

PANYNJ Noise Complaints Report

May 2019

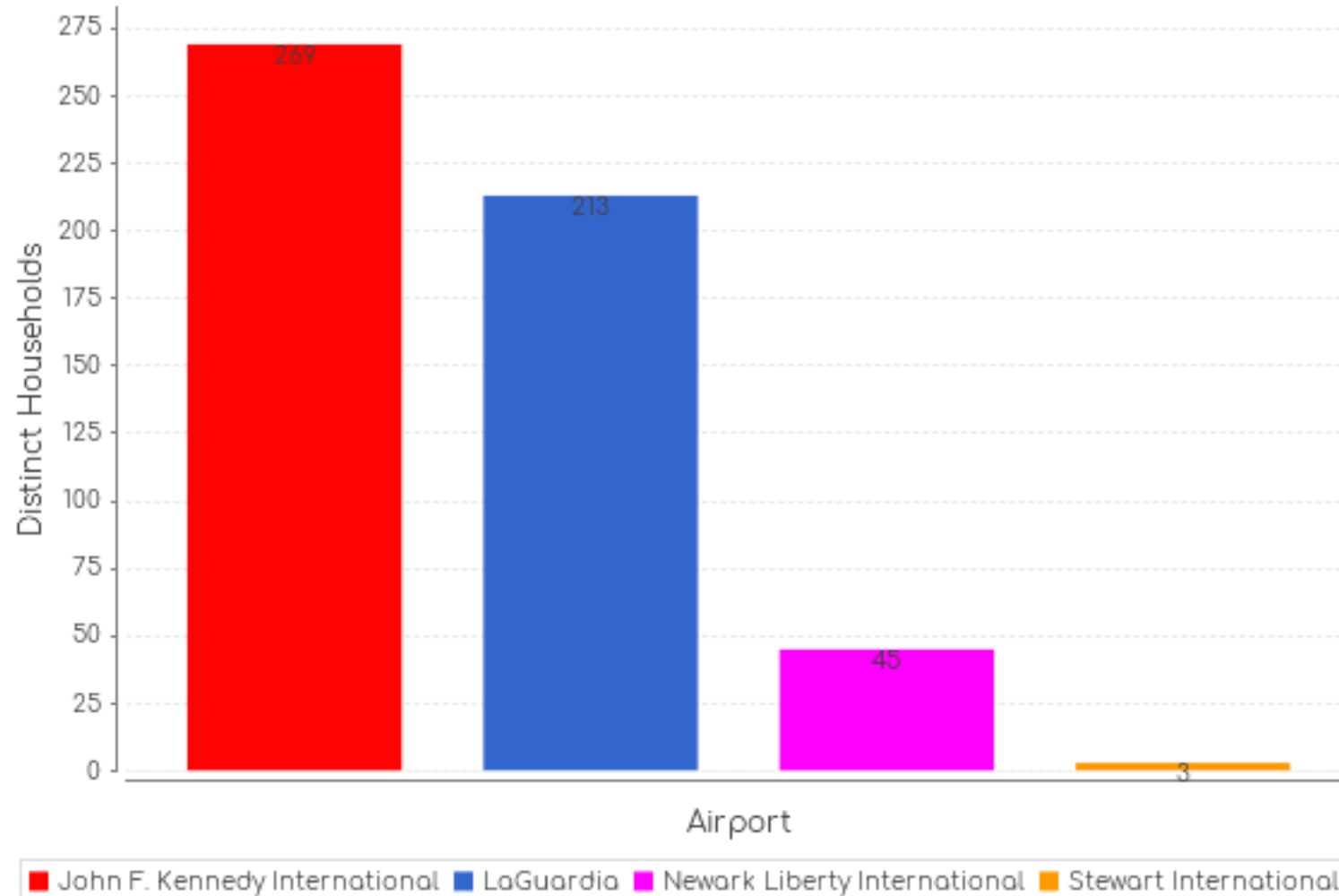
Noise Complaints Received Via PlaneNoise System

