

# **PANYNJ Noise Complaints Report**

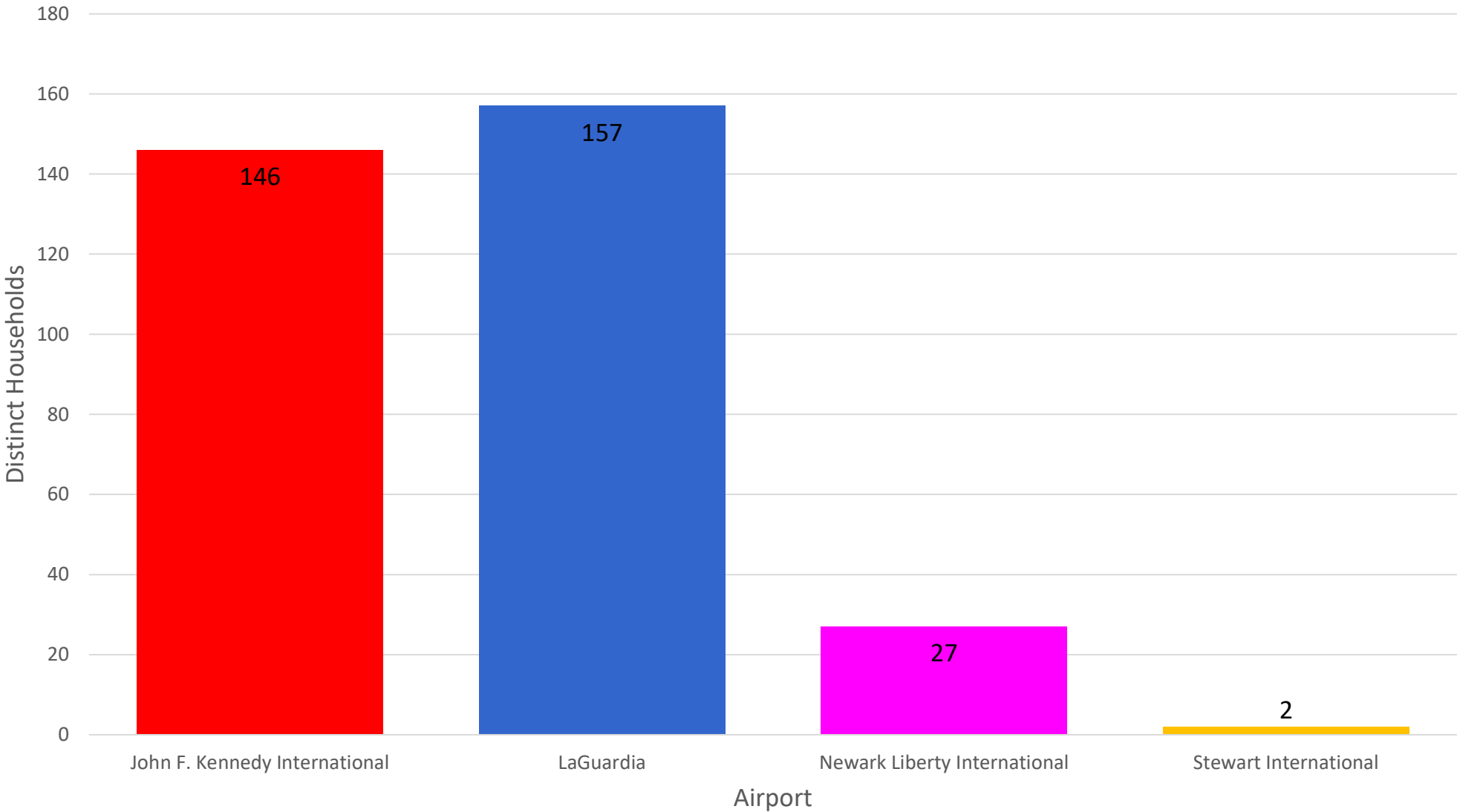
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**May 2023**

