

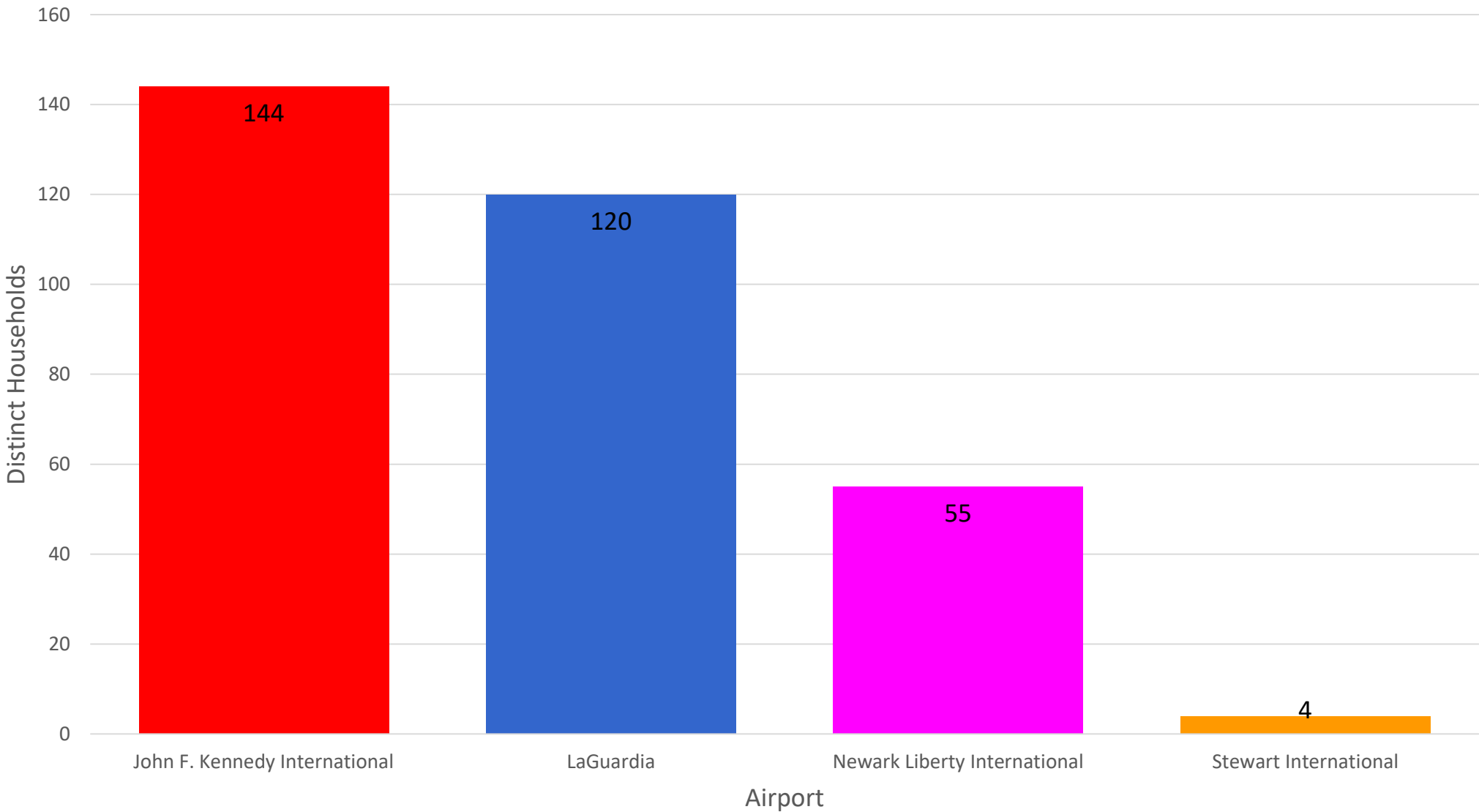
PANYNJ Noise Complaints Report

September 2021

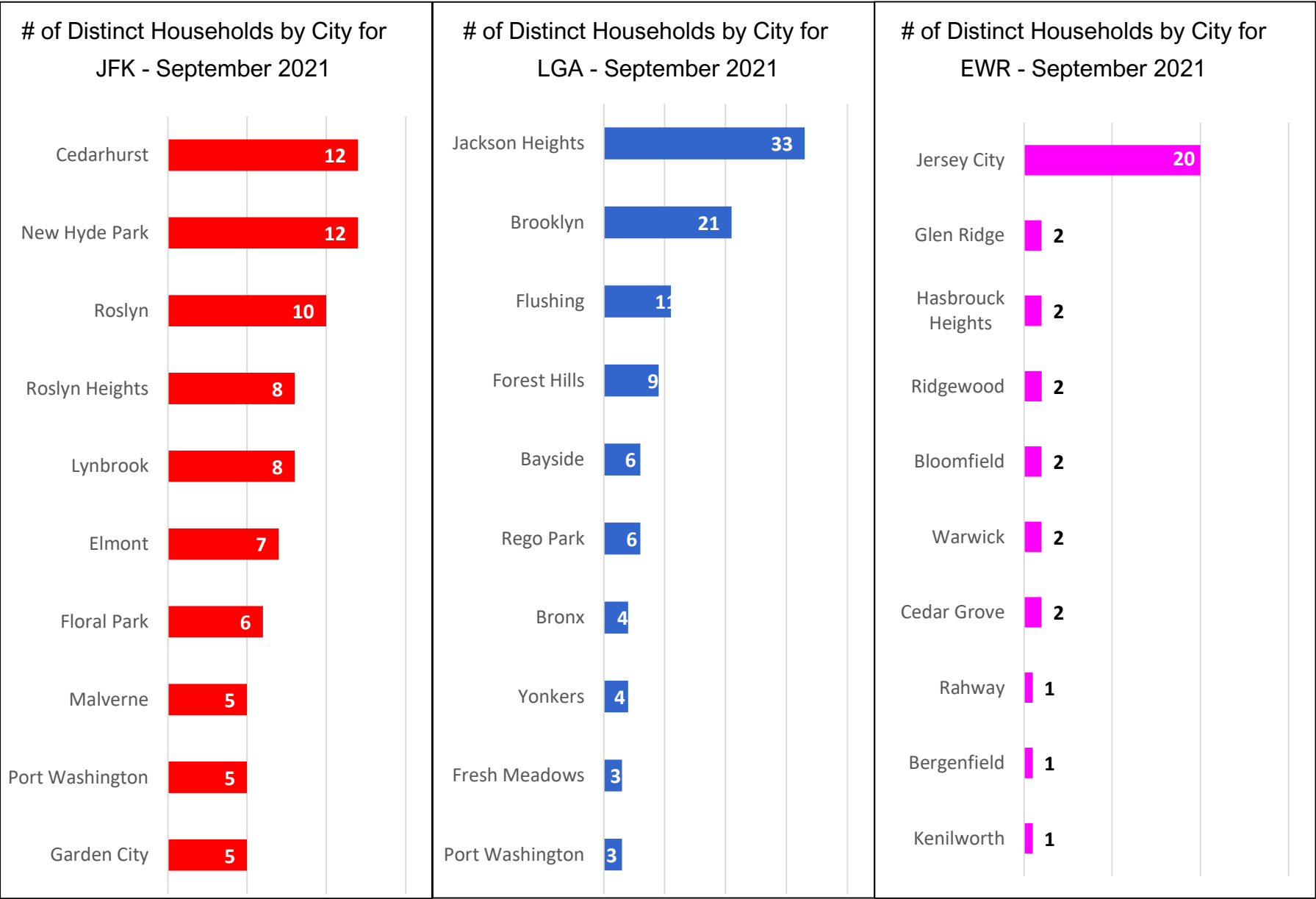
Noise Complaints Received Via PlaneNoise System

Number of Households by Airport - September 2021

MONTHLY – Total Households/Airport
Noise Event Date Range: Sep 01 2021 to Sep 30 2021
Distinct Households: 323

