Duffy, Daniel

From: The Twin Towers Alliance [rebuild@twintowersalliance.com]
Sent: Wednesday, April 13, 2011 5:08 PM
To: Duffy, Daniel
Subject: Resubmission of FOI #12250

Dear Mr. Duffy,

So much of the Port Authority policy regarding the World Trade Center makes reference to public opinion.

Since it was the PA Officers' fiduciary duty to honor public opinion, we therefore assume that the Port Authority had some way of tracking the communications received in order to take action consistent with that duty and be in a position to comment responsibly on the matter.

We are seeking access to the records that have tracked public opinion from 9/11/2001 to the current time.

Please note: According to the Rules and Regulations of the State of New York (NYCRR) – 21 NYCRR Part 1401.2(b): "The records access officer is responsible for assuring that agency personnel: ... (2) Assist persons seeking records to identify the records sought, if necessary, and when appropriate, indicate the manner in which the records are filed, retrieved or generated to assist persons in reasonably describing records." We therefore request that you write or call if this request is unclear, so that we can arrive at a sufficiently clear request, instead of closing the matter.

In addition, on at least two occasions there have been lost communications that have materially added to the handling time of our requests. Ms. Bincoletto routinely answered by email first and then followed up with a hard copy. We request that in responding to our requests you return to what is clearly a "best practice."

Finally, we request that you stop including the FOI Policy and Procedure in the mail you send to us. We have acknowledged that we have the Policy on file and to send it repeatedly is wasteful of time, paper, and postage.

Your cooperation is appreciated.

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The Twin Towers Alliance | WTC2011
The Twin Towers Alliance Foundation
The Coalition for a Better World

REBUILD THE TWIN TOWERS...
It's NOT Too Late To Do The Right Thing!

THE PORT AUTHORITY OF NY & NJ

Daniel D. Duffy
FOI Administrator

October 20, 2011

Ms. Margaret Donovan
The Twin Towers Alliance
186 Pinehurst Avenue 6E
New York, NY 10033

Re: Freedom of Information Reference No. 12275

Dear Ms. Donovan:

This is a response to your April 13, 2011 request, which has been processed under the Port Authority's Freedom of Information Policy for copies of the records that have tracked public opinion from September 11, 2001 to the current time.

Please be advised that we have searched our files and found no documents responsive to the request.

Please refer to the above FOI reference number in any future correspondence relating to your request.

Sincerely,

Daniel D. Duffy
FOI Administrator

Enclosure

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