

PANYNJ Noise Complaints Report

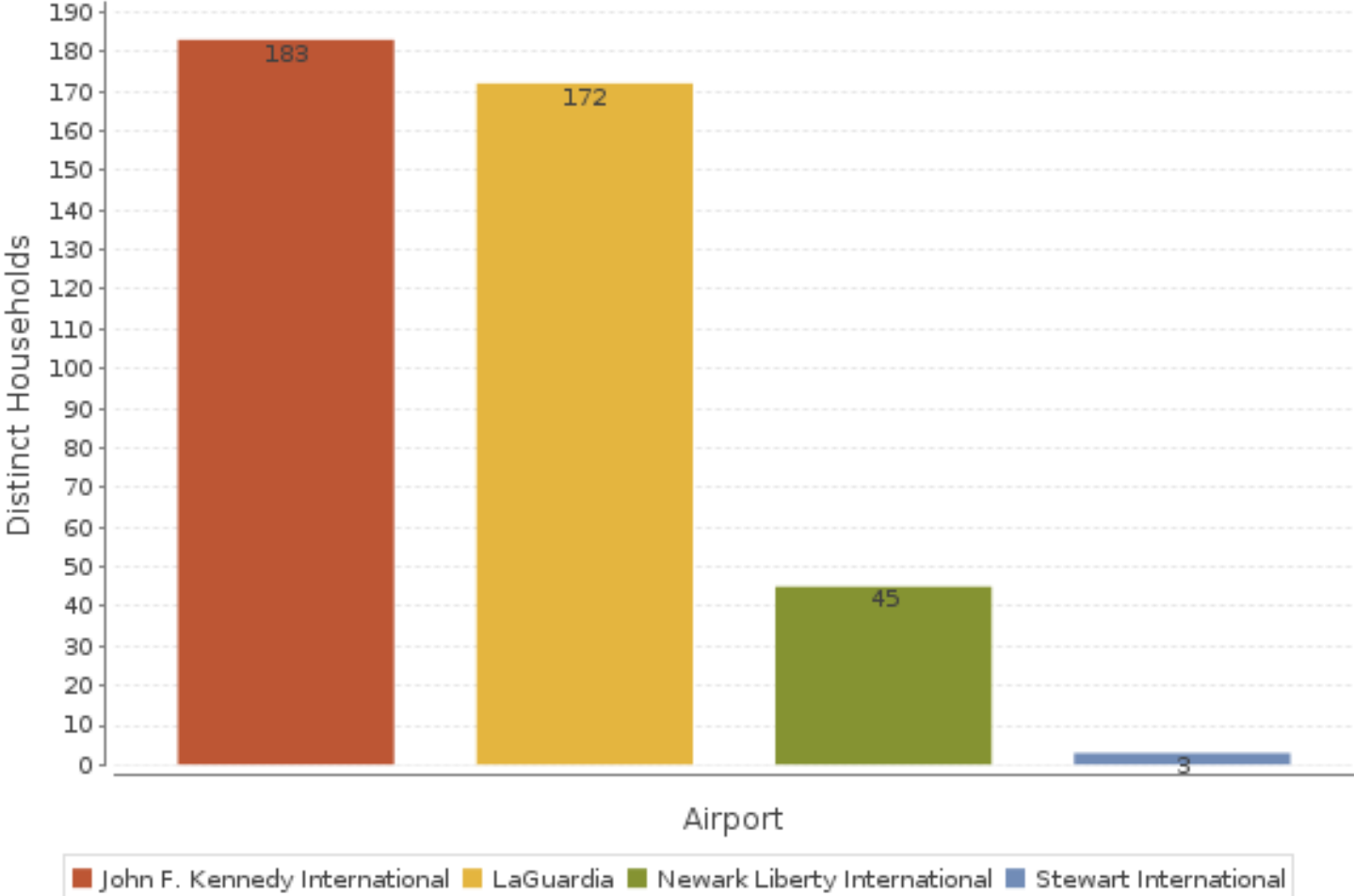
September 2018

Noise Complaints Received Via PlaneNoise System

Complainants Statistics, by Airport - September 2018

