

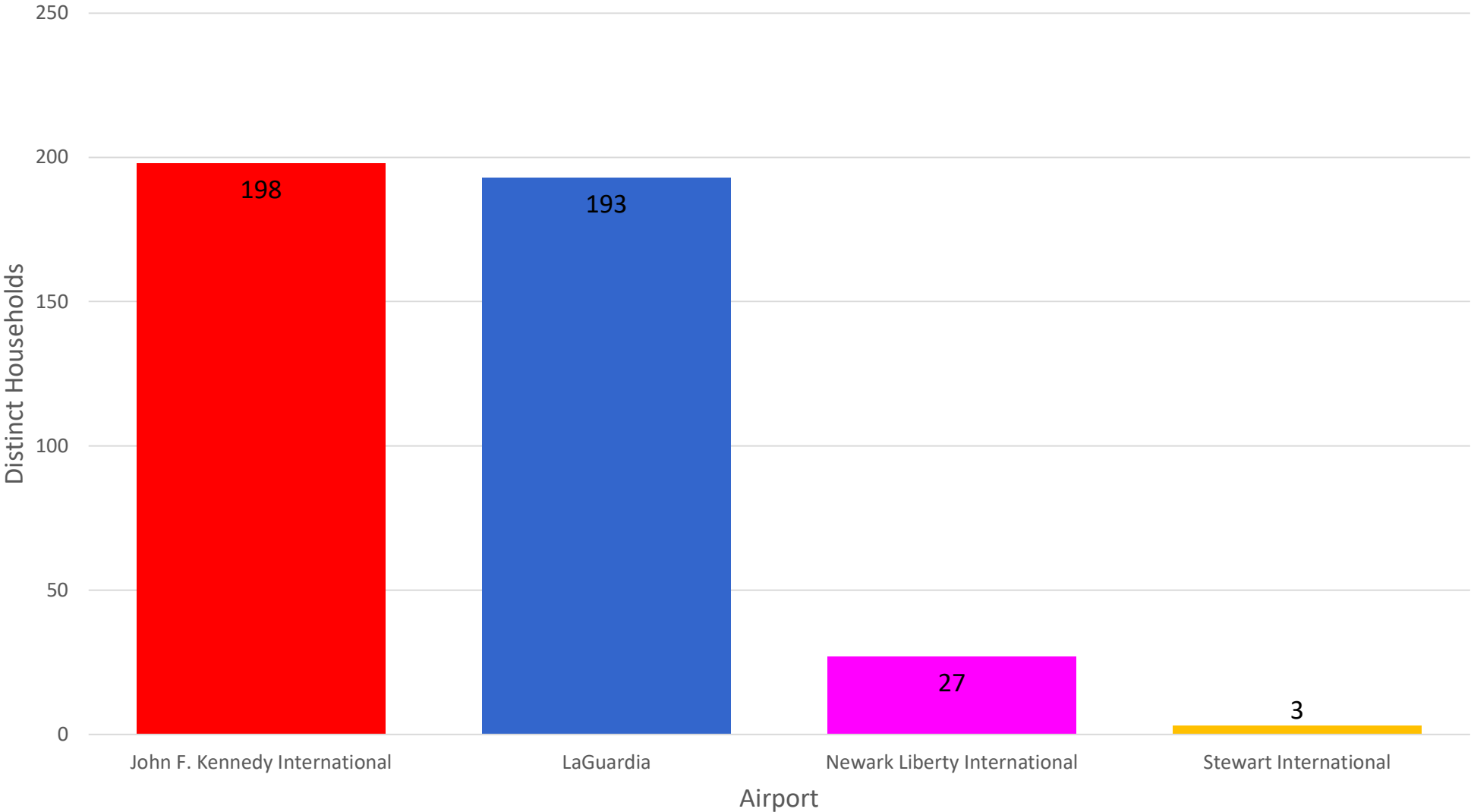
PANYNJ Noise Complaints Report

September 2023

