

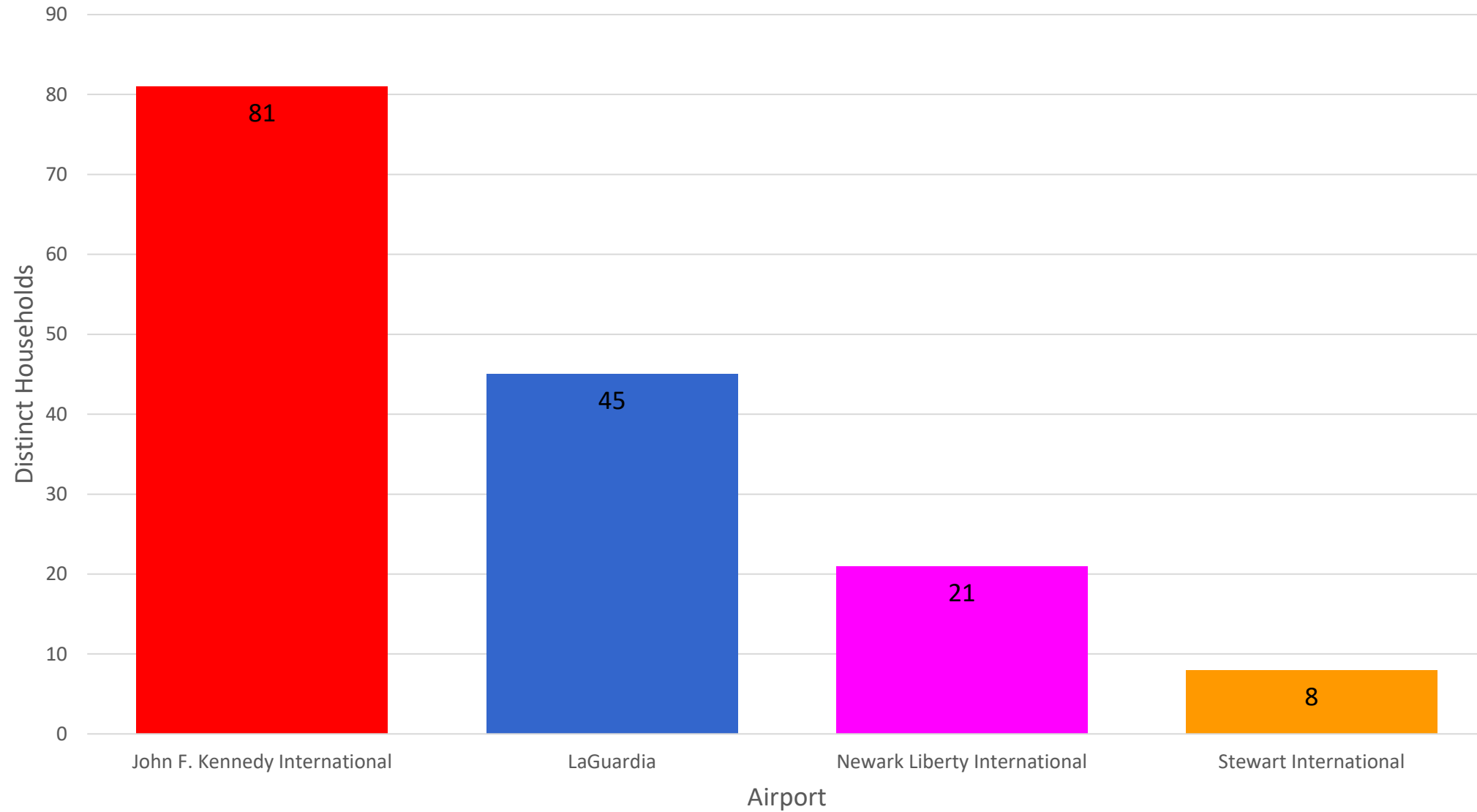
PANYNJ Noise Complaints Report

September 2020

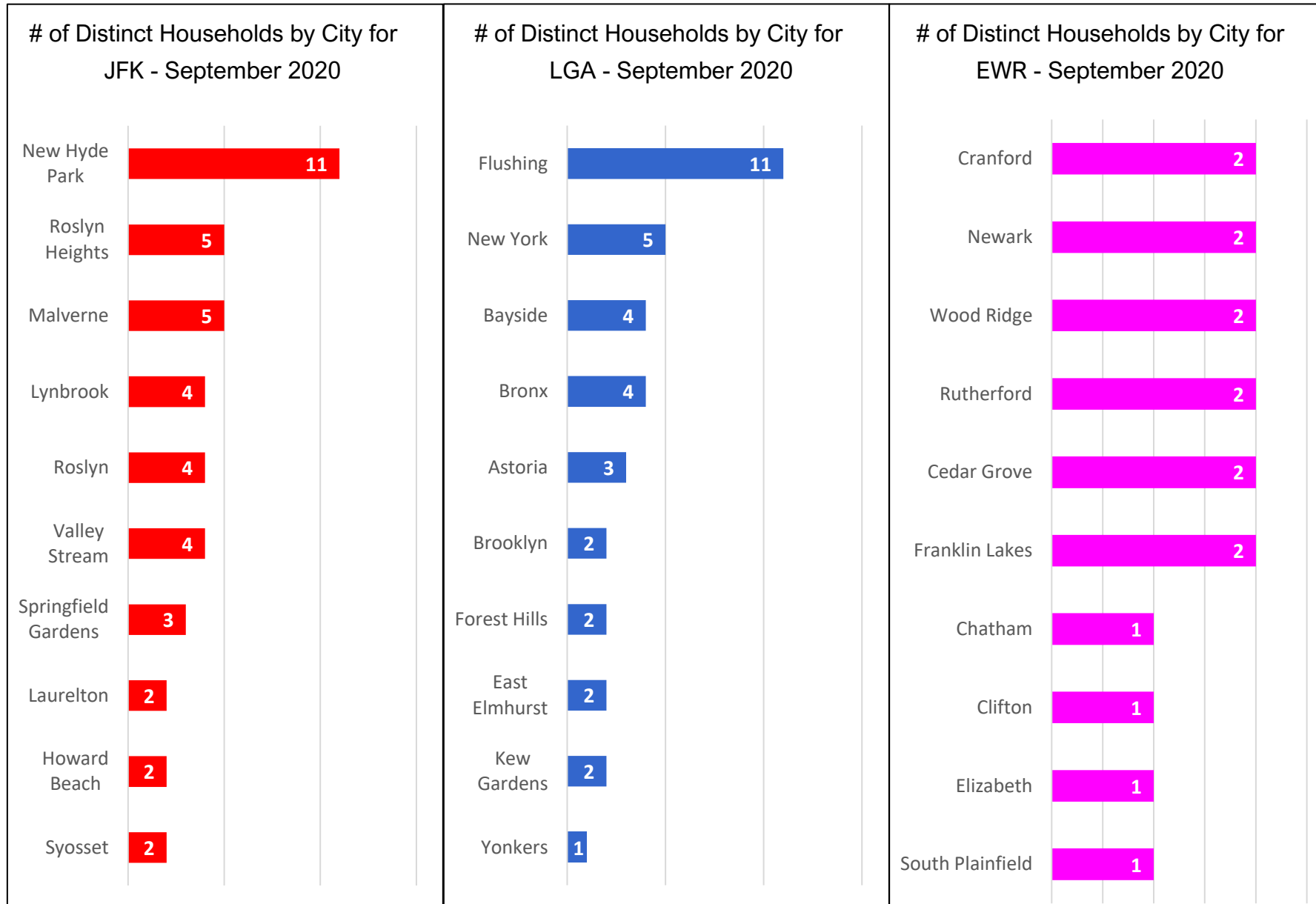
Noise Complaints Received Via PlaneNoise System

Number of Households by Airport - September 2020

MONTHLY – Total Households/Airport
Noise Event Date Range: Sep 01 2020 to Sep 30 2020
Distinct Households: 155



