

PANYNJ Noise Complaints Report

May 2020

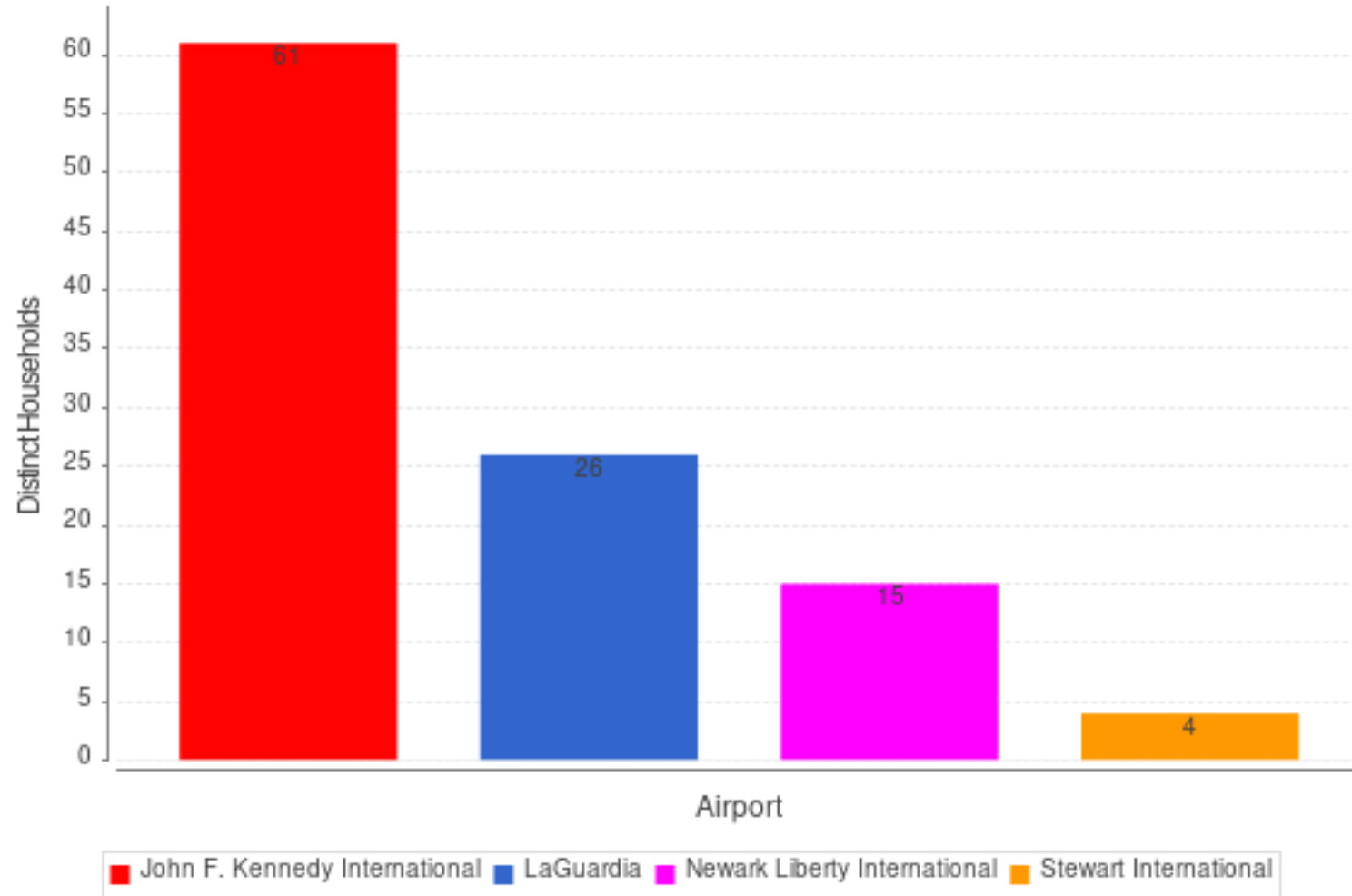
Noise Complaints Received Via PlaneNoise System

