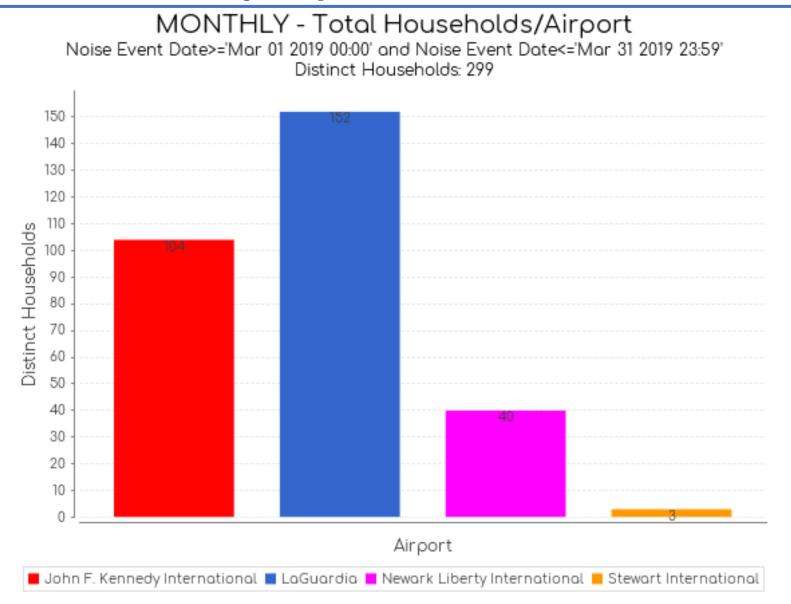
PANYNJ Noise Complaints Report

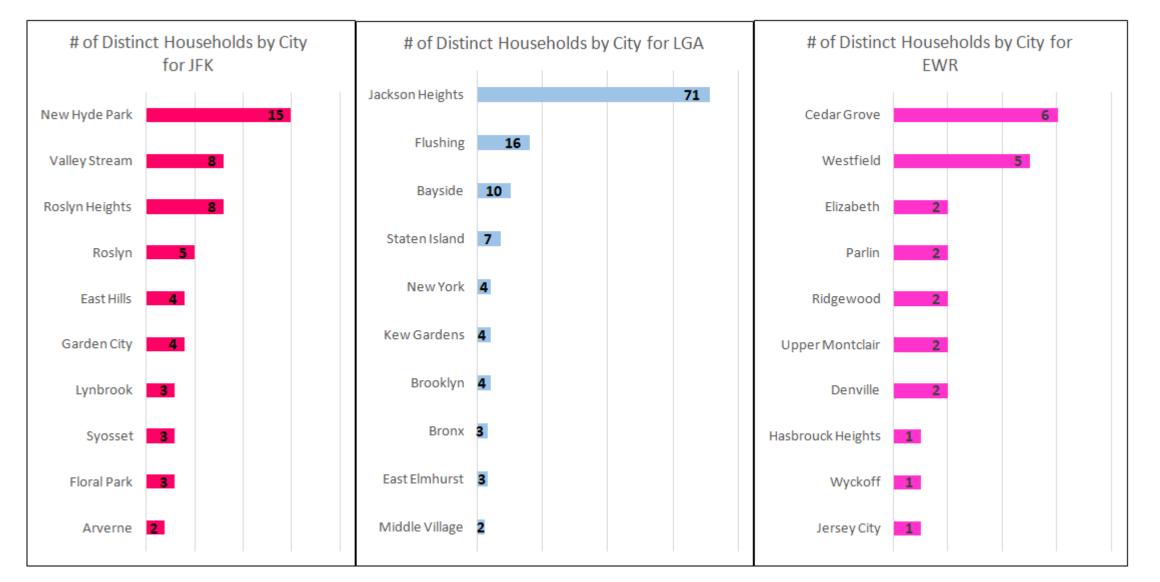
March 2019

Noise Complaints Received Via PlaneNoise System

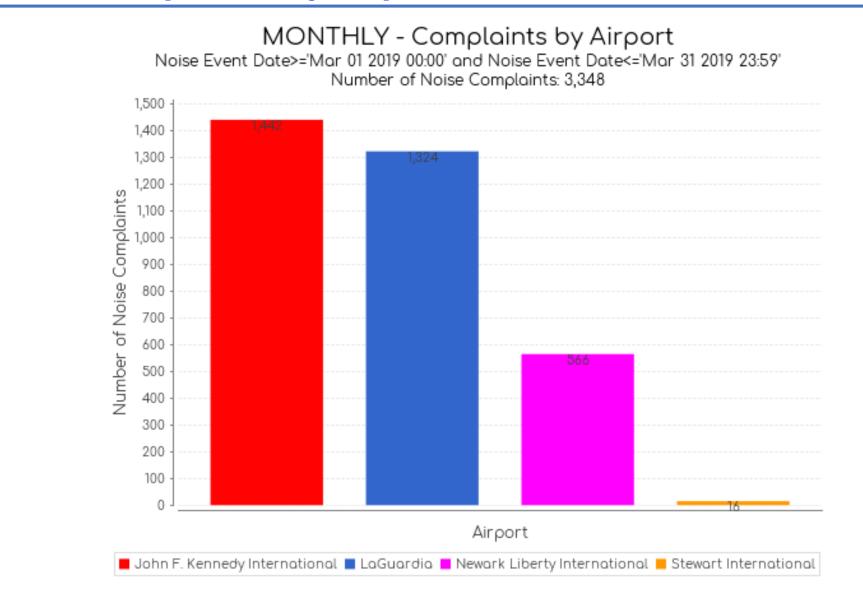
Number of Households by Airport - March 2019



Households Statistics, by City* - March 2019

