

Ocean Carriers Contact Information

OCEAN CARRIERS	CMA-CGM	COSCO	EVERGREEN	HAPAG LLOYD	HMM	MAERSK	MSC	ONE	OOCL	YANG MING	ZIM	NORTON LILLY (For Lihua/Sea-Lead/ Transtar)
WEBSITE	http://www.cma-cgm.com/local/united-states	https://world.lines.coscoshipping.com/na/en/home	https://www.evergreen-shipping.us/egsweb/jsp/officelist.jsp#NYCLogisticsCenters	https://www.hapag-lloyd.com/en/services-information/offices-localinfo/north-america/usa.html	https://www.hmm21.com/usa	https://www.maersk.com/local-information/north-america/united-states-of-america	https://www.msc.com/usa	https://us.one-line.com/	https://www.oocl.com/usa/eng/Pages/default.aspx	https://www.yangming.com/office_network/office_agent/agent.aspx?MyRegion=AMN&MyCountry=US%20&COUNTRY_NAME=United%20States%20of%20America&LocalSite=N	https://www.zim.com/global-network/americas/usa/usa-contacts	
IMPORTS PHONE NUMBER	(877) 556-6308 (option 2)	(281) 765-6800	(201) 761-3000	(855) 227-4612	(877) 7HMM (749-8632)	(800) 321 8807	(212) 764-4800	(844) 413-6029	(888) 388-6625	(281) 295-9167	(866) 744-7046	(908) 353-8400
IMPORTS EMAIL	usa.impcsv@usa.cma-cgm.com	https://coscoshippingna.freshdesk.com/support/tickets/new	TFCIMP@evergreen-shipping.us	USA@service.hlag.com	ibcsr@hmm21.com	us.import@maersk.com	US038-HelpMeImport@msc.com	https://us.one-line.com/LiveChat	IMPEAST@OOCL.COM	hscnatmatimp@us.yangming.com	us.service.imp@zim.com	nynjops@nortonlilly.com
EXPORTS PHONE NUMBER	(877) 556-6308	(281) 765-6800	(201) 761-3489	(855) 227-4612	(877) 7HMM (749-8632)	(800) 321 8807	(212) 764-4800	(804) 410-1255	(888) 388-6625	(281) 295-9162	(866) 744-7046	(908) 353-8400
EXPORTS EMAIL	usa.client.solutions@cma-cgm.com	https://coscoshippingna.freshdesk.com/support/tickets/new	TFCEXP@evergreen-shipping.us	USA@service.hlag.com	ecexport@hmm21.com	us.export@maersk.com	US038-ReexportEC@msc.com	NA.CSVC.exportinquiry@msg.one-line.com	EXPEAST@OOCL.COM	hounatexp@us.yangming.com	us.service.exp@zim.com	nynjops@nortonlilly.com
REEFERS PHONE NUMBER	(877) 556-6308 (Option 1, 1, 4)	(281) 765-6800	(201) 761-3000	(855) 227-4612	(877) 7HMM (749-8632)	(800) 321 8807	(212) 764-4800	(844) 413-6029	(888) 388-6625	(281) 295-9160	(866) 744-7046	(908) 353-8400
REEFERS EMAIL	usa.exporthreefer@usa.cma-cgm.com	NAOCReeferTM@cosco-usa.com	refer to import/export team	USA@service.hlag.com	refer to import/export team	refer to import/export team	refer to import/export team	NA.CSVC.reeferinquiry@one-line.com	REEFERCHI@OOCL.COM	rqpqbk@us.yangming.com	refer to import/export team	nynjops@nortonlilly.com
EMPTY RETURNS	https://apps.usa.cma-cgm.com/emptyreturns?pk_vid=dea740c2b4f389f31655309799a37ddf	https://sites.google.com/view/coscoshipping-linesna/emptyreturns	https://www.evergreen-shipping.us/egsweb/Return_Location_USNY-C_20210511.pdf	https://www.hapag-lloyd-rnaops.com/us-empty-returns-new	http://www.hmm21.com/cms/business/usa/information/emptyContainerReturn/index.jsp	http://www.returnlocation.com/	US038-HelpMeImport@msc.com	https://sites.google.com/one-line.com/empty-pickup-return-dry-us-empty-return-pickup-dry/northeast-dry/new-york-ny-dry	https://www.oocl.com/usa/eng/localinformation/emptycontainerreturn/location/Pages/default.aspx?site=usa&lang=eng	http://www.hmm21.com/cms/business/usa/information/emptyContainerReturn/1210026_18547.jsp	https://www.zim.com/tools/econtainer	(908) 353-8400
EQUIPMENT CONTROL PHONE NUMBER	(877) 556-6308 (Option 1, 1, 4)	(281) 765-6800	(201) 761-3000	(855) 227-4612	201-373-3541	(800) 321 8807	(212) 764-4800	866-437-3670 Option 3 (Dry) Option 6 (Reefer)	(888) 388-6625	281-295-9172	(866) 744-7046	(908) 353-8400
EQUIPMENT CONTROL EMAIL	usa.equipmenteast@usa.cma-cgm.com	https://support.cosco-usa.com/support/tickets/new	LOGEC1@evergreen-shipping.us	QSCATL.EQUIPMENT@hlag.com	ORG.HMM-US-22050000@hmm21.com	refer to import/export team	US038-nyceq@msc.com	NA.EQCNortheast@one-line.com	refer to import/export team	nateqc@us.yangming.com	refer to import/export team	nynjops@nortonlilly.com
EQUIPMENT STREET TURNS	http://www.avantida.com/support/avantida.com	https://world.lines.coscoshipping.com/na/en/resource/streetturn/1/1	(201) 761-3000	Must register w/ Avantida https://platform.avantida.com/#/signin	EIR_IRVING@HMM21.COM	Must register w/ Avantida https://platform.avantida.com/#/signin	(212) 764-4800	https://sites.google.com/one-line.com/empty-pickup-return/rail-billing-street-turns	refer to import/export team	EIR_IRVING@HMM21.COM	refer to import/export team	(908) 353-8400