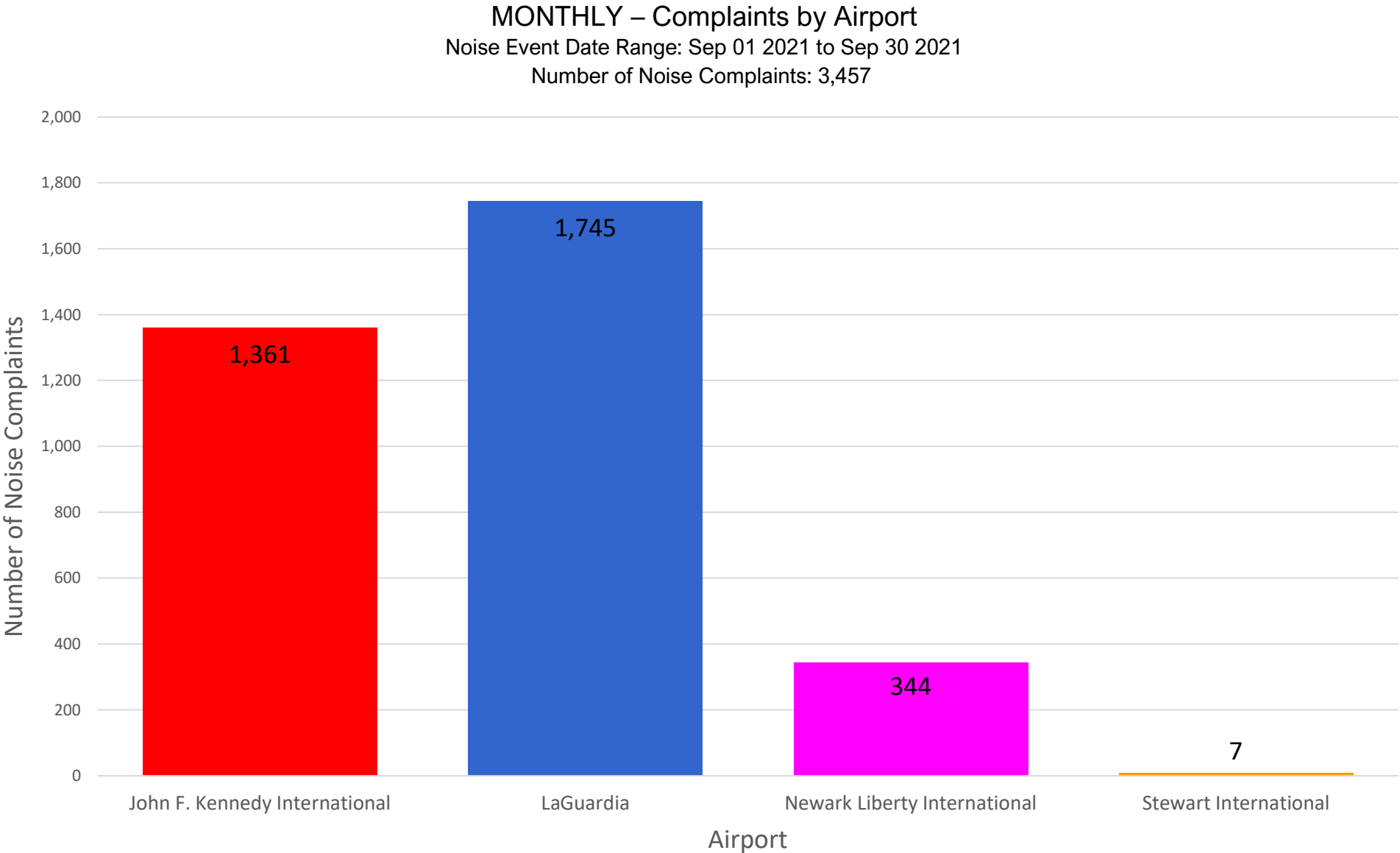


Households Statistics, by City* - September 2021



*Top 10 Cities

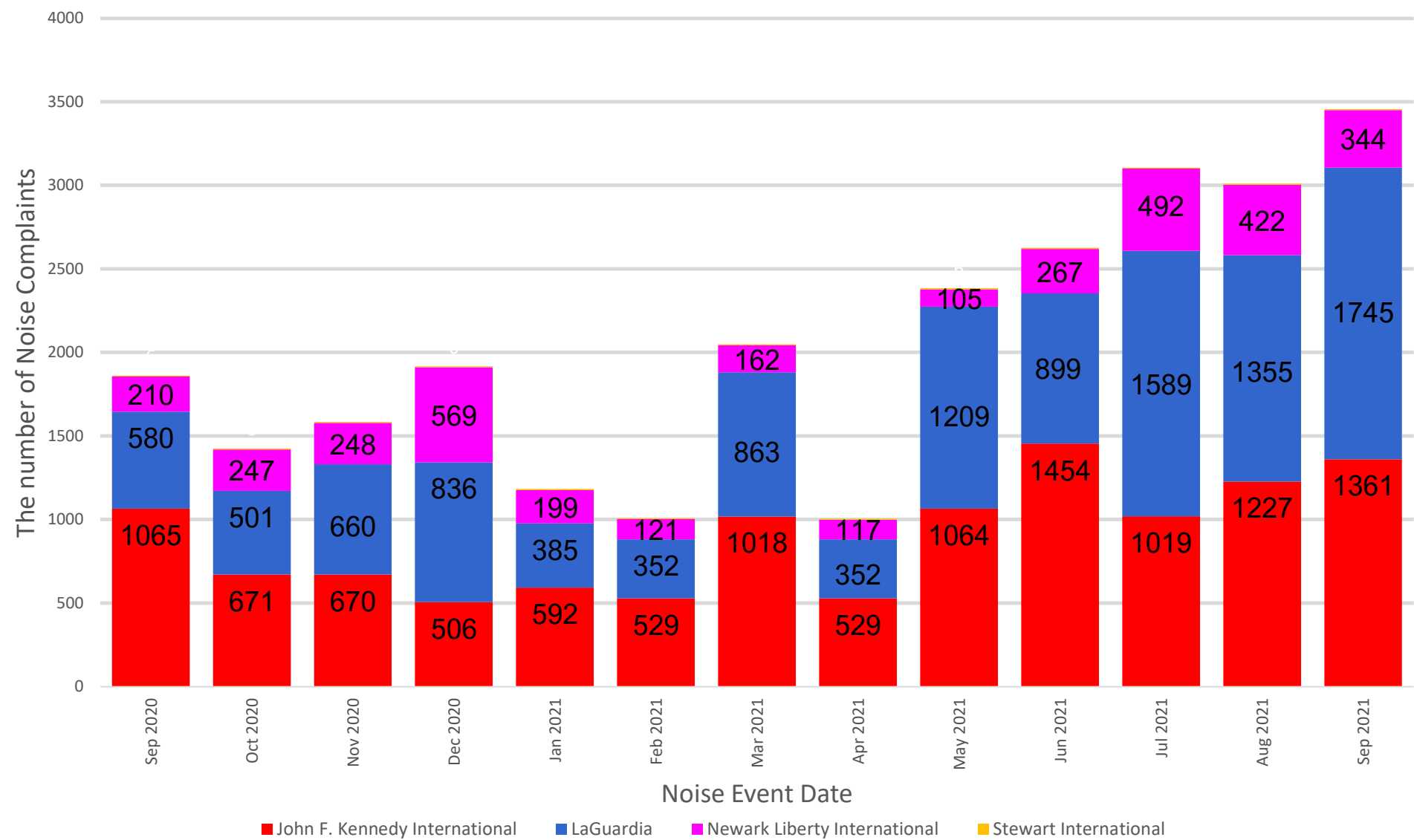
Number of Complaints by Airport - September 2021



Note: Of the 3,457 complaints, 1,949 (56 %) were submitted by 10 Households

13-Month Overview: Number of Complaints by Airport

MONTHLY – Complaints – By Airport
Noise Event Date Range: Sep 01 2020 to Sep 30 2021
The number of Noise Complaints: 26,612