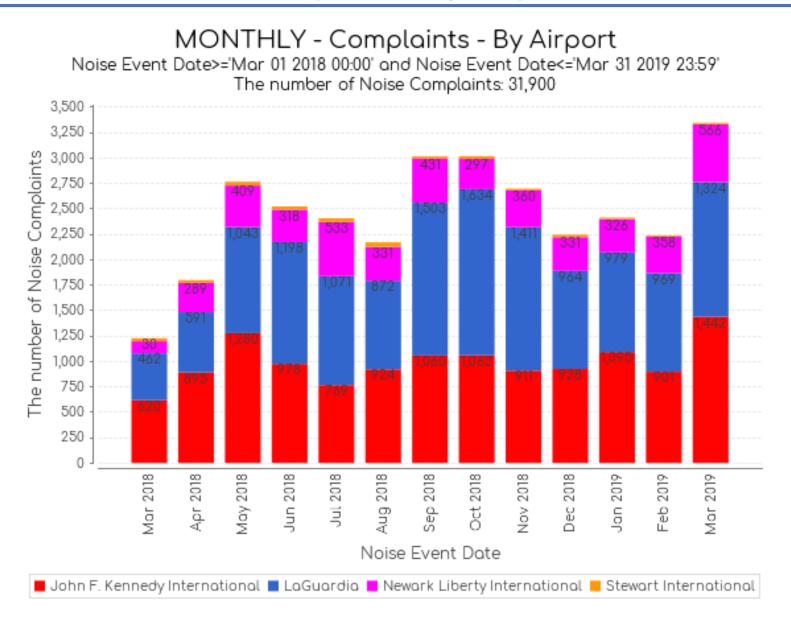


Number of Complaints by Airport – March 2019



Note: Of the 3,348 complaints, 2,270 (68%) were submitted by 10 Households

13-Month Overview: Number of Complaints by Airport

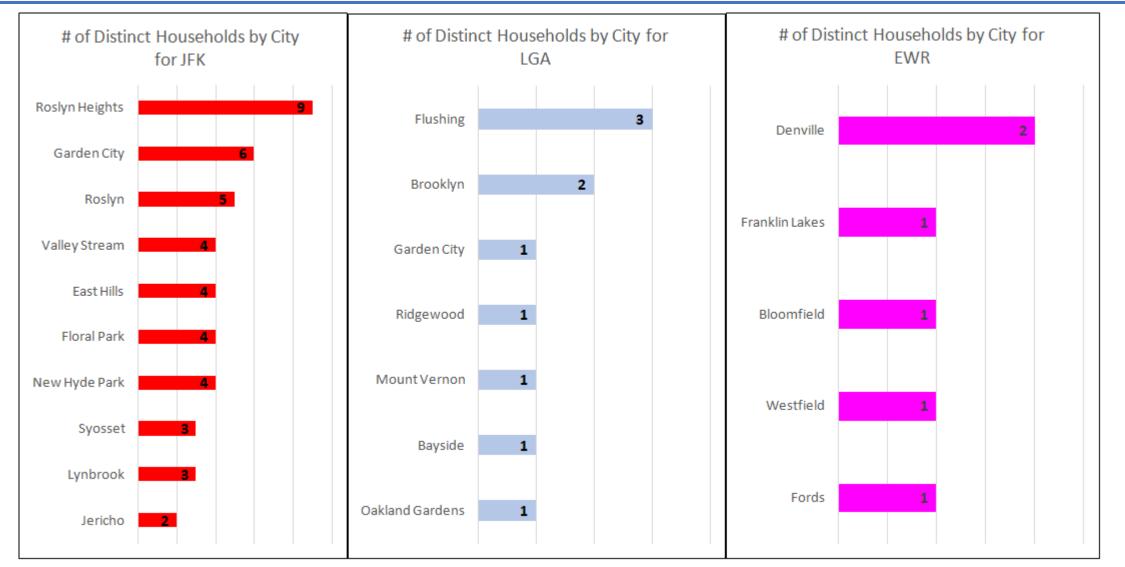


Noise Complaints Received Via Third-Party App(s)