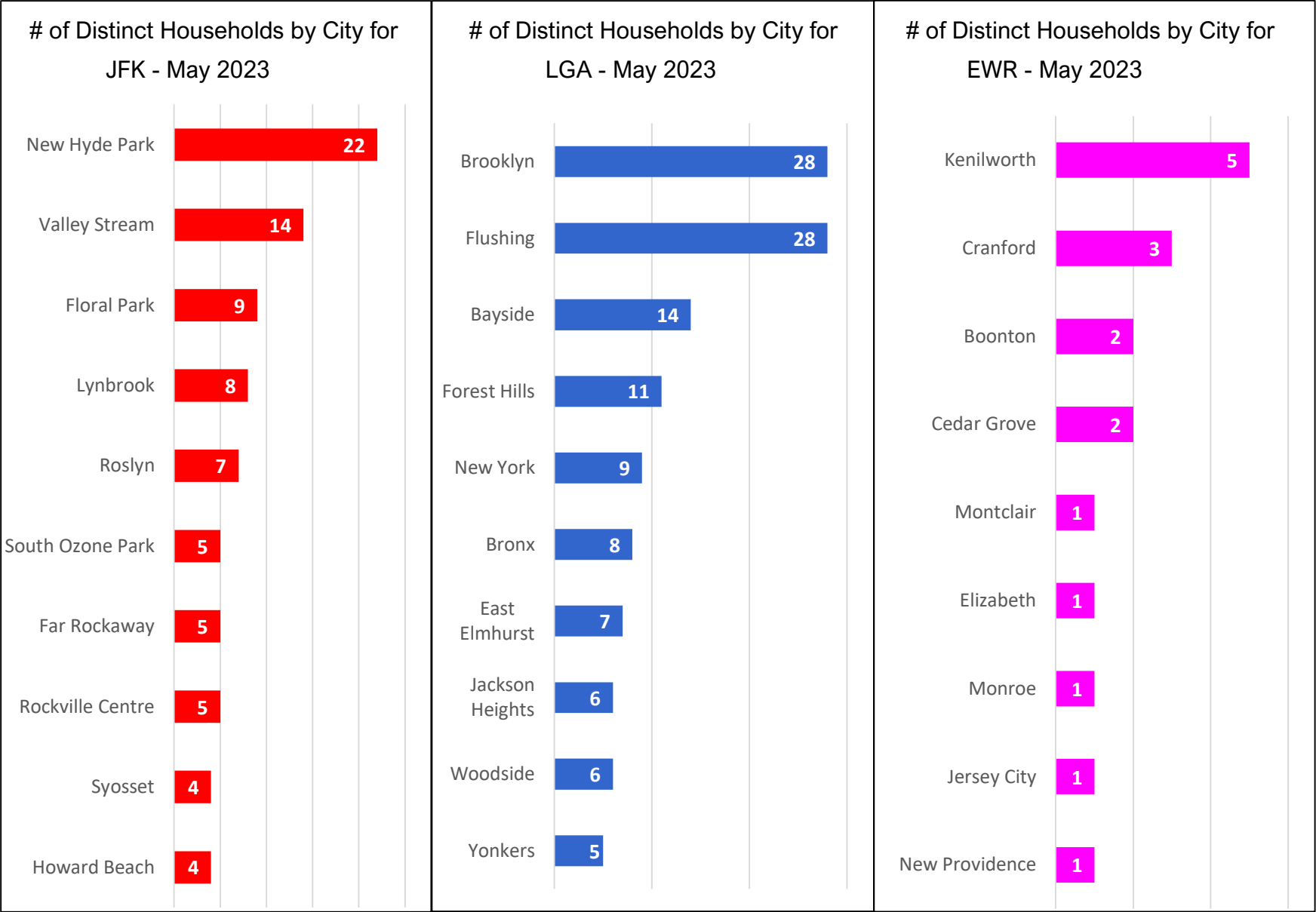
# Noise Complaints Received Via PlaneNoise System

# Number of Households by Airport - May 2023

MONTHLY – Total Households/Airport  
Noise Event Date Range: May 01 2023 to May 31 2023  
Distinct Households: 332

