PORT AUTHORITY NY NJ

PANYNJ Noise Complaints Report

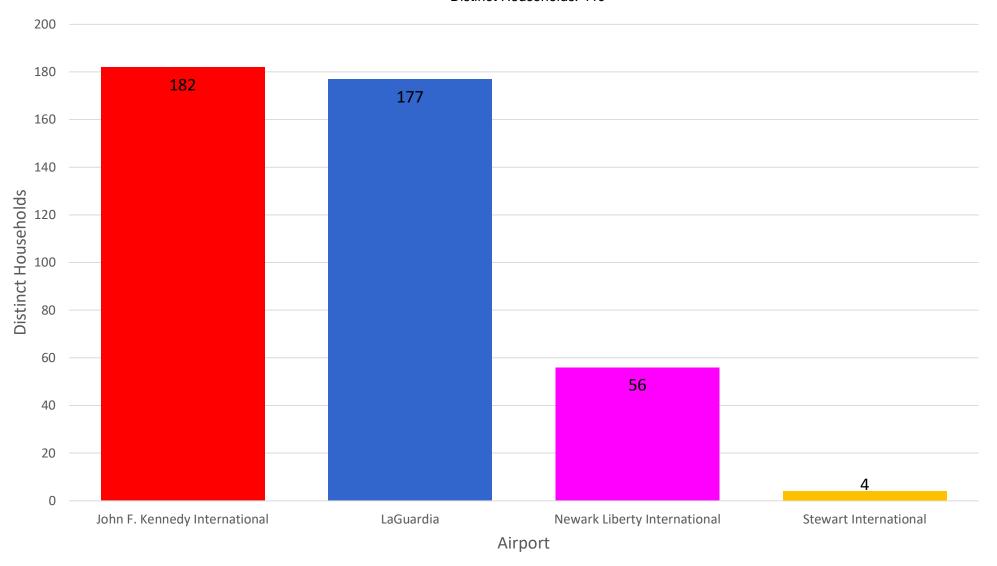
May 2025

Noise Complaints Received Via PlaneNoise System



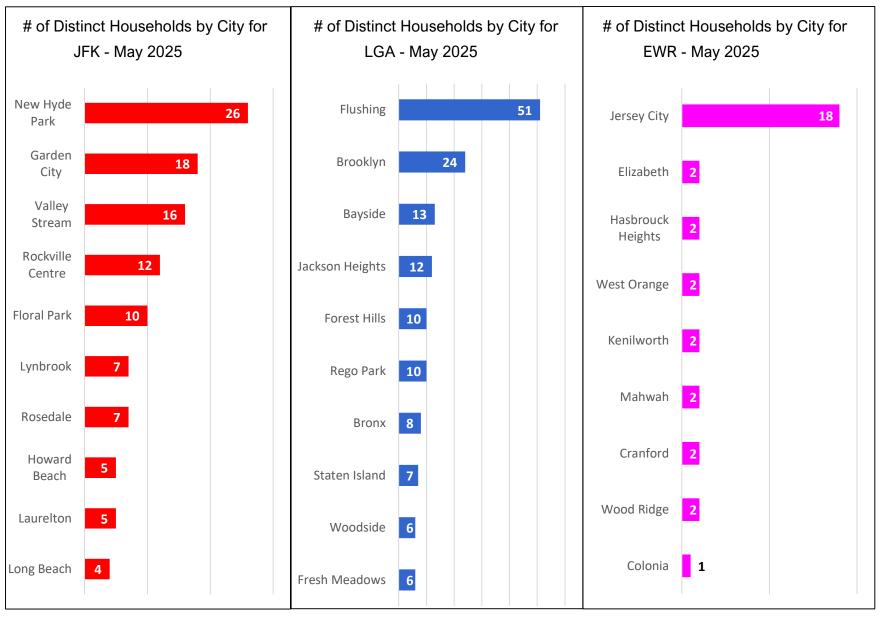
Number of Households by Airport - May 2025

MONTHLY – Total Households/Airport Noise Event Date Range: May 01 2025 to May 31 2025 Distinct Households: 419