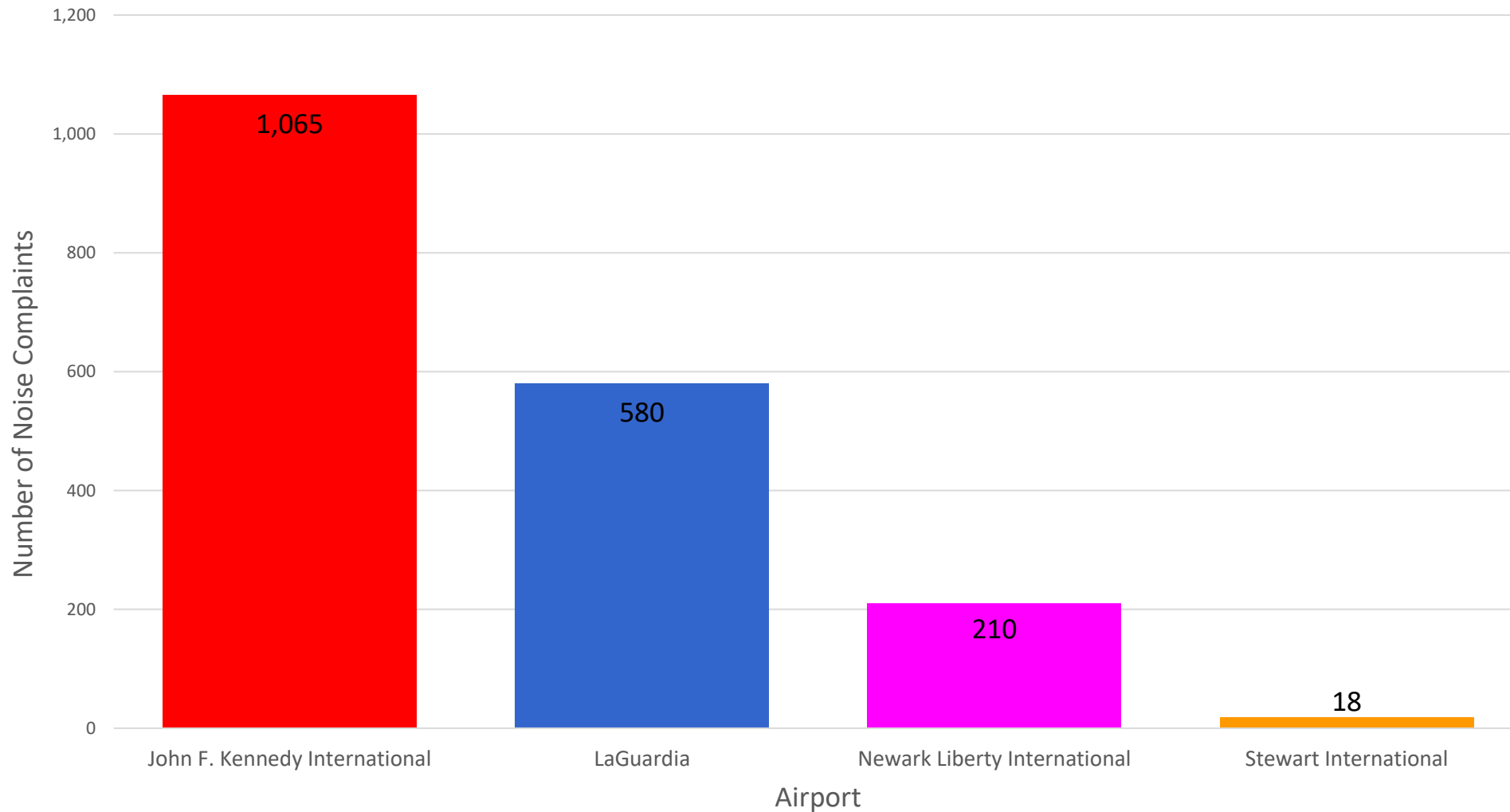
Households Statistics, by City* - September 2020



