

# **PANYNJ Noise Complaints Report**

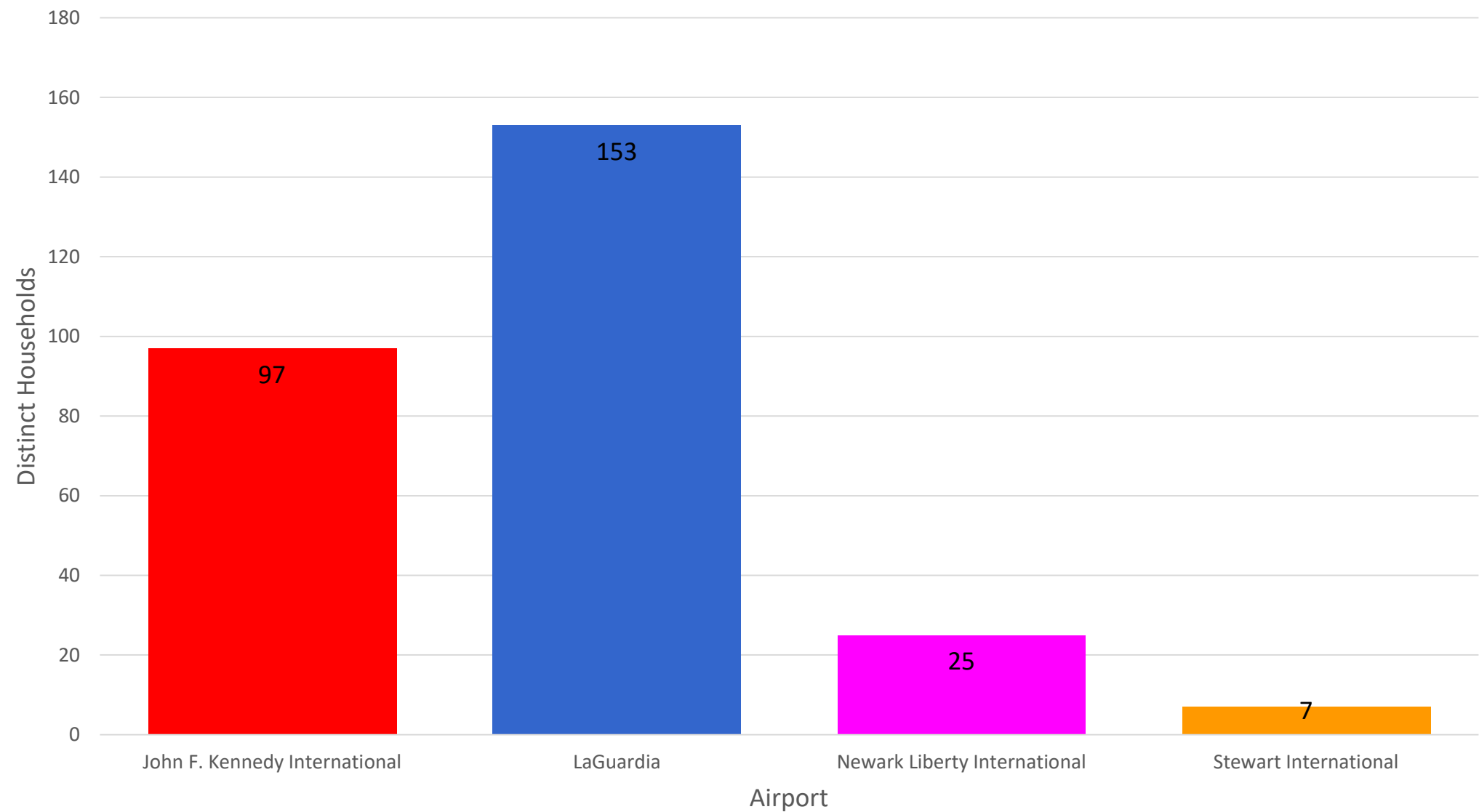
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**May 2021**