Households Statistics, by Location* - May 2025



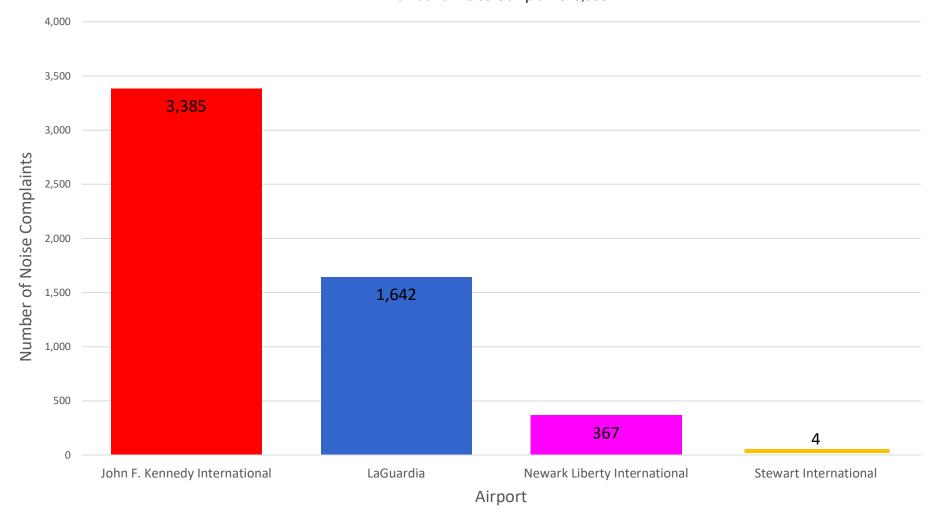
^{*}Top 10 Locations



Number of Complaints by Airport - May 2025

MONTHLY – Complaints by Airport

Noise Event Date Range: May 01 2025 to May 31 2025 Number of Noise Complaints: 5,398

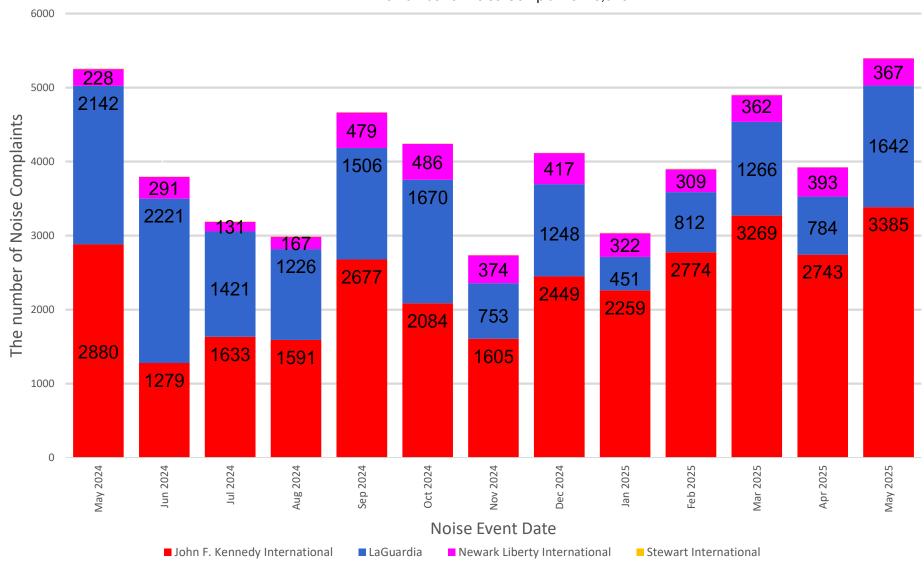


Note: Of the 5,398 complaints, 3,865 (72 %) were submitted by 10 Households



13-Month Overview: Number of Complaints by Airport

MONTHLY – Complaints – By Airport Noise Event Date Range: May 01 2024 to May 31 2025 The number of Noise Complaints: 46,918





Noise Complaints Received Via Third-Party App(s)

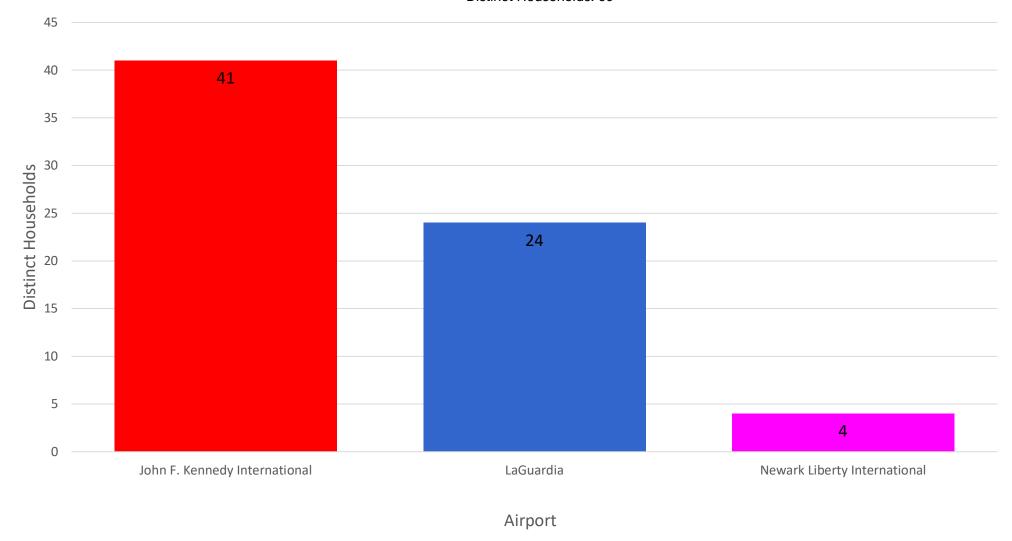
Notes:

- 1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app or any other automated service, and are not filed by the user filling-in the web form manually.
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints recieved through Port Authority PlaneNoise system.
- While in the same database, data is compiled and reported a) for each individual noise source, and, b)
 as a combination of all complaint sources.



