

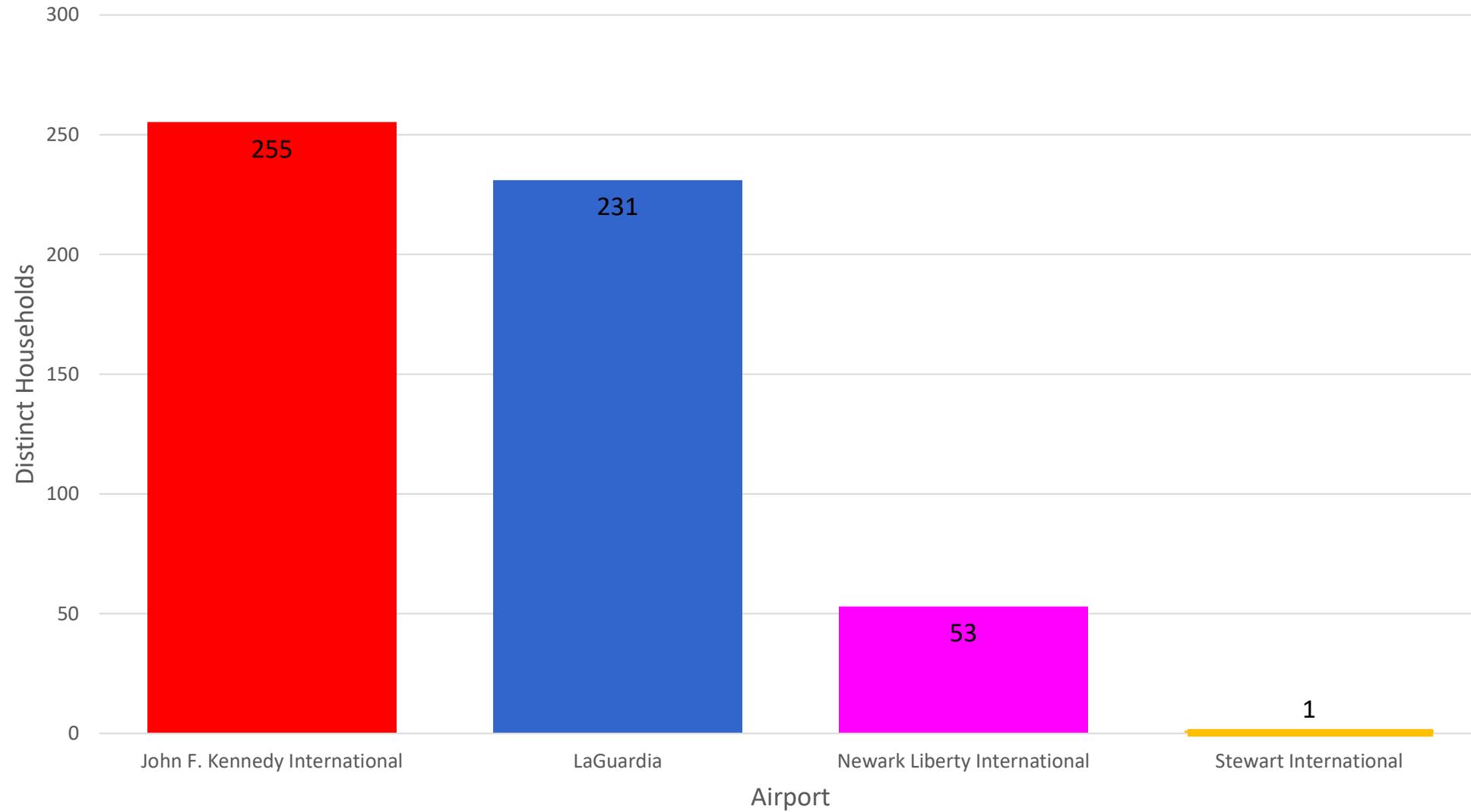
PANYNJ Noise Complaints Report

September 2024

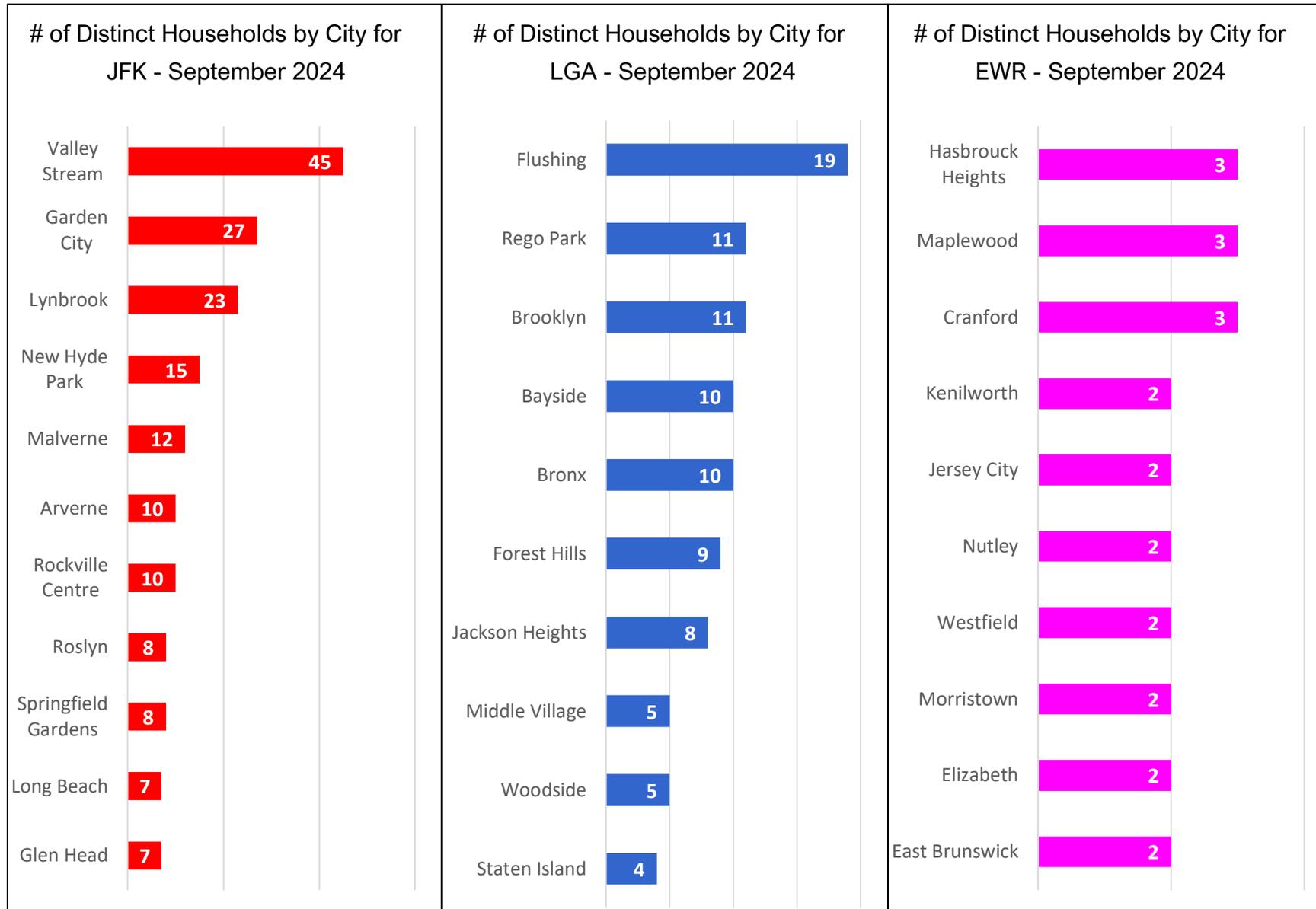
Noise Complaints Received Via PlaneNoise System

Number of Households by Airport - September 2024

MONTHLY – Total Households/Airport
Noise Event Date Range: Sep 01 2024 to Sep 30 2024
Distinct Households: 540