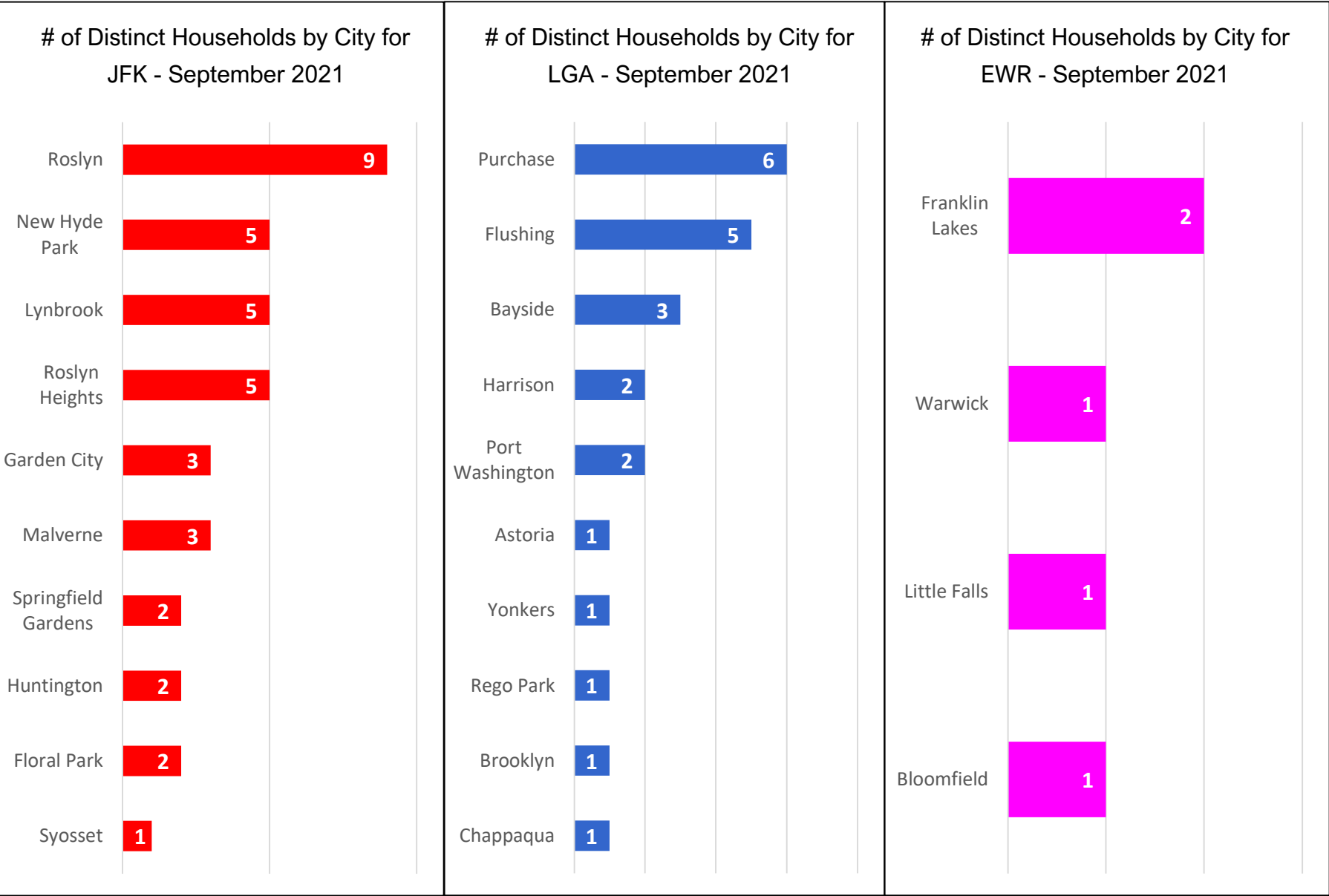


Noise Complaints Received Via Third-Party App(s)

Notes:

1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the web form.
2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.
3. While in the same database, data is compiled and reported a) for each individual noise source, and, b)

