PANYNJ Noise Complaints Report

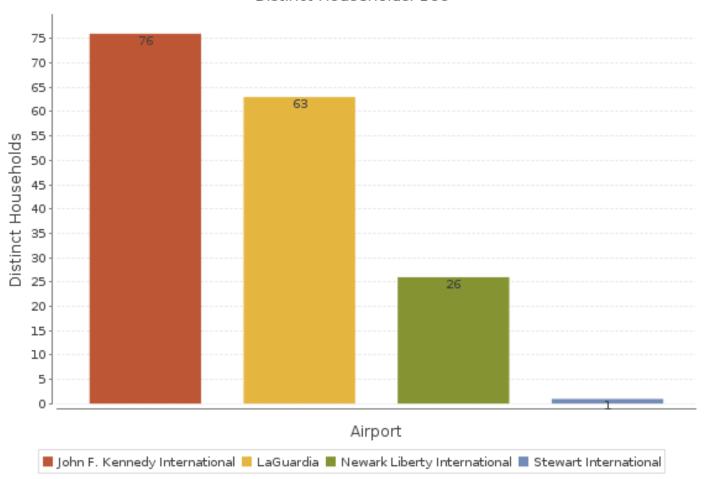
March 2018

Noise Complaints Received Via PlaneNoise System

Complainants Statistics, by Airport - March 2018

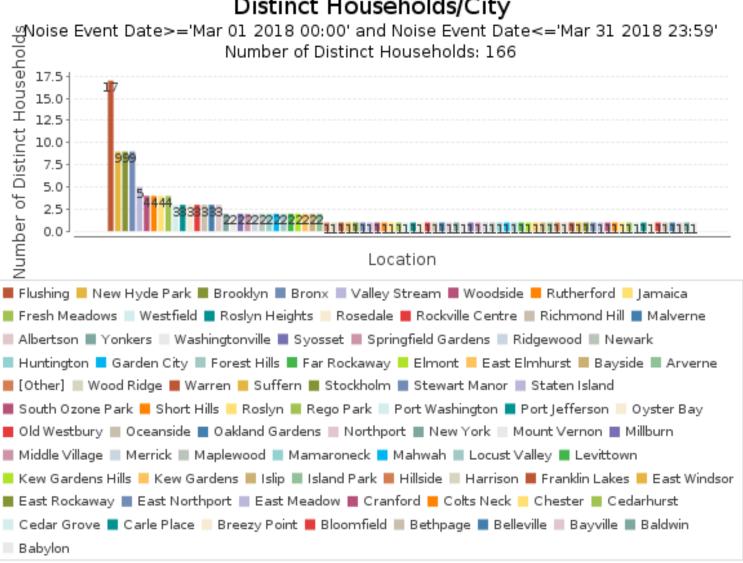
Total Complainants/Airport

Noise Event Date>='Mar 01 2018 00:00' and Noise Event Date<='Mar 31 2018 23:59'
Distinct Households: 166



Complainants Statistics, by City - March 2018

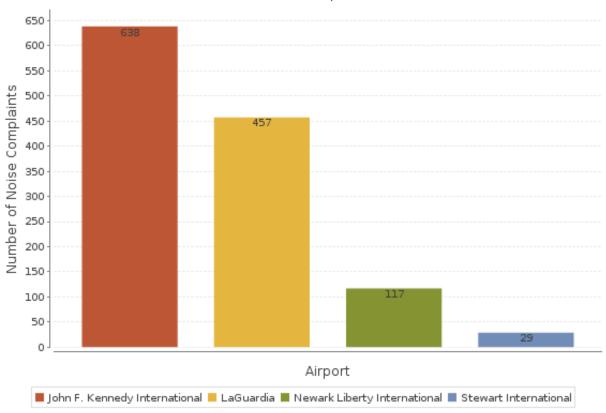
Distinct Households/City



Complaints Statistics, by Airport – March 2018

Complaints by Airport

Noise Event Date>='Mar 01 2018 00:00' and Noise Event Date<='Mar 31 2018 23:59'
Number of Noise Complaints: 1,241

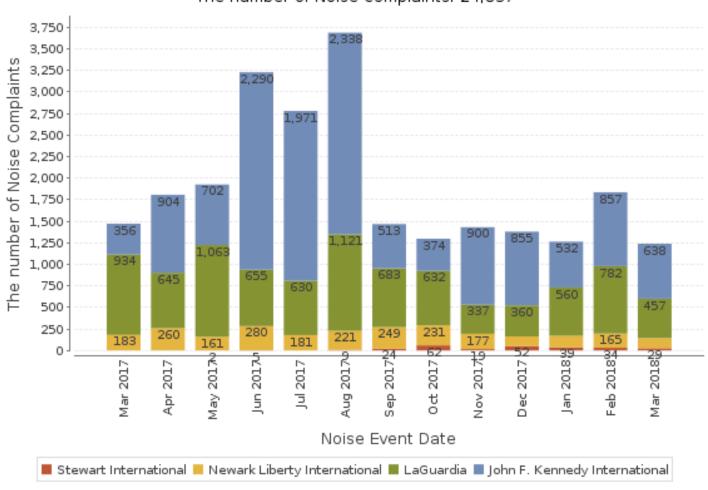


Note: Of the 1241 complaints, approx. 715 (58 %) were made by 10 complainants (i.e. top 10 complainants)

