FOI 12-12928

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800.228.5253
Hartford 860.560.8674
Stamford 203.602.6615

District 1201
215.923.5488

Florida District
305.672.7071

Hudson Valley District
914.637.7000

Mid-Atlantic District
215.226.3600

National Conference of Firemen and Oilers
202.962.0981

New Jersey District
973.824.3225

stern Pennsylvania
412.471.0690

v.seiu32bj.org

January 17, 2012

Daniel Duffy
FOI Administrator
Port Authority of New York and New Jersey
225 Park Avenue South
New York, NY 10003
Via Fax: 212-435-7555

Re: Freedom of Information Request

Dear Mr. Duffy:

Pursuant to the New York State Freedom of Information Law, Article 6 of the Public Officer Law, and the Port Authority of New York and New Jersey policy on Freedom of Information found on the Port Authority website (http://www.panynj.gov/AboutthePortAuthority/ContactInformation/foi_policy.html), I am requesting all documents housed by the Airport Manager, or other Port Authority personnel, pertaining to the Airport Performance Management Program, customer complaints, and worker and passenger accidents at John F. Kennedy Airport, Newark International Airport, and LaGuardia Airport involving the following companies:

AirServ
Eulen America
Swissport
Huntleigh
Gateway
Primeflight

Please contact me at SEIU 32BJ, 15 West 18th Street, New York, NY 10011 if you have any questions regarding this request. My office phone number is (212)-388-3602, fax (212)-539-2858 and email is mgribben@seiu32bj.org.

I ask that you contact me if service and duplication charges for this request exceed $200.00 overall.

Thank you for your attention to this matter.

Sincerely,

Maggie Gribben
Research Department

THE PORT AUTHORITY OF NY & NJ

Daniel D. Duffy
FOI Administrator

August 24, 2012

Ms. Maggie Gribben
SEIU 32BJ
15 West 18th Street
New York, NY 10011

Re: Freedom of Information Reference No. 12928

Dear Ms. Gribben:

This is a response to your January 17, 2012 request, which has been processed under the Port Authority's Freedom of Information Code, (the "Code"), for copies of records related to the airport performance management program, customer complaints, worker and passenger accidents at JFK, EWR and LGA for the following companies: AirServ, Eulen America, Swissport, Huntleigh, Gateway and Primeflight.

Please be advised that we have searched our files and found no documents responsive to your request for customer complaints related to the above-referenced entities. You may wish to resubmit your request for accident reports, including a time-frame.

Please refer to the above FOI reference number in any future correspondence relating to your request.

Sincerely,

Daniel D. Duffy
FOI Administrator

225 Park Avenue South
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