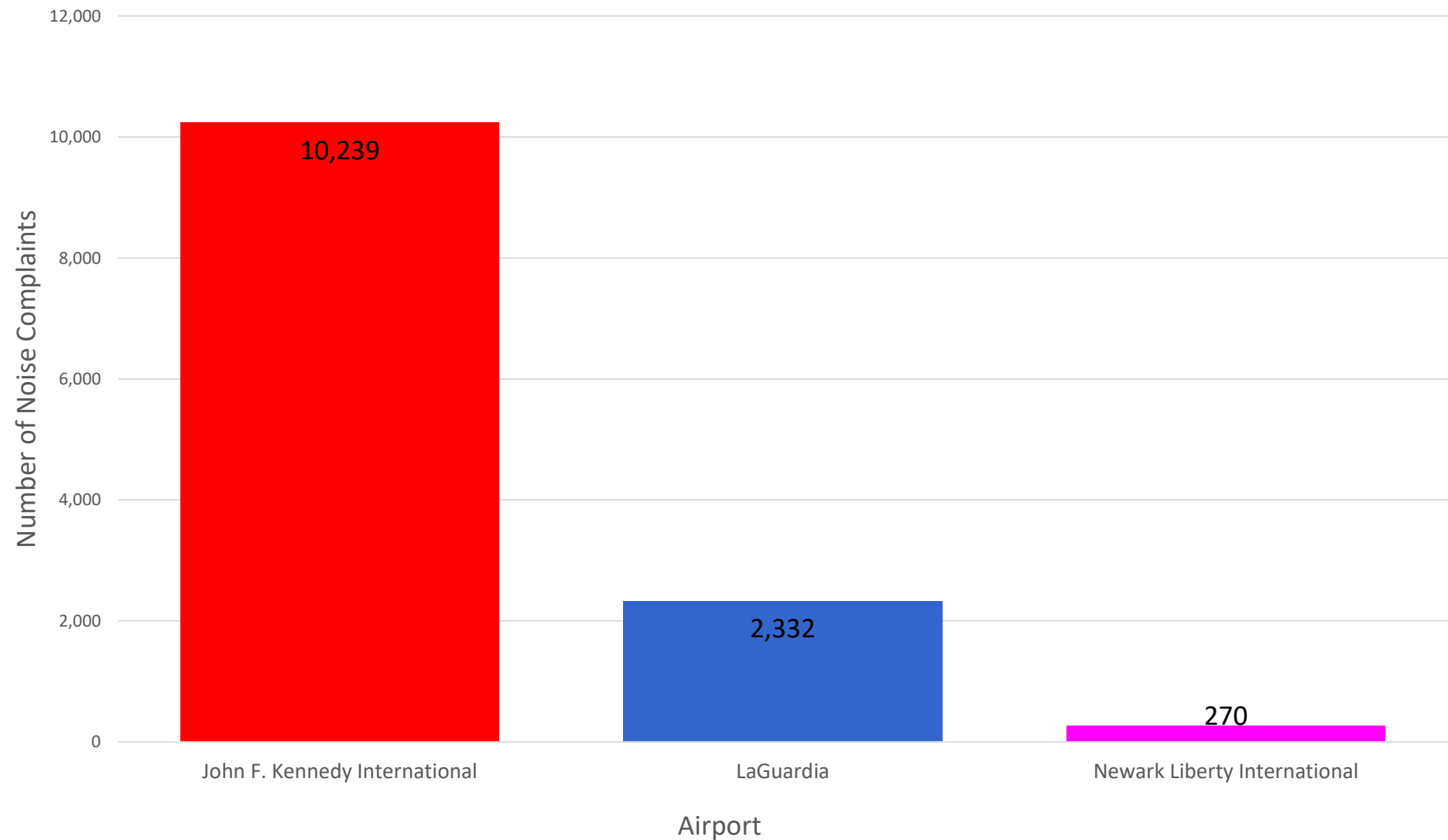
Third-Party App Households Locations, by City* - September 2021



*Top 10 Cities

Third-Party App Number of Complaints by Airport - September 2021

MONTHLY – Complaints by Airport (via 3rd Party App)
Noise Event Date Range: Sep 01 2021 to Sep 30 2021
Number of Noise Complaints: 12,841