Number of Households by Airport - May 2019

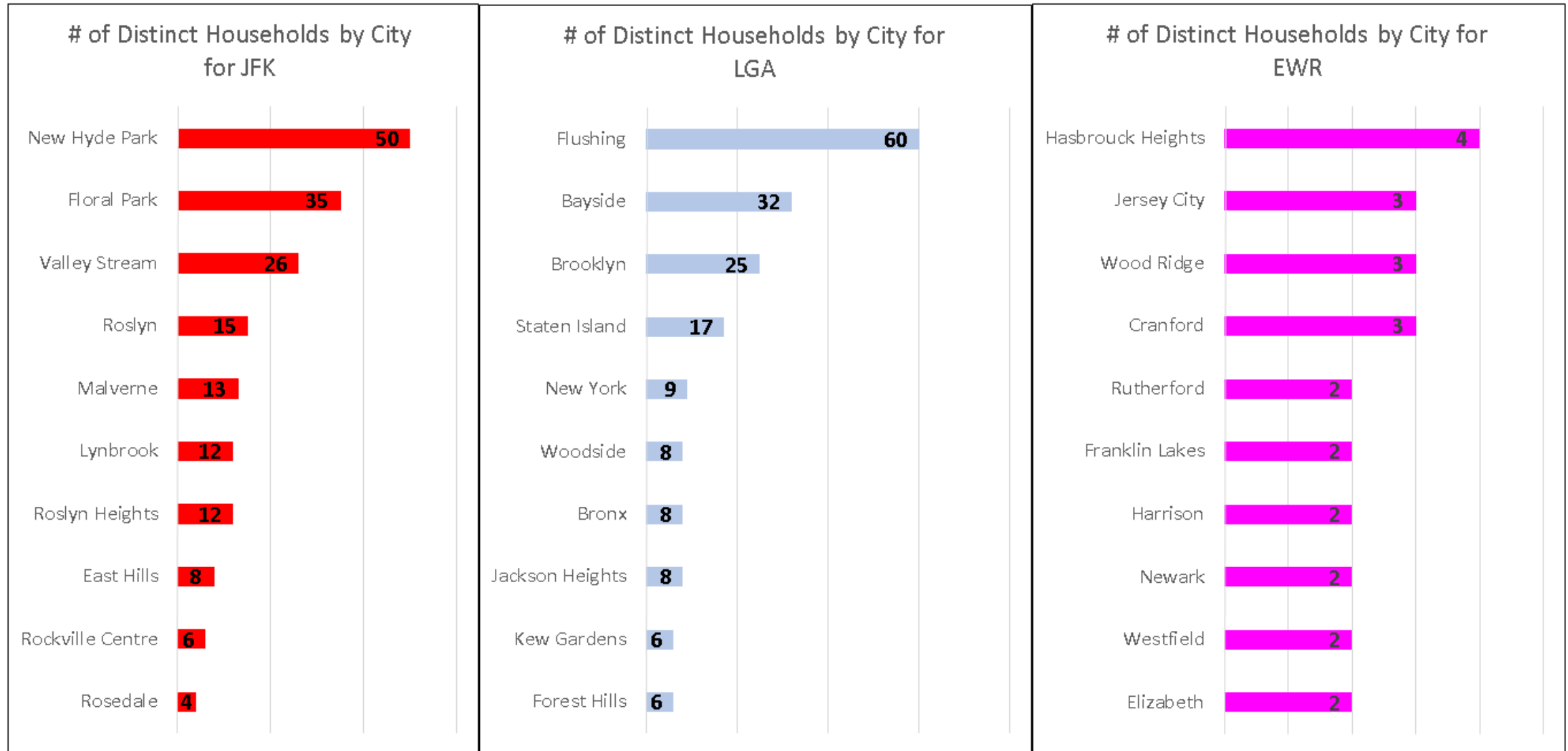
MONTHLY - Total Households/Airport

Noise Event Date>='May 01 2019 00:00' and Noise Event Date<='May 31 2019 23:59'

