

THE PORT AUTHORITY OF NY & NJ

REQUEST FOR PRE QUALIFICATION

The Port Authority has temporarily ceased public bid openings and will allow for the electronic submission of bids via Bonfire only. Please refer to the solicitation document for specific bid submission instructions.

SOLICITATION #: 6000003320

TITLE: Prequalification To Generate A Pool Of Qualified Vendors For Receipt of The Port Authority Of New York And New Jersey's Information Technology Service Management Provider Solicitation

DESCRIPTION: The Port Authority seeks to prequalify firms ("Respondent" or "Respondents") to:

- 1) provide information technology service management (ITSM) for end-users, which includes, but is not limited to desktop, server and storage, database, and cloud support. The Port Authority's existing ITSM environment is ServiceNow.; and
- 2) integrate, and manage the ServiceNow cloud-based ITSM solution, which is and shall continue to be used as the backbone for all required ITSM services.

Only Respondents prequalified based on the prerequisites specified herein will be solicited to respond to the upcoming solicitation, if any, for the services summarized herein.

DUE DATE: 07/10/2026

NIGP CODE(S): 92045 – Software Maintenance/Support
92004 – Applications Software (For Main Frame Systems)
20837 – Database Software

The **Port Authority of New York and New Jersey (Port Authority)**, in accordance with the provisions of Title VI of the Civil Rights Act of 1964 (78 Stat. 252, 42 USC §§ 2000d to 2000d-4) and the Regulations, hereby notifies all bidders or offerors that it will affirmatively ensure that for any contract entered into pursuant to this advertisement, businesses will be afforded full and fair opportunity to submit bids in response to this invitation and no businesses will be discriminated against on the grounds of race, color, national origin, age, or disability in consideration for an award.

The solicitation document is available on-line at <http://www.panynj.gov/business->

[opportunities/bid-proposal-advertisements.html?tabnum=5](https://www.panynj.gov/procurement/procurement-opportunities/bid-proposal-advertisements.html?tabnum=5). Addenda to the Bid, if any, will be available on Bonfire and The Port Authority website. Monitor the advertisement on these sites to ensure your awareness of any changes.

If you have any technical problems accessing the documents online, email us at bids@panynj.gov or call us at (212) 435-4600 for assistance.