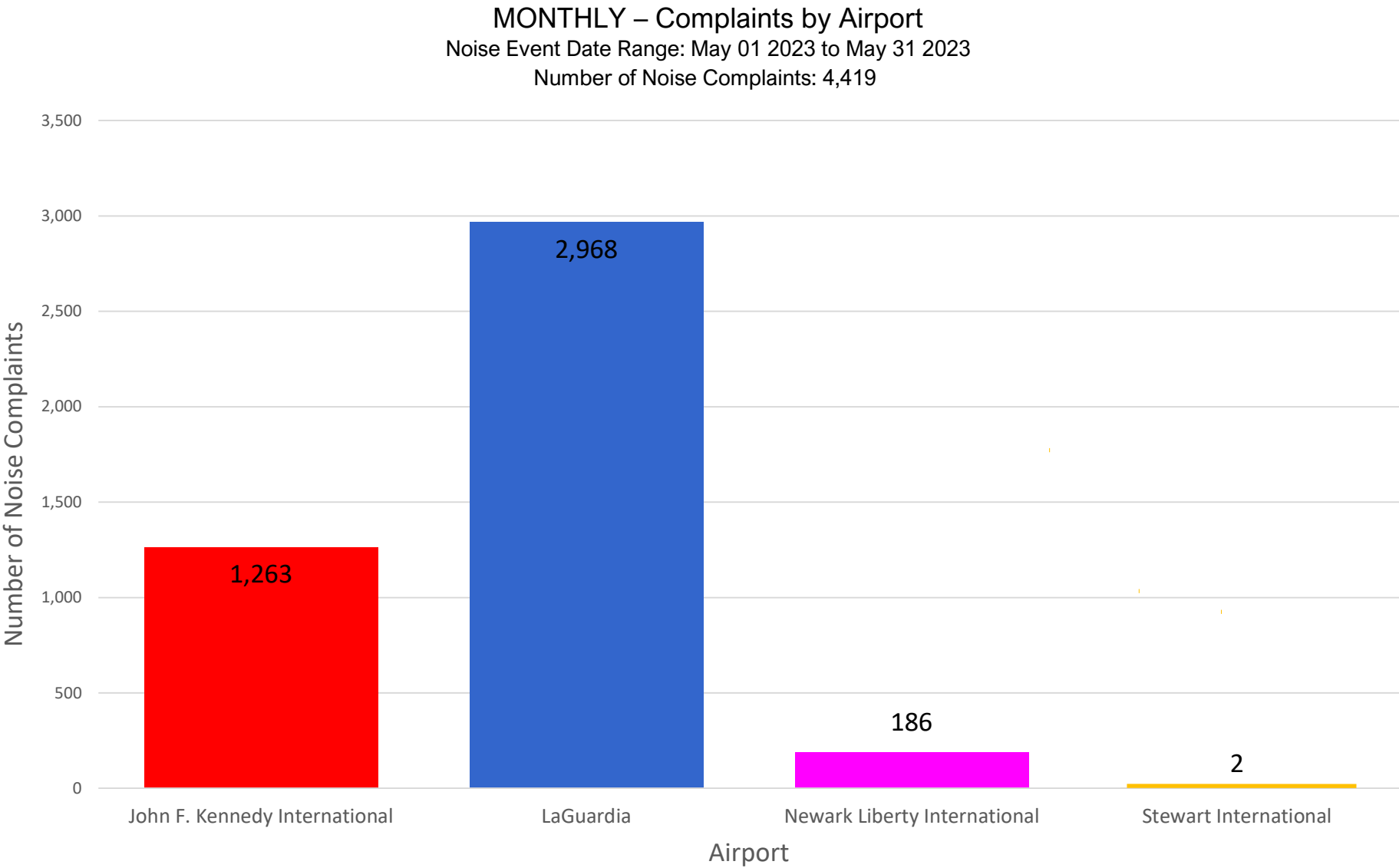


# Households Statistics, by Location\* - May 2023



\*Top 10 Locations

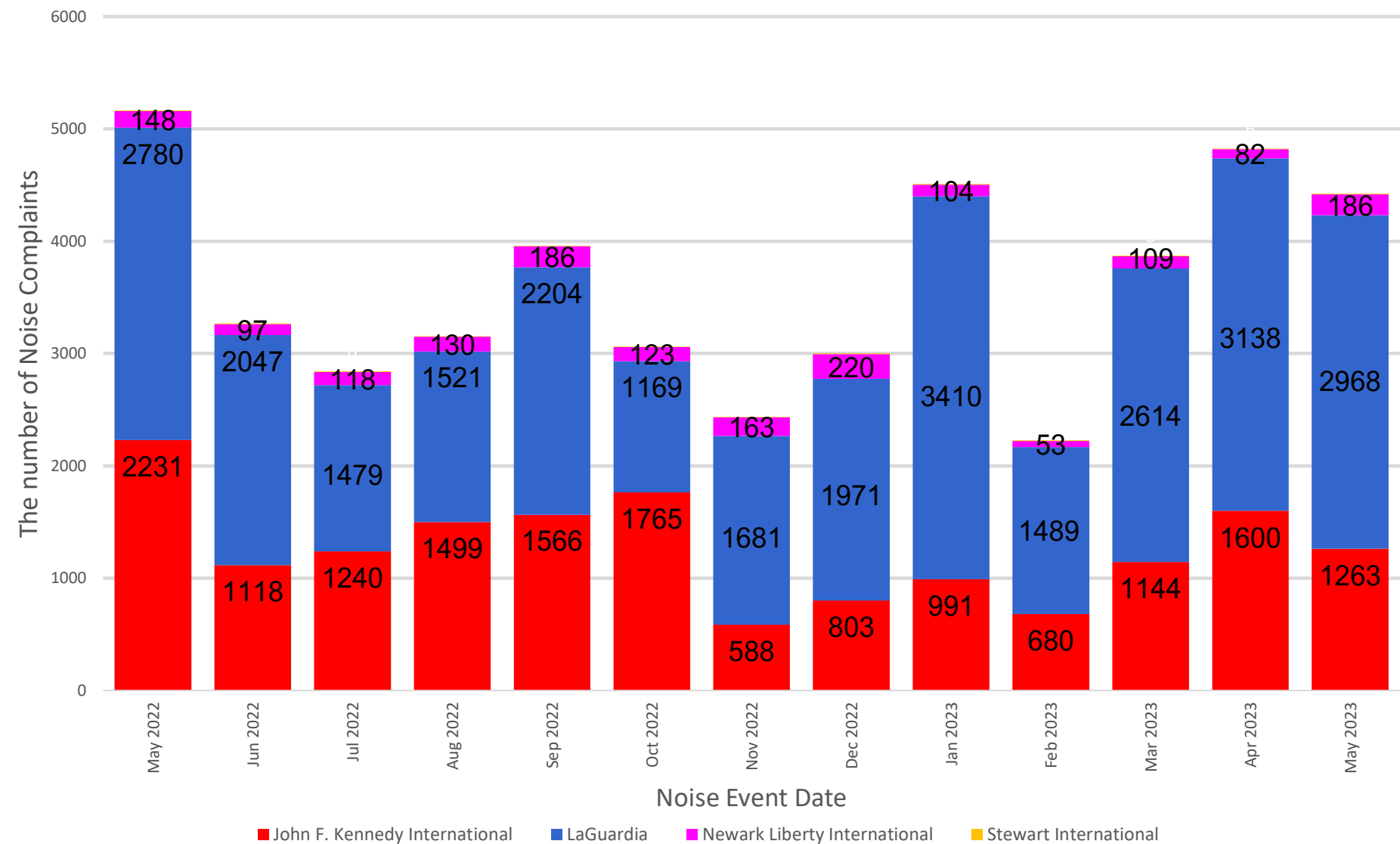
# Number of Complaints by Airport - May 2023



*Note: Of the 4,419 complaints, 2,572 (58 %) were submitted by 10 Households*

# 13-Month Overview: Number of Complaints by Airport

MONTHLY – Complaints – By Airport  
Noise Event Date Range: May 01 2022 to May 31 2023  
The number of Noise Complaints: 46,756