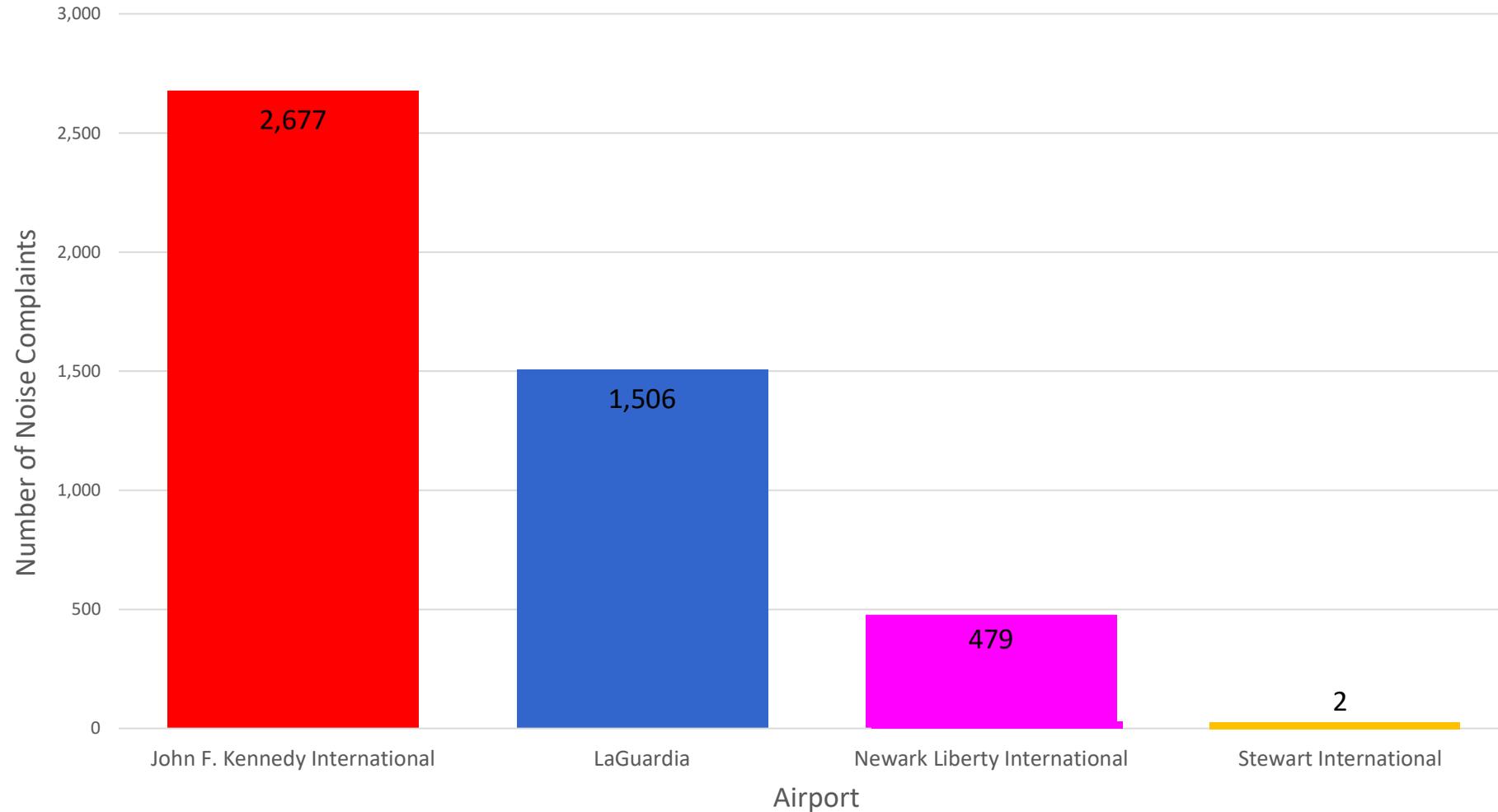
Households Statistics, by Location* - September 2024



*Top 10 Locations

Number of Complaints by Airport - September 2024