*Top 10 Cities

Number of Complaints by Airport - September 2020

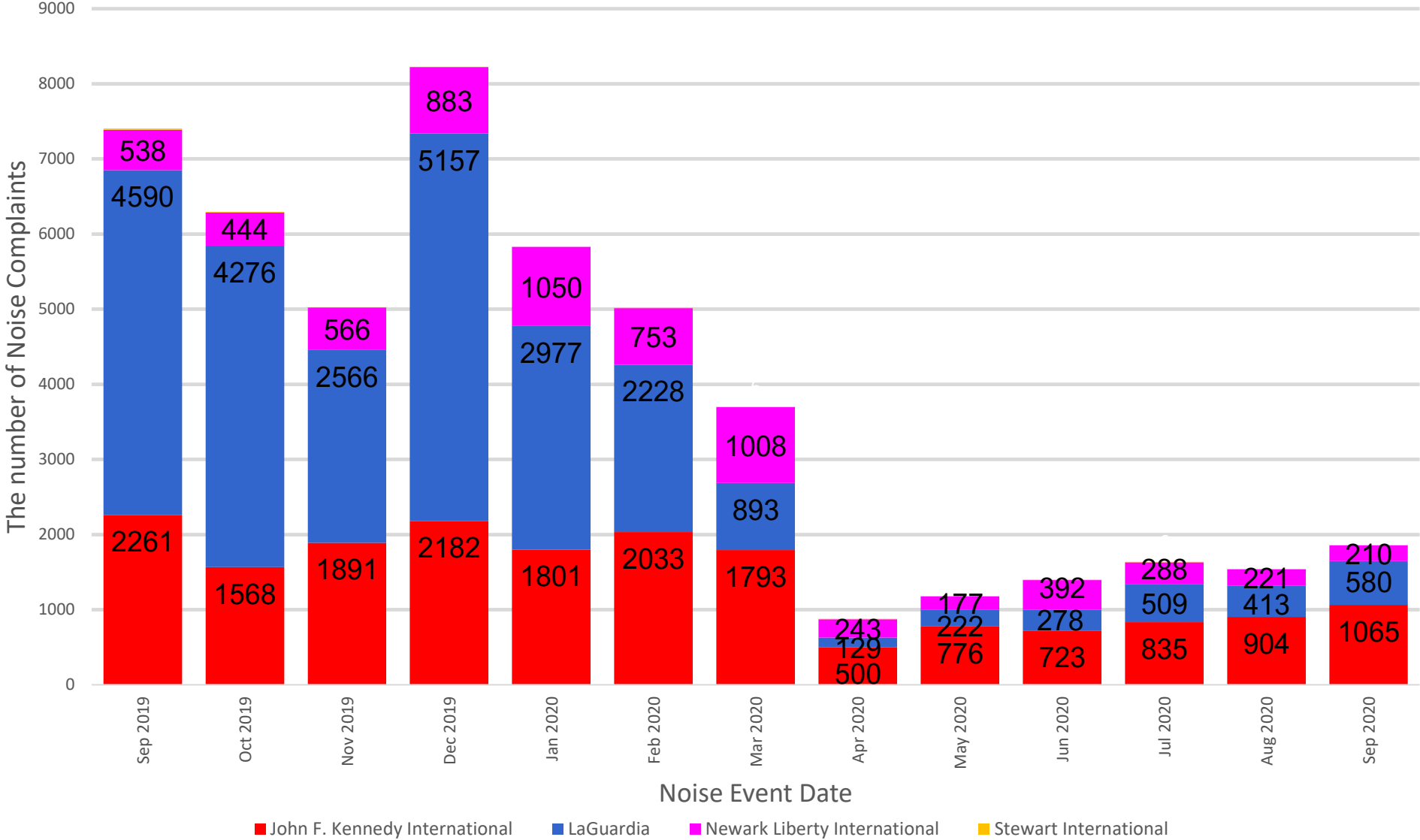
MONTHLY – Complaints by Airport
Noise Event Date Range: Sep 01 2020 to Sep 30 2020
Number of Noise Complaints: 1,873



Note: Of the 1,873 complaints, 1,259 (67 %) were submitted by 10 Households

13-Month Overview: Number of Complaints by Airport

MONTHLY – Complaints – By Airport
 Noise Event Date Range: Sep 01 2019 to Sep 30 2020
 The number of Noise Complaints: 50,002