Number of Households by Airport - May 2020

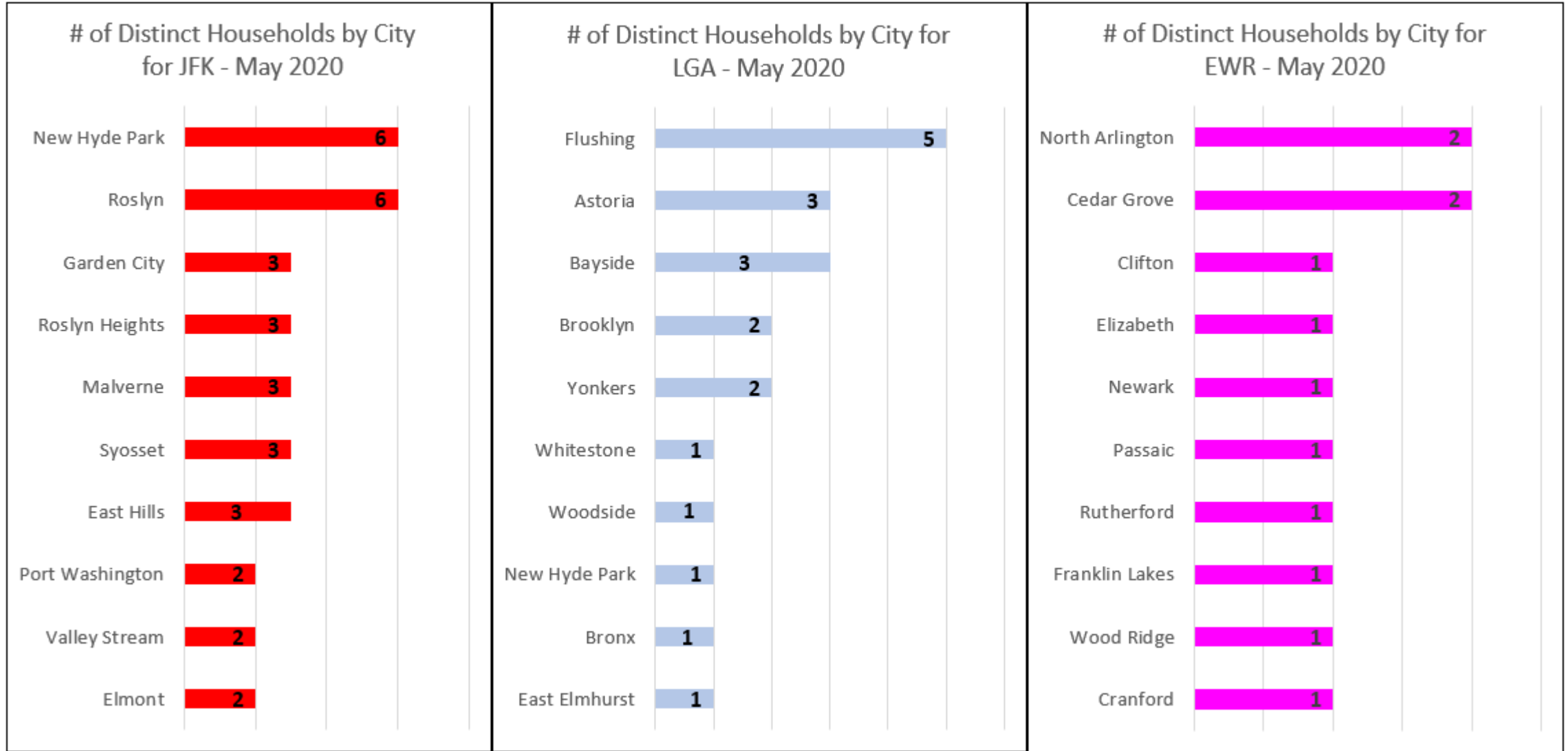
MONTHLY - Total Households/Airport

Noise Event Date>='May 01 2020 00:00' and Noise Event Date<='May 31 2020 23:59'