Note: Of the 12,841 complaints, 9,396 (73 %) were submitted by 10 Households

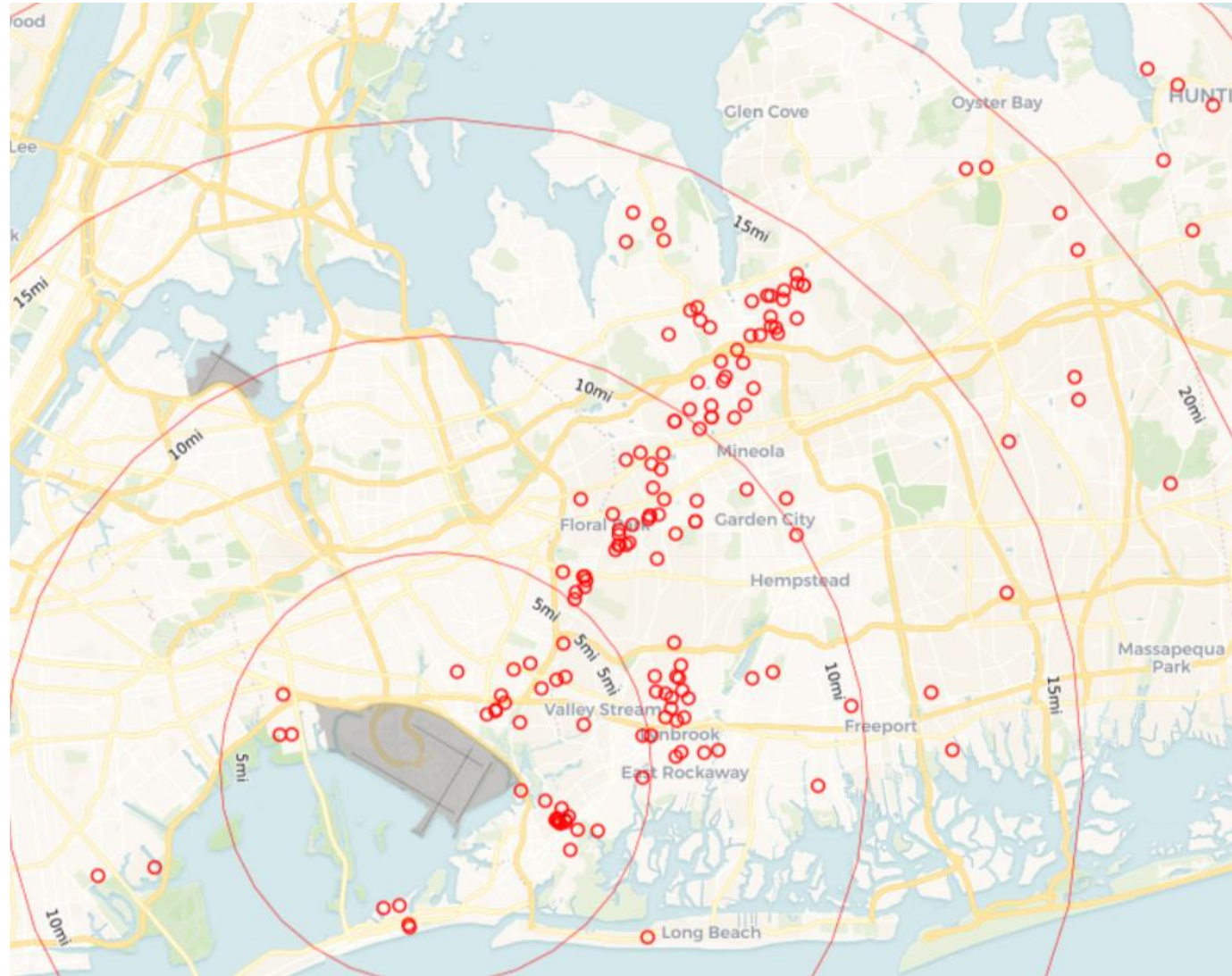
Total No. of Complaints and Households - All Airports

Month	PA PlaneNoise (Complaints/ Households)	3rd Party App (Complaints/ Households)
September 2020	1,873 / 155	7,321 / 81
October 2020	1,423 / 126	6,232 / 81
November 2020	1,582 / 123	6,246 / 80
December 2020	1,621 / 111	4,459 / 68
January 2021	1,179 / 94	3,847 / 67
February 2021	1,004 / 74	4,819 / 63
March 2021	2,043 / 144	8,111 / 80
April 2021	1,000 / 73	4,819 / 63
May 2021	2,389 / 282	11,187 / 88
June 2021	2,627 / 317	14,465 / 91
July 2021	3,102 / 242	14,631 / 81
August 2021	3,013 / 279	13,109 / 78
September 2021	3,457 / 323	12,841 / 81