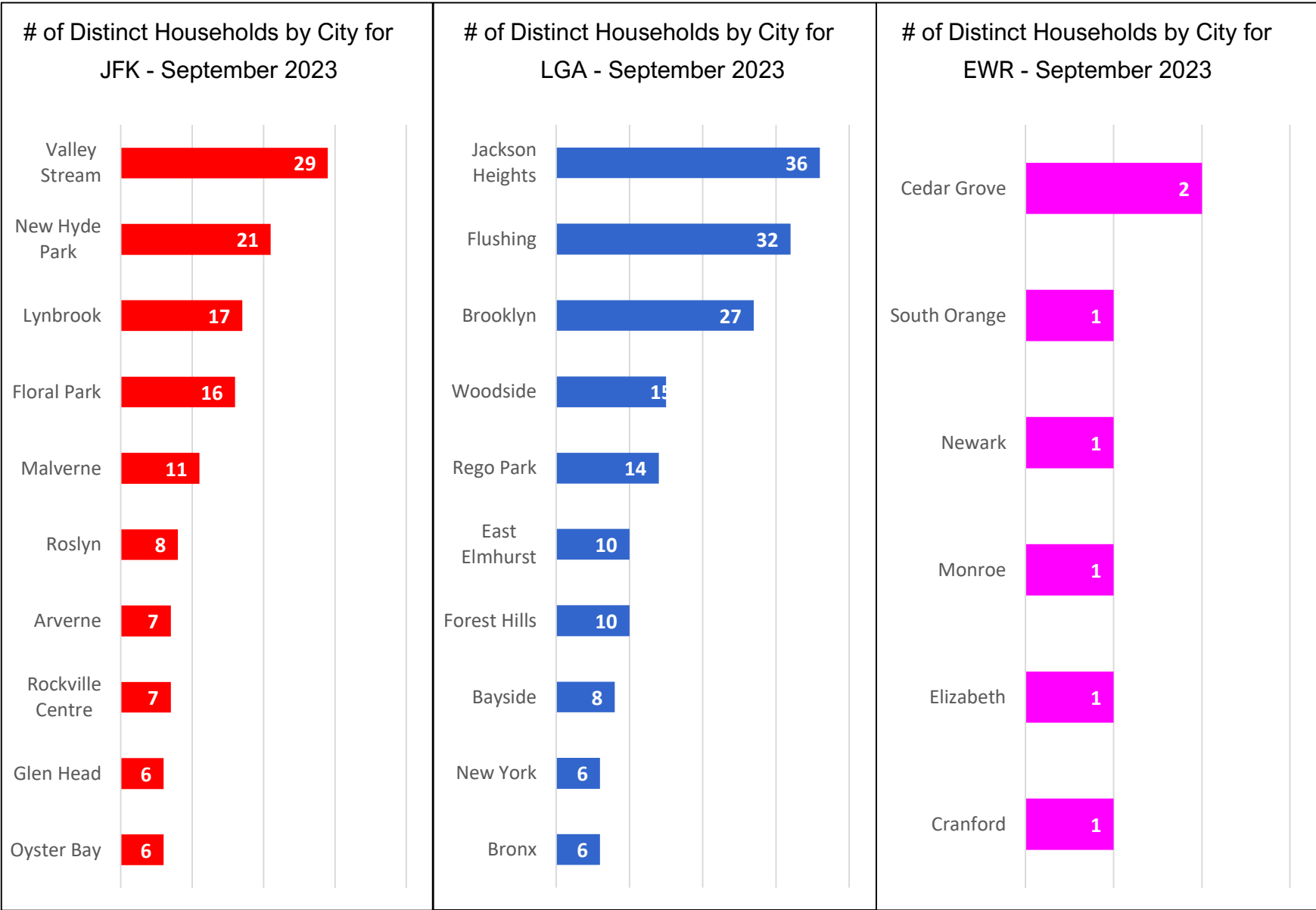
Noise Complaints Received Via PlaneNoise System