MONTHLY - Total Complainants/Airport

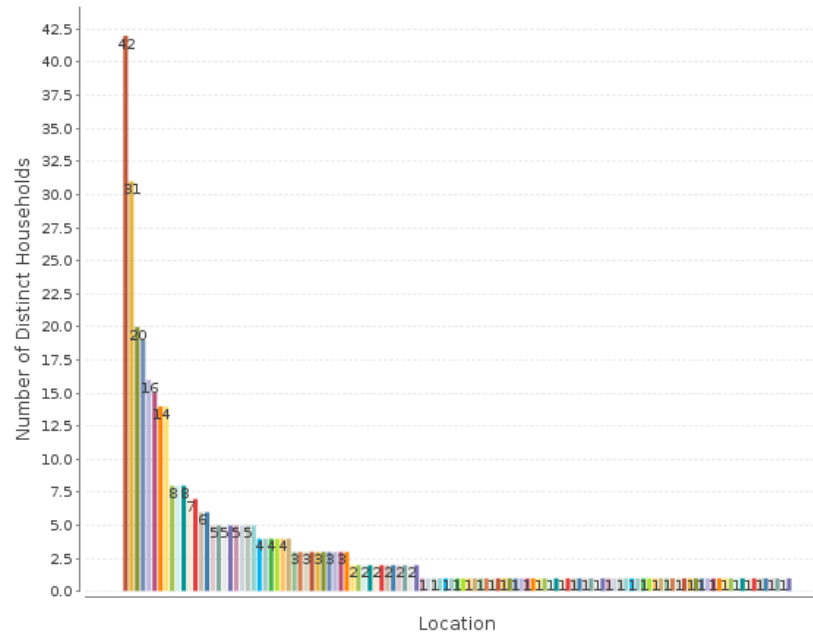
Noise Event Date>='Sep 01 2018 00:00' and Noise Event Date<='Sep 30 2018 23:59'
Distinct Households: 403