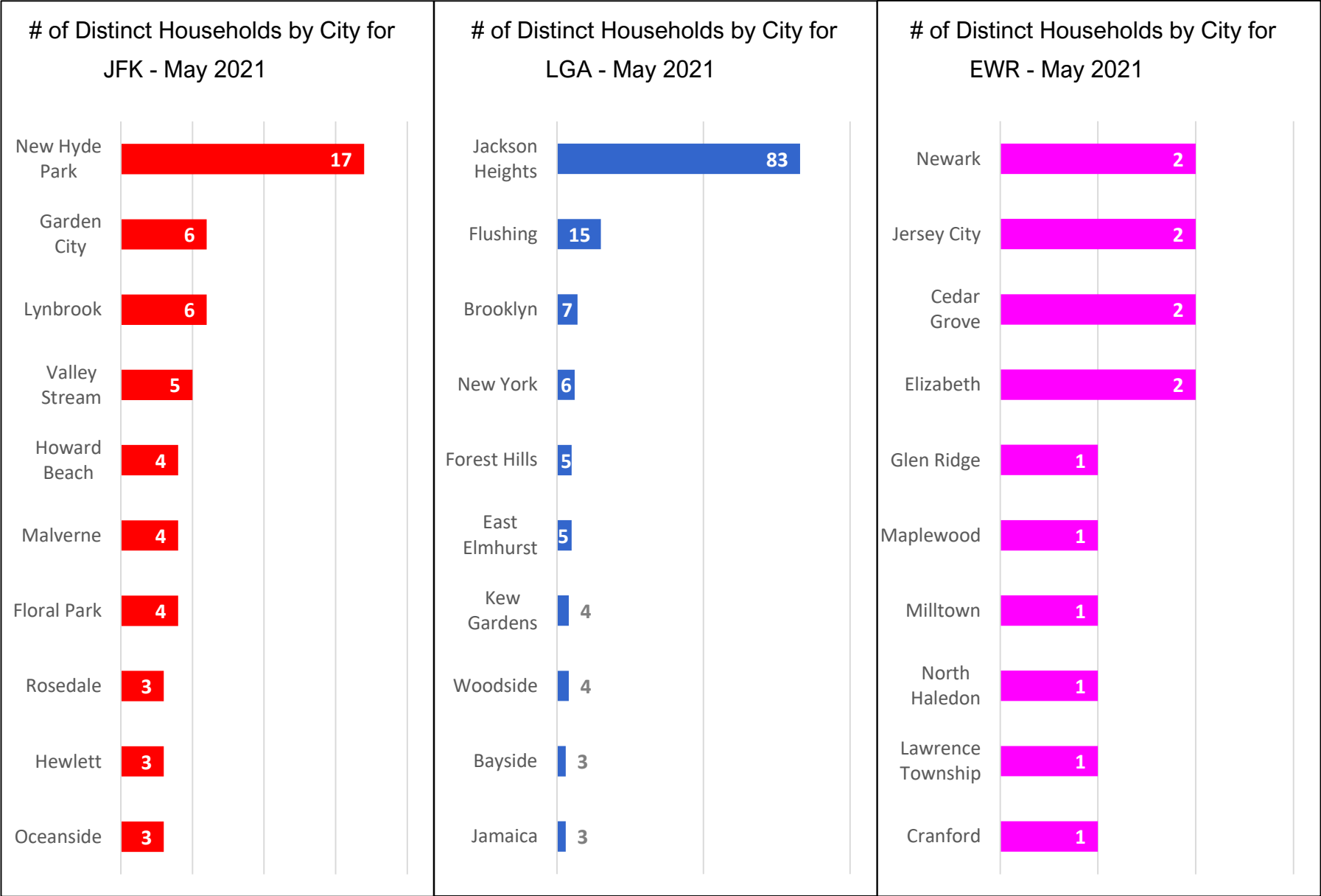
# Noise Complaints Received Via PlaneNoise System

# Number of Households by Airport - May 2021

MONTHLY – Total Households/Airport  
Noise Event Date Range: May 01 2021 to May 31 2021  
Distinct Households: 282