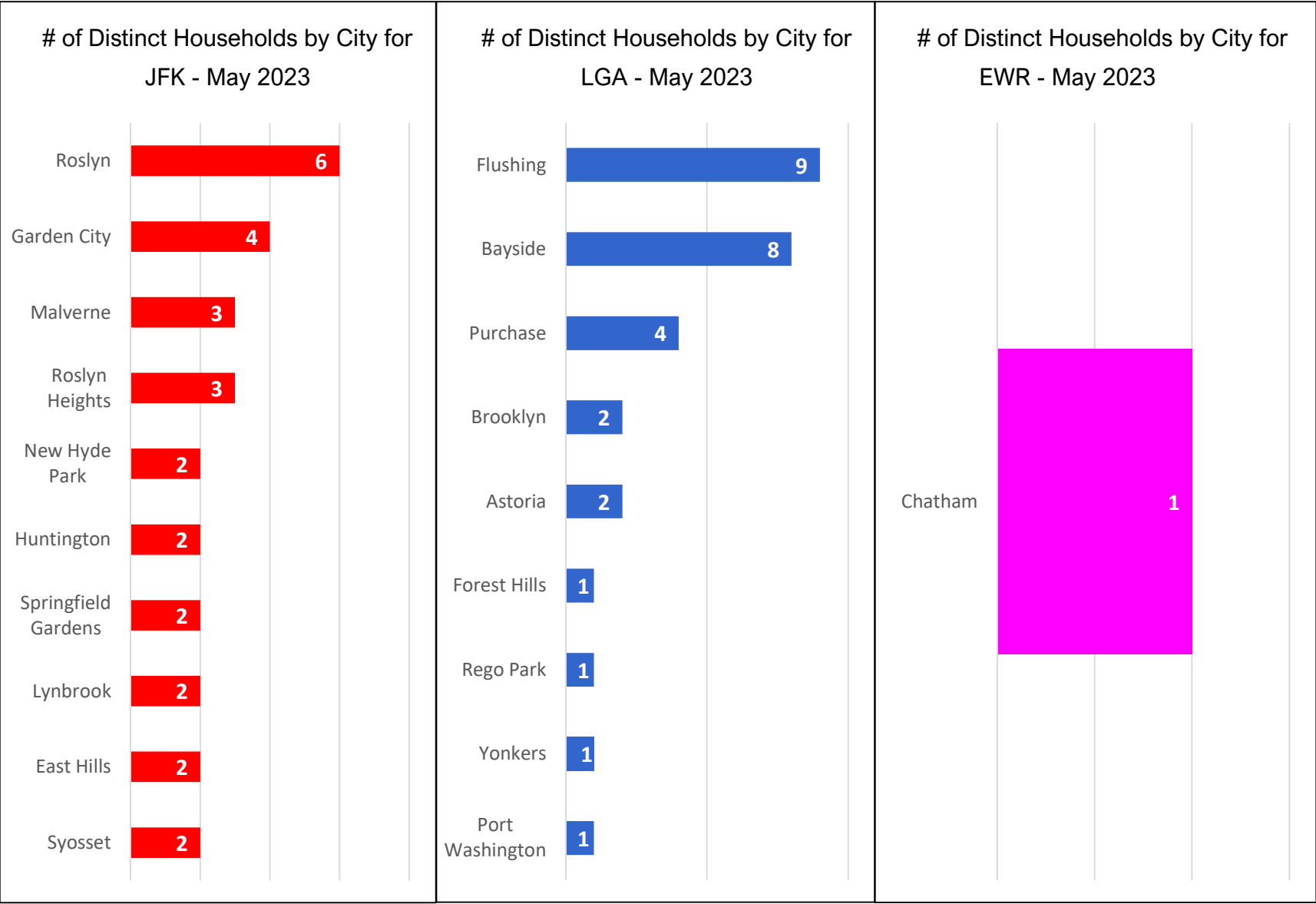


# *Noise Complaints Received Via Third-Party App(s)*

## Notes:

1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the web form.
2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.
3. While in the same database, data is compiled and reported a) for each individual noise source, and, b)