Complainants Statistics, by City - September 2018

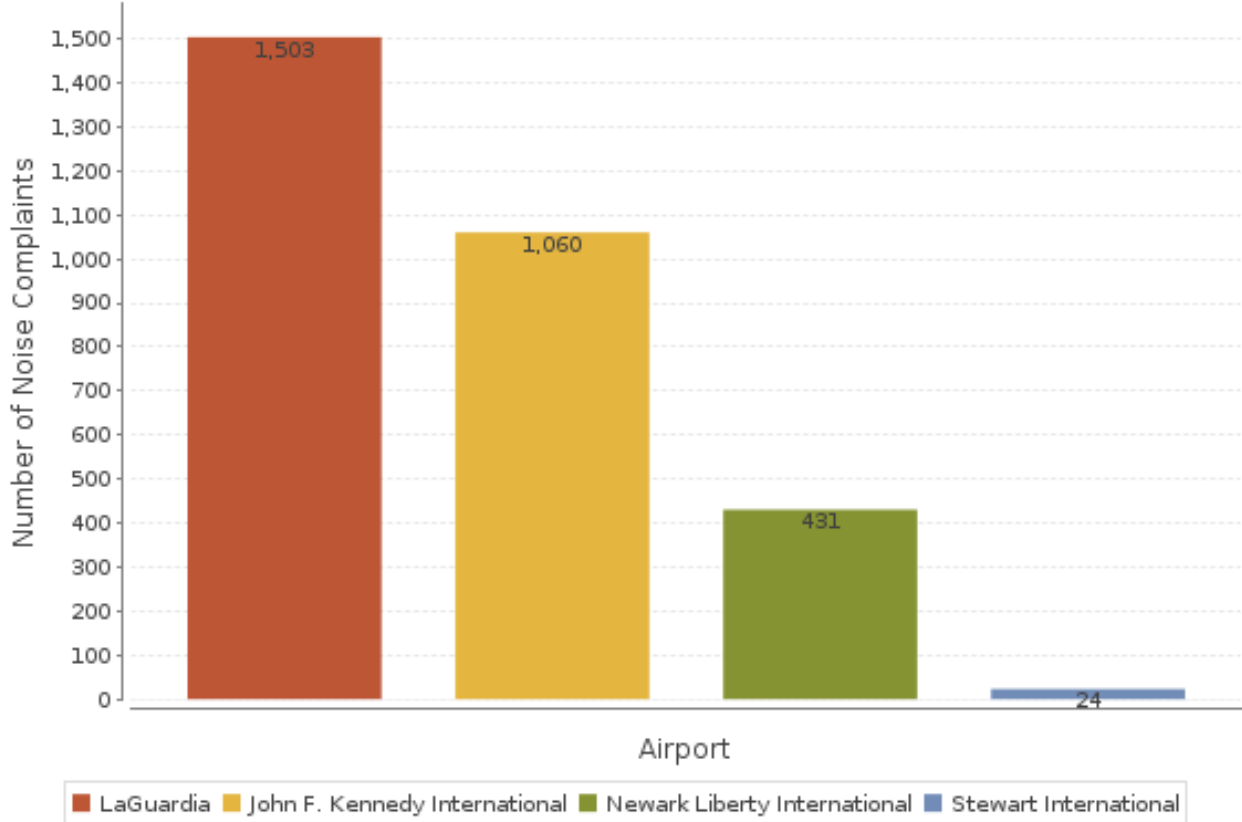
MONTHLY - Distinct Households/City

Noise Event Date>='Sep 01 2018 00:00' and Noise Event Date<='Sep 30 2018 23:59'
 Number of Distinct Households: 403



Complaints Statistics, by Airport – September 2018

MONTHLY - Complaints by Airport
Noise Event Date>='Sep 01 2018 00:00' and Noise Event Date<='Sep 30 2018 23:59'
Number of Noise Complaints: 3,018