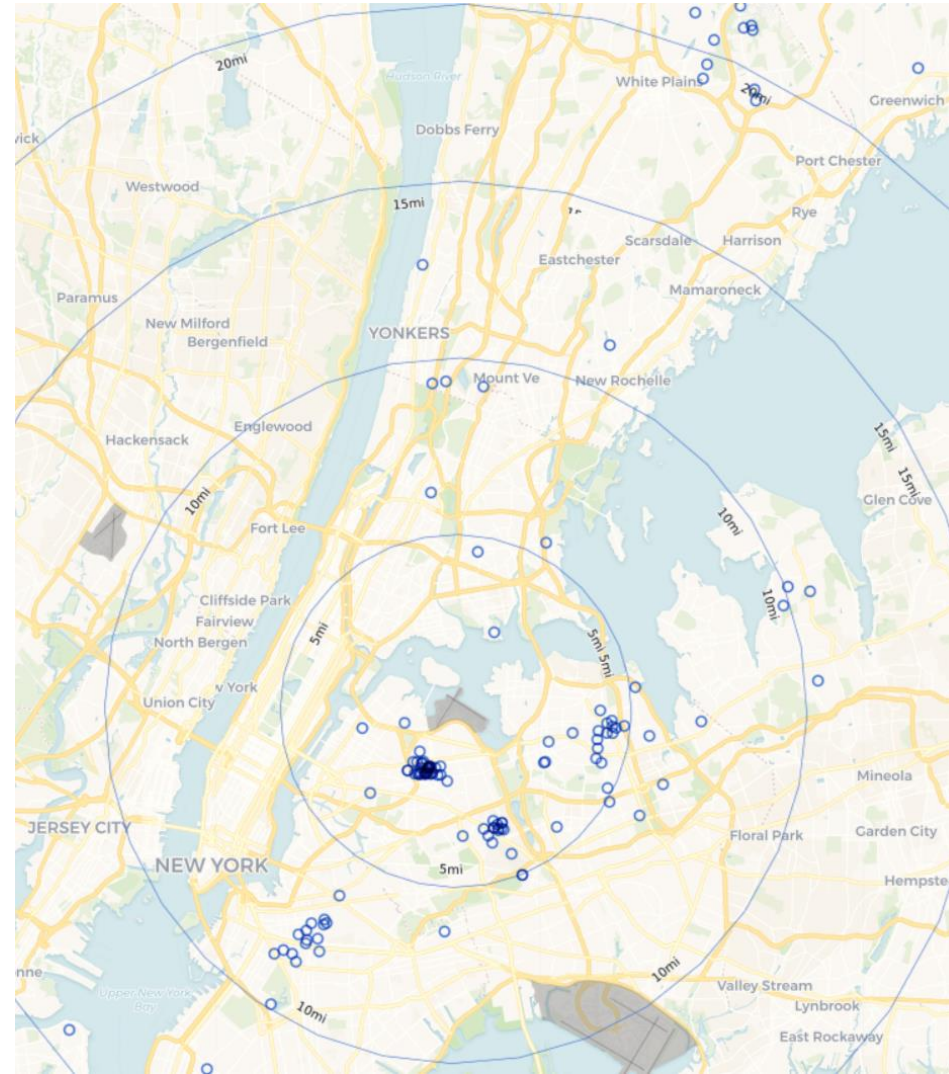
Total No. of Complaints - JFK, LGA, EWR

Month	JFK Complaints			LGA Complaints			EWR Complaints		
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
Sep 2020	1,065	5,733	6,798	580	1,460	2,040	210	128	338
Oct 2020	671	4,884	5,555	501	1,228	1,729	247	120	367
Nov 2020	670	4,885	5,555	660	1,243	1,903	248	118	366
Dec 2020	529	4,366	4,895	759	1,123	1,882	340	197	537
Jan 2021	592	3,157	3,749	385	654	1,039	199	36	235
Feb 2021	506	3,566	4,072	543	817	1,360	569	76	645
Mar 2021	1,018	6,392	7,410	863	1,680	2,543	162	39	201
Apr 2021	529	4,264	4,793	352	547	899	117	8	125
May 2021	1,064	8,879	9,943	1,209	2,276	3,485	105	32	137
Jun 2021	1,454	11,961	13,415	899	2,401	3,300	267	103	370
Jul 2021	1,019	12,271	13,290	1,589	2,182	3,771	492	178	670
Aug 2021	1,227	11,224	12,451	1,355	1,624	2,979	422	261	683
Sep 2021	1,361	10,239	11,600	1,745	2,332	4,077	344	270	614

September 2021 JFK Households Location Map (PA PlaneNoise & Third-Party App)



September 2021 LGA Households Location Map (PA PlaneNoise & Third-Party App)



September 2021 EWR Households Location Map (PA PlaneNoise & Third-Party App)