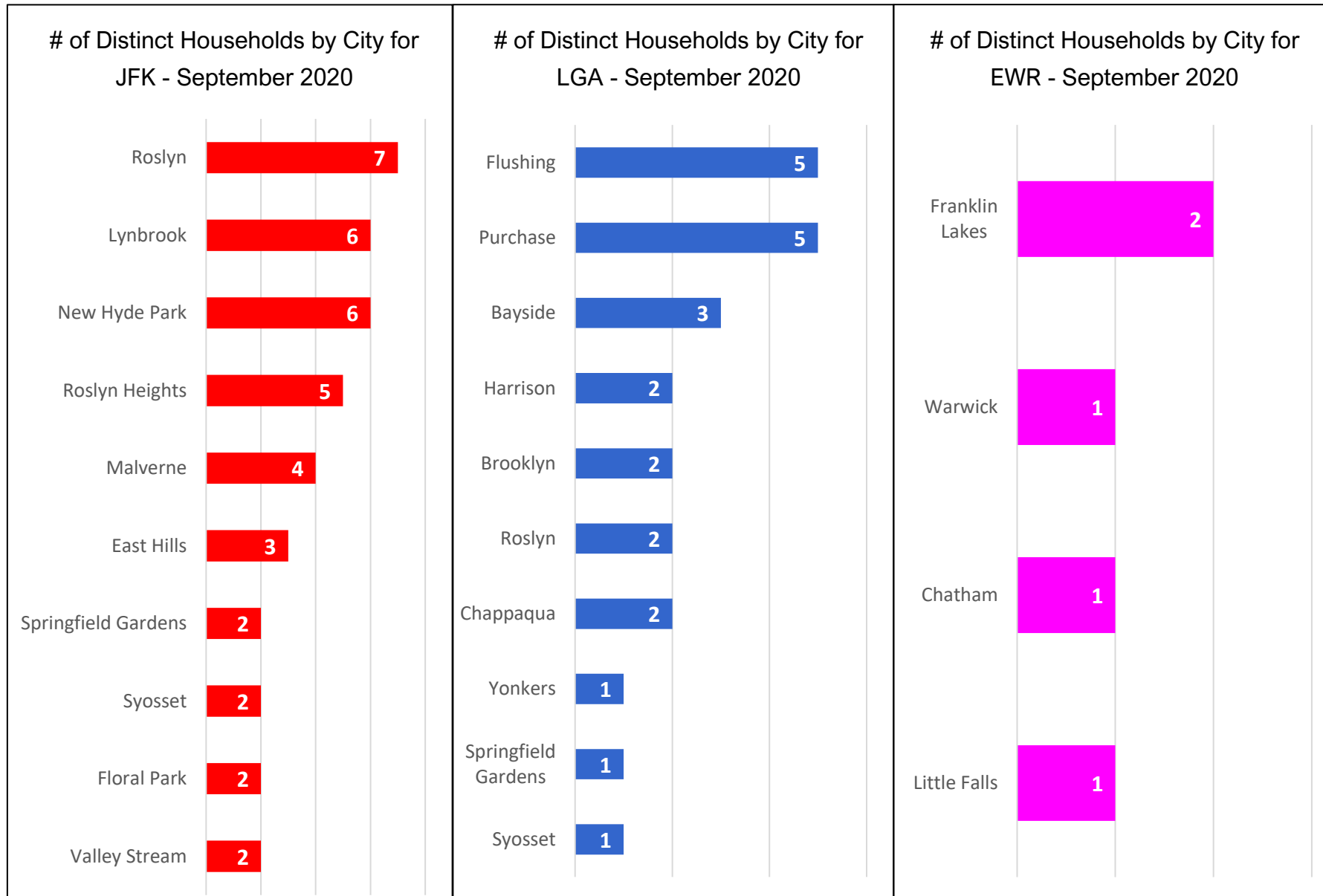


Noise Complaints Received Via Third-Party App(s)

Notes:

1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the web form.
2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.
3. While in the same database, data is compiled and reported a) for each individual noise source, and, b)