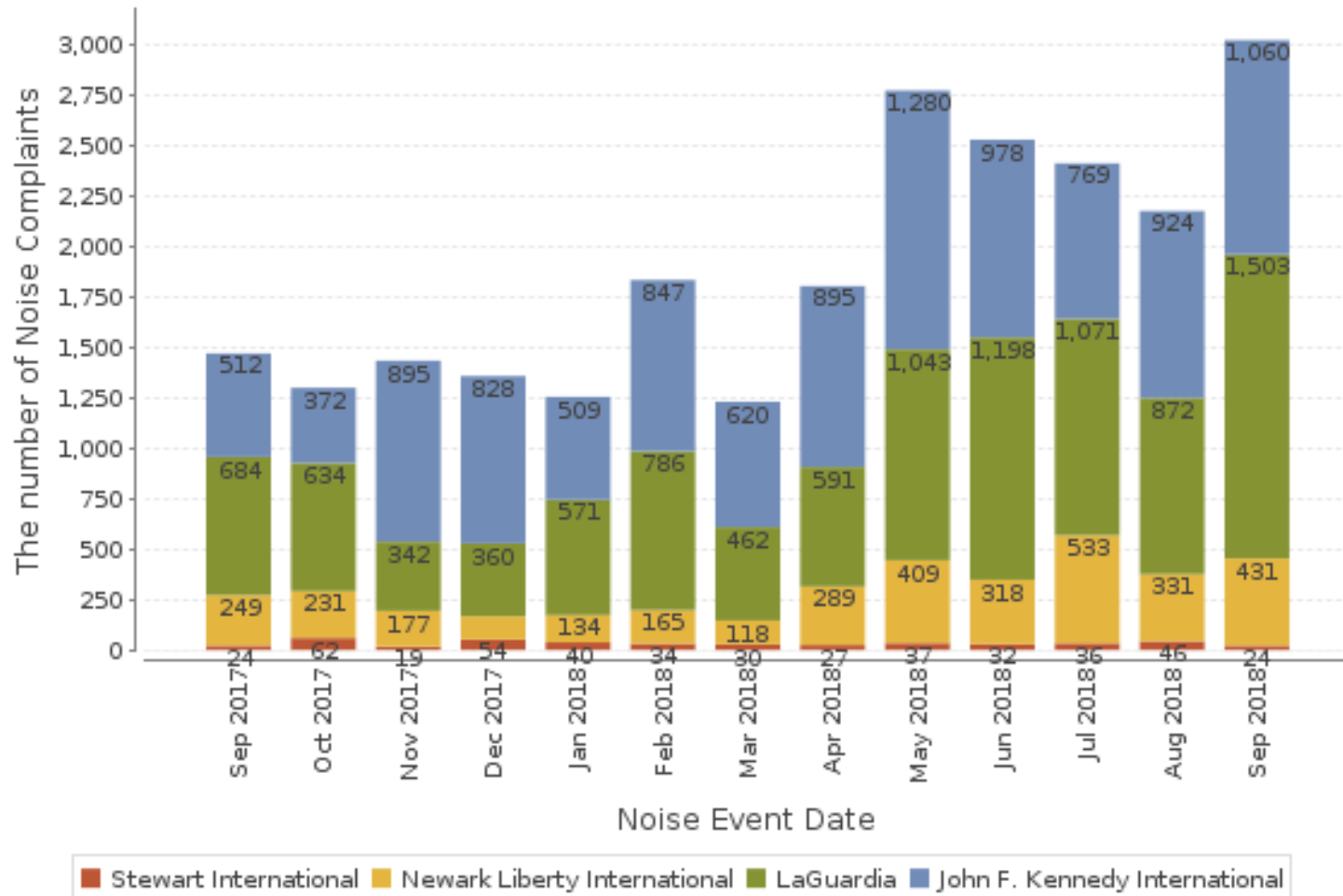


Note: Of the 3,018 complaints, approx. 1420 (47%) were made by 10 complainants (i.e. top 10 complainants)

Comparing Complaints Statistics – 13 Months, 4 Airports

MONTHLY - Complaints - By Airport

Noise Event Date>='Sep 01 2017 00:00' and Noise Event Date<='Sep 30 2018 23:59'
 The number of Noise Complaints: 24,571



Noise Complaints Received Via Third-Party App(s)

Notes:

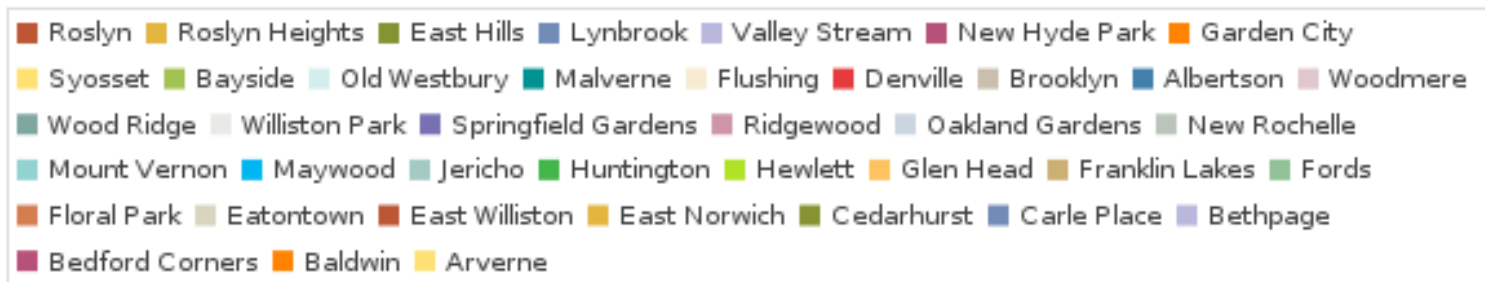
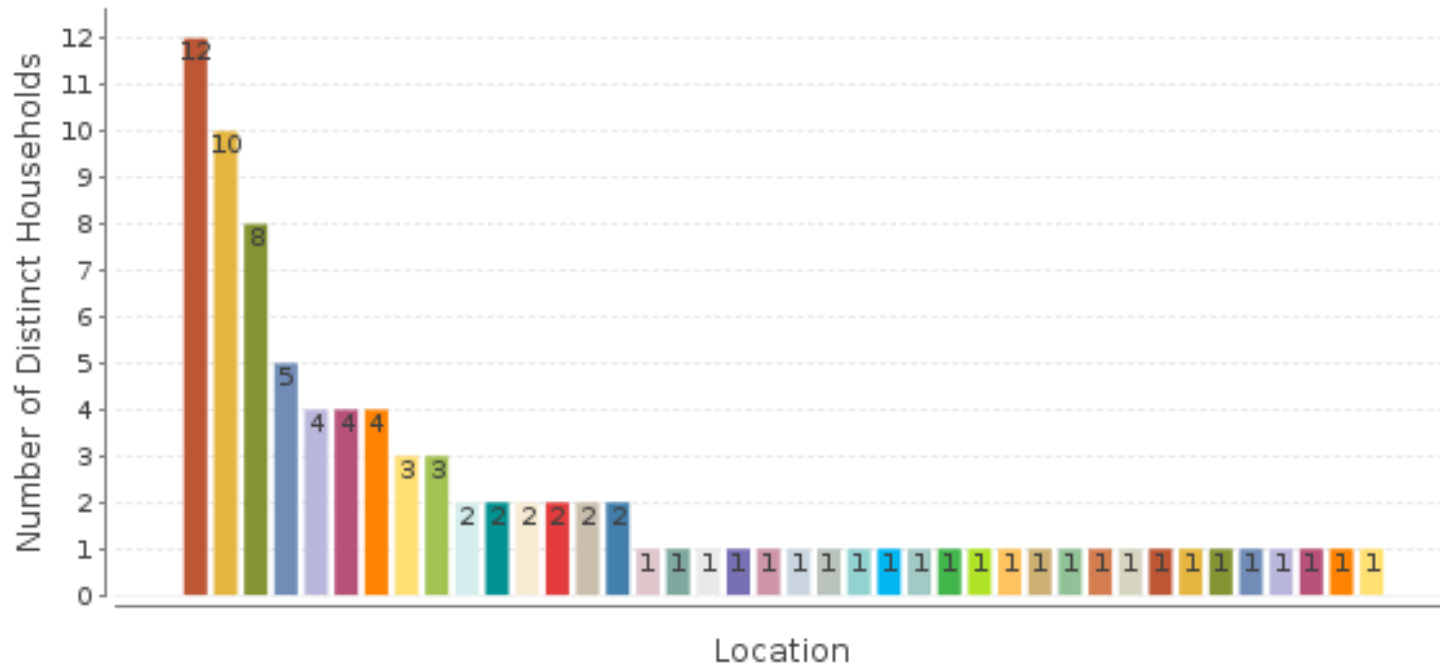
- 1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the webform.*
- 2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.*
- 3. While in the same database, data is compiled and reported a) for each individual noise complaint source, and, b) as a combination of all complaint sources.*

Third-Party App Complainants, by City – September 2018

MONTHLY - Distinct Households/City (via 3rd Party App)

Noise Event Date>='Sep 01 2018 00:00' and Noise Event Date<='Sep 30 2018 23:59'