Distinct Households: 106

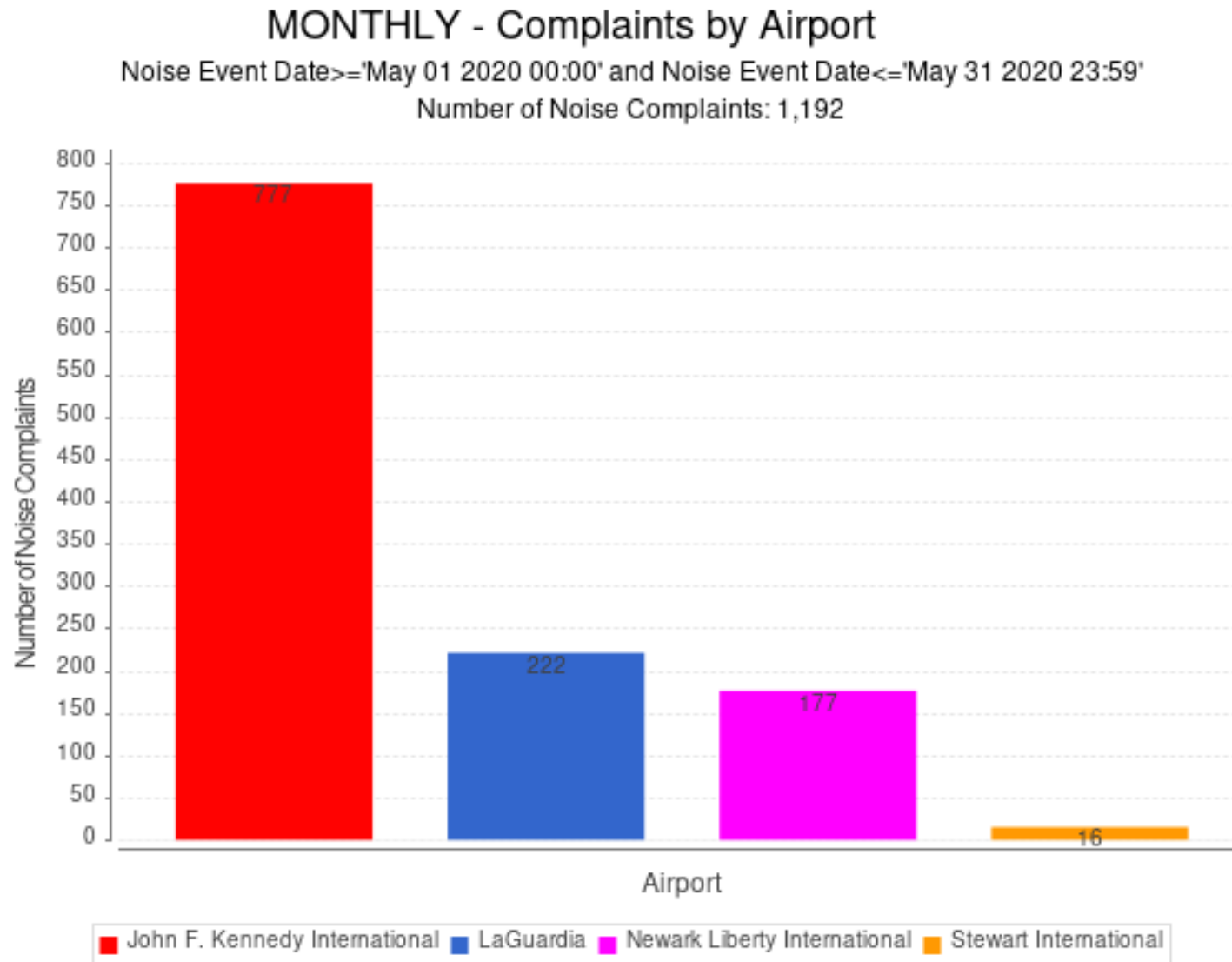


Households Statistics, by City* - May 2020



* Top 10 Cities