Comparing Complaints Statistics – 13 Months, 4 Airports

Complaints - By Airport

Noise Event Date>='Mar 01 2017 00:00' and Noise Event Date<='Mar 31 2018 23:59'
The number of Noise Complaints: 24,837



Noise Complaints Received Via Third-Party App(s)

Notes:

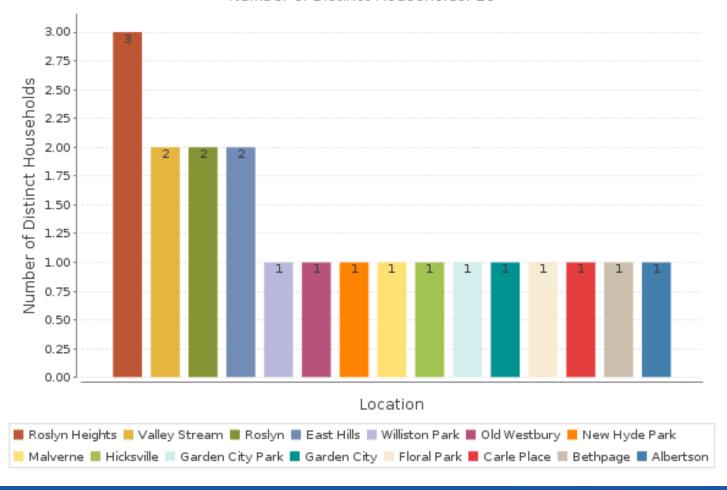
- 1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the webform.
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.
- 3. While in the same database, data is compiled and reported a) for each individual noise complaint source, and, b) as a combination of all complaint sources.

Third-Party App Complainants, by City – March 2018

Distinct Households/City (via 3rd Party App)

Noise Event Date>='Mar 01 2018 00:00' and Noise Event Date<='Mar 31 2018 23:59'

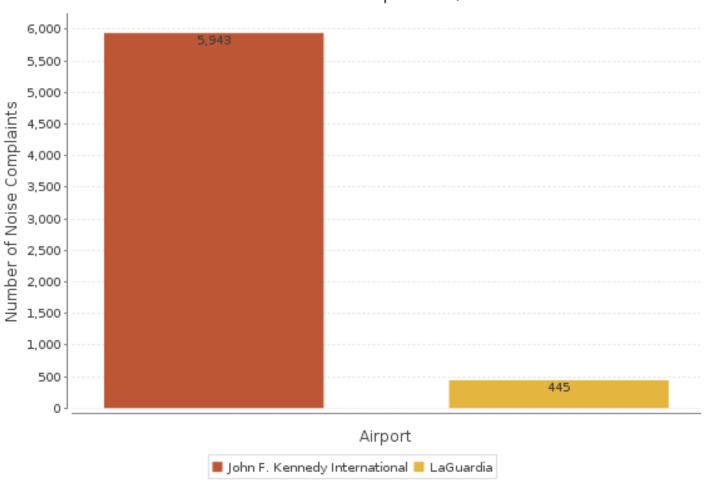
Number of Distinct Households: 20



Third-Party App Complaints, by Airport – March 2018

Complaints by Airport (via 3rd Party App)

Noise Event Date>='Mar 01 2018 00:00' and Noise Event Date<='Mar 31 2018 23:59'
Number of Noise Complaints: 6,388