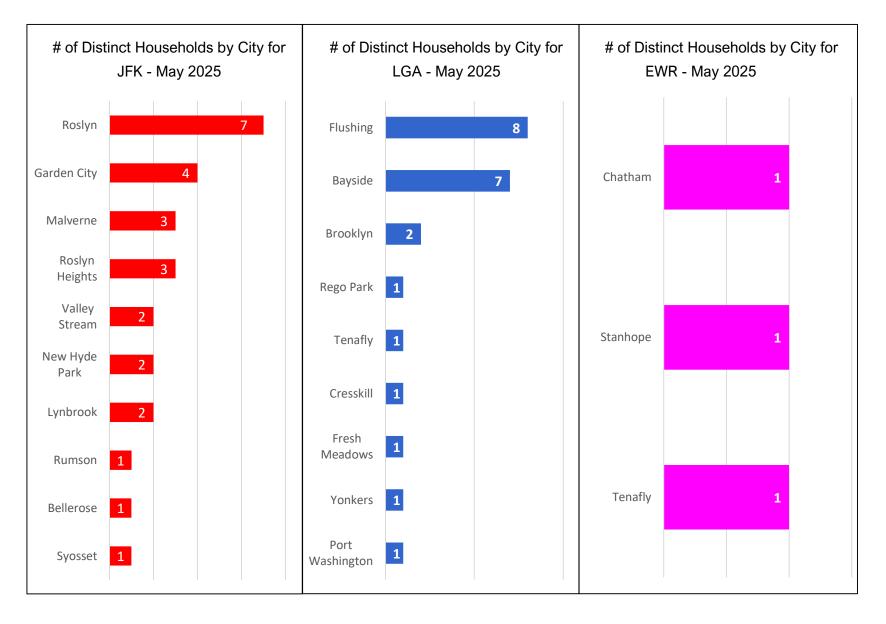
Number of Households by Airport 3rd Party - May 2025

MONTHLY – Total Households/Airport Noise Event Date Range: May 01 2025 to May 31 2025 Distinct Households: 69





Third-Party App Households Locations* - May 2025

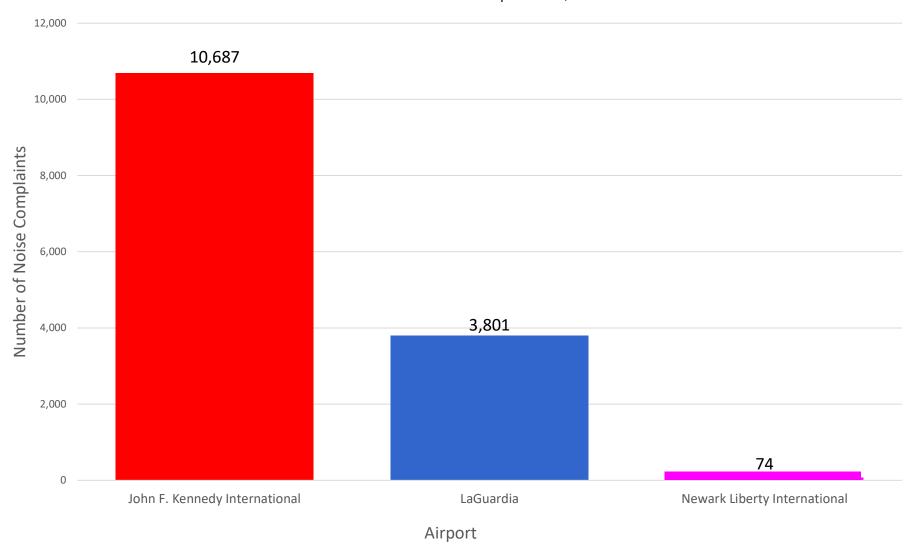






Third-Party App Complaints by Airport - May 2025

MONTHLY – Complaints by Airport (via 3rd Party App)
Noise Event Date Range: May 01 2025 to May 31 2025
Number of Noise Complaints: 14,562