Number of Complaints by Airport – May 2020



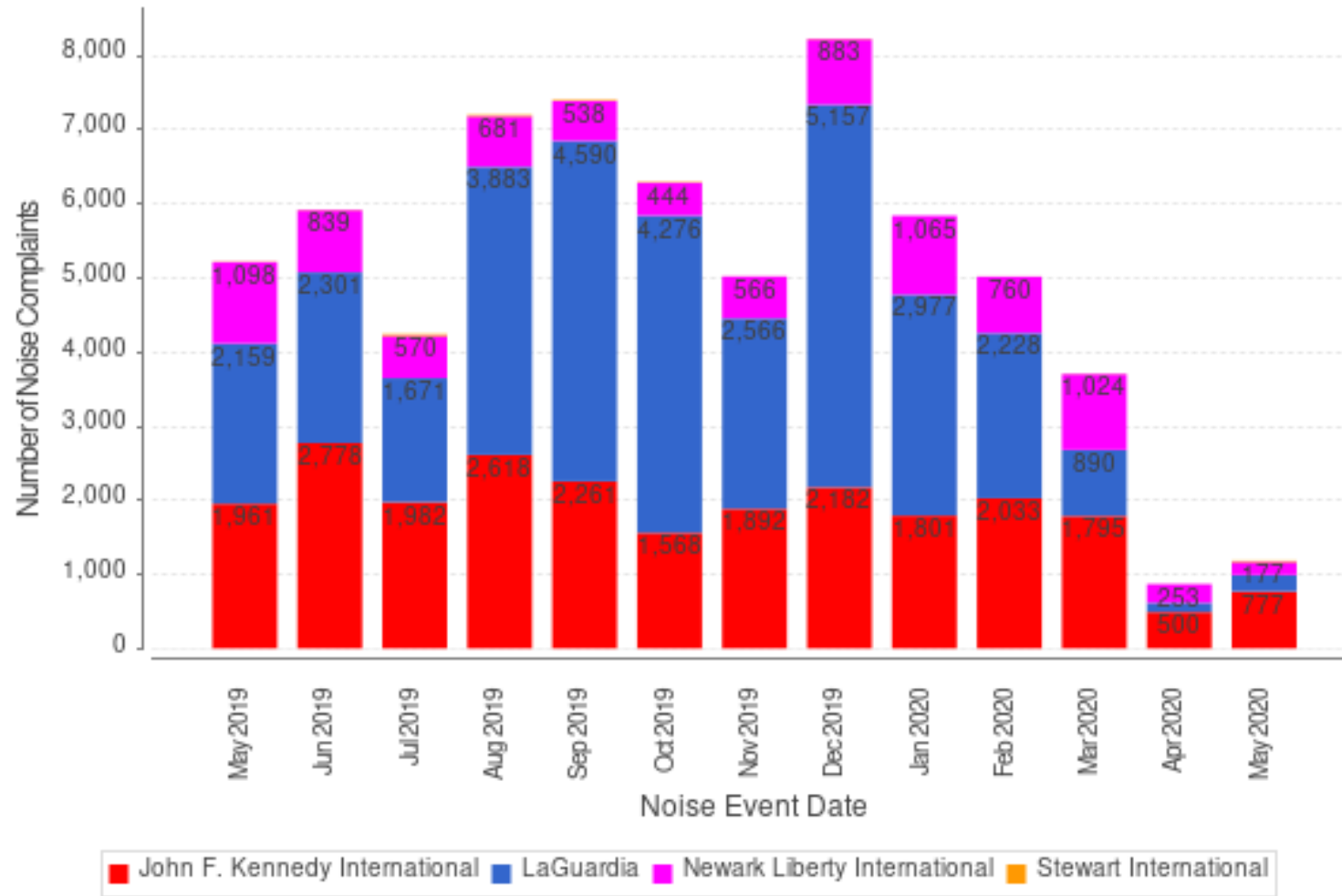
Note: Of the 1,192 complaints, 895 (72%) were submitted by 10 Households