Number of Distinct Households: 90

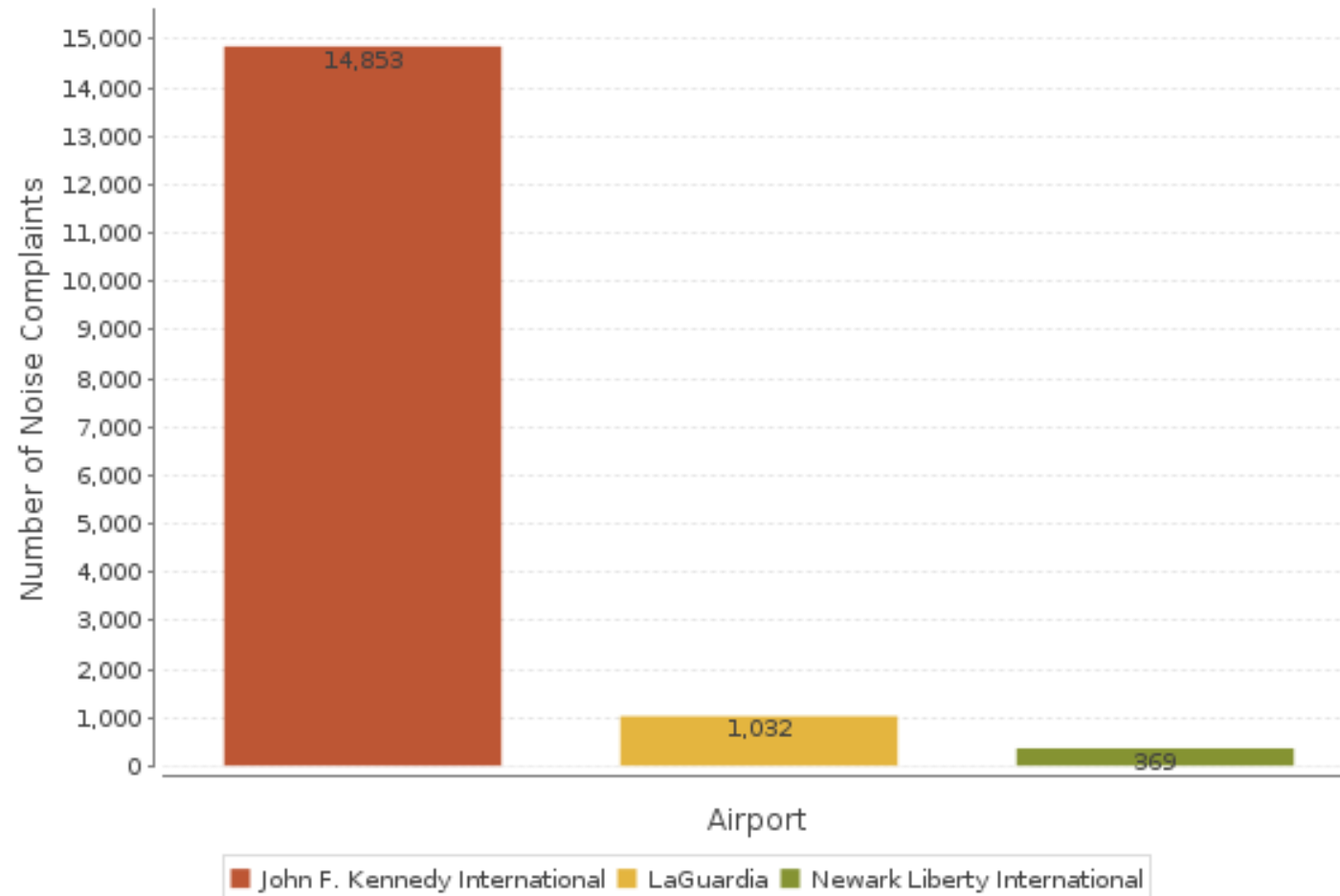


Third-Party App Complaints, by Airport – September 2018

MONTHLY - Complaints by Airport (via 3rd Party App)

Noise Event Date>='Sep 01 2018 00:00' and Noise Event Date<='Sep 30 2018 23:59'