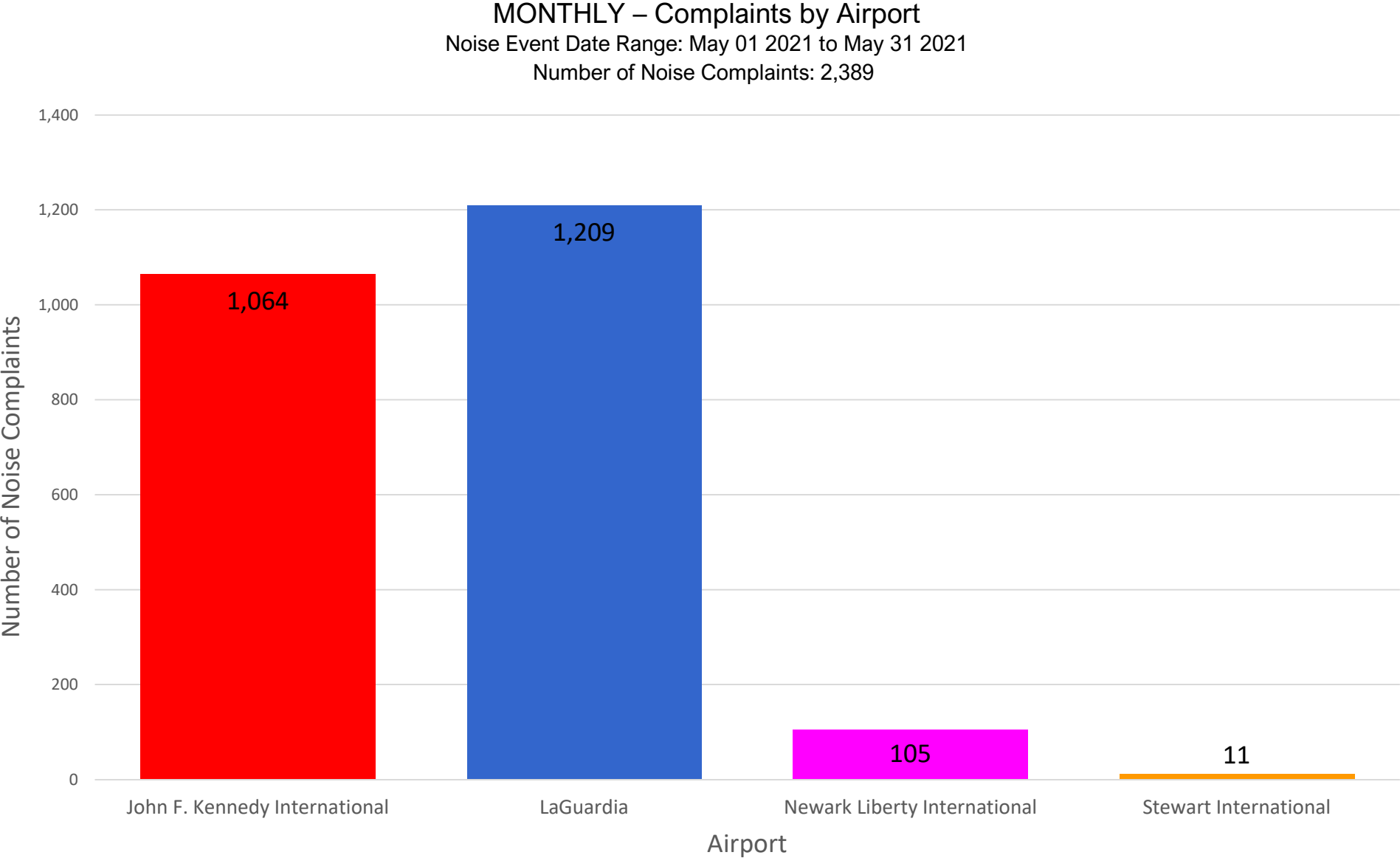


# Households Statistics, by City\* - May 2021



\*Top 10 Cities

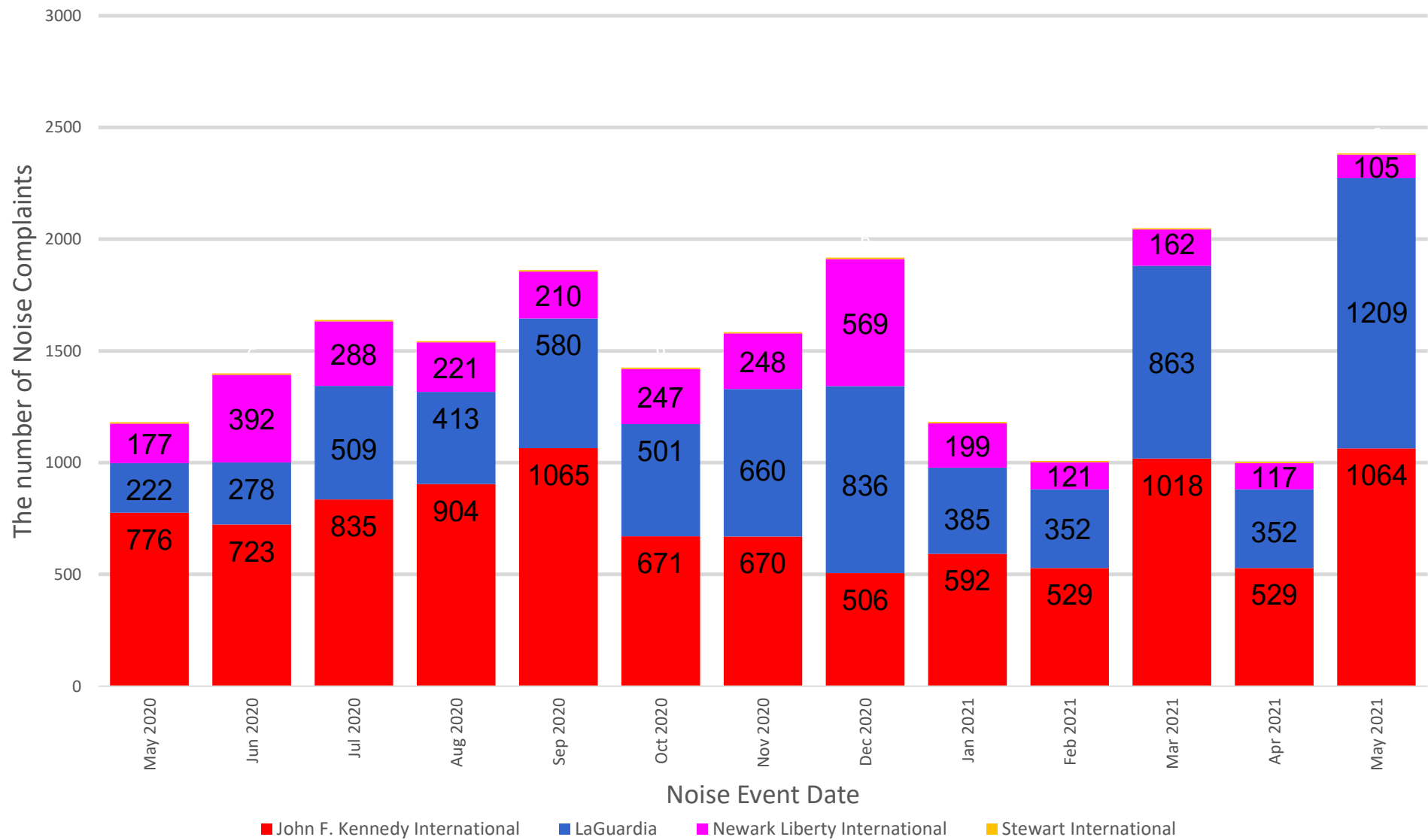
# Number of Complaints by Airport - May 2021



*Note: Of the 2,389 complaints, 1,415 (59 %) were submitted by 10 Households*

# 13-Month Overview: Number of Complaints by Airport

MONTHLY – Complaints – By Airport  
Noise Event Date Range: May 01 2020 to May 31 2021  
The number of Noise Complaints: 20,176