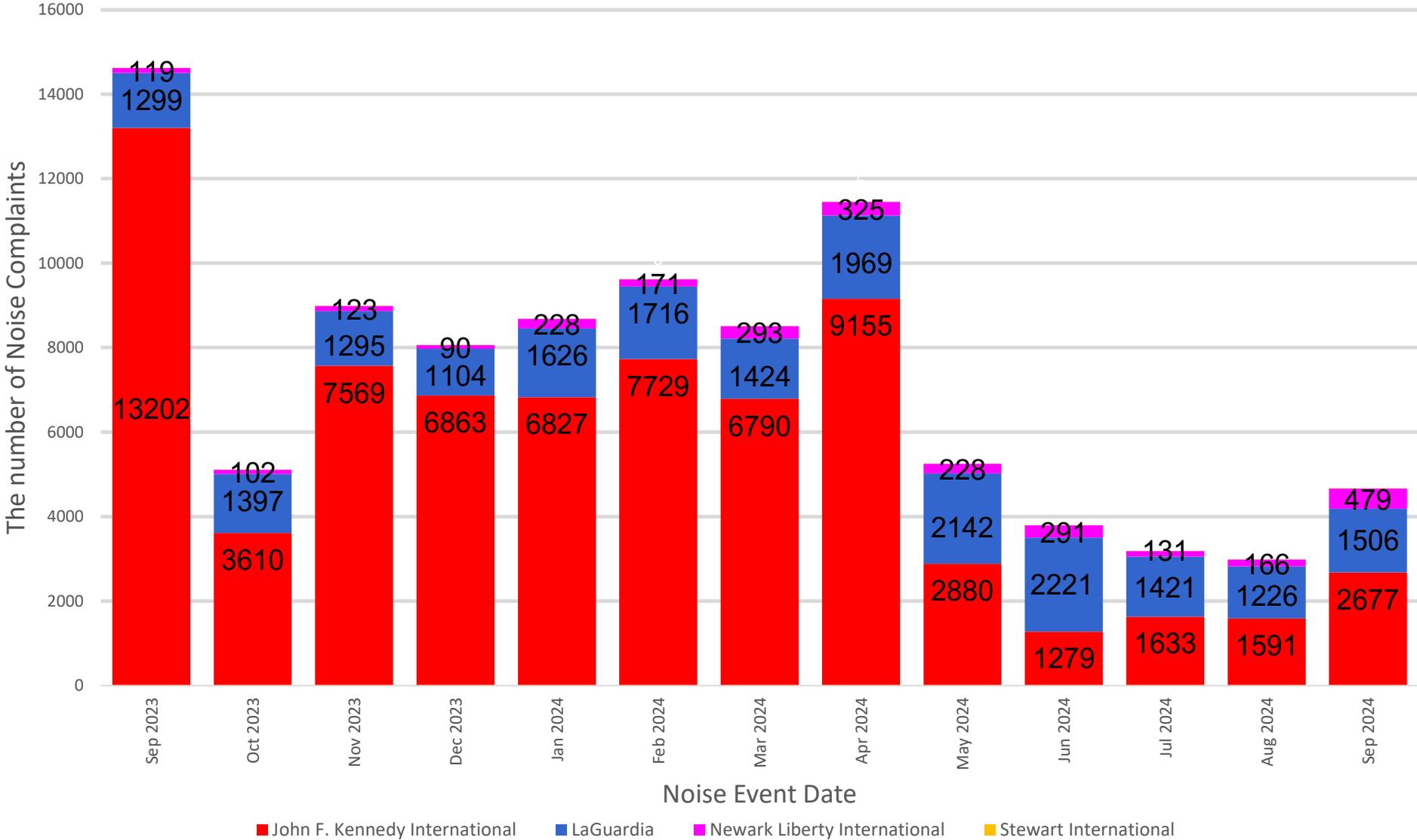
MONTHLY – Complaints by Airport
Noise Event Date Range: Sep 01 2024 to Sep 30 2024
Number of Noise Complaints: 4,664