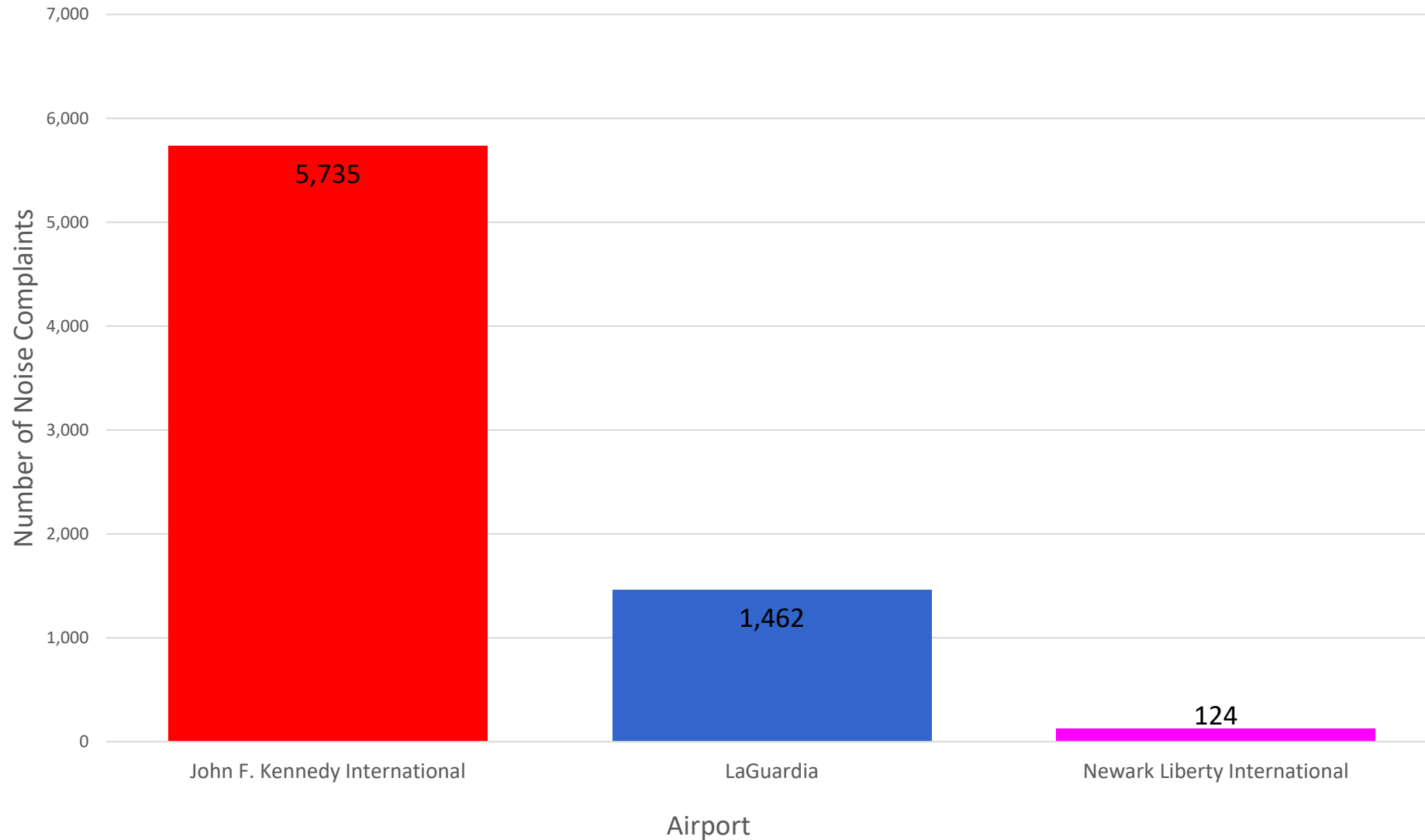
Third-Party App Households Locations, by City* - September 2020



*Top 10 Cities

Third-Party App Number of Complaints by Airport - September 2020

MONTHLY – Complaints by Airport (via 3rd Party App)”
Noise Event Date Range: Sep 01 2020 to Sep 30 2020
Number of Noise Complaints: 7,321



