

PANYNJ Noise Complaints Report

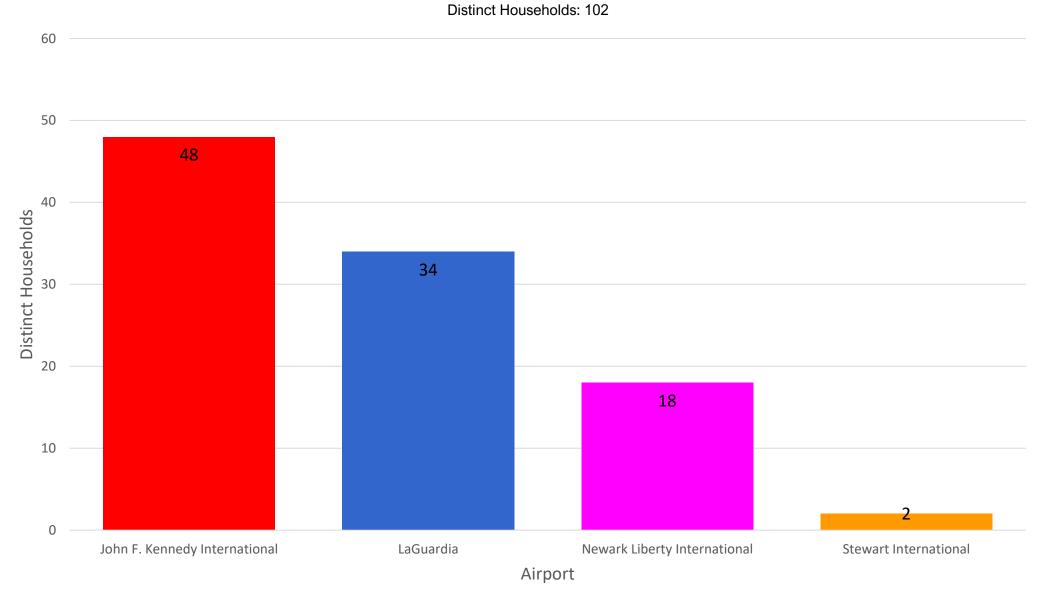
November 2020

Noise Complaints Received Via PlaneNoise System



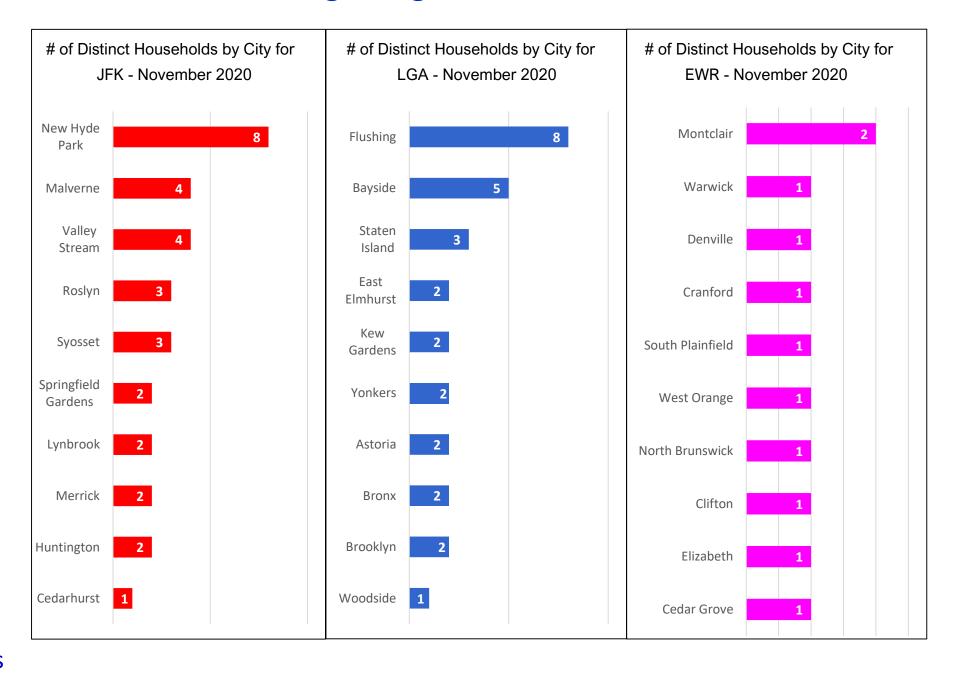
Number of Households by Airport - November 2020

MONTHLY – Total Households/Airport Noise Event Date Range: Nov 01 2020 to Nov 30 2020