Note: Of the 4,664 complaints, 2,692 (58 %) were submitted by 10 Households

13-Month Overview: Number of Complaints by Airport

MONTHLY – Complaints – By Airport
 Noise Event Date Range: Sep 01 2023 to Sep 30 2024
 The number of Noise Complaints: 80,349



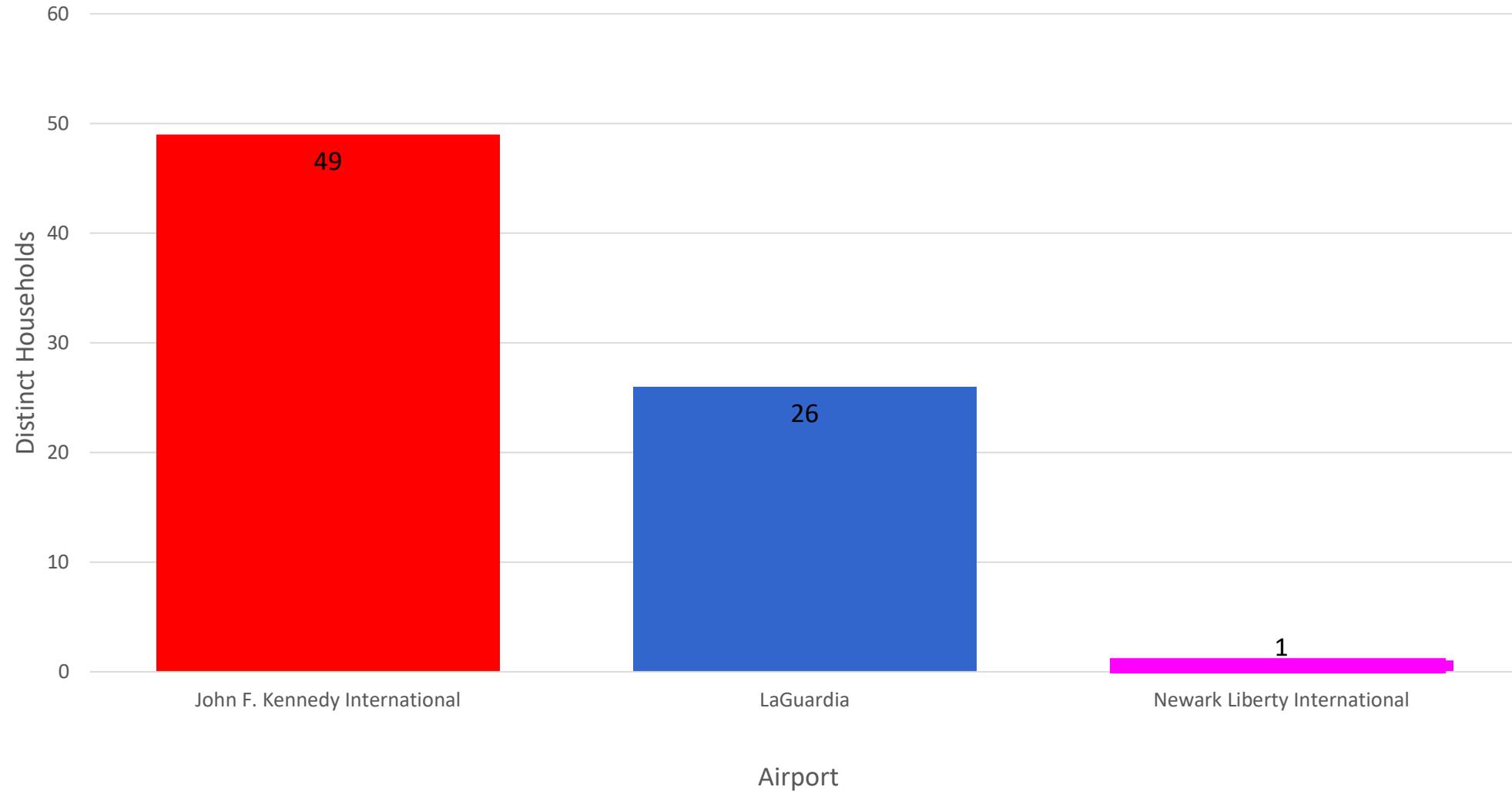
Noise Complaints Received Via Third-Party App(s)