# Third-Party App Households Locations\* - May 2023

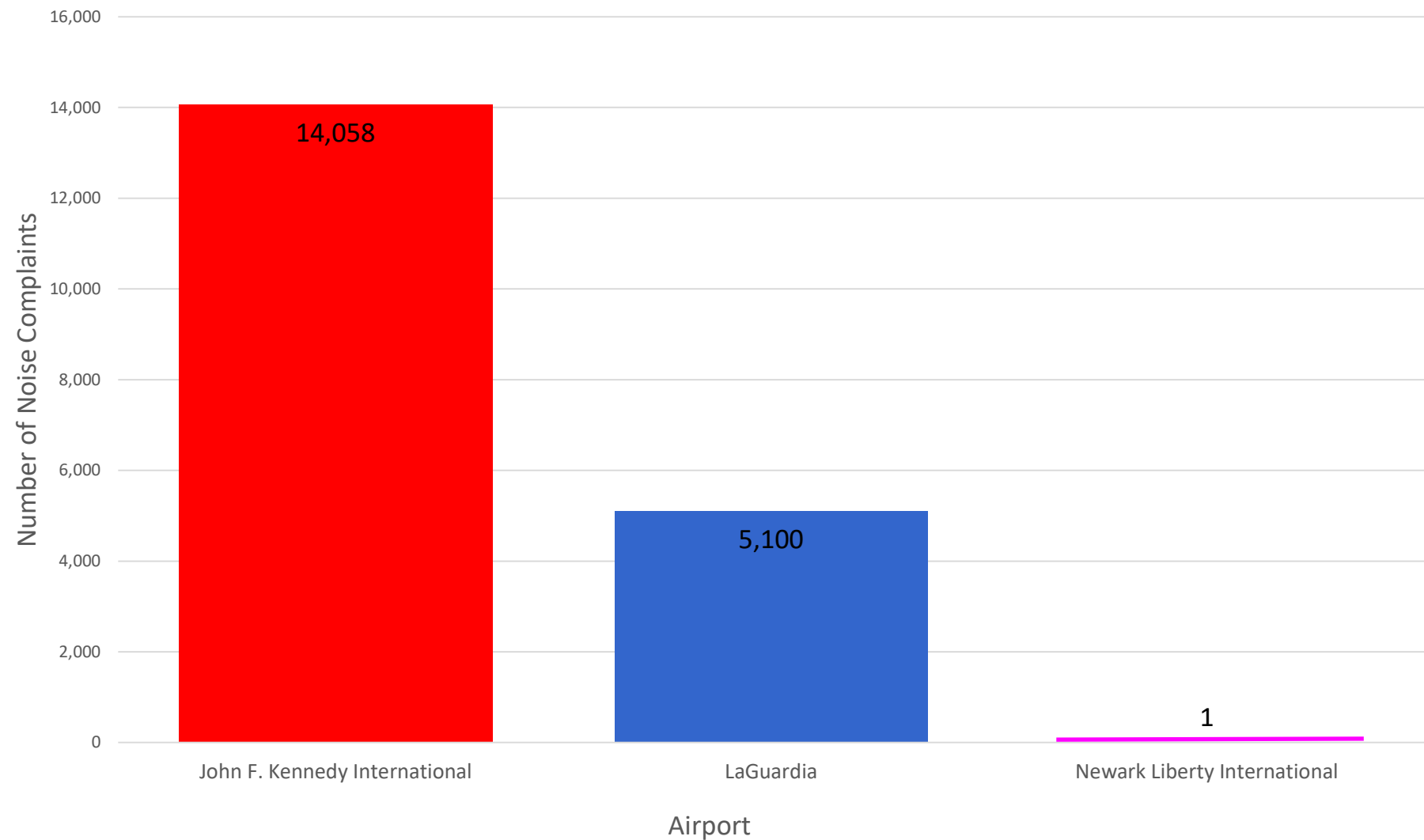


\*Top 10 Locations



# Third-Party App Complaints by Airport - May 2023

MONTHLY – Complaints by Airport (via 3rd Party App)  
Noise Event Date Range: May 01 2023 to May 31 2023  
Number of Noise Complaints: 19,159