Distinct Households: 530

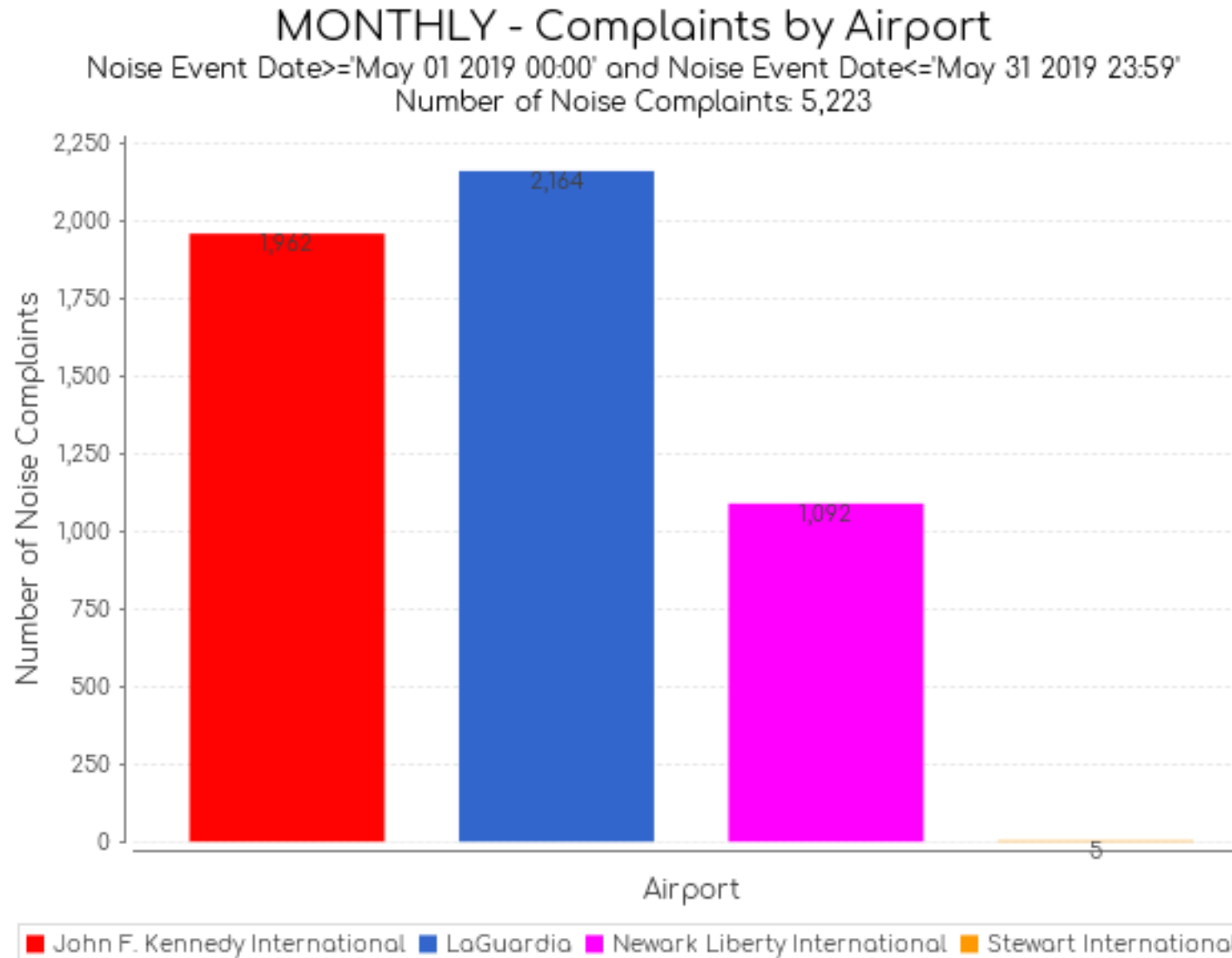


Households Statistics, by City* - May 2019



* Top 10 Cities

Number of Complaints by Airport – May 2019

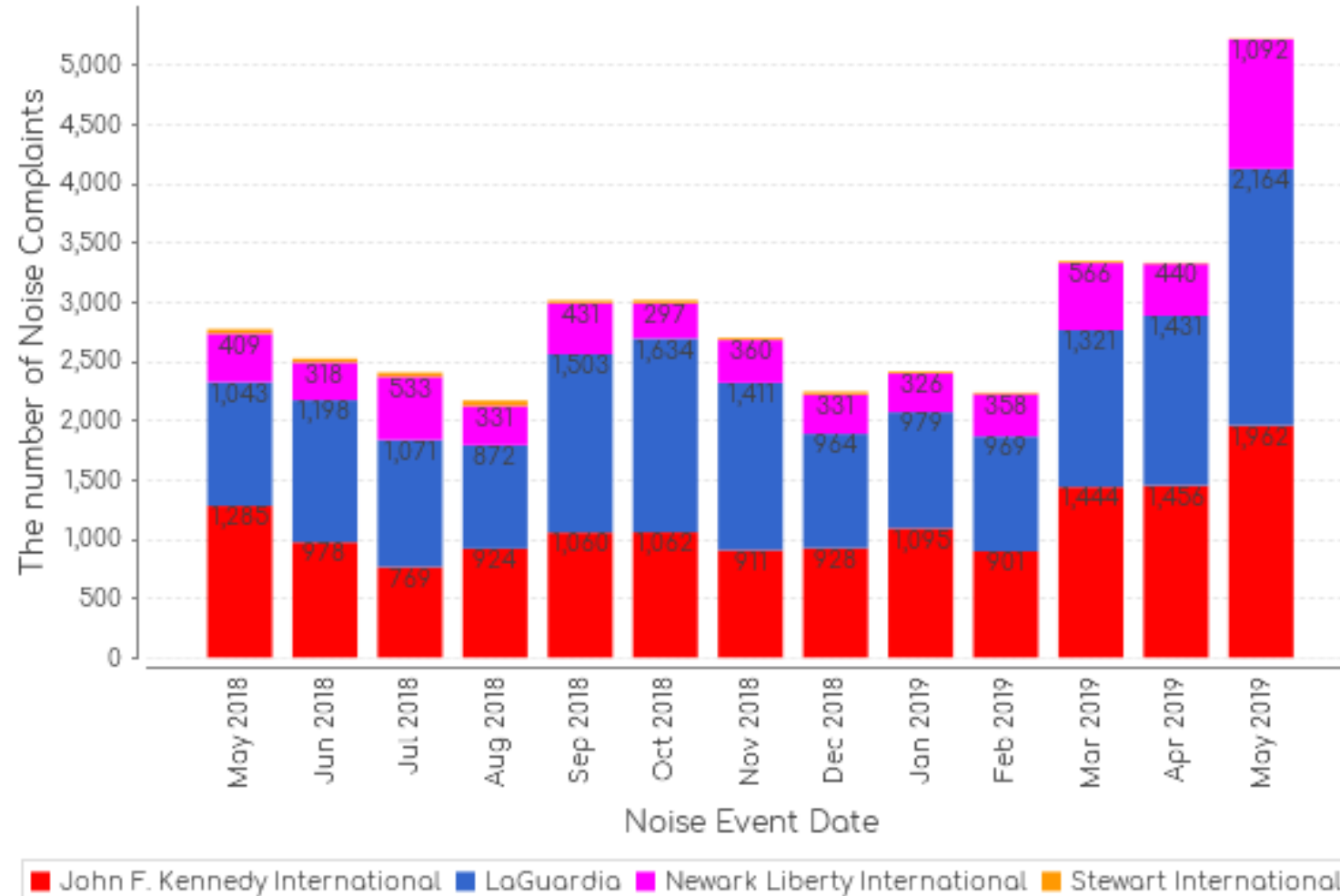


Note: Of the 5,223 complaints, 2,562 (49%) were submitted by 10 Households

13-Month Overview: Number of Complaints by Airport

MONTHLY - Complaints - By Airport

Noise Event Date>='May 01 2018 00:00' and Noise Event Date<='May 31 2019 23:59'
 The number of Noise Complaints: 37,430