13-Month Overview: Number of Complaints by Airport

MONTHLY - Complaints By Airport

Noise Event Date>='May 01 2019 00:00' and Noise Event Date<='May 31 2020 23:59'

Number of Noise Complaints: 66,196

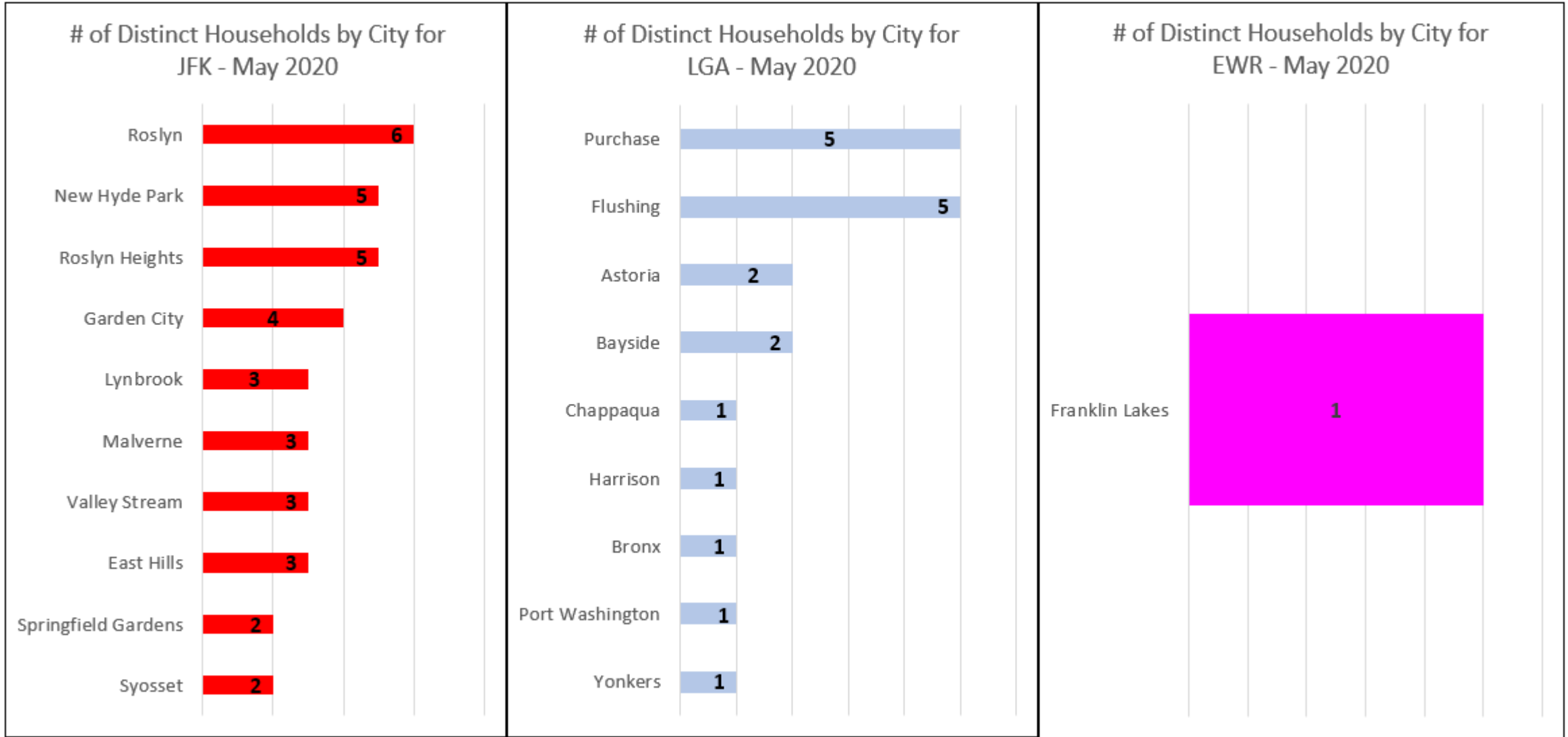


Noise Complaints Received Via Third-Party App(s)

Notes:

- 1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the web form.*
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.*
- 3. While in the same database, data is compiled and reported a) for each individual noise complaint source, and, b) as a combination of all complaint sources.*