*Note: Of the 19,159 complaints, 15,333 (80 %) were submitted by 10 Households*

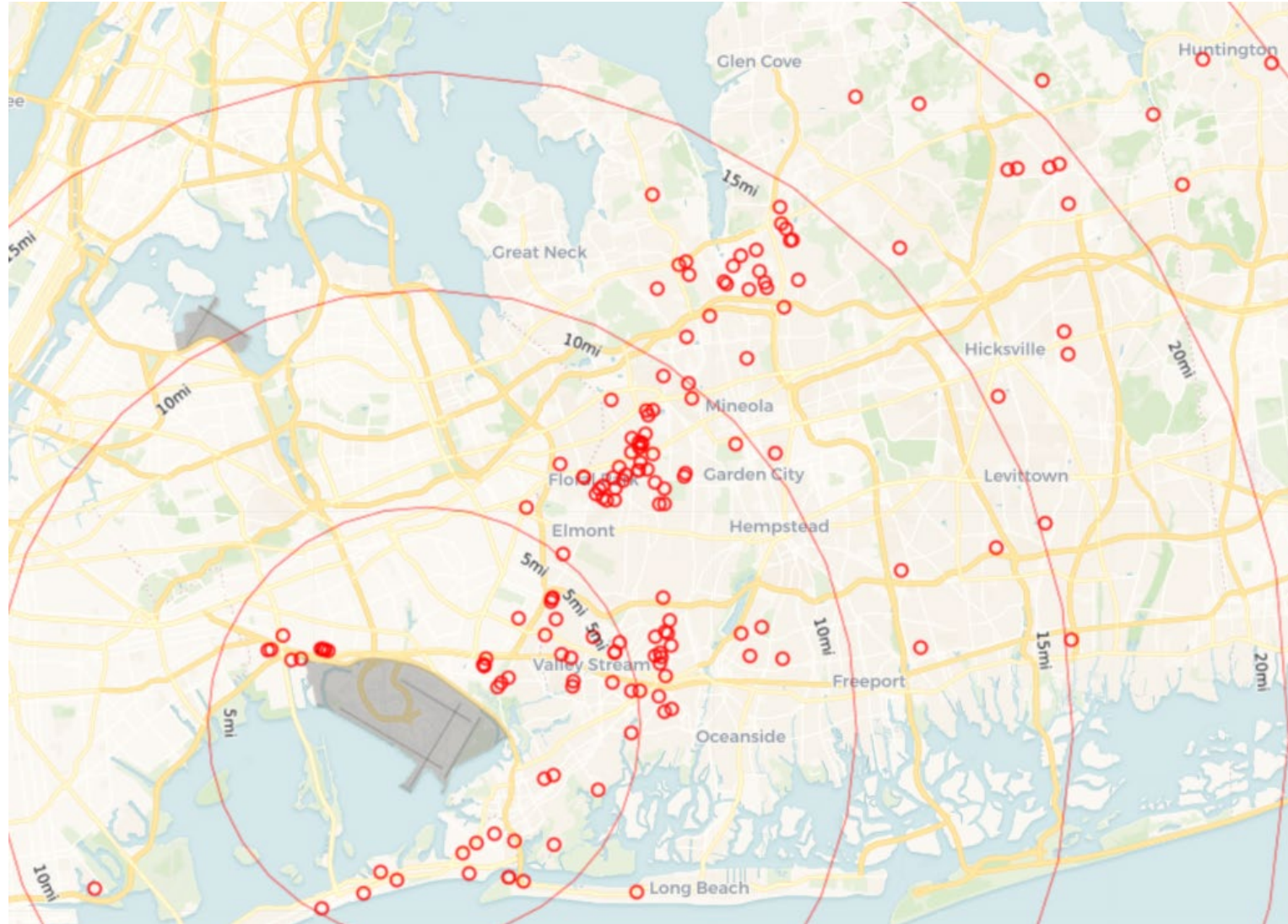
# Total No. of Complaints and Households - All Airports