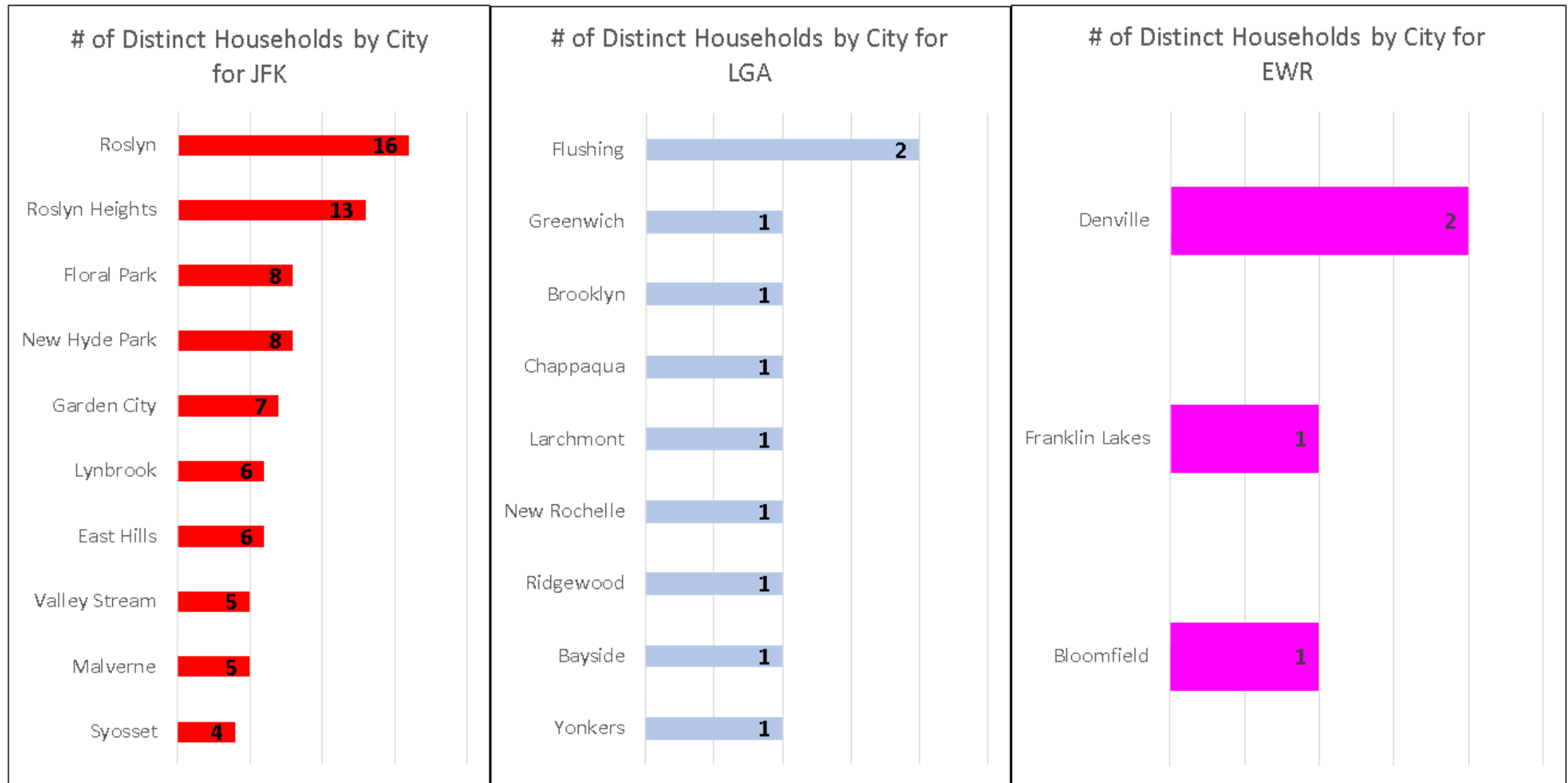


Noise Complaints Received Via Third-Party App(s)

Notes:

- 1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the web form.*
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.*
- 3. While in the same database, data is compiled and reported a) for each individual noise complaint source, and, b) as a combination of all complaint sources.*