Notes:

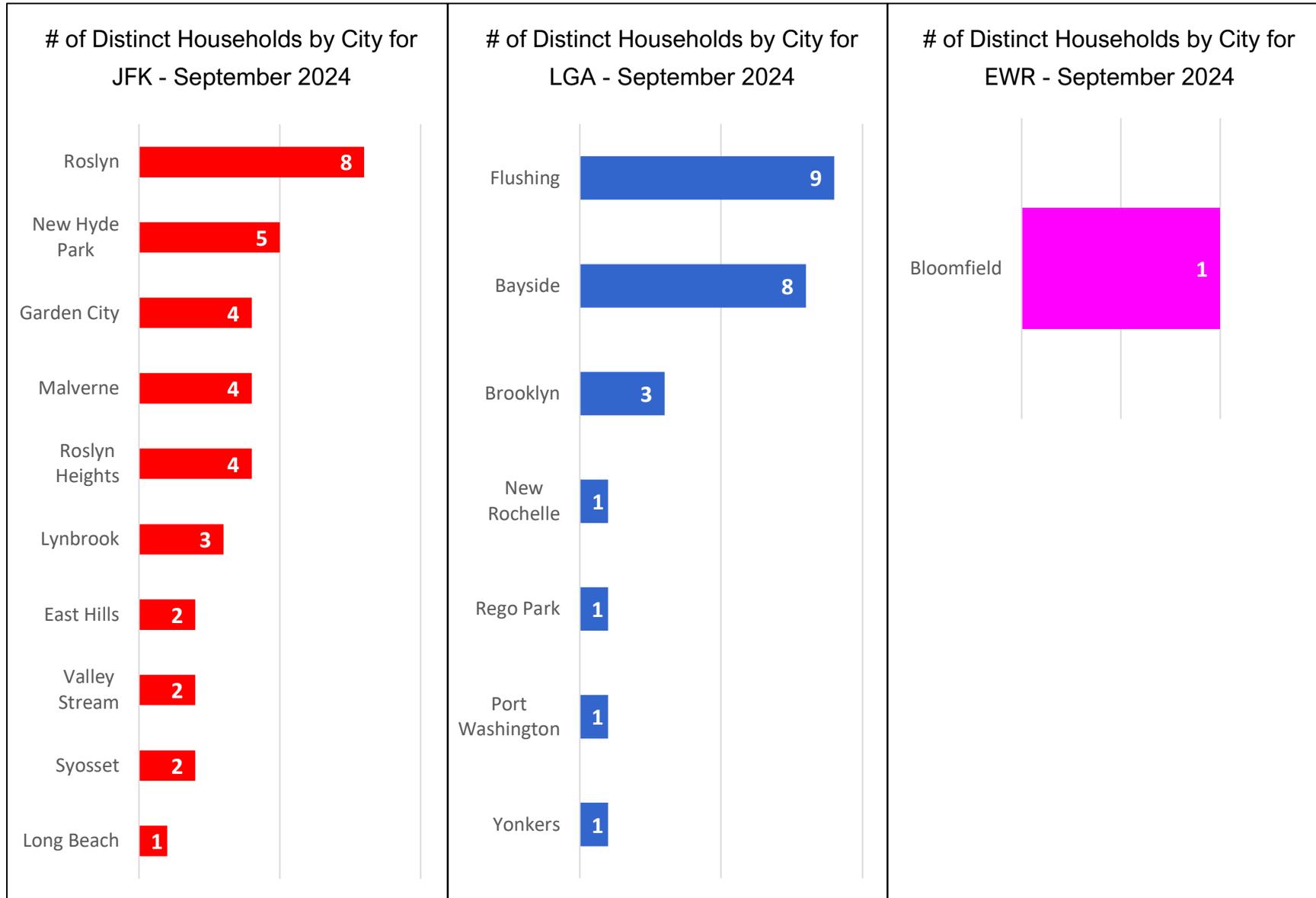
1. Third-party app(s) complaints are those that are sent by an external system into the Port Authority's PlaneNoise system, i.e. complaints that come in through a paid service/app or any other automated service, and are not filed by the user filling-in the web form manually.
2. Complaints from Third-party app(s) are kept and stored in the same database as complaints received through Port Authority PlaneNoise system.
3. While in the same database, data is compiled and reported a) for each individual noise source, and, b) as a combination of all complaint sources.