Number of Households by Airport - September 2023

MONTHLY – Total Households/Airport
Noise Event Date Range: Sep 01 2023 to Sep 30 2023
Distinct Households: 421

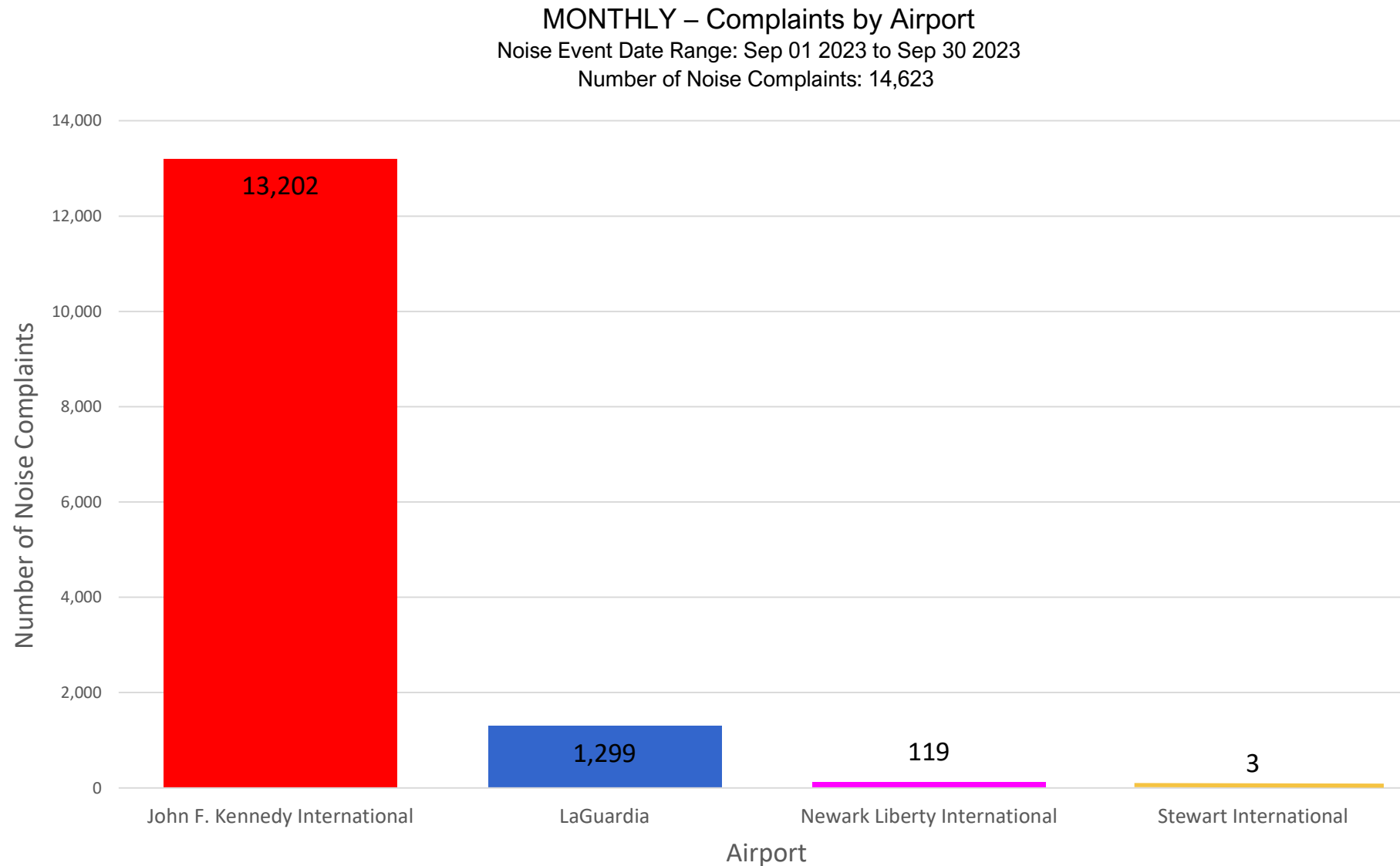