Households Statistics, by City* - November 2020



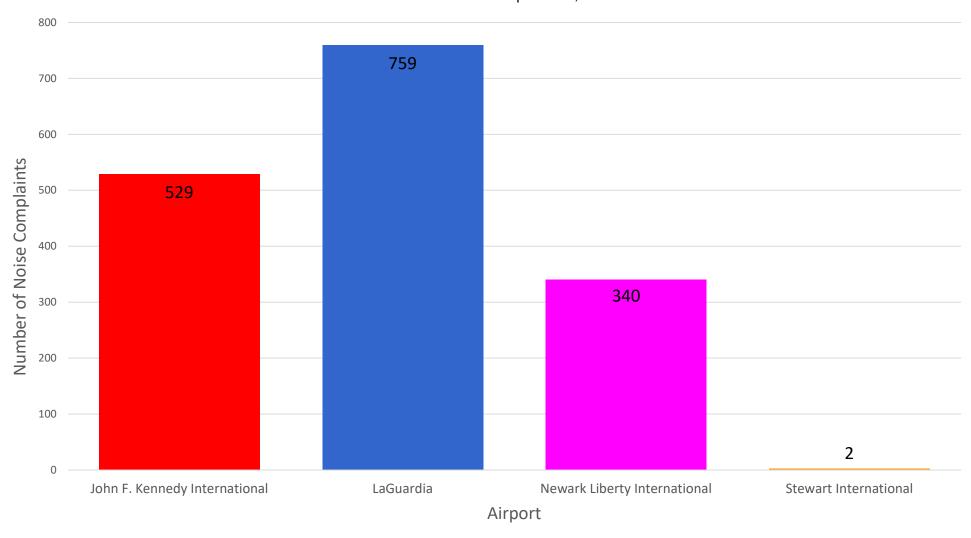
^{*}Top 10 Cities



Number of Complaints by Airport - November 2020

MONTHLY – Complaints by Airport

Noise Event Date Range: Nov 01 2020 to Nov 30 2020 Number of Noise Complaints: 1,630

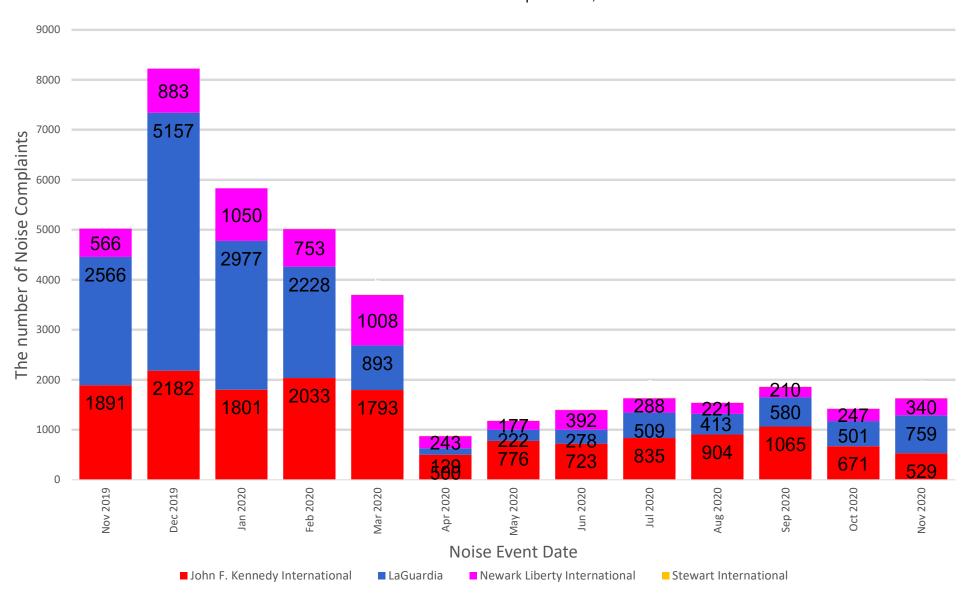


Note: Of the 1,630 complaints, 1,231 (76 %) were submitted by 10 Households



13-Month Overview: Number of Complaints by Airport

MONTHLY – Complaints – By Airport Noise Event Date Range: Nov 01 2019 to Nov 30 2020 The number of Noise Complaints: 39,360