Number of Households by Airport 3rd Party - September 2024

MONTHLY – Total Households/Airport
Noise Event Date Range: Sep 01 2024 to Sep 30 2024
Distinct Households: 76



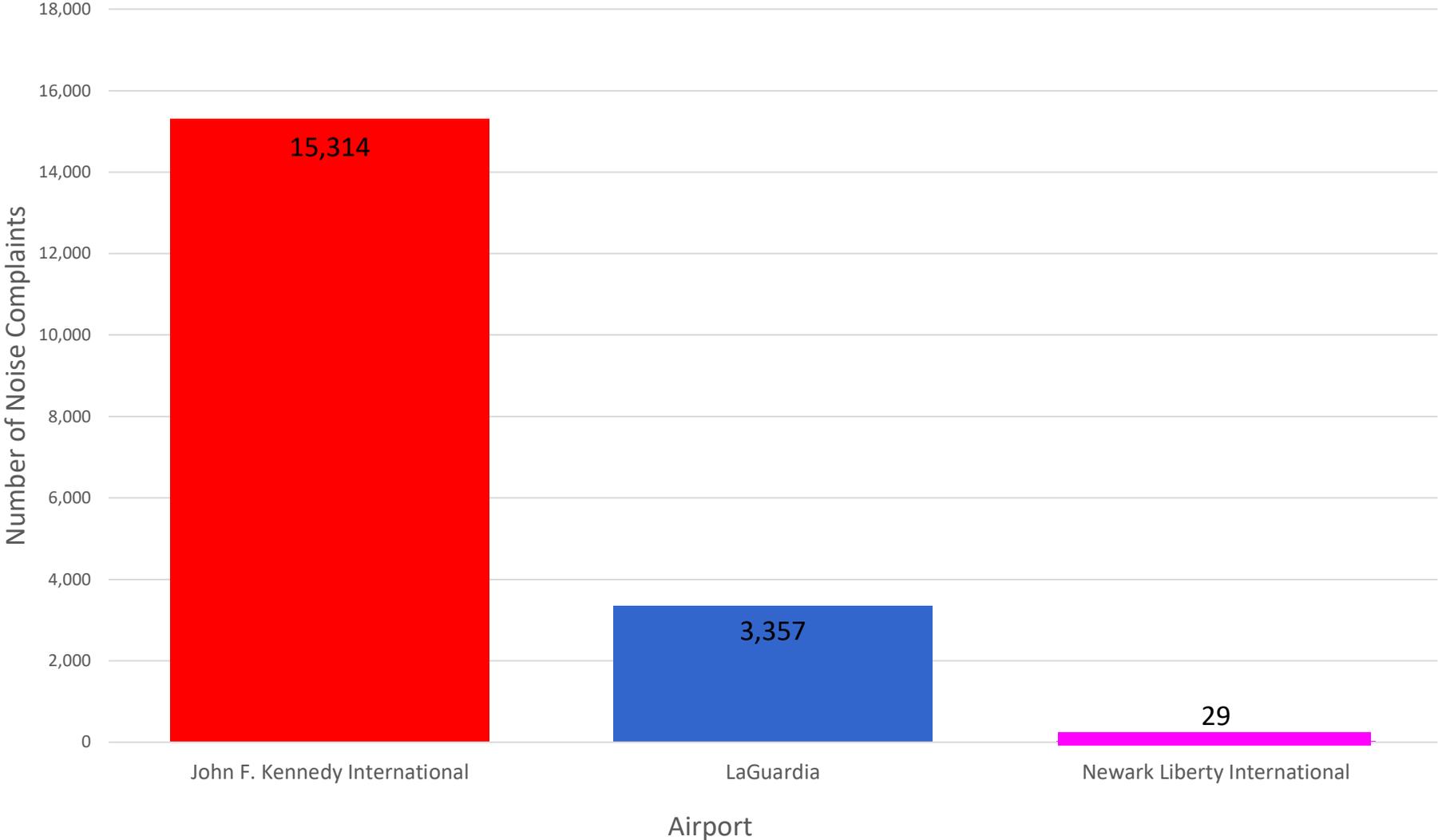
Third-Party App Households Locations* - September 2024



*Top 10 Locations

Third-Party App Complaints by Airport - September 2024

MONTHLY – Complaints by Airport (via 3rd Party App)
Noise Event Date Range: Sep 01 2024 to Sep 30 2024
Number of Noise Complaints: 18,700



