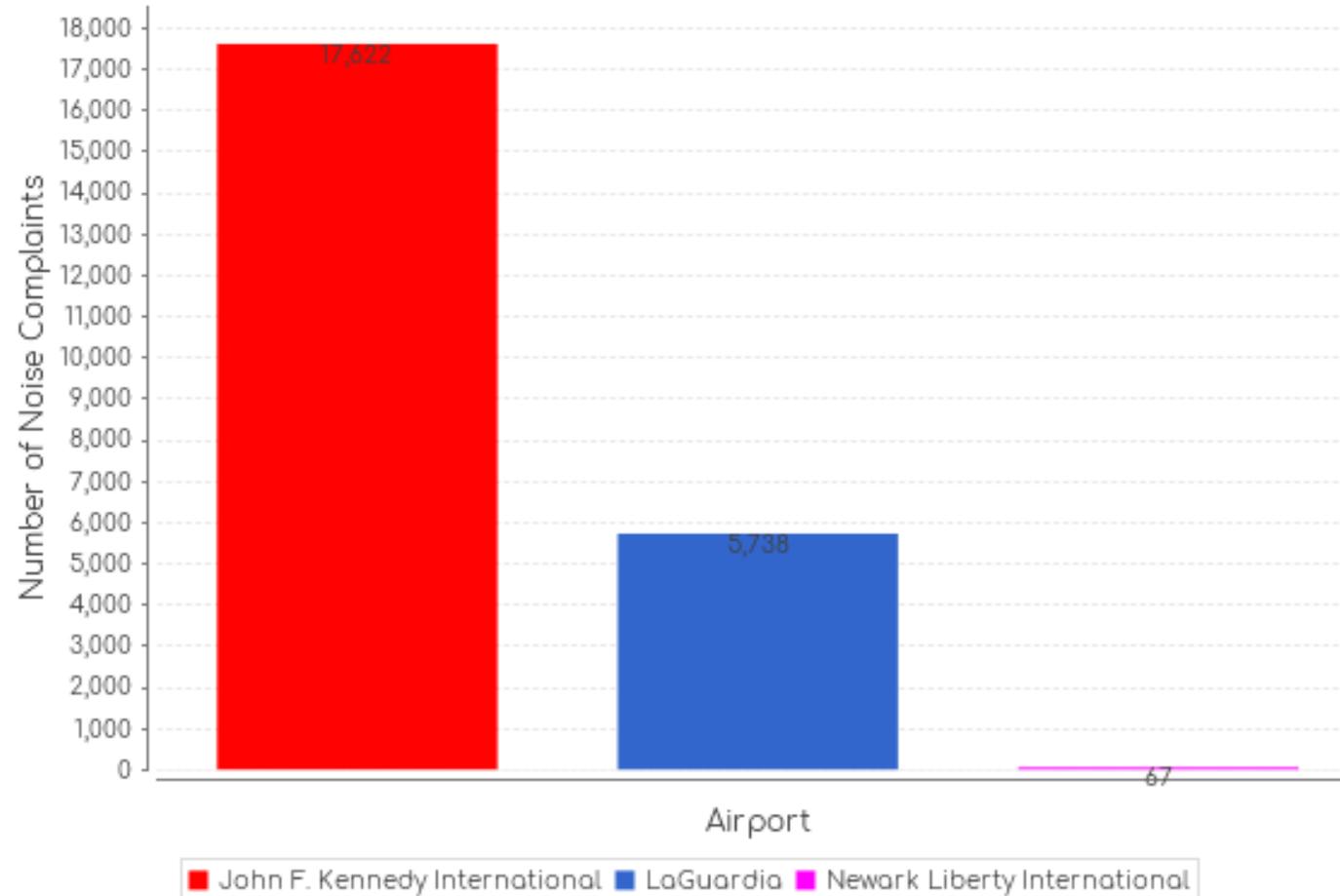
# Third-Party App Households Locations, by City\* –July 2019



\* Top 10 Cities

# Third-Party App Complaints, by Airport – July 2019

MONTHLY - Complaints by Airport (via 3rd Party App)  
 Noise Event Date>='Jul 01 2019 00:00' and Noise Event Date<='Jul 31 2019 23:59'  
 Number of Noise Complaints: 23,427