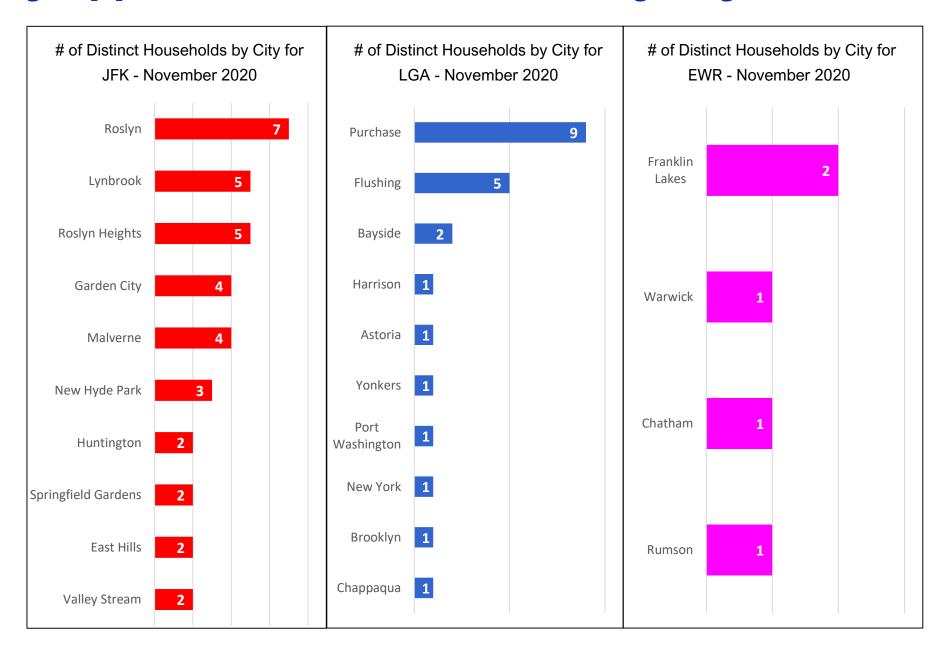
Noise Complaints Received Via Third-Party App(s)

Notes:

- 1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the web form.
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints recieved through Port Authority PlaneNoise system.
- 3. While in the same database, data is compiled and reported a) for each individual noise source, and, b)



Third-Party App Households Locations, by City* - November 2020



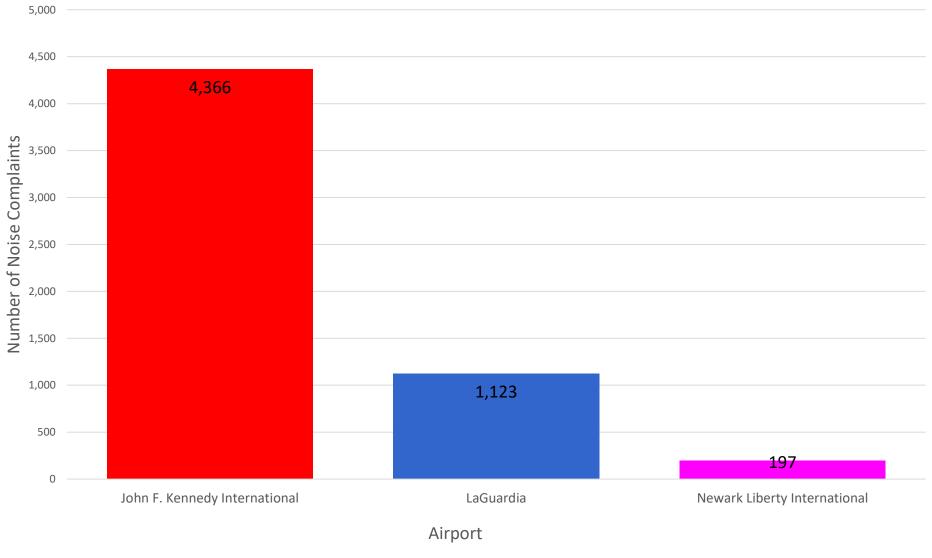




Third-Party App Number of Complaints by Airport - November 2020

MONTHLY - Complaints by Airport (via 3rd Party App)

Noise Event Date Range: Nov 01 2020 to Nov 30 2020 Number of Noise Complaints: 5,686