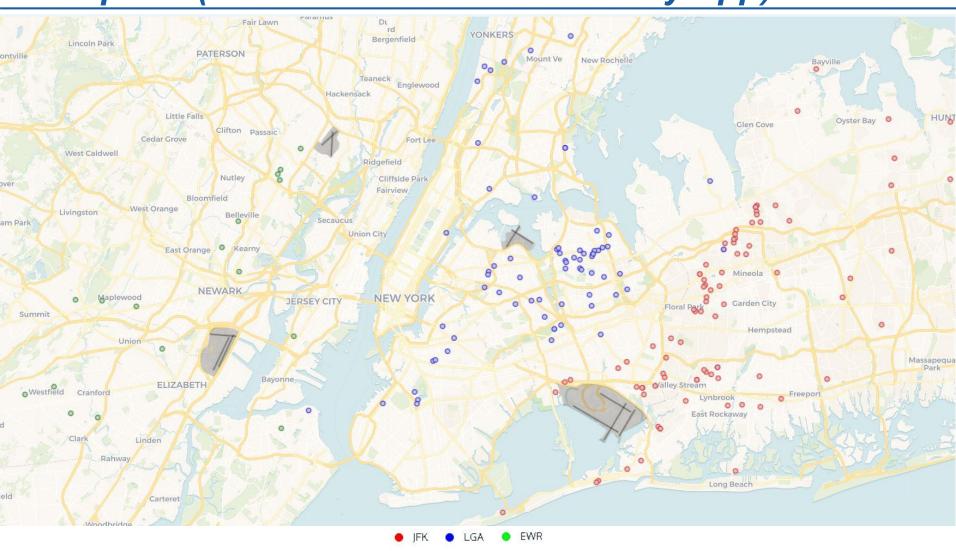
Total No. of Complaints and Complainants – All Airports

Month	PA PlaneNoise (Complaints/Complainants)	3rd Party App (Complainants)	
November 2017	1,433/183	492/ <mark>2</mark>	
December 2017	1,382/ <mark>150</mark>	6,237/ <mark>15</mark>	
January 2018	1,269/184	6,743/ <mark>19</mark>	
February 2018	1,873 <mark>/244</mark>	10,038/22	
March 2018	1241 <mark>/166</mark>	6388/20	

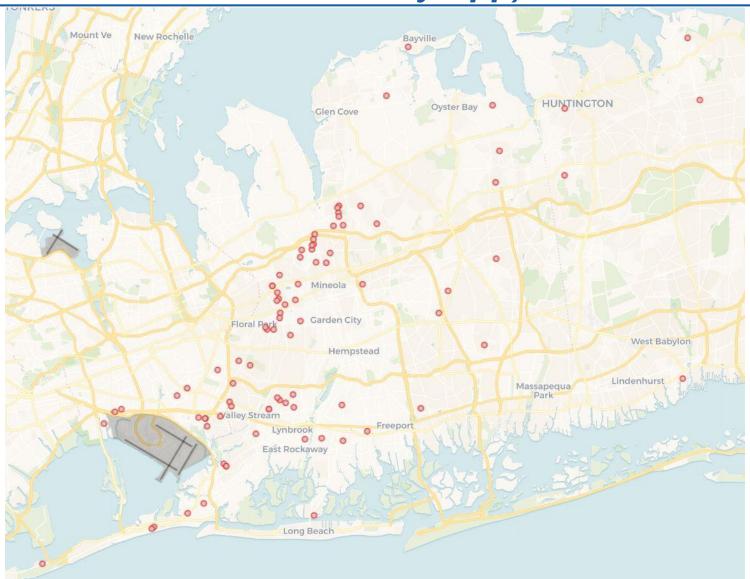
Total No. of Complaints and Complainants – JFK and LGA

Month	JFK Complaints		LGA Complaints			
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
Nov, 2017	900	389	1,289	337	103	440
Dec, 2017	859	6,041	6,900	357	196	553
Jan, 2018	536	6,157	6,693	560	586	1,146
Feb, 2018	893	9,467	10,360	781	571	1,352
Mar, 2018	638	5943	6581	457	445	902

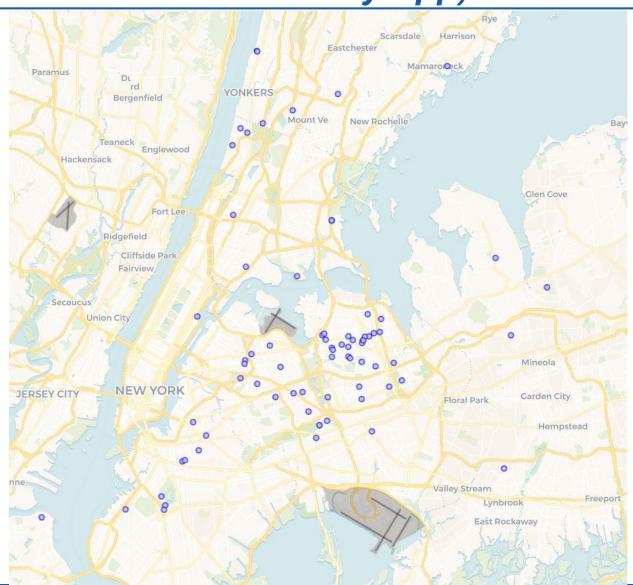
March 2018 Noise Complainants Map – ALL Airports (PA PlaneNoise & Third-Party App)



March 2018 JFK Noise Complainants Map (PA PlaneNoise & Third-Party App)



March 2018 LGA Noise Complainants Map (PA PlaneNoise & Third-Party App)



March 2018 EWR Noise Complainants Map (PA PlaneNoise & Third-Party App)