Households Statistics, by Location* - September 2023



*Top 10 Locations

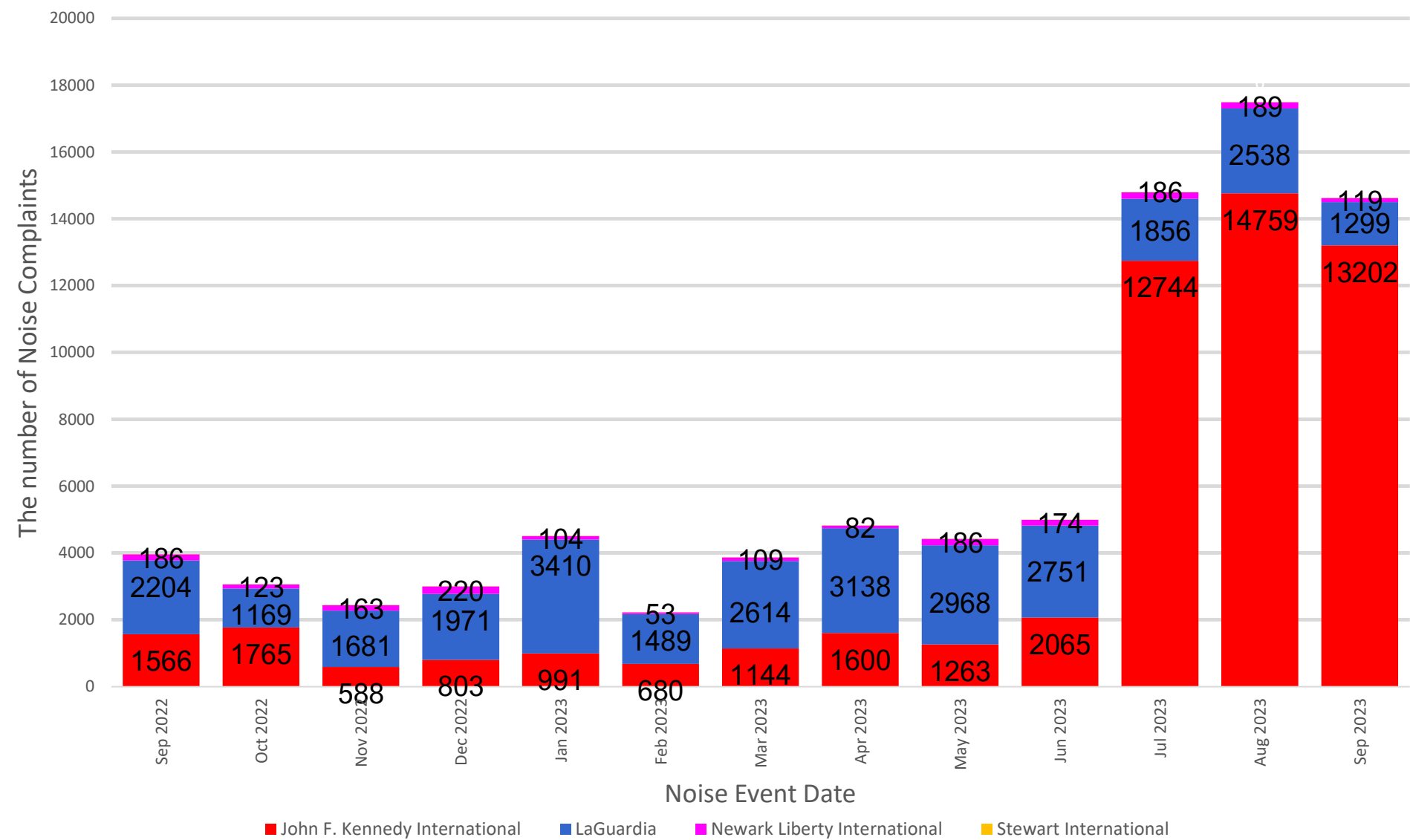
Number of Complaints by Airport - September 2023