Number of Noise Complaints: 16,254



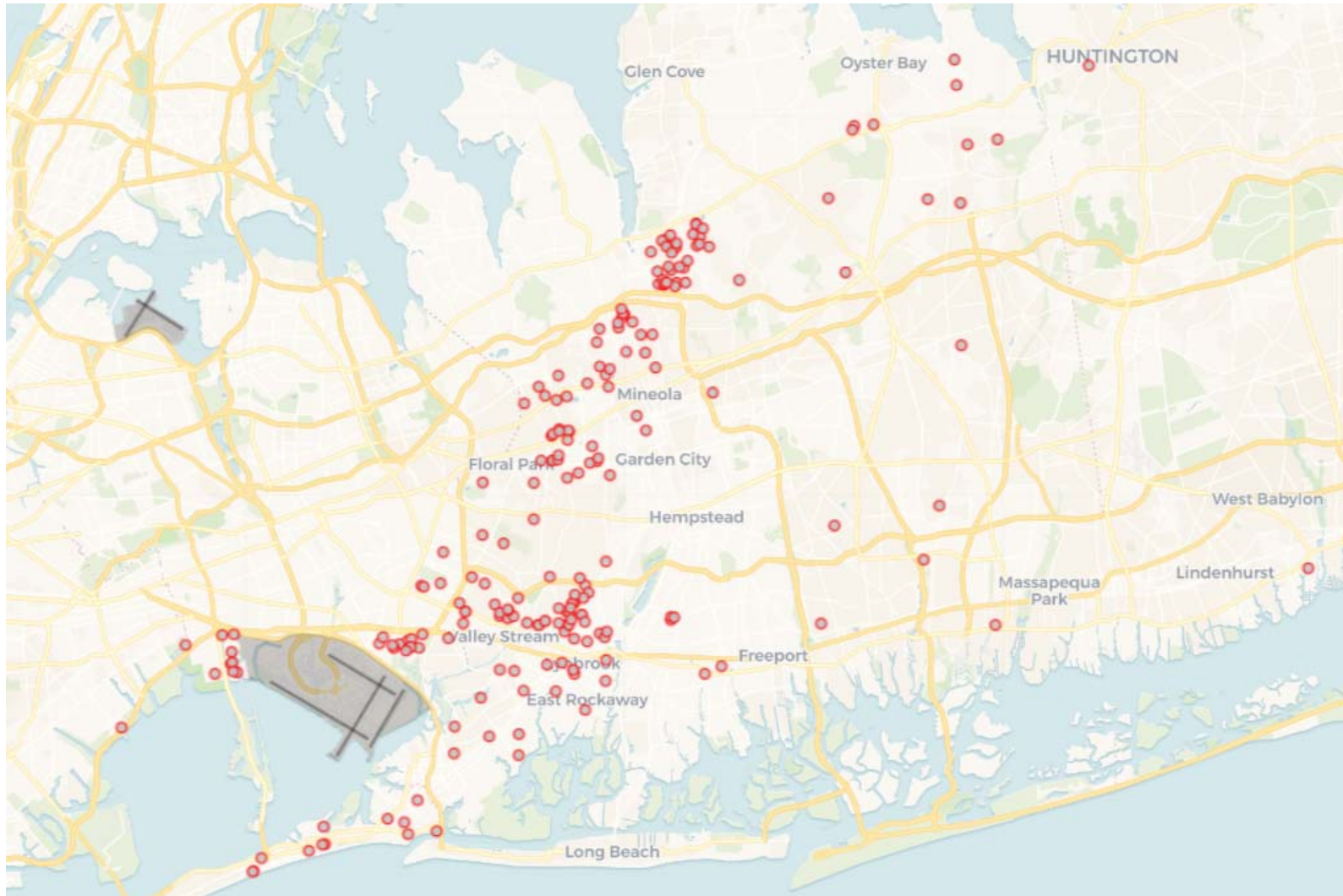
Total No. of Complaints and Complainants – All Airports

Month	PA PlaneNoise (Complaints/Complainants)	3rd Party App (Complaints/Complainants)
November 2017	1,433/183	492/3
December 2017	1,366/150	6,260/17
January 2018	1,251/184	6,758/20
February 2018	1,832/244	10,078/23
March 2018	1,234/166	6,403/22
April 2018	1,802/225	9,492/21
May 2018	2,769/375	11,864/25
June 2018	2,526/537	9,641/30
July 2018	2,409/455	9,654/73
August 2018	2,170/374	13,869/84
September 2018	3,018/403	16,254/90