Note: Of the 18,700 complaints, 16,190 (87 %) were submitted by 10 Households

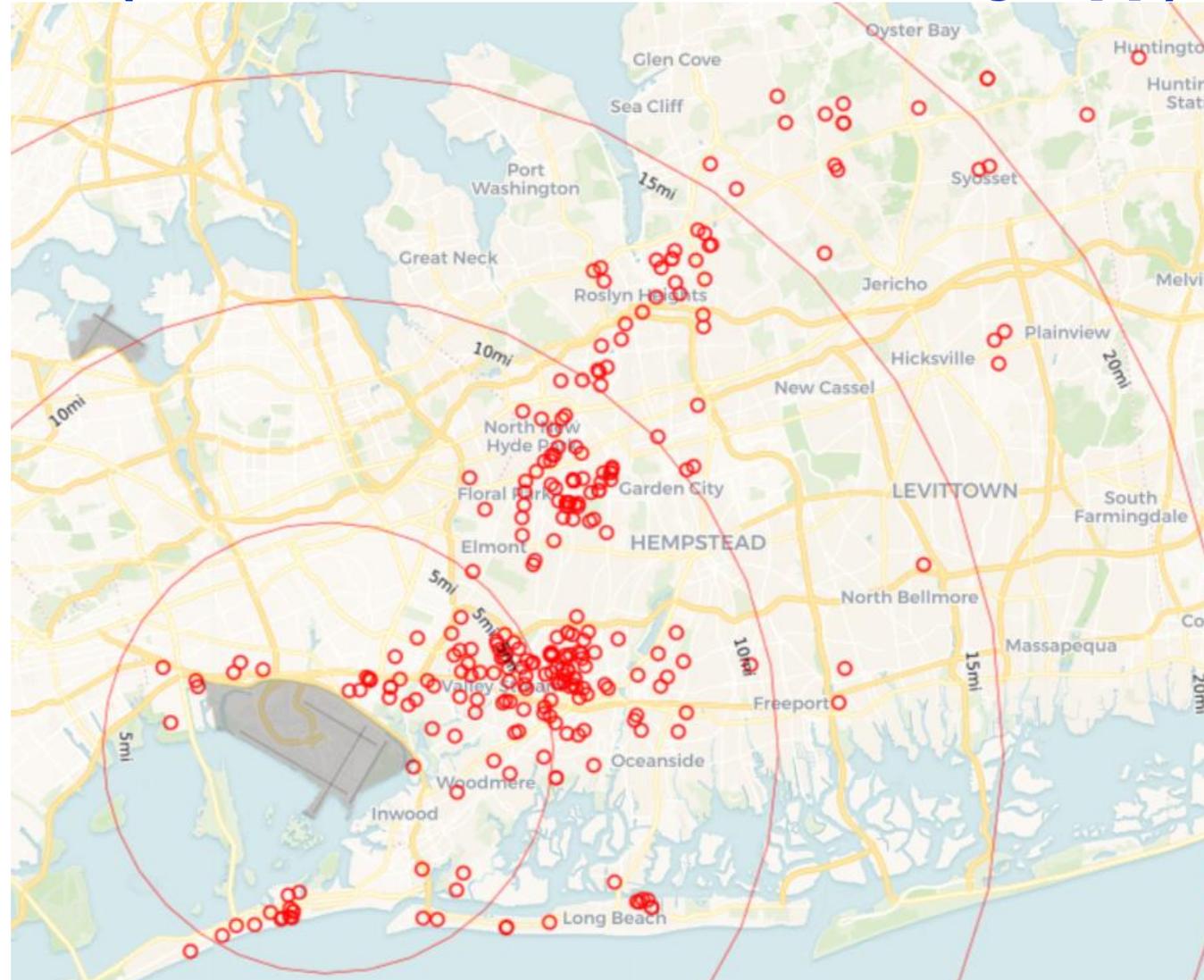
Total No. of Complaints and Households - All Airports

Month	PA PlaneNoise (Complaints/ Households)	3rd Party App (Complaints/ Households)
September 2023	14,623 / 421	18,333 / 67
October 2023	5,111 / 382	14,918 / 67
November 2023	8,989 / 246	13,793 / 64
December 2023	8,057 / 278	16,596 / 55
January 2024	8,681 / 238	12,467 / 51
February 2024	9,616 / 258	12,947 / 56
March 2024	8,507 / 252	12,540 / 55
April 2024	11,449 / 358	16,619 / 65
May 2024	5,258 / 506	50,408 / 95
June 2024	3,801 / 542	88,745 / 115
July 2024	3,194 / 402	104,319 / 119
August 2024	2,984 / 583	23,681 / 107
September 2024	4,664 / 540	18,700 / 78