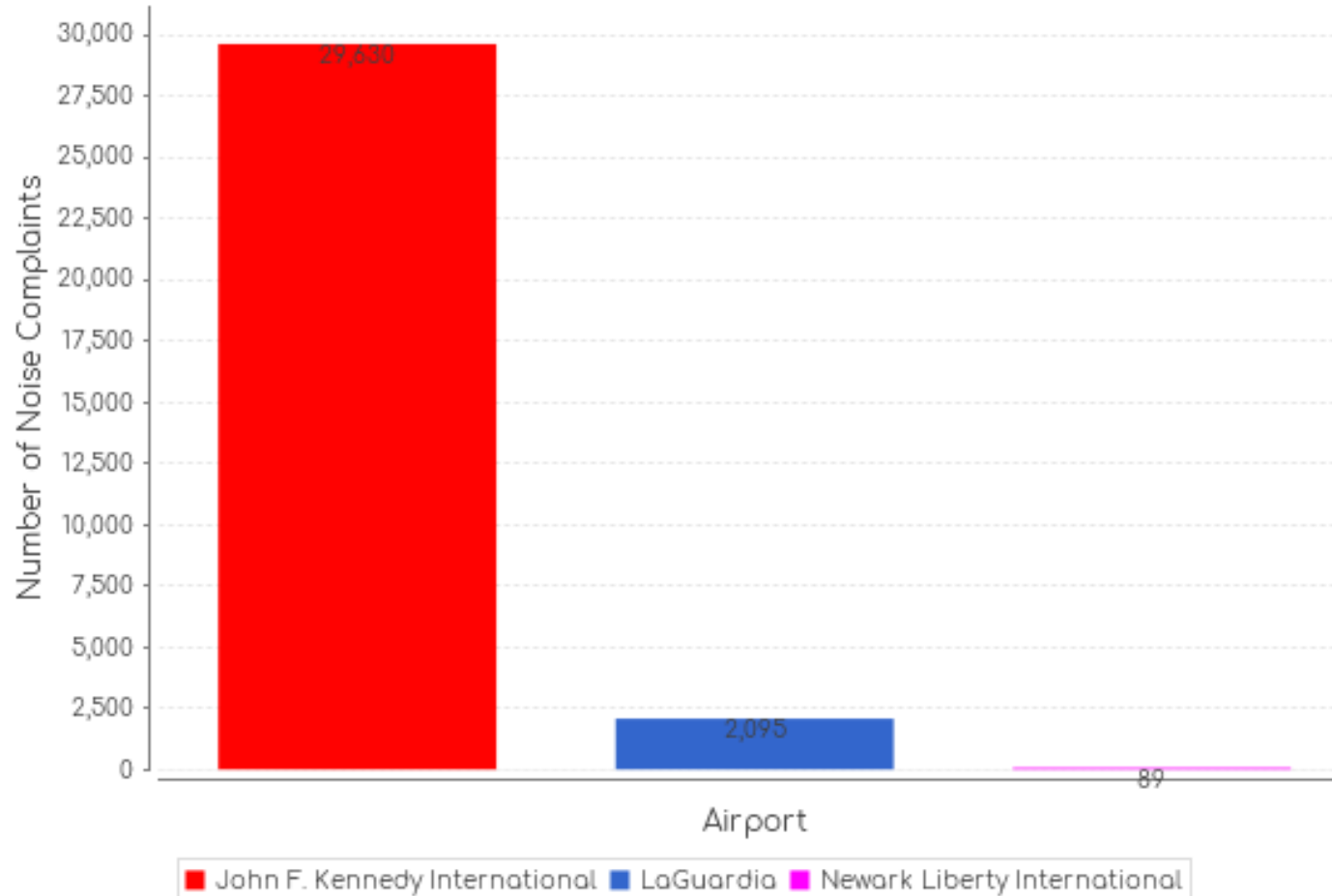
Third-Party App Households Locations, by City* –May 2019



* Top 10 Cities

Third-Party App Complaints, by Airport – May 2019

MONTHLY - Complaints by Airport (via 3rd Party App)
 Noise Event Date>='May 01 2019 00:00' and Noise Event Date<='May 31 2019 23:59'
 Number of Noise Complaints: 31,814