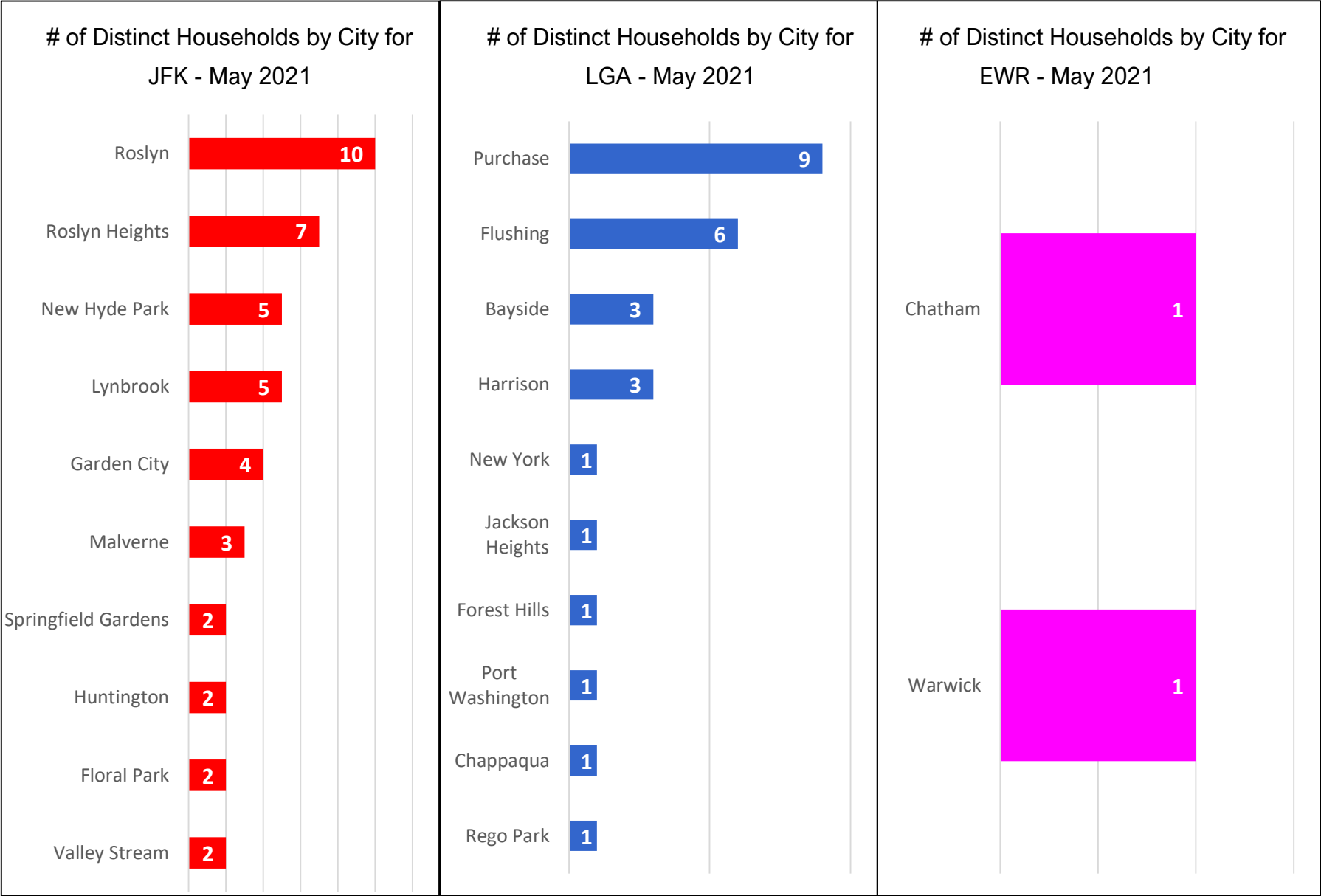


# *Noise Complaints Received Via Third-Party App(s)*

## Notes:

1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the web form.
2. Complaints from Third-party app(s) are kept and stored in the same database as complaints recieved through Port Authority PlaneNoise system.
3. While in the same database, data is compiled and reported a) for each individual noise source, and, b)