Note: Of the 14,623 complaints, 12,473 (85 %) were submitted by 10 Households

13-Month Overview: Number of Complaints by Airport

MONTHLY – Complaints – By Airport
Noise Event Date Range: Sep 01 2022 to Sep 30 2023
The number of Noise Complaints: 84,230

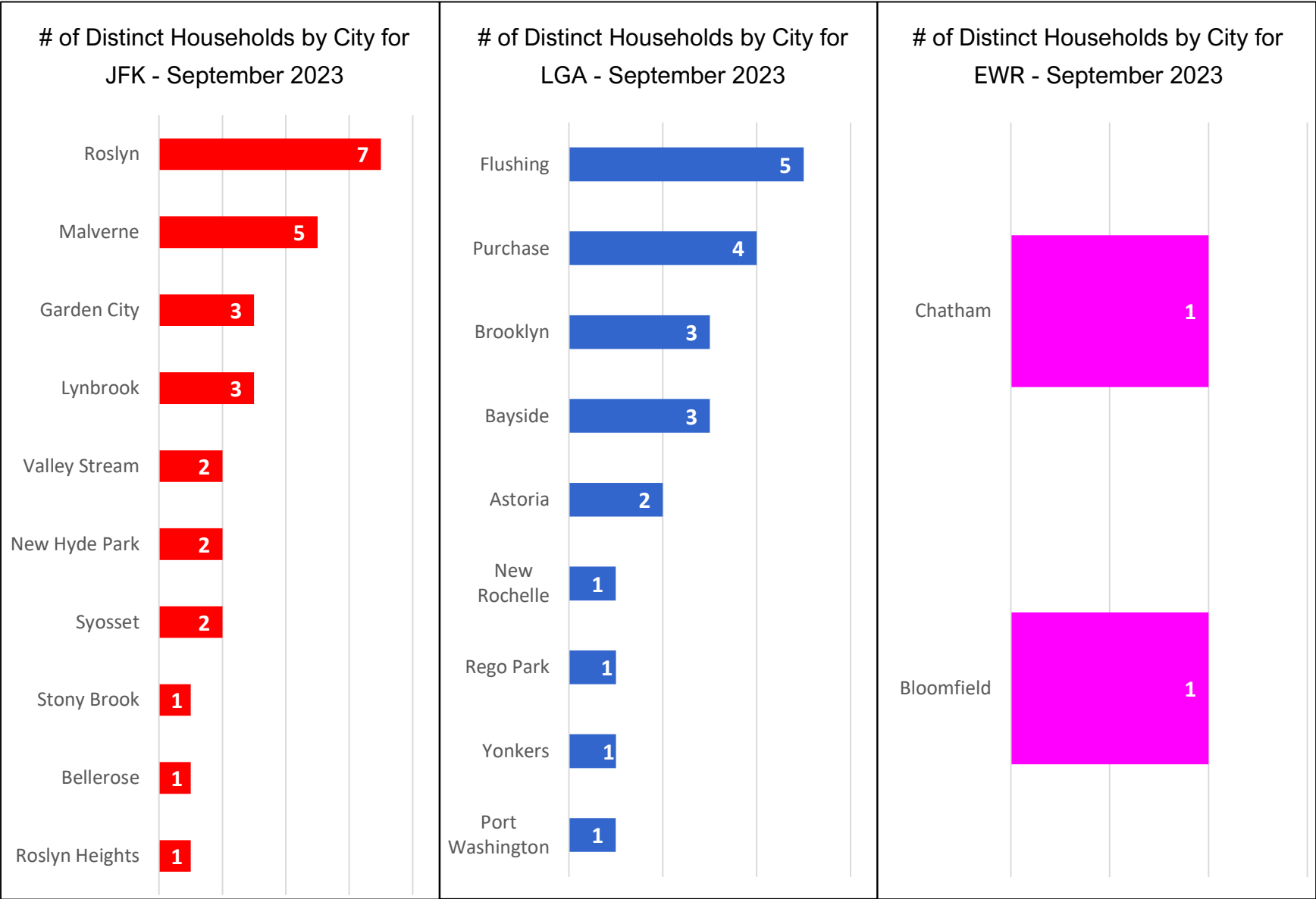


Noise Complaints Received Via Third-Party App(s)

Notes:

1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app and are not filed by the user filling-in the web form.
2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.
3. While in the same database, data is compiled and reported a) for each individual noise source, and, b)

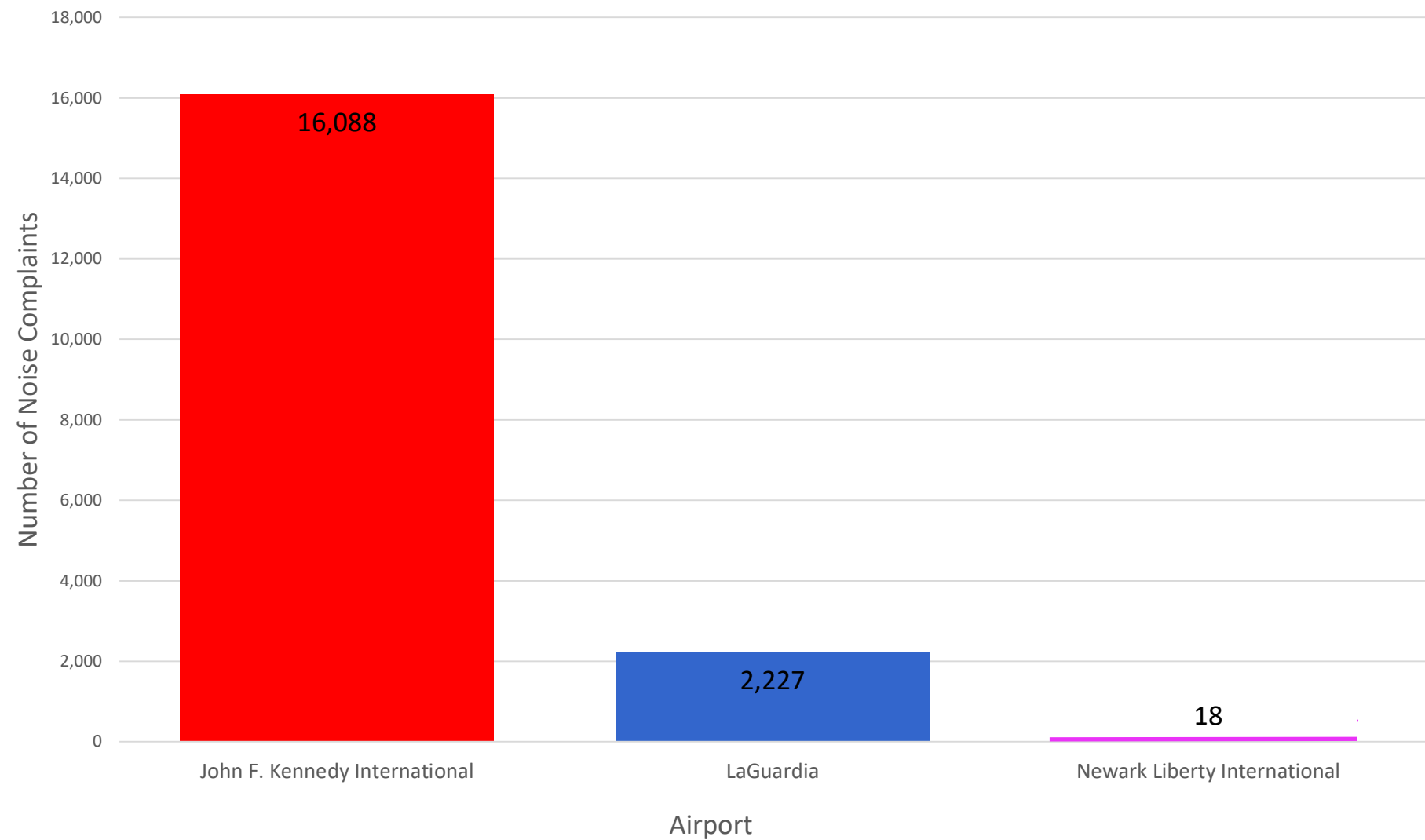
Third-Party App Households Locations* - September 2023