Note: Of the 31,814 complaints, 21,803 (69%) were submitted by 10 Households

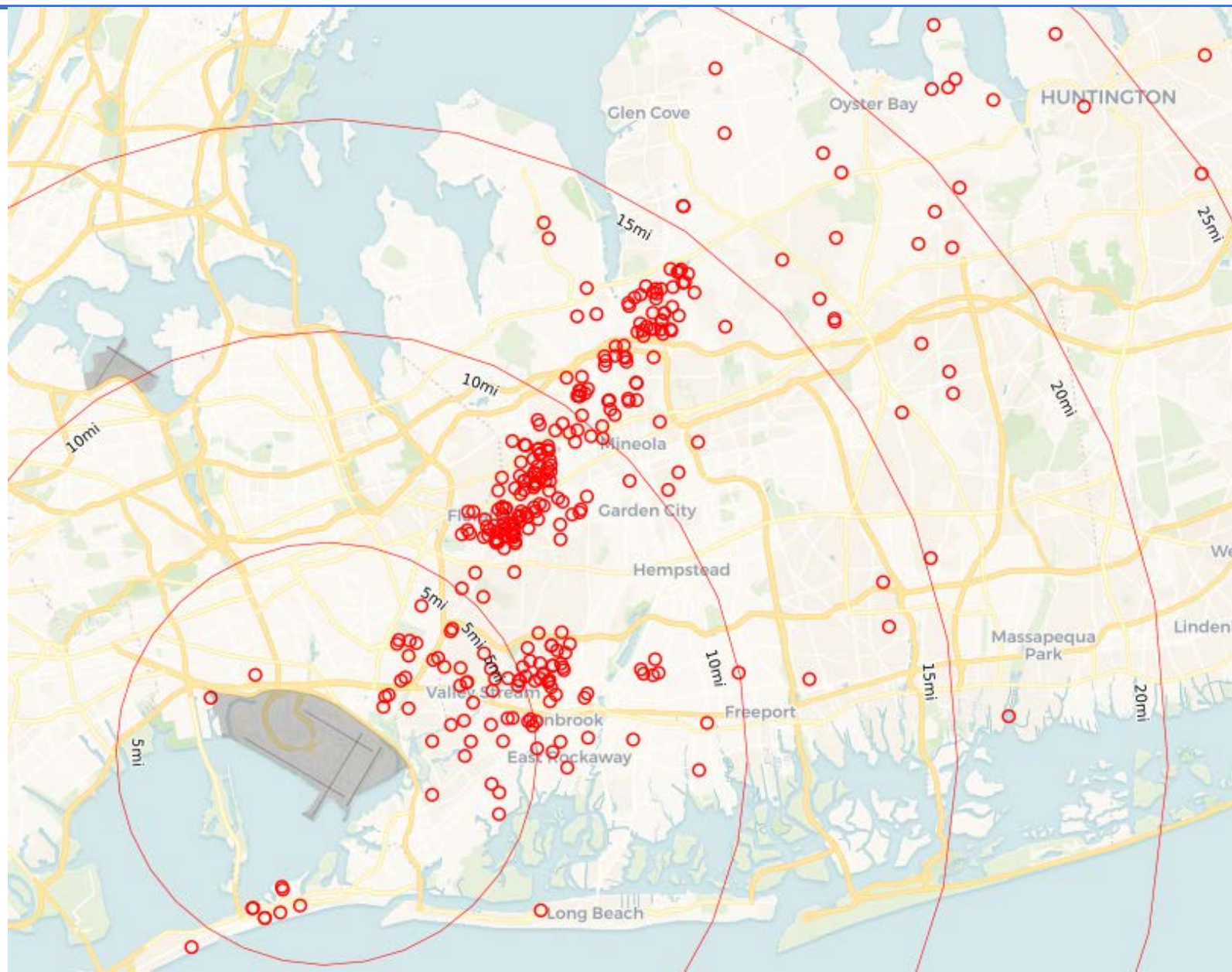
Total No. of Complaints and Households – All Airports

Month	PA PlaneNoise (Complaints/ Households)	3rd Party App (Complaints/ Households)
May 2018	2,769/ 375	11,864/ 25
June 2018	2,526/ 537	9,641/ 30
July 2018	2,409/ 455	9,654/ 73
August 2018	2,170/ 374	13,869/ 84
September 2018	3,018/ 403	16,254/ 90
October 2018	3,020/ 405	15,484/ 88
November 2018	2,700/ 216	12,916/ 73
December 2018	2,250/ 223	10,358/ 71
January 2019	2,416/ 165	13,689/ 71
February 2019	2,250/ 174	13,501/ 74
March 2019	3,348/ 299	14,602/ 78
April 2019	3,335/ 485	22,903/ 98
May 2019	5,223/ 530	31,814/ 115