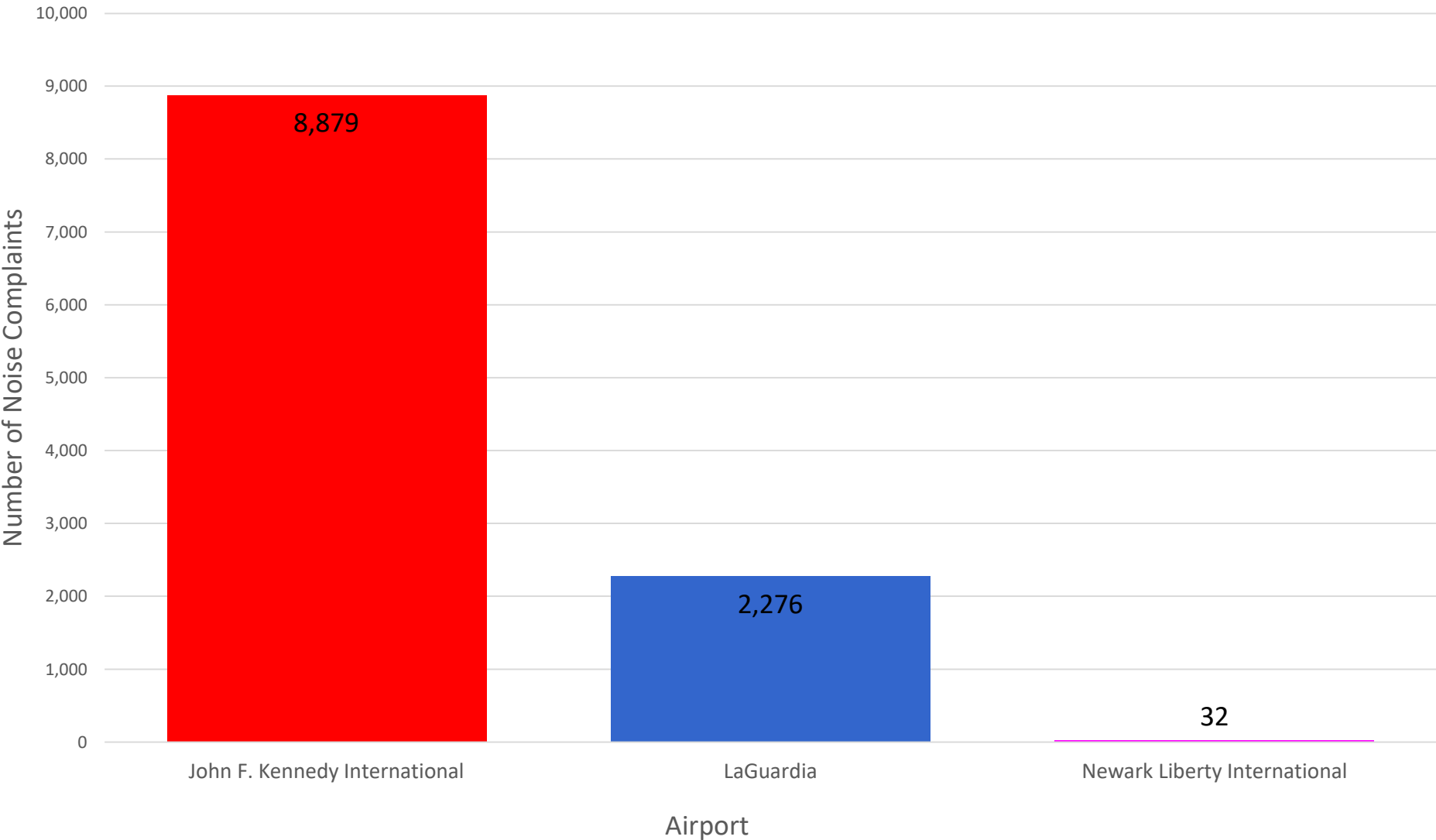
# Third-Party App Households Locations, by City\* - May 2021



\*Top 10 Cities

# Third-Party App Number of Complaints by Airport - May 2021

MONTHLY – Complaints by Airport (via 3rd Party App)  
Noise Event Date Range: May 01 2021 to May 31 2021  
Number of Noise Complaints: 11,187