*Top 10 Locations

Third-Party App Complaints by Airport - September 2023

MONTHLY – Complaints by Airport (via 3rd Party App)
Noise Event Date Range: Sep 01 2023 to Sep 30 2023
Number of Noise Complaints: 18,333



Note: Of the 18,333 complaints, 16,894 (92 %) were submitted by 10 Households

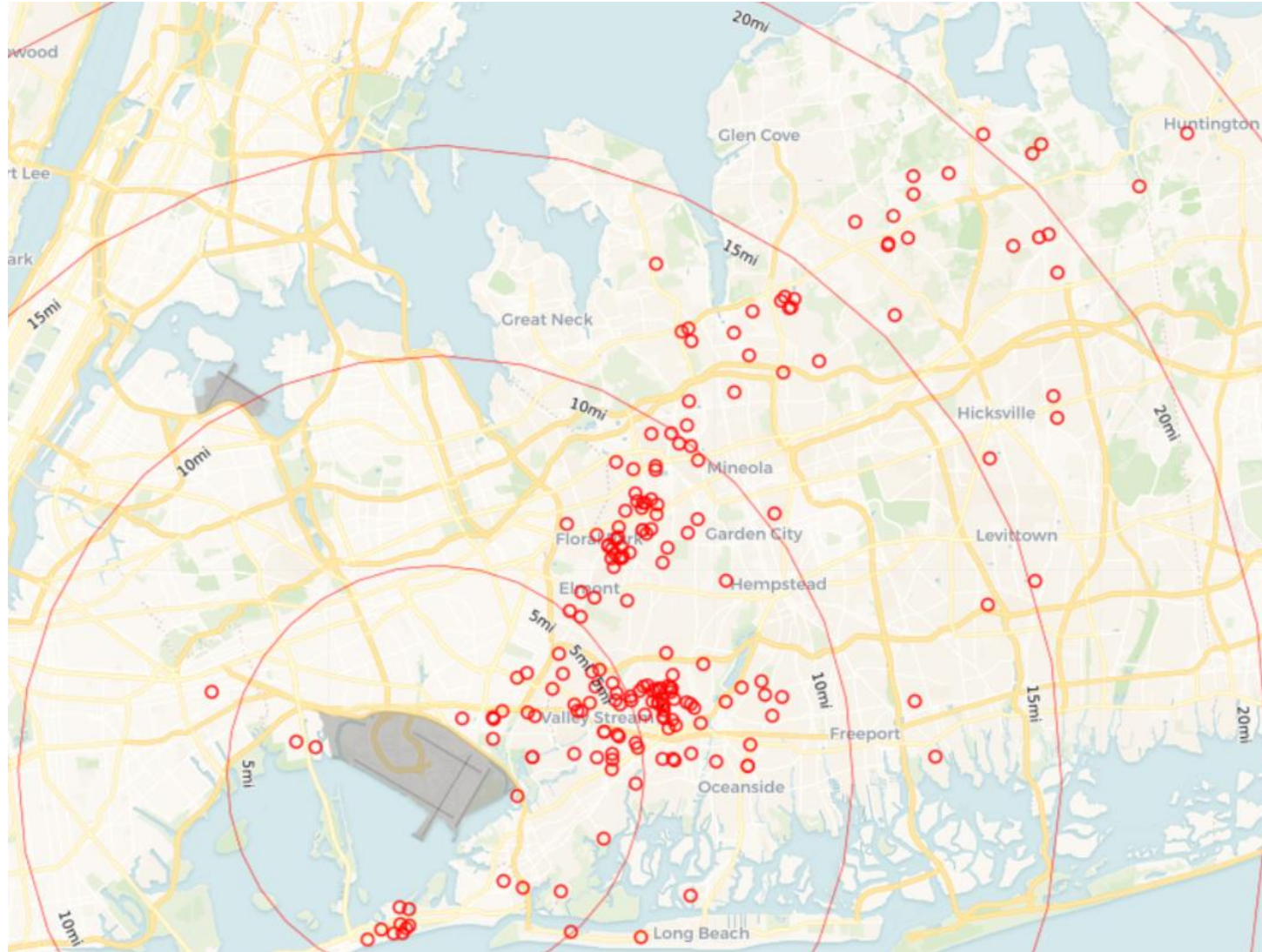
Total No. of Complaints and Households - All Airports