Note: Of the 14,562 complaints, 12,303 (84 %) were submitted by 10 Households



Total No. of Complaints and Households - All Airports

Month	PA PlaneNoise (Complaints/Households)	3rd Party App (Complaints/ <mark>Households)</mark>			
May 2024	5,258 / <mark>506</mark>	50,408 / <mark>95</mark>			
June 2024	3,801 / 542	88,745 / 115			
July 2024	3,194 / <mark>402</mark>	104,319 / <mark>119</mark>			
August 2024	2,985 / <mark>584</mark>	23,713 / <mark>108</mark>			
September 2024	4,664 / <mark>540</mark>	18,700 / <mark>78</mark>			
October 2024	4,247 / <mark>603</mark>	12,895 / <mark>72</mark>			
November 2024	2,734 / <mark>256</mark>	10,974 / 64			
December 2024	4,114 / <mark>303</mark>	12,715 / 69			
January 2025	3,035 / 184	5,666 / <mark>60</mark>			
February 2025	3,899 / <mark>278</mark>	7,673 / <mark>61</mark>			
March 2025	4,898 / <mark>425</mark>	10,969 / 68			
April 2025	3,923 / 307	9,822 / 61			
May 2025	5,398 / 419	14,562 / 71			

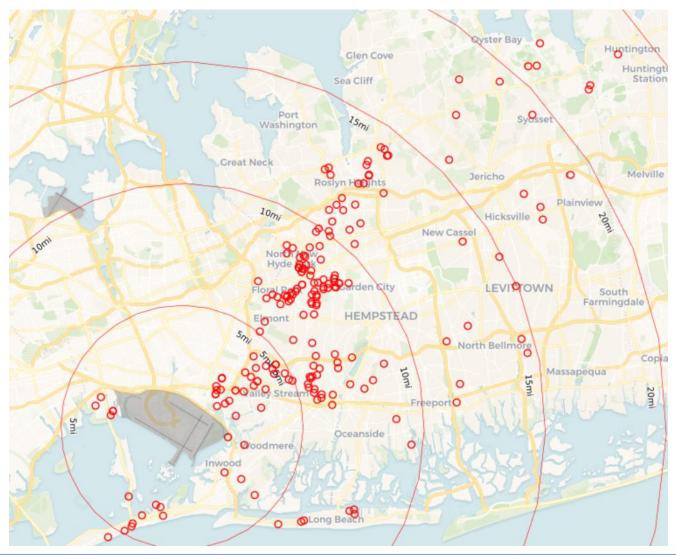


Total No. of Complaints - JFK, LGA, EWR

Month	JFK Complaints		LGA Complaints			EWR Complaints			
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
May 2024	2,880	46,428	49,308	2,142	3,797	5,939	228	182	410
Jun 2024	1,279	85,133	86,412	2,221	3,371	5,592	291	240	531
Jul 2024	1,633	99,677	101,310	1,421	4,592	6,013	131	50	181
Aug 2024	1,591	20,553	22,144	1,226	3,115	4,341	167	45	212
Sep 2024	2,677	15,314	17,991	1,506	3,357	4,863	479	29	508
Oct 2024	2,084	10,414	12,498	1,670	2,463	4,133	486	18	504
Nov 2024	1,605	9,010	10,615	753	1,937	2,690	374	27	401
Dec 2024	2,449	9,946	12,395	1,248	2,744	3,992	417	25	442
Jan 2025	2,259	4,997	7,256	451	644	1,095	322	25	347
Feb 2025	2,774	5,733	8,507	812	1,879	2,691	309	61	370
Mar 2025	3,269	7,648	10,917	1,266	3,233	4,499	362	88	450
Apr 2025	2,743	7,647	10,390	784	2,092	2,876	393	83	476
May 2025	3,385	10,687	14,072	1,642	3,801	5,443	367	74	441

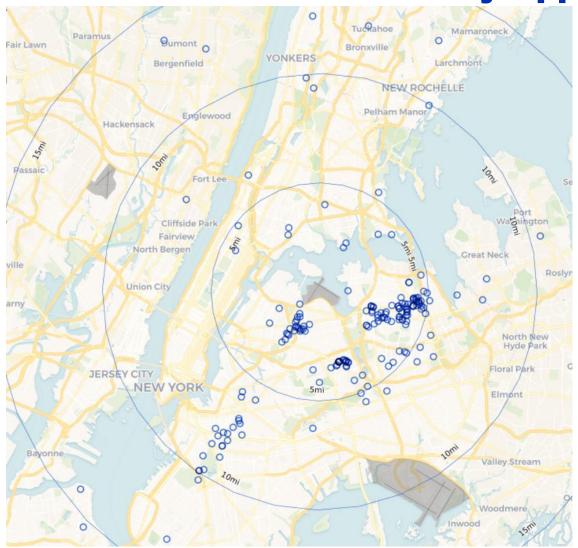


May 2025 JFK Households Location Map (PA PlaneNoise & Third-Party App)





May 2025 LGA Households Location Map (PA PlaneNoise & Third-Party App)





May 2025 EWR Households Location Map (PA PlaneNoise & Third-Party App)