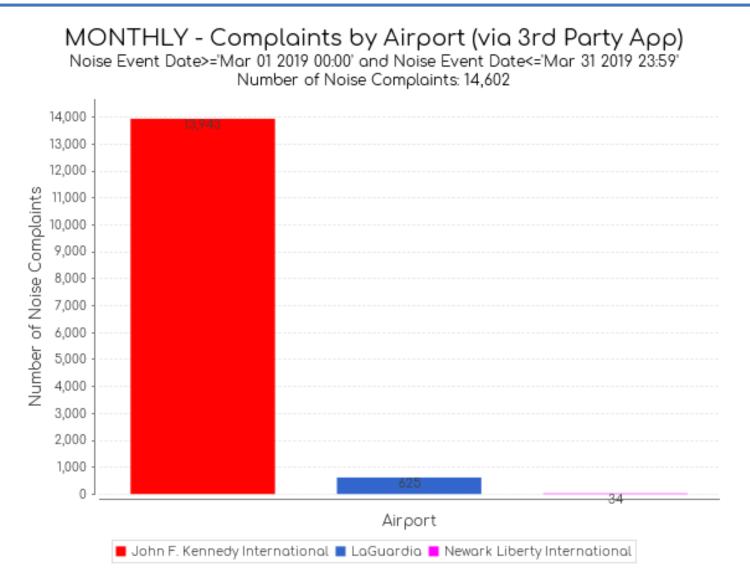
Notes:

- 1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the web form.
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.
- 3. While in the same database, data is compiled and reported a) for each individual noise complaint source, and, b) as a combination of all complaint sources.

Third-Party App Households Locations, by City*–March 2019



Third-Party App Complaints, by Airport – March 2019



Note: Of the 14,602 complaints, 11,070 (76%) were submitted by 10 Households

Total No. of Complaints and Households – All Airports

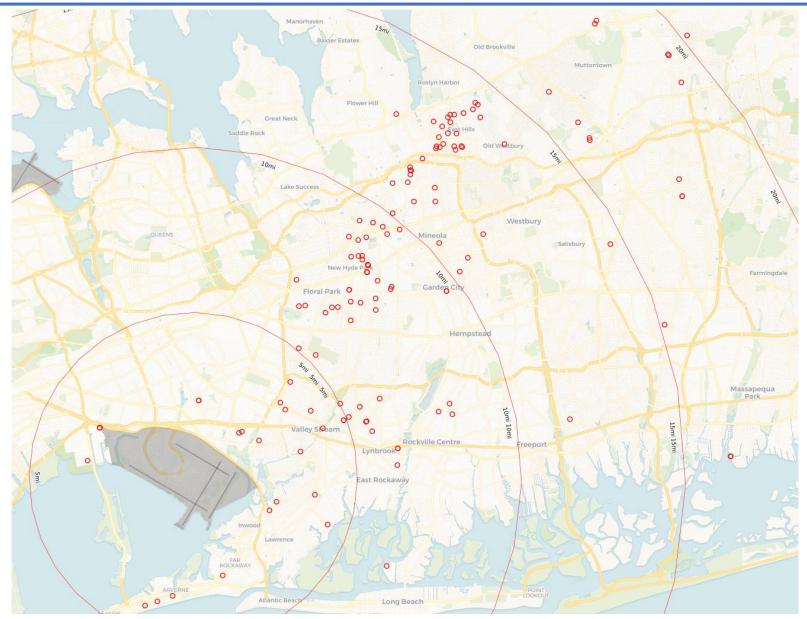
| Month | PA PlaneNoise (Complaints/Households) | 3rd Party App (Complaints/ <mark>Households)</mark> | | | |
|----------------|--|--|--|--|--|
| March 2018 | 1,234 <mark>/166</mark> | 6,403 <mark>/22</mark> | | | |
| April 2018 | 1,802/225 | 9,492/ <mark>21</mark> | | | |
| May 2018 | 2,769/375 | 11,864/ <mark>25</mark> | | | |
| June 2018 | 2,526/ <mark>537</mark> | 9,641/ <mark>30</mark> | | | |
| July 2018 | 2,409/455 | 9,654/ <mark>73</mark> | | | |
| August 2018 | 2,170/374 | 13,869/ <mark>84</mark> | | | |
| September 2018 | 3,018/403 | 16,254/ <mark>90</mark> | | | |
| October 2018 | 3,020/405 | 15,484/ <mark>88</mark> | | | |
| November 2018 | 2,700/ <mark>216</mark> | 12,916/ <mark>73</mark> | | | |
| December 2018 | 2,250/223 | 10,358/ <mark>71</mark> | | | |
| January 2019 | 2,416/ <mark>165</mark> | 13,689/ <mark>71</mark> | | | |
| February 2019 | 2,250/174 | 13,501/74 | | | |
| March 2019 | 3,348/ <mark>299</mark> | 14,602/ <mark>78</mark> | | | |