Note: Of the 7,321 complaints, 5,579 (76 %) were submitted by 10 Households

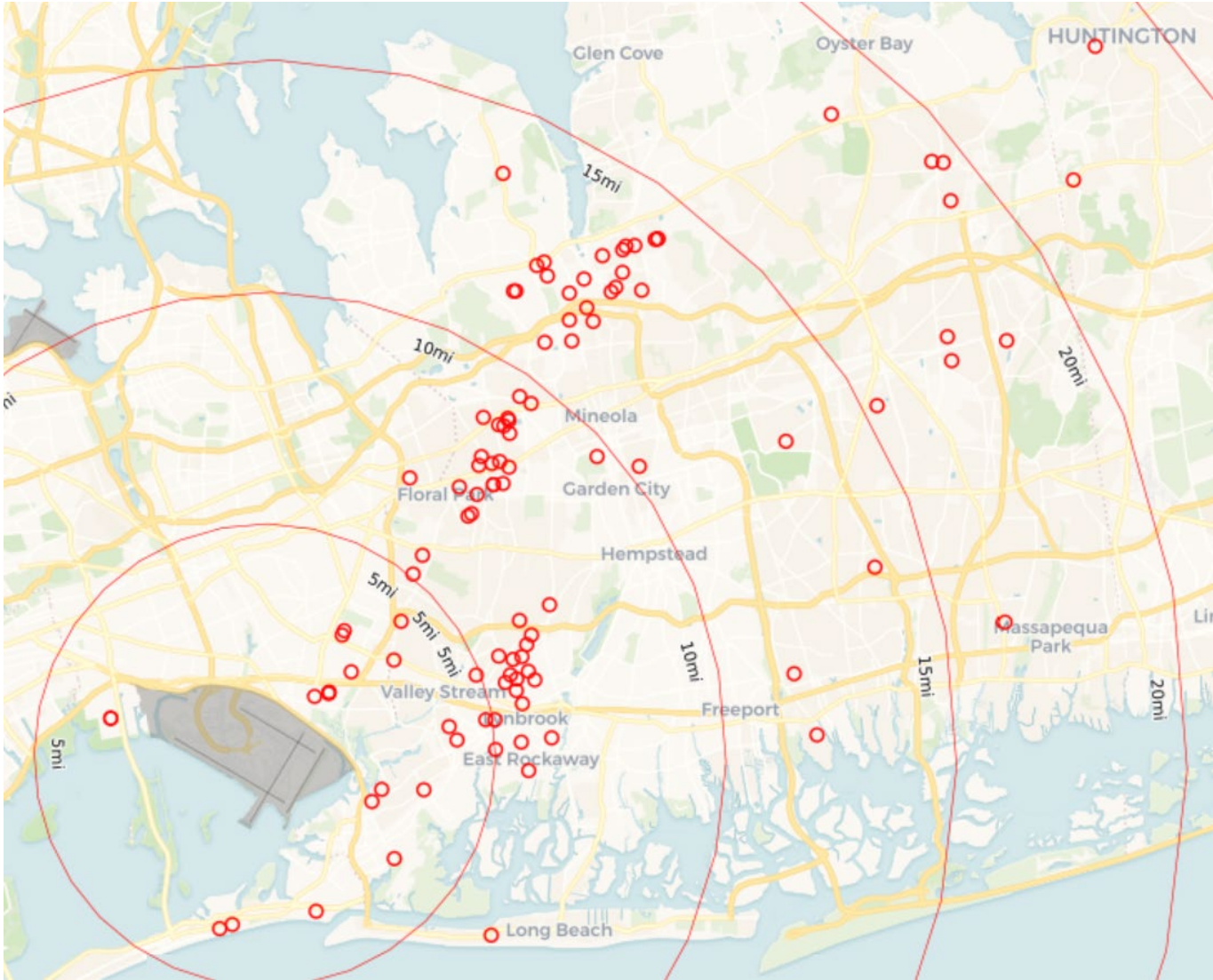
Total No. of Complaints and Households - All Airports

Month	PA PlaneNoise (Complaints/ Households)	3rd Party App (Complaints/ Households)
September 2019	7,403 / 702	29,978 / 168
October 2019	6,301 / 471	23,292 / 163
November 2019	5,024 / 287	17,684 / 151
December 2019	8,231 / 212	18,176 / 143
January 2020	5,842 / 197	14,530 / 140
February 2020	5,015 / 214	14,322 / 133
March 2020	3,697 / 170	11,485 / 124
April 2020	873 / 89	1,431 / 59
May 2020	1,191 / 105	2,315 / 73
June 2020	1,411 / 161	3,635 / 83
July 2020	1,656 / 128	5,868 / 75
August 2020	1,561 / 147	7,335 / 78
September 2020	1,873 / 155	7,321 / 81