Third-Party App Households Locations, by City* –May 2020



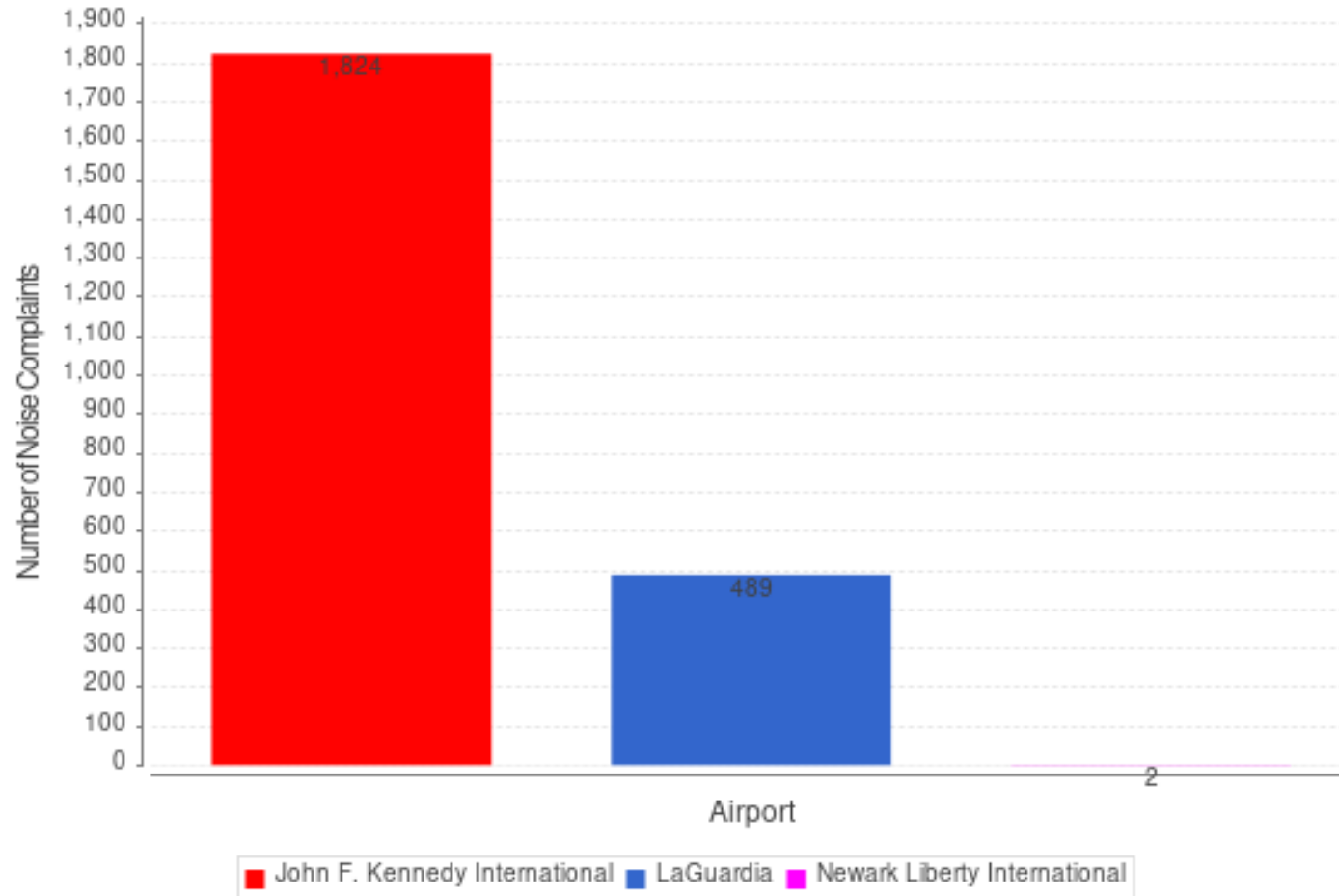
* Top 10 Cities

Third-Party App Complaints, by Airport – May 2020

MONTHLY - Complaints by Airport (via 3rd Party App)