Total No. of Complaints – JFK, LGA, and EWR

| Month | JFK Complaints | | | LGA Complaints | | | EWR Complaints | | | | |
|------------|------------------|------------------|--------|----------------|------------------|-------|---|------------------|-------|--|--|
| | PA PlaneNoise | 3rd Party App | Total | PA PlaneNoise | 3rd Party App | Total | PA PlaneNoise | 3rd Party App | Total | | |
| Mar, 2018 | 620 | 5,958 | 6,578 | 462 | 445 | 907 | | | | | |
| April 2018 | 895 | 9,088 | 9,983 | 591 | 404 | 995 | No 3 rd Party App Data Available | | | | |
| May 2018 | 1,281 | 11,835 | 13,166 | 1,042 | 29 | 1,071 | | | | | |
| June 2018 | 978 | 9,550 | 10,528 | 1,198 | 91 | 1,289 | | | | | |
| July 2018 | 769 | 9,473 | 10,242 | 1,071 | 162 | 1,233 | 533 | 19 | 552 | | |
| Aug 2018 | 927 | 12,656 | 13,583 | 866 | 529 | 1,395 | 331 | 684 | 1,015 | | |
| Sep 2018 | 1,060 | 14,853 | 15,913 | 1,503 | 2,535 | 2,092 | 431 | 369 | 800 | | |
| Oct 2018 | 1,062 | 13,726 | 14,788 | 1,634 | 1,541 | 3,175 | 297 | 217 | 514 | | |
| Nov 2018 | 911 | 11,876 | 12,787 | 1,411 | 906 | 2,317 | 360 | 134 | 494 | | |
| Dec 2018 | 928 | 9,726 | 10,654 | 964 | 609 | 1,573 | 333 | 23 | 356 | | |
| Jan 2019 | 1,095 | 12,209 | 13,304 | 979 | 1,411 | 2,390 | 326 | 69 | 395 | | |
| Feb 2019 | 909 | 12,608 | 13,517 | 969 | 796 | 1,765 | | | | | |
| Mar 2019 | 1,442 | | | | | | | | | | |

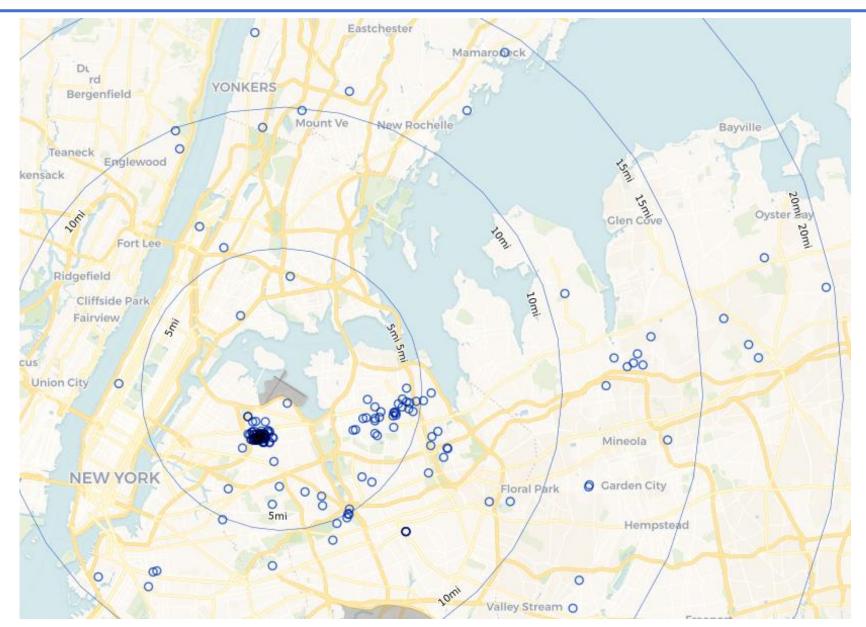
March 2019 JFK Households Location Map (PA PlaneNoise & Third-Party App)

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March 2019 LGA Households Location Map (PA PlaneNoise & Third-Party App)

THE PORT AUTHORITY OF NY & NJ



March 2019 EWR Households Location Map (PA PlaneNoise & Third-Party App)

THE PORT AUTHORITY OF NY & NJ