*Note: Of the 11,187 complaints, 8,714 (78 %) were submitted by 10 Households*

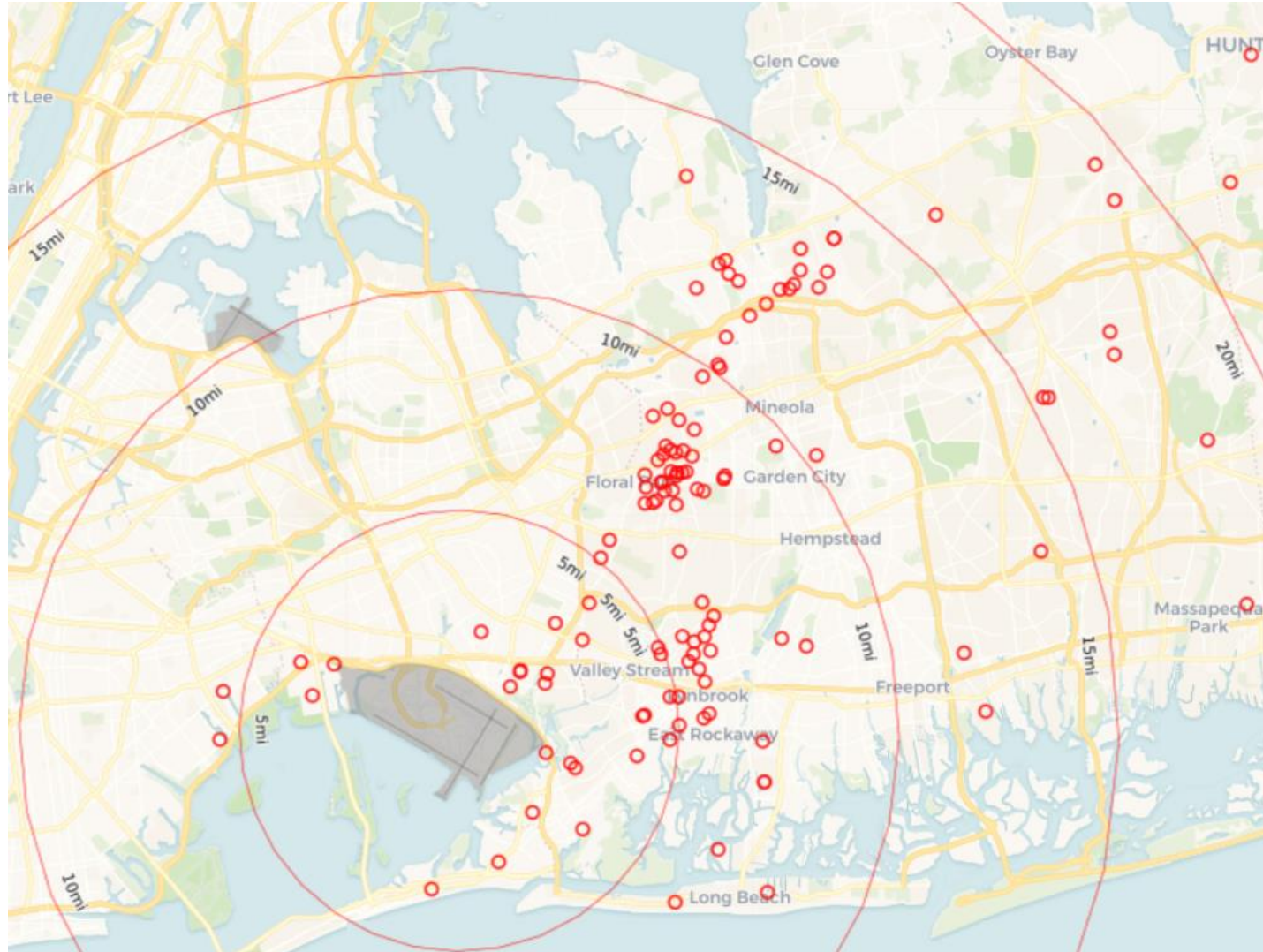
# ***Total No. of Complaints and Households - All Airports***

Month	PA PlaneNoise (Complaints/ <b>Households</b> )	3rd Party App (Complaints/ <b>Households</b> )
May 2020	1,191 / <b>105</b>	2,315 / <b>73</b>
June 2020	1,411 / <b>161</b>	3,635 / <b>83</b>
July 2020	1,656 / <b>128</b>	5,868 / <b>75</b>
August 2020	1,561 / <b>147</b>	7,335 / <b>78</b>
September 2020	1,873 / <b>155</b>	7,321 / <b>81</b>
October 2020	1,423 / <b>126</b>	6,232 / <b>81</b>
November 2020	1,582 / <b>123</b>	6,246 / <b>80</b>
December 2020	1,621 / <b>111</b>	4,459 / <b>68</b>
January 2021	1,179 / <b>94</b>	3,847 / <b>67</b>
February 2021	1,004 / <b>74</b>	4,819 / <b>63</b>
March 2021	2,043 / <b>144</b>	8,111 / <b>80</b>
April 2021	1,000 / <b>73</b>	4,819 / <b>63</b>
May 2021	2,389 / <b>282</b>	11,187 / <b>88</b>