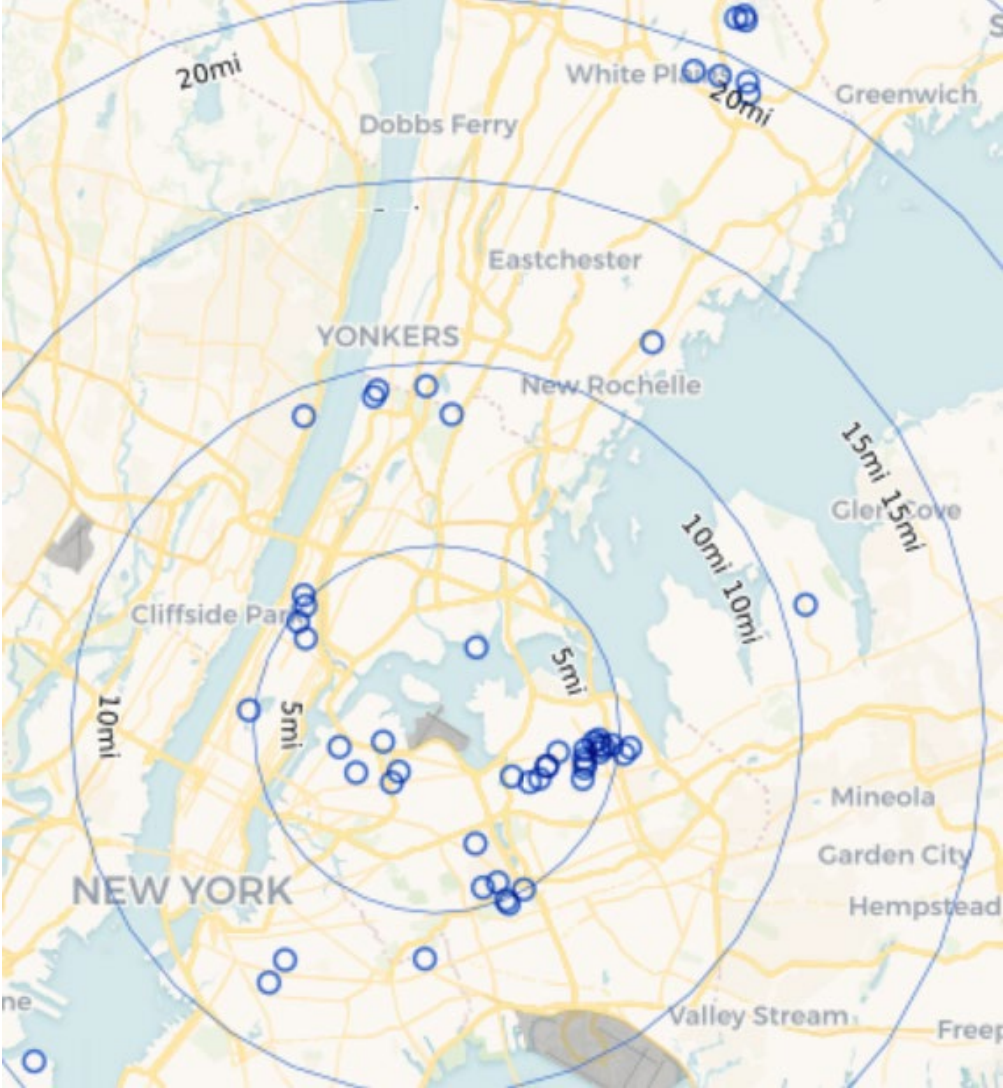
Total No. of Complaints - JFK, LGA, EWR

Month	JFK Complaints			LGA Complaints			EWR Complaints		
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
Sep 2019	2,314	24,934	27,248	4,590	4,593	9,183	485	451	936
Oct 2019	1,568	18,825	20,393	4,279	4,078	8,357	444	389	833
Nov 2019	1,891	12,030	13,921	2,567	5,151	7,718	566	503	1,069
Dec 2019	2,188	13,786	15,974	5,153	4,144	9,297	884	240	1,124
Jan 2020	1,801	10,312	12,113	2,977	3,911	6,888	1,064	307	1,371
Feb 2020	2,033	10,055	12,088	2,228	3,920	6,148	753	347	1,100
Mar 2020	1,793	9,430	11,223	893	1,773	2,666	1,008	282	1,290
Apr 2020	500	1,213	1,713	129	215	344	243	3	246
May 2020	776	1,822	2,598	222	489	711	177	4	181
Jun 2020	723	2,639	3,362	278	977	1,255	392	19	411
Jul 2020	835	4,583	5,418	509	1,262	1,771	288	23	311
Aug 2020	904	5,989	6,893	413	1,243	1,656	221	103	324
Sep 2020	1,065	5,735	6,800	580	1,462	2,042	210	124	334

September 2020 JFK Households Location Map (PA PlaneNoise & Third-Party App)



September 2020 LGA Households Location Map (PA PlaneNoise & Third-Party App)



September 2020 EWR Households Location Map (PA PlaneNoise & Third-Party App)