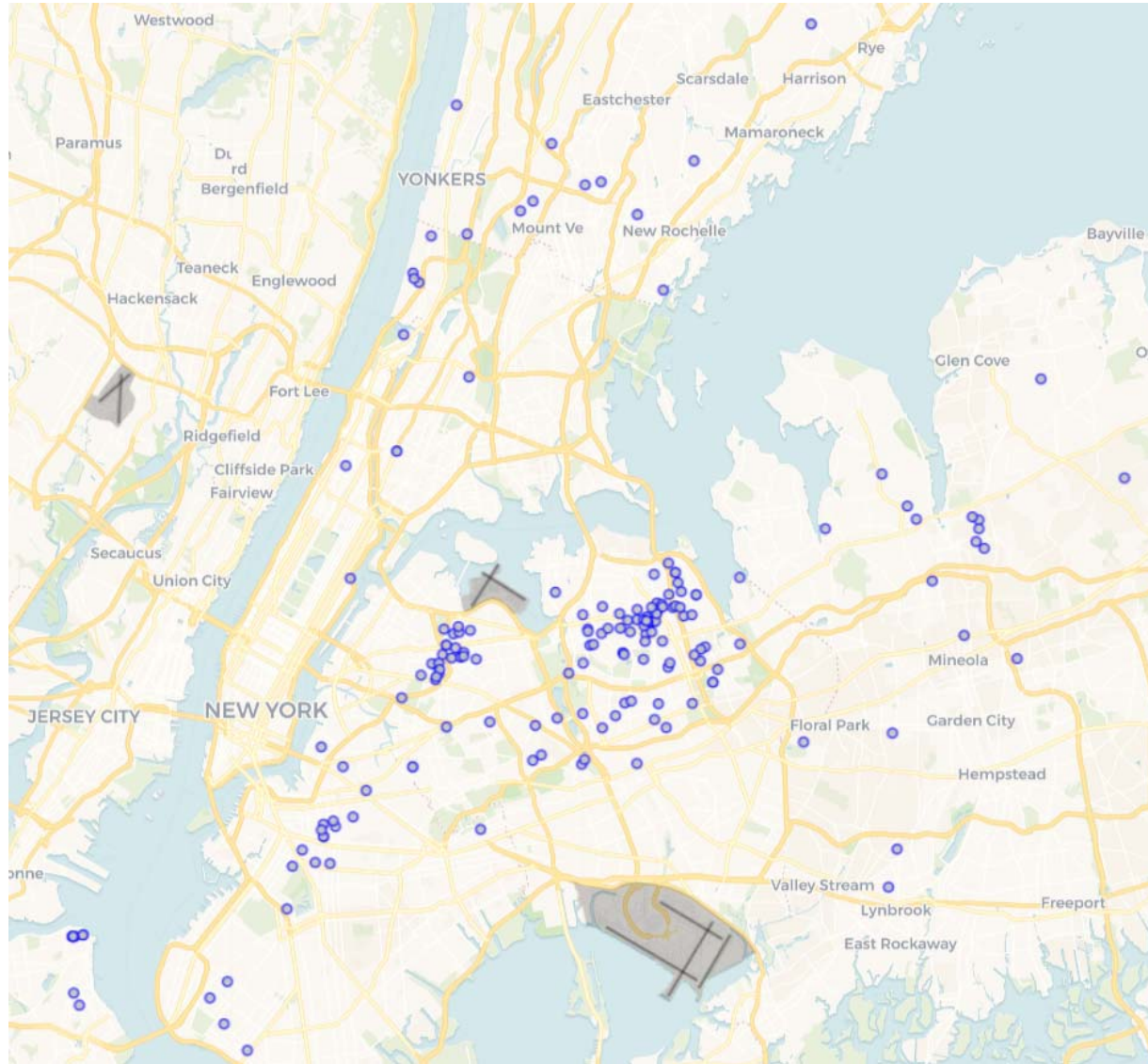
Total No. of Complaints – JFK, LGA, and EWR

Month	JFK Complaints			LGA Complaints			EWR Complaints		
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
Nov, 2017	895	389	1,284	342	103	445	N/A		
Dec, 2017	828	6,064	6,892	360	196	556			
Jan, 2018	509	6,172	6,681	571	586	1,157			
Feb, 2018	847	9,507	10,354	786	571	1,357			
Mar, 2018	620	5,958	6,578	462	445	907			
April 2018	895	9,088	9,983	591	404	995			
May 2018	1,281	11,835	13,166	1,042	29	1,071			
June 2018	978	9,550	10,528	1,198	91	1,289			
July 2018	769	9,473	10,242	1,071	162	1,233	533	19	552
Aug 2018	927	12,656	13,583	866	529	1,395	331	684	1,015
Sep 2018	1,060	14,853	15,913	1,503	2,535	2,092	431	369	800

September 2018 JFK Noise Complainants Map (PA PlaneNoise & Third-Party App)



September 2018 LGA Noise Complainants Map (PA PlaneNoise & Third-Party App)



September 2018 EWR Noise Complainants Map (PA PlaneNoise & Third-Party App)