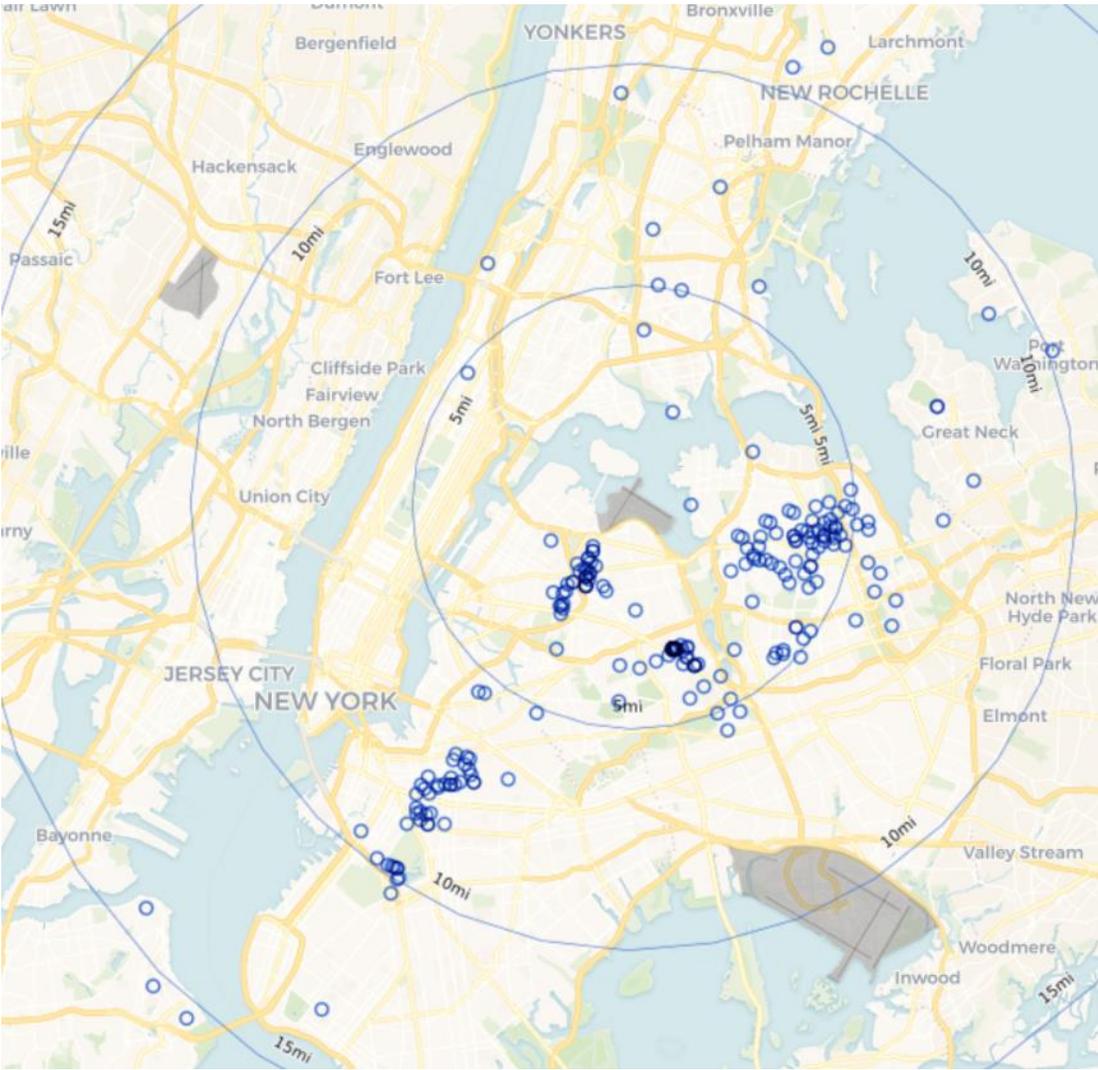
Total No. of Complaints - JFK, LGA, EWR

Month	JFK Complaints			LGA Complaints			EWR Complaints		
	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total	PA PlaneNoise	3rd Party App	Total
Sep 2023	13,202	16,088	29,290	1,299	2,227	3,526	119	18	137
Oct 2023	3,610	12,314	15,924	1,397	2,578	3,975	102	26	128
Nov 2023	7,569	11,503	19,072	1,295	2,277	3,572	123	13	136
Dec 2023	6,863	14,914	21,777	1,104	1,663	2,767	90	19	109
Jan 2024	6,827	11,285	18,112	1,626	1,175	2,801	228	7	235
Feb 2024	7,729	9,864	17,593	1,716	3,082	4,798	171	1	172
Mar 2024	6,790	10,663	17,453	1,424	1,875	3,299	293	2	295
Apr 2024	9,155	13,248	22,403	1,969	3,349	5,318	325	22	347
May 2024	2,880	46,428	49,308	2,142	3,797	5,939	228	182	410
Jun 2024	1,279	85,133	86,412	2,221	3,371	5,592	291	240	531
Jul 2024	1,633	99,677	101,310	1,421	4,592	6,013	131	50	181
Aug 2024	1,591	20,552	22,143	1,226	3,114	4,340	166	15	181
Sep 2024	2,677	15,314	17,991	1,506	3,357	4,863	479	29	508

September 2024 JFK Households Location Map (PA PlaneNoise & Third-Party App)



September 2024 LGA Households Location Map (PA PlaneNoise & Third-Party App)



September 2024 EWR Households Location Map (PA PlaneNoise & Third-Party App)