*Note: Of the 23,427 complaints, 12,601 (54%) were submitted by 10 Households*

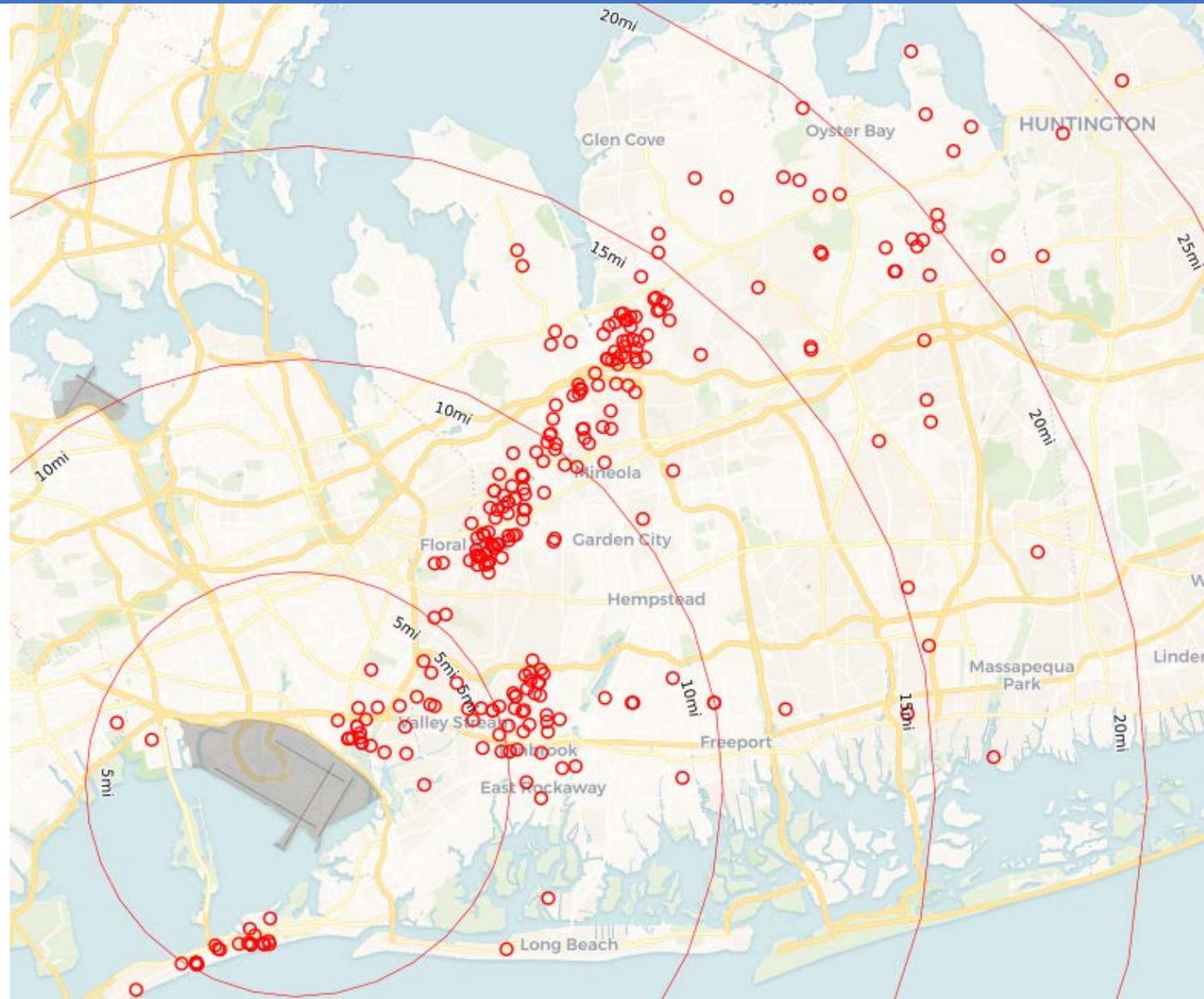
**Total No. of Complaints and Households – All Airports**

Month	PA PlaneNoise (Complaints/ <b>Households</b> )	3rd Party App (Complaints/ <b>Households</b> )
July 2018	2,409/ <b>455</b>	9,654/ <b>73</b>
August 2018	2,170/ <b>374</b>	13,869/ <b>84</b>
September 2018	3,018/ <b>403</b>	16,254/ <b>90</b>
October 2018	3,020/ <b>405</b>	15,484/ <b>88</b>
November 2018	2,700/ <b>216</b>	12,916/ <b>73</b>
December 2018	2,250/ <b>223</b>	10,358/ <b>71</b>
January 2019	2,416/ <b>165</b>	13,689/ <b>71</b>
February 2019	2,250/ <b>174</b>	13,501/ <b>74</b>
March 2019	3,348/ <b>299</b>	14,602/ <b>78</b>
April 2019	3,335/ <b>485</b>	22,903/ <b>98</b>
May 2019	5,223/ <b>530</b>	31,814/ <b>115</b>
June 2019	5,925/ <b>561</b>	34,318/ <b>151</b>
July 2019	4,247/ <b>352</b>	23,427/ <b>146</b>

## Total No. of Complaints – JFK, LGA, and EWR

Month	JFK Complaints			LGA Complaints			EWR Complaints		
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
July 2018	769	9,473	<b>10,242</b>	1,071	162	<b>1,233</b>	533	19	<b>552</b>
Aug 2018	927	12,656	<b>13,583</b>	866	529	<b>1,395</b>	331	684	<b>1,015</b>
Sep 2018	1,060	14,853	<b>15,913</b>	1,503	2,535	<b>2,092</b>	431	369	<b>800</b>
Oct 2018	1,062	13,726	<b>14,788</b>	1,634	1,541	<b>3,175</b>	297	217	<b>514</b>
Nov 2018	911	11,876	<b>12,787</b>	1,411	906	<b>2,317</b>	360	134	<b>494</b>
Dec 2018	928	9,726	<b>10,654</b>	964	609	<b>1,573</b>	333	23	<b>356</b>
Jan 2019	1,095	12,209	<b>13,304</b>	979	1,411	<b>2,390</b>	326	69	<b>395</b>
Feb 2019	909	12,608	<b>13,517</b>	969	796	<b>1,765</b>	359	97	<b>456</b>
Mar 2019	1,442	13,943	<b>15,385</b>	1,324	625	<b>1,949</b>	566	34	<b>600</b>
Apr 2019	1,456	21,885	<b>23,341</b>	1,431	912	<b>2,343</b>	440	106	<b>546</b>
May 2019	1,962	29,630	<b>31,592</b>	2,164	2,095	<b>4,259</b>	1,092	89	<b>1,181</b>
Jun 2019	2,767	27,695	<b>30,462</b>	2,313	6,421	<b>8,734</b>	840	202	<b>1,042</b>
Jul 2019	1,983	17,622	<b>19,605</b>	1,677	5,738	<b>7,415</b>	563	67	<b>630</b>

# July 2019 JFK Households Location Map (PA PlaneNoise & Third-Party App)



# July 2019 LGA Households Location Map (PA PlaneNoise & Third-Party App)