Note: Of the 5,686 complaints, 4,468 (79 %) were submitted by 10 Households



Total No. of Complaints and Households - All Airports

| Month | PA PlaneNoise (Complaints/Households) | 3rd Party App (Complaints/ <mark>Households)</mark> | | | |
|----------------|------------------------------------------|--------------------------------------------------------|--|--|--|
| November 2019 | 5,024 / <mark>287</mark> | 17,684 / <mark>151</mark> | | | |
| December 2019 | 8,231 / <mark>212</mark> | 18,176 / <mark>143</mark> | | | |
| January 2020 | 5,842 / 197 | 14,530 / <mark>140</mark> | | | |
| February 2020 | 5,015 / 214 | 14,322 / <mark>133</mark> | | | |
| March 2020 | 3,697 / 170 | 11,485 / <mark>124</mark> | | | |
| April 2020 | 873 / <mark>89</mark> | 1,431 / 59 | | | |
| May 2020 | 1,191 / <mark>105</mark> | 2,315 / <mark>73</mark> | | | |
| June 2020 | 1,411 / <mark>161</mark> | 3,635 / <mark>83</mark> | | | |
| July 2020 | 1,656 / <mark>128</mark> | 5,868 / <mark>75</mark> | | | |
| August 2020 | 1,561 / 147 | 7,335 / <mark>78</mark> | | | |
| September 2020 | 1,873 / <mark>155</mark> | 7,321 / <mark>81</mark> | | | |
| October 2020 | 1,423 / <mark>126</mark> | 6,232 / 81 | | | |
| November 2020 | 1,630 / <mark>102</mark> | 5,686 / <mark>80</mark> | | | |

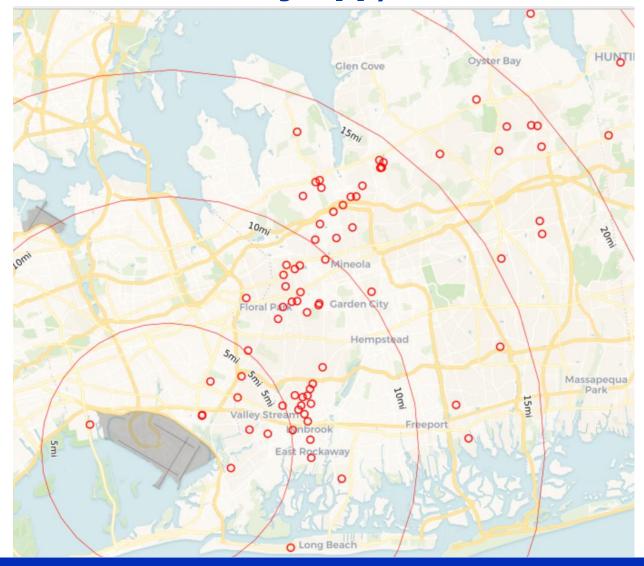


Total No. of Complaints - JFK, LGA, EWR

| Month | JFK Complaints | | LGA Complaints | | | EWR Complaints | | | |
|----------|------------------|------------------|----------------|------------------|------------------|----------------|------------------|------------------|-------|
| | PA PlaneNoise | 3rd Party App | Total | PA PlaneNoise | 3rd Party App | Total | PA PlaneNoise | 3rd Party App | Total |
| Nov 2019 | 1,891 | 12,030 | 13,921 | 2,567 | 5,151 | 7,718 | 566 | 503 | 1,069 |
| Dec 2019 | 2,188 | 13,786 | 15,974 | 5,153 | 4,144 | 9,297 | 884 | 240 | 1,124 |
| Jan 2020 | 1,801 | 10,312 | 12,113 | 2,977 | 3,911 | 6,888 | 1,064 | 307 | 1,371 |
| Feb 2020 | 2,033 | 10,055 | 12,088 | 2,228 | 3,920 | 6,148 | 753 | 347 | 1,100 |
| Mar 2020 | 1,793 | 9,430 | 11,223 | 893 | 1,773 | 2,666 | 1,008 | 282 | 1,290 |
| Apr 2020 | 500 | 1,213 | 1,713 | 129 | 215 | 344 | 243 | 3 | 246 |
| May 2020 | 776 | 1,822 | 2,598 | 222 | 489 | 711 | 177 | 4 | 181 |
| Jun 2020 | 723 | 2,639 | 3,362 | 278 | 977 | 1,255 | 392 | 19 | 411 |
| Jul 2020 | 835 | 4,583 | 5,418 | 509 | 1,262 | 1,771 | 288 | 23 | 311 |
| Aug 2020 | 904 | 5,989 | 6,893 | 413 | 1,243 | 1,656 | 221 | 103 | 324 |
| Sep 2020 | 1,065 | 5,733 | 6,798 | 580 | 1,460 | 2,040 | 210 | 128 | 338 |
| Oct 2020 | 671 | 4,884 | 5,555 | 501 | 1,228 | 1,729 | 247 | 120 | 367 |
| Nov 2020 | 529 | 4,366 | 4,895 | 759 | 1,123 | 1,882 | 340 | 197 | 537 |



October 2020 JFK Households Location Map (PA PlaneNoise & Third-Party App)





October 2020 LGA Households Location Map (PA PlaneNoise & Third-Party App)





October 2020 EWR Households Location Map (PA PlaneNoise & Third-Party App)