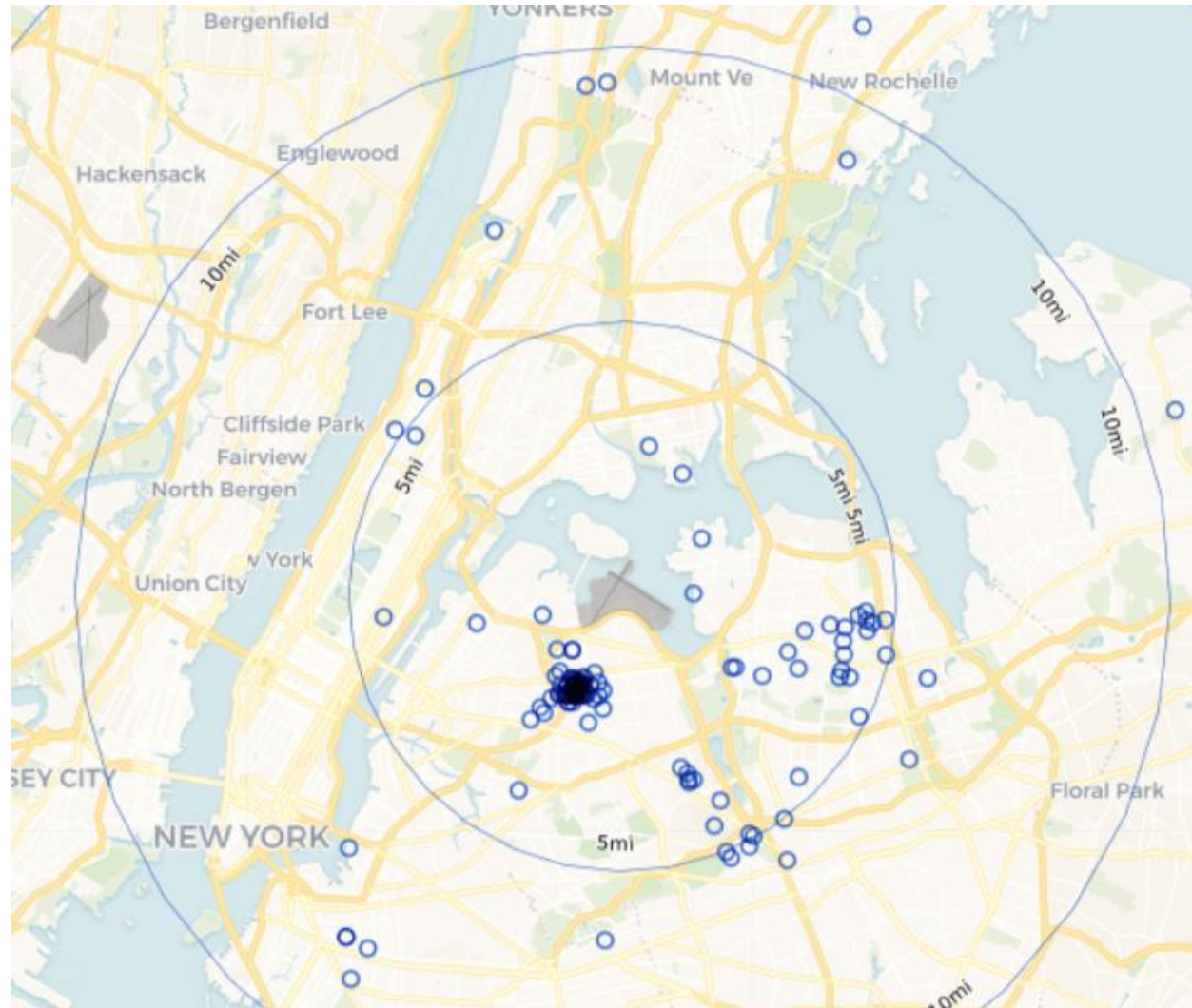
# ***Total No. of Complaints - JFK, LGA, EWR***

Month	JFK Complaints			LGA Complaints			EWR Complaints		
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
May 2020	776	1,822	2,598	222	489	711	177	4	181
Jun 2020	723	2,639	3,362	278	977	1,255	392	19	411
Jul 2020	835	4,583	5,418	509	1,262	1,771	288	23	311
Aug 2020	904	5,989	6,893	413	1,243	1,656	221	103	324
Sep 2020	1,065	5,733	6,798	580	1,460	2,040	210	128	338
Oct 2020	671	4,884	5,555	501	1,228	1,729	247	120	367
Nov 2020	670	4,885	5,555	660	1,243	1,903	248	118	366
Dec 2020	529	4,366	4,895	759	1,123	1,882	340	197	537
Jan 2021	592	3,157	3,749	385	654	1,039	199	36	235
Feb 2021	506	3,566	4,072	543	817	1,360	569	76	645
Mar 2021	1,018	6,392	7,410	863	1,680	2,543	162	39	201
Apr 2021	529	4,264	4,793	352	547	899	117	8	125
May 2021	1,064	8,879	9,943	1,209	2,276	3,485	105	32	137

# May 2021 JFK Households Location Map (PA PlaneNoise & Third-Party App)



# May 2021 LGA Households Location Map (PA PlaneNoise & Third-Party App)



# May 2021 EWR Households Location Map (PA PlaneNoise & Third-Party App)