| Month          | PA PlaneNoise<br>(Complaints/ <b>Households</b> ) | 3rd Party App<br>(Complaints/ <b>Households</b> ) |
|----------------|---|---|
| May 2022       | 5,165 / <b>445</b>                                | 20,596 / <b>90</b>                                |
| June 2022      | 3,265 / <b>361</b>                                | 16,607 / <b>85</b>                                |
| July 2022      | 2,839 / <b>318</b>                                | 16,212 / <b>77</b>                                |
| August 2022    | 3,166 / <b>348</b>                                | 17,685 / <b>77</b>                                |
| September 2022 | 3,969 / <b>446</b>                                | 20,471 / <b>80</b>                                |
| October 2022   | 3,057 / <b>305</b>                                | 21,802 / <b>76</b>                                |
| November 2022  | 2,433 / <b>250</b>                                | 17,974 / <b>74</b>                                |
| December 2022  | 2,995 / <b>198</b>                                | 17,969 / <b>68</b>                                |
| January 2023   | 4,507 / <b>261</b>                                | 21,458 / <b>70</b>                                |
| February 2023  | 2,223 / <b>248</b>                                | 17,804 / <b>70</b>                                |
| March 2023     | 3,867 / <b>229</b>                                | 20,179 / <b>67</b>                                |
| April 2023     | 4,822 / <b>378</b>                                | 22,374 / <b>80</b>                                |
| May 2023       | 4,419 / <b>332</b>                                | 19,159 / <b>76</b>                                |

# Total No. of Complaints - JFK, LGA, EWR

| Month    | JFK Complaints |               |        | LGA Complaints |               |        | EWR Complaints |               |       |
|----------|----------------|---------------|--------|----------------|---------------|--------|----------------|---------------|-------|
|          | PA PlaneNoise  | 3rd Party App | Total  | PA PlaneNoise  | 3rd Party App | Total  | PA PlaneNoise  | 3rd Party App | Total |
| May 2022 | 2,231          | 14,771        | 17,002 | 2,780          | 5,754         | 8,534  | 148            | 71            | 219   |
| Jun 2022 | 1,118          | 12,649        | 13,767 | 2,047          | 3,887         | 5,934  | 97             | 71            | 168   |
| Jul 2022 | 1,240          | 14,258        | 15,498 | 1,479          | 1,948         | 3,427  | 118            | 6             | 124   |
| Aug 2022 | 1,499          | 13,611        | 15,110 | 1,521          | 4,073         | 5,594  | 130            | 1             | 131   |
| Sep 2022 | 1,566          | 13,612        | 15,178 | 2,204          | 6,739         | 8,943  | 186            | 120           | 306   |
| Oct 2022 | 1,765          | 15,852        | 17,617 | 1,169          | 5,258         | 6,427  | 123            | 692           | 815   |
| Nov 2022 | 588            | 11,818        | 12,406 | 1,681          | 5,805         | 7,486  | 163            | 351           | 514   |
| Dec 2022 | 803            | 12,709        | 13,512 | 1,971          | 4,932         | 6,903  | 220            | 328           | 548   |
| Jan 2023 | 991            | 14,204        | 15,195 | 3,410          | 7,054         | 10,464 | 104            | 200           | 304   |
| Feb 2023 | 680            | 12,693        | 13,373 | 1,489          | 4,930         | 6,419  | 53             | 181           | 234   |
| Mar 2023 | 1,144          | 14,512        | 15,656 | 2,614          | 5,667         | 8,281  | 109            | 0             | 109   |
| Apr 2023 | 1,600          | 15,400        | 17,000 | 3,138          | 6,974         | 10,112 | 82             | 0             | 82    |
| May 2023 | 1,263          | 14,058        | 15,321 | 2,968          | 5,100         | 8,068  | 186            | 1             | 187   |

# May 2023 JFK Households Location Map (PA PlaneNoise & Third-Party App)





# May 2023 LGA Households Location Map (PA PlaneNoise & Third-Party App)



# May 2023 EWR Households Location Map (PA PlaneNoise & Third-Party App)