Noise Event Date>='May 01 2020 00:00' and Noise Event Date<='May 31 2020 23:59'

Number of Noise Complaints: 2,315



Note: Of the 2,315 complaints, 1,664 (72%) were submitted by 10 Households

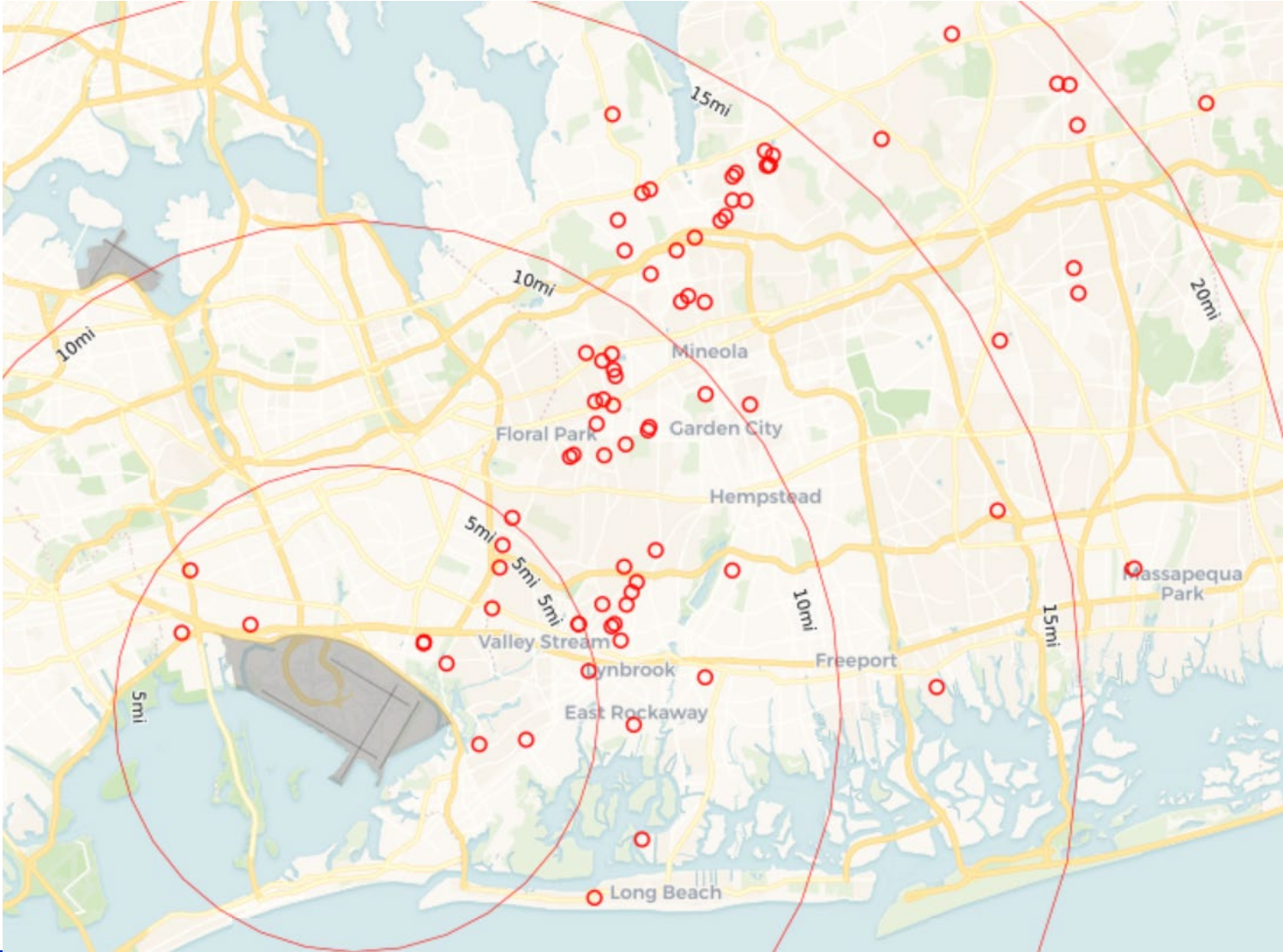
Total No. of Complaints and Households – All Airports