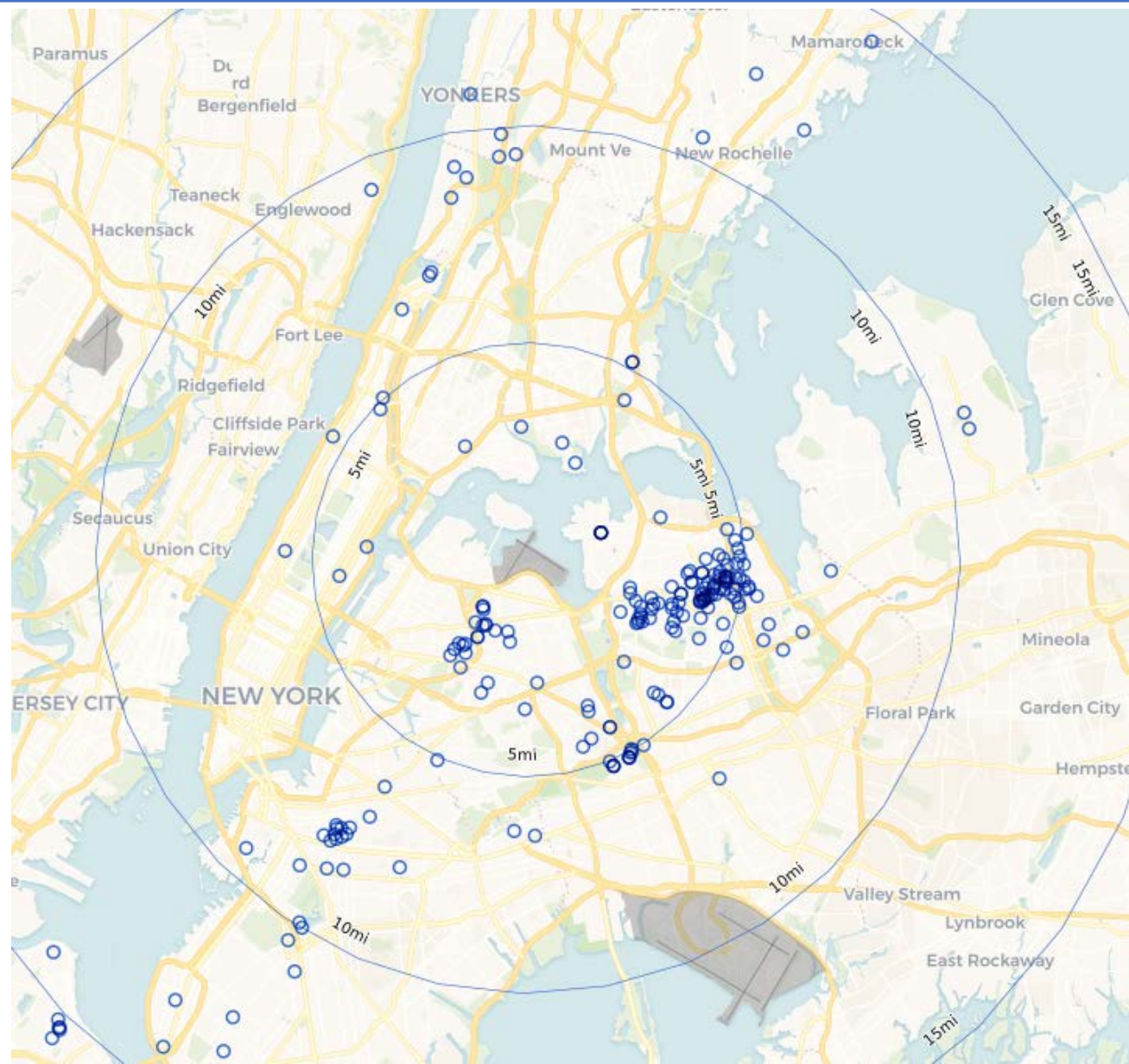
Total No. of Complaints – JFK, LGA, and EWR

Month	JFK Complaints			LGA Complaints			EWR Complaints		
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
May 2018	1,281	11,835	13,166	1,042	29	1,071	No 3 rd Party App Data Available		
June 2018	978	9,550	10,528	1,198	91	1,289			
July 2018	769	9,473	10,242	1,071	162	1,233	533	19	552
Aug 2018	927	12,656	13,583	866	529	1,395	331	684	1,015
Sep 2018	1,060	14,853	15,913	1,503	2,535	2,092	431	369	800
Oct 2018	1,062	13,726	14,788	1,634	1,541	3,175	297	217	514
Nov 2018	911	11,876	12,787	1,411	906	2,317	360	134	494
Dec 2018	928	9,726	10,654	964	609	1,573	333	23	356
Jan 2019	1,095	12,209	13,304	979	1,411	2,390	326	69	395
Feb 2019	909	12,608	13,517	969	796	1,765	359	97	456
Mar 2019	1,442	13,943	15,385	1,324	625	1,949	566	34	600
Apr 2019	1,456	21,885	23,341	1,431	912	2,343	440	106	546
May 2019	1,962	29,630	31,592	2,164	2,095	4,259	1,092	89	1,181

May 2019 JFK Households Location Map (PA PlaneNoise & Third-Party App)



May 2019 LGA Households Location Map (PA PlaneNoise & Third-Party App)



May 2019 EWR Households Location Map (PA PlaneNoise & Third-Party App)