Month	PA PlaneNoise (Complaints/ Households)	3rd Party App (Complaints/ Households)
September 2022	3,969 / 446	20,471 / 80
October 2022	3,057 / 305	21,802 / 76
November 2022	2,433 / 250	17,974 / 74
December 2022	2,995 / 198	17,969 / 68
January 2023	4,507 / 261	21,458 / 70
February 2023	2,223 / 248	17,804 / 70
March 2023	3,867 / 229	20,179 / 67
April 2023	4,822 / 378	22,374 / 80
May 2023	4,419 / 332	19,159 / 76
June 2023	4,996 / 457	19,865 / 90
July 2023	14,789 / 371	19,071 / 83
August 2023	17,490 / 486	17,482 / 78
September 2023	14,623 / 421	18,333 / 67

Total No. of Complaints - JFK, LGA, EWR

Month	JFK Complaints			LGA Complaints			EWR Complaints		
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
Sep 2022	1,566	13,612	15,178	2,204	6,739	8,943	186	120	306
Oct 2022	1,765	15,852	17,617	1,169	5,258	6,427	123	692	815
Nov 2022	588	11,818	12,406	1,681	5,805	7,486	163	351	514
Dec 2022	803	12,709	13,512	1,971	4,932	6,903	220	328	548
Jan 2023	991	14,204	15,195	3,410	7,054	10,464	104	200	304
Feb 2023	680	12,693	13,373	1,489	4,930	6,419	53	181	234
Mar 2023	1,144	14,512	15,656	2,614	5,667	8,281	109	0	109
Apr 2023	1,600	15,400	17,000	3,138	6,974	10,112	82	0	82
May 2023	1,263	14,058	15,321	2,968	5,100	8,068	186	1	187
Jun 2023	2,065	14,129	16,194	2,751	5,727	8,478	174	9	183
Jul 2023	12,744	13,390	26,134	1,856	5,669	7,525	186	12	198
Aug 2023	14,759	12,802	27,561	2,538	4,610	7,148	189	70	259
Sep 2023	13,202	16,088	29,290	1,299	2,227	3,526	119	18	137

September 2023 JFK Households Location Map (PA PlaneNoise & Third-Party App)



September 2023 LGA Households Location Map (PA PlaneNoise & Third-Party App)



September 2023 EWR Households Location Map (PA PlaneNoise & Third-Party App)