Month	PA PlaneNoise (Complaints/ Households)	3rd Party App (Complaints/ Households)
May 2019	5,223/ 530	31,814/ 115
June 2019	5,925/ 561	34,318/ 151
July 2019	4,247/ 352	23,427/ 146
August 2019	7,203/ 548	29,887/ 163
September 2019	7,403/ 702	29,978/ 168
October 2019	6,301/ 471	23,292/ 163
November 2019	5,024/ 287	17,684/ 151
December 2019	8,231/ 212	18,176/ 143
January 2020	5,842/ 197	14,530/ 140
February 2020	5,015/ 214	14,322/ 133
March 2020	3,697/ 170	11,485/ 124
April 2020	873/ 89	1,431/ 57
May 2020	1,192/ 106	2,315/ 70

Total No. of Complaints – JFK, LGA, and EWR

Month	JFK Complaints			LGA Complaints			EWR Complaints		
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
May 2019	1,962	29,630	31,592	2,164	2,095	4,259	1,092	89	1,181
Jun 2019	2,767	27,695	30,462	2,313	6,421	8,734	840	202	1,042
Jul 2019	1,983	17,622	19,605	1,677	5,738	7,415	563	67	630
Aug 2019	2,610	23,760	26,370	3,892	5,964	9,856	681	163	844
Sep 2019	2,314	24,934	27,248	4,590	4,593	9,183	485	451	936
Oct 2019	1,568	18,825	20,393	4,279	4,078	8,357	444	389	833
Nov 2019	1,894	12,030	13,924	2,563	5,151	7,714	566	503	1,069
Dec 2019	2,188	13,786	15,974	5,153	4,144	9,297	884	240	1,124
Jan 2020	1,801	10,312	12,113	2,977	3,911	6,888	1,064	307	1,371
Feb 2020	2,033	10,055	12,088	2,228	3,920	6,148	753	347	1,100
Mar 2020	1,793	9,430	11,223	893	1,773	2,666	1,008	282	1,290
Apr 2020	500	1,213	1,713	129	215	344	243	3	246
May 2020	777	1,824	2,601	222	489	711	177	2	179

May 2020 JFK Households Location Map (PA PlaneNoise & Third-Party App)



May 2020 LGA Households Location Map (PA PlaneNoise & Third-Party App)



May 2020 EWR Households Location Map (PA PlaneNoise & Third-Party App)

